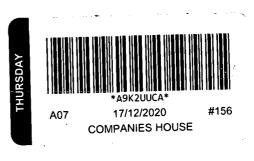
Registered number: 02775096

BUTTERWICK HOSPICE RETAIL LIMITED

DIRECTORS' REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020



COMPANY INFORMATION

DIRECTORS

B S Blakey J.P Bury

D Jones

COMPANY SECRETARY

V T Harrison

REGISTERED NUMBER

02775096

REGISTERED OFFICE

Butterwick Hospice Middlefield Road Stockton on Tees Cleveland **TS198XN**

INDEPENDENT AUDITORS

Waltons Clark Whitehill Limited

Chartered Accountants & Statutory Auditors

Maritime House Harbour Walk The Marina Hartlepool **TS24 0UX**

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| Statement of income and retained earnings | 6 |
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| Notes to the financial statements | 8 - 12 |
| The following pages do not form part of the statutory financial statements: | |
| Detailed profit and loss account and summaries | 13 - 15 |

DIRECTORS' REPORT FOR THE YEAR ENDED 31 MARCH 2020

The directors present their report and the financial statements for the year ended 31 March 2020.

DIRECTORS' RESPONSIBILITIES STATEMENT

The directors are responsible for preparing the directors' report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'. Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the company's financial statements and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

PRINCIPAL ACTIVITY

The company's principal activities are the operation of charity shops and the sale of merchandise to raise funds for the Butterwick Hospice. The company pays all its trading profits to its parent undertaking Butterwick Limited (Registered Charity No. 1044816) under a deed of covenant. In the current year Butterwick Hospice Retail Limited has made a donation of £99,921 to Butterwick Limited.

DIRECTORS

The directors who served during the year were:

B S Blakey J P Bury D Jones

DISCLOSURE OF INFORMATION TO AUDITORS

Each of the persons who are directors at the time when this directors' report is approved has confirmed that:

- so far as the director is aware, there is no relevant audit information of which the company's auditors are unaware, and
- the director has taken all the steps that ought to have been taken as a director in order to be aware of any relevant audit information and to establish that the company's auditors are aware of that information.

DIRECTORS' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2020

AUDITORS

The auditors, Waltons Clark Whitehill Limited, will be proposed for reappointment in accordance with section 485 of the Companies Act 2006.

SMALL COMPANIES NOTE

In preparing this report, the directors have taken advantage of the small companies exemptions provided by section 415A of the Companies Act 2006.

This report was approved by the board on 8/12/20

and signed on its behalf.

Director

soully Blokery

INDEPENDENT AUDITORS' REPORT TO THE MEMBER OF BUTTERWICK HOSPICE RETAIL LIMITED

UNQUALIFIED OPINION

We have audited the financial statements of Butterwick Hospice Retail Limited (the 'company') for the year ended 31 March 2020, which comprise the statement of income and retained earnings, the balance sheet and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2020 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the United Kingdom, including the Financial Reporting Council's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may
 cast significant doubt about the company's ability to continue to adopt the going concern basis of
 accounting for a period of at least twelve months from the date when the financial statements are
 authorised for issue.

OTHER INFORMATION

The directors are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our auditors' report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material

INDEPENDENT AUDITORS' REPORT TO THE MEMBER OF BUTTERWICK HOSPICE RETAIL LIMITED (CONTINUED)

misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

OPINION ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF DIRECTORS

As explained more fully in the directors' responsibilities statement on page 1, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

INDEPENDENT AUDITORS' REPORT TO THE MEMBER OF BUTTERWICK HOSPICE RETAIL LIMITED (CONTINUED)

AUDITORS' RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

USE OF OUR REPORT

This report is made solely to the company's member in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's member those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's member for our audit work, for this report, or for the opinions we have formed.

