QBE Holdings (Europe) Limited

Annual Report

31 December 2011



ANNUAL REPORT

for the year ended 31 December 2011

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DIRECTORS AND OFFICERS

Directors

S P Burns D J Winkett

Company secretary

S M Boland

Registered Office

Plantation Place 30 Fenchurch Street London EC3M 3BD

Independent auditors

PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors 7 More London Riverside London SE1 2RT

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DIRECTORS' REPORT

The directors present their report and the audited financial statements for the year ended 31 December 2011

Principal activity

The Company is a wholly owned subsidiary of QBE European Operations plc, which is the holding company for the European Operations division (QBE EO) of QBE Insurance Group Limited (QBE Group) The Company is managed together at the QBE EO level

The principal activity of the Company is that of a holding company The Company will continue this activity for the foreseeable future

Business review and future developments

The results of the Company are set out in the profit and loss account on page 6 The profit for the year was £214,956,000 (2010 £97,315,000) The dividend paid on the ordinary shares for the year was £141,022,000 (2010 £143,000,000)

Given the straightforward nature of the business, the Company's directors are of the opinion that analysis using key performance indicators is not necessary for an understanding of the development, performance or position of the business

Principal risks and uncertainties

The Company is a wholly owned subsidiary of QBE European Operations plc, which is the holding company for the European Operations division (QBE EO) of QBE Insurance Group Limited (QBE Group) The Company is managed together at the QBE EO level

The Company's activities expose the business to a number of key risks which have the potential to affect the Company's ability to achieve its business objectives. The Board is responsible for ensuring that an appropriate structure for managing these risks is maintained. The Board acknowledges that it is not realistic or desirable to eliminate risk entirely, and therefore seeks to ensure that the appropriate controls are in place to effectively manage risks in line with the agreed tolerance.

The Company, as part of QBE EO, continues to develop its risk management capability to ensure that an effective framework exists to support the management of all types of risk Elements of this framework include the regular identification and assessment of key risks and controls and clearly defined ownership of both the risks and controls. These are disclosed within QBE European Operations plc's annual report, which does not form part of this report. Copies of QBE European Operations plc's annual report are available from the Company's registered office.

The directors consider that preparation of these financial statements on the going concern basis is appropriate as QBE European Operations plc has agreed to provide financial support to the Company for at least the next 12 months from the date of approval of these financial statements with respect to all operating costs and settlement of any liabilities that fall due

Directors

Details of the directors that served during the year are shown on page 2

DIRECTORS' REPORT (continued)

Statement of directors' responsibilities

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the Directors have prepared the Company financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the directors are required to

- Select suitable accounting policies and then apply them consistently,
- Make judgments and accounting estimates that are reasonable and prudent,
- State whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements,
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006 They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities

Statement of disclosure of information to auditors

Each person who is a director at the date of this report confirms that

- so far as the director is aware, there is no information relevant to the audit of the Company's financial statements for the year ended 31 December 2011 of which the auditors are unaware, and
- the director has taken all the steps that he / she ought to have taken as a director in order to make himself / herself aware of any relevant audit information and to establish that the Company's auditors are aware of that information

This confirmation is given, and should be interpreted, in accordance with the provisions of s418 of the Companies Act 2006

By order of the board

S M Boland

Company Secretary

QBE Holdings (Europe) Ltd

Soland

Registered Number 02843890

London

31 May 2012

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF QBE HOLDINGS (EUROPE) LIMITED

We have audited the financial statements of QBE Holdings (Europe) Limited for the year ended 31 December 2011 which comprise the Profit and Loss Account, the Balance Sheet and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

Respective responsibilities of directors and auditors

As explained more fully in the Statement of Directors' Responsibilities set out on page 4 the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Annual Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements

- give a true and fair view of the state of the Company's affairs as at 31 December 2011 and of its profit for the year then ended,
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice,
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

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Claire Stockhausen (Senior Statutory Auditor)
For and on behalf of PricewaterhouseCoopers LLP
Chartered Accountants and Statutory Auditors
London

