Liquidator's Progress Report

S.192

Pursuant to Sections 92A and 104A and 192 of the Insolvency Act 1986

| | To the | e Reaist | rar of C | Companies |
|--|--------|----------|----------|-----------|
|--|--------|----------|----------|-----------|

| | Company Number | |
|---|----------------|--|
| | 03066059 | |
| _ | | |
| | | |
| | | |

Name of Company

Cardiff Citizens Advice Bureau

I/We

Peter Gotham, New Bridge Street House, 30 - 34 New Bridge Street, London, EC4V 6BJ

Michael Colin John Sanders, New Bridge Street House, 30 - 34 New Bridge Street, London, EC4V 6BJ

the liquidator(s) of the company attach a copy of my/our Progress Report under section 192 of the Insolvency Act 1986

The Progress Report covers the period from 31/10/2013 to 30/10/2014

Signed M.S.

MacIntyre Hudson LL'P New Bridge Street House 30 - 34 New Bridge Street London EC4V 6BJ

Ref CR100317/PG/MCJS/NN

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A3Z387PT 14/01/2015 #1 COMPANIES HOUSE

Cardiff Citizens Advice Bureau (In Liquidation) s' Abstract of Receipts & Payments

| Statement of Affairs | | From 31/10/2013 To 30/10/2014 | From 31/10/2011 To 30/10/2014 |
|----------------------|---|----------------------------------|----------------------------------|
| | HIRE PURCHASE | | |
| NIL | Photocopiers Subject to Lease Hire | NIL | NIL |
| (767 42) | Less Balance Due to Leasing Program | NIL | NIL |
| (11,897 51) | Less balance due to Siemens Financia | NIL | NIL |
| (11,001 01) | Less balance due to ciemens i manola | NIL | NIL |
| | | ME | 1415 |
| | ASSET REALISATIONS | | |
| NIL | Property Refurbishment | NIL | NIL |
| NIL | Fixtures, Fittings & Equipment | NIL | 261 00 |
| 26,672 10 | Debtors - inc LSC | NIL | 59,954 70 |
| | Pre-Appointment Insurance Refund | NIL | 176 02 |
| 17,308 79 | Cash at Bank/ın Hand | NIL | 37,423 81 |
| • | Petty Cash | NIL | 61 43 |
| | Bank Interest Gross | 34 52 | 91 37 |
| | | 34 52 | 97,968 33 |
| | COOT OF DEALICATIONS | | |
| | COST OF REALISATIONS Specific Bond | NIL | 120 00 |
| | • | NIL | 7,000 00 |
| | Preparation of S of A | NIL NIL | 7,000 00 76 50 |
| | Pre-Appointment Disbursements Office Holders Fees | | |
| | | 2,616 00 | 15,845 07 |
| | Joint Liquidators' Disbursements | NIL NIL | 544 60 |
| | Agents Fees Sale of Assets | | 500 00 |
| | Legal Fees re Preferential Claims | 1,182 00 | 1,182 00 |
| | Legal fees (2) | 1,140 00 | 1,140 00 |
| | Storage Costs | 170 00 | 1,287 57 |
| | Bank Charges | NIL (5,108 00) | 24 40 (27,720 14) |
| | | (-1) | (, , |
| | PREFERENTIAL CREDITORS | | |
| (10,095 59) | Employee Holiday Pay | NIL | NIL |
| | | NIL | NIL |
| | UNSECURED CREDITORS | | |
| (27,480 08) | Trade & Expense Creditors | NIL | NIL |
| (59,864 00) | Employee Notice & Redundancy Pay | NIL | NIL |
| 322,100 00) | Cardiff & Vale Pension Fund | NIL | NIL |
| (14,856 70) | Citizens Advice (National Association) | NIL | NIL |
| (110 96) | Volunteer Expenses | NIL | NIL |
| (4,000 00) | HMRC - VAT | NIL | NIL |
| | Landlord | | |
| (14,091 55) | Landiord | NIL NIL | NIL NIL |
| | | | |
| 421,282 92) | | (5,073 48) | 70,248.19 |
| 421,202 JZ, | | | 2 |
| | REPRESENTED BY | | |
| | Vat Receivable | | 5,482 85 |
| | Barclays Bank Plc - possible restricted | | 27,868 02 |
| | Barclays Bank Plc - General Asset Fun | | 36,897 32 |
| | | | 70,248 19 |
| | | | |