Heather O'Driscoll FCA (senior statutory auditor)

for and on behalf of Waltons Clark Whitehill Limited

Anscou

Chartered Accountants Statutory Auditors

Maritime House Harbour Walk The Marina Hartlepool TS24 0UX Date:

10 December 2020

STATEMENT OF INCOME AND RETAINED EARNINGS FOR THE YEAR ENDED 31 MARCH 2020

| | | 2020 £ | 2019 £ |
|---|---|-----------|-----------|
| Tumover | | 721,054 | 749,601 |
| Cost of sales | | (20,061) | (30,511) |
| GROSS PROFIT | | 700,993 | 719,090 |
| Administrative expenses | | (605,980) | (623,690) |
| Exceptional administrative expenses | 6 | • | (103,191) |
| Other operating income | | 4,908 | 630 |
| OPERATING PROFIT/(LOSS) | | 99,921 | (7,161) |
| Tax on profit/(loss) | | - | (8,112) |
| PROFIT/(LOSS) AFTER TAX | | 99,921 | (15,273) |
| Retained earnings at the beginning of the year | | | 27,218 |
| Profit/(loss) for the year | | 99,921 | (15,273) |
| Dividends declared | | (99,921) | (11,945) |
| RETAINED EARNINGS AT THE END OF THE YEAR | | - | • |
| The notes on pages 8 to 12 form part of these financial statements. | | | |

BUTTERWICK HOSPICE RETAIL LIMITED REGISTERED NUMBER: 02775096

BALANCE SHEET AS AT 31 MARCH 2020

| Note | | 2020 £ | | 2019 £ |
|------|--------------|---|--------------|-----------|
| | | | | |
| 7 | | 10,096 | | 10,397 |
| | - | 10,096 | - | 10,397 |
| | | | | |
| | 3,326 | | 4,354 | |
| ar 8 | 58,508 | | 54,350 | |
| | 43,305 | | 19,571 | |
| | 105,139 | _ | 78,275 | |
| 9 | (115,233) | | (88,670) | |
| | | (10,094) | | (10,395) |
| | _ | 2 | _ | 2 |
| | = | | - | |
| | | 2 | | 2 |
| | - | 2 | - | |
| | 7 ar 8 | 7 3,326 ar 8 58,508 43,305 ———————————————————————————————————— | Note £ 7 | Note £ 7 |

The financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime and in accordance with the provisions of FRS 102 Section 1A - small entities.

The financial statements were approved and authorised for issue by the board and were signed on its behalf on

8 December 2020

B S Blakev

Director

The notes on pages 8 to 12 form part of these financial statements.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

1. GENERAL INFORMATION

Butterwick Hospice Retail Limited is a private company, limited by shares, incorporated in England and Wales, registration number 02775096. Its registered office is Butterwick Hospice, Middlefield Road, Stockton on Tees, Cleveland, TS19 8XN.

The parent undertaking is Butterwick Limited a registered charity and Butterwick Hospice Retail Limited Limited is part of a public benefit entity group.

2. ACCOUNTING POLICIES

2.1 Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention and in accordance with Section 1A of Financial Reporting Standard 102, the Financial Reporting Standard applicable in the United Kingdom and the Republic of Ireland and the Companies Act 2006.

The preparation of financial statements in compliance with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgment in applying the company's accounting policies.

2.2 Going concern

The directors, having made due and careful enquiry, are of the opinion that the company has adequate working capital to execute its operations over the next 12 months. The directors, therefore, have made an informed judgement, at the time of approving the financial statements, that there is reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future.

In making this assessment the directors are aware of the global impact of Covid-19 and expected downturn in the economy. Since March 2020 there have been two national lockdowns and these have meant that the shops have had to close. This meant no income was received. The company has taken advantage of the coronavirus job retention scheme and has received £160k post year end in retail grants. This had allowed the company to continue. Directors are confident that sales will resume once lockdown ends and are predicting a return to pre lockdown levels by the end of 2021.

As a result the directors have continued to adopt the going concern basis of accounting in preparing the annual financial statements.

2.3 Turnover

Turnover represents income received from the sale of donated goods and merchandise, exclusive of VAT where applicable.

2.4 Pensions

Defined contribution pension plan

The company contributes to a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payment obligations.

