

BDO Stoy Hayward Chartered Accountants Emerald House East Street Epsom Surrey KT17 1HS Telephone: +44 (0)1372 734300 Facsimile: +44 (0)1372 734301

Web Site: www.bdo.co.uk

Private and Confidential

The Trustees Include 60 Queens Road Reading Berkshire RG1 4BS 22 December 2003

Our ref:

152/JH/Resignation Letter

Include

Dear Sirs

Notice of resignation as auditors of Include (Company Number 02429781)

In accordance with Section 392 of the Companies Act 1985, we hereby give notice of our resignation as auditors of Include with effect from 31 December 2003.

In accordance with Section 394 of the Companies Act 1985, we are pleased to confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the company.

Yours faithfully

BDO Stoy Hayward

1600 8th Hell

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COMPANIES HOUSE 05/01/04

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