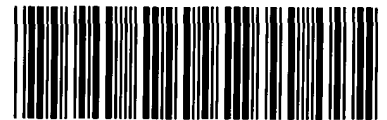


Charity Registration No. 1064764

Company Registration No. 03360057 (England and Wales)

SPLITZ SUPPORT SERVICE
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2017

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SPLITZ SUPPORT SERVICE

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	Penny Cannings Ann Cornelius Alison Craddock Cindy Ervine LLB (Hons) Stephen Foster BSc PhD FCA Rosie MacGregor Alan MacKenzie Annette Taylor Francis Wakem QPM Sue Eley (Appointed 30 November 2016)
Secretary	Louise Wilson FCMI
Senior Management Team	Fran Lewis MBE FRSA FCMI - Executive Director Louise Wilson FCMI (resigned Nov 2016) - Business Manager Rachel Wetton BA (Hons) PGD Soc Pol - Operations Manager Chrissy Stower (appointed June 2016) - Service Manager Devon
Charity number	1064764
Company number	03360057
Registered office	Oak House Epsom Square White Horse Business Park Trowbridge Wiltshire BA14 0XG
Auditors	David Owen & Co 17 The Market Place Devizes Wiltshire SN10 1HT
Bankers	CAFBank Limited Kings Hill Avenue Kings Hill West Malling Kent ME19 4JQ

SPLITZ SUPPORT SERVICE

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SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2017

The trustees present their report and accounts for the year ended 31 March 2017, which is prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's memorandum and articles of association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Chairman's Report

It has been a year of interesting challenges and developments with much attention given to strengthening the Board of Trustees (Directors). As a board, we are responsible for the strategic direction and performance of the whole organisation. The full board currently meets nine times a year and, in addition, holds at least one strategic development training day each year. The finance sub-group meets quarterly and reports into the full board. Day to day management is delegated to our Executive Director who leads a Senior Management Team.

Splitz Support Service is committed to equal opportunities and operates an open recruitment process for potential new trustees so that we attract individuals with the necessary skill set and commitment to help us succeed. All new trustees receive a full induction and participate in on-going training events.

Trustees volunteer for a service or project portfolio and make regular visits to their service or project and provide a board report to ensure the board have good understanding across all levels of the charity. This also helps to improve staff understanding of governance functions. It is an advisory role. The portfolio holders provide the board with a report which is part of our quality assurance process and helps to promote strong governance.

Our board had full discussions about the requirements of the Human Trafficking and Modern Day Slavery Act and the following statement will be fully upheld. This is our first public statement addressing these issues. We are absolutely committed to meeting the requirements of the act. Human trafficking and other kinds of slavery and servitude represent some of the gravest forms of human rights abuse in any society.

We will not tolerate any such activities within our own organisation and we are committed to taking appropriate steps to ensure that everyone who works for Splitz Support Service, in any capacity, benefits from a working environment in which their fundamental rights and freedoms are respected.

We are neither a manufacturer (so do not own or operate factories) nor a handler of raw materials or commodities (and therefore do not own or operate processing facilities) however, our business is nevertheless complex, working with a wide range of needs with people from all kinds of backgrounds and cultures with issues related to domestic abuse, separation and divorce.

We fully acknowledge our responsibility to respect human rights as set out in the International Bill of Human Rights (IBHR). The IBHR informs all of our policies related to the rights and freedoms of every individual who works for us, either as a direct employee or volunteer. We are also committed to implementing the United Nations Guiding Principles on Business and Human Rights throughout our organisation.

Respect for the dignity of the individual – and the importance of each individual's human rights form the basis of the behaviours we expect in every area we provide services in.

We will not accept any form of discrimination, harassment or bullying and we require all of our managers to implement policies designed to increase equality of opportunity and inclusion for all Splitz employees.

As an organisation, much of our year has been focussing on strategic planning and our Vision, Mission and Values have been refreshed and revitalized with fantastic input from all corners of the organisation. We now have a robust strategic map illustrating areas where everyone has the opportunity to contribute to ongoing developments.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2017

It has been a real privilege to serve this charity for the last seven years. This is my last year serving as Chairman of the Board and while I am sad to be retiring and stepping down, there is no doubt that the charity has undergone incredible change which has brought renewed strength to our good governance. Our position and reputation in the local community is excellent and our beneficiaries speak highly of the services received.

The days are long gone when organisations operate in isolated silos. We promote a clear message that every one of us has a responsibility to 'do their bit' to end domestic abuse. This message is now echoing around every area where we provide services as well as beyond. Ending domestic abuse is achievable while we continue to build relationships with our stakeholders and other agencies; working together to provide an integrated, co-ordinated community response.

Finally, a huge and sincerely grateful thank you to the staff, the volunteers and trustees whose amazing contribution is priceless. The lives of thousands of people, men, women and children have been changed and made safer because of your efforts.

Francis Wakem QPM
Chairman

Objectives and activities

Our charity's purposes are set out in the objects contained in the company's Articles of Association. The main objects include:

- Relieve the needs of children and adults who are in need of care and protection
- Relieve the needs of adults where those needs arise as a result of them experiencing domestic violence, separation or divorce

The aims of our charity are to work with victims, children and perpetrators of domestic abuse; support those who are parenting alone; and work to encourage healthy relationships. Our aims fully reflect the purposes that the charity was set up to further.

We review our aims, objectives and activities each year. This review looks at what we achieved and the outcomes of our work in the previous 12 months and assesses the success of each key activity and the benefits they have brought to those groups of people we are established to help. The review also helps us ensure our aims, objectives and activities remained focused on our stated purposes. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives they have set. To enhance this review we produce an Equality Monitoring report showing demographic and biographical details of the team and service users.