Cardiff Citizens Advice Bureau – in Creditors' Voluntary Liquidation Joint Liquidators' Second Progress Report to Creditors and Members For the year ending 30 October 2014

STATUTORY INFORMATION

Bureau name Cardiff Citizens Advice Bureau

Registered office New Bridge Street House, 30-34 New Bridge Street, London,

EC4V 6BJ

Former registered office 1st Floor Castle House, Castle Street, Cardiff, CF10 1BS

Registered number 03066059

Joint Liquidators' names Peter Gotham and Michael Colin John Sanders

Joint Liquidators' address New Bridge Street House, 30-34 New Bridge Street, London,

EC4V 6BJ

Joint Liquidators' date of appointment 31 October 2011

Joint Liquidators' Acts & Dealing Any acts & dealings to be carried out by the Joint

Liquidators may be done by both, or by either of them

acting on behalf of both

JOINT LIQUIDATORS' ACTIONS SINCE LAST REPORT

Since my appointment, I have liaised with various parties in relation to the assets of the Company

In addition, time has been spent dealing with the employee claims and considering the preferential creditors claims

I am currently in the process of agreeing the final preferential claims in order to make a first and final dividend payment to the preferential creditors

The Bureau operated from leasehold premises at 1st Floor Castle House, Castle Street, Cardiff, CF10 1BS On 1 November 2011, I disclaimed any interest that I may have held in the leasehold premises

RECEIPTS AND PAYMENTS ACCOUNT

My Receipts & Payments Account for the period from 31 October 2013 to 30 October 2014, together with my cumulative receipts and payments account is attached at Appendix 1

You will note that I am holding a balance in hand of £70,248 19

Further information relating to my Receipts & Payments is detailed below

Receipts

Bank Interest Gross

To date, £91 37 has been received in respect of bank interest of which £34 52 has been realised in the period of this report

Payments

Legal Fees re Preferential Claims

The sum of £1,140 was paid in Counsel fees through Charles Russell Plc for their advice in the legal issues surrounding potential preferential employee claims

Legal Fees

The sum of £1,182 was paid to Charles Russell Plc for assistance with legal issues pertaining to potential pension and employee claimst

Storage Costs

To date, £1,287 57 has been paid to Total Data Management of which £170 has been paid in the period of this report

ASSETS

To date all known assets have been realised in the previous years of the Liquidation. I do not expect to realise any further assets

LIABILITIES

Secured Creditors

An examination of the Company's mortgage register held by the Registrar of Companies, showed that the Company has no current charges over its assets

The legislation requires that if the Company has created a floating charge after 15 September 2003, a prescribed part of the Company's net property (i.e. the money that would otherwise be available to the charge holder) should be ring-fenced for distribution to unsecured creditors. In this case there were no creditors secured by a floating charge such that the prescribed part provisions do not apply

Preferential Creditors

The Statement of Affairs anticipated £10,095 59 in preferential creditors' claims being amounts due to the former employees for unpaid holiday entitlement. Following my appointment I finalised employee claims with the Redundancy Payments Office and I have received a final from them for £10,754 21.

Cardiff City Council discharged wages on behalf of the Bureau in September and October 2011 The Council was the payroll agent for the Bureau These wages arrears would have formed part of employees' preferential claims within the liquidation if the Council had not made these payments

In addition, the Council further settled arrears of pension contributions as the September/October payments had not been met by the Bureau There may also be a shortfall relating to the agreed deficit payments that may be preferential

With the assistance of my solicitor I am continuing to liaise with Cardiff City Council in order to agree the extent of their preferential claim. It is likely that the Council will be the only preferential creditor in the liquidation and they are required to be paid in priority to adjudicating on the claims of unsecured creditors.

