# Strategic Report, Directors' Report and Financial Statements for the Year Ended 31 December 2013

for

Hallmark Cards Plc

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## Company Information for the Year Ended 31 December 2013

**DIRECTORS:** 

R M Campbell S P Wright D J Hall Jr Ms A Shiels Mrs P M Gardiner T M Busby M T Young

**SECRETARY:** 

Mrs P M Gardiner

**REGISTERED OFFICE:** 

Hallmark House Bingley Road Bradford West Yorkshire BD9 6SD

**REGISTERED NUMBER:** 

03414540 (England and Wales)

**AUDITOR:** 

KPMG LLP

Chartered Accountants
1 The Embankment

Leeds

West Yorkshire LS1 4DW

**SOLICITORS:** 

Eversheds Cloth Hall Court

Infirmary Street

Leeds

Strategic Report for the Year Ended 31 December 2013

#### **Principal activities**

The principal activity of the Company continues to be the design, production and sale of greeting cards.

#### **Business review and results**

The results for the year were in line with the directors' expectations. Turnover was £171m for the year, a 3% decrease compared to prior year, reflecting the continued challenging economic environment in our markets and strategic decisions made in relation to marginal business. Offsetting some of this impact, the Company had the full year benefit of prior year contract wins with national grocers.

Management have continued their review of internal systems and processes and are making significant changes to restore on-going profitability. As a result the Company reduced operating costs substantially during the year. Excluding one-off restructuring costs (note 5), the restricted pension surplus (note 21) and goodwill amortisation (note 10), the Company delivered an operating profit of £3.92m, compared to an operating loss in the prior period. In addition the Company finished the year with a strong cash position. Interest income continued to be low as the interest rate environment remained poor. The Company continues to follow a strategy of discretionary investment in strategic initiatives to benefit the long term future of the business.

As part of tightening control over direct costs, the Company has introduced a continuous improvement approach. This has resulted in process and efficiency improvements constantly being developed and realised, across the UK business.

The Company has again retained its Platinum status in the Business in the Community Corporate Responsibility Index for the 4th year running in recognition of its corporate responsibility achievements. It was also awarded the Big Tick status, the highest ranking in the Business in the Community 2013 Corporate Responsibility Index.

#### KPI's

Key financial performance indicators include the monitoring of management of working capital. Key non-financial performance indicators include the monitoring of consumer awareness of the brand.

	2013	2012	Measure
<u>Financial</u>			EBITDA/tangible assets plus current assets less
Return on assets	4.5%	1.3%	inter-company items
Stock turnover	8.3	9.0	Turnover / stock
Sales per FTE employee	£102k	£97k	Turnover / average no. of full time equivalent employees
Turnover growth	(3.1)%	(3.4)%	Turnover current year - turnover prior year / turnover prior year
Non-financial			•
Market share	24.0%	24.7%	Turnover at estimated retail value / estimated total market retail value
Reportable accidents per FTE employee	0.0089	0.0055	Reportable accidents/average no. of full time equivalent employees

### Principal risks and uncertainties

#### Cash flow risk

The Company's activities expose it to the financial risks of changes in foreign currency exchange rates. The Company monitors short, medium and long term exchange rates and has a policy of hedging against currency fluctuations relating to its transactions.

Strategic Report for the Year Ended 31 December 2013

#### Credit risk

The Company's principal financial assets are bank balances and cash, trade and other receivables, and investments.

The Company's credit risk is primarily attributable to its trade receivables. The amounts presented in the balance sheet are net of allowances for doubtful receivables. An allowance for impairment is made where there is an identified loss event which, based on previous experience, is evidence of a reduction in the recoverability of the cash flows. Customer counterparty risk is closely monitored by the Company.

Strong relationships are maintained with each of its key customers and well established and rigorous credit control parameters are in place to reduce the concentration of credit risk where applicable. Appropriate credit terms are agreed with all customers and these are closely managed.

The credit risk on liquid funds and derivative financial instruments is considered to be insignificant because the counterparties are banks with high credit-ratings.

#### Liquidity risk

In order to maintain liquidity to ensure that sufficient funds are available for on-going operations and future developments, the Company uses a mixture of long-term and short-term finance. The Company regularly reviews its cash flow forecasts against its current facilities and continues to have a good working relationship with its bankers.

#### Inventory risk

The Company continues to use lean manufacturing techniques to improve the efficiency of its manufacturing operations and to reduce the risk of holding obsolete stock. Stock levels are regularly reviewed and where obsolete stock is identified, a provision is made against the relevant products. Further details can be found in note 1.

#### Pension risk

Funding of pension liabilities is split between equities and other assets in line with projected benefit obligations for each scheme. The Company is subject to funding risks, principally poor performance of the equity investments and increased longevity of the members.

ON BEHALF OF THE BOARD:

Mr S P Wright - Director

28 February 2014

## Directors' Report for the Year Ended 31 December 2013

The directors present their report with the financial statements of the Company for the year ended 31 December 2013.

In accordance with section 414C(11) of the Companies Act, information required in the Directors' Report has been set out in the Company's Strategic Report in respect of the Company's principal activities, business review and results, key performance indicators and principal risks and uncertainties.

### **Going Concern**

At 31 December 2013 the Group had cash on hand of £19.0 million (31 December 2012 - £23.7 million), leaving it in a net funds position.

