

Arch (North Staffs) Limited
(A company limited by guarantee)

Trustees' Report and Financial Statements
Year Ended 31st March 2018



Charity registration number: 701376
Company registration number: 2357520



Arch (North Staffs) Limited (A company limited by guarantee)

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Charity Reference and Administrative Detail

Year Ended 31st March 2018

Charity registration number	7013776
Company registration number	2357520
Trustees	Mrs S Shardlow Mr J A Yates Ms V Bourne
Chief executive officer	Mrs D Lea
Secretary	Mr R Morton
Registered office	308 London Road Stoke on Trent Staffordshire ST4 5AB
Auditor	Beever and Struthers St George's House 215-219 Chester Road Manchester M15 4JE
Bankers	NatWest Bank plc 1 Upper Market Square Hanley Stoke on Trent Staffordshire ST1 1QA

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

Trustees' Annual Report

The Trustees present their report and the audited financial statements of the charity for the year ended 31st March 2018. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Companies Act 2006 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published on 16 July 2014. On 2 April 2012, Arch became a wholly owned subsidiary of Staffordshire Housing Association (SHA).

Trustees of the charity

The directors of the charitable company are its trustees for the purposes of charity law. The trustees who have served during the year and since the year end were as follows:

Susan Shardlow

John Arthur Yates

Valerie Bourne

The Trustees have delegated the day to day management of the charity to the Group Chief executive officer.

Objectives and activities

The charity's purpose is: To promote social inclusion for the public benefit by preventing people within the area of Staffordshire and its environs from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society.

For the purposes of this paragraph 'socially excluded' means being excluded from society, or parts of society, as a result of one or more of the following factors: unemployment; financial hardship; youth or old age; ill health (physical or mental); substance abuse or dependency including alcohol and drugs; discrimination on the grounds of sex, race, disability, ethnic origin, belief, creed, sexual orientation or gender reassignment; poor educational or skills attainment; relationship and family breakdown; poor housing or crime (either as a victim of crime or as an offender rehabilitating back into society).

Public benefit statement

In accordance with s4 of the Charities Act 2006, we have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and planning our future activities.

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Strategic Report

AIMS AND OBJECTIVES

During the year Arch worked in the city of Stoke-on-Trent, the county of Staffordshire. We engaged nearly 6,500 children, young people, adults, families and professionals in activities aimed at pursuing our mission to reduce social exclusion by ending domestic abuse, tackling homelessness and promoting social inclusion.

Reflecting on the last year:

Arch operates in a sector that continues to face intrinsic challenges; the need to be professional and voluntary; to be digitally focused and human-centred; to campaign to change statutory bodies while delivering services for them.

Our post-Brexit financial environment remains uncertain - projections are showing slowing growth and increasing debt. The need to make ongoing cuts to public sector spending have and will continue and philanthropic grants now exceed grants made by the Government.

Homelessness appears high on the Government's agenda with information stating £1.2 billion of investment in various programmes (2017-2020). However, during the year we were notified of significant savings needing to be made from our Supported Housing contract.

Commissioning environments continued to change and pose challenges in our capacity to retain existing services and to develop new business. We experienced tendering and bidding processes that have been unnecessarily complex or with prohibitive timescales. During the year we also saw the abandonment of the procurement process for the pan-Staffordshire domestic abuse services bringing continued uncertainty for customers and staff with existing contracts being extended on a short-term basis.

Commissioning of services through much larger and more generic contracts continues and poses challenges for Arch in terms of sustaining its core services; large contracts attract the interest of large national organisations. However, being part of the Staffordshire Housing Group has meant that Arch has been able to avoid some of the challenges posed for many SMEs by these types of commissions. Our robust and flexible infrastructure, and the skills, capacity and experience across our Group have been central in enabling us to identify and respond to opportunities to develop services and expand our partnerships.

Exacerbated by Brexit and the Government's agenda of making Britain a 'hostile environment' for illegal immigrants the emergence of new potential frictions across society continue: social and ethnic diversity are increasing, becoming more complex and making it difficult for levels of integration to keep pace, intergenerational tensions are also increasing. Social trends will continue to drive changes in the British political agenda, but are also likely to affect our work directly, for example, where the Government spends on public sector services and in terms of whether and how people will want to volunteer and engage with their communities.

Despite these challenges, Arch has remained resilient, adaptive to change and proactive in making and taking opportunities to pursue our mission. This is reflected through an extremely positive year where the impact of the restructure is already being seen through, for example, increased performance and quality of services, high service user satisfaction and positive feedback from stakeholders.

We have implemented new ways of working. Our deserved reputation for creativity, problem-solving, and innovation has grown in all areas of our charity, from how we fund and deliver our services, to how we work with partners to share our skills and expertise to develop effective pathways that achieve more together for our local communities.

ACTIVITIES, ACHIEVEMENTS AND PERFORMANCE

ACTIVITIES & ACHIEVEMENTS

Arch connects with people at difficult times in their lives and whilst people may come to us with needs focused on homelessness and domestic abuse, many also have multiple (and complex) needs that may be a cause or consequence of their circumstances/experiences. These needs may arise from poor mental health, substance misuse, offending behaviour or from an asylum seeker/refugee status. Lives are often further complicated by issues such as low confidence, a lack of practical life skills, low literacy, social isolation, low income, debt and poverty.

The areas we work in are demographically diverse in population, geography, economy, and health and wellbeing outcomes; all have pockets of significant poverty and deprivation. Stoke-on-Trent, which is ranked as the 3rd most deprived local authority in the West Midlands and the 10th most deprived Unitary/Metropolitan authority area in England, continues to fair the worst and this has remained our core area of delivery.

ENDING DOMESTIC ABUSE

Arch promotes a coordinated community response to ending domestic abuse (DA). During the year our activities engaged over 5,000 individuals covering:

- **Awareness-raising, Training, Prevention and Early Intervention:** education programmes in schools/young people's establishments, and training for professionals. Accredited programmes for perpetrators of abuse and awareness-raising programmes aimed at supporting victims and potential victims of abuse to understand the nature and tactics of abuse and support available, influencing our partners and commissioners, and supporting campaigns for change.
- **Crisis Intervention, Protection, Justice and Support:** a range of brief interventions including safety planning and advice, as well as medium to long-term support provided through 1:1 and group work in the community. Our services offer a holistic approach empowering those who have experienced abuse (adults and children and young people) to cope and recover from their experiences.
- **Safe accommodation and housing-related support:** 3 refuges providing safe accommodation and support for victims (and their children) fleeing domestic abuse. Our support also enables victims to increase safety to remain in their own homes through for example, working with the Police to implement protection orders, or with our local Home Improvement Agency to install practical 'target-hardening' equipment at the home.
- **Recovery services** for survivors and their children who are no longer living with a perpetrator but are still experiencing the effects of abuse.
- **Multi-agency and partnership working**, sharing our expertise and skills and building partnerships to achieve more in a coordinated community response to tackling domestic abuse.

The people who benefited from our services:

- Females remained the largest beneficiaries of our services reflecting our understanding of domestic abuse as gender-based violence and abuse primarily inflicted by males against females.
- However, we know that males are also victims of abuse; 12.2% of those accessing our community outreach support services were male. This shows the success of our long-standing approach to breaking down the barriers that prevent males being recognised as or identifying as victims and accessing support.
- Two-thirds of customers accessing outreach services and refuge were under 35 years old and 6.5% were between 55-64 years old.

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- We continued to see young people accessing services having experienced domestic abuse in their own intimate relationships; in Newcastle-under-Lyme, they represented 50% of the young people supported.
- We continued to support the change in legislation making it illegal for someone to exercise 'coercive control' over their partner, which means that, perpetrators who control their partners through threats or by restricting their personal or financial freedom, could face prison in the same way as those who perpetrate physical violence.
- We have seen a marked increase in customers with severe mental health issues proving a challenge for our domestic abuse practitioners where limited access to NHS mental health services is available.
- Colleagues across the statutory and voluntary sector benefited from information, advice and guidance through our training and Helpline. These included A&E Staff, Dentists and Housing teams.

Key achievements during the year included:

Increasing awareness of domestic abuse and routes into support:

- Our Single Point of Contact for all our domestic abuse services in North Staffordshire received 1782 referrals.
- We engaged 1440 students across 38 primary and secondary schools in Staffordshire and Stoke-on-Trent raising awareness of healthy relationships through our Relationships without Fear Programme. With a change in legislation making relationship programmes in schools compulsory from 2018/19, we have started to develop a 'commercial' model to generate income rather than rely on grant/contract funding for this work.
- Our Helpline took 331 calls from people experiencing abuse or worried about someone they know, and provided information and guidance for 670 professionals working with victim/survivors.
- We continued our long-standing delivery of specialist training programmes for the Safeguarding Children's Board in Domestic Abuse and MARAC and Domestic Abuse and Safeguarding.
- We delivered our bespoke domestic abuse programme for General Practice and Dental staff training 105 practice staff 99 Dentists and 89 Foundation Dentists.
- We continue to find innovative ways to make safe spaces for people to talk about DV (Domestic Violence) and get information on where to go for help. Driving lessons may be the only time a victim is free from their abusive partner. In partnership with the Police and the Soroptimists and Approved Driving Instructors all accredited drivers will receive training from the Police on how to respond to DV disclosure. They will also display an air freshener in their car stating that this is a safe place to talk about DV and carry information packs in their cars including Arch information and the Daisy Adams card and be trained to take the victim to a place of safety or refer to specialist DV services.

