# **SPLITZ SUPPORT SERVICE**

(A COMPANY LIMITED BY GUARANTEE)

# TRUSTEES' REPORT AND FINANCIAL STATEMENTS

# FOR THE YEAR ENDED 31 MARCH 2020

Company Number: 03360057 Charity Number: 1064764



# For the year ended 31 March 2020

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The trustees are pleased to present their annual report for the year ending 31 March 2020, which is prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

## Chair's Report

The year started with our 30<sup>th</sup> anniversary, which was celebrated at an Away Day where we discussed our values, shared our experiences as well as having some fun. At the time of writing, Splitz Support Service is managing the impact of the Covid 19 pandemic on its services, and its service users. This unprecedented event has challenged the entire world, having to deal with a health and social emergency the likes of which we have not seen in our lifetimes.

At Splitz, we want to do everything in our power to continue to support and assist our service users and staff to respond effectively to this crisis. We were able to set up the systems and processes necessary to continue our support services with staff working at home. Splitz has seen a 46% increase in calls to or helplines, as families who are locked down and living with a perpetrator of domestic abuse are unable to escape the daily fear and violence.

We tested our resilience and resolve in response to the pandemic and whilst this was a challenge, we saw it as an opportunity to test our IT infrastructure and systems. I am pleased to report that it went very well. The team has ramped up their efforts to reach out to the most vulnerable amongst us, devising creative ways to stay in touch and provide essential services which is saving lives in many cases. On behalf of the Board I thank all of the staff team who have responded so magnificently at this difficult time.

Our mission remains unchanged – to end domestic abuse, and we recognise that this has never been more important. During the year we signed up to a Call to Action which is asking Government to develop a domestic abuse perpetrator strategy for England and Wales. This is intended to offer long-term solutions to domestic abuse that addresses the behaviour of perpetrators and to fully support victims and survivors, including children. In this way we can prevent abuse from happening, and to avoid the damage to children who witness this abuse.

Our work with perpetrators is ground breaking. This year we continued our work with the University of the West of England on the Reprovide Project. This is a unique pilot study using randomised controlled trials to test the effectiveness of group support to help men who are using abusive behaviour in intimate relationships. The objective is to understand the outcomes of such interventions, and to see how they impact, on the safety of their partners and children. This study will provide academic evidence to show how our work with perpetrators can make a difference to the individual the family and society.

Splitz delivers high quality services and this year we obtained a number of accreditations for our work: NCVO Trusted Charity Level 2; NCVO Investing in Volunteers; Respect; Cyber Essentials Plus.

These provide assurance to our commissioners, our service users and the Board that we are meeting very high standards in our service delivery, our governance, our cyber security and our work with volunteers. It is also a means of recognising and celebrating the great work that our staff deliver every day.

As we look forward to the coming months, Splitz will focus on the positive and to continue to be flexible and responsive to the changing situation. Our dedicated staff will continue to support our service users by telephone, email, and video conferencing during these very difficult and testing times, and to plan for the eventual return to a new normality. We will learn from this experience, and build on those lessons to emerge from the crisis stronger and even more effective.

### **Ann Cornelius**

Chair

# **Our Purposes and Activities**

Our charity's purposes are set out in the objects contained in the company's Articles of Association. The main objects include:

- Relieve the needs of children and adults who are in need of care and protection.
- Relieve the needs of adults where those needs arise as a result of them experiencing domestic violence, separation or divorce.

The aims of our charity are to work with victims, children and perpetrators of domestic abuse; support those who are parenting alone; and work to encourage healthy relationships. Our aims fully reflect the purposes that the charity was set up to further.

We review our aims, objectives and activities each year. This review looks at what we achieved and the outcomes of our work in the previous 12 months and assesses the success of each key activity and the benefits they have brought to those groups of people we are established to help. The review also helps us ensure our aims, objectives and activities remained focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set. To enhance this review we produce an Equality Monitoring report showing demographic and biographical details of the team and service users.

In shaping our objectives for the year and planning our activities, the trustees have considered Charity Commission's guidance on public benefit, including the guidance 'public benefit: running a charity. Our main objectives for the year continued to be promoting healthy relationships, preventing family crises and relieving the needs of those affected. The strategies we use to meet these objectives include:

- Providing a range of services that promote healthy relationships and prevent family crises.
- Focusing on encouraging healthy relationships, and the impact on family, friends and the wider community.
- Working towards applying national standards of service.
- Working in partnership with other agencies to ensure the widest range of services is available to best match the needs of the community.
- Promoting awareness of healthy relationships, to reduce the likelihood of young people engaging in harmful behaviour.

Our main activities and the groups we aim to help are described below. Our main charitable activities consist of the services we provide and are undertaken to further our charitable purposes for the public benefit.

Putting these strategies into action we have four major areas of activity which are: domestic abuse outreach work; support for children and young people affected by domestic abuse; programmes for perpetrators to help them change their abusive behaviour; and mentoring/befriending services to help people move on. Our services described below focus very much on the safety of those affected by domestic abuse.

#### **Domestic Abuse Outreach**

We offer domestic abuse outreach services, for adults aged 16 and over and saw a rise in demand for these services over this last year. Our dedicated, skilled and qualified teams of staff provided trauma informed services, designed to meet the individual needs of each service user, to the highest quality standards and were able to report good outcomes for many families.

Our services include single point access, assessment and triage service, high risk outreach service (independent domestic violence advisers - IDVA), specialist Young People's IDVAs and a range of support for those assessed as medium risk including whole family support. We deliver these services in Devon and Wiltshire. Although they are funded from different sources in each area the services are all delivered using a broadly similar model. The main aim in each case is to reduce risk, improve safety and meet needs to enable people to live free from fear.

