# SYSTEM C HEALTHCARE LIMITED REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019



#### **COMPANY INFORMATION**

Directors

M Haines

M Bolton I Denley Q Fang

Secretary

J Conner

Company number

01754990

Registered office

The Maldstone Studios Vinters Business Park New Cut Road Maidstone Kent

United Kingdom ME14 5NZ

Independent Auditors

PricewaterhouseCoopers LLP

**Chartered Accountants and Statutory Auditors** 

1 Embankment Place

London WC2N 6RH

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#### STRATEGIC REPORT

#### FOR THE YEAR ENDED 31 MARCH 2019

The directors present the strategic report for the year ended 31 March 2019.

#### Fair review of the business

System C Healthcare Limited specialises in the provision of a wide-range of IT products and services to health and social care providers. The offering includes advanced clinical systems, shared records, PHRs and remote patient engagement, and BI to enable population health management.

For System C Healthcare Limited revenues in the financial year were £29.5m (2018 : £28.4m), profit before taxation were £1.7m (2018 : £1.5m) and net assets were £9.4m (2018 : £5.6m).

The company has three wholly owned subsidiaries, Liquidlogic Limited (Social care and education solutions), The Learning Clinic Limited (supplier of mobile real-time patient observations) and Careflow Connect Limited (integrated communication platform). For the year ended 31 March 2019, the group had a combined tumover of £60.0m, gross profit of £34.4m (57%) and EBITDA of £7.2m (12%), average number of employees of 485 and a closing cash balance of £19.1m. Working together, System C Healthcare Limited, The Learning Clinic Limited, Careflow Connect Limited and Liquidlogic Limited are in a strong position to offer integrated solutions across health and social care in line with Government policy.

#### Approach to risk management

As with any business, System C Healthcare Limited faces a range of risks and uncertainties in the course of its business. It is essential that we identify and manage these risks effectively in order to deliver on our strategic objectives. The board continually reviews and identifies risk and through its own systems and controls, where possible mitigates the risks that may impact our business, prospects, people and financial results.

#### Market risk

The company operates in the healthcare market and funding for IT projects is dependent on overall funding in the NHS, which can impact performance. The major political parties have made commitments to increase funding for the NHS and it is expected that the need for transformation will continue to drive growth.

#### Product delivery risk

The company has built a strong reputation for the successful delivery of its software and services to the UK health and social care market. However, product development and successful implementation and support pose substantial contunuing challenges. Failure to deliver on time to the required quality can result in financial penalties and reputational injury as well as potential implications for patient safety.

To mitigate this risk, we continously monitor our performance against contracted commitments and expectations, and deploy a wide range of experienced personnel to evaluate performance. We appoint a project board for any high risk projects utilising a combination of expertise as appropriate from technical delivery, finance and commercial resources.

#### Accreditation

Much of our work relies on maintaining accreditations to international standards, we have ISO/IEC 27001:2013 and ISO/IEC 9001:2015 certifications.

#### **Going Concern**

The company's key risks are dealt with in the Strategic and Directors' reports. The directors believe that the company is well placed to manage its risks successfully. Therefore the directors have a reasonable expectation that the company has adequate resources to continue in operational existence for a period of at least 12 months from the date of this report. Accordingly, they continue to adopt the going concern basis in preparing the financial statements.

# STRATEGIC REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### **Modern Slavery**

The company is committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Our Anti-slavery policy reflects our commitment to acting ethically and with integrity in all our business relationships and to implementing and enforcing effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chains. The full statement is published on the System C Healthcare Limited website.

By order of the board

J Conner

Secretary

11th December 2019

#### **DIRECTORS' REPORT**

#### FOR THE YEAR ENDED 31 MARCH 2019

The directors present their annual report and the audited financial statements for the year ended 31 March 2019.

#### Principal activities

The principal activity of the company continued to be that of software and associated services for healthcare providers in the UK. Through the effective use of technology, we help our customers reduce the costs and improve the quality of the healthcare services they provide.

#### Directors

The directors who held office during the year and up to the date of signature of the financial statements were as follows:

M Haines

M Bolton

I Denley

Q Fang

#### Results and dividends

The results for the year are set out on page 8.

No ordinary dividends were paid. The directors do not recommend payment of a final dividend (2018;nil).

#### Qualifying third party indemnity provisions

The company has made qualifying third party indemnity provisions for the benefit of its directors during the year. These provisions remain in force at the reporting date.