Preventing domestic abuse by working with perpetrators:

- We continued to work with Respect and are 1 of 15 organisations to have achieved full 'Respect' accreditation which gives customers, stakeholders and commissioners confidence that our work with perpetrators is safe, of high quality and impactful.
- 18 males engaged with the rolling group work programme. For those who completed during the year, 100% demonstrated both the capacity and motivation to change their behaviour and 100% reduced their levels of violence, emotional power and controlling behaviour.
- Our Integrated Support Service offered to partners/ex-partners of perpetrators making contact with our service. During the year this support led to the minimisation of risk from others for 99% partners/ex-partners.
- We have worked closely with Respect partner providers Richmond Fellowship and the Hampton Trust to develop our understanding of new evidence-based delivery models including CARA (perpetrators with standard & medium risk offending, or with little or no previous offending history) and the Drive project (focusing on high-risk/serial perpetrators).

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Providing safe accommodation where victims can cope and recover from the experiences and develop the confidence and skills to achieve independent living:

- 31 single adults and 50 families were supported across our 3 refuges, 94% achieving independent living and move-on from the refuge. This year we were also able to provide refuge for 3 male victim/survivors.
- 113 children and young people were accommodated with their parent and supported through a range of 1:1 support and group work programmes as well as family activities and outings. More than half of these were subject to a Child Protection Plan.
- We have continued to build partnerships to add value to our refuge services. In one of our refuges we now have a Family Support Worker delivering a 'Simply Play' (parent and child) session on a weekly basis. This has proved extremely successful.
- With local partners we continued to raise awareness of the importance of refuge services and how they need to be funded to offer safe and secure environments for victims and their children in crisis (often with additional/complex needs).

Providing support in the community:

- 100% customers accessing community services reported feeling safer as a result of Arch services
- 100% of customers contactable 6 months after leaving our Stoke service reported an increase in their safety.
- We received 447 IDVA (Independent Domestic Violence Advisor) referrals with 74 of these also being supported through the Court process by our IDVA service. 115 have received help gaining DVPO (Domestic Violence Protective Order) and DVPNs (Domestic Violence Protection Notice) of which 107 were granted.
- We have been involved in the decision making process in regard to 35 Domestic Violence Disclosure Scheme cases (Claire's Law).
- Over 150 females have attended our DV awareness-raising programme 'Freedom'.
- 100% of males supported by our dedicated male victims IDVA reported an increase in their safety as a result of engaging with the service, 96% increased their confidence in pursuing Criminal or Civil Justice action.
- We extended our geographical reach securing domestic abuse contracts to provide IDVA and floating support in East Staffordshire which is being delivered through a sub-contract with our trusted partner Pathway Project.
- We continued to deliver our DV A&E Intervention Project at Royal Stoke Hospital which, with SafeLives was chosen as a project on the itinerary of the Royal visit to Stoke-on-Trent. HRH The Duchess of Cornwall visited the project talking to our customers and IDVA team about the great work they do.

Dedicated support for children and young people who have experienced domestic abuse in their family or are experiencing abuse in their own intimate relationship:

- Our 'Girl Power' project has worked in partnership with 9 schools within Stoke on Trent & Newcastle with a total of 16 groups and engaged 122 young women in a group work empowerment programme. Of the 116 young women who completed the programme 100% showed increased understanding of risky behaviours, making positive choices and were less accepting towards unhealthy behaviours in relationships.
- Our specialist Children and Young People's Practitioners and Young People's Violence Advocates (YPVAs) supported 350 young people to feel safer.

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Supporting long-term recovery from abuse

- Our Sunrise Recovery Centre in Stoke-on-Trent welcomed:
 - 378 adults offering a range of therapeutic, learning and social activities, advice clinics around legal issues, careers and welfare benefits and externally provided training, workshops and training open days. 100% reported a positive impact on their confidence and self esteem.
 - 76 children and young people including young children who attend our crèche facilities and older children and young people who attended social activities and day trips.
- 67 customers have been involved in some form of volunteering opportunities within the Centre. This includes, co-facilitating programmes, leading a social activity for other customers, engaging in focus groups and assisting in programme developments.
- We employed our first male DA practitioner at Sunrise, helping us to engage males in the recovery process and ensure an holistic pathway for males, from crisis to recovery, is available in North Staffordshire.

TACKLING HOMELESSNESS

Our activities engaged more than 1,100 individuals in:

- Awareness-raising, prevention and early intervention.
- Information, advice, guidance and advocacy.
- Access to and provision of accommodation and support.
- Multi-agency and partnership working and, sharing our expertise.

The people who benefited from our services:

- Two-thirds of customers accessing our Supported Housing service were aged under 34 of which 72% identified as male and 28% female.
- Supported Housing customers are presenting with increasingly complex needs, reflected by a key commissioner decreasing contractual targets due to the changes in customer profile.

Key achievements during the year included:

Awareness-raising, prevention and early intervention

- Our Newcastle Young People's Homelessness Service offered information, advice and guidance as well as 1:1 support helping 116 young people avoid homelessness.
- We delivered our Realities of Independence homelessness education & awareness raising programme to 600 young people across Stoke-on-Trent and Newcastle-under-Lyme. 98% reported an increased understanding of homelessness and the realities of independent living and said they would recommend the workshop.

With funding from TDS Charitable Foundation we have been able to explore opportunities to develop a 'commercial' model to support sustainable delivery of this essential programme.

Access to and provision of accommodation and support

- Delivered in partnership with Brighter Futures, Arch Supported Accommodation for single homeless people in Stoke-on-Trent supported 280 single homeless through shared or single homes and support. We exceeded our target of 80% of customers exiting the service during the year achieving independent living.

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- We successfully mobilised our 'Victoria Place' accommodation project offering 6 beds in a HMO (House in Multiple Occupation) and 16 units of accommodation in self contained flats. The set-up of the accommodation and presence of staff onsite, and flexibility to offer intensive support has meant that customers with complex needs who have often been evicted by multiple accommodation providers in the city are making progress.
- Our Pointon House Service supported 16 adults in mental distress and at risk of homelessness by offering accommodation and life skills support. 92% of customers reported that they felt more independent as a result of the support they received.
- We worked with Voices of Stoke and Citizen Experts who have undertaken an Insights Evaluation of our project due to be available in the summer. From this we will build on the recommendations for show-casing best practice with complex needs cases.
- Our allotment project has gone from strength to strength and we have a team of customers who attend regularly to maintain it. During the year we also started a walking group which has seen good uptake from customers.
- Our new peer mentor scheme has been launched and the first matches are in the process of being set up (7 peer mentors to date).
- We are developing a close working relationship with 'Walk Ministries' who are able to offer our customers work placements on a farm.

Developing services to support sustainable accommodation options

- Through self-funding, we have continued to deliver Private Rented Sector access services reducing the barriers to accessing and maintaining a tenancy for 26 people at risk of homelessness by identifying and matching customers with suitable properties in the private rented sector and working with landlords to better understand the needs of those who are at risk of homelessness.
- New properties brought on by our Landlord Liaison Lead are not only setting a high standard for new properties, but are forging the template for how we want to work with all landlords going forward and working in a way that helps the community with environmental issues around regeneration of the city.
- We continued to deliver our Shared Accommodation in the Social Sector project offering opportunities for customers who need to, or wish to, share a home to access social housing. We were able to match and secure social housing for 6 customers (supported into 3 shared housing properties) with another 2 customers due to be housed within the next month.

Community Outreach Support

- **Asylum Seeker and Refugee Services:** in partnership with CAB North Staffs, we offered a range of advice and 1:1 resettlement support to Asylum Seekers and Refugees and supported 92 refugees to avoid homelessness. With G4S continuing to increase Asylum Support accommodation in the city we will continue to see increased referrals following positive decisions being gained. The increase of 'hostile environment' measures for migrants in the lead up to Brexit has continued to have an impact on our customer group.
- We have strengthened the pathway between the Asylum Seeker and Refugee Service to our Harbour House project offering temporary accommodation for people who are destitute due to the decision or delayed decision around their status. 26 referrals were received and 65% of those referred were supported with short-term temporary accommodation. 100% were supported to alleviate homelessness.