Overall, the directors believe the Company is well placed to manage its business risks successfully.

The Company's forecasts and projections, taking account of reasonably possible changes in trading performance, show that the Company should be able to operate within the level of its current facilities. The Directors have considered the Company's position, together with the Company's budgets and positive net current assets, and after making appropriate enquiries, the Directors consider that the Company has adequate resources to continue in operational existence for the foreseeable future and therefore continue to adopt the going concern basis for the preparation of the financial statements.

#### **DIVIDENDS**

The directors have not declared a dividend (2012: £nil).

#### DIRECTORS

The directors shown below have held office during the whole of the period from 1 January 2013 to the date of this report.

R M Campbell S P Wright D J Hall Jr Ms A Shiels Mrs P M Gardiner T M Busby

Other changes in directors holding office are as follows:

D C Dean - resigned 3 January 2013 M T Young - appointed 2 January 2013

#### STATEMENT AS TO DISCLOSURE OF INFORMATION TO AUDITOR

So far as the directors are each aware, there is no relevant audit information (as defined by Section 418 of the Companies Act 2006) of which the company's auditor is unaware, and each director has taken all the steps that he or she ought to have taken as a director in order to make himself or herself aware of any relevant audit information and to establish that the company's auditor is aware of that information.

#### **AUDITOR**

Pursuant to Section 487 of the Companies Act 2006, the auditor will be deemed to be reappointed and KPMG LLP will therefore continue in office.

ON BESTALE OF THE BOARD:

Mr S P Wright - Director

28 February 2014

## Statement of Directors' Responsibilities in respect of the Strategic Report and the Directors' Report and the financial statements for the Year Ended 31 December 2013

The directors are responsible for preparing the Strategic Report and the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law they have elected to prepare the financial statements in accordance with UK Accounting Standards and applicable law (UK Generally Accepted Accounting Practice).

Under Company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the directors are required to:

- o select suitable accounting policies and then apply them consistently;
- o make judgments and estimates that are reasonable and prudent;
- o state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- o prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Company and to prevent and detect fraud and other irregularities.



### KPMG LLP

1 The Embankment Neville Street Leeds LS1 4DW United Kingdom

### Independent Auditor's Report to the Members of Hallmark Cards Plc

We have audited the financial statements of Hallmark Cards Plc for the year ended 31 December 2013 set out on pages 7 to 26. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards (UK Generally Accepted Accounting Practice).

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

### Respective responsibilities of directors and auditor

As explained more fully in the Directors' Responsibilities Statement set out on page 5, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit, and express an opinion on, the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

#### Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at www.frc.org.uk/auditscopeukprivate.

#### **Opinion on financial statements**

In our opinion the financial statements:

- o give a true and fair view of the state of the Company's affairs as at 31 December 2013 and of its loss for the year then ended;
- o have been properly prepared in accordance with UK Generally Accepted Accounting Practice; and
- o have been prepared in accordance with the requirements of the Companies Act 2006.

#### Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- o adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- o the financial statements are not in agreement with the accounting records and returns; or
- o certain disclosures of directors' remuneration specified by law are not made; or
- o we have not received all the information and explanations we require for our audit.

David Morritt (Senior Statutory Auditor)

for and on behalf of KPMG LLP

Chartered Accountants

1 The Embankment

Leeds

West Yorkshire

LS1 4DW

Date: 28 February 2014

# Profit and Loss Account for the Year Ended 31 December 2013

	Notes	31.12.13 £'000	31.12.12 £'000
TURNOVER	2	171,344	176,827
Cost of sales		(102,228)	(118,702)
GROSS PROFIT		69,116	58,125
Distribution costs Administrative expenses		(11,918) (63,086)	(12,875) (54,445)
		(5,888)	(9,195)
Other operating income		929	1,497
OPERATING LOSS	5	(4,959)	(7,698)
Profit/(loss) on sale of tangible fixed assets		(391)	(168)
		(5,350)	(7,866)
Interest receivable and similar income Other finance income	7 21	33 694	11 591
		(4,623)	(7,264)
Interest payable and similar charges	8	<u>(64</u> )	(105)
LOSS ON ORDINARY ACTIVITIES BEFORE TAXATION	5	(4,687)	(7,369)
Tax on loss on ordinary activities	9	<u>(959</u> )	1,594
LOSS FOR THE FINANCIAL YEAR		(5,646)	(5,775)

### **CONTINUING OPERATIONS**

None of the Company's activities were acquired or discontinued during the current year or previous year.

# Statement of Total Recognised Gains and Losses for the Year Ended 31 December 2013

·	31.12.13 £'000	31.12.12 £'000
LOSS FOR THE FINANCIAL YEAR Actuarial losses on pension scheme Pension surplus restriction	(5,646) (5,607) (158)	(5,775) (3,996)
Deferred tax thereon  TOTAL RECOGNISED GAINS AND LOSSES		919
RELATING TO THE YEAR	<u>(10,070</u> )	(8,852)

