

Company No. 2976487

THE COMPANIES ACT 1985

WRITTEN RESOLUTION OF THE MEMBERS OF

CRISP SOFTWARE LIMITED

In accordance with S381A of the Companies Act 1985, the undersigned, being the sole member of the company who, at the date of this resolution is entitled to attend and vote at a general meeting of the company, hereby RESOLVE AS A SPECIAL RESOLUTION:

THAT the regulations contained in the Appendix A be approved and adopted as the articles of association of the company in substitution for and to the exclusion of all the existing articles thereof.

Signed (Member):



For and on behalf of
UU DIRECTORATE LIMITED
Corporate Director

.....
For and on behalf of
United Utilities (Dormant Subsidiaries) Limited
Dated: 1 September 2006



THE COMPANIES ACTS 1985 AND 1989
PRIVATE
COMPANY LIMITED BY SHARES
ARTICLES OF ASSOCIATION
OF

CRISP SOFTWARE LIMITED
(adopted on the 1st day of September 2006)

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1. The Regulations contained in Table A in the Companies (Tables A to F) Regulations 1985 (hereinafter called "Table A") shall apply to this Company save in so far as they are varied or excluded by or are inconsistent with these Articles. References herein to Regulations are to regulations in Table A unless otherwise stated.
2.
 - (1) The Directors of the Company are hereby authorised pursuant to section 80 of Companies Act 1985 generally and unconditionally to exercise each and every power of the Company to allot relevant securities (as defined in that section) up to a maximum amount in nominal value of £24,999, such authority to expire on the fifth anniversary after the date of the adoption of these Articles.
 - (2) The Company is hereby allowed to make before the authority conferred by this Article has expired one or more offers or agreements which would or might require relevant securities (as so defined) to be allotted after this authority has expired and the Directors may allot relevant securities (as so defined) after the authority conferred by this Article has expired in pursuance of each and every such offer or agreement made by the Company.
 - (3) The authority conferred by this Article is in substitution for each (if any) other authority already given pursuant to the said Section 80 whether contained in the Articles of Association of the Company or otherwise and each (if any) such earlier authority is hereby revoked but without prejudice to the validity of any allotment offer or agreement made pursuant to any such earlier authority before the date of adoption of this Article.
 - (4) By virtue of Section 91 of the Act the provisions of sub-section (1) of Section 89 and sub-sections (1) to (6) of Section 90 of the Act shall not apply to the Company.
3. The lien conferred by Regulation 8 shall also attach to fully paid shares and the Company shall have a first and paramount lien on every share (whether or not fully paid) registered in the name of any person, whether he shall be the sole registered holder thereof or shall be one of two or more joint holders, for all moneys presently payable by him or his estate to the Company; and Regulation 8 shall be modified accordingly.
4. The directors may, in their absolute discretion and without assigning any reason therefor, decline to register any transfer of any share, whether or not it is a fully paid share. Regulation 24 shall not apply to the Company.
5. The directors may at any time give notice requiring any person entitled to a share by reason of the death or bankruptcy of the holder thereof to elect either to be registered himself in respect of the share or to transfer the share and if the notice is not complied with within sixty days the directors may thereafter withhold payment of all dividends, bonuses or other moneys payable in

respect of the share until the requirements of the notice shall have been complied with. Regulation 31 shall be modified accordingly.

6. No business shall be transacted at any general meeting unless a quorum is present. Shareholders, or a shareholder, holding at least 95% of the issued share capital of the company entitled to vote upon the business to be transacted, being present in person or by proxy or a duly authorised representative of a corporation, shall form a quorum.
7. If within half an hour from the time appointed for a general meeting, a quorum is not present or, if during a meeting a quorum ceases to be present, the meeting, if convened upon the requisition of members, shall be dissolved; in any other case, it shall stand adjourned to the same day in the next week at the same time and place or to such time and place as the directors may determine. If a quorum is not present at any such adjourned meeting within half an hour from the time appointed for that meeting, the meeting shall be dissolved. Regulation 41 shall not apply to the Company.
8. A poll may be demanded at any general meeting by any member present in person or by proxy and entitled to vote. Regulation 46 shall be modified accordingly.
9. Unless and until otherwise determined by the Company in General Meeting the number of Directors shall be not less than one. Regulation 64 of Table A shall not apply. A Sole Director shall have authority to exercise all the powers and discretions by Table A and by these Articles expressed to be vested in the Directors generally, and Clause 89 in Table A shall be modified accordingly.
10. The directors shall not be subject to retirement by rotation and accordingly:-
 - (1) Regulation 73 to 77 inclusive, the last two sentences of Regulation 79, Regulation 80 and the last sentence of Regulation 84 shall not apply to the Company; and
 - (2) Regulation 78 shall apply but with the deletion of the words "subject as aforesaid" and of the words "and may also determine the rotation in which any additional directors are to retire".
11. An alternate director who is himself a director and/or who acts as an alternate director for more than one director shall be entitled, in the absence of his appointor(s), to a separate vote or votes on behalf of his appointor(s) in addition (if he is himself a director) to his own vote. Regulation 88 shall be modified accordingly.
12. A director who declares his interest therein in manner provided by the Act and these Articles may vote as a director in regard to any contract or arrangement in which he is interested or upon any matter arising thereout, and if he shall so vote his vote shall be counted, and he shall be counted in the quorum when any such contract or arrangement is under consideration. Regulations 94 to 96 inclusive shall not apply to the Company.
13. No person shall be disqualified from becoming a Director by reason of his attaining or having attained the age of 70 or any other age.
14. A member or members holding a majority in nominal value of the issued ordinary share capital for the time being in the Company shall have power from time to time and at any time to appoint any person as a director or directors either as an additional director or to fill any vacancy and to remove from office any director howsoever appointed. Any such appointment or removal shall be effected by an instrument in writing signed by the member or members making the same, or in the case of a member being a company signed by one of its directors or its company secretary on its behalf, and shall take effect upon lodgement at the registered office of the Company or such later date as may be specified in the instrument.

15. A meeting of the Board of Directors may, subject to notice thereof having been given to all Directors, be for all purposes deemed to be held when a Director is or Directors are in communication by telephone or audio visual communications media with another Director or other Directors and all of the said Directors agree to treat the meeting as so held, provided always that the number of the said Directors participating in such communication constitutes a quorum of the Board. A Resolution made by a majority of the said Directors in pursuance of this Article shall be as valid as it would have been if made by them at an actual meeting duly convened and held.