In accordance with Rule 18.8 of the Insolvency (England & Wales) Rules 2016.

# WU07

# Notice of progress report in a winding-up by the court



For further information, please refer to our guidance at www.gov.uk/companieshouse

1	Company details	
Company number	0 2 8 1 9 2 7 9	→ Filling in this form Please complete in typescript or in
Company name in full	Mulberry Insurance Services Limited	bold black capitals.
2	Liquidator's name	
Full forename(s)	Richard	
Surname	Brewer	
3	Liquidator's address	
Building name/number	Highfield Court	
Street	Tollgate	
Post town	Chandlers Ford	
County/Region	Eastleigh	
Postcode	S O 5 3 T Y	
Country		
4	Liquidator's name •	
Full forename(s)	Matthew	Other liquidator Use this section to tell us about
Surname	Wild	another liquidator.
5	Liquidator's address 🛭	
Building name/number	Third Floor, One London Square	Other liquidator Use this section to tell us about
Street	Cross Lanes	another liquidator.
Post town	Guildford	
County/Region		
Postcode	G U 1 1 U N	
Country		

WU07 Notice of progress report in a winding-up by the court

6	Period of progress report
From date	$\begin{bmatrix} 1 & 9 & 0 & 1 \end{bmatrix}$ $\begin{bmatrix} 1 & 1 & 2 & 2 \end{bmatrix}$ $\begin{bmatrix} 1 & 1 & 2 & 2 \end{bmatrix}$ $\begin{bmatrix} 1 & 1 & 2 & 2 & 2 \end{bmatrix}$
To date	1     8     0     1
7	Progress report
	☑ The progress report is attached
8	Sign and date
Liquidator's signature	Signature
	× ×
Signature date	-   d   d   d   d   d   d   d   d   d

## 8

## **Presenter information**

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

Contact name	Richard Brewer
Company name	RSM UK Restructuring Advisory
	LLP
Address	Highfield Court, Tollgate
	Chandlers Ford
Post town	Eastleigh
County/Region	
Postcode	S O 5 3 3 T Y
Country	
DX	
Telephone	023 8064 6464

## ✓ Checklist

We may return forms completed incorrectly or with information missing.

## Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

## Important information

All information on this form will appear on the public record.

## ■ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

## 7 Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

# MULBERRY INSURANCE SERVICES LIMITED - IN LIQUIDATION

JOINT LIQUIDATORS' PROGRESS REPORT FOR THE TWELVE MONTH PERIOD TO 18 JANUARY 2023

THE POWER OF BEING UNDERSTOOD AUDIT | TAX | CONSULTING



## INTRODUCTION

#### Contact details

The key contacts at RSM in connection with this report are:

Primary office holder Richard Brewer RSM UK Restructuring Advisory LLP Highfield Court, Tollgate, Chandlers Ford, Eastleigh, Hampshire SO53 3TY Tel: 023 8064 6464 Case manager

Jet Ghag

RSM UK Restructuring Advisory LLP

Highfield Court, Tollgate, Chandlers Ford,
Eastleigh, Hampshire SO53 3TY

Tel: 023 8064 6464

## Basis of preparation

This report has been prepared solely to comply with legislation to provide creditors with information relating to the progress of the liquidation. It should be read in conjunction with any previous reports that have been issued, copies of which are available on request.

This report has not been prepared for use in respect of any other purpose, or to inform any investment decision in relation to any debt or financial interest in the Company. Any estimated outcomes for creditors are illustrative and may be subject to revision and additional costs. They should not be used as the basis for any bad debt provision or any other purpose. Neither the Joint Liquidators nor RSM UK Restructuring Advisory LLP accept any liability whatsoever arising as a result of any decision or action taken or refrained from as a result of information contained in this report. The Joint Liquidators act as agents of the Company and without personal liability.

## General guidance on the Liquidation process

You can find guidance on the different insolvency processes at the R3 website  $\,\underline{www.R3.org.uk}$ . R3 is the trade association for the insolvency profession.