In shaping our objectives for the year and planning our activities, the trustees have considered Charity Commission's guidance on public benefit, including the guidance 'public benefit: running a charity. Our main objectives for the year continued to be promoting healthy relationships, preventing family crises and relieving the needs of those affected. The strategies we use to meet these objectives include:

- Providing a range of services that promote healthy relationships and prevent family crises.
- Focusing on encouraging healthy relationships, and the impact on family, friends and the wider community.
- Working towards applying national standards of service.
- Working in partnership with other agencies to ensure the widest range of services are available to best match the needs of the community.
- Promoting awareness of healthy relationships, to reduce the likelihood of young people engaging in harmful behaviour.

Our main activities and the groups we aim to help are described below. Our main charitable activities consist of the services we provide and are undertaken to further our charitable purposes for the public benefit.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2017

Putting these strategies into action we have four major areas of activity which are: domestic abuse outreach work; support for children and young people affected by domestic abuse; programmes for perpetrators to help them change their abusive behaviour; and mentoring/befriending services to help people move on. Our services described below focus very much on the safety of those affected by domestic abuse.

Domestic Abuse Outreach

Support to adults (aged over 16) affected by domestic abuse is delivered through our helpdesk and triage service, high risk outreach service (independent domestic violence advisers - IDVA) and our medium risk outreach service. We deliver these services in Devon, Gloucestershire and Wiltshire. Although they are funded from different sources in each area the services are all delivered using a broadly similar model. The main aim in each case is to reduce risk, improve safety and meet the need to enable people to live free from fear.

Risk is measured at an early stage using the national risk assessment tool (DASH), and again towards the end of support. Our in-house measuring tool captures key information about how the person affected by domestic abuse is feeling about a number of aspects of their life. This is compared with measurements at the end of support to assess impact. Feedback and satisfaction scores reinforce this.

The helpdesk and triage service is a useful way of filtering high-risk cases for immediate attention and providing early intervention short term support or advice at the time of need. The outreach services are a mixture of face-to-face support, telephone support and group work. In all cases the aim is to reduce the risk and impact of risk and help the individuals and their family move towards achieving and sustaining independence. Structured groups are provided for women only, mainly because many women prefer this and there are insufficient men to run a group for. Group work often leads to women forming their own local peer support groups.

Devon

In Devon the domestic abuse outreach services are primarily funded by Devon County Council and the OPCC (Office of the Police and Crime Commissioner). Feedback from SafeLives has been extremely positive and a huge credit to the Devon team. Following changes to the funder's requirements the services in Devon were reviewed and restructured. The service in Devon achieved the Leading Lights Standard National Accreditation with Safe Lives in November 2016. This is a quality mark for domestic abuse services illustrating that this work provides the highest quality service to users and is an accreditation giving evidence to commissioners and funders that our work is of the highest standard. A 'think family' approach is at the heart of our activities and to ensure children are supported we launched the Primary Toolkit workbook for 4 – 11 year olds and the Talk toolkit as a resource for working with 14 – 16 year olds.

Gloucestershire

Gloucestershire County Council is the main funder of GDASS (Gloucestershire Domestic Abuse Support Service). The outreach service is delivered in partnership with GreenSquare Group. This is an equal partnership with GreenSquare Group acting as the lead provider. We are proud to report that GDASS achieved the prestigious Leading Lights Accreditation in August 2016. This validates the hard work of our team in Gloucestershire where we work with victims and survivors helping them and their children to stay safely in their own homes; offering access to legal advice and other specialist support agencies. Where this is not possible, we help people to find a "Place of Safety." Working closely with the Hollie Gazzard Trust, we rolled out a specialist programme with school age children helping them to identify the difference between healthy relationships and unhealthy relationships, with parents as well as partners or friends, and work with young people to give them the tools to exit an abusive relationship safely.

Wiltshire

The outreach support service for victims and survivors has, for many years, been mainly funded from grant making trusts and foundations, with the greatest financial support coming from Reaching Communities, The Big Lottery Fund. This funding resource ended in October 2016 when Wiltshire Council and the Office for the Police and Crime Commissioner funded the service completely to its existing level. We won a tender to provide IDVA services in Wiltshire, starting on October 2015. It is expected that Wiltshire Council will commission domestic abuse outreach services in late 2017.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2017

Young People's Support Services

Support to children and young people (aged under 18 years) affected by domestic abuse is delivered through a mixture of face-to-face support and group work. The services are different in each geographical area and dependent on the funding requirements. Children and young people can be more affected by domestic abuse than many parents realize.

Devon

The team in Devon has developed a comprehensive set of toolkits which provide a much needed resource suitable for schools and other agencies. We employ a safeguarding team who work closely with the MASH (Multi-Agency Safeguarding Hub). Our team also provide support to young people aged (14 – 16) who are in their own abusive relationships, as well as providing support for children, young people and families where a young person is displaying abusive behaviour.

Gloucestershire

We have been working closely with the Hollie Gazzard Trust to develop support services for young people in Gloucestershire. Our young people's coordinator works with local schools to provide this help to relevant young people in sixth form and colleges; particularly those on hairdressing courses.

Wiltshire

This service in Wiltshire is now funded by Wiltshire Council enabling us to provide support to young people (13-16), group work and 'one to one' support.

With funding from the Blagrove Trust we provide a Healthy Relationships programme (TeenzTalk) in schools which is proving to be an excellent early intervention tool with an outstanding track record of helping young people maximize their potential. The programme is proving extremely popular and some schools are now directly funding the work.