## Hallmark Cards Plc (Registered number: 03414540)

### Balance Sheet 31 December 2013

		31.12.13	31.12.12
	lotes	€'000	£'000
FIXED ASSETS			
Intangible assets	10	26,590	29,914
Tangible assets	11 ·	32,477	37,742
Investments	12	12,946	12,946
•		72,013	80,602
CURRENT ASSETS			
Stocks	13	15,551	15,854
Debtors: amounts falling due within one	14	259,743	261,704
year			
Debtors: amounts falling due after more than	ı 14	00.000	90,087
one year Cash at bank	14	90,000 19,003	23,708
Cash at bank			23,706
		384,297	391,353
CREDITORS			
Amounts falling due within one year	15	<u>(285,433)</u>	(294,418)
NET CURRENT ASSETS ,		98,864	96,935
TOTAL ASSETS LESS CURRENT LIABILITIES		170,877	177,537
CREDITORS			
Amounts falling due after more than one			
year	16	(68,000)	(68,000)
PENSION LIABILITY	21 -	(3,790)	(380)
NET ASSETS		99,087	109,157
CAPITAL AND RESERVES			·
Called up share capital	19	4,035	4,035
Profit and loss account	20	95,052	105,122
SHAREHOLDERS' FUNDS	26	99,087	109,157

The financial statements were approved by the Board of Directors on 28 February 2014 and were signed on its behalf by:

Mr S P Wright - Director

## Notes to the Financial Statements for the Year Ended 31 December 2013

#### 1. ACCOUNTING POLICIES

#### Basis of preparation

The financial statements have been prepared in accordance with applicable accounting standards and under the historical cost accounting rules.

The company is exempt by virtue of s400 of the Companies Act 2006 from the requirement to prepare group accounts. These financial statements present information about the company as an individual undertaking and not about its group.

Under Financial Reporting Standard 1 the company is exempt from the requirement to prepare a cash flow statement, on the grounds that a parent undertaking, Hallmark Cards (Holdings) Limited, includes the company in its own published consolidated financial statements.

The financial statements of Hallmark Cards (Holdings) Limited are available to the public.

As the Company is a wholly owned subsidiary of Hallmark Cards (Holdings) Limited, the company has taken advantage of the exemption contained in FRS 8 and has therefore not disclosed transactions or balances with entities which form part of that group. The consolidated financial statements of Hallmark Cards (Holdings) Limited, within which this company is included, can be obtained from the address given in note 22.

#### **Going Concern**

The Company's business activities, together with the factors likely to affect its future performance and position are set out in the Business review which forms part of the Strategic report.

As explained on page 4, the Directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

#### **Turnover**

Turnover represents net invoiced sales of goods, excluding value added tax.

#### Goodwill

Purchased goodwill (representing the excess of the fair value of the consideration given over the fair value of the separable net assets acquired in a business combination) is capitalised and amortised over the Directors' estimate of its useful economic life of 20 years. Provision is made for any impairment, where considered necessary.

#### Tangible fixed assets

Depreciation is provided to write off the cost less the estimated residual value of tangible fixed assets by equal annual instalments over their estimated useful economic lives as follows:

Freehold buildings Plant & machinery Motor vehicles 2% 10% - 33% 25%

No depreciation is provided on freehold land.

Due to the operational nature of the assets held under 'Assets Under Construction', depreciation is applied to these assets from the date of capitalisation over their estimated useful economic life, in line with the rates of depreciation above.

#### Stocks

Stocks are stated at the lower of cost and net realisable value. In determining the cost of raw materials, consumables and goods purchased for resale, the weighted average purchase price is used. For work in progress and finished goods cost is taken as production cost, which includes an appropriate proportion of attributable overheads.

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## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 1. ACCOUNTING POLICIES - continued

#### **Taxation**

The charge for taxation is based on the profit for the year and takes into account deferred taxation.

Deferred tax is recognised, without discounting, in respect of all timing differences between the treatment of certain items for taxation and accounting purposes which have arisen but not reversed by the balance sheet date, except as otherwise required by FRS 19.

#### Foreign currencies

Assets and liabilities in foreign currencies are translated into sterling at the rates of exchange ruling at the balance sheet date. Transactions in foreign currencies are translated into sterling at the rate of exchange ruling at the date of transaction. Exchange differences are taken into account in arriving at the operating result.

#### Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the profit and loss account on a straight line basis over the period of the lease.

Assets acquired under finance leases are capitalised and the outstanding future lease obligations are shown in creditors. Operating lease rentals are charged to the profit and loss account on a straight line basis over the period of the lease.

#### Pension costs and other post-retirement benefits

The company operates pension schemes providing benefits based on final pensionable pay. The assets of the schemes are held separately from those of the company in an independently administered fund.

Pension scheme assets are measured using market values. Pension scheme liabilities are measured using a projected unit method and discounted at the current rate of return on a high quality corporate bond of equivalent term and currency to the liability.

The pension schemes' net deficit is recognised in full. The movement in the schemes' net deficit is split between operating charges, finance items and, in the statement of total recognised gains and losses, actuarial gains and losses.

The company also operates defined contribution pension schemes. The assets of the schemes are held separately from those of the company in an independently administered fund. The amount charged to the profit and loss account represents the contributions payable to the schemes in respect of the financial year.

#### Fixed asset investments

Fixed asset investments are stated at cost less provision for impairment where appropriate.

#### Segmental reporting

A segment is a distinguishable component of the Company that is engaged either in providing related products and services (business segment), or in providing products or services within a particular economic environment (geographical segment), which is subject to risks and returns that are different from those of other segments.

