In accordance with Rule 3.35 of the Insolvency (England & Wales) Rules 2016 & Paragraph 49(4) of Schedule B1 to the Insolvency Act 1986

## AM03 Notice of administrator's proposals



MONDAY



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#196

. 1	Company details	
Company number	0 1 9 6 3 8 2 0	→ Filling in this form  Please complete in typescript or in
Company name in full	Nestor Primecare Services Limited	bold black capitals.
2	Administrator's name	
Full forename(s)	Anthony Steven	
Surname	Barrell	
3	Administrator's address	
Building name/number	Donington Court	
Street	Pegasus Business Park	
	Castle Donington	
Post town	Derby	
County/Region		
Postcode	D E 7 4 2 U Z	
Country	United Kingdom	
4	Administrator's name •	
Full forename(s)	Zelf	Other administrator     Use this section to tell us about
Surname	Hussain	another administrator.
5	Administrator's address o	
Building name/number	7	Other administrator Use this section to tell us about
Street	More London Riverside	another administrator.
Post town	London	
County/Region	·	
Postcode	SE12RT	
Country	United Kingdom	

#### 

#### AM03 Notice of Administrator's Proposals

# You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. Contact name James Moran Company name PricewaterhouseCoopers LLP

Address Central Square

29 Wellington Street

Post town Leeds

Country/Region

Postcode L S 1 4 D L

Country United Kingdom

DX

Telephone 0113 289 4067

#### ✓ Checklist

We may return forms completed incorrectly or with information missing.

#### Please make sure you have remembered the following:

- The company name and number match the information held on the public Register.
- You have attached the required documents.
- You have signed and dated the form.

#### Important information

All information on this form will appear on the public record.

#### ✓ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

#### Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

to accordance with Paragraph 49 of Schedule B1 of the Insolvency Act 1986 acd Rule 3.35 of the Inscivency (England and Mates) Rules 2016.

## **Nestor Primecare** Services Limited (in administration)

Trading as Allied Healthcare

Joint administrators' proposals for achieving the purpose of administration



Date:

6 December 2018

Anticipated to be delivered on: 10 December 2018

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### Abbreviations and definitions

The following table shows the abbreviations and insolvency terms that may be used in this document:

Abbreviation or definition	Meaning
Administrators / we / us / our	Anthony Steven Barrell and Zelf Hussain
Allied / the Company	Nestor Primecare Services Limited (in administration) - trading as Allied Healthcare
Bank / RBSIF	RBS Invoice Finance Limited, the secured creditor
BEIS	Department for Business, Energy & Industrial Strategy
CVA	Company voluntary arrangement under Part 1 IA86
CVL	Creditors' voluntary liquidation
cac	Care Quality Commission
HMRC	HM Revenue & Customs
IA86	Insolvency Act 1986
IR16	Insolvency (England and Wales) Rules 2016
preferential creditors	Primarily employee claims for unpaid wages earned in the four months before the insolvency up to £800, holiday pay and unpaid pension contributions in certain circumstances
prescribed part	The amount set aside for unsecured creditors from floating charge funds in accordance with Section 176A IA86 and the Insolvency Act 1986 (Prescribed Part) Order 2003
Purchaser / CRG	Allied Health-Services Limited and Allied Health Support Limited, which are under the control of Health Care Resourcing Group Limited (more widely known as CRG)
PwC	PricewaterhouseCoopers LLP
RPS	Redundancy Payments Service, part of the Insolvency Service, which is an executive agency sponsored by BEIS, and which authorises and pays the statutory claims of employees of insolvent companies under the Employment Rights Act 1996
RFF	Receivables Finance Facility
Sch B1 IA86	Schedule B1 to the Insolvency Act 1986
secured creditor	A creditor with security in respect of their debt, in accordance with Section 248 IA86
SIP	Statement of Insolvency Practice. SIPs are issued to insolvency practitioners under procedures agreed between the insolvency regulatory authorities. SIPs set out principle and key compliance standards with which insolvency practitioners are required to comply

Abbreviation or definition	Meaning	
SIP 9	Statement of Insolvency Practice 9: Payments to insolvency office holders and their associates	
SIP 13	Statement of Insolvency Practice 13: Disposal of assets to connected parties in an insolvency process	
SIP 16	Statement of Insolvency Practice 16: Pre-packaged sales in administrations	
SPA	The agreement for the sale and purchase of the business and assets of the Company dated 30 November 2018 and made between:	
·	<ul> <li>the Company (the Seller), acting through the Administrators;</li> <li>Allied Health-Services Limited and Allied Health Support Limited (the Buyer);</li> <li>Health Care Resourcing Group Limited (the Guarantor of the Buyer's obligations); and</li> <li>RBS Invoice Finance Limited (in relation to debts subject to a Receivables Finance Facility).</li> </ul>	
TUPE	Transfer of Undertakings (Protection of Employment) Regulations 2006	
unsecured creditors	Creditors who are neither secured nor preferential	
WIP	Work in progress (unbilled amounts at the time of appointment relating to the provision of care services prior to the administration)	

Anthony Steven Barrell and Zelf Hussain have been appointed as joint administrators of Nestor Primecare Services Limited to manage its affairs, business and property as its agents without personal liability. They are licensed in the United Kingdom to act as Insolvency Practitioners by the Institute of Chartered Accountants in England and Wales.

The joint administrators are bound by the Insolvency Code of Ethics which can be found at: https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics

The joint administrators may act as controllers of personal data, as defined by UK data protection law, depending upon the specific processing activities undertaken. PricewaterhouseCoopers LLP may act as a processor on the instructions of the joint administrators. Personal data will be kept secure and processed only for matters relating to the joint administrators' appointment. Further details are available in the privacy statement on the PwC.co.uk website or by contacting the joint administrators.

### Why we've prepared this document

On 30 November 2018, the Company went into administration and Zelf Hussain and I were appointed as joint administrators.

We tell you in this document why the Company was put into administration. We give you a brief history of the Company and set out our proposals for achieving the purpose of administration. We include details of the Company's assets and liabilities, and say how likely we are to be able to pay each class of creditor.

According to IA86, the purpose of an administration is to achieve one of these objectives:

- a) rescuing the company as a going concern, or if that is not possible or if (b) would achieve a better result for the creditors than (a)
- b) achieving a better result for the company's creditors as a whole than would be likely if the company were wound up (without first being in administration), or finally, if that is not possible
- realising the company's assets to pay a dividend to secured or preferential creditors.

In this case, we're following (b) to achieve a better result for creditors than would be likely if the Company were wound up (without first being in administration).

Our job is to manage the Company until creditors agree our proposals for achieving the purpose of administration and we've implemented them so far as possible. After that the administration will end.

The whole of this document and its appendices form our statement of proposals for achieving the purpose of administration.

We're not seeking a decision from the creditors to approve our proposals because we think the Company doesn't have enough assets to pay a dividend to unsecured creditors.

So, our proposals will be treated as approved unless enough creditors ask us to seek a decision to approve them. This would happen if at least 10% in value of the total creditors ask us to do so (in line with Rule 15.18 IR16) within eight business days of the date we deliver the proposals to you.

If you've got any questions, please get in touch with my colleague James Moran, on 0113 289 4067.

Signed

Tony Barrell

Joint administrator of Nestor Primecare Services Limited

### At a glance

#### Pre-pack sale of business and assets

Following our appointment as joint administrators of the Company on 30 November 2018, we completed a sale of the Company's business and assets to Allied Health-Services Limited and Allied Health Support Limited, which are under the control of Health Care Resourcing Group Limited (more widely known as CRG). As the Company did not own any significant assets, the outcome for creditors will principally be determined by recoveries from book debts owed in respect of services provided prior to the administration. These debts are subject to fixed charge security in favour of the Secured Creditor.

The sale represented the best outcome for creditors in the circumstances and ensured the continuity of care for its vulnerable service users. The sale resulted in around 8,500 employees transferring to the Purchaser, along with a licence to occupy all the Company's leasehold properties. Therefore the sale also helped mitigate the level of unsecured creditor losses by reducing any contractual claims that could have arisen from supply contracts, redundancies, counter claims and leases that may also transfer. In addition, as part of the sale agreement, the Secured Creditor is providing funding for the Company in administration to discharge November employee arrears and other costs, to safeguard business continuity and value in the debtors.

Assets excluded from the sale principally include cash at bank, leased or third party assets, VAT and other statutory records; and any non-essential business assets that may exist.

#### Our work in the administration

Whilst we have completed a sale of the business and assets, there remains a significant amount of work to do in the administration. In broad terms, this is expected to include:

- Dealing with the Purchaser on post-sale matters connected to the transfer of the business and assets (eg contract novations and property assignments);
- Dealing with administration funding and payment of the November employee arrears and other costs referred to above;
- Recovering opening bank balances;
- Monitoring the deferred consideration in respect of debtor receipts;
- Collecting licence fees from the Purchaser and making ongoing payments of rent (and associated costs) for the period of ongoing occupation;
- Assisting in the assignment or surrender of property leases;
- Fulfilling our statutory duties as joint administrators, including responsibility for the Company's VAT and tax affairs; and
- Winding down the Company's affairs generally, with a view to its dissolution in due course.

In just over six months' time, we will update creditors on the progress of the administration, including the above matters.

#### Estimated outcome for creditors

	Amount owed	% Recovery	Forecast timing
For secured creditors	£2.128m	Uncertain	Uncertain
For preferential creditors:	Nil	Not applicable	Not applicable
For unsecured creditors:	Not yet available	Nil	Not applicable

In relation to the secured creditor, we explain in this report that recoveries are linked to the settlement of customer invoices in respect of services delivered before appointment, the gross value of which is currently uncertain and in the course of being ascertained. In addition, the amount owed at appointment is before funding for November employee arrears and other costs which are estimated to be c£5m.

All of the Company's employees have transferred to the Purchaser under TUPE. In addition, November's employee arrears are being discharged as part of the transaction for the purpose of supporting the continuity of the business, thereby preserving value in the book debts and WIP.

The transfer of employees and payment of these commitments will discharge liabilities that would otherwise be preferential claims and therefore we are not anticipating any preferential claims against the Company.

The Secured Creditor's opening debt and funding of the commitments will be repaid from deferred consideration from the sale of book debts and WIP. Whilst we expect debtors to pay invoices on normal terms, until we have full information, we are unable to reliably predict when collections will be substantially complete.

We have not yet received a Statement of Affairs from the Company's directors showing the level of the Company's liabilities. We have received a list of creditors from the Company for the purposes of issuing these proposals, however we believe that there may be significant further creditors, specifically in relation to HM Revenue & Customs and CVA creditors (including the pension scheme). The overall level of liabilities is expected to be material.

As the Company did not own any significant assets and could not continue to trade during an administration process, we do not believe there was any other option that may have resulted in a better outcome for creditors. As noted later, creditors who were bound by the CVA in May 2018 will shortly be contacted the Supervisor of the arrangement.

This is a brief summary of the possible outcome for creditors based on what we know so far. You shouldn't use it as the main basis of any bad debt provision or debt trading. Please read the rest of this document.

#### Actions required by you

Due to the anticipated outcome for creditors (shown above), it is not necessary for us to seek a decision of creditors to approve these proposals. Instead, they will be deemed approved unless sufficient creditors say otherwise, in the matter described earlier.

We have sent these proposals to you because we believe you may be a creditor of the Company. In order to notify us of your claim, please complete and return a statement of claim form, together with supporting information. A claim form and details on how to submit it, can be found online at <a href="https://www.pwc.co.uk/alliedhealthcare">www.pwc.co.uk/alliedhealthcare</a>.

## Brief history of the Company and why it's in administration

We've enclosed at Appendix C the information required to be provided to you by SIP16. Some of that information is repeated below where beneficial or necessary to do so for the purpose of these proposals.

#### **Background**

The Company began its operations in 1972 in Staffordshire and grew to be one of the largest healthcare providers in the UK.

The Company's main business was the provision of Homecare services to 13,000 patients in their homes across England, Scotland and Wales. It also had a number of other divisions, including out-of-hours GP services and a number of call centres. It had c.8,500 employees, including c.7,500 carers.

In Appendix A, we've provided a summary of the group structure and recent financial performance of the Company.

#### The circumstances leading to our appointment

Earlier this year, the Company was experiencing significant cash flow pressures as a result of increasing costs within the sector, a decline in care hours being delivered in a number of challenging contracts and long standing pension scheme deficits. It proposed a CVA to deal with certain of these legacy issues.

The CVA took effect on 17 May 2018. In broad terms, the Company agreed to contribute to the arrangement from its cash flow, for the purpose of a compromised full and final settlement of the CVA creditors.

However, in the period following commencement of the CVA, the number of hours of care being delivered by the Company continued to decline. This put further pressure on cash flow and created difficulties in delivering a refinance of lending facilities which were due to expire on 30 November 2018.

A combination of these issues led to concerns being raised by the CQC around the future funding and viability of the business and consequently its ability to continue to provide continuity of care. Consequently, on 5 November 2018 the CQC wrote to all Local Authorities in England providing them with a Stage 6 Notification raising concerns about the viability of services run by the Company.

It advised the Local Authorities in England that the Company had failed to provide adequate assurances regarding future funding and there was now a credible risk of disruption to services, warning users to make contingency plans. The Stage 6 notification received media coverage and consequently all the Company's customers are likely to have been made aware of the Company's position and for them to consider contingency plans in relation to contracts with the Company.

The Stage 6 Notification accelerated the reduction in future hours of care to be delivered for Local Authorities and caused operational challenges through the disruption of staff retention and recruitment.

As a result of these increasing challenges, the directors took the decision to pursue an orderly but accelerated sale/transfer of the Company's contracts to new providers, to ensure continuity of care for its service users and deliver the best outcome for Company creditors.

We set out in more detail in Appendix C, details of the work undertaken prior to the administration, the options considered, the reasons for the Company entered administration and why the sale to CRG represented the best outcome for creditors and other stakeholders.

#### **Pre-administration costs**

PwC were originally engaged by the Secured Creditor and the Company to review the Company's short term cash flow and business plan in March 2018. In May 2018, the Company (in conjunction with its own advisers, Turpin Barker Armstrong), proposed a CVA to compromise its significant creditor liabilities.

PwC were not involved in the nomination or supervision of the Company's CVA, however were retained on behalf of the Secured Creditor over this period to continue to review the directors' short term cash flows. This role expanded to include the preparation of a contingency plan to assess options should the CVA not be successful.

Following the CQC Stage 6 Notification in November 2018, a team from PwC were engaged by the Company to support the directors with an accelerated sale process, which included the identification of (and approach to) potential buyers for the business.

Some (but not all) of the above work was performed with a view to the Company entering administration, including:

- Negotiating and substantially completing the sale of the business and assets of the Company;
- Updating key stakeholders on the progress of the sale process;
- Discussions with the Secured Creditor on the short term funding requirement whilst the sale process was underway;
- Working with the Company's directors and solicitors in preparing for the administration;
- Statutory documentation and declarations required for effecting the appointments; and
- Internal procedures in preparation for accepting the appointment.

The pre-administration costs incurred to the time of appointment on 30 November 2018 were £98,932, of which £63,162 remained unpaid at the time the Company entered administration.

Solicitors Gateley Plc and Pinsents Masons LLP were engaged directly by the Company and the Secured Creditor respectively, for legal services in connection with the sale process and effecting the appointment of administrators. Accordingly, we have not incurred any expenses in respect of legal fees.

By its nature, a pre-pack transaction involves the performance of work in the period prior to the appointment of administrators, including the marketing activities and sale negotiations; with the sale completing shortly after the appointment of administrators. In the circumstances of this case, we believe this strategy was in the best interests of the creditors as a whole and has enabled the statutory purpose of the administration to be achieved.

Other work done before the Company entered administration related to the necessary preparatory and statutory steps for placing the Company into administration in an orderly manner. It also ensured the business could continue with minimal disruption and to maximise the cost effectiveness of our work.