The contributions are recognised as an expense in the statement of comprehensive income when they fall due. Amounts not paid are shown in accruals as a liability in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

2. ACCOUNTING POLICIES (CONTINUED)

2.5 Voluntary service

In addition to recorded income and expenses the company received the benefit of many thousands of voluntary hours and unclaimed out of pocket expenses contributed by individuals wishing to assist Butterwick Limited, a registered charity, to which this company covenants all its profits. It would be impossible to place a value on all of these services and expenses, without which the company could not operate and for which all involved with Butterwick Limited are extremely grateful.

2.6 Exceptional items

Exceptional items are transactions that fall within the ordinary activities of the company but are presented separately due to their size or incidence.

2.7 Tangible fixed assets

Depreciation is provided on the following basis:

Short term leasehold property - in accordance with the lease

Motor vehicles - 25% straight line

Office equipment - 20% straight line

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the statement of income and retained earnings.

2.8 Stocks

Stocks of unsold donated goods are not valued for balance sheet purposes. Stocks of merchandise are valued at the lower of cost and net realisable value.

2.9 Financial instruments

The company only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other debtors and creditors.

2.10 Dividends

The company pays all its taxable profits for the reporting period to its parent charity under a deed of covenant. These gift aid payments are recognised as dividends.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

3. JUDGMENTS IN APPLYING ACCOUNTING POLICIES AND KEY SOURCES OF ESTIMATION UNCERTAINTY

The preparation of the financial statements requires management to make judgments, estimates and assumptions that affect the amounts reported. These estimates and judgments are continually reviewed and are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances

In preparing these financial statements the directors have used the going concern basis of accounting. This is based on the best information available at the date of signature. As explained in note 2.2 above the global economy has been negatively affected by the impact of Covid-19.

Shop income was £nil during lockdown and although footfall improved between lockdowns it was only at 85%. Directors are predicting a return to between 38%-50% of pre Covid-19 levels once lockdown ends. At this stage it is impossible to state the final impact this will have although it is expected to have a negative impact on sales over the next 12 months.

At this stage this is not expected to change the status of the company from a going concern and the financial statements therefore continue to be prepared on the going concern basis.

Post year end the company was in receipt of £160k of government funding in respect of the Covid-19 Small Business Grant Fund. The directors have made the decision to recognise this in the financial year to March 2021. In making this decision they have considered eligibility for the grant and probability of receipt. As at the 31 March 2020 there was no certainty that they would be considered eligible and discussions surrounding this were ongoing with the local council, so the funding may not have been received. Given this it was felt appropriate to defer recognition until the eligibility criteria were confirmed as satisfied.

4. AUDITORS' REMUNERATION

| | 2020 | 2019 |
|---|-------|-------|
| | £ | £ |
| Fees payable to the company's auditor and its associates for the audit of | | |
| | | |
| the company's annual accounts | 1,148 | 1,168 |
| | | |

The company has taken advantage of the exemption not to disclose amounts paid for non audit services as these are disclosed in the group accounts of the parent company.

5. EMPLOYEES

The average monthly number of employees, including directors, during the year was 24 (2019 - 20).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

6. EXCEPTIONAL ITEMS

| | 2020 £ | 2019 £ |
|---------------------------------|-----------|-----------|
| Intercompany bad debt write off | • | 103,191 |
| | - | 103,191 |
| | | |

In the prior year the intercompany loan with Seven Wellbeing Centre Limited was written off and was recognised as exceptional income in Seven Wellbeing Centre Limited.

7. TANGIBLE FIXED ASSETS

| | Short term leasehold property £ | Motor vehicles £ | Office equipment £ | Total £ |
|-------------------------------------|--|------------------------|--------------------------|------------|
| Cost | | | | |
| At 1 April 2019 | 97,016 | 9,165 | 19,218 | 125,399 |
| At 31 March 2020 | 97,016 | 9,165 | 19,218 | 125,399 |
| Depreciation | | | | |
| At 1 April 2019 | 97,016 | 2,291 | 15,695 | 115,002 |
| Charge for the year on owned assets | - | 266 | 35 | 301 |
| At 31 March 2020 | 97,016 | 2,557 | 15,730 | 115,303 |
| Net book value | | | | |
| At 31 March 2020 | | 6,608 | 3,488 | 10,096 |
| At 31 March 2019 | <u> </u> | 6,874 | 3,523 | 10,397 |
| | | | | |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