Crown Creditors

The Statement of Affairs included £4,000 owed to HMRC HMRC's final claim of £4,425 has been received

Non-preferential unsecured Creditors

The Statement of Affairs included 39 unsecured creditors with an estimated total liability of £404,542 53 I have received claims from 11 creditors at a total of £374,037 96

No steps will be taken to adjudicate on the unsecured creditors claims until I have agreed and paid the preferential creditors claims

DIVIDEND PROSPECTS

Preferential creditors

As previously mentioned, I am still in the process of agreeing the final claims in order to pay a dividend to preferential creditors of 100p in the \pounds

Ordinary unsecured creditors

It is anticipated that there will be sufficient realisations to enable a distribution to unsecured creditors once the preferential creditors have been paid in full although the timing and quantum is, as yet, uncertain

INVESTIGATION INTO THE AFFAIRS OF THE COMPANY

I undertook an initial investigation into the Company's affairs to establish whether there were any potential asset recoveries or conduct matters that justified further investigation, taking account of the public interest, potential recoveries, the funds likely to be available to fund an investigation, and the costs involved

There were no matters that justified further investigation in the circumstances of this appointment

Within six months of my appointment as Liquidator, I am required to submit a confidential report to the Secretary of State to include any matters which have come to my attention during the course of my work which may indicate that the conduct of any past or present Director would make him unfit to be concerned with the management of the Company I would confirm that my report has been submitted

PRE-APPOINTMENT REMUNERATION

The creditors previously authorised the payment of a fee of £7,000 for assistance with preparing the Statement of Affairs, producing and circulating the notices for the meetings of members and creditors prior to my appointment at a meeting held on 31 October 2011

The fee for the Statement of Affairs and meetings was paid from the asset realisations

JOINT LIQUIDATORS' REMUNERATION

My remuneration was previously authorised by creditors at a meeting held on 31 October 2013 to be drawn on a time cost basis. My total time costs to 30 October 2014 amount to £17,388 32, representing 93 37 hours of work at an average charge out rate of £186 23 per hour, of which £3,764 17, representing 21 07 hours of work, was charged in the period between 31 October 2012 and 30 October 2013, at an average charge out rate of £178 65 per hour.

I have drawn £15,845 07 to date of which £2,616 was drawn in the period between 31 October 2013 and 30 October 2014

A schedule of my time costs incurred to date is attached as Appendix 2.

A description of the routine work undertaken in the Liquidation to date is as follows

1 Administration and Planning

- Preparing the documentation and dealing with the formalities of appointment
- Statutory notifications and advertising
- Preparing documentation required
- Dealing with all routine correspondence
- Maintaining physical case files and electronic case details on IPS
- Review and storage
- Case bordereau
- Case planning and administration
- Preparing reports to members and creditors
- Convening and holding meetings of members and creditors
- Liaising with the Trustees of the Bureau generally

2 Cashiering

- Maintaining and managing the joint liquidator's cashbook and bank account
- Ensuring statutory lodgements and tax lodgement obligations are met

3 <u>Creditors</u>

- Dealing with creditor correspondence and telephone conversations
- Preparing reports to creditors
- Maintaining creditor information on IPS
- Reviewing and adjudicating on proofs of debt received from creditors

4 <u>Investigations</u>

- Review and storage of books and records
- Prepare a return pursuant to the Company Directors Disqualification Act
- Conduct investigations into suspicious transactions
- Review books and records to identify any transactions or actions a liquidator may take against a third party in order to recover funds for the benefit of creditors

5 Realisation of Assets

- Corresponding with debtors and attempting to collect outstanding book debts
- · Liaising with the company's bank regarding the closure of the account

In addition to the routine work above, I have spent additional time as follows

- Liaising with the Bureau's Bank in relation to the fund held and payments made
- Preparing a reconciliation of the restricted and unrestricted funds
- Liaising with funders and making payments to various parties including the employees, on behalf of the funders

A copy of 'A Creditors Guide to Liquidators' Fees' published by the Association of Business Recovery Professionals, together with an explanatory note which shows MHA MacIntyre Hudson's fee policy are available at the link http://www.macintyrehudson.co.uk/guide-to-fees. Please note that there are different versions for cases that commenced before or after 6 April 2010 and in this case you should refer to the post-April 2010 version. A hard copy of both documents can be obtained on request from the address below.