More details on pre-administration costs can be found at Appendix B. To the best of our knowledge and belief, no fees or expenses were charged by any other insolvency practitioner. The payment of unpaid pre-administration costs as an expense of the administration is subject to approval under Rule 3.52 IR16 and doesn't form part of our proposals, which are subject to approval under Paragraph 53 Sch B1 IA86.

If creditors elect a creditors' committee, it will be up to the committee to give this approval under Rule 3.52 IR16. But if there's no committee, then because we've said we think the Company doesn't have enough assets to pay anything to unsecured creditors, it will be for the Secured Creditor and preferential creditors (if any) to do so instead.

## What we've done so far and what's next if our proposals are approved

#### Management and financing of the Company's affairs and business

#### Sale of the business and assets

A sale of the business and assets of the Company to CRG was completed on 30 November 2018, immediately following our appointment as joint administrators.

As required by SIP16, a detailed narrative explanation and justification of why a pre-packaged sale was undertaken and alternatives considered, is enclosed at Appendix C. In summary:

- The principal assets, being amounts owed in respect of care services provided prior to the administration, were sold to the Purchaser with consideration deferred and payable on receipt of the debts in the ordinary course of business.
- All other business assets were sold to the Purchaser for the nominal amount of £10, reflecting the low value of assets actually owned by the Company.
- For reasons explained at Appendix C, the alternative outcome was most likely the insolvency of the Company followed by a significant, necessary and immediate curtailment of trading operations in the absence of sufficient funding for the business to continue trading. Had funding been available, the outcome for creditors would have been significantly impacted by the additional costs of managing and controlling a period of trading during the administration, the anticipated disruption caused by the further loss of customer contracts and little prospect of enhancing asset values from an extended period of marketing. The health and safety requirements for a business of this nature would likely have themselves prevented the Company from trading during an administration.
- The sale to the Purchaser enables the statutory purpose of the administration to be achieved. It
  represented the best offer received and so provided the best available outcome for creditors as a
  whole in all the circumstances. Over 8,500 jobs were transferred to the Purchaser, together with
  licences to occupy all of the Company's properties.
- The sale ensured the continuity of essential care to the Company's 13,000 service users.

As part of the transaction, the Secured Creditor is providing funding to the Company in administration for the payment of November employee arrears and certain other costs, for the purpose of ensuring the continuity of care to service users and protecting value in the debtor ledger. In the short period since our appointment, the Secured Creditor has provided funding of £1.7m and payments of £1.4m have been paid as noted below.

	£000s
Funding received from the Secured Creditor	1,726
Employee arrears of wages	(1,389)
Balance held	337

Further payments in respect of these pre-appointment (but business critical) liabilities in the region of c£3.6m will be paid when they fall due, again funded by the Secured Creditor.

#### **Debtors**

The principal asset in the administration is the amounts owed in respect of care services provided prior to the administration. The total amount confirmed as owing at the time of our appointment is estimated at c£7.8m, however this is subject to change once the Company's records have been brought up to date, particularly in respect of amounts unbilled at the time of appointment.

Debts were acquired (and will be collected) by the Purchaser; a strategy which is expected to maximise recoveries for the following reasons:

- All the systems, records, employees and customer knowledge relating to these debts, have transferred to the Purchaser;
- The Purchaser will be liaising with the 1,400 debtors in the ordinary course of business and under existing relationships;
- · The Purchaser receives a share of the amounts recovered (as described in Appendix C); and
- Compared to alternative options, this approach is the most cost effective in the circumstances.

We will be supporting the Purchaser where required and monitoring the collection process to ensure the strategy remains appropriate. However, it is too early to predict the eventual total amount that may be recovered.

We will provide an update for creditors in our next report in around six months time.

#### Leasehold properties

The Company operated from 117 leasehold properties (representing 84 branches), including a leasehold head office in Stafford. On appointment, a licence to occupy all of the leasehold properties was granted to the Purchaser for a period of five months.

We will be providing reasonable assistance to the Purchaser over the coming months with regards to an assignment or surrender of the leases. In the meantime, our intention is to continue to collect licence fees and pay ongoing rent from the date of appointment. We will be writing to landlords as soon as possible with regards to ongoing arrangements.

#### **Employees**

As part of the sale of the business and assets, all employees were transferred under TUPE to the Purchaser. This mitigated employee preferential claims, whilst also significantly reducing potential unsecured claims. As noted earlier, funding is being made available for the arrears of November's employee wages and other certain costs, which in large part would have given rise to preferential claims if not paid.

#### **Funding the administration**

In broad terms, we are expecting to make payments during the administration under the following categories. The anticipated source of funding in each case is also shown.

Payment category	Anticipated source of funding	
Rent, service charge and other property related costs	Licence fees paid by the Purchaser	
Pre-appointment liability commitments in the SPA	Funding from the Secured Creditor	
Professional costs	Deferred consideration and other sundry assets	
All other expenses	Deferred consideration and other sundry assets	

In the event of insufficient deferred consideration to pay professional costs and other expenses of the administration, these would be funded by the Secured Creditor.

#### Connected party transactions

In accordance with SIP13, we are required to disclose any known connected party transactions that occurred in the period following our appointment or any proposed connected party transactions. We confirm that no such transactions have occurred and none are expected.

#### Directors' conduct and investigations

One of our duties is to look at the actions of anybody who has been a director of the Company in the three years before our appointment. We have to submit our findings to BEIS within three months of our appointment.

We also have to decide whether any action should be taken against anyone to recover or contribute to the Company's assets. If you think there is something we should know about and you haven't yet told us, please write to us. This is part of our normal work and doesn't necessarily imply any criticism of the directors' actions.

#### Objective of the administration

We're following objective (b) for the purpose of the administration, which is to achieve a better result for the Company's creditors as a whole than would be likely if the Companies were wound up (without first being in administration).

We believe that this objective will be achieved as a result of the sale of the business and assets to the Purchaser, principally through a significantly improved outcome for the Secured Creditor. The outcome for other classes of creditors has also been improved, by virtue of minimising losses (and therefore claims), including as a result of the transfer of employees and likely transfer of property leases.

We also believe that the continuation of the business by the Purchaser will enable us to achieve enhanced realisations from debts than would have been achievable had the Company ceased trading.

We'll continue to manage and finance the Company's business, property and affairs from Secured Creditor funding and assets realisations, as described above. We may also investigate and, if appropriate, pursue any claims the Company may have. We'll also do anything else we think appropriate, to achieve the purpose of the administration or to protect and preserve the Company's assets or to maximise realisations or for any other purpose incidental to these proposals.

#### Estimated outcome for creditors

#### Secured creditors

The outcome for the Secured Creditor is principally dependent on amounts received from book debts which are subject to a fixed charge in its favour. We are supporting the exercise to bring the Company's accounts up to date, in order to understand the total amount owed.

However, based on current information and after reasonable provisions (including for the costs of the administration), we don't think the Secured Creditor will be repaid in full. The Secured Creditor's lending to the Company as at the date of administration was c£2.1m and is secured by a debenture dated 30 November 2015. This security gives the Secured Creditor fixed and floating charges over all the Company's assets.

The additional amounts committed in respect of discharging pre-appointment liabilities will also form part of the Secured Creditor's secured lending (representing an estimated further £5m, although this is subject to change).

#### Preferential creditors (mainly employees)

All the Company's employees have transferred to the purchaser under TUPE, therefore we are not anticipating any employee preferential claims. This is also the case because, as noted earlier, the Secured Creditor has committed to funding the arrears of employee wages and related costs.

#### **Unsecured creditors**

In an administration, dividends generally become available for creditors from two potential sources (1) any prescribed part fund and (2) any surplus remaining after secured and preferential debts have been repaid in full.

The prescribed part is a fund that has to be made available for unsecured creditors. It's paid out of "net property". Net property is floating charge realisations after costs, and after paying - or setting aside enough to pay - preferential creditors in full. But it only has to be made available where the floating charge was created on or after 15 September 2003.

The amount of the prescribed part is:

- 50% of net property up to £10,000; plus
- 20% of net property above £10,000; but
- subject to a maximum of £600,000.

The prescribed part applies in this case as there is a floating charge created on or after 15 September 2003. However, we don't think there will be a prescribed part dividend for the unsecured creditors because we don't think the Company will have any net floating charge realisations. If it doesn't, the value of the net property and prescribed part will be nil.

Aside from the prescribed part, we don't think there will be any dividend for unsecured creditors based on what we know currently.

In the unlikely event that a dividend does become available, via the prescribed part or otherwise, the following paragraphs will apply.

- In relation to any prescribed part, if we think the costs of agreeing claims and paying a prescribed part dividend will be disproportionate to the benefits, we can apply for a court order not to pay the prescribed part to unsecured creditors.
- 2. If we think there will be money for unsecured creditors other than from the prescribed part, we may (but we won't have to) agree in principle the claims of unsecured creditors.
- 3. If we choose to agree unsecured claims, we may ask the court to allow us to pay dividends to those creditors. If we choose not to ask the court for permission, a subsequent liquidator will formally adjudicate on the claims agreed by us in principle and pay any dividends to unsecured creditors.
- 4. The amount of any dividend would depend on the final level of admitted claims, total realisations and administration costs.

If you are a creditor bound by the CVA (approved in May 2018), the Supervisor has confirmed that you will be contacted shortly with regards to the current position and status of the CVA. To the extent you do receive a dividend from the CVA, you will need to reduce your claim against the Company in administration, by that amount.

Please note that this guidance on dividend prospects is only an indication. You shouldn't use it as the main basis for any bad debt provisions or debt trading.

#### Our fees and disbursements

Insolvency law currently allows fees to be calculated in three ways:

- As a percentage of the value of the property which we deal with (often referred to as a "percentage basis");
- By reference to the time properly given by us and our staff attending to the matters arising ("time costs basis"); or
- A set amount (a fixed fee).

The basis of our fees can be a combination of the above and different bases can be used for different parts of our work. The fee approving body decides which basis (or combination of bases) should be used to calculate fees, once it is satisfied that the fee basis proposed represents the most appropriate mechanism in the circumstances of the case.

It will be up to a creditors' committee to fix the basis of our fees and disbursements for services provided by our firm (defined as Category 2 disbursements in SIP9). But if there's no committee, because we've said we think the Company doesn't have enough assets to pay anything to unsecured creditors, we'll ask the Secured Creditor and preferential creditors (if any) to do so instead. If creditors or the committee do not fix the basis of our fees and Category 2 disbursements, we may apply to the court to fix them no later than 18 months after the date of our appointment.

However, before the basis of our fees can be approved, we must provide all creditors with a 'Remuneration Report' containing the following:

- 1. Details of the work we have done and propose to do (much of which has been included in this report).
- 2. Details of the expenses we expect to incur, and
- 3. If any element of our remuneration is to be paid on a time cost basis, an estimate of the hours likely to be incurred and the hourly rates for that work (a fees estimate).

We will be discussing our remuneration with the Secured Creditor in the first instance, as the only party expected to have a financial interest in the administration. We currently intend to propose that our fees be based on a time costs basis. We also intend to propose that disbursements for services provided by our firm (defined as Category 2 disbursements in SIP9) are charged as per our firm's policy.

We will circulate our Remuneration Report to all creditors in due course confirming details of what is being proposed.

#### **Ending the administration**

Our exit route will depend on the outcome of the administration. At the moment we think that the most likely exit route will be one of those set out below.

#### No distribution to unsecured creditors

As we've said above, we don't think there will be any dividend for unsecured creditors. Assuming that's the case, once we've finished our work we'll file a notice with the Registrar of Companies and the Company will be dissolved three months later.

But if we think that there are matters that should be conducted or investigated in a liquidation rather than in the administration because, for example, of the additional powers available to liquidators (or if it's more cost effective to do so), we may instead apply for a court order ending the administration and for the Company to be wound up.

#### Prescribed part distribution only

In the unlikely event that a prescribed part is available for distribution, once we've paid any prescribed part dividend and finished our other work, we'll file a notice with the Registrar of Companies and the Company will be dissolved three months later.

But if we think that there are matters that should be conducted or investigated in a liquidation rather than in the administration because, for example, of the additional powers available to liquidators (or if it's more cost effective to do so), we may instead apply for a court order ending the administration and for the Company to be wound up.

#### Distribution other than a prescribed part

In the unlikely event that a dividend other than a prescribed part is available for distribution, once we've finished our work, we'll put the Company into creditors' voluntary liquidation so that the liquidator can pay the dividend. If this happens, we propose that Anthony Steven Barrell and Zelf Hussain are appointed as joint liquidators and that any act required or authorised to be done by the joint liquidators can be done by either or both of them. Creditors may, before these proposals are approved, nominate a different person or persons as liquidator(s), in accordance with Paragraph 83(7)(a) of Sch B1 IA86 and Rule 3.60(6) IR16.

In our next report to creditors we will provide a further update on what we think the likely exit route(s) may be, based on circumstances at that time.

#### **Estimated financial position**

The directors have not yet given us a statement of affairs for the Company. This is because we have issued these proposals as soon as reasonably practicable and the directors are still in the process of preparing the statement. A copy will be filed at Companies House in due course.

Pending submission of the directors' statement of affairs, we set out at Appendix D the estimated financial position of the Company as at 30 November 2018, which has been prepared to the best of our knowledge at this time.

As required by law, this includes details of the creditors' names, addresses and debts, including details of any security held. Details of employees and former employees of the Company and consumers claiming amounts paid in advance for the supply of goods and services must be provided in separate schedules. These separate schedules (if any) will not be filed at Companies House.

Nestor Primecare Services Limited - in administration Joint administrators' proposals for achieving the purpose of administration

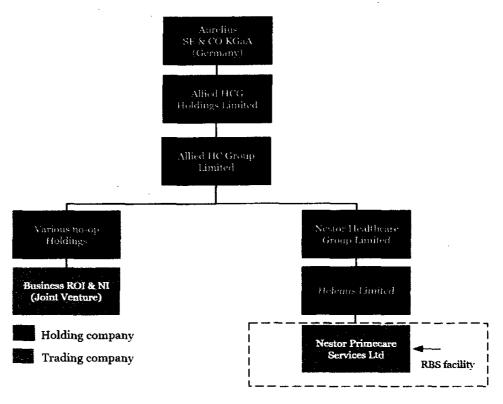
We have received a list of creditors from the Company for the purposes of issuing these proposals, however we believe that there may be significant further creditors, specifically in relation to HM Revenue & Customs and CVA creditors (including the pension scheme). The overall level of liabilities is expected to be material and is expected to be confirmed in the directors' statement of affairs.

We recognise creditors may want to contact each other to discuss certain aspects of the case. If you need more information to be able to do this, please write to us or email your request to <a href="mailto:katharine.herridge@pwc.com">katharine.herridge@pwc.com</a> and <a href="mailto:james.moran@pwc.com">james.moran@pwc.com</a>.

## Statutory and other information

Court details for the administration:	In the High Court of Justice, Business and property Court in Leeds, Company and Insolvency List (ChD)
	Court reference: 1219 of 2018
Full name:	Nestor Primecare Services Limited
Trading name:	Allied Healthcare
Registered number:	01963820
Registered address:	Cavendish House Lakhpur Court, Staffordshire Technology Park, Stafford, ST18 0FX
Company directors:	Carl Michael Brown Narinder Singh Dr Caspar Friedrich Trautwein
Company secretary:	David Collison
Shareholdings held by the directors and secretary:	Not applicable
Date of the administration appointment:	30 November 2018
Administrators' names and addresses:	Anthony Steven Barrell of PricewaterhouseCoopers LLP, Donington Court, Pegasus Business Park, Castle Donington, Derby DE74 2UZ and Zelf Hussain of PricewaterhouseCoopers LLP, 7 More London Riverside, London SE1 2RT
Appointer's/applicant's name and address:	The directors of Nestor Primecare Services Limited, Cavendish House, Lakhpur Court, Staffordshire Technology Park, Stafford, England, ST18 0FX
Objective being pursued by the Administrators:	Objective (b): to achieve a better result for creditors than would be likely if the Company were wound up (without first being in administration).
Division of the Administrators' responsibilities:	For the purposes of Paragraph 100(2) ol Schedule B1 the administrators may exercise any of the powers conferred on them by the IA86 jointly or individually.
Regulation (EU) 2015/848 of the European Parliament and of the Council of 20 May 2015 on Insolvency Proceedings (recast) :	The Regulation applies to this administration and the proceedings are main proceedings.