| | | DEBTORS |
|--------------------------------|-------------|--|
| 2019 | 2020 | |
| £ | £ | |
| | | Due within one year |
| 7,456 | 6,576 | Trade debtors |
| 8,237 | 8,948 | Other debtors |
| 38,657 | 42,984 | Prepayments and accrued income |
| 54,350 | 58,508 | |
| | | |
| | | CREDITORS: Amounts falling due within one year |
| 2019 | 2020 | CREDITORS: Amounts falling due within one year |
| 2019 £ | 2020 £ | CREDITORS: Amounts falling due within one year |
| £ | | CREDITORS: Amounts falling due within one year Trade creditors |
| | £ | |
| £ 38,178 | £ 45,703 | Trade creditors |
| £ 38,178 38,185 | £ 45,703 | Trade creditors Amounts owed to group undertakings |
| £ 38,178 38,185 8,996 | £ 45,703 | Trade creditors Amounts owed to group undertakings Corporation tax |

10. CONTROLLING PARTY

Butterwick Hospice Retail Limited is a wholly owned subsidiary of Butterwick Limited whose registered office address is:

Butterwick Hospice Middlefield Road Stockton on Tees Cleveland TS19 8XN

Consolidated accounts for Butterwick Limited, which include the results for Butterwick Hospice Retail Limited, are available from the address above.

DETAILED PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31 MARCH 2020

| 2020 | 2019 |
|---|----------|
| £ | £ |
| Turnover 721,054 | 749,601 |
| Cost of Sales (20,060) | (30,512) |
| GROSS PROFIT 700,994 | 719,089 |
| Other operating income 4,908 | 630 |
| LESS: OVERHEADS | |
| Administration expenses (605,981) | 726,880) |
| OPERATING PROFIT/(LOSS) 99,921 | (7,161) |
| Tax on profit/(loss) on ordinary activities | (8,112) |
| PROFIT/(LOSS) FOR THE YEAR 99,921 | (15,273) |

SCHEDULE TO THE DETAILED ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2020

| | 2020 £ | 2019 £ |
|----------------------------------|-----------|-----------|
| Turnover | 721,054 | 749,601 |
| | 721,054 | 749,601 |
| | 2020 £ | 2019 £ |
| Cost of sales | | |
| Opening stocks | 4,354 | 3,620 |
| Closing stocks | (3,326) | (4,354) |
| Purchases | 19,032 | 31,246 |
| | 20,060 | 30,512 |
| | 2020 £ | 2019 £ |
| Other operating income | - | _ |
| Coronavirus job retention scheme | 4,908 | - |
| Insurance claims receivable | - | 630 |
| | 4,908 | 630 |

SCHEDULE TO THE DETAILED ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2020

| | 2020 | 2019 |
|--------------------------------|---------|---------|
| | £ | £ |
| Administration expenses | | |
| Staff salaries | 297,989 | 282,279 |
| Staff national insurance | 16,060 | 15,365 |
| Staff pension costs | 6,586 | 6,580 |
| Staff training | 36 | 649 |
| Motor running costs | 5,425 | 6,713 |
| Hotels, travel and subsistence | 5,910 | 5,966 |
| Postage | 3,566 | 3,776 |
| Telephone and fax | 2,682 | 2,442 |
| Computer costs | 4,822 | 5,064 |
| Trade subscriptions | 1,409 | 1,532 |
| Legal and professional | (157) | 1,872 |
| Auditors' remuneration | 1,148 | 1,168 |
| Bank charges | 3,076 | 2,839 |
| Sundry expenses | 28,332 | 31,178 |
| Rent | 162,422 | 154,555 |
| Rates | 18,449 | 20,878 |
| Light and heat | 25,272 | 21,962 |
| Insurances | 11,721 | 11,244 |
| Repairs and maintenance | 10,932 | 7,263 |
| Depreciation | 301 | 2,856 |
| Intercompany recharges | • | 37,508 |
| Bad debt write off | • | 103,191 |
| | 605,981 | 726,880 |