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Hays Foreign Exchange Limited Gilbridge House Keel Square Sunderland SR1 3HA 21 January 2021 Ref MM/RL/AK

Dear Sirs

Hays Foreign Exchange Limited Company Registered Number: 03277863

In accordance with section 516 of the Companies Act 2006, we write to notify you of our ceasing to hold office as auditor of Hays Foreign Exchange Limited. This takes effect from the date on which you receive this letter.

In accordance with section 519(2) of the Act, we consider that this matter connected with our ceasing to hold office, should be brought to the attention of the members or creditors of the company. Our reason for resigning is that a former EY audit partner, who had also previously held the role as EY Newcastle managing partner, has accepted an offer to be appointed as a non executive director to Hays Travel Limited (the 'Parent Company' and 'Group').

We draw your attention to the fact that Hays Foreign Exchange Limited has its own statutory obligations where we have ceased to hold office (as detailed, in particular, in Sections, 520 and 523 of the Act), including, depending on the reasons, the requirement to notify the appropriate audit authority if we cease to hold office before the end of our term of office as auditors.

If you have any questions on your legal obligations we recommend that you seek legal advice.

Yours faithfully

Ernst & Young LLP ICAEW Registration Number ~ C009126168

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