Over a third of customers relying on Harbour House were failed Asylum Seekers waiting for an outcome on their application for additional support under section 4 of the Immigration and Asylum Act. There are ongoing delays with the Home Office due to difficulties in accessing solicitors and the length of time to wait for further submission hearings.

- Positive collaboration between Arch and a range of partners including CAB, Black Country Women's Aid, Khai Tzedek and the Salvation Army ensured that a customer identified as a victim of modern slavery was picked up through the National Referral Mechanism framework for identifying victims of human trafficking or modern slavery and ensuring they receive the appropriate support.

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Promoting Social Inclusion

All our services aim to tackle social exclusion but we also actively promote social inclusion. We take positive action to empower people to take control of their lives, feel confident in and able to exercise their right to have their voice heard and recognise what strengths they have to make a positive contribution to society.

Our activities and achievements included:

- **Shout-out Stoke!** our project aimed at increasing motivation and opportunities for children & young people living in Stoke-on-Trent, to get involved and participate in decision-making that will affect them and their local community now and in the future came to end this year. We have engaged an external evaluator and will share our learning from this with others in our sector. We celebrated the end of the project which included children and young people who received a grant to develop a project around a specific issue or need through the SOS KickStart Fund which distributed £60k was given to 26 projects designed and delivered by the young people.
- **Stepping-up; Youth Support Network in Stoke:** with the underspend from our Big Lottery grant we were able to continue to deliver the volunteer/peer mentor element. We have 8 peer mentors (including one who is a care leaver). Currently, two peer mentors are involved in group activities, such as the Arch allotment and Victoria Place breakfast club and one of these mentors is working towards a match with one of the young people in Victoria Place.

The Arch team have also empowered customers to be involved in a range of opportunities that offer opportunity to shape service planning and delivery including:

- Customers at one of our refuges were involved in the audit against our internal Quality Assurance Framework standards. The comments customers raised have fed into the new assessment tool, which is now being used to review other projects within the organisation.
- Customers at our Sunrise Centre have set-up their own Peer Support Group called 'My Journey'. They meet once a month at the Sunrise Centre to support each other with any issues, share resources, and interests. The customers run this group themselves and staff are just on hand to support them if needed.
- At Victoria Place customers have taken hold of delivering social activities and with support from the staff team, they arranged a Christmas meal at the project and got involved in fundraising, purchasing food and planning and cooking the meal. Currently they are organising their own annual celebration of Victoria Place.
- 29 Customers were supported to engage in 119 different 'Live and Learn' training courses. These courses ranged from developing crafts and skills, to gaining qualifications that could be used to find or improve their employment status. As well as learning new skills, accessing courses helps customers to increase their knowledge of local community resources and encourages social integration
- Our Customer Involvement Coordinator supported customers from across the Staffordshire Housing Group to get involved in scrutiny of all Arch refuges by visiting the refuges and talking to existing customers.

PARTNERSHIP WORKING AND MULTI-AGENCY RESPONSES / MECHANISMS

With reduced budgets and ongoing cuts to services, collaboration remains as important as ever. During the year Arch contributed to coordinated local approaches through:

- **Being flexible and innovative in our approach and delivering support that crosses the confines of contracts and disciplines for example,**

We have been instrumental in the development and progress of the Stoke Multi-agency Resolutions Group (MARG) which brings agencies together to find solutions to support those with the most complex needs that are not responding to traditional services.

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Through the MARG and with support from Stoke Voices service, we were able to accommodate a male customer experiencing multiple disadvantage and complex needs, including long-term homelessness, DV, substance misuse, poor mental and physical health and hate crime. This has promoted multi-agency working, and built better relationships, enabling other organisations to work across boundaries where this would not have usually been done.

- **Enhancing/filling the voids in services for customers**, for example, we are working with Huntercombe Group to develop an innovative pathway supporting customers previously with learning difficulties/disabilities to step-down from 'secure' accommodation into community-based supported accommodation with the aim of achieving independence.
- **Championing the needs of vulnerable groups**: we continue to participate in Domestic Homicide Reviews, play a key role in local MARACs and Chair a sub-group of the Stoke-on-Trent Homelessness Forum. We also re-engaged in our local community level VCSE infrastructure forums to better understand developments in the sector and identify and develop partnerships with the grass roots of the sector.
- We attended the Respect parliamentary reception for the launch of the 3rd set of Standards. The event; Perpetrators of Domestic Violence and Abuse: Safe and Effective Services, was hosted by Thangam Debbonaire MP with speakers including Sarah Newton MP, Minister for Crime, Safeguarding and Vulnerability. We invited our local MPs to the event and were pleased that the representative from Stoke South attended.
- We are engaged with the Housing First for Women Practice Forum led by Standing Together Against Domestic Violence (London based charity working to improve the partnership response to domestic abuse).

Sharing innovation and showcasing our work: recognised as a specialist provider, responding to constant challenges with energy and drive, during the year Arch was involved in a number of local and national events:

- As well as providing two days training for West Midlands Deanery in Birmingham where we delivered bespoke Domestic Abuse awareness training to 99 Dentists and 89 Foundation Dentists that work within the West Midlands area. We have been invited to deliver this session again next year to a new group of trainee dentists. And have been invited to speak about the services at the Staffordshire and Stoke-on-Trent Adults Safeguarding Partnership Board's Multi-Agency Learning Event.
- Our annual North Staffordshire Domestic Abuse Conference which this year focused on Partnership Working, with speakers from Respect, SafeLives, Certain Curtain Theatre Company and Sara Rowbotham, the sexual health worker behind the uncovering of the Rochdale CSE scandal. Over 120 attendees participated in the conference including commissioners, funders, professionals from a range of agencies to celebrate achievements and share good practice and innovations.
- We have continued to identify opportunities to engage in market-testing and engagement events, and consultations advocating for the needs of our beneficiaries and promoting commissioning of best practice models. This has included responding to the Government's Consultation on Changes to the Funding of Supported Housing.

PERFORMANCE

Despite the turbulent external environment and the significant period of change that Arch has experienced internally over the last year, we are proud to report continued value for money across our organisation:

Economy: increasing resources available to us

- Although the majority of business development resources were committed to sustaining existing business, we were able to secure more than £200k to pilot new services.

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- We increased our rental income through the development of our new accommodation project at Victoria Place. We also progressed our rent review with Support Solutions providing financial and customer support benefits going in to 2018/19.
- We secured £106k from customer Personal Health Budgets to provide independent living support through our Pointon House services.
- Arch purchases all 'back office' functions from its parent company Staffordshire Housing Association. Achieving best value in these reduces our overheads enabling us to have more resources available for service delivery. Our overheads as a percentage of turnover saw a slight increase during the year to 17.5%. This included budget increases focused on staff engagement and retention during the year.
- VFM savings have also been realised from efficiencies achieved through eg ICT initiatives such as: mobile contracted services, roll out of new copiers to satellite offices.
- 27 volunteers were actively engaged across a number of Arch services during the year, supporting and enhancing service delivery and outcomes for customers.
- We continued to work closely with Keele University to engage students in offering onsite counselling for our customers at Pointon House and local Solicitors providing legal advice for DV victims who would otherwise be alone in the system.

Efficiency: using our resources well

- Our workforce is more satisfied reflected in a more positive staff retention rate with an improvement of over 5% and the second year in a row we have seen improvement. We reduced our loss from voids by a further 1.2% this year, exceeding our targeted for the year.
- Utilisation of our Supported Housing stock remains efficient at 103.5%.
- We continue to manage complaints well achieved a 95% achievement of complaints being resolved at Stage 1 of our complaints process.
- Within an environment of continuous improvement, we encouraged all staff to be creative and innovative in their practice which resulted in savings of £6,603.76 and the equivalent of 286 hours of employee time (equivalent to 2 full days per week).

Effectiveness: the impact we've created with our resources

- Our new Customer Satisfaction Survey captured customer self-reported outcomes on specific areas of their journey. We saw a significant increase in the return rate of completed surveys reporting:

Our services are supporting customers to achieve great outcomes: 88% reported being better able to manage their physical and mental health and wellbeing, 98% felt safer, 89% reported feeling more independent and 95% felt they were able to make better choices.

Our teams are providing high quality support: 94% of customers reported that they 'were happy with the service they receive from Arch', 99% felt that their support worker understood their needs, 100% reported feeling that they were treated nicely and 94% felt able to have their say.

- Increasingly positive reputation with stakeholders for innovating and doing what we say we'll do; during the year we have focused resources on evaluating stakeholder satisfaction from qualitative data for example, comments, complaints, contract performance and invitations to be involved in or lead specialist pieces of work.

We have also worked closely with our parent company and a specialist agency to realise the benefits of being part of a group of organisations and refocus our marketing and communications to reach the widest possible audiences. This included consultation with our stakeholders:

'What do you think makes Arch stand out in the community? What makes it different?'

