



COMPANIES HOUSE

Please complete in typescript,
or in bold black capitals.

288a

APPOINTMENT of director or secretary (NOT for resignation (use Form 288b) or change of particulars (use Form 288c))

Company Number

3316394

Company Name in full

INSTITUTE OF CUSTOMER SERVICE



F288A018

Date of appointment Day Month Year
01 01 99

†Date of Birth Day Month Year
01 01 48

Appointment Appointment as director ☒ as secretary ☐

Please mark the appropriate box. If appointment is
as a director and secretary mark both boxes.

Form

Notes on completion
appear on reverse.

NAME

*Style / Title

MR

*Honours etc

F.L.A.

Forename(s)

JOHN

Surname

SINCLAIR

Previous
Forename(s)

N/A

Previous
Surname(s)

N/A

Usual residential
address

75 NELSON ROAD

Post town

RAYLEIGH

Postcode

SS6 8HE

County / Region

ESSEX

Country

ENGLAND

†Nationality

BRITISH

†Business occupation

INSURANCE

†Other directorships
(additional space overleaf)

see attached.

I consent to act as ** director / secretary of the above named company

Consent signature

John Sinclair

Date

18.12.98

A director, secretary etc must sign the form below.

Signed

John Sinclair

Date

28/1/99

(**a director / secretary / administrator / administrative receiver / receiver manager / receiver)

Please give the name, address,
telephone number and, if available,
a DX number and Exchange of
the person Companies House should
contact if there is any query.



A34 *AEBZBDE0* 479
COMPANIES HOUSE 29/01/99

Form revised March 1995

When you have completed and signed the form please send it to the
Registrar of Companies at:

Companies House, Crown Way, Cardiff, CF4 3UZ DX 33050 Cardiff
for companies registered in England and Wales or
Companies House, 37 Castle Terrace, Edinburgh, EH1 2EB
for companies registered in Scotland DX 235 Edinburgh

Company Number

1821312

† Directors only.

† Other directorships

GUARDIAN ROYAL EXCHANGE PLC

please see attached list.

NOTES

Show the full forenames, NOT INITIALS. If the director or secretary is a corporation or Scottish firm, show the name on surname line and registered or principal office on the usual residential line.

Give previous forenames or surname(s) except:

- for a married woman, the name by which she was known before marriage need not be given.
- for names not used since the age of 18 or for at least 20 years

A peer or individual known by a title may state the title instead of or in addition to the forenames and surname and need not give the name by which that person was known before he or she adopted the title or preceded to it.

Other directorships.

Give the name of every company incorporated in Great Britain of which the person concerned is a director or has been a director at any time in the past five years.

You may exclude a company which either is, or at all times during the past five years when the person concerned was a director, was

- dormant
- a parent company which wholly owned the company making the return, or
- another wholly owned subsidiary of the same parent company.

John Sinclair
Other Current Directorships

British American Securities Limited
Caledonian Insurance Company
Guardian Direct Limited
Guardian Eastern Insurance Company Limited
Guardian Insurance Services (UK) Limited
Guardian Linked Life Assurance Limited
Guardian Pensions Management Limited
Guardian Unit Managers Limited
Magnet House Properties Limited
PPP healthcare Limited
PPP lifetime care plc
British Equitable Insurance Company Limited
Guardian Assurance plc
Guardian Insurance Limited
Guardian Royal Exchange Services Limited
Guardian Royal Exchange Staff Pension Trustees Corporation
PPP healthcare group plc
Atlas Assurance Company Limited
Dune Crest (Sandbanks) Limited
E-L Financial Services Limited
GRE South Africa Holdings (Proprietary) Limited
Guardian Investment Holdings Limited
Guardian National Insurance Company Limited
Guardian Royal Exchange Assurance plc
Insurance Ombudsman Bureau
Moneymark Corporation Limited
National Motor Museum Limited
The Empire Life Insurance Company
The Insurance Orphans' Fund
The Metropolitan Trust plc
The Motor Union Insurance Company Limited
The Royal Exchange Insurance
The State Assurance Company Limited

Directorships held in past five years

GRE Financial Services Limited
Guardian Insurance Company of Canada
Athene Investments Limited
G.R.E.A. Real Property Investments Limited
Royex Investment Company Limited
Royex Surplus (No 7) Limited
Car and General Insurance Corporation Limited
Fire Insurers' Research and Testing Organisation
Fire Protection Association
GRE Corporation Limited
GRENEL Financial Corporation
Guardian Assurance Limited
Guardian Pensions Management Limited
Nationwide Estate Agents
NEA Holdings Limited
The Arson Prevention Bureau
The British Oak Insurance Company Limited
The Licenses and General Insurance Company Limited
The Loss Prevention Council
The Loss Prevention Technical Centre Limited
The National Supervisory Council for Intruder Alarms
The Reliance Marine Insurance Company Limited