



ANDERSEN

29 July 2002

The Company Secretary
Business Post Group plc
Express House
464 Berkshire Avenue
Slough
Berkshire
SL1 4PL

Arthur Andersen

180 Strand
London
WC2R 1BL
Tel 020 7438 3000
Fax 020 7831 1133
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Our ref le-nh2828

Dear Sir,

We hereby submit our resignation as auditors of the following companies with effect from 31 July 2002:

	Registered number
✓Business Post Group plc ✓	02800218
✓HomeServe.net Limited	02283789
Business Mail Limited	02072000
Business Post Europe Limited	02072001
Business Post International Limited	01995234
✓Business Post Limited	00965783
Euroad Express Limited	01786789
Europe Post Limited	01791058
Inter-Post.Co.UK Limited	02072002
Premier Parcels Limited	02076452
UK Mail Limited	02072003
Web-despatch.com Limited ✓	01994869
UK Today Couriers Limited	04278924

In accordance with section 394 of the Companies Act 1985, we confirm that there are no circumstances connected with our ceasing to hold office that we consider should be brought to the attention of the company's members or creditors.

Yours faithfully,

Arthur Andersen



COMPANIES HOUSE

0448
06/08/02

Offices in: London Birmingham
Bristol Cambridge Edinburgh
Glasgow Leeds Manchester
Newcastle Reading St Helier

A list of partners is available at
180 Strand
London WC2R 1BL
(principal place of business)