### Virgin Insight Limited

# Directors' report and financial statements Registered number 2756659 31 March 2012

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## Virgin Insight Limited Directors' report and financial statements 31 March 2012

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#### **Directors' report**

The directors present their report and the financial statements for the year ended 31 March 2012

#### Principal activities

The principal activity of the Company is to deliver analytics, strategy and marketing consultancy services to Virgin clients in order to identify business opportunities and help them better understand their customers

#### Business review

The Company has net liabilities However, as detailed in note 1 to the financial statements a parent undertaking, Virgin Holdings Limited, has formally indicated that it is its present intention to provide sufficient funding to the Company to enable it to meet its liabilities as they fall due, for at least the next twelve months. The directors have no reason to believe that the parent company will not be in a position to provide this support

Furthermore, no significant changes are expected in relation to the Company's income stream or cost base at this present time. Contracts have been renewed and are expected to be in effect for at least the next twelve months. As a consequence, the directors believe that the Company is well placed to manage its business risks successfully despite the current uncertain economic outlook.

The directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

#### Results and dividends

The loss for the year amounted to £432,000 (2011 - loss £265,000)

The directors do not recommend the payment of a dividend (2011 - £nil)

#### **Directors**

The directors who served during the year were

G D McCallum (resigned 7 March 2012) M W Kelly I B Rowden (appointed 7 March 2012) C R Stent (appointed 21 April 2011) C J Salway (resigned 21 April 2011)

#### Provision of information to auditor

Each of the persons who are directors at the time when this Directors' report is approved has confirmed that

- so far as that director is aware, there is no relevant audit information of which the Company's auditor is unaware, and
- that director has taken all the steps that ought to have been taken as a director in order to be aware of any
  information needed by the Company's auditor in connection with preparing its report and to establish that the
  Company's auditor is aware of that information

#### Auditor

Pursuant to Section 487 of the Companies Act 2006 the auditors will be deemed to be reappointed and KPMG LLP will therefore continue in office

Directors' report

This report was approved by the board on 3 December 2012 and signed on its behalf

B A R Gerrard Company Secretary The School House

50 Brook Green

Hammersmith

London

W6 7RR

## Directors' responsibilities statement for the year ended 31 March 2012

The directors are responsible for preparing the Directors' report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law) Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period In preparing these financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgments and estimates that are reasonable and prudent,
- state whether applicable UK Accounting Standards have been followed, subject to any material departures
  disclosed and explained in the financial statements,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

#### Independent auditor's report to the members of Virgin Insight Limited

We have audited the financial statements of Virgin Insight Limited for the year ended 31 March 2012, set out on pages 5 to 12 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed

#### Respective responsibilities of directors and auditor

As explained more fully in the Statement of directors' responsibilities on page 2, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

#### Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Auditing Practices Board's website at www frc org uk/apb/scope/private cfm

#### Opinion on financial statements

In our opinion the financial statements

- give a true and fair view of the state of the Company's affairs as at 31 March 2012 and of its loss for the year then
  ended,
- have been properly prepared in accordance with United Kingdom Generally Accopted Accounting Practice, and
- have been prepared in accordance with the requirements of the Companies Act 2006

#### Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements

#### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

Sarah Styant (Senior statutory auditor)

A Ryone

for and on behalf of

KPMG LLP

Chartered Accountants Statutory Auditor 15 Canada Square London

E14 5GL

4 December 2012

## Profit and loss account for the year ended 31 March 2012

	Note	2012 £000	2011 £000
Turnover	1	1,337	1,251
Cost of sales	_	(1,130)	(952)
Gross profit		207	299
Administrative expenses	_	(830)	(564)
Operating loss		(623)	(265)
Interest payable and similar charges	4	(13)	<b>-</b>
Loss on ordinary activities before taxation		(636)	(265)
Tax on loss on ordinary activities	5	204	-
Loss for the financial year	=	(432)	(265)

All amounts relate to continuing operations

There were no recognised gains and losses for 2012 or 2011 other than those included in the profit and loss account