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## CONDUCT OF THE LIQUIDATION

#### Realisation of assets

#### Trade debtors

The Company's accounting records indicated trade debtors with a book value of £1,032,804, with the majority of this balance comprising a single ledger balance. The director has stated that this is a historical adjustment input by a former accountant, which he is unable to explain further. The Company has operated an Employer Financed Retirement Benefits Scheme ("EFRBS"). The Joint Liquidators have obtained further information from the EFRBS provider, which suggests that the historical debtor balance may be connected to the EFRBS scheme.

The Joint Liquidators' investigations in this regard are ongoing

#### Void dispositions

A review of the accounting records has highlighted various payments amounting to approximately £450,000 were made after the date of the presentation of the winding up petition on 12 October 2017. A validation order was not obtained by the Company and as such these payments are void pursuant to Section 127 of the Insolvency Act 1986. Of this amount, circa £280,000 relates to payments made to connected parties. The remaining void dispositions comprise of a large volume of smaller transactions with a variety of unconnected counterparties.

To date the Joint Liquidators have recovered £2,886 in respect of void dispositions.

Isadore Goldman LLP, solicitors, have been instructed to advise the Joint Liquidators on this issue.

## Directors' loan account

The director has stated that he considers that he is a creditor of the Company. The Joint Liquidators' investigations in this regard are ongoing.

The time costs incurred in the period in respect of asset realisations are shown on the attached analysis of time costs and future estimated costs are detailed in the fee estimate provided to creditors on 12 March 2019.

## Bank interest

Bank interest of £1 has been received into the liquidation estate in the reporting period

The time costs incurred to date in dealing with these matters is set out in the attached analysis of time costs

#### Investigations

In accordance with legislation the appropriate documentation in relation to the conduct of the directors has been filed. The work done only leads to a financial return to creditors if any rights of action become visible during the course of the investigation, which lead to a recovery for the heapfile of the estate.

In this instance, further investigations have been undertaken and are ongoing.

#### Statutory and case management matters

The following work does not usually result in a financial return to creditors but is required by legislation, best practice and to ensure case management. Key work done in the period included:

#### Statutory requirements

- statutory filing
- preparing, reviewing and issuing a progress report to creditors and other prescribed parties, and
- taxation matters, post-appointment VAT, corporation and other post-appointment tax returns and payments.

## Case management matters

- periodic case reviews, ongoing case planning,
- maintaining and updating case management records,
- liaising with former accountants and solicitors.
- dealing with routine correspondence not attributable to other categories of work,
- maintenance of cashiering records, bank accounts, receipts and payments and
- ongoing consideration of ethical, conflict and anti-money laundering checks

The time costs incurred to date in dealing with these matters is set out in the attached analysis of time costs.

## Receipts and payments

A summary of receipts and payments is attached. Receipts and payments are shown net of VAT. However, as the Company was not VAT registered, the VAT is irrecoverable and is shown as a 'cost of realisation'.

## **OUTSTANDING MATTERS**

Assets remaining to be realised

Please see above.

Other outstanding matters

The Joint Liquidators had received £14,783 in respect of monies held in a designated insurance premium account in trust for the beneficial owners. Of these funds £13,992 has been returned to a beneficiary and the balance remains to be paid.

## CREDITORS' CLAIMS AND DIVIDEND PROSPECTS

## Dividend prospects

	Owed	Paid to date	Estimated future
	(£'000)	(£)	prospects
Preferential creditors	3	NIL	Uncertain
Unsecured creditors	1,566	NIL	Uncertain

#### Prescribed part

The 'Prescribed Part' is a statutory amount set aside for unsecured creditors from funds ('Net Property') available to a Qualifying Floating Charge Holder ('QFCH'). The amount of Net Property is calculated on a sliding scale up to a maximum of £800,000 depending on when the floating charge was created and whether or notit is a first ranking floating charge.

However, there are no QFCHs and the Prescribed Part does not, therefore, apply.

## Agreement of claims

Creditors' claims are usually only agreed if there is a likelihood of a dividend being paid to that particular class of creditor.

In this case, dividend prospects are uncertain and no work has been done to agree creditors' claims, other than that necessary for the purposes of admitting claims for voting, where applicable

Creditors whose debts are treated as a small debt in accordance with Rule 14.31(1) of the Insolvency (England and Wales) Rules 2016 must still deliver a proof of debt if they wish to vote. Rule 14.31(1) states that Office Holders may treat a debt, which is a small debt according to the accounting records or the statement of affairs of the company, as if it were proved for the purposes of paying a dividend. Small debts are defined in Rule 14.1(3) as a debt (being the total amount owed to a creditor) which does not exceed £1,000.