Based on the sources of risk and returns impacting the Company's activities, the Directors consider that the primary reporting format is by business segment. The Directors consider that there is only one business segment being the sale of greeting cards and associated gifts. The disclosures for the primary segment are therefore given by the primary financial statements and related notes.

Substantially all of the Company's business operations are conducted in the United Kingdom and Republic of Ireland so a geographical segment report is not required.

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### Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 2. **TURNOVER**

The turnover and loss before taxation are attributable to the one principal activity of the Company.

An analysis of turnover by geographical market is given below:

	United Kingdom and ROI Rest of Europe Other	168,075 2,040 1,229	173,339 1,310 2,178
		171,344	176,827
3.	STAFF COSTS	24.42.42	21.12.12
		31.12.13	31.12.12
	Wages and salaries	£'000 42,207	£'000 44,939
	Social security costs	3,751	4,107
	Other pension costs (see note 21)	2,762	2,813
		48,720	51,859
	As part of the restructuring exercise, redundancy costs of £2.1m were incurred eincluded in the staff costs figures above. They are included within the restructur within note 5.	ring costs of £3.8m	
	The average FTE number of employees during the year, including directors, was	s as follows: 31.12.13	31.12.12
	Production	297	303
	Distribution and marketing	724	811
	Administration	665	<del>712</del>
		1,686	1,826
4.	DIRECTORS' EMOLUMENTS		
		31.12.13	31.12.12
		£	£
	Directors' remuneration Directors' pension contributions to money purchase schemes	911,000 160,000	942,000 182,000
	Directors pension continuations to money parentage senemes		

The number of directors to whom retirement benefits were accruing was as follows:

Information regarding the highest paid director is as follows:

Pension contributions to money purchase schemes

Money purchase schemes

Defined benefit schemes

Emoluments etc

The accrued pension entitlement under the group's defined benefit scheme of the highest paid director at 31 December 2013 was £54,609 (2012: £46,707).

6

31.12.13

£

217,000

43,000

6

31.12.12

£

209,000

46,000

31.12.13

£'000

31.12.12

£'000

## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 5. NOTES TO THE PROFIT AND LOSS ACCOUNT

Loss on ordinary activities before taxation is stated after charging:

31.12.1	<b>3</b> 31.12.12
£'00	0 £'000
Hire of plant and machinery – operating leases 1,81	4 1,117
Other operating leases 83	7 824
Depreciation - owned assets 6,69	7 5,863
Loss on disposal of fixed assets 39	1 168
Goodwill amortisation* 3,32	<b>4</b> 3,324
Pension surplus restriction* 1,77	4 -
Restructuring costs (see below)* 3,78	<u> </u>

<sup>\*</sup>Added back to the operating loss for the adjusted operating profit referred to in the Strategic Report. One-off restructuring costs consist of redundancy costs (see note 3), project team costs and other expenses incurred in the year.

### 6. AUDITORS' REMUNERATION

ADDITORS REPORTED A	31.12.13 £'000	31.12.12 £'000
Fees payable to the Company's auditor and its associates for the audit of		
the Company's financial statements	114	128
Other services relating to taxation	30	33

Amounts receivable by the company's auditor and its associates in respect of the audit of financial statements of associated pension schemes is £10,000 (2012: £9,000).

### 7. INTEREST RECEIVABLE AND SIMILAR INCOME

	31.12.13	31.12.12
	£'000	£'000
Deposit account interest	33	11

#### 8. INTEREST PAYABLE AND SIMILAR CHARGES

	31.12.13	31.12.12
	£'000	£'000
Bank interest	64	105

## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 9. TAXATION

Analysis	of the ta	x charge/	(credit)
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The tax charge/(credit) on the loss on ordinary activities for the year wa	s as follows:	
	31.12.13	31.12.12
	£'000	£'000
Current tax:		
Adjustment in respect of prior periods	(18)	-
Foreign tax on income for the year	<u> 175</u>	<u>37</u>
Total current tax	157	37
Deferred tax (see note 18):		
Origination of timing differences	91	(472)
Effect of decreased tax rate	484	32
Adjustment in respect of prior periods	227	<u>(1,191</u> )
Total deferred tax	802	<u>(1,631</u> )
Tax on loss on ordinary activities	959	(1,594)

### Factors affecting the tax charge

The tax assessed for the year is higher (2012: higher) than the standard rate of corporation tax in the UK. The difference is explained below:

	31.12.13 £'000	31.12.12 £'000
Loss on ordinary activities before tax	<u>(4,687)</u>	<u>(7,369)</u>
Loss on ordinary activities		
multiplied by the standard rate of corporation tax		
in the UK of 23.25% (2012 - 24.50%)	(1,090)	(1,805)
Effects of:		
Expenses not deductible for tax purposes	433	404
Depreciation in excess of capital allowances	200	888
Tax losses carried forward	(111)	340
Other short term timing differences	122	262
Additional pension contributions	(327)	(982)
Goodwill amortisation	773	814
UK Tax not at standard rate	175	37
Adjustment in respect of prior periods	(18)	-
Effect of decreased tax rate		<u>79</u>
Current tax charge	<u>157</u>	37

Reductions in the UK corporation tax rate from 26% to 24% (effective from 1 April 2012) and to 23% (effective 1 April 2013) were substantively enacted on 26 March 2012 and 3 July 2012 respectively. Further reductions to 21% (effective from 1 April 2014) and 20% (effective from 1 April 2015) were substantively enacted on 2 July 2013. This will reduce the company's future current tax charge accordingly. The deferred tax asset at 31 December 2013 has been calculated based on the rate of 20% substantively enacted at the balance sheet date.

## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 10. INTANGIBLE FIXED ASSETS

COOT	£'000
COST At 1 January 2013 and 31 December 2013	71,054
AMORTISATION At 1 January 2013 Amortisation for year	41,140 
At 31 December 2013	44,464
NET BOOK VALUE At 31 December 2013	<u>26,590</u>
At 31 December 2012	29,914

Goodwill arising on the group reorganisation on 31 December 2001 is being amortised over the directors' estimate of its useful economic life of 20 years.

### 11. TANGIBLE FIXED ASSETS

	Freehold land & buildings £'000	Plant and machinery £'000	Assets under construction £'000	Motor vehicles £'000	Totals £'000
COST					
At 1 January 2013	33,652	55,530	1,955	1,167	92,304
Additions	-	435	1,451	-	1,886
Assets capitalised in the year	122	1,119	(1,241)	-	-
Disposals		(9,233)	-	<del></del>	(9,233)
At 31 December 2013	33,774	47,851	2,165	1,167	84,957
DEPRECIATION					
At 1 January 2013	14,328	38,931	136	1,167	54,562
Charge for year	1,131	5,333	233	-	6,697
Assets capitalised in the year	9	276	(285)	-	-
Eliminated on disposal	<u></u> :	(8,779)		<del>-</del>	<u>(8,779</u> )
At 31 December 2013	15,468	35,761	84	1,167	_52,480
NET BOOK VALUE					
At 31 December 2013	18,306	12,090	<u> 2,081</u>	=	32,477
At 31 December 2012	19,324	16,599	1,819	-	37,742

Freehold land and buildings includes land of £3,023,000 (2012: £3,023,000) on which no depreciation has been charged. Included in the total net book value of tangible fixed assets is £nil (2012: £nil) in respect of assets held under finance leases. Depreciation for the year on these assets was £nil (2012: £nil).

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## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

### 12. FIXED ASSET INVESTMENTS

	Shares in group undertakings £'000	Unlisted investments £'000	Totals £'000
COST			
At 1 January 2013			
and 31 December 2013	13,946	246	14,192
PROVISIONS			•
At 1 January 2013			
and 31 December 2013	1,000	<u> 246</u>	<u>1,246</u>
NET BOOK VALUE			
At 31 December 2013	<u>12,946</u>	•	<u>12,946</u>
At 31 December 2012	12,946	-	12,946

The companies in which the company's interest at the year end is more than 20% are as follows:

Subsidiary undertakings	Country of incorporation	Principal activity	Percentage of ordinaryshar es held
Hambledon Studios Limited	England & Wales	Dormant	100%
Unique Images Limited	England & Wales	Dormant	100%
Britannia Products Limited	England & Wales	Dormant	100%
Tigerprint Limited	England & Wales	Dormant	100%
Creative Products Limited	England & Wales	Dormant	100%

The Company has not prepared group financial statements as it is exempt from the requirement to do so by Section 400 of the Companies Act 2006. These financial statements present information about the company and not about its group. In the opinion of the Directors, the aggregate value of the shareholdings is not less than the amount at which they are shown in the balance sheet.

The shares in Hambledon Studios Limited, Tigerprint Limited and Creative Products Limited are held indirectly.

#### 13. STOCKS

	31.12.13	31.12.12
	£'000	£'000
Raw materials and consumables	491	713
Work-in-progress	1,419	889
Finished goods	13,641	14,252
	15,551	15,854

# Notes to the Financial Statements - continued for the Year Ended 31 December 2013

14.	DEBTORS		
		31.12.13	31.12.12
		£'000	£'000
	Amounts falling due within one year:	20.022	25 000
	Trade debtors Amounts owed by group undertakings	38,932 215,313	35,880 219,954
	Other debtors	522	421
	Tax	197	126
	Deferred tax asset (see below)	2,151	2,472
	Prepayments	2,628	2,851
		259,743	261,704
	Amounts falling due after more than one year:		
	Amounts owed by group undertakings	90,000	90,000
	Deferred tax asset		87
		90,000	90,087
			20,007
	Aggregate amounts	349,743	351,791
	Assistant and and		
	Deferred tax asset		
	·	31.12.13	31.12.12
		£'000	£'000
	Accelerated capital allowances	1,593	1,761
	Tax losses carried forward	- 550	305
	Other timing differences	558	406 87
	Deferred tax asset on pension liability (see note 21)		- 67
		2,151	2,559
15.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	21 13 12	31.12.12
		31.12.13 £'000	£'000
	Trade creditors	9,073	11,525
	Amounts owed to group undertakings	241,987	252,423
	Social security and other taxes	8,683	10,513
	Accrued expenses	25,690	19,957
		285,433	294,418
			<u> </u>
16.	CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE		
	YEAR	31.12.13	31.12.12
		£'000	£'000
	Amounts owed to group undertakings	68,000	68,000

### Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### **OPERATING LEASE COMMITMENTS** 17.