'Largely they have a very positive approach to partnership. They are very proactive. They value the ethos of working together, what they can bring to us and what we can bring to them'.

[Arch Stakeholder]

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- Overall performance of our services against contractual targets remained the same at 91%.
- National benchmarking from the Star Online™ online for services using the Homelessness Star shows that our high quality support provision is supporting more than 30% more customers to achieve 'change' than our competitors despite our customers needs being nearly 10% higher than average levels of need when first accessing the service.
- We maintained our external accreditations with Respect, SafeLives: Leading Lights and performed well in our QAF Reviews for Local Authority funded services.
- Arch staff made improvements to the financial position of customers totalling more than £136,795.47 through for example, supporting customer to get debts written off, securing donations/grants of white goods or other household items.
- Across our Group we remain committed to supporting apprenticeship and work experience schemes. This included support for 9 apprenticeships (3 Customer Services and 6 linked to Maintenance) and 84 work experience/graduate placements.

Performance is presented to our Executive Team through quarterly key performance indicators which bring together a range of measures to give an overview of how Arch is performing. Our approach asks questions directly of our customers, of ourselves and our stakeholders and provides information that is regularly reported to our Board of Trustees and wider Group Board of Management through sub-committees and board meetings.

During the year we developed a number of new initiatives and improvements including:

- Implementing our Arch Quality Assessment Framework with 4 services audited.
- Recognising that current support tools are not always reflective of our asset-based approach to supporting customers with a range of needs we have begun to explore alternatives with a potential to offer a toolkit of support planning tools.
- Explored and scoped different Client Record Management and Case Management systems with our ICT and Business Improvement Teams to bring efficiency to our services and also enable us to better manage and report on data and impact of services.
- Work to enhance our core training offer for frontline staff.
- Reviewed our file storage and destruction procedures and began work to move to a more electronic based system and our procedure supporting case file and recording standards.
- Reviewed our customer satisfaction survey to better capture feedback of customer experiences of different aspects of their engagement with Arch.
- Working with operational teams, our Customer Engagement Coordinator has overhauled the Customer Engagement Strategy (to be launched in the new financial year).

BUSINESS DEVELOPMENT AND FUNDRAISING ACTIVITY

Business development: Arch continued to invest in a dedicated Business Development team supporting the development of proposals, and bidding and tendering, for funding from national and local government departments and agencies, and Charitable Trusts and Foundations.

Activity and achievements during the year included:

- Resources during the year were primarily focused on sustaining our core domestic abuse services in North Staffordshire and expanding our mission to end domestic abuse across Staffordshire county through the joint commission by Stoke City Council, Staffordshire County Council and the Staffordshire Office of the Police Crime Commissioner of services for Victims and services for Perpetrators.

The decision by the Commissioner to abandon the procurement process early in 2017/18 and republish it in December 2017 significantly impacted on our levels of bidding activity. The draw on team resources reduced capacity to progress identified funding opportunities; only approximately 25% of opportunities identified as suitable to sustain or develop our business were progressed.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

- Building on our expertise of engaging private sector landlords and of supporting people with complex needs, we joined our partner Brighter Futures to successfully bid for funding from Stoke's Big Lottery funded Fulfilling Lives service Voices to enable us to undertake 3-year pilot of a Housing First project in Stoke-on-Trent.
- Securing funding for services to support children and young people living in refuges has been an ongoing priority for Arch. We were elated to secure a grant of nearly £100k from BBC Children in Need to deliver a 3-year project enable us to deliver a CYP groupwork programme concurrently with our parents programme and additionally offer dedicated 1:1 support helping children and young people to overcome disadvantage and start to cope and recover from their experiences of domestic abuse.
- Despite the success of our DV intervention project in A&E and our GP/Dentist Project Training we were unable to secure financial support/matched funding from key strategic public sector partners which meant our application to become a DV and Health Pathfinder for North Staffordshire was unsuccessful. However, we have developed valuable partnerships through this process.
- Exploring ways to deliver sustainable projects: we began working to build a 'commercially' viable project delivery model for our Relationships without Fear healthy relationships programme for children and young people. Changes to the Children and Social Work Act 2017 placed a duty on the Secretary of State for Education to make the new subjects of Relationships Education at primary and Relationships and Sex Education (RSE) at secondary mandatory.

Last year we made significant changes to our approach to Fundraising moving from a dedicated Fundraising Manager to a more collective team approach led by our Communications and Marketing team focused on promoting and supporting people to donate cash or in-kind services or hold their own fundraising activities 'in aid of' Arch.

Part of this change focused on increasing the amount of social media activity in relation to raise awareness of domestic abuse particularly. By illustrating the real impact abuse has on women, men and children we have seen more follows on Facebook and Twitter and more individuals contacting us to donate money and goods.

Key achievements during the year included:

- Marks & Spencer and Hanley Economic Building Society chose to support Arch as their 'Charity of the Year'
- We increased our social media activity and were promoted by blogger and domestic abuse activist 'Part-time Working Mummy' on Facebook. This has led to an increase in donations from businesses specialising in children's toys and clothes.
- We joined the Newcastle-under-Lyme 'Lyme Lottery'. Through active promotion with staff, customers, stakeholders and supporters we raised nearly £1500. This is an ongoing fundraising activity for us.
- We continued to receive cash, food, toiletries and donations from a range of businesses including Dains Accountants, Keele University, Vocare Ltd, Soroptimists, Period Power, Wolstanton Rotary Club, NCS, The Sentinel Charity Golf, community groups, women's groups and churches.

PLANS FOR THE FUTURE

What we can expect...

- The government continues to target the reduction of public sector debt. Combined with the cuts to departmental spending planned for the next few years, we can expect a continuation of the challenging economic environment that has characterised recent years.
- The government has begun to work on a 'UK shared prosperity fund,' which will be further developed over the next year. Aimed at reducing inequalities across the UK, it will be a potential replacement source of EU funding for charities' work, so it will be important for us to get involved in its design and implementation.

Trustee's Annual Report

Year Ended 31st March 2018

- Homelessness criteria, housing supply, welfare reforms and cuts to social care and health services will continue to exacerbate those presenting as homeless and those who are described as hidden homeless. Local strategies also show populations with increasingly complex needs with their journeys to deprivation and associated homelessness often starting before their 16th birthday. Alongside this, we are also being presented with an ageing homeless population with entrenched and complex issues.
- Domestic abuse, persistently rising year on year, shows no sign of slowing. Whilst it is difficult to tell whether this is in relation to increased awareness and confidence to report, Arch will have a central role to play in promoting a coordinated community response to end domestic abuse and its impact on victim/survivors and communities.

However, times are not completely bleak. NCVO reports that the 'Civil Society Strategy' announced by the Parliamentary Undersecretary Tracey Crouch, to Julia Unwin's 'Civil Society Futures' inquiry, shows there is huge potential to open up new and exciting opportunities for charities and the wider voluntary sector, offering the possibility of a role in the wider political, social and economic agenda.

Arch remains up for the challenge and we will continue to harness new networks and resources, including technology, new partnerships and models of doing business, and new ways of relating to communities and beneficiaries in our mission to end domestic abuse and tackle homelessness.

Our future plans focus on continuing to adapt to deliver greater impact in a changing world:

- Implementing a sustainable Growth Strategy, focused on where we can make the most impact. The strategy outlines our core offer, geographical reach, existing and new market opportunities, competitors and our commitment to partnership delivery.
- Reducing our reliance on contract and grant income, our Strategy will also include diversifying income streams and the resources we need to achieve this. We will explore our ability to deliver services and secure investment through Social Impact Bonds. We will look at making best use of our reserves eg adding value to statutory contracts to enhance our offer to customers, exploring the purchase of assets such as property which will enable us to generate an income. We will also continue to test the market and develop a robust plan that increases our ability to grow earned income through for example, charging for professional training where there are opportunities in both homelessness prevention and domestic abuse awareness training.
- Partnerships and cross-sector working will remain as important as ever and we will continue to build formal and informal partnerships that enable us to achieve more for those we serve as well as protecting specialisms in the sector.
- Take a Group-wide approach to reviewing and mitigating against expected changes arising from Welfare Reform including Universal Credit and changes to the way Supported Accommodation is funded and ensure we are working with Local Authority partners to better position local services to manage the fallout from these reforms.
- Continue to review our readiness for Digital Maturity and Digitalisation and ensure our strategy is in place for this.
- Our Volunteer Strategy will reflect how we can best support our beneficiaries, whilst also bridging the gaps between different parts of society. We will continue to develop volunteering high quality opportunities that are reflective of the changing expectations of volunteers as well as customers. Volunteers will also help us to demonstrate the unique value and potential of voluntary organisations and volunteering as part of wider commissioning of services.
- Our Human Resources/People Strategy embracing our 'disruptive approach', balancing the need for legal compliance to traditional bureaucracy with HR processes, will be launched and embedded across our Group.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

- With our parent company we will continue our project to better understand our brand and develop our story; revisiting who we are, why we exist and what we are trying to achieve to ensure we are focusing on resources in the best way possible to realise our charitable mission.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

Financial review (including reserves policy)

a. Going concern

The loss of a key contract in June 2018 impacting on the future income of Arch has led to a reassessment of the 2018/19 budget.