## Appendix A: Group structure and recent trading history



£000s	FY17 £000s	9m ended September 2018 £000s
Revenue	183,955	123,181
Cost of Sales	(132,683)	(89,142)
Gross Profit	51,272	34,039
Overheads	(35,095)	(24,619)
Operations EBITDA	16,179	9,420
Central Overheads	(15,539)	(10,973)
Total EBITDA	640	(1,553)

EBITDA = Earnings before interest, tax, depreciation and amortisation

## Appendix B: Pre-administration costs

The table below provides details of costs which were incurred before our appointment as administrators but with a view to the Company entering administration.

	Paid amount £	Unpaid amount £
Our fees as Administrators-in-waiting	98,932	63,162
Expenses incurred by us as Administrators-in-waiting	Nil	Nil
Fees charged by other persons qualified to act as an insolvency practitioner	Nil	Nil
Expenses incurred by other persons qualified to act as an insolvency practitioner	Nil	Nil
Total	98,932	63,162

#### Our fees as administrators-in-waiting

Please note the following:

- Amounts paid were done so by the Company, under engagement letters with the Company dated 13 March 2018 (which was amended by variation letters on 23 July 2018) and 13 November 2018.
- Our work continued for the Company until it entered administration at 15:38 on 30 November 2018.
- Some £63,162 of fees remained unpaid at the date of administration.

We included details earlier in this report of the work performed with a view to the Company entering administration.

#### Expenses incurred by us

Expenses relate to those incurred by our firm and our staff in performing the work, in accordance with our firm's expenses policy. Solicitors Gateley Plc and Pinsents Masons LLP were engaged directly by the Company and the Secured Creditor respectively, for legal services in connection with the sale process and effecting the appointment of administrators. Accordingly, we have not incurred any expenses in respect of legal fees.

#### Approval of pre-administration costs

The payment of unpaid pre-administration costs as an expense of the administration is subject to approval under Rule 3.52 IR16 and doesn't form part of our proposals, which are subject to approval under Paragraph 53 Schedule B1 IA86. We expect the Secured Creditor will be the relevant class of creditor to review and approve these costs for payment in due course.

# Appendix C: Copy of our report to creditors on the sale of the business and assets

When viewed on our website, this appendix can be viewed by clicking the link:

Initial letter to creditors with SIP16 report



#### To all known creditors

6 December 2018

Our ref: HP/KH/AlliedHealthcare/GBWB262/D355Gv2017

Dear Sir/Madam

Nestor Primecare Services Limited - in administration ("the Company") (Formerly trading as Allied Healthcare)

#### Why you've received this letter

The Company's records show that you may be owed money by the Company. So, I'm writing to tell you that, as shown on the enclosed notice, Zelf Hussain and I were appointed joint administrators of the Company on 30 November 2018. We will manage the Company's affairs, business and property as its agents and without personal liability.

I'm also writing to tell you about the sale of the Company's business and assets.

#### The purpose of administration

The statutory purpose of an administration is to achieve one of these objectives:

- a) rescuing the company as a going concern, or if that is not possible or if (b) would achieve a better result for the creditors than (a)
- b) achieving a better result for the company's creditors as a whole than would be likely if the company were wound up (without first being in administration), or finally, if that isn't possible
- realising the company's assets to make a distribution to secured or preferential creditors.

In this case, we are pursuing objective (b) in respect of the Company, as it wasn't possible to rescue the Company as a going concern.

#### Sale of the business

We're pleased to tell you that on 30 November 2018, the Company's business and assets were sold to Allied Health-Services Limited and Allied Health Support Limited, which are under the control of Health Care Resourcing Group Limited (more widely known as CRG). Details of the sale are in the Appendix.

PricewaterhouseCoopers LLP, Central Square, 29 Wellington Street, Leeds, LS1 4DL T: +44 (0) 113 289 4000, F: +44 (0) 113 289 4460, www.pwc.co.uk



The sale enables the statutory purpose to be achieved. As outlined in greater detail in the Appendix, this represented the best offer the Company received, and so provided the best available outcome for creditors as a whole in the circumstances.

Further details of the sale, can also be found on our dedicated website <a href="www.pwc.co.uk/alliedhealthcare">www.pwc.co.uk/alliedhealthcare</a>, which will be updated periodically to include progress reports on the administration.

#### What you're owed

If you are owed money by the Company, please complete the proof of debt form, which can be found online at <a href="https://www.pwc.co.uk/alliedhealthcare">www.pwc.co.uk/alliedhealthcare</a>. Completed forms and supporting information should be returned to The Joint Administrators of Nestor Primecare Services Limited, Level 8 Central Square, 29 Wellington Street, Leeds, LS1 4DL.

If your claim includes VAT, you may be able to obtain VAT bad debt relief six months after your supply. Your local VAT office can help you with this.

The Company entered into a Company Voluntary Arrangement ("CVA") on 17 May 2018. If you are a creditor bound by that arrangement, the Supervisor has confirmed that you will be contacted shortly with regards to the current position and status of the CVA. To the extent you do receive a dividend from the CVA, you will need to reduce your claim against the Company in administration, by that amount.

#### How we report to creditors

As administrators we have to prepare and send out our proposals setting out how we intend to achieve the purpose of administration. Our proposals are being issued with this letter.

#### Your rights as creditors

Our appointment means that you can't start or continue legal action, enforce security or repossess any goods held by the Company unless we agree or the court allows it.

You can find information on administrators' fees and your rights at:

https://www.icaew.com/-/media/corporate/files/technical/insolvency/creditors-guides/2017/administration-creditor-fee-guide-6-april-2017.ashx?la=en

Please contact us on 0113 289 4729, or at <a href="mailto:harpreet.panesar@pwc.com">harpreet.panesar@pwc.com</a> or <a href="james.moran@pwc.com">james.moran@pwc.com</a> if you'd like a paper copy free of charge or have any questions.



Finally, you also have the right to opt out of receiving further documents relating to these proceedings. Please see the attached sheet "Information provided to creditors on opting out in accordance with Rule 1.39" for full details.

The right to opt out only applies to documents required by the Insolvency Act 1986 or the Insolvency (England and Wales) Rules 2016 to be delivered to creditors generally or to a particular class of creditors. It does not apply to documents or correspondence sent to people in a capacity other than as creditor (e.g. as an employee) or to correspondence sent to individual creditors.

Any formal opt out request should be sent to us at the address listed above or by e-mail to: <a href="mailto:creditorenquiries@uk.pwc.com">creditorenquiries@uk.pwc.com</a>.

#### **Directors' conduct**

One of our duties is to look at the actions of anybody who has been a director of the Company in the three years before our appointment. We also have to decide whether any action should be taken against anyone to recover or contribute to the Company's assets. If you think there is something we should know about, please complete the relevant section of the claim form. This is part of our normal work and doesn't necessarily imply any criticism of the directors' actions.

Yours faithfully for and on behalf of Company

Tony Barrell

Joint administrator

Enclosures: Appendix

Information provided to creditors on opting out in accordance with Rule 1.39

Anthony Steven Barrell and Zelf Hussain have been appointed as joint administrators of Nestor Primecare Services Limited to manage its affairs, business and property as its agents without personal liability. They are licensed in the United Kingdom to act as Insolvency Practitioners by the Institute of Chartered Accountants in England and Wales.

The joint administrators are bound by the Insolvency Code of Ethics which can be found at: https://www.gov.uk/government/publications/insolvency-practitioner-code-of-ethics

The joint administrators may act as controllers of personal data, as defined by UK data protection law, depending upon the specific processing activities undertaken. PricewaterhouseCoopers LLP may act as a processor on the instructions of the joint administrators. Personal data will be kept secure and processed only for matters relating to the joint administrators' appointment. Further details are available in the privacy statement on the PwC.co.uk website or by contacting the joint administrators.



Information regarding the sale of the business and assets of Nestor Primecare Services Limited on 30 November 2018 as required by Statement of Insolvency Practice No.16

#### Background

Nestor Primecare Services Limited, trading as Allied Healthcare, began its operations in 1972 in Staffordshire and grew to be one of the largest healthcare providers in the UK.

The Company's main business was the provision of Homecare services to 13,000 patients in their homes across England, Scotland and Wales. It also had a number of other divisions, including out-of-hours GP services and a number of call centres. It had c.8,500 employees, including c.7,500 carers.

Earlier this year, the Company was experiencing significant cash flow pressures as a result of increasing costs within the sector, a number of challenging contracts, a decline in the number of hours of care being delivered by the Company and long standing pension scheme deficits. It proposed a Company Voluntary Arrangement ("CVA") to deal with these legacy issues.

The CVA took effect on 17 May 2018. In broad terms, the Company agreed to contribute to the arrangement from its cash flow, for the purpose of a compromised full and final settlement of the CVA creditors.

However, in the period following commencement of the CVA, the number of hours of care being delivered continued to decline. This put further pressure on cash flow and created difficulties in delivering a refinance of lending facilities which were due to expire on 30 November 2018.

A combination of these issues led to concerns being raised by the Care Quality Commission ("CQC") around the future funding and viability of the business and consequently its ability to continue to provide continuity of care. Consequently, on 5 November 2018 the CQC wrote to the 84 Local Authorities in England providing them with a Stage 6 Notification raising concerns about the viability of services run by the Company. The notice was not formally issued to local authorities in Scotland & Wales and other customers, but they would have been aware of the notification from media coverage.

The CQC advised the Local Authorities in England that the Company had failed to provide adequate assurances regarding future funding and there was now a credible risk of disruption to services, warning users to make contingency plans which could be implemented by 30 November 2018.

The Stage 6 Notification accelerated a reduction in care hours to be delivered in future as contract termination notices were issued by customers and caused operational challenges through the disruption of staff retention and recruitment.

As a result of these increasing challenges, the directors took the decision to pursue an orderly but accelerated sale/transfer of the Company's contracts to new providers, to ensure continuity of care for its service users and deliver the best outcome for Company creditors.



## The source of the administrators' initial introduction

We were originally introduced to the Company by its secured creditor, RBS Invoice Finance Limited ("RBSIF" or "the Secured Creditor") in March 2018, due to concerns over the Company's short term cash flow.

## The extent of the administrators' involvement before the appointment

As noted above, we were originally engaged by the Secured Creditor and the Company to review the Company's short term cash flow and business plan in March 2018. In May 2018, the Company (in conjunction with its own advisers, Turpin Barker Armstrong), proposed a CVA to compromise its significant creditor liabilities.

PwC were not involved in the nomination or supervision of the Company's CVA, however were retained on behalf of the Secured Creditor over this period to continue to review the directors' short term cash flows and updated business plan. This role expanded to include the preparation of a contingency plan to assess options should the refinance not be successful.

Following the CQC Stage 6 Notification in November 2018, a team from PwC were engaged by the Company to support the directors with an accelerated sale process, which included the identification of (and approach to) potential buyers for the business. This was in addition to the team above that was preparing to implement a contingency plan should an insolvency be required to deliver the sale transaction.

Historically, other PwC teams have undertaken immaterial assignments with the Company, including the preparation of a financial model in early 2018 and some tax/legal structuring work in 2016.

After careful consideration, we concluded that the above work provided no threats to the fundamental principles set out in the ICAEW's Code of Ethics for Insolvency Practitioners and therefore we weren't precluded from acting as administrators of the Company. In particular, none of our work related to the causes of the Company's financial issues, the CVA or its failure, as described above.

As we confirm later, the party with the primary financial interest in the progress and outcome of the administration is the Company's secured creditor, which consented to our appointment.

Alternative options
considered by the directors
before formal insolvency
and by the administrators
on their appointment and
during the administration;
and the possible
outcome(s) of the
alternative options,
including why it was not
appropriate to trade the
business and offer it for
sale as a going concern
during the administration

In November 2018, the directors engaged PwC to assist with a sales process with the objective of securing a sale of the Company, or a sale/orderly transfer of the Company's business and assets.

At the same time, the proposed administrators were engaged separately by the Secured Creditor and the Company to consider the options available to the Company, pending the outcome of the sales process. This included preparing contingency plans and assessing the potential outcomes for creditors under a number of scenarios. The main options considered were:

- Sale of the Company:
- Sale of the business and assets to a single provider;
- Sale of the business and assets on a piecemeal basis to a number of providers;
- A Company Voluntary Arrangement;
- A trading administration; and
- A wind down or closure of the business.



In summary, the sale of the Company or its business and assets, was likely to provide a better outcome for creditors than the other options identified, for the following reasons:

 A wind down or closure of the business was assessed to be the worst outcome for creditors. This would be due to a significantly higher level of creditor claims from a) contract terminations, b) employee claims including for redundancy, and c) landlord claims for unpaid rent and breach of lease agreements. In addition, a closure would also have d) reduced the value realisable for Company assets, with lower debtor realisations expected; plus the wind down would have needed significant funding to pay arrears of pay, salaries and overheads during the wind down.

The likely severe impact on continuity of care for patients and service users meant that a wind down or closure of the business would have been the worst outcome for all stakeholders.

- The Company had previously sought to implement a CVA, however this has not been successful. With creditors' arrears already part of a CVA, a further compromise of creditors was unlikely to improve the viability of the Company. The issues being faced by the Company were no longer balance sheet or creditor related, but instead, were due to future funding/viability for which the Stage 6 Notification was issued. The reduction of hours of care being delivered, the loss of contracts and difficulties in securing additional funding facilities would only make this more challenging. Consequently, a CVA option was deemed to not be viable (including because of the lack of time available to implement a CVA) or in the best interest of creditors.
- The theoretical benefit of continuing to trade the business in administration would have been to provide additional time to secure the highest value from a sale of the business. In this specific situation however, trading was not considered possible because of:
  - the rapid contingency plans being implemented by Local Authorities, meaning the business value was reducing as contracts were taken back by customers;
  - prohibitive funding requirements in order to facilitate trading in an administration;
  - · the additional professional costs involved under a trading administration; and
  - the material health and safety risks associated with trading a business of this nature, in particular under funding constraints.

All of these factors pointed to a quicker sales process being beneficial, both for the outcome to creditors and in managing risks to service users. In addition, there was no evidence from the marketing activities, explained below, that an additional period of time would have improved the outcome for creditors over what has been achieved. Indeed, any further delays in achieving a transfer of the business, would likely have accelerated the loss of customer contracts.



An overview of the sale process undertaken and outcome of discussions is summarised as follows:

- Marketing activities are described later in this Appendix, however in summary, the
  potential sale of the business was discussed with a total of 136 parties, 69 of which
  signed a non-disclosure agreement to receive further information.
- 27 parties ultimately made an offer for all or part of the business.
- Only one of the offers was for a sale of all of the business and assets. The remaining offers were for a selection of branches or regions.
- None of the offers received were for a sale of the shares in the Company.
- All of the offers were for values which confirmed the Company would be unable to repay its creditors in full and would be unable to avoid entering an insolvency process.

At this stage, it was determined that the two best outcomes from creditors would be to either a) progress with a sale of all of the business and assets to a single provider, or b) progress with a piecemeal sale to the best combination of regional offers.

As detailed below, the sale of the whole business was determined to be the most likely course of action to provide the best outcome for creditors and was duly implemented by us immediately upon our appointment. A piecemeal sale was subject to further due diligence, would have taken more time, with value likely to decline as customers terminated contracts. There would also have been significant transaction risk and there could have been elements of the business, including employees, left behind and resulting in risks to continuity of care.

