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CUSTOMER COMMUNICATIONS LIMITED

REPORT OF THE DIRECTORS AND

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31ST JULY 2001



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**CUSTOMER COMMUNICATIONS LIMITED**

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**FOR THE YEAR ENDED 31ST JULY 2001**

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**CUSTOMER COMMUNICATIONS LIMITED**

**COMPANY INFORMATION**  
**FOR THE YEAR ENDED 31ST JULY 2001**

**DIRECTORS:**

Mrs K Evans  
Mr N Evans

**SECRETARY:**

Mrs K J Evans

**REGISTERED OFFICE:**

Ward Mackenzie  
Mackenzie House  
Coach and Horses Passage  
The Pantiles  
Tunbridge Wells, Kent  
TN2 5NP

**REGISTERED NUMBER:**

3405612

**ACCOUNTANTS:**

Ward Mackenzie  
Mackenzie House  
Coach and Horses Passage  
The Pantiles  
Tunbridge Wells  
Kent TN2 5NP

**CUSTOMER COMMUNICATIONS LIMITED**

**REPORT OF THE DIRECTORS**  
**FOR THE YEAR ENDED 31ST JULY 2001**

The directors present their report with the financial statements of the company for the year ended 31st July 2001.

**PRINCIPAL ACTIVITY**

The principal activity of the company in the year under review was that of telemarketing and research services

**DIRECTORS**

The directors during the year under review were:

Mrs K Evans

Mr N Evans

Mr T Hallett

- resigned 16.3.2001

The beneficial interests of the directors holding office on 31st July 2001 in the issued share capital of the company were as follows:

	31.7.01	1.8.00
<b>Ordinary £1 shares</b>		
Mrs K Evans	45	45
Mr N Evans	55	55

This report has been prepared in accordance with the special provisions of Part VII of the Companies Act 1985 relating to small companies.

**ON BEHALF OF THE BOARD:**

*Karen Evans*  
.....  
Mrs K J Evans - SECRETARY

Dated: *4th July 2002*

**CUSTOMER COMMUNICATIONS LIMITED**

**PROFIT AND LOSS ACCOUNT**  
**FOR THE YEAR ENDED 31ST JULY 2001**

		Year Ended 31.7.01	Period 1.2.99 to 31.7.00
	Notes	£	£
<b>TURNOVER</b>		111,833	130,760
Administrative expenses		<u>109,505</u>	<u>98,692</u>
<b>OPERATING PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION</b>	2	2,328	32,068
Tax on profit on ordinary activities	3	<u>95</u>	<u>6,086</u>
<b>PROFIT FOR THE FINANCIAL YEAR AFTER TAXATION</b>		2,233	25,982
Dividends	4	<u>-</u>	<u>26,273</u>
		2,233	(291)
Retained profit brought forward		<u>4,765</u>	<u>5,056</u>
<b>RETAINED PROFIT CARRIED FORWARD</b>		<u>£6,998</u>	<u>£4,765</u>

The notes form part of these financial statements

**CUSTOMER COMMUNICATIONS LIMITED**

**BALANCE SHEET**

**31ST JULY 2001**

		31.7.01		31.7.00	
	Notes	£	£	£	£
<b>FIXED ASSETS:</b>					
Tangible assets	5		3,919		3,018
<b>CURRENT ASSETS:</b>					
Debtors	6	6,807		21,722	
Cash at bank and in hand		4,563		17,088	
		11,370		38,810	
<b>CREDITORS:</b> Amounts falling due within one year	7	8,191		36,963	
<b>NET CURRENT ASSETS:</b>			3,179		1,847
<b>TOTAL ASSETS LESS CURRENT LIABILITIES:</b>			£7,098		£4,865
<b>CAPITAL AND RESERVES:</b>					
Called up share capital	8		100		100
Profit and loss account			6,998		4,765
<b>SHAREHOLDERS' FUNDS:</b>			£7,098		£4,865

The company is entitled to exemption from audit under Section 249A(1) of the Companies Act 1985 for the year ended 31st July 2001.

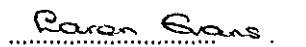
The members have not required the company to obtain an audit of its financial statements for the year ended 31st July 2001 in accordance with Section 249B(2) of the Companies Act 1985.

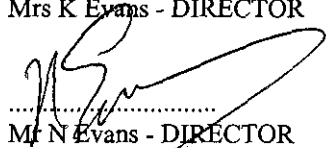
The directors acknowledge their responsibilities for:

- (a) ensuring that the company keeps accounting records which comply with Section 221 of the Companies Act 1985 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Section 226 and which otherwise comply with the requirements of the Companies Act 1985 relating to financial statements, so far as applicable to the company.