After making appropriate enquiries, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. For this reason they continue to adopt the going concern basis in preparing the financial statements.

b. Investment policy and performance

The results for the charity for the year are set out in the financial statements.

The charitable activities undertaken generated a surplus of £25,511. This compares to £147,769 surplus in the previous year.

Income decreased by 3.7% compared to the previous year.

c. Funds

As of March 2018 unrestricted funds (excluding revaluation reserves) stand at £1,498,450. This comprises £654,114 designated funds and £844,336 general funds. Restricted funds stood at £12,500 comprising of a rent deposit fund.

d. Reserves policy

The Trustees aim to accumulate reserves sufficient to fund its fixed assets, meet its liquidity requirements and have sufficient contingency for unexpected events. Unrestricted funds from any operating surplus will be held as accumulated reserves until the required level of 2.7 months of operating expenditure is achieved.

The Trustees regard the ongoing review of the reserves level, target and policy as part of managing the charity. The operating results are identified and reported each month in the management accounts. Unrestricted funds are identified and analysed when the audit of the annual accounts is complete. The reserves policy is then reviewed by the Trustees as part of the charity's strategic planning process.

e. Principal funding

The principal funding of the charity is through:

		Average Contract Term
• Stoke-on-Trent City Council	£596,699	1.3 Years
• Staffordshire County Council	£507,844	0.9 Years
• Stoke-on-Trent Safer City Partnership	£306,448	1.67 Years
• Big Lottery Fund	£206,124	3 Years

f. Material investments policy

The bank account is reviewed daily and all free income is invested in interest-bearing accounts.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

Plans for future periods

The results from the EU referendum continue to create political uncertainty; we can expect slow progress on government policy change, and a range of potential financial challenges. Arch will continue to play an active role in the sector ensuring that the voices of all our communities are heard, this will be achieved by the following;

- In response to shrinking local and national government funds, and the likely reduction in funding available from voluntary grant-makers who rely on investment income to support charitable causes, we will continue to seek to diversify our income streams and embark on a growth strategy, gaining access to and proving ourselves in new markets.
- Expand our domestic abuse provision to include all victims regardless of gender or sexual orientation, bring together our children and young people's services to offer a structured pathway from crisis to recovery and explore new models of delivering services for those who are perpetrating domestic abuse regardless of their age.
- Develop our offer to support customers in to employment, education or training.
- Continue to prepare our organisation and customers for the impact of Welfare Reform and Universal Credit.
- Our transformation plans will focus on the restructure of the management and front line delivery teams to ensure we are better able to flex to the ever-changing environment in which we operate and our aspiration to grow our services.
- We will continue to identify and develop partnerships with organisations that share our ethos so that customers and communities continue to benefit from local knowledge and expertise in service delivery and we are able to access new markets and meet the challenges and expectations of commissioners to deliver services on a larger scale with reduced unit costs.
- Maintaining existing and forging new relationships ensuring we are represented in the places we need to be.
- Invest in cost-benefit analysis to evidence how we contribute to wider public sector savings.
- Continue to develop our digital transformation plan to transform how we work to ensure that customers are as digitally engaged as possible and can communicate and transact with us effectively, efficiently and safely. This will include introducing new delivery models to maximise value for money including, better use of mobile technology and the introduction of a Customer Relationship Management system as well as improving accessibility of services through our website and applications.
- We will continue to work as smartly as we can, taking best value from our supply chains to ensure we can commit as much as possible to delivering frontline services. This will include transformational projects to improve back office processes including "purchase to pay", payroll and further development of our HR systems to introduce self-service and time and attendance modules.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

Structure, governance and management

a. Constitution

Status

Arch is a charitable company limited by guarantee, incorporated on 9 March 1989 and registered as a charity on 31 March 1989. The company was established under a Memorandum of Association, which sets out the objects and powers of the charitable company and is governed under its Articles of Association. On 2 April 2012, Arch (charity) became a wholly owned subsidiary of Staffordshire Housing Association (SHA). It is required to meet its own financial obligations in delivering its charitable objectives. Arch funds its services through government commissions, trust and grant awards and public fundraising.

Vision, Mission and Values

Arch worked closely with staff, customers, stakeholders and Board members in 2014-15, we reviewed our vision, mission and values to reflect our changing business, developing a Circle of Success. This Circle of Success identifies our leadership behaviours, core values, brand promise and strategic objectives.

This will support us to continue to thrive and help us to understand and articulate where we are heading and what we hope to accomplish and is designed to underpin all other levels of planning and goal setting.

Circle of Success



Governance Structure

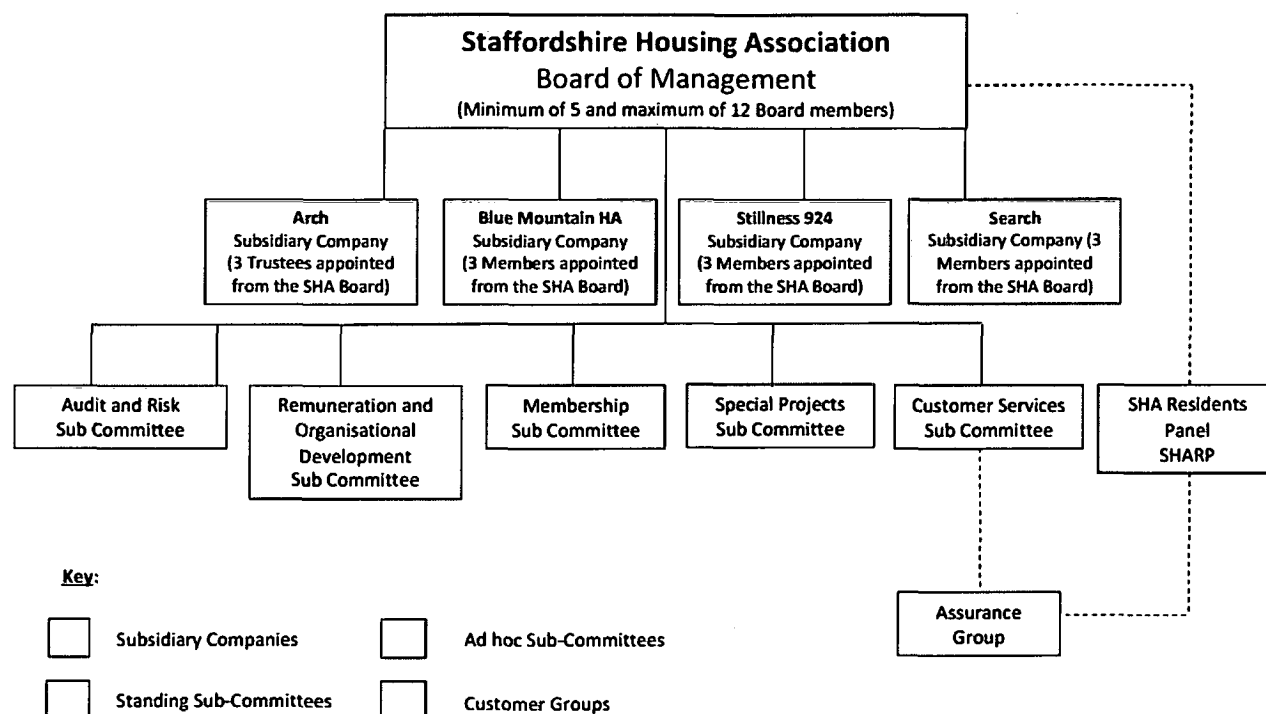
Arch is governed through an integrated Board of Management which oversees activities for the entire Staffordshire Housing Group, with three members acting in Trustee roles specifically for Arch.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

Group Structure



b. Method of appointment or election of Trustees

Trustees are appointed by the Board of the parent company, Staffordshire Housing Association Limited (SHA). The SHA Board are appointed in line with the National Housing Federation Code of Governance that includes open recruitment and appraisal.

The recruitment and selection process enables us to attract high-calibre members with the right mix of skills, expertise and qualifications, and ensures that the members' backgrounds and understanding reflects the needs of the customer.

All members of the Board of Trustees gave their time voluntarily and receive no benefits from the charity. No Trustees claimed any out-of-pocket expenses during the financial year 2017-2018.

c. Policies adopted for the induction and training of Trustees

Individually tailored development plans are developed for each Trustee. Trustees are also encouraged to take part in Arch (North Staffs) Limited internal quality assurance process, the Peer Audit Reviews. This involves assessing projects for quality of service, performance and policy compliance.

d. Organisational structure and decision making

Trustees meet 8-9 times each year and retain overall responsibility for managing the charity's affairs. Trustees receive key reports on strategy, finance, business risk, performance, development and management.