JOINT LIQUIDATORS' EXPENSES

As previously reported, my expenses to 30 October 2014 amount to £621 10 which includes preappointment disbursements of £76 50 I have drawn £544 60 of the expenses incurred

A breakdown of the expenses drawn in the period of this report is detailed below

Category 1 Disbursements

| | £621.10 |
|--------------------------|---------|
| Circulars | £87 45 |
| Sundry Expenses | £134 07 |
| Travel Expenses | £81 58 |
| Statutory Advertising | £306 00 |
| Companies House Searches | £12 00 |

The following agents or professional advisors have been utilised in this matter

| Professional Advisor | Nature of Work | Fee Arrangement |
|----------------------|-------------------|--------------------------|
| Winterhill Group | Valuer/Auctioneer | Set fee of £500 plus VAT |
| Charles Russell Plc | Legal Services | Time cost basis |

The choice of professionals was based on my perception of their experience and ability to perform this type of work, the complexity and nature of the assignment and the basis of my fee arrangement with them. The fees charged have been reviewed and I am satisfied that they are reasonable in the circumstances of this case.

SUMMARY

The liquidation will remain open until a first and final dividend distribution has been made to preferential and unsecured creditors. Once this has been dealt with the liquidation will be finalised and our files will be closed.

At MHA MacIntyre Hudson we always strive to provide a professional and efficient service, however we recognise that it is in the nature of insolvency proceedings for disputes to arise from time to time. If you should have cause to complain about the way that we are acting, you should, in the first instance, put details of your complaint in writing to our complaints officer Paul Michael Davis, New Bridge Street House, 30-34 New Bridge Street, London, EC4V 6BJ. This will formally invoke our complaints procedure and we will endeavour to deal with your complaint under the supervision of a senior partner unconnected with the appointment.

Most disputes can be resolved amicably either through the provision of further information or following negotiations. However, in the event that you have exhausted our complaints procedure and you are not satisfied that your complaint has been resolved or dealt with appropriately, you may complain to the regulatory body that licences the insolvency practitioner concerned.

Any such complaints should be addressed to The Insolvency Service, IP Complaints, 3rd Floor, 1 City Walk, Leeds, LS11 9DA, or you may email ip complaints@insolvency gsi gov uk, or you may phone 0845 602 9848 - calls are charged at between 1p and 10 5p per minute from a land line, for mobiles, between 12p and 41p per minute if you're calling from the UK

Should you have any queries regarding this report, or the Liquidation in general, please contact Nick Nicola on 0207 429 4183 or by email nick nicola@mhllp co uk

Peter Gotham
JOINT LIQUIDATOR

Authorised to act in the UK by the Insolvency Practitioners Association

Cardiff Citizens Advice Bureau (In Liquidation) Joint Liquidators' Abstract of Receipts & Payments