#### **Financial instruments**

#### Cash flow risk

The Company is exposed to minimal translation and transaction foreign exchange risk. The Company regularly reviews its exposure to translation risk and where appropriate minimises this risk by use of the forward hedge market

#### Liquidity risk

The Company remains confident that it has adequately financed its business operations and that the levels of liquidity in place are sufficient to meet its foreseeable requirements.

#### Credit risk

The company's principal financial assets are bank balances, and cash, trade and other receivables, and investments.

The company's credit risk if primarily attributable to its trade receivables. The amounts presented in the balance sheet are net of allowances for doubtful receivables.

The credit risk on liquid funds is limited because the counterparties are banks with high credit-ratings assigned by international; credit-rating agencies.

The Company has no significant concentration of credit risk, with exposure spread over a large number of counterparties and customers.

#### Research and development

The Company continues to heavily invest in its product portfolio. Research and development costs were £10.2m during the year (2018: £11.2m).

### **DIRECTORS' REPORT (CONTINUED)** FOR THE YEAR ENDED 31 MARCH 2019

#### Disabled persons

Applications for employment by disabled persons are always fully considered, bearing in mind the aptitudes of the applicant concerned. In the event of members of staff becoming disabled, every effort is made to ensure that their employment within the company continues and that the appropriate training is arranged. It is the policy of the company that the training, career development and promotion of disabled persons should, as far as possible, be identical to that of other employees.

#### **Employee involvement**

The company's policy is to consult and discuss with employees, staff councils and at meetings, matters likely to affect employees' interests.

Information about matters of concern to employees is given through information bulletins and reports which seek to achieve a common awareness on the part of all employees of the financial and economic factors affecting the company's performance.

There is no employee share scheme at present, but the directors are considering the introduction of such a scheme as a means of further encouraging the involvement of employees in the company's performance.

PricewaterhouseCoopers LLP were appointed auditors to the company and in accordance with section 485 of the Companies Act 2006, a resolution proposing that they be re-appointed will be put at a General Meeting.

#### Statement of disclosures to auditors

So far as each person who was a director at the date of approving this report is aware, there is no relevant audit information of which the company's auditors are unaware. Additionally, the directors individually have taken all the necessary steps that they ought to have taken as directors in order to make themselves aware of all relevant audit information and to establish that the company's auditors are aware of that information.

#### **Going Concern**

The financial statements have been prepared on a going concern basis. The background to and reasons for the adoption of the going concern basis are explained in Note 1 to the financial statements.

By order of the board

Secretary

11th December 2019

# DIRECTORS' RESPONSIBILITIES STATEMENT FOR THE YEAR ENDED 31 MARCH 2019

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulation.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing the financial statements, the directors are required to:

- · select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements;
- · make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006.

### INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF SYSTEM C HEALTHCARE LIMITED

#### Report on the audit of the financial statements

#### Opinion

In our opinion, System C Healthcare Limited's financial statements:

- give a true and fair view of the state of the company's affairs as at 31 March 2019 and of its profit for the year then ended:
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law); and

have been prepared in accordance with the requirements of the Companies Act 2006.

We have audited the financial statements, included within the Report and financial statements (the "Annual Report"), which comprise: the Balance sheet as at 31 March 2019; the Profit and loss, the statement of changes in equity for the year then ended; and the notes to the financial statements, which include a description of the significant accounting policies.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We remained independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

#### Conclusions relating to going concern

ISAs (UK) require us to report to you when:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material uncertainties that may
  cast significant doubt about the company's ability to continue to adopt the going concern basis of
  accounting for a period of at least twelve months from the date when the financial statements are
  authorised for issue.

We have nothing to report in respect of the above matters.

However, because not all future events or conditions can be predicted, this statement is not a guarantee as to the company's ability to continue as a going concern. For example, the terms on which the United Kingdom may withdraw from the European Union are not clear, and it is difficult to evaluate all of the potential implications on the company's trade, customers, suppliers and the wider economy.

#### Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information, the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

With respect to the Strategic Report and Directors' Report, we also considered whether the disclosures required by the UK Companies Act 2006 have been included.

# INDEPENDENT AUDITORS' REPORT (CONTINUED) TO THE MEMBERS OF SYSTEM C HEALTHCARE LIMITED

Based on the responsibilities described above and our work undertaken in the course of the audit, ISAs (UK) require us also to report certain opinions and matters as described below.