Voluntary Perpetrator Programmes (DVPP)

We are proud to provide this work to the Respect Accredited standards. Men who are perpetrators of domestic abuse can access our structured groups in Devon, Wiltshire and Gloucestershire. The groups have been developed over a number of years and meet Respect national standards. The main aim of these programmes is to improve the safety for the rest of the family. To manage this we have an integrated women's safety service (WSS). This involves working with the (ex)partner to measure safety and help the family understand how the modules are likely to impact on the perpetrator as they progress through the programme. Risk is measured using the DASH risk assessment tool and we are piloting the Daphne risk measurement tools (http://www.impact.work-with-perpetrators.eu/fileadmin/WWP_Network/redakteure/IMPACT/Daphne_III_Impact_-_Working_paper_1_-_Outcome_Measurement_in_European_Perpetrator_Programmes_-_A_Survey.pdf).

The main programme with perpetrators consists of 25 weekly 2hr sessions, with one-to-one monitoring meetings throughout. Motivation to attend such a long programme is measured during the comprehensive pre-group assessment. While some men fail to complete the programme it is not always a lack of motivation. Some have shown enormous reserves of determination, especially when using public transport. We had one man from Yorkshire successfully complete the programme while visiting family in Wiltshire each week.

We offer a follow on group (RPG – relapse prevention group) that meets monthly to help men stay on track and share experiences on how they have successfully achieved this. The family has access to support for up to 1 year after the man has completed the main programme. During this time we capture data to measure longitudinal impact. Other success factors are reported by social services, and often involve the removal of children from a range of safeguarding measures.

Devon DVPP

This has been reshaped and is only provided in Exeter where it has the greatest impact. Changes to funding availability had an impact on the number and location of groups in Devon and it's not clear if these will continue to be funded.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2017

Gloucestershire DVPP

Gloucestershire County Council funds our programme in Gloucestershire. This group was moved from Gloucester to Cheltenham during the year to cater for the greater need. In 2015-16 we piloted the Healthy Relationships programme, with mixed results. This is also an early intervention programme and focuses on the couple.

Wiltshire DVPP

Thanks to The Big Lottery Fund we are able to continue our programme in Wiltshire. We have set new targets for the two groups in line with those required by the Daphne Project, whose outcomes measuring tool we are piloting as of January 2016. There are 2 groups, one in Salisbury and one in Trowbridge. With such a large military population it is not surprising we have a high number of military attendees. The two groups helps maintain military discipline, as we are able to separate the ranks by sending officers to a different group to that attended by a soldier.

Mentoring and Befriending Services

We are proud to deliver this service to the Investing in Volunteers standards and also delighted to continue to hold the Approved Provider Standard for the Mentoring and Befriending Foundation. Adults who have completed structured support may still require a limited amount of support to help them with the final part of their journey. We have a Buddy Scheme in Wiltshire that offers low level mentoring and befriending support. This service is delivered by volunteers, some of who were service users. This year we have been developing a volunteer team leader role to assist delivering the service and increase the service capacity and geographical coverage. Similar services were being developed in Gloucestershire and Devon but have not evolved much due to more pressing demands.

Our Volunteers

Splitz is very involved in the community and relies on voluntary help. Besides the Buddies, we have volunteers assisting with group work, events and admin enabling us to engage more widely as well as helping lower costs. Some volunteers may have benefited from receiving our services, and many go on to find paid employment or return to full-time education. We wish to thank all of our volunteers for their loyal support and excellent service.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2017

Achievements and performance

We spent 79,924 hours delivering 177,730 support sessions. Support sessions include direct face-to-face time as well as other activity directly in support of our service users (eg attending meetings with other agencies).

Project	Location	Referrals	New starts	Cases closed	Needs met	Satisfaction	Impact
DA Outreach; including IDVA, helpdesk and workshops	Devon	3002	1476	1414	83%	99%	92% risk reduced 93% felt safer 94% quality of life improved 98% increased confidence
	Gloucs	6678	4014	3731	98%	-	Complex SP measuring requirements make it difficult to extract comparative data
	Wilts	1754	1466	1730	77%	90%	86% felt safer 90% felt more confident 81% increased confidence
Young People's Services; including workshops	Devon	873	845	802	65%	-	90% felt safer 100% children demonstrating less abusive behaviour 100% managing emotions positively
	Gloucs	2578	2578	2578	100%	-	Healthy relationship workshops for schools
	Wilts	320	266	237	94%	-	100% recognise what a healthy relationship looks like 56% more in control of their emotions 88% get on better at school
Perpetrator Programmes; including women's safety service	Devon	65	26	41	61%	98%	100% of men who completed the programme reduced their abusive behaviour
	Gloucs	113	28	57	88%	80%	100% ceased physical and sexual abuse
	Wilts	143	88	107	86%	-	Emotional abuse reduced by 80%
Mentoring & Befriending	Wilts	71	65	75	96%	95%	96% less isolated 91% increased confidence 91% more involved in local community

Fundraising

During the year Splitz employed a fundraiser who was paid a salary, but made structural changes and now employs an external fundraiser who is paid a fee for the work. No funds raised are paid in commission to any person or organisation. All funds raised by the Splitz team, or on behalf of Splitz, are for the sole use of Splitz Support Service in delivering its charitable benefit. We may allocate the funds to a specific project or piece of work with the agreement of the donor. However, unsolicited donations or small donations with no restricted purpose will be allocated to the crisis fund for that geographical area, and used for the direct benefit of our service users.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2017

Investment Powers and Policy

Investments are made in accordance with the charity's Articles of Association and Investment Policy. Having considered the available options, the trustees decided to invest in commercial common investment funds (high interest bank accounts and short term deposit accounts). The trustees consider the overall return on investments and deposits (at around 1% in the year) to be very disappointing.

Financial review

The charity maintains a healthy financial position. Income and expenditure are managed through strong fundraising strategies and stringent financial controls. Income has exceeded expectation with additional grant income, new contracts and contract extensions. As such we continue to hold a large amount of deferred income, which is used to generate a small amount of interest.

We ended the year with a surplus of £45,461. The surplus is identified as project funds to be spent in 2017-18, and is not available to the general fund.