May 2012

PROFIT AND LOSS ACCOUNT

for the year ended 31 December 2011

	Notes	2011 £'000	2010 £'000
Administrative expenses		-	(107)
Income from shares in group undertakings		214,742	94,000
Interest receivable and similar income	4	221	4,944
Interest payable and similar charges	5		(685)
Profit on ordinary activities before taxation	6	214,963	98,152
Tax on profit on ordinary activities	7	(7)	(837)
Profit for the financial year		214,956	97,315

The results above are derived from continuing operations

There are no recognised gains and losses for the current and preceding financial year other than those included in the profit and loss account above and therefore no statement of total recognised gains and losses has been prepared

There is no difference between profits on ordinary activities after taxation for the current and preceding financial year stated above and their historical cost equivalents

The notes on pages 8 to 13 form an integral part of these financial statements

BALANCE SHEET

as at 31 December 2011

	Notes	2011 £'000	2010 £'000
Fixed assets			
Shares in group undertakings	8	139,374	139,374
Other financial investments	9	12	74
		139,386	139,448
Current assets		00.255	77 (75
Debtors	10	80,255	77,675
Cash at bank and in hand	,	-	457
		80,255	78,132
Creditors - amounts falling due within one year	12	(85,508)	(157,381)
Net current habilities		(5,253)	(79,249)
Total assets less current liabilities		134,133	60,199
Net assets		134,133	60,199
Capital and reserves	13,14	1,000	1,000
Called up share capital Other capital reserve	13,14	20,027	20,027
Profit and loss account	14	113,106	39,172
1 TOTA AND 1055 ACCOUNT			37,172
Total shareholders' funds	14	134,133	60,199

These financial statements were approved by the board of Directors on \$1 May 2012 and were signed on its behalf by

D J Winkett Director

D.J. Waret

The notes on pages 8 to 13 form an integral part of these financial statements

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NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 December 2011

1. Accounting policies

(a) Basis of preparation

These financial statements are prepared on the going concern basis, in accordance with The Large and Medium-sized Companies and Groups (Accounts and reports) Regulations 2008, the accounting policies set out below, and applicable accounting standards in the United Kingdom

QBE European Operations plc has agreed to provide financial support to the Company for at least the next 12 months from the date of approval of these financial statements with respect to all operating costs and settlement of any liabilities that fall due. The directors believe that the risk of the letter of support being breached is low and therefore the Company will continue as a going concern for the foreseeable future.

In accordance with Section 400 of the Companies Act 2006, the Company is exempt from preparing group financial statements. The Company's ultimate parent company, QBE Insurance Group Limited, incorporated in Australia, prepares consolidated group financial statements for the year ended 31 December 2011, in which the Company is included

(b) Cash flow statement and related party disclosures

The Company is included in the consolidated financial statements of QBE Insurance Group Limited, which are publicly available Consequently, the Company has taken advantage of the exemption from preparing a cash flow statement under the terms of Financial Reporting Standard (FRS) 1 (revised 1996) The Company is also exempt under the terms of FRS 8 (revised 2008) from disclosing related party transactions with entities that are wholly owned by QBE Insurance Group Limited

(c) Investment income and expenses

Investment income and expense are taken into account on an accruals basis

(d) Dividends

Interim dividends are recognised when paid and final dividends are recognised as a liability when they are approved by members when passing a written resolution

(e) Foreign currency

The functional currency of the Company is UK pound sterling (£) The Company presents its financial statements in thousands of pounds sterling

Transactions denominated in foreign currencies are translated into sterling at the rates of exchange prevailing at the time of the transactions. Assets and liabilities denominated in foreign currencies are translated into sterling at the rates of exchange prevailing at the balance sheet date, with the exception of non-monetary items, which are maintained at historic rates. Unclosed foreign exchange derivatives are marked to market at year end date.