#### Creditor communication

The following work was done in the period to comply with legislation, best practice and to ensure creditors were kept informed:

- dealing with communication with creditors, and
- maintenance of schedules of creditors' claims.

Creditors only derive an indirect financial return from this work on cases where a dividend is payable.

The time incurred in dealing with these matters during the period is set out in the attached post appointment analysis of time costs.

15 March 2023 1100600/CVLWUC1050v130223

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## JOINT LIQUIDATORS' FEES, COSTS AND EXPENSES

## Guide to Liquidator's fees and expenses

A Guide to Liquidator's Fees, which provides information for creditors in relation to the fees and expenses of a Liquidator, can be accessed at under 'general information for creditors'. A hard copy can be requested from this office by telephone, email or in writing. All fees, costs and expenses are subject to VAT.

#### Relevant Approving Body

The unsecured creditors are the Relevant Approving Body and will be responsible for approving the Joint Liquidators' fee basis and, where applicable, 'Category 2' expenses. However, if a liquidation committee is established at any stage, this will become its responsibility and it will be the Relevant Approving Body.

## Post-appointment fees, costs and expenses

#### Basis for remuneration

Insolvency legislation allows a Liquidator to charge fees on one of, or a combination of, the following bases:

- as a percentage of the value of the property the Liquidator has to deal with (percentage basis);
- to the time spent by the Liquidator or their staff on the administration of the case (time cost basis);
- as a set amount (fixed fee basis); or
- a combination of the above (mixed fee basis).

The Relevant Approving Body approved the Joint Liquidators' fees on a time cost basis, limited to the sum of £122,234 plus VAT in accordance with the fee estimate provided to creditors on 12 March 2019. The fee estimate was prepared for the life of the appointment.

## Remuneration charged

Legislation requires that 'remuneration charged' is reported. Remuneration is charged when the work to which it relates is done but does not necessarily mean that the Joint Liquidators' fees have been paid. Amounts paid to date, if any, are shown in the attached receipts and payments account.

During the period, the remuneration charged by the Joint Liquidators, on the basis set out above, totalled £3,037. An analysis of time incurred in the period is attached. Time costs incurred since appointment total £98,617.

#### Further fee approval

The amount of fee that can be drawn is limited to the amount approved by the Relevant Approving Body, whether calculated on the basis of time in accordance with a fee estimate, or for a fixed amount or a percentage rate. It cannot be further increased or the percentage rates changed, without their approval.

#### Expenses and professional costs

The total costs and expenses estimated to be incurred by the Joint Liquidators are set out below together with details of those incurred in the period. Amounts incurred in the period may include estimates where actual invoices have not been received. Amounts paid to date are shown in the attached receipts and payments account..

## Category 1 expenses

These comprise external supplies of incidental services specifically identifiable to the insolvency estate. They do not require approval of the Relevant Approving Body prior to being paid.

Type of expense	Total estimated (£)	Incurred in period (£)
Bond	85	Nil
Statutory advertising	85	Nil
Website fee	8	Nil
Transport/delivery costs	461	Nil
Insurance Premium	539	Nil
Land Registry searches	51	Nil
Books & records collection & storage	Nil	Nil
Total	1,229	Nil

## Category 2 expenses

These are costs which are not capable of precise identification or calculation, or that may include an element of shared or allocated costs. Payments to outside parties that the Joint Liquidators, firm, or any associate has an interest, are also treated as 'Category 2' expenses. These expenses require the specific approval of the Relevant Approving Body before being paid from the insolvency estate.

The Relevant Approving Body has approved the payment of the 'Category 2' expenses, at the rates prevailing at the date they were incurred. Details of the current rates are set out below.

Type of expense	Total estimated (£)	Incurred in period (£)		
Roomhire (£100 per hour)	Nil	Nil		
Mileage (42.5p per mile)	194	Nil		
Tracker reports (£10 per report)	Nil	Nil		
Subsistence (£25 per night)	Nil	Nil		
Total	194	Nil		

## Other professional costs

The Joint Liquidators retained the following advisers based on their experience and expertise. These costs are not subject to approval by the Relevant Approving Body. However, they are subject to review and approval by the Joint Liquidators.