Strategic Report and Directors' Report

In our opinion, based on the work undertaken in the course of the audit, the information given in the Strategic Report and Directors' Report for the year ended 31 March 2019 is consistent with the financial statements and has been prepared in accordance with applicable legal requirements.

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we did not identify any material misstatements in the Strategic Report and Directors' Report.

#### Responsibilities for the financial statements and the audit

Responsibilities of the directors for the financial statements

As explained more fully in the Directors' Responsibilities Statement set out on page 5, the directors are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The directors are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error, and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

Use of this report

This report, including the opinions, has been prepared for and only for the company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

Other required reporting

#### Companies Act 2006 exception reporting

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or adequate accounting records have not been kept by the company, or returns adequate for our audit have not been received from branches not visited by us; or
- certain disclosures of directors' remuneration specified by law are not made; or
- · the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Mark Jordan (Senior Statutory Auditor) for and on behalf of PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors London

13 /12/ 2019

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### PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31 MARCH 2019

		2019	2018
	Note	٤	2016 £
Turnover	3	29,519,388	28,406,670
Cost of sales		(12,187,359)	(11,277,616
Gross profit		17,332,029	17,129,054
Administrative expenses		(15,036,911)	(16,754,864
Other operating income		299,463	359,612
Impairment loss on Investment in subsidiary		(1,507,610)	•
Operating profit	4	1,086,971	733,802
Operating profit excluding impairment loss of	on	2 504 504	
investment in subsidiary		2,594,581	
Income from shares in group undertakings	7 .	2,500,000	2,500,000
Interest payable and similar expenses	8	(1,873,793)	(1,762,888
Profit before taxation		1,713,178	1,470,914
Tax on profit	9	2,057,151	(37,539
Profit for the financial year		3,770,329	1,433,375
<b>6</b>			. :
Total comprehensive income for the year		3,770,329	1,433,375
			<del></del>

The profit and loss account has been prepared on the basis that all operations are continuing operations.

# BALANCE SHEET AS AT 31 MARCH 2019

•		20	19	20	18
	Note	£	3	£	£
Fixed assets					
Intangible assets '					
Goodwill	10		33,827		183,179
Other Intangible assets	10		87,257		35,678
Total intangible assets			121,084		218,857
Tangible assets	11		400,999		649,913
Investments	12		25,113,044		26,620,654
			25,635,127		27,489,424
Current assets					
Debtors ·	13	22,244,827		17,746,925	
Cash at bank and in hand		6,454,318		3,393,954	
		28,699,145		21,140,879	
Creditors; amounts falling due within	14				
one year		(21,236,684)		(20,457,162)	
Net current assets		;	7,462,461		683,717
Total assets less current liabilities			33,097,588		28,173,141
Creditors: amounts falling due after more than one year	15		(23,634,672)	í	(22,354,414
Provisions for liabilities	17 -		(71,666)		(197,806
Net assets			9,391,250		5,620,921
Capital and reserves					
Ĉalled up share capital	19		1,247,733		1,247,73
Share premium account			24,236,357		24,236,35
Other reserves			3,339,460		3,339,460
Capital redemption reserve			3,127,024		3,127,02
Profit and loss account			(22,559,324)		(26,329,65
Total equity			9,391,250		5,620,92
· ·					

The financial statements were approved by the board of directors and authorised for issue on 11th December 2019 and are signed on its behalf by:

M Botton Director

Company Registration No. 01754990

### STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 MARCH 2019

	Called up Share capital	account	Capital redemption reserve	Other reserves	loss account	, •
	£	£	£	£	£	£
Balance at 1 April 2017	1,247,733	24,236,357	3,127,024	3,339,460	(27,763,028)	4,187,546
Year ended 31 March 2018:		•				
Total comprehensive income for the financial year			•	-	1,433,375	1,433,375
Balance at 31 March 2018	1,247,733	24,236,357	3,127,024	3,339,460	(26,329,653)	5,620,921
Year ended 31 March 2019:						
Total comprehensive income for the financial year	÷	-	· •	-	3,770,329	3,770,329
Balance at 31 March 2019	1,247,733	24,236,357	3,127,024	3,339,460	(22,559,324)	9,391,250

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

#### 1 Accounting policies

#### Company information

System C Healthcare Limited is a private company limited by shares incorporated in England and Wales. The registered office is The Maidstone Studios, Vinters Business Park, New Cut Road, Maidstone, Kent, United Kingdom, ME14 5NZ.