Exchange gains or losses are recognised in the profit and loss account, including gains and losses on foreign exchange derivatives

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NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

for the year ended 31 December 2011

1. Accounting policies (continued)

(f) Investments

Shares in group undertakings are included in the Company's balance sheet at cost less any impairment, based on the directors having prudent regard for their likely realisable value. Dividends from group undertakings are taken into account when the right to receive payment is established, for interim dividends, when they are paid and, for final dividends, when they are approved by the members

(g) Taxation

The charge for taxation is based on the result for the year adjusted for disallowable items. Deferred taxation is measured on an undiscounted basis at the tax rates that are expected to apply in the periods in which timing differences reverse, based on tax rates and laws enacted or substantively enacted at the balance sheet rate. Deferred tax assets are recognised to the extent that it is regarded as more likely than not that they will be recovered.

2. Employees

The Company does not employ any staff as all staff are employed by QBE Management Services (UK) Limited, a fellow group undertaking No recharge has been made to the Company for the services provided by these staff

3. Directors emoluments

The emoluments of the directors are paid by QBE Management Services (UK) Limited for their services to the QBE EO as a whole No emoluments were recharged to the Company in respect of the services provided by the directors for the year ended 31 December 2011 (2010 £nil)

4. Interest receivable and similar income

	2011 £'000	2010 £'000
Interest income	13	568
Net unrealised gains on investments	-	312
Foreign exchange gains	24	4,064
Other income	184	-
	221	4,944

NOTES TO THE FINANCIAL STATEMENTS (continued)

for the year ended 31 December 2011

5. Interest payable and similar charges

	2011	2010 £'000
	£'000	
Net realised losses on sale of investments	-	645
Other interest payable	<u> </u>	40
	-	685

6. Profit on ordinary activities before taxation

Remuneration receivable by the Company's auditors for the auditing of these financial statements of £9,600 (2010 £9,320) is borne by QBE Management Services (UK) Limited Fees for the supply of other services are also borne by group companies

7. Tax on profit on ordinary activities

Analysis of charge in the year	2011 £'000	2010 £'000
Current tax		
UK corporation tax charge	50	1,151
Adjustment to tax in respect of previous years	(54)	(326)
Total current tax	(4)	825
Deferred tax		
Origination and reversal of timing differences	8	11
Change in corporation tax rate	3	1
Total deferred tax	11	12
Tax on profit on ordinary activities	7	837

Factors affecting tax (credit) / charge for the year

The tax for the year is lower (2010 lower) than the standard rate of corporation tax in the UK, 26 5% (2010 28%)

Profit on ordinary activities before tax	214,963	98,152
Profit on ordinary activities before taxation multiplied by standard rate		
of UK corporation tax at 26 5% (2010 28%)	56,965	27,482
Effects of		
Income exempt from tax	(56,907)	(26,320)
Other timing differences	(8)	(11)
Adjustments to tax in respect of previous years	(54)	(326)
Current tax (credit) / charge for the year	(4)	825

NOTES TO THE FINANCIAL STATEMENTS (continued)

for the year ended 31 December 2011

8. Shares in group undertakings

	2011 £'000	2010 £'000
Cost At 1 January / 31 December	139,374	139,374

At 31 December 2011 the Company had the following principal subsidiaries all of which operate in and are registered in England and Wales, Ireland, Canada, Australia, Singapore, Romania, Slovakia, Czech Republic and Hungary