In consideration of all the options available, a key factor was identifying where the economic interest lay with regard to the respective rights of the creditors of the Company. Our assessment was that:

- In this situation, the economic benefit would only accrue to the unsecured creditors
  if the debt of the secured creditor was settled in full.
- There is unlikely to be a prescribed part dividend with the majority of assets being captured under the Secured Creditor's fixed charge, secured on specific book debts.
- From the evidence available, there appeared to be a limited prospect under any of the options, for the secured creditor to recover its debts to a level where funds would become available for unsecured creditors by way of an unsecured dividend.
- The secured creditor specifically consented to our appointment and released its security as part of the sale, demonstrating their understanding that the best result had been achieved for creditors with the primary economic interest.



In summary therefore, it was determined that the sale to CRG provided the best outcome for creditors and other stakeholders on the basis that:

- It provided the optimum opportunity to maximise the recovery of book debts, through both the structure of the deal and by providing the most timely and orderly transfer of customer contracts to a new provider, thereby negating the risk of ongoing losses and contract terminations;
- It provided the best means of reducing employee liabilities, through offering an opportunity of employment for all employees of the business; more specifically:
  - All employees transferred to the purchaser, offering the opportunity for ongoing employment and mitigating employee claims for redundancy and pay in lieu of notice; and
  - As part of the sale, the Secured Creditor agreed to make funding available for significant arrears of wages and salaries up until the transfer date (to ensure continuity of care and preservation of book debt value).
- The sale provided the best means to reduce landlord creditor claims, through
  offering an opportunity to have a continued tenancy from the new business, across
  all sites:
- The purchaser will be seeking to take on branches relating to the continued delivery of transferring contracts, mitigating issues for landlords under their respective property leases; and
- The sale provided the most optimal outcome for service users and ensured the
  most effective and least risky solution to ensure the continuity of care of patients
  and service users across the UK.

On this basis, an immediate sale presented the best way of preserving the underlying business, providing continuity of care and maximising the overall outcome for creditors of the Company, through maximising debtor recoveries and minimising the employee and other creditor claims from a going concern sale of the whole business.

#### Whether efforts were made to consult major or representative creditors

PwC consulted with the secured creditor who consented to the appointment of the administrators and agreed to the sale of the business and assets.

PwC and the Company also consulted with other stakeholders and creditors as part of their involvement, including the:

- Care Quality Commission;
- Department of Health and Social Care;
- UK Government Investments;
- · Association of Directors of Adult Social Services; and
- NHS England.

These stakeholders strongly indicated their preference for a sale/transfer of the business as a whole given the risks around a piecemeal transaction to value and continuity of care.



	Due to the expected economic interest falling with the secured creditor and the sensitive nature of the sale discussions, customer contingency planning and short term cash flow pressures, we were unable to hold further discussions with other classes of creditors in advance of the appointment, in the interest of securing the best overall outcome.
Requests made to potential funders to fund working capital requirements	Tithe Secured Creditor continued to provide funding following the Stage 6 Notification and for the pre-packaged administration. This has included funding of payments of arrears of wages from November up until the date of the transaction that will be paid via the Company in administration.
Details of registered charges with dates of creation	Charge holder: RBS Invoice Finance Limited.  Type of charge: A fixed charge over Company assets, a floating charge debenture and a negative pledge.  Assets charged: Any Company land, property, plant, stock, goodwill and trade debtors.  Date of creation: 30 November 2015.
Whether or not the business or assets have been acquired from an insolvency practitioner within the previous two years	No business or assets have been acquired by the Company from an insolvency practitioner in the last two years, as far as we are aware.
Marketing activities conducted by the Company and / or administrators	Marketing activities undertaken  In the period after 3 November 2018, the directors and PwC considered or contacted 136 parties to explore a sale of the business. These parties were identified either through:
	The directors knowledge of the industry;
	Internal PwC knowledge regarding potential buyers for the business; and
	<ul> <li>Direct approaches from buyers to the directors or PwC, following the publicity generated through media coverage.</li> </ul>
	The directors and PwC issued 114 non-disclosure agreements (NDAs) to interested parties, enabling them to receive further information on the business and facilitate discussions around a potential transaction.
	The acquisition opportunity was not formally advertised because:
	<ul> <li>a large number of interested parties had been identified by other means;</li> <li>the parties identified included those likely to have an interest in the Company and able to transact quickly;</li> <li>the Company experienced unsolicited media coverage on its difficulties, but which did generate further interest; and</li> <li>there was a risk that wider advertising, in conjunction with the Stage 6 Notification, would accelerate the erosion of value as more Local Authorities may have sought to change providers.</li> </ul>



<del></del>	
	Outcome
	Some 69 NDAs were returned leading to the provision of further information to those parties. A total of 27 offers were received for elements of the business, with offers usually on a region by region, or branch by branch basis.
	Those parties with interest in the most number of branches were prioritised to ensure the most optimal outcome from a value perspective, but also to ensure best opportunity for the continuity of care across all regions, which would ultimately preserve debtor realisations. One offer was received for the whole of the business.
	Upon a review of the offers received, two primary options appeared for consideration. Firstly, the offer for the whole of the business and secondly, a piecemeal sale to four separate providers.
	These offers were compared to one another and ranked in accordance with the respective value propositions, a best case/worst case creditor outcome analysis and timing/transaction risks.
	Following this review (including discussions with the Secured Creditor and key stakeholders), both the directors and the proposed administrators assessed that the option for the sale of the whole business to the single provider would provide the best outcome for creditors and ensure continuity of care for the service users and should be accepted (as outlined in previous sections).
Valuations of the business or the underlying assets	The primary value assets of the business are its contracts and associated debtors. We have gained sufficient comfort on the market value of these assets through the sales process described in this document.
	Other assets are limited to fixtures, fittings and computer equipment (with book values of £1.2m and £0.4m respectively). These assets are all low value items and being located at both head office and 84 branch locations across the country means any net realisable value (i.e. after the costs of realisation) was expected to be negligible. Therefore we did not obtain any formal valuations of these assets.
The date of the transaction	30 November 2018
The identity of the	Allied Health-Services Limited and Allied Health Support Limited.
purchaser .	On completion, the acquiring entities were not connected with any of the current directors of the Company. We understand the purchaser may offer some of the directors employment in the new business.
Whether the transaction impacts on more than one related company	No other group companies are impacted by the transaction.  The Company is shareholder of a number of subsidiaries, all of which are dormant.



Whether any directors had
given guarantees for
amounts due from the
Company to a prior
financier, and whether that
financier is financing the
new business

No debts of the Company were guaranteed by the directors. The Secured Creditor is not funding the new business.

#### Details of the assets involved and the nature of the transaction

#### Assets included in the transaction:

The ongoing contracts of the business (subject to assignment agreements with local customers), book debts and work in progress ("WIP") (see deferred consideration agreement below), the goodwill, intellectual property, fixtures and fittings, and computer equipment.

#### Assets excluded:

Cash at bank, leased or third party assets, VAT and other statutory records.

#### Any other relevant information as to the nature of the transaction:

- Book debts were subject to a Receivables Finance Facility with the Secured Creditor. As part of the transaction, the Secured Creditor sold the debts to the purchaser for a nominal sum in return for fixed charge security over the debts and deferred consideration from the purchaser linked to the amount collected from the ledger.
- The transaction included a commitment to discharge employee arrears and certain other business critical liabilities (totalling c£5m) for the purpose of supporting the continuity of the business, thereby preserving value in the book debts and WIP.
- These commitments will be funded by the Secured Creditor and it will be repaid
  principally from deferred consideration in due course. The payments in large part
  discharge liabilities that would otherwise give rise to preferential claims against the
  Company, that would rank ahead of unsecured creditor claims in any event.
- The purchaser has been given a licence to occupy all leased properties, pending it reaching new arrangements with existing landlords.

## The consideration for the transaction, terms of payment, and any condition of the contract that could materially affect the consideration

#### Amount of consideration:

As stated above, the secured creditor is the party with the primary financial interest in the administration. Value for the secured creditor will arise from deferred consideration from the sale of book debts and WIP to the purchaser.

At the time of our appointment, the book debt ledger was £7.8m. The value of WIP is presently uncertain and we are awaiting further details when the Company's records have been brought up to date.

The purchaser will undertake the collection of these acquired debts and receipts will be shared between (1) the Secured Creditor as deferred consideration (to fund the payroll and other critical costs noted above, with any surplus, to be paid to the Company should the Secured Creditor be repaid in full) and (2) the purchaser, by reference to a variable percentage based on the aggregate amount collected.



F	
	As noted previously, consideration in the transaction also included the commitment to pay employee arrears and certain other business critical liabilities (totalling c£5m) for the purpose of supporting the continuity of the business, thereby preserving value in the book debts and WIP.
	Company contracts, realisations of book debts and WIP would be under threat if continuity of care could not be guaranteed through a new provider. The basis of this transaction is to ensure an orderly transition of contracts, thus facilitating recovery of trade debtors and WIP.
,	It is too early to predict what the level of deferred consideration will be.
	All other business assets were sold to the purchaser for the nominal amount of £10, reflecting the low value of assets actually owned by the Company.
	Assets subject to fixed charge security: Book debts with a book value of £7.8m
	Assets subject to floating charge:  Work in progress - the book value is presently unknown and will be confirmed in our next report.
	Date paid:  Realisations will be paid into existing Company bank accounts, with deferred consideration payable by the purchaser immediately.
	The Company has step in rights should it deem the purchaser is not making sufficient progress with collecting the debts and has taken security, in conjunction with the Secured Creditor's existing security over the book debts.
Any options, buy-back arrangements or similar conditions attached to the contract of sale	None, other than step in rights in favour of the Company.
If the sale is part of a wider transaction, a description of the other aspects of the transaction	The sale was not part of a wider transaction.
Likely outcome for creditors	Secured creditors:  Amounts due to the secured creditor totalled c.£2.1m at the time of appointment. In addition, the Secured Creditor has committed to fund employee arrears and certain other business critical liabilities totalling c£5m, for the purpose of supporting the continuity of the business, thereby preserving value in the book debts and WIP.
	Repayment of this total lending will be funded by deferred consideration from the sale of book debts (with a ledger value of £7.8m) and WIP (currently indeterminate), plus any other recoveries (including cash at bank).
	After taking account of the purchaser's entitlement to a share of the book debt and WIP recoveries and the anticipated costs of the administration, we currently consider that the secured creditor will not recover its lending in full.



	Preferential creditors: There are no preferential creditors expected as all employees were transferred to the purchaser and payment of November's payroll liabilities are being made that would otherwise be preferential claims.
	Unsecured creditors: No return is expected for unsecured creditors.
The sale and the purpose of administration	The statutory purpose of administration is to achieve one of these objectives:-  (a) rescuing the company as a going concern, or if that is not possible or if (b) would achieve a better result for the creditors than (a)  (b) achieving a better result for the company's creditors as a whole than would be likely if the company were wound up (without first being in administration), or
	finally, if that is not possible  (c) realising the company's assets to pay a dividend to secured or preferential creditors.  In this case, we are pursuing objective (b) as it was not possible to rescue the Company as a going concern. We confirm that the sale enables the statutory purpose to be achieved. We also confirm that the outcome was the best available for creditors as a whole in all the circumstances.



### The Insolvency (England and Wales) Rules 2016 ("IR16") Information provided to creditors on opting out in accordance with Rule 1.39

As part of our first communication with you, we are required to inform you about your right to elect to opt out of receiving further documents relating to these proceedings as follows:

You have the right to elect to opt out of receiving further documents about these proceedings unless:

- the Insolvency Act 1986 requires a document to be delivered to all creditors without expressly excluding opted-out creditors;
- it is a notice relating to a change in the office-holder or the office-holder's contact details, or;
- it is a notice of a dividend or proposed dividend or a notice which the court orders to be sent to all creditors or all creditors of a particular category to which the creditor belongs.

Any election to opt out will not affect a creditor's entitlement to receive dividends, should any be paid to creditors. Similarly, unless IR16 provide to the contrary, opting-out will not affect any right the creditor may have to vote in a decision procedure or participate in a deemed consent procedure in these proceedings, although the creditor will not receive notice of it.

If a creditor opts out, they will be treated as having opted out in respect of any consecutive insolvency proceedings of a different kind in respect of the same company.

A creditor can opt out at any time by delivering written notice to the office holder at the postal address noted in the covering correspondence or by e-mail to: <a href="mailto:creditorenguiries@uk.pwc.com">creditorenguiries@uk.pwc.com</a>. The notice must be authenticated in accordance with rule 1.5 IR16 and dated by the creditor. A creditor will be treated as an opted-out creditor as soon as reasonably practicable after delivery of the creditor's election to opt out.

An election to opt out can be revoked at any time by delivering a further notice to the office-holder in writing, authenticated and dated by the creditor. A creditor ceases to be an opted-out creditor from the date the notice is received by the office holder.

Should you have any questions on this process, please use the contact details in the covering correspondence.

# Appendix D: Estimated financial position including creditors' details

As the directors have not yet given us a statement of affairs for the Company, we set out below the estimated financial position of the Company as at 30 November 2018.

		Estimated
	Notes	to realise £000s
	Notes	£0008
Assets subject to fixed charges		
Sale of business assets	1	-
Trade debtors	2	Unknown
Estimated total fixed charge assets		Unknown
Debt owed to the Secured Creditor on appointment		2,128
Accrued wages / subcontractor costs paid by the Secured Creditor	3	5,000+
Estimated surplus / (shortfall) to fixed charge holder	4	Unknown
Assets subject to floating charges		
Sale of business assets	1	-
Work-in-progress	2	Uлknown
Cash at bank		637
Estimated total floating charge assets	4 .	Unknown
Preferential creditors	5	Nii
Net property		Uпknown
Prescribed part fund	8	Unknown
Estimated amount available to floating charge creditors		Unknown
Outcome for creditors		
Secured creditors		
Amount available		Unknown
Debt owed (including liabilities funded by the Secured Creditor)	3	7,128+
Surplus / (shortfall)		Unknown
Estimated recovery (before costs)		Unknown
Non-preferential unsecured creditors		
Amount available (before costs)		Unknown
Debt owed	6, 7	Not yet available
Surplus / (shortfall)		Unknown
Estimated recovery (before costs)		Uncertain, but likely to be 0%

#### Notes:

- 1. The sale of assets other than book debts and WIP was for the nominal sum of £10 as explained earlier in this report.
- The statement excludes recovery of the debtors which is a commercially sensitive figure at this time, but is also subject to an ongoing exercise to bring the Company's records up to date, particularly in respect of WIP.
- The statement includes the effect on the Secured Creditor's lending as a result of its commitment to fund certain employee arrears and other costs. Payments will be made by us at the appropriate time, funded by the Secured Creditor.
- 4. In line with the statutory format of a statement of affairs, the summary does not include any provision for the costs of realising the assets or costs of the administration process.
- 5. Preferential creditors are expected to be nil, as a result of the transfer of all employees to the Purchaser and payments referred to in (3) above.
- 6. The level of unsecured creditor debt has been obtained from the initial list of creditors provided by the Company, but is subject to confirmation and potential to change as Company records are brought up to date. The directors have been asked to provide a statement of affairs which should give a more accurate position of the Company's debts. The statement of affairs will be filed at Companies House on receipt. This guidance on dividend prospects is only an indication and should not be used as the main basis of any bad debt provision.
- 7. We have received a list of creditors from the Company for the purposes of issuing these proposals, however we believe that there may be significant further creditors, specifically in relation to HM Revenue & Customs and CVA creditors (including the pension scheme). The overall level of liabilities is expected to be material.
- 8. We are unable to confirm the value of the prescribed part or any other surplus available for unsecured creditors until such time as the position on deferred consideration becomes clearer. However as explained in this report, we presently believe that there will not be a dividend for unsecured creditors from the prescribed part or otherwise. This is principally due to the payment of committed liabilities in the SPA (that in large part would have been preferential claims ranking ahead of unsecured creditors in any event), and the costs of the administration.

