



Companies House

AR01 (ef)

Annual Return



Received for filing in Electronic Format on the: 17/02/2016

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Company Name: INSTITUTE OF CUSTOMER SERVICE

Company Number: 03316394

Date of this return: 11/02/2016

SIC codes: 94120

Company Type: Private company limited by guarantee exempt under section 60

Situation of Registered Office: BRIDGE HOUSE
4 BOROUGH HIGH STREET
LONDON
SE1 9QQ

Officers of the company

Company Secretary 1

Type: **Person**
Full forename(s): **MR WILLIAM**

Surname: **LEONARD**

Former names:

Service Address recorded as Company's registered office

Company Director 1

Type: **Person**
Full forename(s): **MS JOANNA ESTHER**

Surname: **CAUSON**

Former names:

Service Address recorded as Company's registered office

Country/State Usually Resident: **UNITED KINGDOM**

Date of Birth: ****/11/1967** Nationality: **BRITISH**
Occupation: **CHIEF EXECUTIVE**

Company Director 2

Type: **Person**
Full forename(s): **MR OKE AMOGU**

Surname: **ELEAZU**

Former names:

Service Address recorded as Company's registered office

Country/State Usually Resident: **ENGLAND**

Date of Birth: ****/12/1967** *Nationality:* **BRITISH**

Occupation: **DIRECTOR**

Company Director 3

Type: **Person**
Full forename(s): **MR GILES JAMES MARTIN**

Surname: **HAWKE**

Former names:

Service Address recorded as Company's registered office

Country/State Usually Resident: **UNITED KINGDOM**

Date of Birth: ****/11/1969** *Nationality:* **BRITISH**

Occupation: **DIRECTOR**

Company Director 4

Type: **Person**
Full forename(s): **MR PAUL WILLIAM**

Surname: **PUGH**

Former names:

Service Address recorded as Company's registered office

Country/State Usually Resident: **ENGLAND**

Date of Birth: ****/08/1960** Nationality: **BRITISH**

Occupation: **COMPANY DIRECTOR**

Company Director 5

Type: **Person**
Full forename(s): **MR SIMON JOHN**

Surname: **ROBERTS**

Former names:

Service Address recorded as Company's registered office

Country/State Usually Resident: **ENGLAND**

Date of Birth: ****/01/1971** Nationality: **BRITISH**

Occupation: **COMPANY DIRECTOR**

Authorisation

Authenticated

This form was authorised by one of the following:

Director, Secretary, Person Authorised, Charity Commission Receiver and Manager, CIC Manager, Judicial Factor.