| Statement | | From 31/10/2013 | From 31/10/2011 |
|--------------|---|-----------------|-----------------|
| of Affairs | | To 30/10/2014 | To 30/10/2014 |
| | HIRE PURCHASE | | |
| NIL | Photocopiers Subject to Lease Hire | NIL | NIL |
| (767 42) | Less Balance Due to Leasing Program | NIL | NIL. |
| (11,897 51) | Less balance due to Siemens Financia | NIL | NIL |
| (11,001 01) | 2000 Balarios das to dismerio i mariola | NIL | NIL |
| | ASSET REALISATIONS | | |
| NIL | Property Refurbishment | NIL | NIL |
| NIL | Fixtures, Fittings & Equipment | NIL | 261 00 |
| 26672 1 | Debtors - inc LSC | NIL | 59,954 70 |
| 20072 1 | Pre-Appointment Insurance Refund | NIL | 176 02 |
| 17308 79 | Cash at Bank/in Hand | NIL NIL | |
| 1730079 | | | 37,423 81 |
| | Petty Cash | NIL 0.4.50 | 61 43 |
| | Bank Interest Gross | <u>34 52</u> | 91 37 |
| | | 34 52 | 97,968 33 |
| | COST OF REALISATIONS | | |
| | Specific Bond | NIL. | 120 00 |
| | Preparation of S of A | NIL | 7,000 00 |
| | Pre-Appointment Disbursements | NIL | 76 50 |
| | Office Holders Fees | 2,616 00 | 15,845 07 |
| | Joint Liquidators' Disbursements | NIL | 544 60 |
| | Agents Fees Sale of Assets | NIL | 500 00 |
| | Legal Fees re Preferential Claims | 1,182 00 | 1,182 00 |
| | Legal fees (2) | 1,140 00 | 1,140 00 |
| | Storage Costs | 170 00 | 1,287 57 |
| | Bank Charges | NIL | 24 40 |
| | | (5,108 00) | (27,720 14) |
| | PREFERENTIAL CREDITORS | | |
| (10,095 59) | Employee Holiday Pay | NIL | NIL |
| (10,000 00) | Employee Housey Fay | NIL | NIL |
| | | ME | TUL |
| (07.400.00) | UNSECURED CREDITORS | AIII | NUI |
| (27,480 08) | Trade & Expense Creditors | NIL | NIL |
| (59,864) | Employee Notice & Redundancy Pay | NIL | NIL |
| (322,100) | Cardiff & Vale Pension Fund | NIL | NIL |
| (14,856 70) | Citizens Advice (National Association) | NIL | NIL |
| (110 96) | Volunteer Expenses | NIL | NIL |
| (4,000 00) | HMRC - VAT | NIL | NIL |
| (14,091 55) | Landlord | NIL | NIL |
| | | NIL | NIL |
| (421,282 92) | | (5,073 48) | 70,248.19 |
| | REPRESENTED BY | | |
| | Vat Receivable | | 5,482 85 |
| | Barclays Bank Plc - possible restricted | | 27,868 02 |
| | Barclays Bank Pic - General Asset Fun | | 36,897 32 |
| | | | 70,248.19 |

Peter Gotham

Cardiff Citizens Advise Bureau - In Creditors' Voluntary Liquidation

Analysis of Time Costs for the period 31 October 2011 to 30 October 2014

| | | | | | | | | | | | | | | | Average |
|-----------------------------|---------|----------------|----------|----------|-------|----------|-------|---------------|-----------|----------|-------|------------|-------------|-----------|-------------|
| Classification of Work | Partner | ner | Director | ctor | Man | Manager | Admin | Administrator | Assistant | itant | Cashı | Cashiering | Total Hours | Time Cost | Hourly Rate |
| | | | | | | | | | | | | | | | |
| | Hours | Cost (£) | Hours | Cost (£) | Hours | Cost (£) | Hours | Cost (E) | Hours | Cost (£) | Hours | Cost (£) | | 3 | £ |
| Administration and Planning | 15 30 | 15 30 2,495 00 | 000 | 000 | 10 83 | 2,780 83 | 4 65 | 927 00 | 6 17 | 888 17 | 000 | 00 0 | 36 95 | 7,091 00 | 191 91 |
| Trading | 000 | 00 0 | 000 | 000 | 000 | 000 | 000 | 000 | 00 0 | 000 | 000 | 00 0 | 00 0 | 000 | 000 |
| investigations | 4 60 | 673 00 | 00 0 | 000 | 030 | 75 00 | 5 60 | 1,120 00 | 0 25 | 17 50 | 00 0 | 000 | 10 75 | 1,885 50 | 175 40 |
| Realisation of Assets | 0 10 | 35 00 | 00 0 | 000 | 4 25 | 1,062 50 | 000 | 000 | 000 | 000 | 000 | 000 | 4 35 | 1,097 50 | 252 30 |
| Creditors | 11 10 | 1,931 50 | 00 0 | 000 | 3 25 | 822 50 | 0 80 | 176 00 | 2 00 | 285 00 | 000 | 000 | 17 15 | 3,215 00 | 187 46 |
| Fixed Charge Creditors | 140 | 236 00 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 1 40 | 236 00 | 168 57 |
| Fixed Charge Realisations | 0000 | 00.0 | 000 | 00.0 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 00 0 |
| Case Accounts | 0 20 | 33 00 | 000 | 000 | 4 92 | 1,246 67 | 000 | 000 | 0 95 | 140 65 | 16 70 | 2,443 00 | 22 77 | 3,863 32 | 169 67 |
| Other | 00 0 | 000 | 00 0 | 00 0 | 00 0 | 00 0 | 000 | 000 | 00 0 | 00 0 | 000 | 000 | 00 0 | 00 0 | 00 0 |
| Total | 32 70 | 5,403 50 | 00 0 | 00 0 | 23 55 | 5,987 50 | 11 05 | 2,223 00 | 9 37 | 1,331 32 | 16 70 | 2,443 00 | 93 37 | 17,388 32 | 186 23 |
| Average Hourly Rate, £ | | 165 24 | | #DIV/0I | | 254 25 | | 201 18 | | 142 08 | | 146 29 | | | |
| | | | | | | | | | | | | | | | |