These financial statements have been prepared in accordance with the special provisions of Part VII of the Companies Act 1985 relating to small companies and with the Financial Reporting Standard for Smaller Entities (effective March 2000).

**ON BEHALF OF THE BOARD:**

  
.....  
Mrs K Evans - DIRECTOR

  
.....  
Mr N Evans - DIRECTOR

Approved by the Board on .....

*4th July 2002*

The notes form part of these financial statements

**CUSTOMER COMMUNICATIONS LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31ST JULY 2001**

**1. ACCOUNTING POLICIES**

**Accounting convention**

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective March 2000).

**Turnover**

Turnover represents net invoiced sales of services, excluding value added tax.

**Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Office Equipment	- 25% on reducing balance
Furniture and Fixtures	- 15% on reducing balance

**Deferred taxation**

Provision is made at current rates for taxation deferred in respect of all material timing differences except to the extent that, in the opinion of the directors, there is reasonable probability that the liability will not arise in the foreseeable future.

**2. OPERATING PROFIT**

The operating profit is stated after charging:

	Year Ended 31.7.01 £	Period 1.2.99 to 31.7.00 £
Depreciation - owned assets	1,306	1,266
Directors' emoluments and other benefits etc	63,536	56,753

**3. TAXATION**

The tax charge on the profit on ordinary activities for the year was as follows:

	Year Ended 31.7.01 £	Period 1.2.99 to 31.7.00 £
UK corporation tax	95	6,086

UK corporation tax has been charged at 20.02% (2000 - 20.02%).

**4. DIVIDENDS**

	Year Ended 31.7.01 £	Period 1.2.99 to 31.7.00 £
Final ordinary	-	26,273

**CUSTOMER COMMUNICATIONS LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31ST JULY 2001**

**5. TANGIBLE FIXED ASSETS**

	Office Equipment	Furniture and Fixtures	Totals
	£	£	£
<b>COST:</b>			
At 1st August 2000	4,356	418	4,774
Additions	2,207	-	2,207
	<hr/>	<hr/>	<hr/>
At 31st July 2001	6,563	418	6,981
	<hr/>	<hr/>	<hr/>
<b>DEPRECIATION:</b>			
At 1st August 2000	1,618	138	1,756
Charge for year	1,236	70	1,306
	<hr/>	<hr/>	<hr/>
At 31st July 2001	2,854	208	3,062
	<hr/>	<hr/>	<hr/>
<b>NET BOOK VALUE:</b>			
At 31st July 2001	3,709	210	3,919
	<hr/>	<hr/>	<hr/>
At 31st July 2000	2,738	280	3,018
	<hr/>	<hr/>	<hr/>

**6. DEBTORS: AMOUNTS FALLING  
DUE WITHIN ONE YEAR**

	31.7.01	31.7.00
	£	£
V.A.T.	248	-
Trade debtors	5,548	20,424
Prepayments	1,011	1,298
	<hr/>	<hr/>
	6,807	21,722
	<hr/>	<hr/>

**7. CREDITORS: AMOUNTS FALLING  
DUE WITHIN ONE YEAR**

	31.7.01	31.7.00
	£	£
Trade creditors	474	1,483
Directors loan account	7,622	9,147
V.A.T.	-	4,192
Taxation	95	6,086
Accrued expenses	-	16,055
	<hr/>	<hr/>
	8,191	36,963
	<hr/>	<hr/>

**CUSTOMER COMMUNICATIONS LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31ST JULY 2001**

**8. CALLED UP SHARE CAPITAL**

Authorised:

Number:	Class:	Nominal value:	31.7.01 £	31.7.00 £
10,000	Ordinary	£1	<u>10,000</u>	<u>10,000</u>

Allotted, issued and fully paid:

Number:	Class:	Nominal value:	31.7.01 £	31.7.00 £
100	Ordinary	£1	<u>100</u>	<u>100</u>

**CUSTOMER COMMUNICATIONS LIMITED**

**REPORT OF THE ACCOUNTANTS TO THE DIRECTORS OF**  
**CUSTOMER COMMUNICATIONS LIMITED**

As described on the balance sheet you are responsible for the preparation of the financial statements for the year ended 31st July 2001 set out on pages three to seven and you consider that the company is exempt from an audit.

In accordance with your instructions, we have compiled these unaudited financial statements in order to assist you to fulfil your statutory responsibilities, from the accounting records and information and explanations supplied to us.



Ward Mackenzie  
Mackenzie House  
Coach and Horses Passage  
The Pantiles  
Tunbridge Wells  
Kent TN2 5NP

Dated: 4th July 2002