Reserves Policy and Going Concern

Reserves are needed to cover unforeseen costs like redundancy payments should a service not be funded or temporary funding of services while new funds are sought, and to cover unplanned emergencies and other unforeseen expenditure. The trustees consider that the ideal level of reserves as at 31 March 2017 would be between £100,000 and £250,000. Splitz had £210,000 of free reserves in March 2017, the details of which are given in note 21 of the accounts.

The trustees have reviewed the charity's circumstances and consider that adequate resources continue to be available to fund our activities for the foreseeable future. The trustees are of the view that Splitz remains a going concern. However, the trustees are aware that the economic situation and stiffer demands for funds and contracts will provide a challenging environment in the year to come.

Risk Management

Risk is reviewed annually, or when a change in local or national circumstances indicates it prudent to do so. The trustees have a risk management strategy, which comprises:

- An annual review of the principal risks and uncertainties that the charity faces;
- The establishment of policies, systems and procedures to mitigate those risks identified in the annual review; and
- The implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise.

We have identified 28 risks grouped into 7 themes, based on a template from NCVO. Each risk is assessed on its likelihood and impact, generating a gross risk score. Each risk then identifies an effectiveness score for our countermeasures, resulting in a residual risk score.

This work has identified that financial sustainability is the major financial risk for the charity. A key element in the management of financial risk is ensuring we have multiple funding streams, retaining our contracts and grants by maintaining strong positive relationships with our funders and achieving maximum public benefit.

Attention has also been focused on non-financial risks arising from poor service quality provided by staff and volunteers. These risks are managed by ensuring accreditation is up to date, having robust training plans for staff working in these areas, and monitoring feedback from a wide range of stakeholders.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT) FOR THE YEAR ENDED 31 MARCH 2017

Plans for Future Periods

Our intention is to continue to work with our partners to develop services in all areas to meet the growing gap left by the reduction in provision of statutory services, especially where the need has not reached critical point or where early intervention is proven to have long-term benefits for the individuals and the community. We will develop new services in the geographical areas where we already work and develop new programmes to compliment our existing services.

We began a Transformational Leadership process that we aim to complete in the next year. This involves engaging a wide range of staff to conduct reviews of strategies and processes.

Governance changes being planned include: introducing bye-laws to expand on how our constitution is applied; revising our code of conduct; introducing board evaluation; and reviewing the strategic plan. We will evaluate our use of an external fundraiser and review our fundraising strategy later this year.

Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated on 25 April 1997 and re-registered as a charity on 9 October 1997, having previously been registered as the Single Parent Family Association in 1993. The company was established under a Memorandum of Association that established the objects and powers of the charitable company, and is governed under its Articles of Association. The memorandum and Articles of Association were reviewed in 2013 and redrawn to conform to the Charity Commission template. The trustees undertook a review of the charity's Objects and recommended a minor amendment, which was approved in January 2017.

The directors of the charitable company (the charity) are its trustees for the purpose of charity law. The trustees and officers serving during the year and since the year-end were as follows:

Jan Brand	(Resigned 1 June 2016)
Penny Cannings	
Ann Cornelius	
Alison Craddock	
Cindy Ervine LLB (Hons)	
Stephen Foster BSc PhD FCA	
Barrie Hedges	(Resigned 1 June 2016)
Rosie MacGregor	
Alan MacKenzie	
Annette Taylor	
Francis Wakem QPM	
Sue Eley	(Appointed 30 November 2016)

Appointment of Trustees

The management of the company is the responsibility of the Board of Trustees. Trustees are elected and co-opted under the terms of the Articles of Association. We aim to ensure our Board of Trustees reflects the widest possible range of skills, not only business and financial expertise but life experience too. Regular skills audits inform the recruitment of new trustees. Trustee vacancies are advertised on the Splitz Support Service website with an application process similar to that of our volunteer scheme. After an initial meeting with the Executive Director, potential trustees are offered the opportunity to sit in on a trustee meeting. This is followed by an interview with the Chairman. Pre-appointment vetting checks are conducted against the Disqualified Directors Register and the Individual Insolvency Register, plus a basic vetting check is carried out. Trustees are appointed by the Board of Trustees and serve for a term of three years, after which time they may offer themselves for reappointment. Trustees appointed during the year must stand for election at the next AGM.

The limit of indemnity of Charity Trustees Management covered via the charities insurance policy is £2,000,000.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2017

Organisation

A Board of Trustees administers the charity. The board normally meets monthly with a finance sub-committee meeting at least quarterly. An Executive Director is appointed by the trustees to manage the day-to-day operations of the charity. To facilitate effective operations, the Executive Director has delegated authority, within terms of delegation approved by the trustees, for operational matters including finance, employment and service delivery related activity. Delegated authority is reviewed annually.

Trustee Induction and Training

A trustee induction procedure is in place and new trustees undergo a half-day training and receive an induction pack containing a variety of documents and forms for their attention. Included in the pack is a copy of The Essential Trustee (Charity Commission, 2015) and other relevant guidance from the Charity Commission and Companies House. Electronic versions of the updated documents are issued to all trustees during induction. To maintain current on governance matters trustees are encouraged to sign up to various relevant bulletin services. The Chairman maintains a register of trustee induction.

Pay Policy for Senior Staff

The Board of Trustees, and the senior management team comprise the key management personnel of the charity in charge of directing and controlling, running and operating the charity on a day-to-day basis. All trustees give of their time freely and no director received remuneration in the year. Details of trustees' expenses and related party transactions are disclosed in note 11 to the accounts.

The pay of the senior staff is reviewed annually. Pay is not mapped to any national scale, but when pay is increased it is usually in line with the national cost of living increase or NJC increase as funds permit. Pay is not currently benchmarked, as it has been difficult to find the right group of similar charities to benchmark against.