The notes on pages 7 to 12 form part of these financial statements

Registered number 2756659

## Balance sheet as at 31 March 2012

	Note	£000	2012 £000	0003	2011 £000
Fixed assets					
Tangible assets	6		5		6
Current assets					
Debtors	7	273		161	
Cash at bank		132		77	
	_	405	_	238	
Creditors: amounts falling due within one year	8	(1,840)		(1,242)	
Net current liabilities	_		(1,435)		(1,004)
Net liabilities		=	(1,430)	_ _	(998)
Capital and reserves					
Called up share capital	9		-		_
Profit and loss account	10	_	(1,430)	_	(998)
Shareholders' deficit	11	-	(1,430)	=	(998)

The financial statements were approved and authorised for issue by the board and were signed on its behalf on 3 December 2012

C R Stent Director

The notes on pages 7 to 12 form part of these financial statements

#### 1. Accounting policies

The following accounting policies have been applied consistently in dealing with items which are considered material in relation to the Company's financial statements

#### 1.1 Basis of preparation of financial statements

The financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards

Under Financial Reporting Standard 1, the Company is exempt from the requirement to prepare a cash flow statement on the grounds that a parent undertaking includes the Company in its own published consolidated financial statements

As the Company is a wholly owned subsidiary of Virgin Group Holdings Limited, the Company has taken advantage of the exemption contained in Financial Reporting Standard 8 and has therefore not disclosed transactions or balances with wholly owned subsidiaries which form part of the group

The financial statements have been prepared on a going concern basis in view of the fact that a parent undertaking, Virgin Holdings Limited, has formally indicated that it is its present intention to provide sufficient funding to the Company, to enable it to meet its liabilities as they fall due, for at least the next twelve months

#### 1.2 Turnover

Turnover comprises revenue recognised by the Company in respect of goods and services supplied during the year, exclusive of Value Added Tax and trade discounts. Turnover is invoiced quarterly or annually in line with the Service Agreements, and is recognised on a straight line basis over the service period of the agreements.

#### 1.3 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases.

Leasehold improvements

20% per annum

#### 1.4 Deferred taxation

Full provision is made for deferred tax assets and liabilities arising from all timing differences between the recognition of gains and losses in the financial statements and recognition in the tax computation

A net deferred tax asset is recognised only if it can be regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted

Deferred tax assets and liabilities are calculated at the tax rates expected to be effective at the time the timing differences are expected to reverse

Deferred tax assets and habilities are not discounted

#### 1. Accounting policies (continued)

#### 1.5 Pensions

The Company is a member of a defined contribution pension scheme, operated by Virgin Management Limited, parent company of Virgin Insight Limited. The assets of the scheme are held separately from those of the group in an independently administered fund. The amount charged against profits represents the contributions payable to the scheme in respect of the accounting period.

2.	Loss on ordinary activites before taxation		
		2012 £000	2011 £000
	Fees payable to the Company's auditor for the audit of the Company's annual accounts	6	7
		<del>.                                      </del>	<del></del>
3.	Staff costs		
	Staff costs were as follows		
		2012 £000	2011 £000
	Wages and salaries	836	33
	Social security costs Other pension costs	83 81	3
		1,000	37
	The average monthly number of employees during the year was as follows		· 10
		2012	2011
	Administration and management	<i>No</i> 12	No 1
	•		·
4.	Interest payable		
		2012	2011
	On loans from group undertakings	£000 13	£000
	an indiana and brank minner minner		

#### 5. Taxation

	2012 £000	2011 £000
Analysis of tax (credit)/charge in the year		
UK corporation tax charge on loss for the year Adjustments in respect of prior periods	- (204)	-
Tax on loss on ordinary activities	(204)	•

#### Factors affecting tax charge for the year

The tax assessed for the year is lower than (2011 - higher than) the standard rate of corporation tax in the UK of 26% (2011 - 28%) The differences are explained below

	2012 £000	2011 £000
Loss on ordinary activities before tax	(636)	(265)
Loss on ordinary activities multiplied by standard rate of corporation tax in the UK of 26% (2011 - 28%)	(165)	(74)
Effects of:		
Expenses not deductible for tax purposes	5	ì
Capital allowances for year in excess of depreciation	1	1
Adjustments to tax charge in respect of prior periods	(204)	-
Other timing differences	11	•
UK tax losses not utilised or not recognised	148	72
Current tax (credit)/charge for the year (see note above)	(204)	

#### Factors that may affect future tax charges

Details of the Company's total recognised and unrecognised deferred tax at the year end (and prior year end) are shown in the table below

A deferred tax asset is regarded as recoverable and therefore recognised only when, on the basis of all available evidence, it can be regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing difference can be deducted