To ensure that we offer the support that is best for each individual and family we assess risk and needs. Risk is assessed at the earliest opportunity and then continuously monitored (every 6 weeks or following an incident) using the national risk assessment tool, DASH (Domestic Abuse, Stalking and Honour based violence). We understand that domestic abuse rarely occurs in isolation and many who use our services experience a range of complex needs. By accessing support for our clients from other professionals we are able to provide more holistic support. We seek regular feedback including satisfaction levels.

In all cases the aim is to reduce the risk and impact of risk and help the individuals and their family recover from abuse and move towards achieving and sustaining independence. Our recovery services include structured groups for female survivors (Pattern Changing, Making Changes etc.). Structured group work often leads to participants forming their own local peer support groups.

### Devon

We continue to manage the Devon commissioned domestic abuse and sexual violence services, on behalf of Devon County Council, operating under the banner of the LEESAR Partnership (the LEESAR Partnership includes subcontracting arrangements with three specialist organisations providing sexual violence recover, court IDVAs and therapeutic recovery for domestic abuse), alongside the domestic abuse and sexual violence Advocate Educator pilot scheme in GP surgeries.

Due to a large increase in referrals the Devon services have been under pressure. At times this has meant that demand has outstripped capacity. Working with commissioners we started a process of evaluation, examining the incoming referrals and the cases held open to IDVAs, in order to find innovative solutions. We found that a lack of availability of other services across the wider system has led to a wider range of individuals being referred, in some cases with little or no domestic abuse present. The high thresholds for other services, such as mental health, have seen our IDVAs holding cases open for much longer, meaning they are unable to take new cases.

These evident challenges opened up the question across the county as to how the wider system can better engage with our services and how we can improve partnership working. This has led to some exciting developments, including our Devon service being asked to manage and coordinate a new approach to families experiencing domestic abuse (CRAFT), working with Children's Centres, the county's Family Intervention Team and the commissioned drug and alcohol service.

## Gloucestershire

The Independent Stalking Advocate Caseworker (ISAC) is funded through by the Hollie Gazzard Trust and our reserves. The ISAC is the key link between the victim and the police and wider criminal justice system through the Stalking Clinic, one of the few in operation across England.

### Wiltshire

The Wiltshire adult and child victim domestic abuse support service was recommissioned in 2018 and included accommodation services, behaviour change interventions and specialist sexual violence support services. Splitz were commissioned to deliver these services, known collectively as the Phoenix Service, partnering with GreenSquare and Salisbury Refuge. The Phoenix service supports men and women, children and families at all risk levels across Wiltshire and adult and child victims of sexual abuse across Wiltshire and Swindon.

### **Domestic Violence Perpetrator Work**

## Voluntary Perpetrator Programmes (DVPP)

These were delivered in Wiltshire funded by the Big Lottery, Gloucestershire funded by County Council and Bristol as part of the Reprovide pilot in partnership with Bristol University. In Gloucestershire and Wiltshire Splitz provide an integrated women's safety service (WSS): This involves working with the (ex)partner to measure safety and help the family understand how the modules are likely to impact on the perpetrator as they progress through the programme. In Bristol this service is provided by the commissioned service, Next Link.

The main programme with perpetrators consists of 25 weekly 2hr sessions, with one-to-one monitoring meetings throughout. Motivation to attend such a long programme is measured during the comprehensive pre-group assessment. While some men fail to complete the programme it is not always a lack of motivation. Some have shown enormous reserves of determination making a huge effort to get to the groups.

We offer a follow on group (RPG – relapse prevention group) that meets monthly to help men stay on track and share experiences on how they have successfully achieved this. From July 2018 the Gloucestershire DVPP provision was recommissioned to include 1-2-1 behaviour change support and short term healthy relationship group programmes. The Wiltshire DVPP closed in December 2018 as the 3 year funding arrangement with the Big Lottery ended however the military DVPP delivered in partnership with Spurgeons continues through to 2019.

# **Devon DVPP**

The Devon Behaviour Change project provides whole family support, via a Behaviour Change IDVA, a Children's IDVA and an IDVA supporting the victim. Following an independent evaluation which highlighted the two successful years of the Behaviour Change pilot, in Exeter, Mid and East Devon, the Safer Devon Partnership agreed to fund a further 1 year pilot, to expand the programme across the whole of the Devon county area. This expansion will run through 2020/21 and will include support for the whole family. The expansion programme will also include a formal evaluation by Exeter University.

### **Mentoring and Befriending Services**

Thanks to funding from Wiltshire Council through the Phoenix service we continue are to deliver this service to the NCVO Investing in Volunteers standards. Adults who have completed structured support may still require a limited amount of support to help them with the final part of their journey. We have a Buddy Scheme in Wiltshire that offers low level mentoring and befriending support. This service is delivered by volunteers, some of who were service users.

### **Employment services**

Building Bridges Wiltshire is funded by the Big Lottery and European Social funds to help people overcome their barriers to employment and education in Wiltshire and Swindon, with Splitz providing support to vulnerable women. Support is personalised to each individuals needs and strengths.

## **Our Volunteers**

Splitz is very involved in the community and relies on voluntary help. Besides the Buddies, we have volunteers assisting with group work, events and admin enabling us to engage more widely as well as helping lower costs. Some volunteers may have benefited from receiving our services, and many go on to find paid employment or return to full-time education. We wish to thank all of our volunteers for their loyal support and excellent service.

### **Achievements and Performance**

We spent 69,000 hours delivering 140,000 support sessions. Support sessions include direct face-to-face time as well as other activity directly in support of our service users (e.g. attending meetings with other agencies).

### **Financial Review**

The charity maintains a healthy financial position and remains a going concern.