Related Parties and Co-operation with Other Organisations

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection between a trustee or senior manager of the charity with a production company, contracted actor, performer or exhibitor must be disclosed to the full Board of Trustees in the same way as any other contractual relationship with a related party. In the current year no such related party transactions were reported.

The charity has a close working relationship with GreenSquare Group, a registered social landlord, which shares our passion for person-centred, holistic support. Through joint collaboration we have established domestic abuse services in Gloucestershire for the benefit of all residents of the county. Gloucestershire County Council provides essential core funding for the services with additional funding coming from the Hollie Gazzard Trust and other local grants. The contract with Gloucestershire County Council is held by GreenSquare Group but managed as a joint undertaking with a management team consisting of staff from both Splitz Support Service and GreenSquare Group.

SPLITZ SUPPORT SERVICE

TRUSTEES' REPORT (CONTINUED)(INCLUDING DIRECTORS' REPORT)

FOR THE YEAR ENDED 31 MARCH 2017

Statement of trustees' responsibilities

The trustees, who are also the directors of Splitz Support Service for the purpose of company law, are responsible for preparing the Trustees' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these accounts, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the accounts comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditor

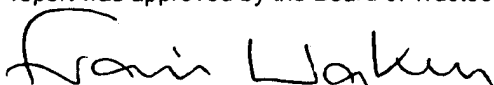
David Owen & Co were appointed as auditor to the company and in accordance with section 485 of the Companies Act 2006, a resolution proposing that they be re-appointed will be put at a General Meeting.

Disclosure of information to auditor

Each of the trustees has confirmed that there is no information of which they are aware which is relevant to the audit, but of which the auditor is unaware. They have further confirmed that they have taken appropriate steps to identify such relevant information and to establish that the auditor is aware of such information.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The trustees' report was approved by the Board of Trustees.



Francis Wakem QPM

Chairman

Dated: 9 August 2017

SPLITZ SUPPORT SERVICE

INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF SPLITZ SUPPORT SERVICE

We have audited the accounts of Splitz Support Service for the year ended 31 March 2017 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102.

This report is made solely to the charity's trustees, as a body, in accordance with section 144 of the Charities Act 2011 and regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of trustees and auditor

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of Splitz Support Service for the purposes of company law, are responsible for the preparation of the accounts and for being satisfied that they give a true and fair view.

The trustees have elected for the accounts to be audited in accordance with the Charities Act 2011 rather than the Companies Act 2006. Accordingly we have been appointed as auditors under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act. Our responsibility is to audit and express an opinion on the accounts in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the accounts

An audit involves obtaining evidence about the amounts and disclosures in the accounts sufficient to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the charitable company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the trustees; and the overall presentation of the accounts. In addition, we read all the financial and non-financial information in the Trustees' Annual Report to identify material inconsistencies with the audited accounts and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on accounts.

In our opinion the accounts:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2017 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

SPLITZ SUPPORT SERVICE

INDEPENDENT AUDITOR'S REPORT (CONTINUED) TO THE MEMBERS OF SPLITZ SUPPORT SERVICE

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Charities Act 2011 requires us to report to you if, in our opinion:

- the accounts are not in agreement with the accounting records and returns; or
- the accounts are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.



David Owen & Co

14 August 2017

**Chartered Accountants
Statutory Auditor**

17 The Market Place
Devizes
Wiltshire
SN10 1HT

David Owen & Co is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

SPLITZ SUPPORT SERVICE

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2017

	Notes	Unrestricted funds £	Restricted funds £	Total 2017 £	Total 2016 £
<u>Income and endowments from:</u>					
Donations and legacies	3	6,736	3,192	9,928	29,070
Charitable activities	4	1,671,211	507,604	2,178,815	2,093,769
Investments	5	2,447	-	2,447	4,208
Other income	6	894	100	994	1,850
Total income		1,681,288	510,896	2,192,184	2,128,897
<u>Expenditure on:</u>					
Raising funds	7	32,087	10,219	42,306	34,517
Charitable activities	8	1,637,217	467,200	2,104,417	2,130,743
Total resources expended		1,669,304	477,419	2,146,723	2,165,260
Net incoming/(outgoing) resources before transfers		11,984	33,477	45,461	(36,363)
Gross transfers between funds		2,282	(2,282)	-	-
Net income/(expenditure) for the year/ Net movement in funds		14,266	31,195	45,461	(36,363)
Fund balances at 1 April 2016		398,398	87,862	486,260	522,623
Fund balances at 31 March 2017		412,664	119,057	531,721	486,260

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

SPLITZ SUPPORT SERVICE

BALANCE SHEET

AS AT 31 MARCH 2017

	Notes	2017 £	£	2016 £	£
Fixed assets					
Tangible assets	14		6,260		21,043
Current assets					
Debtors	16	66,436		77,965	
Cash at bank and in hand		786,816		565,612	
		853,252		643,577	
Creditors: amounts falling due within one year	17	(95,098)		(95,622)	
Net current assets			758,154		547,955
Total assets less current liabilities			764,414		568,998
Deferred income	18		(232,693)		(82,738)
Net assets			531,721		486,260
Income funds					
Restricted funds	20	119,057		87,862	
Unrestricted funds	21	412,664		398,398	
		531,721		486,260	

The company is entitled to the exemption from the audit requirement contained in section 477 of the Companies Act 2006, for the year ended 31 March 2017, although an audit has been carried out under section 144 of the Charities Act 2011. No member of the company has deposited a notice, pursuant to section 476, requiring an audit of these accounts under the requirements of the Companies Act 2006.