Cardiff Citizens Advise Bureau - In Creditors' Voluntary Liquidation

Analysis of Time Costs for the period 31 October 2013 to 30 October 2014

| Classification of Work | Partner | ner | Director | itor | Manager | ager | Admın | Administrator | Assig | Assistant | Cashiering | | Total Hours | Time Cost | Average Hourly Rate |
|-----------------------------|---------|----------|----------|----------|---------|----------|-------|---------------|-------|-----------|------------|----------|-------------|-----------|------------------------|
| | | | | | | | | | | | | | | | |
| | Hours | Cost (£) | Hours | Cost (£) | Hours | Cost (£) | Hours | Cost (£) | Hours | Cost (£) | Hours | Cost (£) | | 3 | 3 |
| Administration and Planning | 4 40 | 771 50 | 000 | 000 | 2 17 | 585 00 | 0.95 | 203 50 | 4 37 | 632 17 | 000 | 000 | 11 89 | 2,192 17 | 184 37 |
| Trading | 000 | 000 | 000 | 000 | 000 | 00 0 | 000 | 000 | 000 | 000 | 00 0 | 000 | 000 | 000 | 00 0 |
| Investigations | 000 | 000 | 000 | 000 | 000 | 0 0 | 000 | 000 | 0.25 | 17 50 | 000 | 000 | 0 25 | 17 50 | 70 00 |
| Realisation of Assets | 000 | 000 | 000 | 000 | 000 | 000 | 00 0 | 000 | 000 | 000 | 00 0 | 000 | 00.0 | 00 0 | 00 0 |
| Creditors | 3 20 | 560 00 | 000 | 000 | 000 | 000 | 080 | 176 00 | 1 00 | 145 00 | 000 | 000 | 5 00 | 881 00 | 176 20 |
| Fixed Charge Creditors | 0 50 | 87 50 | 000 | 000 | 000 | 000 | 000 | 00 0 | 000 | 000 | 000 | 000 | 0 20 | 87 50 | 175 00 |
| Fixed Charge Realisations | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 000 | 00 0 | 80 | 00 0 | 000 | 00 0 |
| Case Accounts | 000 | 000 | 000 | 000 | 0 33 | 90 00 | 000 | 000 | 000 | 00 0 | 3 10 | 496 00 | 3 43 | 586 00 | 170 85 |
| Other | 000 | 000 | 00 0 | 000 | 00 0 | 000 | 000 | 00 0 | 00 0 | 000 | 00 0 | 00 0 | 00 0 | 00 0 | 00 0 |
| Total | 8 10 | 1,419 00 | 00 0 | 0 00 | 2 50 | 675 00 | 1 75 | 379 50 | 5 62 | 794 67 | 3 10 | 496 00 | 21 07 | 3,764 17 | 178 65 |
| Average Hourly Rate, £ | | 175 19 | | #DIV/0! | | 270 00 | | 216 86 | | 141 40 | | 160 00 | | | |