Income and expenditure are managed through strong fundraising strategies and stringent financial controls. Income has exceeded expectation with additional grant income, new contracts and contract extensions. As such we continue to hold an appropriate amount of deferred income, which is used to generate a small amount of interest.

We ended the year with a deficit of £109,543, which was mainly as a result of using our contingency and future development reserves for planned purposes. The deficit was also a result of funds being received from commissioners and donors in 2019 for ongoing services, the costs of which were incurred in the following year. The deficit for 2019-20 included expenditure planned by the Board for unfunded temporary critical provision of service paid from reserves.

### **Fundraising**

During the year no funds raised are paid in commission to any person or organisation. All funds raised by the Splitz team, or on behalf of Splitz, are for the sole use of Splitz Support Service in delivering its charitable benefit. We may allocate the funds to a specific project or piece of work with the agreement of the donor. However, unsolicited donations or small donations with no restricted purpose will often be allocated to the crisis fund for that geographical area, and used for the direct benefit of our service users.

### Accreditation

Splitz has maintained national recognition for the quality of its governance, management and service delivery. Accreditation includes: NCVO - Trusted Charity (level 2); Cyber Essentials Plus; SafeLives - Leading Lights; Respect perpetrator programme standard; and NCVO - Investing in Volunteers.

### **Investment Powers and Policy**

Investments are made in accordance with the charity's Articles of Association and Investment Policy. Having considered the available options, the trustees decided to invest in commercial common investment funds (high interest bank accounts and short term deposit accounts). The trustees consider the overall return on investments and deposits to be disappointing.

# **Reserves Policy and Going Concern**

Reserves are needed to cover unforeseen costs like redundancy payments should a service not be funded or temporary funding of services while new funds are sought, and to cover unplanned emergencies and other

unforeseen expenditure. The trustees consider that the ideal level of reserves as at June 2020 would be between £100,000 and £250,000. Splitz continues to hold £250,000 of free reserves as of March 2020, the

details of which are given in note 21 of the accounts.

The trustees have reviewed the charity's circumstances and consider that adequate resources continue to be available to fund our activities for the foreseeable future. The trustees are of the view that Splitz remains a going concern. However, the trustees are aware that the economic situation and stiffer demands for funds

and contracts will provide a challenging environment in the year to come.

**Plans for Future Periods** 

Our intention is to continue to work with our partners to develop services in all areas to meet the growing gap left by the reduction in provision of statutory services, especially where the need has not reached critical point or where early intervention is proven to have long-term benefits for the individuals and the community. We will develop new services in the geographical areas where we already work and develop new programmes

to compliment our existing services.

We plan to review and update our strategic plan and how we will raise funds. Board evaluation continues to be a priority and we will begin this process with an evaluation of current practice. We will continue to develop our working practices as we adapt to the impact of COVID19. Additional work is already underway to make our offices safe and we will continue to evaluate our working practices, adopting new working practices as

required. It is possible we could require less office space.

**Reference and Administrative Details** 

Registered Office:

Oak House

**Epsom Square** 

White Horse Business Park

Trowbridge BA14 0XG

Charity number:

1064764

Company number:

3360057

Banker

**CAFBank Limited** 

Kings Hill Avenue

Kings Hill West Malling Kent ME19 4JQ

Auditor

Fawcetts LLP
Windover House
St Ann Street

Salisbury SP1 2DR

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### **Directors and Trustees**

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year-end were as follows:

Rebecca Ayres
Ann Cornelius BSc Econ (Hons), CIHCM
Alison Craddock
Cindy Ervine LLB (Hons) (retired 23 October 2019)
Stephen Foster BSc PhD FCA
Annette Foster
Harriet Kemp (appointed 1 July 2019)
Mark Lake (retired 12 April 2019)
Peter Leach
Alan MacKenzie (retired 23 October 2019)

Company Secretary: Louise Wilson FCMI

# **Key Management Personnel**

Executive Director: Fran Lewis MBE FRSA FCMI

Head of Service (Bristol Glos and Wiltshire): Rachel Wetton BA (Hons) PGC Soc Pol

Head of Service (Devon and Torbay): Chrissy Stower

Business Development Manager: Jacqui Orchard CertED MIPD MInstF

## Structure, Governance and Management

# **Governing Document**

The organisation is a charitable company limited by guarantee, incorporated on 25 April 1997 and reregistered as a charity on 9 October 1997, having previously been registered as the Single Parent Family Association in 1993. The company was established under a Memorandum of Association that established the objects and powers of the charitable company, and is governed under its Articles of Association. The memorandum and Articles of Association were reviewed in 2013 and redrawn to conform to the Charity Commission template. The trustees undertook a review of the charity's Objects and recommended a minor amendment, which was approved in January 2017.

## **Board Effectiveness**

The Board effectiveness process completed stage 2, around training needs and opportunities for the Trustees and senior managers. Stage 3, one-one meetings with the Chair began in the 4th quarter and will continue into the following year.

There are now 3 Board sub-committees. The risk committee and the finance committee continued to meet as necessary, and a new HR committee was begun with a remit to meet at least once a year to oversee staff morale, terms & conditions of employment and salaries, and other related matters.

The Board environment and culture of transparency and openness continue to lead the ethos and values of the Charity. The Board and its sub-committees receive papers in a timely manner, and Trustees have access to information, support and advice from the Company Secretary throughout the year. At the Board meetings, sub-committee meetings and other opportunities arranged during the year, all relevant matters have been discussed openly and in detail.

# **Appointment of Trustees**

The management of the company is the responsibility of the Board of Trustees. Trustees are elected and coopted under the terms of the Articles of Association. We aim to ensure our Board of Trustees reflects the widest possible range of skills, not only business and financial expertise but life experience too. Regular skills audits inform the recruitment of new trustees.