England and Wales, Ireland, Canada, 2	rustiana, Singapore, r	comunita, oro	vakia, Ozconi	repuelle and Hangary
Held by Company	Incorporated in	Class of shares	Holding in company	Principal activity
Limit Holdings Limited	United Kingdom	Ordinary	100%	Holding company
Lifeco sro	Czech Republic	Ordinary	2%	Holding company
QBE Europe Holding Services	Romania	Ordinary	1%	In liquidation
Agent de Asigurare Standfast Holdings Limited	United Kingdom	Ordinary	23 34%	Dissolved on 25 February 2012
Standtast Holdings Limited	Onned Kingdom	Ordinary	23 3470	Dissolved on 23 I columny 2012
Held by subsidiaries	Incorporated in	Class of shares	Holding in company	Principal activity
Limit Corporate Members Limited	United Kingdom	Ordinary	100%	Holding company
Limit (No 2) Limited	United Kingdom	Ordinary	100%	Corporate member of Lloyd's
Limit (No 7) Limited	United Kingdom	Ordinary	100%	Corporate member of Lloyd's
Limit (No 10) Limited	United Kingdom	Ordinary	100%	Corporate member of Lloyd's
QBE Corporate Limited	United Kingdom	Ordinary	100%	Corporate member of Lloyd's
QBE European Underwriting	Australia	Ordinary	100%	Service company
Services Australia PTY Limited				
QBE European Services Limited	United Kingdom	Ordinary	100%	Service company
QBE Marine and Energy Services				
Pte Limited	Singapore	Ordinary	100%	Service company
QBE Services Inc	Canada	Ordinary	100%	Service company
QBE Underwriting Limited	United Kingdom	Ordinary	100%	Lloyd's managing agent
QBE Underwriting Services	United Kingdom	Ordinary	100%	UK service company for syndicate 2999
Limited	Ireland	Ordinary	100%	Irish service company for
QBE Underwriting Services	Helaliu	Ordinary	10070	Syndicate 386
(Ireland) Limited	I Instant Vanadam	Ondenome	100%	•
QBE Underwriting Services (UK)	United Kingdom	Ordinary	10076	UK service company for
Limited	C11	0	28/	syndicate 386
QBE SK sro	Slovakia	Ordinary	2%	Underwriting agency
QBE sro	Czech Republic	Ordinary	2%	Underwriting agency
QBE Hu kft	Hungary	Ordinary	2%	Underwriting agency
Lifeco sro Limited	Czech Republic	Ordinary	2%	Holding company
Lifeco Re Limited	United Kingdom	Ordinary	2%	Underwriting agency

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NOTES TO THE FINANCIAL STATEMENTS (continued)

for the year ended 31 December 2011

9. Investments

Other financial investments

	Cost 2011	Carrying value 2011	Cost 2010	Carrying value 2010
	£'000	£'000	£'000	£'000
Deposit with credit institutions	10	10	10	10
Collective investment scheme	_2	2	64	64
	12	12	74	74

10. **Debtors**

	£'000	£'000
Amounts owed by group undertakings	66,306	65,008
Prepayment and accrued income	-	2
Corporation tax	13,915	12,620
Deferred tax (note 11)	34	45
	80,255	77,675

11. Deferred tax

Deferred tax asset	2011 £'000	2010 £'000
Defendence at Lancar	A.5	57
Deferred tax asset as at 1 January	45	5/
Deferred tax charge in profit and loss account (note 7)	(11)	(12)
Deferred tax asset as at 31 December	34	45
Comprising		
Accelerated capital allowances	34	45
Undiscounted deferred tax asset	34	45

12. Creditors - amounts falling due within one year

	£'000	£'000
Amounts owed to group undertakings	85,508	157,381
	85,508	157,381

13. Called up share capital

Allotted and fully paid		
4,000,000 (2010 4,000,000) Ordinary shares of 25p each	1,000	1,000

2010

£'000

2011

£'000

NOTES TO THE FINANCIAL STATEMENTS (continued)

for the year ended 31 December 2011

14. Reconciliation of movement in shareholders' funds

	Share Capital £'000	Other capital reserve £'000	Profit and loss account £'000	Total 2011 £'000	2010 £'000
At 1 January	1,000	20,027	39,172	60,199	105,884
Profit for the year	-	-	214,956	214,956	97,315
Dividend paid	-	<u>-</u>	(141,022)	(141,022)	(143,000)
At 31 December	1,000	20,027	113,106	134,133	60,199

During the year the Company declared and paid an interim dividend of £141,022,000 (2010 £143,000,000) to ordinary shareholders

15. Ultimate holding company

The Company's ultimate controlling entity is QBE Insurance Group Limited, the ultimate parent company, which is incorporated in Australia. This is the largest group which the Company's financial statements are consolidated. The smallest group which the Company's financial statements are consolidated is QBE European Operations plc, which is incorporated in the United Kingdom. The consolidated financial statements for QBE Insurance Group Limited and QBE European Operations plc are available at Plantation Place, 30 Fenchurch Street, London EC3M 3BD.

The Company's immediate parent company is QBE Holdings (EO) Limited, which is incorporated in the United Kingdom

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