The Group's Chief Executive is responsible for the management of the Group's affairs and implementing strategies and policies approved by the Board. Day-to-day operational management of Arch is delegated to an executive director with support from a senior management team.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

e. Risk management

Arch has a risk management policy and procedure by which business risk is regularly assessed and risk management strategies are implemented. It involves identifying the kinds of risks the charity faces, assessing them in terms of potential impact and likelihood of occurrence, and identifying ways in which to respond. This aims to provide reasonable assurance that risk is properly identified and assessed and mitigating actions are developed to reduce potential misstatement or loss.

A common approach to risk assessment and management has been adopted and cascaded throughout the organisation. Training has been provided to key employees. Risk review is embedded within the performance management process.

Key risks are overseen by the Staffordshire Housing Group Audit and Risk Committee which considers Arch risks and takes appropriate action.

f. Evaluation and Board Effectiveness

The Board's key purpose is the effective governance of the Group. Throughout the year the Board has continued to implement strategies that ensure the overall governance arrangements are fit for purpose and effectively support the needs of the business.

During the year the Board with the support of an independent governance advisor, the Board has;

- Reviewed the effectiveness of the way we work and implemented a range of improvements to the way we operate the overall governance of the Group.
- Individually and collectively taken learning from individual appraisals and development sessions and agreed actions to support overall governance arrangements and Board development.
- Held training and learning development sessions to enhance understanding of the changing operating environment and context.
- Completed individual and collective appraisals in accordance with our policy.

SUPPORT FROM PARENT ORGANISATION AND WIDER GROUP STRUCTURE

Arch continued to benefit from the Group infrastructure support services including ICT, HR and Organisational Development, Business Improvement, Finance and Payroll and, Communications. Staffordshire Housing Association as the parent organisation takes responsibility for these services and 'recharges' the charity through an intra-group agreement, as well as sharing office space which provides a great working environment at cost that's affordable.

Arch has continued to access the Group's housing services to provide income management, money advice and, maintenance services for customers. With access to this wider pool of knowledge and experience as well as benefiting from increased purchasing power, Arch is able to achieve greater efficiency enabling more funding to be focused on frontline delivery.

Arch (North Staffs) Limited (A company limited by guarantee)

Trustee's Annual Report

Year Ended 31st March 2018

Trustees' responsibilities

The Trustees (who are also directors of Arch (North Staffs) Limited for the purposes of company law) are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company or that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and accounting estimates that are reasonable and prudent.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.
- State whether appropriate accounting standards have been followed subject to any material departures disclosed and explained in the financial statements.

The Trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charitable company's transactions and disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.


Disclosure of information to the auditors


Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable company's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any information needed by the charitable company's auditors in connection with preparing their report and to establish that the charitable company's auditors are aware of that information.

Signed by the board of trustees for the year ended 31 March 2018.


Susan Shardlow, Trustee


John Arthur Yates, Trustee


Valerie Bourne, Trustee

Date 03/09/2018

Arch (North Staffs) Limited (A company limited by guarantee)

Independent Auditor's Report to the members of Arch (North Staffs) Limited

Year Ended 31st March 2018

We have audited the financial statements of Arch (North Staffs) Limited "the charitable company" for the year ended 31 March 2018 which comprise the Statement of Financial Activities (including the Income and Expenditure account), the Statement of Financial Position and the Statement of Cash Flows and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2018 and of its result for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report to you in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Arch (North Staffs) Limited (A company limited by guarantee)

Independent Auditor's Report to the members of Arch (North Staffs) Limited

Year Ended 31st March 2018

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report [which includes the directors' report and the strategic report prepared for the purposes of company law] for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Arch (North Staffs) Limited (A company limited by guarantee)

Independent Auditor's Report to the members of Arch (North Staffs) Limited

Year Ended 31st March 2018

Responsibilities of directors

As explained more fully in the Trustees' Responsibilities Statement set out on page 21, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

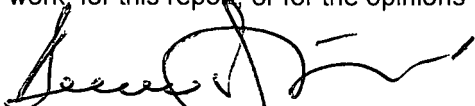
Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's web-site at <http://www.frc.org.uk/auditors/audit-assurance/auditor-s-responsibilities-for-the-audit-of-the-fi/description-of-the-auditor%E2%80%99s-responsibilities-for>. This description forms part of our auditor's report.

Use of Our Report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body for our audit work, for this report, or for the opinions we have formed.



David Hunter (Senior Statutory Auditor)

For and on behalf of
BEEVER AND STRUTHERS
Statutory Auditor
St George's House
215/219 Chester Road
Manchester M15 4JE

Date: 10.9.2018

Arch (North Staffs) Limited (A Company Limited by guarantee)

Statement Of Financial Activities (including the Income and Expenditure Account)

Year Ended 31st March 2018

		Unrestricted funds	2018 Restricted funds	Total	2017 Total
	Note	£	£	£	£
Income from:					
Donations	2	20,517	9,798	30,315	52,234
Charitable activities	3	1,779,354	2,070,724	3,850,078	3,944,013
Other trading activities	4	3,030	-	3,030	32,594
Investments	5	1,885	-	1,885	5,854
Other	6	2,066	-	2,066	185
Total income		1,806,852	2,080,522	3,887,374	4,034,880
Expenditure on:					
Charitable activities	7	1,781,341	2,080,522	3,861,863	3,887,111
Total expenditure		1,781,341	2,080,522	3,861,863	3,887,111
Net income		25,511	-	25,511	147,769
Net movement in funds		25,511	-	25,511	147,769
Reconciliation of funds:					
Total funds brought forward	18	1,581,834	12,500	1,594,334	1,446,565
Total funds carried forward		1,607,345	12,500	1,619,845	1,594,334

The notes on pages 28 to 41 form part of these financial statements.

Arch (North Staffs) Limited (A company limited by guarantee)

Statement of Financial Position

Year Ended 31st March 2018

		2018	2017
	Note	£	£
Fixed assets			
Tangible assets	11	768,433	794,731
		<hr/> 768,433	<hr/> 794,731
Current assets			
Debtors	12	325,246	376,809
Investments	13	783,348	896,545
Cash at bank and in hand		380,993	463,024
		<hr/> 1,489,587	<hr/> 1,736,378
Creditors: amounts falling due within one year	14	(565,175)	(863,775)
		<hr/>	<hr/>
Net current assets		924,412	872,603
		<hr/>	<hr/>
Total assets less current liabilities		1,692,845	1,667,334
		<hr/>	<hr/>
Creditors: amounts falling due after more than one year	15	(73,000)	(73,000)
		<hr/>	<hr/>
Net assets		1,619,845	1,594,334
		<hr/>	<hr/>
Charity Funds			
Restricted funds	18	12,500	12,500
Unrestricted funds	18	1,498,950	1,472,939
Revaluation reserve	18	108,395	108,895
		<hr/>	<hr/>
Total charity funds	18	1,619,845	1,594,334
		<hr/>	<hr/>

The financial statements were approved and authorised for issue by the Board on 03/09/2018.

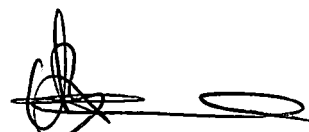
Signed by the board of trustees



Susan Shardlow, Trustee



Arthur Yates, Trustee



Valerie Bourne, Trustee

The notes on pages 28 to 41 form part of these financial statements.

Company registration number: 2357520

Arch (North Staffs) Limited (A company limited by guarantee)

Statement of Cash Flows

Year Ended 31st March 2018

	Note	2018 £	2017 £
Cash flow from operating activities			
Net income for the financial period		25,511	147,769
Depreciation and impairment of tangible fixed assets		33,518	34,987
Interest received	5	(1,885)	(5,854)
Decrease / (Increase) in debtors		51,563	(23,674)
(Decrease) / Increase in creditors		(298,600)	57,537
Net cash flow from operating activities		(189,893)	210,765
 Returns on investments and servicing of finance			
Interest received	5	1,885	5,854
Net cash flow from investing activities		1,885	5,854
 Capital expenditure and financial investment			
Acquisition of fixed assets	11	(8,640)	(37,995)
Disposal of fixed assets	11	1,420	662
 Net cash flow from financing activities		(7,220)	(37,333)
 Net increase in cash and cash equivalents		(195,228)	179,286
Cash and cash equivalents at 1st April 2017		1,359,569	1,180,283
 Cash and cash equivalents at 31st March 2018		1,164,341	1,359,569
 Cash and cash equivalents consists of:			
Cash at bank and in hand		380,993	463,024
Short term deposits	13	783,348	896,545
Cash and cash equivalents at 31st March 2018		1,164,341	1,359,569

The notes on pages 28 to 41 form part of these Financial Statements.

