

# Bentley Jennison

Our Ref: PW/SAN/C031

The Company Secretary  
CSFM (Holdings) PLC and Subsidiary Companies  
Midland House  
The Avenue  
Rubery  
Birmingham  
B45 9AL

Chartered Accountants &  
Registered Auditors

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10 April 2002

Dear Sir

CSFM (Holdings) PLC and Subsidiary Companies

3365920

We hereby confirm our resignation as auditors of the companies listed on the attached schedule, with effect from today's date.

We confirm that we are not aware of any circumstances connected with our resignation as auditors which we consider should be brought to the attention of the members or creditors.

Yours faithfully




Bentley Jennison



Offices at: Bedford Bristol Cardiff Leeds London Manchester Nottingham Stoke-on-Trent Swindon Telford

A list of Partners' names is available for inspection at: 15-20 St. Paul's Square, Birmingham B3 1QT

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## **CSFM (Holdings) PLC and subsidiary companies**

**List of companies from which Bentley Jennison resigned  
as auditors on 10 April 2002**

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CSFM (Holdings) PLC  
We Are Cleaning (GB) Limited  
Concord Integrated Services Limited  
Applied Flooring Technology Limited  
First in Catering Limited  
Hi Tech Plus Limited  
Abra Investments Limited  
AFT Projects Limited  
Cleaning Things Limited  
C.S.F.M. Trustee Company Limited  
We Are Cleaning Limited  
We Are Cleaning (Birmingham) Limited  
We Are Cleaning (Bristol) Limited  
We Are Cleaning (East Midlands) Limited  
We Are Cleaning (Home Counties) Limited  
We Are Cleaning (London) Limited  
We Are Cleaning (North West) Limited  
We Are Cleaning (South West) Limited  
We Are Cleaning (South Midlands) Limited  
We Are Cleaning (West Midlands) Limited