#### 1.1 Accounting convention

These financial statements have been prepared in accordance with FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" ("FRS 102") and the requirements of the Companies Act 2006.

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Research and development costs are included within administration costs (prior year represented).

The financial statements are prepared in sterling, which is the functional currency of the company. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention, modified to include the revaluation of freehold properties and to include investment properties and certain financial instruments at fair value. The principal accounting policies adopted are set out below.

This company is a qualifying entity for the purposes of FRS 102, being a member of a group where the parent of that group prepares publicly available consolidated financial statements, including this company, which are intended to give a true and fair view of the assets, liabilities, financial position and profit or loss of the group. The company has therefore taken advantage of exemptions from the following disclosure requirements:

- Section 4 'Statement of Financial Position' Reconciliation of the opening and closing number of shares:
- Section 7 'Statement of Cash Flows' Presentation of a statement of cash flow and related notes and disclosures:
- Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instrument Issues' —
  Carrying amounts, interest income/expense and net gains/losses for each category of financial
  instrument; basis of determining fair values; details of collateral, loan defaults or breaches, details
  of hedges, hedging fair value changes recognised in profit or toss and in other comprehensive
  income;
- Section 26 'Share based Payment' Share-based payment expense charged to profit or loss, reconciliation of opening and closing number and weighted average exercise price of share options, how the fair value of options granted was measured, measurement and carrying amount of liabilities for cash-settled share-based payments, explanation of modifications to arrangements;
- Section 33 'Related Party Disclosures' Compensation for key management personnel.

The financial statements of the company are consolidated in the financial statements of H&SC Technologies Limited. These consolidated financial statements are available from its registered office, The Maidstone Studios, Vinters Business Park, New Cut Road, Maidstone, Kent, United Kingdom, ME14 5NZ.

The company has taken advantage of the exemption under section 400 of the Companies Act 2006 not to prepare consolidated finanial statements. The financial statements present information about the company as an individual entity and not about its group.

System C Healthcare Limited is a wholly owned subsidiary of H&SC Technologies Limited and the results of System C Healthcare Limited are included in the consolidated financial statements of H&SC Technologies Limited which are available from The Maidstone Studios, Vinters Business Park, New Cut Road, Maidstone, Kent, ME14 5NZ.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 1 Accounting policies

(Continued)

#### 1.2 Going concern

At the time of approving the financial statements, the directors have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus the directors continue to adopt the going concern basis of accounting in preparing the financial statements.

#### 1.3 Turnover

The turnover shown in the profit and loss account represents the contract value of goods and services provided up to the period end date, exclusive of Value Added Tax.

Turnover from Implementation is recognised over the implementation period as those services are provided. Where a contract spans the period end, an estimate of the stage of completion is made and that proportion of the contract value is recognised as turnover in the profit and loss account. The costs relating to each contract are recognised in the same proportion of the estimated total costs as the proportion of turnover recognised.

Turnover from maintenance, support and other services is recognised on a straight line basis over the contracted term of supply.

Turnover from consultancy services is recognised when the service is delivered and accepted by the customer.

Turnover from the sale of goods is recognised when the significant risks and rewards of ownership of the goods have passed to the buyer (usually on dispatch of the goods), the amount of turnover can be measured reliably, it is probable that the economic benefits associated with the transaction will flow to the entity and the costs incurred or to be incurred in respect of the transaction can be measured reliably.

Turnover from contracts for the provision of professional services is recognised by reference to the stage of completion when the stage of completion, costs incurred and costs to complete can be estimated reliably. The stage of completion is calculated by comparing costs incurred, mainly in relation to contractual hourly staff rates and materials, as a proportion of total costs. Where the outcome cannot be estimated reliably, turnover is recognised only to the extent of the expenses recognised that it is probable will be recovered.

#### 1.4 Intangible fixed assets - goodwill

Goodwill represents the excess of the cost of acquisition of unincorporated businesses over the fair value of net assets acquired. It is initially recognised as an asset at cost and is subsequently measured at cost less accumulated amortisation and accumulated impairment tosses. Goodwill is considered to have a finite useful life and is amortised on a systematic basis over its expected life, which is 10 years.