Arch (North Staffs) Limited (A Company Limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

1 Summary of significant accounting policies

(a) General information and basis of preparation

Arch is a charitable company limited by guarantee in the United Kingdom. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the charity information on page 1 of these financial statements. The nature of the charity's operations and principal activities are to promote social exclusion for the public benefit by preventing people within the area of Staffordshire and its environs from becoming socially excluded, relieving the needs of those people who are socially excluded and assisting them to integrate into society.

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014, the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are prepared in sterling which is the functional currency of the charity and rounded to the nearest £.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

(b) Funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

(c) Income recognition

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing. If there are conditions attached to the donation and this requires a level of performance before entitlement can be obtained then income is deferred until those conditions are fully met or the fulfilment of those conditions is within the control of the charity and it is probable that they will be fulfilled.

Donated facilities and donated professional services are recognised in income at their fair value when their economic benefit is probable, it can be measured reliably and the charity has control over the item. Fair value is determined on the basis of the value of the gift to the charity.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

(c) Income recognition continued

No amount is included in the financial statements for volunteer time in line with the SORP (FRS 102). Further detail is given in the Trustees' Annual Report.

Income from trading activities includes income earned from fundraising events and trading activities to raise funds for the charity. Income is received in exchange for supplying goods and services in order to raise funds and is recognised when entitlement has occurred.

Income from government and other grants are recognised at fair value when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met then these amounts are deferred.

(d) Expenditure recognition

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. It is categorised as Expenditure on Charitable Activities which includes housing management, employment costs, office costs, client activity costs and support costs.

Irrecoverable VAT is charged as an expense against the activity for which expenditure arose.

(e) Support costs allocation

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, and administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on a basis consistent with use of the resources. Premises overheads have been allocated on a headcount basis and other overheads have been allocated on a headcount or income basis.

Fund-raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities.

The analysis of these costs is included in note 8.

(f) Tangible fixed assets

Tangible fixed assets are stated at cost (or deemed cost) less accumulated depreciation and accumulated impairment losses. Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

Freehold property	Over 50 years straight line
Office equipment	Over 3 - 5 years straight line
Motor vehicles	Over 5 years straight line

(g) Investments

Current asset investments are short term highly liquid investments and are held at fair value. These include cash on deposit and cash equivalents with a maturity of less than one year.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

(h) Stocks

No stocks are held.

(i) Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(j) Impairment

Assets not measured at fair value are reviewed for any indication that the asset may be impaired at each balance sheet date. If such indication exists, the recoverable amount of the asset, or the asset's cash generating unit, is estimated and compared to the carrying amount. Where the carrying amount exceeds its recoverable amount, an impairment loss is recognised in profit or loss unless the asset is carried at a revalued amount where the impairment loss is a revaluation decrease.

(k) Provisions

Provisions are recognised when the charity has an obligation at the balance sheet date as a result of a past event, it is probable that an outflow of economic benefits will be required in settlement and the amount can be reliably estimated.

(l) Leases

Rentals payable and receivable under operating leases are charged to the SoFA on a straight line basis over the period of the lease.

(m) Employee benefits

When employees have rendered service to the charity, short-term employee benefits to which the employees are entitled are recognised at the undiscounted amount expected to be paid in exchange for that service.

The charity operates a defined contribution plan for the benefit of its employees. Contributions are expensed as they become payable.

(n) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

(o) Going concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

(p) Judgements and key sources of estimation uncertainty

The following judgements (apart from those involving estimates) have been made in the process of applying the above accounting policies that have had the most significant effect on amounts recognised in the financial statements:

Tangible fixed assets.

Tangible fixed assets are depreciated over their useful lives taking into account residual values, where appropriate. The actual lives of the assets and residual values are assessed annually and may vary depending on a number of factors. In re-assessing asset lives, factors such as technological innovation, product life cycles and maintenance programmes are taken into account. Residual value assessments consider issues such as future market conditions, the remaining life of the asset and projected disposal values.

Bad Debt Provision.

Bad debts are provided for on the basis of a 100% provision for all former tenants and 75% of all current tenants where arrear balances are increasing (priority 1 tenants).

2 Income from donations and legacies

	2018 £	2017 £
Gifts	20,517	12,521
Grants	1,308	6,582
Donated services	-	9,150
Donated goods for distribution to beneficiaries	8,490	21,615
Donated goods for resale / auction	-	2,366
	<u>30,315</u>	<u>52,234</u>

Income from donations was £30,315 (2017 - £52,234) of which £20,517 (2017 - £12,521) was attributable to unrestricted funds and £9,798 (2017 - £39,713) was attributable to restricted funds.

3 Income from charitable activities

	2018 £	2017 £
Housing Management	1,760,461	1,563,702
Accommodation and Inclusion Services	949,704	955,549
Services to counter Domestic Violence	897,098	741,460
Floating Support and Outreach Services	220,464	663,788
Other	22,351	19,514
	<u>3,850,078</u>	<u>3,944,013</u>

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

3 Income from charitable activities continued

Income from charitable activities was £3,850,078 (2017 - £3,944,013) of which £2,070,724 (2017 - £2,370,169) was attributable to restricted funds and £1,779,354 (2017 - £1,573,844) was attributable to unrestricted funds.

4 Income from other trading activities

	2018 £	2017 £
Ebay sales	-	20,337
Other	3,030	12,257
	<u>3,030</u>	<u>32,594</u>

Income from other trading activities was £3,030 (2017- £32,594) of which £NIL (2017 - £NIL) was attributable to restricted funds and £3,030 (2017- £32,594) was attributable to unrestricted funds.

5 Income from investments

	2018 £	2017 £
Interest - deposits	1,885	5,854
	<u>1,885</u>	<u>5,854</u>

Income from investment was £1,885 (2017 - £5,854) of which £NIL (2017 - £NIL) was attributable to restricted funds and £1,885 (2017 - £5,854) was attributable to unrestricted funds.

6 Other income

	2018 £	2017 £
Other	2,066	185
	<u>2,066</u>	<u>185</u>

Other income was £2,066 (2017- £185) of which £NIL (2017 - £NIL) was attributable to restricted funds and £2,066 (2017 - £185) was attributable to unrestricted funds.

Arch (North Staffs) Limited (A Company Limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

7 Analysis of expenditure on charitable activities

	Activities undertaken directly £	Grant funding of activities £	Support costs £	2018 Total £	2017 Total £
Housing Management	74,695	124,197	248,577	447,469	390,192
Accommodation and Inclusion Services	495,763	830,102	230,459	1,556,324	1,409,472
Services to counter Domestic Violence	278,721	897,148	208,711	1,384,580	1,063,251
Floating Support and Outreach services	134,173	220,585	54,154	408,912	922,355
Other	47,721	8,490	8,367	64,578	101,841
	1,031,073	2,080,522	750,268	3,861,863	3,887,111

£2,080,522 (2017 - £2,409,882) of the above costs were attributable to restricted funds. £1,781,341 (2017 - £1,477,229) of the above costs were attributable to unrestricted funds.

8 Allocation of support costs

Support cost	Basis of allocation	Housing Management £	Accommodation and Inclusion Services £	Services to counter Domestic Violence £	Floating Support and Outreach Services £	Costs of generating Voluntary Income £	2018 Total £	2017 Total £
Finance *	Total Income	(5,080)	(2,791)	(2,612)	(652)	(87)	(11,222)	26,925
Information technology	Total Income	9,017	4,955	4,637	1,157	154	19,920	33,808
Human resources	Headcount	2,396	15,901	8,940	4,304	1,531	33,072	32,695
Business Development	Non Rental Income	-	85,905	80,396	19,664	2,666	188,631	195,774
Service Management & Employee Tracking	Total Income	86,568	47,561	44,511	11,107	1,476	191,223	170,527
Depreciation	Rental Income	16,601	-	-	41	-	16,642	16,740
Office costs (incl. rental)	Total Income	1,730	951	890	221	30	3,822	4,964
Intragroup Charges	Total Income	130,565	71,734	67,133	16,752	2,227	288,411	288,412
Pension contributions	Headcount	414	2,745	1,543	743	263	5,708	4,164
Other	Total Income	6,366	3,498	3,273	817	108	14,062	12,918
		248,577	230,459	208,711	54,154	8,368	750,269	786,926

*The credit in finance costs is due to a provision for tribunal made in 2016/17 not materialising.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

9 Net income for the year

Net income is stated after charging:

	2018 £	2017 £
Depreciation of tangible fixed assets	33,518	34,987
Operating Lease Payments	102,501	43,529
Auditors Remuneration	-	-

Auditor's remuneration is included within the intercompany charge from Staffordshire Housing Association.