Party	Nature of advice	Total estimated (£)	Incurred in period (£)
Shakespeare Martineau LLP	Legal advice – Sale of business	11,510	Nil
Pitmans LLP	Legal advice – FCA advice	1,500	Nil
Verisona Law LLP	Legal advice – Void dispositions	5,010	Nil
One E Consulting Limited	Legal advice – EFRBS scheme	500	Nil
Isadore Goldman LLP	Legal advice – Void dispositions	27,985	Nil
Proudley Associates Limited	Agent - valuation	250	Nil
Total		46,755	Nil

## Creditors' right to information and ability to challenge remuneration and expenses

In accordance with legislation creditors have a right to request further information about remuneration or expenses and to challenge such remuneration or expenses.

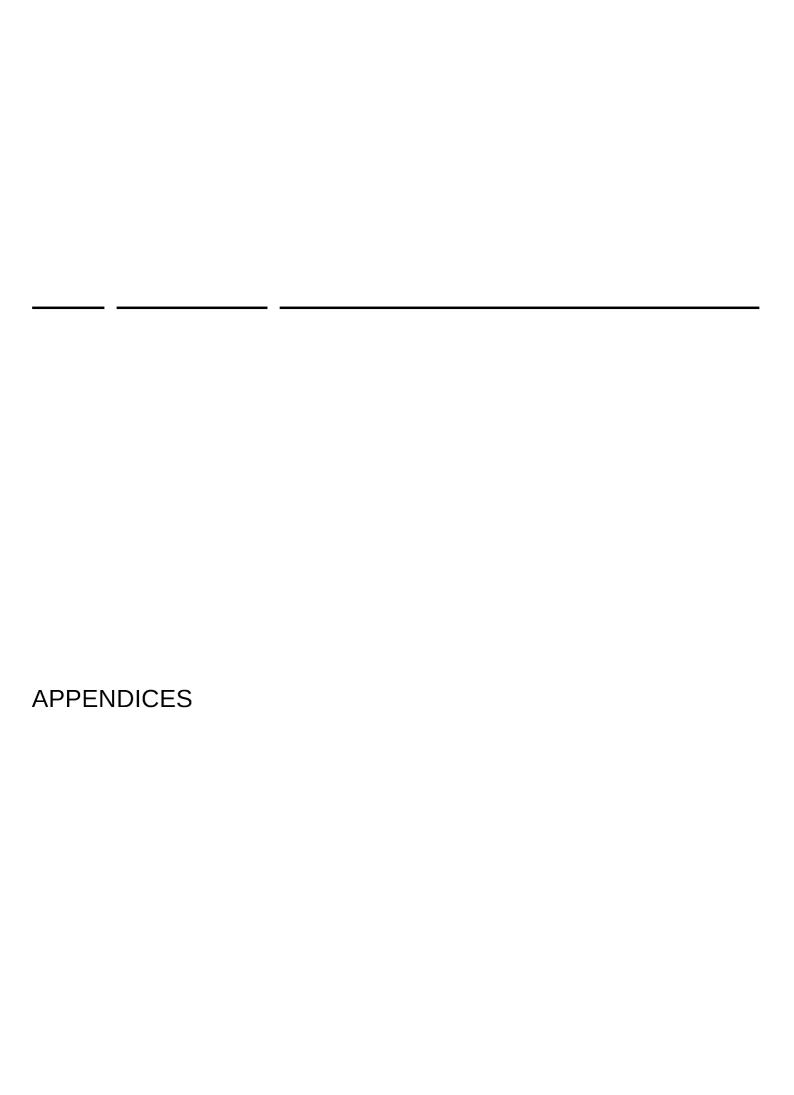
If you wish to make a request for further information, then it must be made within 21 days of receipt of this report in writing by either by (i) any secured creditor or (ii) an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors.

Any secured creditor, or any unsecured creditor with either the concurrence of at least 10% in value of the unsecured creditors (including that creditor) or the permission of the court, may apply to court on the grounds that the remuneration charged, the basis fixed or expenses incurred by the liquidator are in all the circumstances excessive. Any such challenge must be made no later than eight weeks after receipt of the report which first discloses the charging of remuneration or incurring of the expenses in question.