Annual commitments under non-cancellable operating leases are as follows:

	Land and buildings		Other operating lease	
	31.12.13	31.12.12	31.12.13	31.12.12
	£'000	£'000	£'000	£'000
Expiring:				
Within one year	176	67	226	174
Between one and five years	402	666	1,313	877
In more than five years	110	110		
	688	<u>843</u>	1,539	1,051

Leases on land and buildings are subject to rent reviews.

#### 18. **DEFERRED TAX**

Balance at 1 January 2013 Total charge to profit and loss account during year (note 9)	£'000 (2,559) 802
Deferred tax charge to STRGL relating to pensions	(1,341)
Balance at 31 December 2013	(3.098)

The closing balance is recognised within debtors in note 14 (£2,151k) and against the pensions liability in note 21 (£947k).

#### 19. **CALLED UP SHARE CAPITAL**

Allotted, issue	d and fully paid:			
Number:	Class:	Nominal	31.12.13	31.12.12
		value:	£'000	£'000
80,692,343	Ordinary	5 <b>p</b>	4,035	4,035

## 20.

RESERVES	
	Profit
	and loss
	account
	£'000
At 1 January 2013	105,122
Deficit for the year	(5,646)
Actuarial loss recognised in	, ,
the pension schemes	_(4,424)
At 31 December 2013	95,052
Profit and loss account excluding	00.040
pension liability	98,842
Pension deficit	(3,790)
Profit and loss account	95,052

Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 21. EMPLOYEE BENEFIT OBLIGATIONS

The Company operates a number of pension schemes. The two major schemes, of the defined benefit type with assets held in separate trustee administered funds, are the Hallmark Group Pension Plan and the Creative Publishing Group Pension Scheme.

#### Hallmark Group Pension Plan

Certain employees of the Company participate in the Hallmark Group Pension Plan, which is a defined benefit scheme. The assets of the plan are administered by trustees in a fund independent of the Company. Differences between amounts payable and amounts actually paid are shown as a separately identified asset or liability in the balance sheet. Rates of contributions are determined by the Company, in consultation with the trustees of the plan, in accordance with the recommendations of actuaries using the projected unit method, so as to spread the cost of the pensions over the employees' working lives with the Company.

Funding valuations are completed at least every three years. The last funding valuation of the plan was completed on 31 December 2011. A recovery plan for the period to 31 December 2019 is currently in place, in line with actuarial recommendations. In 2013 a contribution of £0.9m was made. The company expects to make additional contributions of £1.3m in 2014 and further yearly contributions thereafter until 2019.

Following a period of consultation, the plan was closed to future accrual on the 30th April 2013. The scheme had a £1.8m surplus as at 31 December 2013. This was written off to the profit and loss account in line with FRS 17 requirements.

#### **Creative Publishing plc Group Pension Scheme**

Certain employees of Hallmark Cards are eligible to become members of the Creative Publishing Group Pension Scheme. This is a defined benefit scheme, the assets of which are held in a separate trustee administered fund. Contributions are based on pension costs across all participating companies in the Creative Publishing Group Pension Scheme and upon the advice of a professionally qualified actuary. The last funding valuation of the plan was completed on 31 December 2011. In 2013 a contribution of £0.9m was made. The company expects to make additional contributions of £1.3m in 2014 and further yearly contributions thereafter until 2019.

Following a period of consultation, the plan was closed to future accrual on the 30th April 2013. The scheme had a £0.16m surplus as at 31 December 2013. This was written off to the statement of recognised gains and losses, in line with FRS 17 requirements.

#### Hallmark (1998) Retirement Benefits Scheme

A third scheme, the Hallmark (1998) Retirement Benefits Scheme, is a defined contribution scheme but with some remaining defined benefit elements. The defined benefit liabilities only apply to pensioners and some leavers who left before the defined contribution arrangements were introduced. The last full valuation of this scheme was carried out on 31st December 2009 and the total deficit of the fund was £484k. A recovery plan has been agreed with the trustees commencing 1 January 2010 and running until 31 December 2020. The Company will contribute £46k per annum.

#### Hall of Cards Limited Pension and Life Insurance Scheme

This scheme is a defined benefit scheme which is closed to new members. The assets of the plan are administered by trustees in a fund independent of the Company. Funding valuations are completed at least every three years. A funding valuation of the plan was completed on 1 July 2011 by independent actuaries. At this date, the total deficit of the fund was £135,000. A recovery plan has been agreed with the trustees. It commenced 1 July 2012 and run until 1 July 2017. The Company will contribute £50k per annum.

The total pension charge for the period was £3,877,490 (2012: £2,478,000) and includes the regular cost of providing defined benefit pensions (net of the amortisation of surpluses over the average remaining working lives of members), the written off surplus from the Hallmark Group Pension Plan and the contributions payable to defined contribution schemes. The balance sheet includes accrued contributions of £nil (2012: £nil).

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Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 21. **EMPLOYEE BENEFIT OBLIGATIONS - continued**

The mortality assumptions are based on standard mortality tables which allow for future mortality improvements. For a member who retires in 2033 at age 65 the assumptions are that they will live on average for a further 23.2 years after retirement if they are male and for a further 25.2 years if they are female. The assumptions used by the actuary are the best estimates chosen from a range of possible actuarial assumptions which, due to the timescale covered, may not necessarily be borne out in practice.