### **List of creditors**

When viewed on our website, the list of creditors can be viewed by clicking the link:

List of creditors as at 6 December 2018

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SMITH PARTNERSHIP	(1.200.00) 4TH FLOOR CELTIC HOUSE	HERITAGE GATE	FRIARY STREET	DE1 11 S
TESTERMORIDIMITED	(72.74) (INIT 1	HAINGE PARK	HAINGE ROAD	B69 2NI
AAH PHARMACEUTICALS LTD	(130,20) FAO ACCOUNTS RECEIVABLE	AAHP FINANCE	SAPHIRE COURT	CV2 2TX
ALLIANCE HEALTHCARE (DISTRIBUTION) LTD	(289.32) (ACCOUNT NUMBER 725747)	CUSTOMER FINANCE	43 COX LANE	NS1 6TX
BRITISH TELECOM BT	(127.07) BT PAYMENTS SERVICES LTD	BT TELEPHONE CENTRE		DH98 1BT
SOFTCATLTD		FIELDHOUSE LANE		SL7 1TB
RED SUPPORT SERVICES	(77.10) REGUS HOUSE	VICTORIA WAY		DA2 6QD
HCPALTD		RIDGEWAY		AL7 2AD
REGUS MANAGEMENT (UK) LTD PANORAMA	(2,493.50) 1 BURWOOD PLACE	MILL SHAW DADK LANE	8099	WZ ZUT
SACII DON DISTRICT COLINCII	112 812 80 ENANCE DIVISION	P.O. BOX NO 4	BR TOWN SOLIABE	C3   ONE
	(12,813,80) FINANCE DIVISION,	TOWN HALL		000 +100
HARLOW DISTRICT COUNCIL	(1720 59) REVENIES AND BENEFITS	CIVIC CENTRE	THE WATER GARDENS	CM20 1WG
I FICESTER CITY COUNCIL		PHOENIX HOUSE	KING STREET LEIC	LF16BN
BRUNTWOOD 2000 BETA PORTFOLIO LTD		CHESTER ROAD		M2 6LW
DISCLOSURE SCOTLAND		FINANCE OPERATIONS MANAGER		G51 1DZ
HAS TECHNOLOGY LTD	22,625.00 FOUR OAKS HOUSE	160 LICHFIELD ROAD		B74 2TZ
SAVILLS (UK) LTD	(34.418.56) MANAGEMENT TREASURY DEPARTMENT	BELVEDERE	12 BOOTH STREET	M2 4AW
CIVICA UK LTD	(3,088.90) CASTLEGATE HOUSE	CASTLEGATE DRIVE		DY1 4TD
PREMIER BOOKING SERVICES	(41,023.06) 71-75 SHELTON STREET			WC2H 9JQ
TRAFFORD MBC	(10,942,50) PO BOX 65			M33 6BY
CRIMINAL RECORDS BUREAU DISCLOSURE & BARRING	(30,542.00) PO BOX 142			L69 3JA
STAFFORD BOROUGH COUNCIL	(9,076.00) CIVIC CENTRE	RIVERSIDE		ST16 3AQ
WATER2BUSINESS/ WESSEX WATER	145.47 1 OLEVEDON WALK			BS48 1WA
PREMIUM CREDIT	(136.07) PO BOX 350			KT17 1WP
HELEN MATTHIAS	(174.25) 4 GREENFIELDS	BURTON		LL12 OLE
WARRINGTON BOROUGH COUNCIL	(2,008.00) REVENUES AND BENIFITS SERVICE	PO BOX 13		WA1 1BN
LONDON BOROUGH OF TOWER HAMLETS	(22,660.00) EDUCATION SERVICES-INCOME	5th FLOOR MULBERRY PLACE	5 CLOVE CRESCENT	E14 2BG
NORTHAMPTON BOROUGH COUNCIL	(1,135.40) REVENUE SERVICES	THE GUILDHALL	ST. GILES SQUARE	NN1 1DE
NORTHUMBRIAN WATER	(20.00) PO BOX 400	ABBEY ROAD		DH15FJ
MACRO 4 PLC	(7,575.24) THE ORANGERY	TURNERS HILL ROAD	WORTH	RH10 4SS
SMITH PARTNERSHIP	(29,012.66) 4TH FLOOR CELTIC HOUSE	HERITAGE GATE	FRIARY STREET	DE1 1LS
CITY-WIDE TAXIS	(1,973.30) 33 THE HARD			PO13DT
HSBC BANK PLC	(510.00) CCU INVOICING OPERATIONS	28TH FLOOR	8 CANADA SQUARE	E14 5HO
CASH	300.00 UNIT 7 HIDEMARKET	WATERLOO ROAD	BRISTOL	BS2 0PL
SHRED-IT LTD	(201.75) GROUND FLOOR	CORNER HOUSE	177 CROSS STREET	M33 7JQ
BLACKPOOL BOROUGH COUNCIL	(5,892.71) CHIRF FINANCE OFFICER	BUSINESS SERVICES	P O BOX 50, TOWN HALL	FY1 1NF
ADCOCK	(3,664.80) THE MALTINGS	STATION ROAD	GREAT SHELFORD	C822 5LR
PHILLIP RICHMOND	(96.00) 25 WILLOW AVENUE	ASTLEY		M29 7AE
DUN & BRADSTREET LIMITED	(488.40) ACCOUNTS RECEIVABLES	MARLOW INTERNATIONAL	PARKWAY	SL7 1AJ
WATER COOLERS (SCOTLAND) LTD	(12.00) KELTY INDUSTRIAL PARK			KY4 0DT
IQUS LIMITED/ROTAMASTER	(11,943.41) 20A APPLETON COURT	CALDER PARK		WF2 7AR
PETERBOROUGH CITY COUNCIL	(2,352.00) NON-DOMESTIC RATES SECTION,	TOWN HALL,	PETERBOROUGH	PE1 1HF
BRITISH TELECOM BT	(2,630.88) BT PAYMENTS SERVICES LTD	BT TELEPHONE CENTRE		DH98 1BT
PLEXUS LAW LTD	(7,205.52) CENTRAL ACCOUNTS DEPT	RENAISSANCE	12 DINGWALL ROAD	CR0 2NA
BIZHUB/ANVIC DEVELOPMENTS LTD/SENECA PROPERTY 101B LTD	6,952.54 NORTHBRIDGE HOUSE	ELM STREET BUSINESS PARK		BB10 1PD
WORKSPACE MANAGEMENT LIMITED	(10,140.96) MAGENTA HOUSE	85 WHITE CHAPEL KPAD		E1 1DU
DESCRIPTION OF THE PROPERTY OF	(4/3:00) /Z BANK 3/KEET	SHEN EV HILL	HULBRUCK HOUSE	ME14 1SN
WEST LIC LTD	(488 AV) 11ME 1.8.2	SAWMELLS FIND		100 / CM
COOL WATERUBECT	(700.00) ONL 10.2 (7 050 87) NEW HOUSE FARM RIPOSEDGE			HD8 8XP
SEARCH CONSULTANCY LTD	(2.196.25) 5TH FLOOR	50 WATERLOO STREET		G2 6HO
WILLIS LIMITED				EC3M 7DQ
NOREEN DESOUZA	(297.25) PERSONAL EXPENSES CO BR	26 BLASHFORD STREET		SE13 6UA
CAPITA BUSINESS SERVICES LTD	24,356.43 PO BOX 212	FAVERDALE INDUSTRIAL ESTATE		DL19HN
ARGYLL & BUTE COUNCIL		WITCHBURN ROAD		PA28 6JU
REED EMPLOYMENT PLC	(17,792.60) FINANCE DEPARTMENT	CALIFORNIA	120 COOMBE LANE	SW20 0BA
BRENT COUNCIL (RATES)	4,548.61 LONDON BOROUGH OF BRENT	BUSINESS RATES	PO BOX 425	HA9 6SU
LONDON BOROUGH OF HAVERING (RATES)	(2,970.00) TOWN HALL	MAIN ROAD	ROMFORD	RM1 388
RENIOXIL PEST CONTROL	(1,222.56) PEST CONTROL DIVISION,	CHOICER LIMITED	PO BOX 49/3	DY1 9EY
FOLKESTONE HYTHE & ROMNEY MARSH (RATES)	(535.00) SHEPWAY DISTRICT COUNCIL	CIVIC CENTRE	CASTLE MILLAVENUE	C120 2QY
EVERSHEDS LLP	(324.00) REVENCES & BENEFITS SERVICE (99.016.25) CENTRAL SQUARE SQUITH	ORCHARD STREET		NET 3XX
THE HIGHLAND COUNCIL (RATES)	(3,383.01) THE EXCHEQUER SECTION	PO BOX 5650		IV3 5YX
THE MORAY COUNCIL (RATES)		COUNCIL OFFICE	HIGH STREET	IV30 1BX
CROWN RECORDS MANAGEMENT LTD	(5,694.72) ACCOUNTS RECEIVABLE	HERITAGE HOUSE	345 SOUTHBURY ROAD	EN1 1UP

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MIDDLEBOROUGH 1000 DOCKSIDE ROAD		VICTORY HOUSE, FIFTH AVENUE	FARRIER STREET							TRE		WELLINGTON ROAD			GERNON ROAD		100 T TTTGTO TGCC01 001 VCG CG	POBOA 100, MOORE STREET EAST			MARDY ROAD, RUMNEY	DORDON	LINDRED ROAD BUSINESS PARK					WIDOW HILL ROAD MOSS INDISTRIAL SETATE		200 \$2 ELAB \$2 CELEBRATE \$2 CEL	TO STANTS CHORCHTAKE	UNION WALK							MUNICIPAL OFFICES, CIVIC CENTRE ST JOHN STREET
50 CORPORATION ROAD NEWHAM DOCKSIDE	91	COUNTY HALE P 0 BOX 27	P O BOX 112	14 STEPHENSON ROAD	SUTTON COLDFIELD		HADLEIGH PO BOX 13,	LETCHWORTH	2 DOLLIS PARK	QUEEN ELIZABETH DISTRIBUTION CEN	GERNON ROAD	TOWN HALL	PENRALLT	PO BOX 308	TOWN LODGE	SWINDON	POBOX 4	THE COUNCIL TAX OFFICE		BRUNEL DRIVE	LAMBY PARK INDUSTRIAL ESTATE	WATLING STREET NEWBURY	DAISY HOUSE	TRINITY FIELDS 51 - 53 HAGLEY ROAD	SOUTH STREET	22 GOLDCREST AVENUE SMITHS ROAD	TROWBRIDGE,	HOLT BUSINESS PARK WIFTIAM WAY		III NOX	62 CAROLINE STREET	THE COUNTY HOSPITAL	HIGH STREET	268 BATH ROAD	FIELDHOUSE LANE	D BUSINESS PARK	POYNERNOOK HIGH STREET,	COUNTY HAIL	RESOURCES DEPARTMENT THE ANGEL BUILDING
	(43.00) CARDIFF ROAD (6,159.37) CARRWOOD PARK, SELBY ROAD, LEEDS, LS15 4 (281.20) PO BOX 7379		(1,212.00) REVENUES AND BENEFITS			(130.00) 7 VARNFIELD PARKWAY (2,895,26) P O BOX 259	4,810.00 CORKS LANE (2,054.84) PAYMENT CENTRE	(158.91) PO BOX 4762 (69.60) 4 CHATTERTON	(258.79) 3RD FLOOR, WINSTON HOUSE	(4,886.00) Unit 1	(963.00) COUNCIL OFFICES	(2,373.76) FINANCE DEPT	(86.00) COUNCIL OFFICE	(3,208.00) PAYMENTS OFFICE	(3,636.00) FINANCE DEPT	(77,601.60) READING INTERNATIONAL BUSINESS PARK	(232.72) CENTRAL CREDIT		1,550.00 VALLEY ROAD	(942.27) BRUNEL PARK (110.00) 23 FFORDD CRWYS		(60.00) BIRCH COPPICE BUSINESS PARK (257.12) P.O.BOX 5501		(635.92) 17 REDHILL 8.292.51 10 TH FLOOR TRICORN HOUSE		(21.28) RE EXPENSES CO BR 233 (96.00) WATERSIDE BUSINESS PARK	(898.00) COUNTY HALL,	(322.53) UNIT 1 (22.20) C5.(4) CENTRE COURT	(21.80) 10 FLEET PLACE	(465.48) 150 HIGH STREET	(19,754.48) 11 CAROLINE POINT	(126,592.09) FINANCE DEPARTMENT	(475.20) PO BOX 4109 (296.90) 3 CHURCH COTTAGES	3,844.95 REGUS MANAGEMENT (UK) LTD	(147,877.44) I HAMES INDUS I RIAL ESTATE (7,686.60) PO BOX 63	(76,779.17) CrEDIT CONTROL, DAISY HOUSE, LINDRED ROA	1,245.87 ADMIRAL COURT (1,750.00) TOWN HALL,	(1,780,93) PO BOX 69	
MIDDLESBOROUGH COUNCIL (RATES) LONDON BOROUGH OF NEWHAM (RATES) MALDON DISTRICT COUNCIL (RATES)	NEWSQUEST WALES & GLOUCESTERSHIRE TOGETHER T'A NETWORK INTEGRATION TECHNOLOGIES Ltd SFEC), TD	ESSEX COUNTY COUNCIL - EVAPC WORLD APY UK LIT WORLD APAY UK LIT WO	CHILDLAYE VOUCHERS LID TAE EDENKED WORDS STEE CITY COUNCIL	SANSOME LODGE	RAINBOW CORPORATEWEAR LOWE PROPERTIES LTD	LAURA LAPTHORNE ANGLIAN WATER BUSINESS/WAVE	BABERGH DISTRICT COUNCIL SSE/SOUTHERN ELECTRIC PLC	SOUTH WEST WATER PENNY PHELAN	BIZSPACE PLC	NOR IT DEVON DISTRICT COUNCIL RESTORE DATASHRED	NORTH HERTS DISTRICT COUNCIL (RATES)	DENBIGHSHIRE COUNTY COUNCIL	GWYNEDD COUNCIL	CITY OF YORK COUNCIL	NORTH HERTFORDSHIRE DISTRICT COUNCIL	I HAMES WATER UTILITIES LID INVESTEC ASSET FINANCE PLC	TNT UK LTD	WIGAN COUNCIL (KATES) HARRIS LAMB LTD	LOVEZREWARD PARK RETAIL LTD	VODAFONE LTD DOROTHY MACPHAIL	CAPITAL CABS	SMURFIT KAPPA RECYCLING UK VODAFONF PAGING	DAISY COMMUNICATIONS	CHARLOTTE LLOYD HOMSING & CARE 21	NEOPOST FINANCE LIMITED	JULIE SHUFFLEBOTTOM RAPIDE REPROGRAPHICS LTD	WILTSHIRE COUNTY COUNCIL	NORTHBRIDGE VENDING COMPANY LTD LEGACY TELECOM LTD	CDW	BARKER STOREY MATTHEWS LTD	SCUBAL SOFTWARE (UK) LID ESHAR LIMITED VA KEY LOCUMS	WYE VALLEY NHS TRUST	CONFLICT SOLUTIONS TRAINING & CONSULTANCY LESLEY UNDERHILL	EVANS EASYSPACE LTD	SOFTCAT LTD BARNSLEY METROPOLITAN BOROUGH COUNCIL	DAISY CORPORATE SERVICES (ALTERNATIVE NETWORKS)	ENTERPRISE NORTH EAST TRUST TA ELEVATOR WAVENEY DISTRICT COUNCIL	ADT FIRE AND SECURITY FI INTSHIBE COUNTY COUNCIL (RATES)	FLINI STIRE COUNT COUNTY BOROUGH COUNCIL (RATES) SAGE PAY