	2012 Recognised £000	2012 Unrecognised £000	2011 Recognised £000	2011 Unrecognised £000
Other timing differences	-	(10)	_	-
UK tax losses	-	(199)	-	(257)
Excess of capital allowances over depreciation	•	(2)	-	(1)
Total	-	(211)	-	(258)

#### 5. Taxation (continued)

A reduction in the rate from 26% to 25% (effective from 1 April 2012) was substantively enacted on 5 July 2011, and a further 1% reduction to 24% (a revised rate effective from 1 April 2012) was substantively enacted on 26 March 2012. A rate of 24% has been used within the deferred tax calculations within these financial statements

Further reductions to the main rate are proposed to reduce the rate by 1% per annum to 22% by 1 April 2014 None of these expected rate reductions had been substantively enacted at the balance sheet date and, therefore, are not included in these financial statements

#### 6. Tangible fixed assets

			S/Term Leasehold Property £000
	Cost		
	At 1 April 2011 and 31 March 2012		6
	Depreciation	-	
	At 1 April 2011 Charge for the year		1
	At 31 March 2012	-	1
	Net book value	-	
	At 31 March 2012		5
	At 31 March 2011	=	6
7.	Debtors		
		2012 £000	2011 £000
	Trade debtors	19	19
	Amounts owed by group undertakings Prepayments and accrued income	226 28	116 26
	F N		
		273	161

8.	Creditors: Amounts falling due within one year		
		2012	2011
		£000	£000
	Trade creditors	1	39
	Amounts owed to group undertakings	887	721
	Social security and other taxes Accruals and deferred income	61	36
	Accidats and deferred income	891	446
		1,840	1,242
9.	Share capital		
		2012	2011
		£000	£000
	Allotted, called up and fully paid		
	2 Ordinary shares of £1 each		
	•		
10.	Reserves		
			Profit and loss
			account
			£000
	At 1 April 2011		(998)
	Loss for the year		(432)
	4.2134 4.2002		(1.420)
	At 31 March 2012		(1,430)
11.	Reconciliation of movement in shareholders' deficit		
		2012	2011
		£000	£000
	Opening shareholders' deficit	(998)	(733)
	Loss for the year	(432)	(265)
	Closing shareholders' deficit	(1,430)	(998)

#### 12. Contingent liabilities

The Company is party to a group overdraft facility of £240 million (2011 - £240 million) of which £mil (2011 - £nil) was drawn down, all of which is repayable on demand

#### 13. Pension commitments

The company operates a defined contribution scheme The pension cost for the year represents contributions payable by the Company to the scheme and amounted to £81,000 (2011 - £1,000)

#### 14. Related party transactions

At 31 March 2012 the Company's ultimate parent undertaking was Virgin Group Holdings Limited, whose principal shareholders are Sir Richard Branson and certain trusts, none of which individually has a controlling interest in Virgin Group Holdings Limited. The principal beneficiaries of those trusts are Sir Richard Branson and/or his immediate family. The shareholders of Virgin Group Holdings Limited have interests directly or indirectly in certain other companies which are considered to give rise to related party disclosures under Financial Reporting Standard No. 8

As a 100% owned subsidiary of Virgin Group Holdings Limited, the Company has taken advantage of the exemption under Financial Reporting Standard 8 Related Party Disclosures, which enables it to exclude disclosure of transactions with Virgin Group Holdings Limited and its wholly owned subsidiaries

	2012	2011
	£000	£000
Sales	968	917
Debtors	22	116
Expenses Payable	(1)	-

The related undertakings with which the Company transacted during the year were Virgin Active Limited, Virgin Atlantic Airways Limited, Virgin Healthcare Holdings Limited, Virgin Holdings Limited, Virgin Money Holdings (UK) Limited and Virgin Rail Group Limited

#### 15. Ultimate parent undertaking and controlling party

The ultimate parent undertaking at 31 March 2012 was Virgin Group Holdings Limited, a company incorporated in the British Virgin Islands

The largest and smallest group in which the Company and group results are consolidated are those for Virgin Wings Limited and Virgin Holdings Limited, companies both registered in England and Wales Copies of the group accounts of Virgin Holdings Limited and Virgin Wings Limited can be obtained from Companies House, Crown Way, Cardiff CF14 3UZ