(V/

Richard Brewer Restructuring Advisory Director RSM UK Restructuring Advisory LLP Joint Liquidator

Richard Brewer and Matthew Wild are licensed to act as Insolvency Practitioners in the UK by the Institute of Chartered Accountants in England and Wales Insolvency Practitioners are bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment



## APPENDIX A - STATUTORY INFORMATION

## Company information

Company name:	Mulberry Insurance Services Limited
Company number:	02819279
Date of incorporation:	18 May 1993
Trading name:	Mulberry Insurance
Trading address:	Mulberry House, Lamport Drive, Heartlands Business Park, Daventry NN11 8YH
Principal activity:	Insurance and Pension Funding, Except Compulsory Social Security
Registered office:	RSM UK Restructuring Advisory LLP Highfield Court, Tollgate Chandlers Ford Eastleigh Hampshire SO53 3TY
Previous company names:	-
Director:	Mr Neil Holloway
Secretary:	-

## Liquidation information

Court reference:	High Court of Justice No 007635 of 2017					
Joint Liquidators:	Matthew Wild appointed 3 June 2021					
	Richard Brewer appointed 16 June 2019					
	Alexander Kinninmonth appointed 19 January 2018 and released on 17 July 2021					
	Duncan Beat appointed 19 January 2018 and released on 26 July 2019					
Date of appointment:	19 January 2018					
Joint Liquidators:	Primary office holder Richard Brewer RSM UK Restructuring Advisory LLP Highfield Court, Tollgate, Chandlers Ford, Eastleigh, Hampshire SO53 3TY 023 8064 6464	Joint office holder Matthew Wild RSM UK Restructuring Advisory LLP Third Floor, One London Square, Cross Lanes, Guildford, Surrey GU1 1UN 01293 591822				
	IP Number: 9038	IP Number: 9300				

## APPENDIX B - RECEIPTS AND PAYMENTS SUMMARY

Statement of Affairs £		From 19/01/2022 To 18/01/2023 £	From 19/01/2018 To 18/01/2023 £
Uncertain Uncertain 60,000.00	ASSET REALISATIONS Bank Interest Gross Book Debts Deposit on creditor's petition Furniture & Equipment Goodwill Insurance Premium Account Other Refund Recovery of Void Dispositions	1.35 NIL NIL NIL NIL NIL NIL 1.35	528.37 NIL 1,600.00 NIL 65,000.00 14,783.15 40.00 2,886.12 84,837.64
	COST OF REALISATIONS Agents / Valuers Fees Bank Charges Corporation Tax Insurance Insurance Premium refund Irrecoverable VAT ISA Cheque Fees Legal Fees Office Holders Fees Official Receivers Remuneration Petitioners Costs Secretary of State Fees Storage Costs Tax deducted at source	NIL 88.00 NIL NIL NIL NIL NIL NIL NIL NIL NIL NIL	250.00 440.00 8,270.67 539.14 13,992.27 7,444.61 7.35 18,519.95 10,000.00 5,000.00 9,895.15 6,000.00 461.00 105.47 (80,925.61)
(23,320.00)	PREFERENTIAL CREDITORS Employee Arrears/Hol Pay	NIL NIL	NIL NIL
(89,353.11) (377,350.91) (2,321,743.58) (450,000.00)	UNSECURED CREDITORS Employees Ergo Versicherung AG HM Revenue and Customs Trade & Expense Creditors	NIL NIL NIL NIL	NIL NIL NIL NIL
(350,000.00)	DISTRIBUTIONS Ordinary Shareholders	NIL NIL	NIL NIL
(3,551,767.60)	DEDDE CENTED DV	(86.92)	3,912.03
	REPRESENTED BY Insolvency Service Account (ISA) ISA IB - IPA		2,948.04 963.99
			3,912.03

## APPENDIX C(I) - POST-APPOINTMENT TIME ANALYSIS (PERIOD)

Joint Liquidators' post appointment time cost analysis for the period 19 January 2022 to 18 January 2023

Please note that we have re-designed our SIP9 analysis table to provide a more detailed breakdown of the work carried out. This change does not alter the value of time costs recorded, purely the row within the table to which that time, and cost, has been allocated. On 1 July 2021, RSM UK Restructuring Advisory LLP changed the job titles of some of their staff, and this is reflected in the SIP 9 analysis table. This change does not alter the value of time costs recorded or the column within the table to which that time has been allocated.