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	7,299 94 HEAD OF TREASURY SERVICES 1,858,96 DEPT CDS 77 775 AN RIJ ACKHARSE ROAD	ATTN DONNA ARFAN ROOM 1.4	CIVIC CENTRE	PARIS STREET
	(1320.0) PO BOX 83 (206.00) PO BOX 83	SANDWELL COUNCIL HOUSE CORPORATE BILLING SECTION	COUNTY HALL	
	(254.00) BUSINESS RATES SECTION (4.00) FINANCE SECTION	PO BOX NO2 COMPANIES HOUSE	MUNICIPAL BUILDING CROWN WAY	CLEVELAND STREET
	(1,765.80) THORNELOE (2,638.82) PO BOX 249	14 STEPHENSON ROAD CIVIC OFFICES		
	(3,960,35) PO BOX 52 3 RAD 42 MILLEP HOWE	HOSTIA		
	(16.38) WORLD TRADE CENTRE	48 QUEEN STREET		
	(9,051.60) TREASURY TEAM	27 KINGS ROAD		
	(1,429.11) ESTATE HOUSE	4-6 HIGH STREET	SUTTON COLDFIELD	
	(1,825.20) 136-138 BISHAM ROAD			
	6,754.71 C/O BLACKNEST GOLF & COUNTRY CLUB	FRITH END ROAD		
	2,590.54 MARLBORO	EITHEN PALCE		
	2,700.00 UNIT 8 1.010.56 PO BOX 243	ALCANIC INALING ESTATE		
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22	(554.91) 263 DICKSON ROAD (2.673.nd) PO BOX 9000		BLACKPOOL	
	2,107,00 PENNS PLACE			
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•	(655.00) COCC OFFICES	HOLTON ROAD	42 OF TEN BENNELET STAE	Į.
<u>ن</u> ع	(1,225.80) 1 JUBILEE ROAU (22 009 21) ST GEORGE'S HOUSE	3-5 PEPVS ROAD	NO POR SOURCE SO	
į	(344.05) PERSONAL EXPENSES	FLAT2	10 CONSELLATION STREET	
<u>e</u>	(3,168.00) DEVON HOUSE (382.40) NESTOR PROFESSIONAL DEVELOPMENT	58 ST KATHARINE'S WAY 1 RUTTERIU I DRIVE	APMTHORPE	
	2,496.00 TURKEY COURT	TURKEY MILL	ASHFORD ROAD	
13)	(125.00) FINANCIAL SERVICES	BEVAN HOUSE	KETTERING PARKWAY	
5	(261.40) PERSONAL EXPENSES CO B95	40 HILRIGG	GREENGAIRS	
_	(3,815.32) PEAT HOUSE	1 WATERLOO ROAD		
53	(15,379.10) GB HOUSE	KINGSFIELD COURT	CHESTER BUSINESS PARK	
_	(318.54) UNIT 1	HAINGE PARK	HAINGE BOAD	PARABOURN MAGRIULL
	(377.00) REVENUES AND BENEFITS SERVICES	SWANN HOUSE	BOOTHEN ROAD	
(38	(28,299.10) ENTERPRISE HOUSE	DELTA WAY		
<u> </u>	(3,886.33) HANSTEEN PROPERTY INVESTMENTS LTD. (8,880.92) 6 NIMROD	TST FLOOR PEGASOS HOUSE DE HAVII AND WAY	37-43 SACKVILLE STREET	
Ξ	(1,200.00) NORTH MILL	DARLEY ABBEY MILLS		
	6,500.00 MOORBRIDGE	HUCKNALL LANE		
€'	(1,621.26) BANK RECONCILIATION TEAM	BUSINESS HUB 7, 1ST FLOOR WEST	MARISCHAL COLLAGE	
- "	17,379.98 AMBILION HOUSE	92 -96 LIND ROAD		
•	2,035.02 COST CMEL SCHANCE (413.62) CENTURION CLOSE	ZI KOROL	FRIEDILET RUAD	
		HORTONWOOD 30		
	(952.26) 3 SEYMOUR COURT (4.716.93) 7 GROSVENOR STREET	TUDOR ROAD, MANOR PARK		
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	6,896,26 PO BOX 222 (13.20) 100 FOREGATE STREET			
	(194.80) UNIT 2, SATELLITE PARK (38.89) UNIT 1/2 ASTONEIELDS ROAD	MACMERRY BUSINESS PARK ASTONFIELDS INDUSTRIAL ESTATE		
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(1,620.00) GLOBAL HOUSE 3,150.00 38 WIGMORE ST 185,04 WEST POINT (206.58) UNITS 48/50 PAILWAY COURT (25,381.19) INCOME DEPARTMENT 136.80 CASH & BANKING SECTION FINANCE SERVICES (1,342.01) SINDRY INCOME TEAM	(1,28.05) PRESTON INCOME. ICLAM. (1,128.05) PRESTON LODGE SOUTH (1,28.05) PADLEIGH PRITEPRISE PARK (2,387.00) START EGIC FINANCE (1,683.44) START EGIC FINANCE (1,689.43) PRESTON CIVIC CENTRE 2,088.00 C/O JONES LANG LASALLE (772.83) 114 ST JOHN'S ROAD (192.62) OCEAN QUAY (3,381.90) 7 PARK GRONYE SIT (1,158.00) CYPRESS CENTRE SIT	(1,142.61) 7 PARK GROVE (1,140.26) ARREGIOE MOUSE (20,589.17) UNIT 5 ALBANY COURT (80.40) 38 ECCLESHALL ROAD (2,979.93) FINANCE DEPT CIVIC CENTRE (126.94) 14A ASHLEY TERRACE (4,640.00) 11 WILLAM ST (4,640.00) 11 WILLAM ST (4,640.00) 14 WILLAM ST	(1,116.00) SOCIAL SERVICES DEPARTMENT (684.00) SOCIAL SERVICES DEPARTMENT (715.00) FINANCE & CUSTONIER SERVICE (715.00) FINANCE & CUSTONIER SERVICE (85,794.09) INDEPENDENT CLINICAL SERVICES (9.045.12) MILE END MILL (180.00) 28 NORTHFIELD ROAD 2,925.00 FO BOX 430 (1,850.17) NO1, ROYAL MEWS (1,455.70) 5 WEST LANE 2,868.00 CENTENARY HOUSE (206.16) PAYMENT COLLECTION CENTRE (1,16.00) FINANCE - SHROPSHIRE COLNCIL (283.15) DALESIDE ROAD	(312.00) INCOME CONTROL (339.82) UNIT 3 PEARTREE LANE (330.00) SOLOMON HOUSE (556.00) JUBILEE HOUSE (1.483.53) CYPRESS CENTRE (1.483.53) CYPRESS CENTRE (2.482.50) CONCEPT HOUSE (2.482.50) CONCEPT HOUSE (3.482.50) UNIT 33 ARGYLE CRESCENT (4.2.00) UNIT 33 ARGYLE CRESCENT (4.371.89) KINGSWAY PARK CLOSE (7.56.63) THE GRANGE (934.17) NEW VOICE MEDIA HOUSE	(407.74) 2ND & 3RD FLOORS (8.979.00) GRANITE ONE HUNDRED (316.80) 18 COED GLAS (489.45) 20 TEVIOT GROVE (124.00) 18 ANN AVENUE (1,124.00) 18 ANN AVENUE (394.50) PRESONAL EXPENSES (323.45) 9 WELL STREET (375.03) 1 HUNTERS CLOSE (375.03) 1 HARRIS PLACE (103.68) 23 MARCONI CLOSE (214.70) 28 WANTILEY ROAD (427.78) 9 ORCHARD CLOSE
GEMMA INTERNATIONAL GLENIMORE INVESTMENTS LTD GCLOEN LANE HOUSING LTD GRIMSHAW LANE DAIRY GVYS & ST THOUARS NHS TRUST INVERCLYPE COUNCIL	JAAP FYLES JAKE PRIES JAKE PRIES JAKE PRIES JAKE DEVELOPMENTS KRALEES METROPOLITAN BC KRALEES METROPOLITAN BC LANCASHIRE COUNTY DEVELOPMENTS (PROPERTY) LTD LANDON BOROUGH OF MERTON MARS PENSION TRUSTEE LIMITED MICHAEL JOHNSON AND CO OCEAN QUAY MANAGEMENT LIMITED P & R ESTATES LTD P CB PROPERTY	PETER REYNOLDS PROPERTIES R S NEWISS NO I GRANDCHILDREN SETTLEMENT SODEKO PASS LIMITED THE FLOWER ROOM TORFAEN COUNTY BOROUGH TURNER AND BUDD CLEANING SERVICES LIMITED VALUE ADDING BUSINESS SYSTELIMITED WORST BERKSHIRE COUNCIL WORKMAN LLE ALPHA MINICABS	ALTAR MINITORIA LONDON BRIDGE CARS LTD NORTH LANARKSHIRE COUNCIL THORNBURY NURSING SERVICES ABBEY MIL, BUSINESS CENTRE LTD CARRINGTON CLEANING SERVICES CANRELL MOTOR GROUP LTD PENSION SCHEME FFIFELD GLYN LTD CHARTERED SURVEYORS LUMSDON WOOD PARTIRERSHIP PETER BLACK FOOTWEAR AND ACCESSORIES LTD SCOTTISH POWER GROUP SHOOPSHIRE COUNTY COUNCIL VIRGIN MEDIA GROUP (LINCOLN BRANCH)	ABERDEENSHIRE COUNCIL - FINANCE BRYLAND FIRE PROTECTION LTD DS SMITH RECYCLING UK LTD DS SMITH RECYCLING UK LTD PCB SOLICITORS BRITISH GAS SERVICES (COMMERCIAL) LIMITED CONCEPT ELEVATORS (MIDLANDS) LTD FALKIRK COUNCIL GREENLEAF HYGIENE SOLUTIONS (SCOTLAND) LTD IRONGATE GROUP LIMITED METROPOLLIAN HOUSING TRUST METROPOLLIAN HOUSING TRUST	PURE DESIGN STUDIOS LTD STONE COMPUTERS LTD ADRIAN THOMAS BABATUNDE BABAYOMI CLARE JOANNA COPSEY DAMON HABBIN ELIZABETH JACKSON EMMA HOLMES FIONA JOHNSTON FRANCES WILLIAMS JANNE PARTRIDGE JOANNE RANDLE

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		STERLING ROAD		<b>~</b>								STATION STREET										HIGH STREET NORTH					
ST ALBANS		SUITE 5- FORUM HOUSE	NORWOOD ROAD	KIRKLEATHAM BUSINESS PARK		ELGIN TRAFFORD PARK		EAST PORTLEMOUTH	TEMPLE BACK			LOXLEY HOUSE	50 ST GEORGE STREET						ASHBI ROAD	BEECROFT ROAD	52 DERBY STREET	WATLING HOUSE KIRKI FATHAM STREET	YEOVIL			KINGSWOOD CRESCENT	SALBROOK ROAD WATERLOOSTREET
BLENHLEM GATE	GWAEN-CAE-GURWEN SANDGATE SHAW ROAD	70 REDCLIFF STREET c/o SAGA HOMECARE CASTLE ROAD	VANCE BUSINESS PARK BELLFIELD ROAD	VIENNA COUKT PO BOX 443 WEST GATE	BRISTALL READING	8 SOUTHFIELD DRIVE MARSHALL STEVENS WAY 7 KIDKTAI F DOAD	GLENFARG	WEST PRAW.	THE CRESCENT CENTRE	THE MILLFIELDS • STONEHOUSE		PRINCESS WAY FIRST FLOOR	PO BOX 10178	B-2640 MORTSEL LLANFAES	3 MAINWARING TERRACE			STAFFORDSHIRE TECHNOLOGY PARK	TY ELWYN	CIVIC CENTRE	PO BOX 16	PO BOX 4414	BRYMPTON WAY TOWN HALL		RIDING COURT ROAD CRESSEX	KINGSWOOD HOUSE	REDHILL DISTRIBUTION CENTRE 5 HIDE MARKET
(494.75) 59 WARDLES ROAD (6.94) BARCLAYS (574.00) 26 GROSVENOR ROAD (129.88) 35 BRYON ROAD (211.00) 37 CAMBRIAN AVENUE	(249.00) 28 DEVANDENM AVE (587.38) 14 LOWER COLBREN ROAD 1,250.00 12 RADNOR CLIFF (180.00) ANAGEL HOUSE 2,837.03 1 TRIVITY COLIRE	1,647.79 RIVERGATE HOUSE 436.00 JAN MITCHELL 45,887.85 ZCHELSTON BUSINESS PARK	4,00.00 UNIT 8 (34,965.28) TEMPUS COURT	2,162.87 THE INNOVATION CENTIRE (200.00) FINANCIAL SERVICES (44.4 GR) EMBANCE CIPEABTHERT	1,997,80 78 ROMAN ROAD (1,446,55) 448a BASINGSTOKE ROAD	(6,000.0) ALEXANDER FLEMING HUUSE (12,704,63) CENTREPOINT (4,305,00) CIDENT FLEMING HUUSE	(149.40) BINN FARM (573.40) HADONVILLE LIBANUS ROAD (58.91) MATTED END END END END END END END END END E	(611.79) PERSONAL EXPENSES (20.80) 518 HIGH STREET	(39.30) TAA BROAD STREET 397.85 SUITE 1D /448 ON PO ROX 6787	3.481: 00 THE OLD DISPENSARY 318.69 92 CHURCH PARADE	(202.60) 5 JOSSEY LANE (319.60) 95 GEORGE WILLIAMS WAY	(25,990.11) QUADRANT HOUSE (509.60) ACCOUNTS RECEIVABLE	(180.00) ACCOUNTS RECEIVABLE (785.48) 15-16 MARKET PLACE	(4,721.21) SEPTESTRAAT 27 (14,00) 10 ST CATHRINES CLOSE	(109.44) PERSONAL EXPENSES (69.69) 3 BRIGHTON PALCE	(112.32) 40a HIGHCROFT VILLAS (1.142.69) 6 CAUNCE STREET	(362.65) 57 WALNUT WALK (88.64) 15 SUNNINGDALE GROVE	(325.20) UNIT 17 WOLSELEY COURT	(344,00) TOWN HALL SQUARE		(1) 78.00 PO BOZ 39 1,786.00 REVENUE & BENEFITS SERVICE	(2,873.00) REVENUES SECTION (3.483.00) REDICAR & CLEVELAND HOUSE	(3,724.99) THE COUNCIL OFFICES (3,857.61) P O BOX 4	(1,008.00) P.O.BOX.1257 (1,308.00) MAI.TRAVERS.ROAD (59.27) 14 HERON BIDGE	(17,643.47) DITTON PARK (3,419.36) CORONATION ROAD	(407.06) VEOLIA ES CLEANAWAY (1,134.81) P Q BOX 123	(7,205,79) UNIT 5 (27,83) G/O BRISTOL CARE & REPAIR LTD
MARK LAWLESS AFFINITY WATER MOHAMMED DAR NICOLA DRYDEN SARA MCKIE SARA MCKIE SARA MCKIE	SAWAN'I TA FRADIMAN TRACEY DVIES ARRIVE ANGEL SPRINGS LIMITED ATOSI IT SERVICES I IT	WORKMAN CLT DORRINGTON WEST ARUN DISTRICT COUNCIL (PARKING PERMITS) SYNERTEC !:MITED SILF OAKES	PHILIP GIFFORD & ASSOCIATES LTD MIMOBILE EUROPE LTD	UK STEEL ENTERPRISE LTD DONCASTER METROPOLITAN BOROUGH COUNCIL SKILL SE FOR CABEL HAITED ADDRENTICE CERTIFICATES	KANACHAN PROPERTIES LTD ULTIMA BUSINESS SOLUTIONS LTD	A W ADAM & J & AJAM SIR JACOB BEHRENS & SONS LTD MENCEDOR JUMIED	BINN SKIPS LTD LISA GENERAL BENEVILLE MAYED EARLY DEODEDTIES 1TP	KATIE HANDENSMITH STACEY HAND	MARIONANNE DOUGLAS CORDALI PENSION SCHÉME DI MINITE CITY CO INCII	RTG INTERNATIONAL LTD SPECIAL PENSION SCHEME DONNA NEWMAN	DAWN FLETCHER CIARA HOLMES	PEUGEOT CONTRACT HIRE/FREE2MOVE NOTTINGHAM CITY COUNCIL	LOCAL WORLD LTD HENDERSON CONNELLAN LTD	LUITHAGEN NV JOANNA DOOHAN	HELEN BURTON BAGUETTE EXPRESS PORTOBELLO	KAREN BAYRAM C CARS	SIMON HIPKISS CHRISTINE ROWLAND	THE TASTY PANTRY 2008 LTD	CARMARTHENSHIRE COUNTY COUNCIL	CANNOCK CHASE DISTRICT COUNCIL	CHESHIRE EAST COUNCIL WEST LANCASHIRE BOROUGH COUNCIL	CENTRAL BEDFORDSHIRE COUNCIL REDCAR & CLEVELAND ROROLIGH COLING!	SOUTH SOMERSET DISTRICT COUNCIL LANCASTER CITY COUNCIL	CITY OF LINCOLN COUNCIL ARUN COINC CENTRE ARUNG TO CHENTRE	AVOYANCED VIRESTILLS & CARE BIFFA WASTE SERVICES LTD	VEOLIA ES ENVIRONMENTAL SERVICES E.ON	RESTORE PLC HIDE MARKET MANAGEMENT LTD