The trustees' responsibilities for ensuring that the charity keeps accounting records which comply with section 386 of the Act and for preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its incoming resources and application of resources, including its income and expenditure, for the financial year in accordance with the requirements of sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as applicable to the company.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved by the board of directors and authorised for issue on 9 August 2017 and are signed on its behalf by:



Stephen Foster BSc PhD FCA
Treasurer

Company Registration No. 03360057

SPLITZ SUPPORT SERVICE

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2017

	Notes	2017 £	£	2016 £	£
Cash flows from operating activities					
Cash generated from operations	25		218,757		17,838
Investing activities					
Purchase of tangible fixed assets		-		(7,175)	
Interest received		2,447		4,208	
Net cash generated from/(used in) investing activities			2,447		(2,967)
Net cash used in financing activities			-		-
Net increase in cash and cash equivalents			221,204		14,871
Cash and cash equivalents at beginning of year			565,612		550,741
Cash and cash equivalents at end of year			786,816		565,612

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2017

1 Accounting policies

Company information

Splitz Support Service is a private company limited by guarantee incorporated in England and Wales. The registered office is Oak House, Epsom Square, White Horse Business Park, Trowbridge, Wiltshire, BA14 0XG.

1.1 Accounting convention

The accounts have been prepared in accordance with the charity's Memorandum and Articles of Association, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The accounts are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The accounts have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

1.2 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives unless the funds have been designated for other purposes.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the trustees report.

1.3 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount.

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised and refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

1 Accounting policies

(Continued)

Deferred income

In accordance with the Statement of Recommended Practice for Accounting or charities applying FRS102, issued by the Charity Commission for England and Wales, grants received in advance and specified by the donor as relating to specific accounting periods or alternatively which are subject to conditions which are still to be met, and which are outside the control of the charity or where it is uncertain whether the conditions can or will be met, are deferred on an accruals basis to the period to which they relate. Such deferrals are shown in the notes to the accounts and the sums involved are shown as creditors in the accounts.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

1.4 Resources expended

Expenditure is recognised on an accruals basis as a liability is incurred. Expenditure includes any VAT which cannot be fully recovered and is reported as part of the expenditure to which it relates.

Expenditure on raising funds comprise the costs associated with attracting voluntary income.

Expenditure on charitable activities comprise those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include costs linked to the strategic management of the charity.

The methods and principles for the allocation and apportionment of all costs between the different activity categories of resources set out above are:-

- All costs allocated between expenditure categories of the SOFA on the basis designed to reflect the use of the resources.

- Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis e.g. floor areas, per capita or estimated usage as set out in the notes to the accounts.

1.5 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Fixed assets are stated at cost less accumulated depreciation. Where fixed assets have been acquired with the aid of specific capital grants, the expenditure is written off in full in the year of acquisition.

Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Fixtures and fittings	20% straight line
Computer equipment	3 years straight line

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

1 Accounting policies

(Continued)

1.6 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.7 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.8 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.9 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

1 Accounting policies

(Continued)

1.10 Winding up or dissolution of the charity

If upon winding up or dissolution of the charity there remain any assets, after the satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

Every member of the Company undertakes to contribute to the assets of the Company in the event of the same being wound up while s/he is a member, or within one year after s/he ceases to be a member, for payment of the debts and liabilities of the Company contracted before s/he ceases to be a member, and of the costs, charges and expenses of winding up, and for the adjustment of the rights of the contributories among themselves, such amount as may be required not exceeding one pound.

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total 2017	Total 2016
	£	£	£	£
Donations and gifts	6,736	3,192	9,928	21,470
Donated goods and services	-	-	-	7,600
	<u>6,736</u>	<u>3,192</u>	<u>9,928</u>	<u>29,070</u>
For the year ended 31 March 2016	<u>18,340</u>	<u>10,730</u>		<u>29,070</u>

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

4 Charitable activities

	2017 £	2016 £
Services provided under contract	1,255,044	1,390,946
Performance related grants	923,771	671,752
Other income	-	31,071
	<u>2,178,815</u>	<u>2,093,769</u>
Analysis by fund		
Unrestricted funds	1,671,211	
Restricted funds	507,604	
	<u>2,178,815</u>	
For the year ended 31 March 2016		
Unrestricted funds		1,588,101
Restricted funds		505,668
		<u>2,093,769</u>

Government Grants

Income from government grants comprises performance related grants and service level agreements made by local authorities to fund the charity's activities. See notes 20 and 21 for more information and to the amount and source of these grants.

5 Investments

	2017 £	2016 £
Interest receivable	<u>2,447</u>	<u>4,208</u>

6 Other income

	Unrestricted funds £	Restricted funds £	Total 2017 £	Total 2016 £
Reimbursements	894	100	994	1,850
For the year ended 31 March 2016	<u>1,850</u>	<u>-</u>		<u>1,850</u>

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

7 Raising funds

	Unrestricted funds	Restricted funds	Total 2017	Total 2016
	£	£	£	£
<u>Fundraising and publicity</u>				
Staging fundraising events	-	-	-	563
Fundraising agents	11,764	1,575	13,339	-
Other fundraising costs	1,208	341	1,549	1,555
Staff costs	19,115	8,303	27,418	32,399
	<u>32,087</u>	<u>10,219</u>	<u>42,306</u>	<u>34,517</u>
Fundraising and publicity	32,087	10,219	42,306	34,517
	<u>32,087</u>	<u>10,219</u>	<u>42,306</u>	<u>34,517</u>
For the year ended 31 March 2016				
Fundraising and publicity	<u>21,771</u>	<u>12,746</u>		<u>34,517</u>

