

AKUSK46A 549

COMPANIES HOUSE 03/03/98

Form revised March 1995

Please complete in typescript, or in bold black capitals.

288a

DX 235 Edinburgh

APPOINTMENT of director or secretary (NOT for resignation (use Form 288b) or change

of particulars (use Form 288c))

Company Number	er 3316394
Company Name in fu	III INSTITUTE OF CUSTOMER SERVICE
F288A018	Day Month Year Day Month Year
	ointment 01 01 1998 †Date of Birth 03 08 1949
Appointment Appointment as direct	or as secretary Please mark the appropriate box. If appointment is as a director and secretary mark both boxes.
NAME *Style / Tit	le MR *Honours etc
Notes on completion appear on reverse. Forename(s	s) DAVID JOHN
Surnam	e PARSONS
Previou Forename(s	1 1 1
Usual residentia addres	
Post tow	CAPEL St. MARY Postcode IP9 2EL
County / Region	n IPSWICH Country EPRILAND
[†] Nationalit	BRITISH †Business occupation
†Other directorship (additional space overlea	
Consent signature	A 0 2
Directors only.	A director, secretary etc must sign the form below.
Signed	d 20 way. Date 2/3/98
* Please delete as appropriate	("a-director / secretary / administrator / administrative receiver / receiver manager / receiver)
Please give the name, address, elephone number and, if available, DX number and Exchange of	
ne person Companies House should	Tel
ontact if there is any query.	DX number DX exchange
926 * 041044	When you have completed and signed the form please send it to the Registrar of Companies at: Companies House, Crown Way, Cardiff, CF4 3UZ DX 33050 Cardiff

for companies registered in England and Wales

for companies registered in Scotland

Companies House, 37 Castle Terrace, Edinburgh, EH1 2EB

	Company Number	
† Directors only.	[†] Other directorships	
, as-		

NOTES

Show the full forenames, NOT INITIALS. If the director or secretary is a corporation or Scottish firm, show the name on surname line and registered or principal office on the usual residential line.

Give previous forenames or surname(s) except:

- for a married woman, the name by which she was known before marriage need not be given.
- for names not used since the age of 18 or for at least 20 years

A peer or individual known by a title may state the title instead of or in addition to the forenames and surname and need not give the name by which that person was known before he or she adopted the title or preceded to it.

Other directorships.

Give the name of every company incorporated in Great Britain of which the person concerned is a director or has been a director at any time in the past five years.

You may exclude a company which either is, or at all times during the past five years when the person concerned was a director, was

- dormant
- a parent company which wholly owned the company making the return, or
- another wholly owned subsidiary of the same parent company.