Trustee vacancies are advertised on the Splitz Support Service website with an application process similar to that of our volunteer scheme. After an initial meeting with the Executive Director, potential trustees are offered the opportunity to sit in on a trustee meeting. This is followed by an interview with the Chair.

Pre-appointment vetting checks are conducted against the Disqualified Directors Register and the Individual Insolvency Register, plus a basic vetting check is carried out. Trustees are appointed by the board of trustees and serve for a term of three years, after which time they may offer themselves for reappointment. Trustees appointed during the year must stand for election at the next AGM.

## **Trustee Induction and Training**

A comprehensive induction programme exists for any newly appointed Trustee. Trustees receive a welcome letter and induction pack containing a variety of documents and forms for their attention. There were also meetings with various project leaders and visits to our other sites. The Chair maintains a register of trustee induction.

The Board engaged in knowledge development sessions during the year. Trustees also receive information and guidance from the Company Secretary on new developments affecting the Charity and the Company. To remain current on governance matters trustees are encouraged to sign up to various relevant bulletin services from the Charity Commission and Companies House, as well as online opportunities through NCVO. The Company Secretary is an affiliate member of the Institute of Chartered Secretaries and Administrators, receiving regular bulletins and advice on relevant matters.

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### **Diversity**

The Board embraces diversity in its broadest sense, believing that a wide range of experience, background, perspective, skills and knowledge combine to contribute towards a high performing, effective Board, which is better able to support and direct the Charity. We are pleased to report that the percentage of women on the Board remains high at 72% (5 out of 7). The Board recognises other aspects of diversity and will continue to focus in the coming year on this important issue in its widest context.

### Organisation

A board of trustees administers the charity. The board meets monthly, at least 10 times a year; the sub-committees meet according to their remit or as necessary. An Executive Director is appointed by the trustees to manage the day-to-day operations of the charity. To facilitate effective operations, the Executive Director has delegated authority, within the terms of delegation approved by the trustees, for operational matters including finance, employment and service delivery related activity. Delegated authority is reviewed annually.

## **Related Parties and Co-operation with Other Organisations**

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee, or senior manager of the charity, with a production company, contracted actor, performer or exhibitor must be disclosed to the full board of trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

The charity has a close working relationship with GreenSquare Group, a registered social landlord, which shares our passion for person-centred, holistic support. Through joint collaboration we have established domestic abuse services in Wiltshire for the benefit of all residents of the county.

The charity also has a close working relationship with a number of charities and other bodies fulfilling similar objectives in Devon. Through joint collaboration we have established domestic abuse services in Devon for the benefit of all residents of the county.

## **Pay Policy for Senior Staff**

The board of trustees, and the senior management team comprise the key management personnel of the charity in charge of directing and controlling, running and operating the charity on a day-to-day basis. All trustees give of their time freely and no director received remuneration in the year. Details of trustees' expenses and related party transactions are disclosed in note 10 to the accounts.

The pay of the senior staff is reviewed annually. Pay is not mapped to any national scale, but when pay is increased it is usually in line with the national cost of living increase or NJC increase as funds permit. Although a benchmarking exercise was carried out by an external agent, pay is not benchmarked, as it has been difficult to find the right group of similar charities to benchmark against.

### **Risk Management**

Risk is reviewed annually, or when a change in local or national circumstances indicates it prudent to do so. The trustees have a risk management strategy, which comprises:

- A rolling programme of review of the principal risks and uncertainties that the charity faces;
- The establishment of policies, systems and procedures to mitigate those risks identified in the review;
- The implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

We have identified 28 risks grouped into 7 themes, based on a template from NCVO. Each risk is assessed on its likelihood and impact, generating a gross risk score. Each risk then identifies an effectiveness score for our countermeasures, resulting in a residual risk score.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is ensuring we have multiple funding streams, retaining our contracts and grants by maintaining strong positive relationships with our funders and achieving maximum public benefit. The trustees have begun considering restructuring options to mitigate this risk and protecting the core charity functions.

Attention has also been focused on non-financial risks arising from poor service quality provided by staff and volunteers. These risks are managed by ensuring accreditation is up to date, having robust training plans for staff working in these areas, and monitoring feedback from a wide range of stakeholders.

### Trustees' Responsibilities in Relation to the Financial Statements

The charity trustees (who are also the directors of Splitz Support Service for the purposes of company law) are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the charity trustees to prepare financial statements for each year, which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing the financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and the group and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### **Statement as to Disclosure to our Auditors**

In so far as the trustees are aware at the time of approving our trustees' annual report:

- There is no relevant information, being information needed by the auditor in connection with preparing their report, of which the group's auditor is unaware, and
- The trustees, having made enquiries of fellow directors and the group's auditor that they ought to have
  individually taken, have each taken all steps that he/she is obliged to take as a director in order to make
  themselves aware of any relevant audit information and to establish that the auditor is aware of that
  information.

By order of the Board of Trustees on 11 December 2020:

**Ann Cornelius** 

Chair

# Report of the Independent Auditors To the Members of Splitz Support Service

### Opinion

We have audited the financial statements of Splitz Support Service (the 'charitable company') for the year ended 31 March 2020 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2020 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

### Other information

The other information comprises the information included in the Report of the Trustees (including Strategic Report), other than the financial statements and our Report of the Auditors thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

# Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees, which includes the Report of the Directors and the Strategic Report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and the Report of the Directors included within the Report of the Trustees have been prepared in accordance with applicable legal requirements.

# Report of the Independent Auditors (continued) To the Members of

# **Splitz Support Service**

# Matters on which we are required to report by exception

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Report of the Directors included within the Report of the Trustees.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

### **Responsibilities of Trustees**

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also directors of the charitable company for the purposes of company law and trustees of the charity for the purposes of charity law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Auditors.

## Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Simon Ellingham BA FCA DChA (Senior Statutory Auditor) for and on behalf of Fawcetts LLP, Chartered Accountants & Statutory Auditors Windover House, St Ann Street, Salisbury, SP1 2DR

Date: 11 Deales Leve

# Splitz Support Service Statement of Financial Activities (including the Income and Expenditure account)

# For the year ended 31 March 2020

Income and expenditure INCOME AND ENDOWMENTS FROM:	Note	Unrestricted £	Restricted £	2020 Total £	2019 Total £
Donations and legacies	3	42,962	-	42,962	81,971
Charitable activities	4	2,125,663	253,689	2,379,352	2,672,456
Investment income	5	8,868	-	8,868	4,004
Other income	6	23,472	-	23,472	10,200
Total income		2,200,965	253,689	2,454,654	2,768,631
EXPENDITURE ON:					
Raising funds	7	-	-	-	4,400
Charitable activities	7	2,314,076	250,121	2,564,197	2,685,450
Total expenditure		2,314,076	250,121	2,564,197	2,689,850
NET INCOME/(EXPENDITURE)		(113,111)	3,568	(109,543)	78,781
Transfers between funds	19	22,705	(22,705)	-	-
NET MOVEMENT IN FUNDS		(90,406)	(19,137)	(109,543)	78,781
RECONCILIATION OF FUNDS:					
Total funds brought forward		572,148	73,763	645,911	567,130
TOTAL FUNDS CARRIED FORWARD		481,742	54,626	536,368	645,911
			· · · · ·		

The above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above.

The notes form part of these financial statements

# Splitz Support Service Balance Sheet

# As at 31 March 2020

	2020	2019
Note	-55	£
	<del></del>	<del></del> ,
13	18,832	20,187
14	416,881	298,694
	521,197	738,548
	938,078	1,037,242
15	(412,756)	(389,352)
,	525,322	647,890
	544,154	668,077
17	(7,786)	(22,166)
•	536,368	645,911
19	54,626	73,763
20	481,742	572,148
-	536.368	645,911
	14	14

Stephen Foster BSc PhD FCA

Treasurer

Company registration number: 03360057

The notes form part of these financial statements

# **Splitz Support Service**

# Statement of Cash Flow For the year ended 31 March 2020

		Notes	2020 £	2019 £
CAS	H FLOWS FROM OPERATING ACTIVITIES:			
Net	cash (used in)/provided by operating activities	a	(216,350)	77,072
Casł	n flows from investing activities:			
	Purchase of tangible fixed assets		(9,869)	(15,464)
	Interest received		8,868	4,004
Net	cash (used in)/provided by investing activities	-	(1,001)	(11,460)
СНА	NGE IN CASH AND CASH EQUIVALENTS FOR THE YEAR		(217,351)	65,612
Cash	n and cash equivalents brought forward	b	738,548	672,936
CAS	H AND CASH EQUIVALENTS CARRIED FORWARD	-		
AT 3	31 MARCH	b =	521,197	738,548
a)	Reconciliation of net income/(expenditure) to net cash	flow from	operating activi	ties
			2020	2019
			£	£
	Net (expenditure)/income for the year as per the			
	Statement of Financial Activities			
			(109,543)	78,781
	Adjusted for:			
			11,224	6,185
	Adjusted for: Depreciation Investment income		11,224 (8,868)	6,185 (4,004)
	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors		11,224 (8,868) (118,187)	6,185 (4,004) 31,218
	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors Increase/(decrease) in creditors		11,224 (8,868) (118,187) 23,404	6,185 (4,004) 31,218 (41,774)
	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors		11,224 (8,868) (118,187)	6,185 (4,004) 31,218
	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors Increase/(decrease) in creditors	-	11,224 (8,868) (118,187) 23,404	6,185 (4,004) 31,218 (41,774)
<b>b</b> )	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors Increase/(decrease) in creditors (Decrease)/increase in provisions	-	11,224 (8,868) (118,187) 23,404 (14,380)	6,185 (4,004) 31,218 (41,774) 6,666
<b>b</b> )	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors Increase/(decrease) in creditors (Decrease)/increase in provisions  Net cash (used in)/provided by operating activities	-	11,224 (8,868) (118,187) 23,404 (14,380)	6,185 (4,004) 31,218 (41,774) 6,666
<b>b</b> )	Adjusted for: Depreciation Investment income (Increase)/decrease in debtors Increase/(decrease) in creditors (Decrease)/increase in provisions  Net cash (used in)/provided by operating activities	=	11,224 (8,868) (118,187) 23,404 (14,380) (216,350)	6,185 (4,004) 31,218 (41,774) 6,666

### For the year ended 31 March 2020

# 1. Accounting policies

### a) Basis of preparation of the accounts

The financial statements have been prepared under the historical cost convention and in accordance with applicable Accounting Standards in the United Kingdom, the accounting regulations issued under the Companies Act 2006 and the Statement of Recommended Practice (SORP) FRS102 "Accounting and Reporting by Charities".

Splitz Support Services meets the definition of a public benefit entity under FRS 102.

The trustees have considered the financial position of the organisation and believe that it is currently a going concern. The Coronavirus outbreak has so far not had a material impact on this assessment and, based on their current knowledge, they do not expect it to do so going forward.

These financial statements have been prepared on a going concern basis and are presented in Sterling (£) which is the functional currency of the charity.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

### b) Fund accounting

Unrestricted funds are general funds that are available for use at the trustees' discretion in the furtherance of the objectives of the charity.