On 8 July 2011 the Government announced that the Consumer Price Index (CPI) rather than the Retail Price Index (RPI) will be used as the basis for inflationary increases to pensions in its next update of the statutory requirement. Following this, the Accounting Standards Board has issued UITF 48 Accounting implications of the replacement of the retail prices index with the consumer prices index for retirement benefits clarifying the required accounting treatment and indicating the use of CPI rather than RPI where the scheme rules allow. The Group has consulted with its advisors and based on review of certain clauses in the schemes' trust deeds, has concluded that this change will affect the schemes in the following way:

Hallmark Group Pension Plan Increases to post-88 GMPs in payment and deferred excess pension

revaluation rates

Creative Publishing plc Group Increases to post-88 GMPs in payment

Pension Scheme

Hallmark (1998) Retirement Benefits Scheme

The deferred valuations provided by the scheme (on benefits in excess of GMP) and Increases to post-88 GMPs in payment (although annual

increases to total payments are at least 3% per scheme rules)

Where appropriate a charge has been made to the statement of total recognised gains and losses.

#### Hallmark Selections

This scheme is a defined contributions scheme. All applicable costs for the period have been accounted for in the profit and loss account. Employees that were affected by the closure of the Hallmark Group Pension Plan and the Creative Publishing Group Pension Scheme were invited to join the scheme. The cost for the period was £2,328k. No contributions were outstanding at the balance sheet date.

#### Scheme assets and liabilities

The fair value of the four schemes' assets, which are not intended to be realised in the short term and may be subject to significant change before they are realised, and the present value of the four schemes' liabilities, which are derived from cash flow projections over long periods and are thus inherently uncertain.

The latest funding valuations of the Hallmark Group Pension Plan, the Creative Publishing Group Pension Scheme, the Hallmark (1998) Retirement Benefits Scheme and the Hall of Cards Limited Pension and Life Insurance Scheme were carried out on 31 December 2011, 31 December 2011, 31 December 2009 and 1 July 2011 respectively. These valuations were updated at 31 December 2013 by independent qualified actuaries using assumptions consistent with the requirements of FRS 17.

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## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

### 21. EMPLOYEE BENEFIT OBLIGATIONS - continued

The amounts recognised in the balance sheet are as follows:

	Defined benefit	
	pension plans	
	31.12.13	31.12.12
	£'000	£'000
Present value of funded obligations	(168,030)	(155,437)
Fair value of plan assets	165,225	155,057
	(2,805)	(380)
Pension surplus restriction	(1,932)	
Deficit	(4,737)	(380)
Deferred tax asset	<u>947</u>	
Net liability	(3,790)	(380)

The prior year deferred tax asset relating to pensions was disclosed within long-term debtors as not material.

The amounts recognised in profit or loss are as follows:

	Defined benefit pension plans	
	31.12.13 £'000 469	31.12.12 £'000
Current service cost Interest cost Expected return on scheme assets	7,034 (7,728)	1,481 7,140 (7,731)
Past service cost Pension surplus restriction	1,774	
	1,549	<u>890</u>
Actual return on plan assets	14,829	11,685

Changes in the present value of the defined benefit obligation are as follows:

	Defined benefit pension plans	
	31.12.13	31.12.12
	£'000	£'000
Opening defined benefit obligation	155,437	145,509
Current service cost	469	1,481
Contributions by scheme participants	3	8
Interest cost	7,034	7,140
Actuarial losses	12,708	7,950
Benefits paid	(7,621)	(6,651)
	168,030	155,437

Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 21. EMPLOYEE BENEFIT OBLIGATIONS - continued

Changes in the fair value of scheme assets are as follows:

	Defined benefit	
	pension plans	
	31.12.13	31.12.12
·	£'000	£'000
Opening fair value of scheme assets	155,057	145,133
Contributions by employer	2,957	4,882
Contributions by scheme participants	3	8
Expected return on scheme assets	7,728	7,731
Actuarial gains	7,101	3,954
Benefits paid	<u>(7,621)</u>	(6,651)
	165,225	155,057

The amounts recognised in the statement of recognised gains and losses are as follows:

	Defined benefit pension plans	
Actuarial gains/(losses) Pension surplus restriction	31.12.13 £'000 (5,607) (158)	31.12.12 £'000 (3,996)
	<u>(5,765)</u>	<u>(3,996)</u>
Cumulative amount of actuarial losses	<u>(5,765)</u>	<u>(3,996</u> )

The major categories of scheme assets as amounts of total scheme assets are as follows:

	Defined benefit		
	pensio	pension plans	
	31.12.13	31.12.12	
	£'000	£'000	
Equities	1,593	85,040	
Bonds	68,655	66,759	
Cash	828	1,174	
Funds	94,149	2,084	
	165,225	155,057	

The latest full funding valuations of the Hallmark Group Pension Plan, the Creative Publishing Group Pension Scheme, the Hallmark (1998) Retirement Benefits Scheme and the Hall of Cards Limited Pension and Life Insurance Scheme were carried out on 31 December 2011, 31 December 2011, 31 December 2009 and 1 July 2011 respectively. These valuations were updated at 31 December 2013 by independent qualified actuaries using assumptions consistent with the requirements of FRS 17.

## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

#### 21. EMPLOYEE BENEFIT OBLIGATIONS - continued

Principal actuarial assumptions at the balance sheet date (expressed as weighted averages):

			31.12.13	31.12.12
Discount rate			4.45%	4.45%
Expected return on scheme assets			5.44%	6.13%
Future salary increases			4.50%	3.07%
Future pension increases			2.40%	2.43%
Rate of price increase (CPI)			2.40%	2.20%
Rate of price increase (RPI)		1	3.35%	2.95%
Amounts for the current and previous four	r periods are as follows:			
				21.12.00

	31.12.13 £'000	31.12.12 £'000	31.12.11 £'000	31.12.10 £'000	31.12.09 £'000
Defined benefit pension plans					
Defined benefit obligation	(168,030)	(155,437)	(145,509)	(133,773)	(127,441)
Fair value of scheme assets	165,225	155,057	145,133	136,521	122,186
Surplus restriction	(1,932)				
(Deficit)/Surplus	$\overline{(4,737)}$	(380)	(376)	2,748	(5,255)
Experience adjustments on					
scheme liabilities	(86)	(4,590)	85	3,135	5,416
Experience adjustments on					
scheme assets	7,101	3,954	1,102	6,154	8,157

#### 22. ULTIMATE PARENT COMPANY

Hallmark Cards Inc (incorporated in United States of America.) is regarded by the directors as being the Company's ultimate parent company.

The largest group in which the results of the company are consolidated is that headed by the ultimate parent company. The consolidated accounts of this company are not available to the public. The smallest group in which they are consolidated is that headed by Hallmark Cards (Holdings) Limited. The consolidated accounts of this group are available to the public and may be obtained from The Registrar of Companies, Companies House, Crown Way, Cardiff, CF4 3HZ.

### 23. CONTINGENT LIABILITIES

#### **Banking arrangements**

The company and certain of its fellow group undertakings have entered into a cross guarantee at the request of the group's bankers. The amount of the contingent liability at 31 December 2013 was £4,248,000 (2012: £3,775,000).

#### 24. CAPITAL COMMITMENTS

	31.12.13 £'000	31.12.12 £'000
Contracted but not provided for in the financial statements	205	217

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## Notes to the Financial Statements - continued for the Year Ended 31 December 2013

### 25. RELATED PARTY DISCLOSURES

Under the provisions of FRS 8 the company has taken advantage of the exemption from disclosing related party transactions between wholly owned subsidiaries of the same UK group.

The financial statements of the company's ultimate UK Holding company are available to the public as described in note 22.

Transactions and balances with group companies outside the UK group were as follows:

a) Sales to other group companies	2013 £000	2012 £000
Hallmark Cards Netherland BV Hallmark Cards Belgium NV Hallmark Cards Australia Hallmark Cards Japan Hallmark Cards Incorporated	942 1 470 1	1,001 2 495 5 74
	1,414	1,577
b) Royalties received from other group companies	2013 £000	2012 £000
Hallmark Cards Australia Ltd Hallmark Cards New Zealand Ltd Hallmark Cards Netherland BV Hallmark Cards Japan Hallmark Cards Incorporated	707 141 23 27 60	1,014 115 259 26 78
	958	1,492
c) Amounts charged for management services to other group companies	2013 £000	2012 £000
Hallmark Cards Australia Ltd Hallmark Cards Netherland BV Binney & Smith Hallmark Cards Incorporated Hallmark Cards Japan	32 135 301 2,094	132 302 302 1,975
	2,562	2,712

# Notes to the Financial Statements - continued for the Year Ended 31 December 2013

### 25. RELATED PARTY DISCLOSURES - continued

d) Purchases from other group companies		
a) I dionases nom omer group companies	2013	2012
	£000	£000
Hallmark Cards Hong Kong	41,465	45,785
Hallmark Cards Incorporated	-	74
	41,465	45,859
	<u></u>	
e) Royalties paid to other group companies		
5 1 1	2013	2012
	£000	£000
Hallmark Cards Incorporated	1,748	2,153
f) Amounts paid for management services		
-,	2013	2012
	£000	£000
Hallmark Cards Australia Ltd	12	312
Hallmark Cards Incorporated	769	791
Hallmark Hong Kong	2,800	2,815
Hallmark Cards Netherland BV	28	-
Hallmark Cards Japan	11	-
	<u> 3,620</u>	3,918
g) Amounts owed from other group companies		
g) Amounts owed from other group companies	2013	2012
	£000	£000
Binney & Smith	_	15
Hallmark Cards Ireland Ltd	253	243
Hallmark Australia Ltd	-	85
Hallmark Cards Netherland BV	187	63
	<u>440</u>	406

# Notes to the Financial Statements - continued for the Year Ended 31 December 2013

## 25. RELATED PARTY DISCLOSURES - continued

	h) Amounts owed to other group companies		
	,	2013	2012
		£000	£000
	Hallmark Cards Incorporated	304	1,139
	Hallmark Cards Hong Kong	9,501	14,628
	Hallmark Australia Ltd	2	<sup>*</sup> 5
	Hallmark Cards Japan	11	
		9,818	15,772
26.	RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS' FUNDS	31.12.13 £'000	31.12.12 £'000
	Loss for the financial year	(5,646)	(5,775)
	Other recognised gains and losses	(5,010)	, , ,
	relating to the year (net)	<u>(4,424)</u>	(3,077)
	Net reduction of shareholders' funds	(10,070)	(8,852)
	Opening shareholders' funds	109,157	118,009
	Closing shareholders' funds	99,087	109,157