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(530.79) TREASURY BUILDING (671.78) FINANCE SERVICE 724.00 THE BOROUGH TREASURER, (4.402.00) CHISTOARED SERVICE CENTRE	(3,624,99) 25TH FLOOR (3,624,93) MAPELEY LTD (18,519,32) MAPELEY LTD (269,20) BW NNDERMERE ROAD 3,936,000 POR ROX 11JP	(483-28) 39 MATERSIDE GARDEN (483-89) NATERSIDE GARDEN (128-88) MESFIELD HOUSE (47-688-75 THE MAEROY INDUSTRIAL ESTATE (92-14) ESTATE MANAGERS (2-237-67) COMMODORE HOUSE (1.68-08) BODLONDEB	46.00 UNIT 10 (6,769.00 LOCAL TAXATION 1,569.00 LOCAL TAXATION 2,682.33 REVENUES & PAYMENTS (12.44) 12 BEDDGELLERT FIELD 178.99 137 DODWORTH AVENUE	(12,468.00) UNIT 1 (123.71) 30 THE GROVE (327.60) UNIT 128 (487.98) 41 WORDSWORTH WAY (1,589.16) UNIT 12 (480.87) 42 RENGON CLOSE	(273.65) REVENULES SECTION 684.98 REVENULES & BENEFITS DEPT (74.76) ELDER HOUSE (250.08) PE ASTERN WAY (200.08) PE ASTERN WAY	(1,180.8) MONLE T CANK HOUSE (1,398.63) HERTFORSHIRE BUSUNESS SERVCES (43.02) P O BOX 6139 (20,017.18) REGUS HOUSE (72,000.00) 20 FARRINGTON ROAD 3,600.00 COUNTY HALL (720.15) 146 CORONATION ROAD	(35,574.00) UNIT 49 (229.89) ACCOUNTS RECEIVABLE DEPT (373.89) 20 YUKON ROAD. (1,488.65) PROPERTY HOUSE (212.21) THIRD FLOOR	806.73 BARCLAYCARD 14,165.71 BARCLAYCARD 8,253.94 BARCLAYCARD 106.28 BARCLAYCARD 32.00 BARCLAYCARD CO BR 871 0 BARCLAYCARD CO BR 871 2,740.47 BARCLAYCARD 2,740.47 BARCLAYCARD 2,441.70 AR OLIFEN STREET	(1,400.0) SUITE 2, GROUND & FIRST FLOOR (178.50) SM MAYFIELD AVENUE (1,687.50) TTGGERALD HOUSE 1,315.06 MAYPOLE HOUSE (68.94.4) 8 CARISBROOKE AVENUE (76.39) 20 ROUNDHILL GREEN (88.707.13) WALLINGTON HOUSE 29.18 GROCKATT ROAD (32.32) 2 FORDE CLOSE (148.06) BHIGH STREET (190.24) 8 BEECH WOOD (267.40) 5 TAVISTOOK WALK (294.94) UPLANDS (2,533.37) CHESTER HOUSE
HULL CITY COUNCIL KIRKLEES METROPOLITAN COUNCIL LUTON BOROUGH COUNCIL	LONGUAGE LINE LTD MAPELEY STEPS LTD L'TREEND DOUGAN NEWCASTI F CITY COINCII RATES)	MARY TURNBUL AGORA BUSINESS PUBLICATIONS LLP WILLAMS MEDIOLAS BUPPLES PLC WELCOME ESTATES LTD NORTH WALES TECHNOLOGY PARK LTD COMMY COUNTY POROUGH TO COUNCIL	PICKY UKUS MUVE MANAGEMEN I LID BI GLOBAL SERVICES BRISTOL CITY COUNCIL SOUTHAMPTON CITY COUNCIL BIRMINGHAM CC (RATES) MICHELLE (SHELLY), COMBSTOCK	ID MEDICAL GROUP LTD ALISON STUBBINGTON CCL CLEANING GROUP LTD LIAM MAFADDEN VOHKUS LTD VOHKUS LTD	THE MORAY COUNCIL CHESHIRE WEST & CHESTER COUNCIL DB CLIENT - LEAWORKS LTD FIRST STOP TRANEL (EAST ANGLIA) LTD T/A GATEWAY CA	BOSSUEAN PROPERTIES LTD SURECARE SUPPLIES LTD FUELGENIE RED SUPPORT SERVICES INDEED UK OPERATIONS LIMITED CORNWALL COUNTY COUNCIL CORNWELL SMITH	EYEWITNESS PROTECTION LTD TEES VALLEY HOUSING REBECA CONNOLLY WALKER SINGLETON EASYSPACE LTD	SHARON PLUMMER BARCLAYCARD SHARON PLUMMER BARCLAYCARD SHARON PLUMMER BARCLAYCARD TERESA GLASSEY BARCLAYCARD TERESA GLASSEY BARCLAYCARD TRACY WADDINGTON BARCLAYCARD TRACY WADDINGTON BARCLAYCARD MARGARET ADAMSON BARCLAYCARD MARGARET ADAMSON BARCLAYCARD A PLACKSON FSTATE	CPI EUROPE L'YNSAY FRANCIS MEDDOC LOCUMS LTD AMY WALLKE GEMMA SALMON COMMUNITY HEALTH PARTNERSHIPS KIM ENGLAND REBECCA JONES TERESA MABY MARK THORNE LAURA GOLLIS WORKSPACE 14 LTD

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( <u>86</u>	(854.00) CT T T T T T T T T T T T T T T T T T T	13 UPHILL ROAD NORTH	
(1,148	(1,148.59) BUSINESS PAYMENTS	P O BOX 151	
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(42.80)	(42.80) 38 FIELDHOUSE ROAD		
(1,810.64)	(1,810.64) BERKELEY BURKE HOUSE (29.72) LINDIM LODGE	REGENT ST OWMBY ROAD	SEABRY
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(1,434,43) UNIT 4 (240,80) 85 MAN	(434.43) UNIT 4 (240.80) 85 MANOR DRIVE	DYNELEY KOAD	GREENBANK BUSINESS PARK
(911.05) M	(911.05) MEDIACORP HOUSE	2 CAIRD PARK	
H (06.94) U (1,990.81)	(169.50) MALDEN MOUSE (1,990.81) UNIT CZBEACON BUSINESS CENTRE	GLYN Y LLYN HOPTON PARK	
(64.00)	(64.00) 52 BECKETT AVENUE		
(735.00)	JOBELEO JINNOVA ITON CENTRE (735.00) SAXON HOUSE	SAXON WAY	FORDBRIDGE
(1,900.10)	(1,900.10) UNIT 17 CUNNINGHAM COURT	LIONS DRIVE	
1,189.52 5	1,189.52 5 VINE TERRACE	HIGH STREET	HARBORNE
(92.76)	(92.76) 25 CEDAR CRESCENT	WEST CROSS	
(178.00)	(178.00) 34 WERN ROAD		
(228.00)	(420.00) 401 FARADAY STRET (228.00) 3 TABLEY COURT	BIRCHWOOD BUSINESS PARK	
(876.00) B	(876.00) BUSINESS RATES OFFICE	PO BOX 8	
(11.05) 1 (6.348.50) 1	(11.05) 1 COMMERCE ROAD (6.348.50) 1051 PERIMETER DRIVE	SUITE 100	
(212.40)	(212.40) 113 ST PETER'S AVENUE		
(7,600.80)	(7,600.80) WESLEY GATE	70-74 QUEENS ROAD	
(210.00)	(270.20) TOUROSH LON AVENUE (210.00) 8 CAERNARVON CLOSE		
(255.44)	(255.44) 62 TANNERS CRESCENT		
60.50	60.50 WINDSOR HOUSE	VICTORIA STREET	
(13,300.04)	(13,300.04) CIBA BUIDING	SUITE 2031	146 HAGLEY ROAD
(61,697.59)	(61,697.59) 14 - 16 PHOENIX BUSINESS PARK	AVENUE CLOSE	
(85.00)	(85.00) 107 BLEAKHOUSE ROAD 153 10) 14 SABBEBTON		
(255.12) (255.15) U	(255.15) UNIT 5 QUEENS COURT INDUSTRIAL ESTATE	GREETS GREEN ROAD	
8,757.15 AL	8,757.15 ADVISORY SERVICE SUNDRY DEBTORS	HEWSON HOUSE	STATION ROAD
(20,489.53) INI	(20,489.53) INVECTA HOUSE	TRAFLAGAR PLACE	
1,057,09 C/I	(2,57,97,00) ONDS VENUE FOUR POSE 1,057,09 C/O COMMERCIAL REAL ESTATE MANAGEMENT LTD	3RD FLOOR NO 2 UNIVERSAL SOUARE	DEVOUSHIRE STREET
3,125.00 A	3,125.00 ALLUM LANE COMMUNITY CENTRE	2 ALLUM LANE	
(581.28) 16	(581.28) 16 HAFOD VIEW CLOSE	Bryanswr	
(79,896.66)	(7),896.66) BRIDGE GATE	55-57 HIGH STREET	
(215.64)	(215.64) 4 LAWN ROAD	. !	
(2,402.31) 4,065.18	(2,402.31) HAVEN HOUSE 4,065.18 FALCON ROAD	COMPASS ROAD HINCHINGBROOKE BUSINESS PARK	
7,469.6	7,469.64 454 HILLINGTON ROAD		
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	(1,128.43) ILKLEY HALL	ILKLEY HALL PARK		
	(2,429.65) TANNERY COURT (209.61) 1 BOAT BRAE	TANNERS LANE RATTRAY		
	272.56 17 WHITFIELD ROAD			
ALPHABET (GB) LTD MIOSHIRE BUSINESS SYSTEMS (NORTHERN) LTD	1,654.26 ALPHABET HOUSE (4,976.75) 1 & 2 BREDBURY COURT	SUMMIT AVENUE ASHTON ROAD		
	(189.32) 20 HAWTHORN DRIVE			
	(1,360.05) CASH RECEIPTS DEPARTMENT	WEST WAY COTES PARK INDUSTRIAL E	STATE	
	381.16 15 MEADOW CRESCENT			
	(2,400.00) 12 SPRING GARDEN STREET			
SCOTTISH QUALFICATIONS AUTHORITY	(78.00) OPTIMA BUILDING	58 ROBERTSON STREET		
	(54.40) 44 MILL CANE	MARKET SOUARE		
	(349.11) LONGBOW HOUSE	20 CHISWELL STREET		
DR LIONEL MILLS do CAPE HILL MEDICAL CENTRE	(3,300.00) RAGLAN ROAD			
	167.17 UNIT 1	FERMETOL TRADING EST		
	(3,000.12) 43 LYNDHURST DRIVE			
	(1,427.96) 14 REGENT STREET			
	(256.40) 3 OLD SCHOOL PLACE			
	(300.69) 47 LAVENDER AVENUE	PILGRIMS HATCH		
	(59 80) 5 PARC BOWEN	TREWENNACK		
	(168.00) UNIT 3	ANNFIELD ROW		
	(120,00) 14 IREDALE VIEW			
	0 3A ST CATHERINES PARADE	FAIRMILE ROAD		
MOVIL ANALYTICS TRADING AS MOVOLYTICS	(35.82) 18 STOKE ROAD			
	(410.40) PO BOX 3631	TELECOM HOUSE	TRINITY STREET	
	2.083.33 EAST COAST HOUSE	GALAHAD ROAD	REACON PARK	GORIESTON
	(300 00) THE WARREN	NEWCASTI E HEATH		
-	(76.714.90) LINIT 5	ANGSTONE RUSINESS VIII AGE	NOSTONE DABK	HANCESCHALL
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	(AA) ON MAI ROBOLIGH HOLISE	30 VICTORIA STREET		
	(836.32) 43 BELL PLACE			
	(49.57) UNIT 3 KEMPSTON COURT	MANOR BOAD	KEMPSTON HARDWICK	
	(147.50) 153 BELGRAVE ROAD	GORSEINON		
	(535.00) 130 MENDIP WAY			
	(25,276.05) E02 RECEIVABLES F479	SHARED BUSINESS SERVICES	PHOENIX HOUSE	TOPCLIFFELANE
	(245.76) 12 RIDGEVILLE	· CARLTON COLVILLE		
	77.38 29 BURNS ROAD			
	(2,521,31) PARKWOOD	SUTTON ROAD		
	(20.91) 34 QUEEN STREET	CWMDARE		
	(399.20) 60 LAKESIDE WAY	NANTYGLO		
	SOUTH AND	475 WEST CENDER STREET		
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	(Z4U.UJ) MONIEFIONE MEDICAL CENTRE	DOMFION FARK DRIVE		
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CALVERTON FINANCE LTD/ 1/a ECLIPSE STAFFING LTD	(2,349.29) CALVERTON HOUSE	1 KELLER CLOSE	KLIN FARM	
	(2,006.00) 2 RUTHERFORD COURT	STAFFORDSHIRE TECHNOLOGY PARK		
	500.55 TERN VALLEY BUSINESS PARK	SHREWSBURY ROAD		
	(1,732.80) 37 BEDFORD AVENUE			
CREATIVE MEDIA CENTRES LTD/THE MEDIA CENTRE	1,231.56 7 NORTHUMBERLANDS STREET			
	(70,539.27) 300 PAVILION DRIVE	NORTHAMPTON BUSINESS PARK		
•	(174.52) 18 RYDAL AVENUE .	EASINGTON LANE		
AARON CATERING Va MR SANDWICH LTD	(180.00) 42 ASHINGDON ROAD			
	0 18 DE VERE WALK	COSSIOBURY		
	(128.22) PRIMECARE	ATTN - MARY KITCHER	2nd FLOOR	CHARTER HOUSE
	(393.00) QUEEN ANNE'S ROAD	SOUTHTOWN		
	(57.60) 18 WEDGWOOD GATE			
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WOBURN STREET	BEECHWOOD PARK	GREAT HORKESLEY		STIRLING WAY	SOUTHBOOKINE	HEDNESFORD	44 LOWTHER ROAD	44 LOW THEK KOAD	28 REGENT ROAD			000 HT 1100	BEDWAS IND EST		SOUTHEY ROAD	DEATH TOWERON	WALLFIELDS	HAKIN	76 HERNE HILL	VENTURE HOUSE	14-16 BALLS ROAD			BROMSGROVE		LLANELLEN	HARVEST CRESCENT		PONTHENE	PLOUGH LANE		NINGSTELL COOR		ECCLESHALL 2 CATHEDRAI AVENIE	MILEOAK		1-13 WILLOWCKUF! WAY	WHITLEY ROAD		WOUDLANDS FOREST DRIVE		POUNDBURY ROAD	WORKINGHAM		NORTH CIRCULAR ROAD	123 MIGH ROAD HILL END FARM	
(750.17) (750.17) (750.17) (750.07) WARREN FARM	(354.94) AFFRIC HOUSE	(210.00) 68 KEELERS WAY	(91.12) THE KALEIGH GRUVE (104.40) 3 BRYANS LANE	(3,213.26) UNIT 6 ATLANTIC BUSINESS CENTRE	(59.40) BEAUFOR! ROAD (74.90) 8 SNAEFELL AVE	(41.20) 31 ROWLEY CLOSE	1,007.99 BARCLAYCARD	13,555.42 BARCLAYCARU 3,000,00,72,51 VINCENT STREET	1,289.59 CARLTON HOUSE	(499.20) PO BOX 52	(84,438.90) PO BOX 52	113,474.21 PO BOX 238 (3 554 64) 1550 BRYANT ST	(700.09) UNIT 14 ROUNDABOUT COURT	(2,164.80) 36-38 WIGMORE STREET	(46.36) 14 HERMES COURT	(30.00) 33 BOULTON LANE	(6,803.71) REVENUES SERVICE	(3,120.00) GORSEWOOD DRIVE	(1,21,34) PROVIDENCE ROW (3,45,61) ELAT 4	(0.45) ATTN: AGATA TOTH	1,084.77 MARITIME HOUSE	(471.14) 161 COXFORD ROAD	(84 00) 111 TURPINS RISE	(137.05) 57 GOLDEN CROSS LANE	(15,574.38) 58 GROSVENOR STREET	(3,726,78) 9 THE PADDOCK (41,60) 76 SURFIEET ROAD	(549.00) SENTINEL HOUSE	(51.60) 15 HAYWARD PLACE	(345.90) 60 BEMROSE AVENUE (52.96) 23 COFDMAWR	(308.00) BUSINESS RATES SECTION	(6,159.96) 451 LONDON ROAD	(240.00) BURNT BARN ROAD	(46.80) 27 CHELMER ROAD	(135.50) 8 MEADOW CLOSE	(281.56) 29 BEECHERS ROAD	(611.91) 57 REDLANDS ROAD	(21.00) THE WILLOW CENTRE (168.75) 41 NEWCLOSE LANE	(600.00) WHITLEY PARK	(45.60) 12 HUNTERS WAY	(623.00) ACCOUNTS RECEIVABLE (131.48) 6 FOREST COURT	(3,780.00) LUPIN WAY	(666.66) OAK HOUSE	(24,000.00) 1 VICTORIA STREET (73.44) 4 PEPYS AVENUE	(302.20) 4 CEDAR DRIVE	(22,652.00) CROWN HOUSE	(353.0J) MILLERSWAY 13.410.54 THE LOFT	(252.78) 15 CAMBRIDGE ROAD
WIXTED CLEANING LTD KADEN MACKINING LTD	HIGHLANDS FUELS LTD	FRANCES SHEPPARD	IEKEWA MUNAHAN NICOLA WYNNE	HTS LTD/ HOSPITAL TELECOMMUNICATIONS SERVICES LTD	BEAUFORT COMMUNITY CENTRE PETRINA UNIWIN	LOUISE MCKITTRICK	DAVID COLLISON BARCLAYCARD	DAVID CULLISON BARCLAYCARD KINTYRE INVESTMENTS (SCOTI AND LTD	INTERCITY NATIONWIDE ASSOCIATES	EE LIMITED (ACCT 98866412)	EE LIMITED (ACCT 98868976)	EE LIMITED TECH FUND ACCT 34/814 ASANA	FIRE-RITE UK LTD	BRIDGES BUSINESS SPACE NO 2 LLP T/A FLEXSPACE	LISA RILEY	NUNSFIELD HOUSE COMMUNITY ASSOCIATION	STEVENAGE BOROUGH COUNCIL	MILFORD HAVEN PORT AUTHORITY/QUAYSIDE PROPERTIES	WATER PLUS BUNMI JOHNSON	VENTURE WALES LTD	CNP PROPERTIES	DALE BEVAN	SHARKON I KAINNER MAI COI M DAY	LAURA WILLIAMS	AVERY REAL ESTATE	SOLLIDEN LIMITED SUZANNE JACOLIFFINE SROWN	NETCONSENT LIMITED	SARAH WINCHESTER	CYNTHA QUAICOE CLAIRE II FY	HEREFORDSHIRE COUNCIL( RATES)	RANAISSANCE CARE	BURNT BARN SOCIAL CLUB	KATIE HAYWARD	LOUISE HALL ASTER GROUP COMMINITIES	LISA OSBORNE	SYLWIA WISNA	CRINGLEFURD PARISH COUNCIL	BLUE FLAMES SPORTING CLUB LIMITED	CLAIRE HERMON	SOVEREIGN HOUSING ASSOCIATION CLD SAFFRON BUILL	YARLINGTON HOUSING GROUP	MAGNA HOUSING LTD	ID/BU/ONEWORLDMARKET LTD CHLOF WYTHF	DAVE CARPENTER	STANMORE PLACE COMMERCIAL	RAQUEL LUSHER GUARDIAN PROPERTY MAINTENANCE	JACK PAY