Designated funds are unrestricted funds which are held on behalf of commissioners and donors but set aside for future purposes or projects.

Restricted funds are those held on behalf of commissioners and donors including funds donated, or raised for use in a particular area or for a specific purpose. Purchases of fixed assets with restricted funds are deemed to be satisfied once the purchase has taken place and therefore these restricted fund balances are released to unrestricted general funds unless the restriction is deemed to be on a permanent basis.

All funds are reviewed annually and transfers between funds undertaken as determined by that review.

## c) Income

Income is recognised in the Statement of Financial Activities when the charity is legally entitled to it, there is certainty of receipt and the amount can be quantified with reasonable accuracy.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount.

Income from charitable activities includes income as earned (i.e. as the related or services are provided) under contract or where entitlement to grant funding is subject to specific performance conditions. Where contractual income is received in advance it is deferred and included in deferred income within creditors.

Investment income is recognised on a receivable basis. On-line shop income and income derived from events is recognised as earned.

## d) Expenditure

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered and is reported as part of the expenditure to which it relates.

Expenditure on raising funds comprise the costs associated with attracting voluntary income.

Expenditure on charitable activities comprise those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

## For the year ended 31 March 2020

### 1. Accounting policies (continued)

The methods and priniciples for the allocation and apportionment of all costs between the different activity categories or resources set out above are:-

All costs allocated beween expenditure categories of the SOFA on the basis designed to reflect the use of resources.

Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage as set out in the notes to the accounts.

### e) Donated goods and volunteer and other donated services

Donated goods are recognised in different ways dependent on how they are used by the charity:

- (i) on receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt;
- (ii) the value of services provided by volunteers is not incorporated into these financial statements.

# f) Pension costs

The charitable company operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the charity. The annual contributions payable are charged to the Statement of Financial Activities.

# g) Leasing and hire purchase commitments

Rental payments under operating leases are charged as expenditure as incurred over the term of the lease.

## h) Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost and depreciated over their useful economic lives, less any estimated residual value, at the following rates:

Furniture and fittings straight line over 5 years
Computer equipment straight line over 3 years

# j) Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value .

Debtors are measured at their recoverable amount.

Creditors and provisions are recognised where the company has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

# For the year ended 31 March 2020

# 2. Statement of financial activities - comparative balances as at 31 March 2019

	Unrestricted £	Restricted £	2019 Total £
INCOME AND ENDOWMENTS FROM:			
Donations and legacies	81,971	-	81,971
Charitable activities	2,304,410	368,046	2,672,456
Investment Income	4,004	-	4,004
Other income	10,200	÷	10,200
Total income	2,400,585	368,046	2,768,631
EXPENDITURE ON:			
Raising funds	4,400	-	4,400
Charitable activities	2,307,194	378,256	2,685,450
Total expenditure	2,311,594	378,256	2,689,850
NET INCOME/(EXPENDITURE)	88,991	(10,210)	78,781
Transfers between funds	-	-	-
NET MOVEMENT IN FUNDS	88,991	(10,210)	78,781
RECONCILIATION OF FUNDS:			
Total funds brought forward	483,157	83,973	567,130
TOTAL FUNDS CARRIED FORWARD	572,148	73,763	645,911

## For the year ended 31 March 2020

3.	Donations and legacies	Unrestricted £	Restricted £	Total 2020 £	Total 2019 £
	Donations and gifts	42,962	-	42,962	81,971
	2019 total	42,962 81,971	-	42,962 81,971	81,971

The Charity benefits greatly from the involvement and enthusiastic support of its many volunteers, details of which are given in our annual report. In accordance with FRS 102 and the Charities SORP (FRS 102), the economic contribution of general volunteers is not recognised in the accounts.

The charity received a software donation from Microsoft Philanthropies. The value of the software was around £24,500 (2019: £1,946) and is recognised within incoming resourses as a donations, and an equivalent charge included within computer costs.

4.	Charitable activities	Unrestricted £	Restricted £	Total 2020 £	Total 2019 £
	Government grants	2,125,663	253,689	2,379,352	2,672,456
		2,125,663	253,689	2,379,352	2,672,456
	2019 total	2,304,410	368,046	2,672,456	

Government grants: Income from government grants comprises performance related grants and service level agreements made by local authorities to fund the charity's activities. See notes 19 and 20 for more information and to the amount and source of these grants.

5.	Investment income	Unrestricted £	Restricted £	Total 2020 £	Total 2019 £
	Interest receivable	8,868	-	8,868	4,004
		8,868	-	8,868	4,004
	2019 total	4,004	-	4,004	
6.	Other income	Unrestricted	Restricted	Total 2020	Total 2019
6.	Other income	Unrestricted £	Restricted £		
6.	Other income  Reimbursements			2020	2019
6.		£		2020 £	2019 £
6.	Reimbursements	<b>£</b> 20,352		<b>2020 £</b> 20,352	2019 £