Period	Hours Spent	Partners	Directors / Associate Directors	Managers	Associates	Executives & Analysts	Assistants & Support Staff	Total Hours	Total Time Costs	Average Rates
	Statutory Requirements									
	Case Management	0.0	0.0	0.0	0.4	0.0	0.0	0.4	£ 115.00	287.50
	Creditors/shareholders decisions, meetings & reports	0.0	1.0	0.0	3.6	0.0	0.0	4.6	£ 1,485.00	322.83
	Taxation	0.0	0.1	0.0	0.6	0.0	0.0	0.7	£ 240.00	342.86
	Total	0.0	1.1	0.0	4.6	0.0	0.0	5.7	£ 1,840.00	322.81
	Realisation of Assets									
	Debtors & sales finance	0.0	0.0	0.0	0.1	0.0	0.0	0.1	£ 30.00	300.00
	Total	0.0	0.0	0.0	0.1	0.0	0.0	0.1	£ 30.00	300.00
	Investigations									
	Investigations/CDDA	0.0	0.0	0.0	0.3	0.0	0.0	0.3	£ 90.00	300.00
	Total	0.0	0.0	0.0	0.3	0.0	0.0	0.3	£ 90.00	300.00
	Administration and Planning									
	Case Management	0.2	0.2	0.0	2.4	0.0	0.0	2.8	£ 957.50	341.96
	Cashiering	0.0	0.0	0.0	0.0	0.6	0.0	0.6	£ 119.50	199.17
	Total	0.2	0.2	0.0	2.4	0.6	0.0	3.4	£ 1,077.00	316.76
	Total Hours	0.2	1.3	0.0	7.4	0.6	0.0	9.5	£ 3,037.00	319.68
	Total Time Cost	£ 130.00	£ 665.00	£ 0.00	£ 2,122.50	£ 119.50	£ 0.00	£ 3,037.00		
Total Hours		0.2	1.3	0.0	7.4	0.6	0.0	9.5	£ 3,037.00	319.68
Total Time Cost		£ 130.00	£ 665.00	£ 0.00	£ 2,122.50	£ 119.50	£ 0.00	£ 3,037.00		
Average Rates		650.00	511.54	0.00	286.82	199.17	0.00	319.68		

# $\label{eq:appendix} \begin{array}{ll} \text{APPENDIX C(II) - POST-APPOINTMENT TIME ANALYSIS (CUMULATIVE)} \\ \text{Joint Liquid ators' post appointment time cost analysis for the period 19 January 2018 to 18 January 2023} \end{array}$

Period	Hours Spent	Partners Direct	Partners Directors/Associate Directors		Associates	Executives & Analysts	Assistants & Support Staff	Total Hours	Total Time Costs	Average Rates
	Statutory Requirements	1.9	8.3	0.1	33.8	31.2	0.6	75.9	£ 18,993.50	250.24
	Realisation of Assets	7.1	13.1	0.0	9.4	4.8	0.0	34.4	£ 11,509.50	334.58
	Investigations	6.7	42.0	0.0	6.8	5.5	0.0	61.0	£ 21,112.00	346.10
	Case Specific Matters	0.1	16.5	0.0	1.9	3.6	0.0	22.1	£ 7,109.00	321.67
	Creditors	3.0	10.5	1.9	5.2	16.9	0.0	37.5	£ 9,780.00	260.80
	Administration and Planning	12.1	15.1	0.0	32.9	48.9	0.7	109.7	£ 30,113.00	274.50
Total Hours		30.9	105.5	2.0	90.0	110.9	1.3	340.6	£ 98,617.00	289.54
Total Time Cost		£ 16,673.00	£ 38,479.50	£ 389.50	£ 23,757.00	£ 18,798.00	£ 520.00	£ 98,617.00		
Average Rates		539.58	364.73	194.75	263.97	169.50	400.00	289.54		