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				2	SUFFUE			٠	WHEELHOUSE ROAD			COLUMN TO THE PARTY OF THE PART	ASTON BUSINESS VILLAGE ASTON BUSINESS VIII AGE	ASTON BUSINESS				GWENT	LEICESTER					WREXHAM				- PORTOCOCOCA PO	COMBS ST		EBBW VALE	PITSEA				ABERDEEN				VALE BRIDGEND	MAIN ROAD	BRADFORD								COMEDER	
BORRAS PARK THE BATCH RPA'DI EV	CHASETOWN	120 NEWPORT ROAD	PLYMPTON	THE HORSEFAIR	DECOLES	CANNOCK		THE BATCH	LEA HALL ENTERPRISE PARK		55/57 HIGH STREET	WAUNFAWR	CRYSTAL COURT	CRYSTAL COURT			GRANGEMOUTH	BLAINA	AYLESTONE	BARRY	BECCLES	WELLINGTON	HARLOW	GRESHORD		GRIFFITHSTOWN	RUBGY ROAD	STAFFORD ROAD	TANNERY ROAD	CWM, EBBW VALE	BRIERY HILL	BASILDON		1000000	CYCERCOLO	20 NIGG KIRK ROAD		SPERBORN VILLAGE BEAUFORT	QUEENS STREET	OGMORE	MERIDEN HALL	HEATON	Cesgala		STEVENAGE	WELTON			all transcribe	BOUNCHATED	
(119.32) 12 FIRGROVE CORNER (588.32) CAPRESHAM HOUSE (634.43) EVERAL E BOAN	(631.44) LEVELARLE RUAD	(7,800.00) THE HOLLIES	42.82 48 GREENWOOD PARK,	(4,091.69) EDWARDS CENTRE	(15:80) TOS BANKBAM NORDE (76:40) 33 WILMSLOW DRIVE	(26.72) 217 SAINT JOHNS ROAD	(189.41) 49 MARLBOROUGH ROAD	(149,40) CAVERSHAM HOUSE	(8) 1.20) 37 BLANCHAL NOAD (300.00) GROSVENOR COURT	(95.50) 143 LICHFIELD ROAD	(7,332.20) BRIDGE GATE	(387.72) THE OLD SMITHY	(264.00) BARCLAYCARD	1,877,02 BARCLAYCARD	(1,080.00) VERULSM ROSD	(25.34) LONGLEY HOUSE A 300 70 71 OLIFEN VICTORIA STREET	4,598.10 11 COECN VICTORIA STREET	(299.60) 58 SOUTHLANDS	268.08 23 DISRAELI STREET	(170.50) 14 CWRT EDWARD	(119:80) ZO HUNGALE (8:910:00) 75 LOW ROAD	(373.00) 25A BARNFIELD CRESCENT	(73.60) 1 ALTHAM GROVE	(80.00) 4 LAKE VIEW (4.408.90) HORNBFAM SOLIARE WEST	(648.00) TOLLGATE BUSINESS PARK	(280.00) KEMYS STREET	(2,384,97) HINCKLEY HUB	(23,454.00) 1 FORGE FARM OFFICES	(463.20) WILBURS VIEW	367.25 76 CANNING STREET	(96.80) 2 INSTITUTION TERRACE	(850.52) 17 KENNETH ROAD (25.18) THE PLANNING STUDIO	(13,618.85) VENLAW	(3,271,48) VENLAE	(210.00) THE PUNTING LODGE	(371.04) FLAT 10	(17,634.15) 28 STEPHENSON ROAD	(98.40) 24 NIDD AVENUE (171.68) 12 FROST ROAD	(5,148.93) QUEENS SPECIALIST BUILDING	3 & 5 COMMERCIAL STREET	(5,745.27) NETWORK VENTURES LIMITED/TOPCARE	(238.20) 43 ATHOL ROAD	(239.00) 10 FOSDYKE GREEN	14,185.58 3 NOBLE STREET		(18,800.00) QUEENS INSURANCE BUILDING (105,38) 36 ST MARYS ANENLIE	(494.72) 20 SEYMOUR CLOSE	(2,650.58) SOUTH NORFOLK HOUSE	(315.40) 9 OAKWORTH GREEN	COOC OF LEADING OF COOC	COUNTY OF MUNICIPALITY CELEGIE
ADAM JONES SHANE CROSS SHAIR E CROSS	WELLS FARM DAIRT LID	EDSON EVERS PRICTD	HOLLIE PERKS	EDWARDS PROPERTY (HINCKLEY) CO. LTD	DAWN SPENSER	ANEESAH HUSSAIN.	MICHELLE WALSH (JUDE)	JAKE BROOKS	ASTRAL FIRE & SECURITY LTD	ALAN SIMPSON EXPENSES	TOTAL GAS & POWER - ALL GAS ACCOUNTS	SNOWDONIA FIRE PROTECTION	ASHLEY HEYWOOD BARCLAYCARD	STEPHEN GOODWIN BARCLAYCARD	ACCOLADE COMMERCIAL INTERIORS	KINEX WIEDLAKE BELL	KIRSTY FYVIE	LINDSEY MICHAEL	LOUISE WORTH	NICK CLOTTEY	CHARISSA WILLIAMS ENTERPRISE CAR CLUB	CARL BROWN	SAMANTHA BARNARD	CHRISTOPHER LAWRENCE BEAUCARE MEDICAL	STORAGE BOOST LTD	ST HILDA'S CHURCH HALL	HINCKLEY & BOSWORTH BOROUGH COUNCIL	PLANNED OFFICE INTERIORS LID	TIM RIX	EMMA LOUISE BOOL	CATHERINE BLACK	KIM MAKTIN HAYSTON BUSINESS PARK LTD	LONDON & SCOTTISH INVESTMENTS	CONDON & SCOTTISH INVESTMENTS	THE KENN CENTRE	EWA PIETROWICZ	INFINITY GROUP	LTMN JOHNSON NATALIE HAWKINS	PRIMECARE ORAL HEALTH SERVICES (GENIX)	MARTYN MORGAN	NETWORK HEALTHCARE PROFESSIONALS LIMITED	NAZIA NAZIR Wandy Enster	Wendy Foskel EMMA WALKER	DLA PIPER UK LLP	SHARON RYAN ENDA DE SOLITIONS COOLID	ENGAGE SOLUTIONS GROUP SIAN TAPPER	KATHERINE POWELL	SOUTH NORFOLK COUNCIL	MANDY SIMPSON		

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(132.72) 4 YORK CLOSE, (22.28) 9 THE WHARF (50.00) 5 AUSTEN CLOS (270.88) 7 BALHAM CLOS (158.40) 17 GOLWG YR E (279.44) 70 WORDSWOR (97.88) 8 YORK AYENUM
(50.00) 5 AUSTEN CLOSE (270.88) 7 BALHAM CLOSE (178.40) 17 GOLWG YR EGLWYS (279.47) 70 WORDSWORTH ROA (97.88) 8 YORK AVENUE
(158.40) 17 GOLWG YR EGLWYS (279.44) 70 WORDSWORTH ROAD (97.88) 8 YORK AVENUE
88) 8 YORK AVENUE
(542.01) 52 FAIRWAY
(164.78) 15 CHURCHFIELD AVENUE (493.90) THE BLACK BOY INN
2,400.00 ROWAN HOUSE SOUTH (7,035.26) THE POINT
(184.22) 20 TRITON STREET (86.00) 10 SALTON CLOSE
(149.50) 7 COUNCILLORS WALK
(286.08) 14 FAIRLAWN, (216.00) UNIT 1, 57 STATION ROAD
(382.36) 13 LABURNUM CRESCENT (206.40) ROYA! OAK GARAGE
(30.43) 20 CARR ROAD
(344.40) 18 FALCON LANE
(417.92) 3 HAREWOOD ROP (103.92) 34 ELLIS AVENUE
(6,560.64) 27 FOREDROVE LANE
(918.25) 62 MILLIAS ROAD (85.08) 13 YARDLEY
(1,290.50) BUSINESS RATES
(397.50) 3 BEECH COURT (56.00) 57 PRECELLY PLACE
(301.50) 5 BEECH ROW
(6,017.56) UNIT 6, LAKE MEADOWS BUSINESS PARK
(1,470.14) 33 PARK SQUARE WEST
378.08 180 GREAT PORTLAND STREET (18,281.07) INDEPENDENT CLINICAL SERVICES LTD
(207.20) WEST HARLING ROAD (1.086.72) 31 ALDERGATE
(3,096.00) MINISTRY HOUSE
(195.05) 36 RUTLAND AVENUE
(35.90) 18A WEST MARKETGALI (81.80) 96 DI INSTARI E ROAD
(471.72) 20 OLDE BRIDGE COURT
(10.32) 50 WITHINGTON STREET
(2,172.07) PO BOX 17381 (14.738.34) FDEN HOUSE
(126.39) 233 ST VINCENT STREET
(8,274,00) CIVIC CENTRE 1 010 00 THE FINANCE DEPA
72.00 HEAD OFFICE & ACCOUNTS DEPT
154.09 NPOWER PAYMENT PROCESSING
(5,565.39) AR COLLECTONICREDIT CONTROL DEPT (797.09) 6 COMMONWEALTH CLOSE, (145.51) CASH ALLOCATION DEPARTMENT (22,91) PAYMENT PROCESSING CENTRE
(163.60) 11 BUXTON CLOSE
6.11 GREEN LANE
(760.26) CUSTOMER SERVICES

NB: Please refer to comments regarding creditor amounts in the proposals

BRITISH TELECOM
NEOPOST LTD
E-MESAGING SOLUTIONS LIMITED
GUARDIAN CONSULTANCY SERVICES LTD
OFFICE DEPOT (UK) LTD
OZ (UK) LIMITED

462.40 BT PAYMENTS SERVICES LTD (183.60) NEOPOST HOUSE (56.48) TRING HOUSE (55.489.14) THE LOFT (25.24.81) GREENWICH WAY 14.11 BUSINESS COLLECTIONS (2,061,625.31)

BT TELEPHONE CENTRE SOUTH STREET 77-81 HIGH STREET HILL END FARM

SUITE XY ARLINGTON BUSINESS CENTRE

MILLSHAW PARK LANE

DH98 1BT RM1 2AR HP23 4AB SG4 7PT SP10 4JZ LS11 0NE