For the year ended 31 March 2020

7. Expenditure	Staff costs £	Other direct costs £	Support costs £	Total 2020 £	Total 2019 £
Raising funds Fundraising agents	-	-	-	-	4,400
-					ŕ
	-	-			4,400
Charitable activities					
Staff salaries and wages (note 9)	1,773,336	-	-	1,773,336	1,762,167
Training	39,459	-	-	39,459	34,549
Supervision/consultancy	11,189	-	-	11,189	14,943
Recruitment	5,787	-	-	5,787	4,112
Contracted services	-	372,217	-	372,217	420,599
Project costs	-	48,598	-	48,598	131,944
Staff expenses & travel costs	-	82,995	-	82,995	79,643
Volunteer expenses & travel costs	-	1,380	-	1,380	4,008
Telephone	-	40,195	-	40,195	42,143
Rent, rates and utilities	-	-	73,284	73,284	94,914
Office costs	-	-	17,804	17,804	18,473
ICT	-	-	66,111	66,111	43,267
Insurance	-	-	5,282	5,282	4,857
Memberships	-	-	3,481	3,481	9,927
Audit and accountancy	-	-	11,241	11,241	11,954
Legal and professional	-	-	-	-	206
Trustee expenses	-	-	542	542	1,499
Bank charges and interest	-	-	72	72	60
<sup>*</sup> Depreciation	-	-	11,224	11,224	6,185
	1,829,771	545,385	189,041	2,564,197	2,685,450
	1,829,771	545,385	189,041	2,564,197	2,689,850
TOTAL 2019	1,815,771	678,337	195,742	2,689,850	
8. Net income/(expenditure)				Total 2020	Total 2019
This is stated after charging:				£	£
Depreciation				11,224	6,185
Operating leases				40,225	51,762
Auditors' remuneration:				.0,220	5-,, 52
- audit				4,600	4,400
- audit - non-audit				4,600	7,554
					-,,,,,,,

# For the year ended 31 March 2020

9.	Staff costs and numbers	2020 £	2019 £
	Salaries and wages	1,600,663	1,591,132
	Employer's national insurance and contributions	122,016	123,789
	Employer's pension contributions	50,657	47,246
		1,773,336	1,762,167
	The average number of people employed, including part-time staff:	2020 No.	2019 No.
		79	87

There were no employees whose annual remuneration was £60,000 or more.

The key management personnel of the charity are listed on page 9. The total amount of employee benefits (including employer pension contributions) received by key management personnel for their services was £175,959 (2019: £137,220).

### 10. Trustees expenses and remuneration

Trustees are not remunerated. Travel expenses totalling £517 were paid to 3 trustees in the year and were incurred in the course of their duties as trustee (2019: £1,499 to 3 trustees).

### 11. Pension

The charitable company operates a defined contribution pension scheme. The assets of the scheme are held seperately from those of the charity in an independently administered fund. Contributions payable by the charity amounted to £45,932 (2019: £47,246). Included within the pension contributions are amounts paid after the year end of £8,659 (2019: £7,099).

## 12. Taxation

No taxation is payable by the company because it is a registered charity and its activities are classified as exempt.

# For the year ended 31 March 2020

13.	Tangible fixed assets		
		Fixtures &	
		fittings	Total
		£	£
	Cost		
	At 1 April 2019	105,065	105,065
	Additions	9,869	9,869
	Disposals	<del></del>	
	At 31 March 2020	114,934	114,934
	Depreciation		
	At 1 April 2019	84,878	84,878
	Charge for the year	11,224	11,224
	Eliminated on disposals	. <u>-</u>	
	At 31 March 2020	96,102	96,102
	Net book value		
	At 31 March 2020	18,832	18,832
	At 31 March 2019	20,187	20,187
	•		
14.	Debtors	2020	2019
		£	£
	Other debtors	377,426	264,337
	Prepayments and accrued income	39,455	34,357
		416,881	298,694
15.	Creditors: amounts due within one year	2020	2019
		£	£
	Trade creditors	22,576	20,274
	Other taxation and social security	31,509	30,580
	Deferred income (note 16)	342,670	301,741
	Other creditors	8,659	7,192
	Accruals	7,342	26,565
		412,756	386,352
		-	

# For the year ended 31 March 2020

16.	Deferred income	2020 £	2019 £
	Total deferred income at 1 April	301,741	341,164
	Amount received in year	337,801	296,872
	Amount credited to the Statement of Financial Activities	(296,872)	(336,295)
	Total deferred income at 31 March	342,670	301,741

Deferred income consists of grants received in advance and specified by the donor as relating to specific accounting periods or alternatively which are subject to conditions which are to be met.

17.	Provisions for liabilities	2020 £	2019 £
	Dilapidations Redundancy	7,786 -	10,666 11,500
		7,786	22,166

# 18. Operating lease commitments

As at 31 March the charity had total future minimum lease payments under non-cancellable operating leases are as follows:

	2020 £	2019 £
Less than 1 year Between 2 and 5 years	43,225 151,900	37,225 88,900
In 5 years or more	22,225 —————————————————————————————————	44,450  170,575

# For the year ended 31 March 2020

# 19. Statement of funds - restricted funds

	Balance at 1.04.19 £	Incoming resources £	Outgoing resources £	Transfers to/(from) £	Balance at 31.03.20 £
Restricted funds:					
Bristol  NHS Bristol Clinical Commisioning Group & Bristol City Council University of Bristol (Bristol	9,433 -	- 38,697	(9,433) (27,814)	- -	- 10,883
Devon					
PCC Devon & Cornwall	-	47,500	(47,500)	-	-
Standing Together Against  Domestic Abuse	-	37,500	(32,860)	-	4,640
Glouchester					
OPCC Gloucestershire	21,788	21,000	(35,295)	-	7,493
Wiltshire Spurgeons Childrens Charity &					
Wiltshire Community Foundation	17,220	10,542	(27,762)	-	-
Community First	(1,228)	45,803	(44,586)	-	(11)
The Noel Buxton Trust	3,845	-	-	_	3,845
The Belgrave Trust	7,963	-	-	(7,963)	-
Masonic Charitable Foundation	14,742	-	-	(14,742)	-
Wiltshire Council Helpdesk	-	833	(833)	-	-
University of Bristol (Wiltshire Project)		51,814	(24,038)	-	27,776
	73,763	253,689	(250,121)	(22,705)	54,626

Restricted funds are those held on behalf of commissioners and donors including funds donated, or raised for use in a particular area or for a specific purpose.