10 Staff costs and employee benefits

The average monthly number of employees and full time equivalent (FTE) during the year was as follows:

	2018 Number	2018 FTE	2017 Number	2017 FTE
Management and Admin	10	9	16	10
Fieldworkers	111	79	120	84
Cleaners	1	1	2	1
	122	89	138	95

The total staff costs and employee benefits was as follows:

	2018 £	2017 £
Salaries and wages	1,861,459	1,946,395
PAYE / NI Costs	141,664	134,583
Redundancy Costs	1,823	22,858
Pension Costs	33,160	35,068
	2,038,106	2,138,904

Total redundancy / termination payments amount to £NIL (2017 - £22,858) and are related to a Management restructure. £NIL (2017 - £NIL) are included in accruals.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

10 Staff costs and employee benefits continued

There are no employees who received total employee benefits (excluding employer pension costs) of more than £60,000.

The Key Management Personnel of the charity are the Directors. Their remuneration is paid via the parent company, Staffordshire Housing Association Limited, and disclosed in Group accounts.

11 Tangible fixed assets

	Land and buildings £	Motor vehicles £	Office Equipment £	ICT Equipment £	Total £
Cost or deemed cost:					
At 1 st April 2017	775,000	12,990	120,776	230,759	1,139,525
Additions	-	-	4,062	4,578	8,640
Disposals	-	-	(1,892)	(971)	(2,863)
At 31 st March 2018	775,000	12,990	122,946	234,366	1,145,302
Depreciation:					
At 1 st April 2017	30,900	12,990	104,350	196,554	344,794
Charge for the year	10,300	-	9,538	13,680	33,518
Eliminated on disposals	-	-	(583)	(860)	(1,443)
At 31 st March 2018	41,200	12,990	113,305	209,374	376,869
Net book value:					
At 31 st March 2018	733,800	-	9,641	24,992	768,433
At 1 st April 2017	744,100	-	16,425	34,206	794,731

The net book value of land and buildings comprised:

	2018 £	2017 £
Land and buildings:		
Freehold	733,800	744,100
	<u>733,800</u>	<u>744,100</u>

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

11 Tangible fixed assets continued

Tangible fixed assets held at deemed cost (previously valuation).

The historic cost equivalent of land and buildings included at deemed cost are as follows:

	2018 Land and buildings £	2017 Land and buildings £
Cost	750,000	750,000
Accumulated depreciation	(68,600)	(64,000)
Net book value	<u>681,400</u>	<u>686,000</u>

Freehold land and buildings included above were recognised as a deemed cost on transition to SORP (FRS 102). These assets are being depreciated from their valuation date of 1st April 2014 and have a net book value of £733,800 (2017 - £744,100). The historic cost equivalent of these assets is £681,400 (2017- £686,000).

12 Debtors

	2018 £	2017 £
Rent Arrears	118,302	98,962
Provision for Bad Debt	(58,913)	(59,960)
Trade debtors	<u>59,389</u>	<u>39,002</u>
Gross amounts due from customers for contract work & accrued income	9,542	60,764
Other debtors	143,534	169,961
Prepayments	<u>112,781</u>	<u>107,082</u>
	<u>325,246</u>	<u>376,809</u>

13 Current asset investments

	2018 £	2017 £
Short term deposits	783,348	896,545
	<u>783,348</u>	<u>896,545</u>

Short term deposits an average interest rate of 0.13%.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

14 Creditors: amounts falling due within one year

	2018	2017
	£	£
Trade creditors	97,392	203,769
Tenant prepayments	78,222	59,975
Payments on account for contracts or performance related contracts	133,519	292,870
Amounts owed to group undertakings	36,489	15,531
Other tax and social security	34,945	1,105
Other creditors	7,863	22,809
Accruals	176,744	267,716
	<hr/>	<hr/>
	565,175	863,775
	<hr/>	<hr/>

Details of leasing arrangements are provided in note 16.

Details of deferred income are provided in note 17.

15 Creditors: amounts falling due after more than one year

	2018	2017
	£	£
Amounts owed to group undertakings	73,000	73,000
	<hr/>	<hr/>
	73,000	73,000
	<hr/>	<hr/>

The amount owed to group undertakings is repayable upon the sale of the Elizabeth House property.

16 Leases

Operating leases - lessee

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2018	2017
	£	£
Not later than one year	95,936	108,400
Later than one and not later than five years	273,243	368,967
Later than five years	-	619
	<hr/>	<hr/>
	369,179	477,986
	<hr/>	<hr/>

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

17 Deferred income

	Under 1 year £	Over 1 year £	Total £
At 1 st April 2017	292,870	-	292,870
Additions during the year	133,519	-	133,519
Amounts released to income	(292,870)	-	(292,870)
At 31 st March 2018	133,519	-	133,519

Income has been deferred to match to related costs in line with the conditions of the relevant contract.

18 Fund reconciliation

Unrestricted funds

	Balance at 1 st April 2017 £	Income £	Expenditure £	Transfers £	Balance at 31 st March 2018 £
Elizabeth House capital fund - designated	654,114	-	-	-	654,114
Retained Earnings	818,825	1,806,852	(1,781,341)	500	844,836
Revaluation Reserve	108,895	-	-	(500)	108,395
	1,581,834	1,806,852	(1,781,341)	-	1,607,345

Restricted funds

	Balance at 1 st April 2017 £	Income £	Expenditure £	Transfers £	Balance at 31 st March 2018 £
Restricted reserves	12,500	2,080,522	(2,080,522)	-	12,500
	12,500	2,080,522	(2,080,522)	-	12,500

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

18 Fund reconciliation continued

Fund descriptions

a) Unrestricted funds

Unrestricted funds constitute the surplus of incoming resources over resources expended on charitable activities which are not restricted in its application.

b) Designated funds

Designated funds comprise funding received from third parties for the development of specific capital projects.

c) Restricted funds

Restricted funds comprise funding which has been received for the provision of specified services. Any unspent funds are carried forward until they are spent or are returned to the funder.

19 Analysis of net assets between funds

	Unrestricted Funds £	Restricted funds £	Total £
Fixed assets	768,433	-	768,433
Cash and current investments	1,151,841	12,500	1,164,341
Other current assets / liabilities	(239,929)	-	(239,929)
Creditors more than one year	(73,000)	-	(73,000)
Total	1,607,345	12,500	1,619,845

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

20 Big Lottery: Restricted Funds

	Total Big Lottery Recognised Income	Total Restricted Charitable income for Associated Activity	Total Restricted Charitable income	Total Income
	£	£	£	£
Income				
Youth in Focus – Stepping Up	10,159	220,464	2,070,724	3,887,374
Reaching Communities – Sunrise Centre	138,133	897,098	2,070,724	3,887,374
Reaching Communities – Shout Out Stoke	57,833	220,464	2,070,724	3,887,374
Total	<u>206,125</u>			

	Total Big Lottery Recognised Expenditure	Total Restricted Charitable Expenditure for Associated Activity	Total Restricted Charitable Expenditure	Total Expenditure
Direct Costs				
Youth in Focus – Stepping Up	10,159	220,585	2,080,522	3,861,863
Reaching Communities – Sunrise Centre	123,673	897,148	2,080,522	3,861,863
Reaching Communities – Shout Out Stoke	53,036	220,585	2,080,522	3,861,863
Support Costs				
Youth in Focus – Stepping Up	-	54,154	-	750,269
Reaching Communities – Sunrise Centre	14,460	208,711	-	750,269
Reaching Communities – Shout Out Stoke	4,797	54,154	-	750,269
Total	<u>206,125</u>			

21 Events after the end of the period

There were no events after the period. (2017: £Nil).

22 Related party transactions

Arch (North Staffs) Limited is a subsidiary of Staffordshire Housing Association Limited. Other subsidiaries of Staffordshire Housing Association include Stillness 924 Limited, Blue Mountain Housing Association Limited and Search Housing Association Limited. Arch, as a wholly owned subsidiary, has taken advantage of Section 33 of FRS 102 not to disclose related party transactions with its parent, Staffordshire Housing Association.

Staffordshire Housing Association Limited is a society registered under the Co-operative and Community Benefit Societies Act 2014. Copies of the Group accounts can be obtained at the registered Head Office: 308 London Road, Stoke on Trent, ST4 5AB.

Transactions with registered and non-registered elements of the business

The Association receives management services from Staffordshire Housing Association Limited.

Arch (North Staffs) Limited (A company limited by guarantee)

Notes to the Financial Statements

Year Ended 31st March 2018

23 Financial instruments

The carrying amounts of the charity's financial instruments are as follows:

	2018	2017
	£	£
<i>Financial assets measured at amortised cost</i>		
Cash at bank and in hand	380,993	463,024
Investments	783,348	896,545
Debtors (excluding prepayments)	212,465	269,727
	<u>1,376,806</u>	<u>1,629,296</u>
<i>Financial liabilities measured at amortised cost</i>		
Short term creditors	(565,175)	(863,775)
Long term creditors	(73,000)	(73,000)
	<u>(638,175)</u>	<u>(936,775)</u>