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2017

8 Charitable activities

	2017 £	2016 £
Staff costs	1,716,145	1,721,445
Depreciation and impairment	14,782	14,644
Travel and subsistence	88,207	90,475
Repairs and maintenance	17,382	23,045
Training costs	32,699	35,465
Recruitment	12,152	2,226
Rent, rates and utilities	78,211	85,163
Telephone	45,609	31,820
Printing, postage and stationery	24,565	16,643
Advertising and promotion	2,507	3,214
Computer costs	27,806	40,734
Insurance	5,111	4,739
Sundry expenses	4,407	18,523
Volunteer expenses	3,027	9,069
Consultancy	19,646	6,935
Evaluation	2,100	6,425
Accreditation costs	-	8,860
	<u>2,094,356</u>	<u>2,119,425</u>
Support and governance costs (see note 9)	10,061	11,318
	<u>2,104,417</u>	<u>2,130,743</u>
Analysis by fund		
Unrestricted funds	1,637,217	
Restricted funds	467,200	
	<u>2,104,417</u>	
For the year ended 31 March 2016		
Unrestricted funds		1,635,428
Restricted funds		495,315
		<u>2,130,743</u>

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

9 Support and governance costs

	Support costs	Governance costs	2017	2016	Basis of allocation
	£	£	£	£	
Audit fees	-	4,155	4,155	3,435	Governance
Accountancy	-	2,265	2,265	2,205	Governance
Legal and professional	-	1,555	1,555	1,073	Governance
Trustee expenses	-	894	894	963	Governance
Governance events	-	-	-	389	Governance
Reports	-	-	-	822	Governance
Bank charges and interest	-	237	237	79	Governance
Sundry expenses	-	955	955	2,352	Governance
	-	10,061	10,061	11,318	
Analysed between					
Charitable activities	-	10,061	10,061	11,318	

10 Auditor's remuneration

The analysis of auditor's remuneration is as follows:

Fees payable to the charity's auditor and associates:	2017	2016
	£	£
Audit of the charity's annual accounts	4,155	3,435
Non-audit services		
All other non-audit services	8,805	7,215

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration during the year, 2 trustees received a total of £894 for travel expenses (2016- 4 trustees received a total of £963 for travel expenses). Expenses not claimed by trustees are immaterial to the accounts.

Funds belonging to the charity have been used for the purchase of insurance to protect the charity from loss arising from the neglect or defaults of its trustees, employees, or agents, or to indemnify its trustees, employees or agents against the consequences of any neglect or default on their part. The sum expended on such insurance is included in costs of charitable activities and support costs.

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2017

12 Employees

Number of employees

The average monthly number employees during the year was:

	2017 Number	2016 Number
Engaged on charitable activities	88	90

Employment costs

	2017 £	2016 £
Wages and salaries	1,570,465	1,584,603
Social security costs	126,612	121,021
Other pension costs	46,486	48,220
	1,743,563	1,753,844

The average number of full time equivalent employees during the year was 62 (2016: 63).

There were no employees whose annual remuneration was £60,000 or more.

13 Material other expenditure

Operating leases

The amount expended on operating leases in the year amounted to £40,290 (2016 - £38,556).

14 Tangible fixed assets

	Fixtures and fittings £
Cost	
At 1 April 2016	79,142
At 31 March 2017	79,142
Depreciation and impairment	
At 1 April 2016	58,100
Depreciation charged in the year	14,782
At 31 March 2017	72,882
Carrying amount	
At 31 March 2017	6,260
At 31 March 2016	21,043

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

15	Financial instruments	2017	2016
		£	£
	Carrying amount of financial assets		
	Debt instruments measured at amortised cost	49,619	66,700
		<u> </u>	<u> </u>
	Carrying amount of financial liabilities		
	Measured at amortised cost	62,466	59,399
		<u> </u>	<u> </u>
16	Debtors	2017	2016
		£	£
	Amounts falling due within one year:		
	Other debtors	49,619	66,700
	Prepayments and accrued income	16,817	11,265
		<u> </u>	<u> </u>
		66,436	77,965
		<u> </u>	<u> </u>
17	Creditors: amounts falling due within one year	2017	2016
		£	£
	Trade creditors	23,871	23,759
	Other creditors	39,983	38,146
	Accruals and deferred income	31,244	33,717
		<u> </u>	<u> </u>
		95,098	95,622
		<u> </u>	<u> </u>
18	Deferred income	2017	2016
		£	£
	Total deferred income at 1 April 2016	166,867	262,821
	Amount received in year	232,693	82,738
	Amount credited to statement of financial activities	(166,867)	(262,821)
		<u> </u>	<u> </u>
	Total deferred income at 31 March 2017	232,693	82,738
		<u> </u>	<u> </u>

19 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit and loss in respect of defined contribution schemes £46,486 (2016 - £48,220).

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2017

20 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds				
	Balance at 1 April 2016	Incoming resources	Resources expended	Transfers	Balance at 31 March 2017
	£	£	£	£	£
Gloucestershire					
Office of Police and Crime					
Commissioner Gloucestershire	3,131	36,350	(37,956)	-	1,525
Hollie Gazard Trust/Greensquare Group	1,553	9,000	(10,553)	-	-
Hollie Gazard Trust	3,504	28,667	(23,793)	-	8,378
TeenzTalk					
Office of Police and Crime					
Commissioner Wiltshire	80	-	(80)	-	-
The Blagrave Trust	960	46,443	(38,253)	-	9,150
The Buddy Scheme					
St James Trust	1,406	-	(1,406)	-	-
The Henry Smith Charity	(4,935)	33,000	(26,647)	-	1,418
The Walter Guinness Charitable Trust	4,307	-	(4,307)	-	-
Building Bridges	-	13,574	(7,701)	-	5,873
Turnaround Wiltshire					
Big Lottery Fund - Reaching Communities	815	124,090	(119,528)	-	5,377
Community Covenant Partnership	511	-	(511)	-	-
Big Lottery Fund	5,091	-	(5,091)	-	-
Big Lottery Fund - Reorganisation	9,925	-	(9,925)	-	-
KidzPace					
Comic Relief	6,501	16,742	(23,243)	-	-
Col. William Llewellyn Palmer Educational Trust	1,900	-	(1,900)	-	-
The Dawe Family Trust	3,720	-	(3,720)	-	-
Wiltshire Council	1,942	-	-	(1,942)	-
BBC Children in Need	(5,448)	27,048	(21,600)	-	-
Awards for All	7,687	-	(7,687)	-	-
Masonic Charitable Foundation	-	36,312	(12,558)	-	23,754
Devon					
Devon County Council	(3,038)	-	3,038	-	-
Pattern Changing Workshops	9,125	-	(1,260)	-	7,865
Office of Police and Crime					
Commissioner Devon & Cornwall	35,669	36,000	(16,436)	-	55,233
Exeter Grant	-	3,680	(3,680)	-	-
Devon County Council - CYP	-	1,000	(175)	(340)	485