Fund transfers: costs against these funds were recognised in the 2017-18 accounts as unrestricted expenditure and no unspent restricted balance remains.

# For the year ended 31 March 2020

### 20. Statement of funds - unrestricted funds

	Balance at 1.04.19 £	Incoming resources £	Outgoing resources £	Transfers to/(from) £	Balance at 31.03.20 £
Unrestricted funds:					
Designated funds:					
Devon County Council - main					
contract	26,851	800,818	(793,807)	-	33,862
Devon County Council	29,933	118,565	(141,674)	-	6,824
North Devon Council	30,322	114,492	(134,142)	-	10,672
Devon Schools Engagement	514	17,868	(3,465)	-	14,917
Devon Miscellaneous Income	1,586	4,907	(4,547)	-	1,946
Devon Training Sales	1,650	3,120	(613)	-	4,157
Devon Crisis Fund	2,733	1,560	(1,284)	-	3,009
Gloucestershire County Council	11,284	109,355	(107,442)	-	13,197
Gloucestershire Crisis Fund	349	-	(89)	-	260
Wiltshire Council - main contract	57,992	983,821	(992,343)	-	49,470
Wiltshire Development	56,470	-	(30,746)	-	25,724
Wiltshire misc income	-	3,431	(1,931)	-	1,500
Wiltshire Crisis Fund	7,844	879	(4,806)	-	3,917
Other designated funds:					
Future development fund	57,828	-	(42,998)	-	14,830
Contingency fund	42,313	-	-	(40,000)	2,313
Reserve fund	210,000	-	-	40,000	250,000
Unrestricted general funds	34,479	42,149	(54,189)	22,705	45,144
	572,148	2,200,965	(2,314,076)	22,705	481,742

**Designated funds:** are unrestricted funds which are held on behalf of commissioners and donors but set aside for future purposes or projects.

**Future development fund:** is a designated fund consisting of surplus monies set aside by the Board for approved projects and service development.

**Contingency fund:** is a designated fund consisting of surplus monies set aside by the Board to offset the impact of financial contingencies that may impact on the budget, and supporting existing projects that are between funders.

**Reserve fund:** is a designated fund to take care of existing financial commitments for up to six months in line with the trustees' financial reserves policy.

**Unrestricted general funds:** is available for the general use towards the furtherance of the objectives of the charity.

# For the year ended 31 March 2020

# 21. Comparative statement of funds

Comparative statement of funds for the year ended 31 March 2019:

Posterio I Sou In	Balance at 1.04.18 £	Incoming resources £	Outgoing resources £	Transfers to/(from) £	Balance at 31.03.19 £
Restricted funds:					
Bristol NHS Bristol CCG	(1,538)	76,058	(65,087)	-	9,433
Devon					
Exeter Board Grant	4,559	-	(4,559)	-	-
PCC Devon & Cornwall	-	40,000	(40,000)	-	
North Devon Council	-	4,858	(4,858)	-	-
Gloucester					
OPCC Gloucestershire	8,734	30,922	(17,868)	_	21,788
Hollie Gazard Trust	4,747	-	(4,747)	-	,
Gloucester Councils	-	18,270	(18,270)	-	-
Wiltshire	46.630	100 700	(422.226)		
Big Lottery Fund Spurgeons Childrens Charity &	16,630	106,706	(123,336)	-	-
Wiltshire Community Foundation	7,262	34,174	(24,216)	_	17,220
The Henry Smith Charity	3,848	16,500	(20,348)	_	-
Community First	(2,303)	36,391	(35,316)	_	(1,228)
The Morrisons Foundation	15,484	-	(15,484)	-	-
The Noel Buxton Trust	3,845	-	-	-	3,845
The Belgrave Trust	7,963	_	-	-	7,963
Masonic Charitable Foundation	14,742	-	-	-	14,742
Wiltshire Community Foundation	· -	4,167	(4,167)	-	-
	83,973	363,879	(374,089)		73,763
Unrestricted funds:			(37 1,003)		
Project/location designated funds:	20.200	4 000 070	(077.040)		00.056
Devon County Council	39,290	1,028,879	(977,313)	-	90,856
Devon Crisis Fund	3,011	1,686	(1,964)	-	2,733
Gloucestershire County Council	38,228	239,845	(266,789)	-	11,284
Gloucestershire Crisis Fund	5,214	<u>-</u>	(4,865)	-	349
Wiltshire Council	24,131	1,083,206	(992,875)	-	114,462
Wiltshire Crisis Fund	7,513	4,885	(4,554)	-	7,844
Future development fund	79,406	_	-	(21,578)	57,828
Contingency fund	42,313	-	_	-	42,313
Reserve fund	210,000	_	-	-	210,000
Unrestricted general funds	34,051	42,084	(63,234)	21,578	34,479
	483,157	2,400,585	(2,311,594)		572,148
	567,130	2,764,464	(2,685,683)	-	645,911

# For the year ended 31 March 2020

# 22. Analysis of net assets between funds

	Fixed assets £	assets £	Provisions £	Total £
Restricted funds	_	54,626	<u>.</u> -	54,626
Unrestricted funds:	- 18,832	470,696	(7,786)	481,742
		<del></del>		
Net assets at the end of the year	18,832	525,322	(7,786)	536,368

Comparative analysis of net assets between funds for the year ended 31 March 2019:

	Fixed assets	assets	Provisions	Total
	£	£	£	£
Restricted funds	-	73,763	-	73,763
Unrestricted funds	20,187	574,127	(22,166)	572,148
			<del></del>	
Net assets as at 31 March 2018	20,187	647,890	(22,166)	645,911

# 23. Related party transactions

There are no related party transactions (2019: none).

# 24. Status

The charity is limited by guarantee and has no share capital.