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

20 Restricted funds

(Continued)

Wiltshire DV Practitioner Forum

Wiltshire Community Safety Partnership	268	-	(268)	-	-
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Paloma Project

Bridge House Community Trust	4,298	-	(4,298)	-	-
Wiltshire Council	5,363	-	(5,363)	-	-
Big Lottery Fund	(6,473)	98,990	(92,517)	-	-
	<u>87,862</u>	<u>510,896</u>	<u>(477,419)</u>	<u>(2,282)</u>	<u>119,057</u>

The restricted funds are detailed in the trustees report.

21 Unrestricted funds

	Balance at 1 April 2016 £	Movement in funds			Balance at 31 March 2017 £
		Incoming resources £	Resources expended £	Transfers £	
GDASS					
Gloucestershire County Council	11,082	399,940	(413,774)	-	(2,752)
Zurich Community Trust	1,013	-	-	(1,013)	-
Gloucester Crisis Fund	1,879	1,745	-	1,013	4,637
The Buddy Scheme					
Other donations	727	1,600	(2,037)	-	290
Devon					
Devon County Council	-	863,883	(848,126)	-	15,757
Miscellaneous income	2,799	-	-	-	2,799
Office of Police and Crime Commissioner Devon	(340)	-	-	340	-
Devon RPG	190	-	(190)	-	-
Devon Crisis Fund	554	3,320	(1,280)	-	2,594
Turnaround Wiltshire					
CAFCASS	19,892	-	(19,892)	-	-
Wiltshire Council	19,525	-	(19,525)	-	-
General Donations	21	-	(21)	-	-
Turnaround Gloucester					
Gloucestershire County Council	8,626	90,094	(70,984)	-	27,736
The Linnet Trust	-	2,500	(156)	-	2,344
TeenzTalk					
Aster Community	1,994	-	(1,994)	-	-
TeenzTalk delivery charges	1,517	-	(1,517)	-	-
Wiltshire Council YPSS	-	38,950	(11,931)	1,942	28,961

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2017

21 Unrestricted funds

(Continued)

Paloma Project

Wiltshire Community Safety Partnership	1,937	142,783	(134,894)	-	9,826
Wiltshire County Council	18,408	130,090	(119,405)	-	29,093
Miscellaneous income	216	-	(216)	-	-
Wiltshire Crisis Fund	7,618	3,936	(1,395)	-	10,159

Stopping Violence Programme

Safer Bristol	2,500	-	(2,500)	-	-
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General

Future Development Fund	14,045	-	-	-	14,045
Reserve	210,000	-	-	-	210,000
Contingency	17,313	-	-	-	17,313
General Fund	56,882	2,447	(19,467)	-	39,862
	<u>398,398</u>	<u>1,681,288</u>	<u>(1,669,304)</u>	<u>2,282</u>	<u>412,664</u>

The unrestricted funds are detailed in the trustees report. Those not included in the report are detailed below.

General fund is available for the general objectives of the charity.

Contingency fund is a designated fund consisting of surplus monies set aside by the Board to offset the impact of financial contingencies that may impact on our budget, and supporting existing projects that are between funders.

Future development fund is a designated fund consisting of surplus monies set aside by the Board for approved projects and service development.

Reserve fund is a designated fund to take care of existing financial commitments for up to six months in line with the trustee's financial reserves policy.

The unrestricted funds of £413k are allocated as follows: £100k belongs to designated funds for projects; £210k is our reserve, as required by the Charity Commission, to protect the charity in the event of considerable setbacks; and the remaining £103k is free reserves, with £31k already designated for future developments and contingencies.

22 Analysis of net assets between funds

	Unrestricted £	Restricted £	Total £
Fund balances at 31 March 2017 are represented by:			
Tangible assets	6,260	-	6,260
Current assets/(liabilities)	639,097	119,057	758,154
Provisions	(232,693)	-	(232,693)
	<u>412,664</u>	<u>119,057</u>	<u>531,721</u>

SPLITZ SUPPORT SERVICE

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2017

23 Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2017 £	2016 £
Within one year	46,927	44,047
Between two and five years	63,707	58,095
	<u>110,634</u>	<u>102,142</u>

24 Related party transactions

Remuneration of key management personnel

The remuneration of key management personnel is as follows.

	2017 £	2016 £
Aggregate compensation	<u>113,716</u>	<u>134,426</u>

25 Cash generated from operations

	2017 £	2016 £
Surplus/(deficit) for the year	45,461	(36,363)
Adjustments for:		
Investment income recognised in statement of financial activities	(2,447)	(4,208)
Depreciation and impairment of tangible fixed assets	14,782	14,644
Movements in working capital:		
Decrease in debtors	11,529	65,801
(Decrease)/increase in creditors	(523)	62,093
Increase/(decrease) in deferred income	149,955	(84,129)
Cash generated from operations	<u>218,757</u>	<u>17,838</u>