For the purposes of impairment testing, goodwill is allocated to the cash-generating units expected to benefit from the acquisition. Cash-generating units to which goodwill has been allocated are tested for impairment at least annually, or more frequently when there is an indication that the unit may be impaired. If the recoverable amount of the cash-generating unit is less than the carrying amount of the unit, the impairment loss is allocated first to reduce the carrying amount of any goodwill allocated to the unit and then to the other assets of the unit pro-rate on the basis of the carrying amount of each asset in the unit.

#### 1.5 Intangible fixed assets other than goodwill

Intangible assets acquired separately from a business are recognised at cost and are subsequently measured at cost less accumulated amortisation and accumulated impairment losses.

Intangible assets acquired on business combinations are recognised separately from goodwill at the acquisition date where it is probable that the expected future economic benefits that are attributable to the asset will flow to the entity and the fair value of the asset can be measured reliably.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 1 Accounting policies

(Continued)

Amortisation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Own & contract software

3 to 5 years

R&D

3 to 5 years

**Customer Lists** 

Fully amortised

#### 1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Fixtures and fittings

5 years/over term of lease for leasehold improvements

Computer equipment

3 years/over term of customer contract

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is credited or charged to profit or loss.

#### 1.7 Fixed asset investments

Interests in subsidiaries, associates and jointly controlled entities are initially measured at cost and subsequently measured at cost less any accumulated impairment losses. The investments are assessed for impairment at each reporting date and any impairment losses or reversals of impairment losses are recognised immediately in profit or loss.

A subsidiary is an entity controlled by the company. Control is the power to govern the financial and operating policies of the entity so as to obtain benefits from its activities.

An associate is an entity, being neither a subsidiary nor a joint venture, in which the company holds a long-term interest and where the company has significant influence. The company considers that it has significant influence where it has the power to participate in the financial and operating decisions of the associate.

Entities in which the company has a long term interest and shares control under a contractual arrangement are classified as jointly controlled entities.

#### 1.8 Impairment of fixed assets

At each reporting period end date, the company reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the company estimates the recoverable amount of the cash-generating unit to which the asset belongs.

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 1 Accounting policies

(Continued)

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised Impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset (or cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

#### 1.9 Cash and cash equivalents

Cash and cash equivalents are basic financial assets and include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

#### 1.10 Financial instruments

The company has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the company's balance sheet when the company becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

#### Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

#### Other financial assets

Other financial assets, including investments in equity instruments which are not subsidiaries, associates or joint ventures, are initially measured at fair value, which is normally the transaction price. Such assets are subsequently carried at fair value and the changes in fair value are recognised in profit or loss, except that investments in equity instruments that are not publicly traded and whose fair values cannot be measured reliably are measured at cost less impairment.

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### Accounting policies

(Continued)

#### Impairment of financial assets

Financial assets, other than those held at fair value through profit and loss, are assessed for indicators of impairment at each reporting end date.

Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected. If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in profit or loss.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in profit or loss.

#### Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the company transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

#### Classification of financial liabilities

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the company after deducting all of its liabilities.

#### Basic financial liabilities

Basic financial tiabilities, including creditors, bank toans, loans from fellow group companies and preference shares that are classified as debt, are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

#### Other financial liabilities

Derivatives, including interest rate swaps and forward foreign exchange contracts, are not basic financial instruments. Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently re-measured at their fair value. Changes in the fair value of derivatives are recognised in profit or loss in finance costs or finance income as appropriate, unless hedge accounting is applied and the hedge is a cash flow hedge.

Debt instruments that do not meet the conditions in FRS 102 paragraph 11.9 are subsequently measured at fair value through profit or loss. Debt instruments may be designated as being measured at fair value though profit or loss to eliminate or reduce an accounting mismatch or if the instruments are measured and their performance evaluated on a fair value basis in accordance with a documented risk management or investment strategy.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 1 Accounting policies

(Continued)

#### Derecognition of financial liabilities

Financial liabilities are derecognised when the company's contractual obligations expire or are discharged or cancelled.

#### 1.11 Equity instruments

Equity instruments issued by the company are recorded at the proceeds received, net of transaction costs. Dividends payable on equity instruments are recognised as liabilities once they are no longer at the discretion of the company.

#### 1.12 Taxation

The tax expense represents the sum of the tax currently payable and deferred tax,

#### Current tax

The tax currently payable is based on taxable profit for the year. Taxable profit differs from net profit as reported in the profit and loss account because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The company's liability for current tax is calculated using tax rates that have been enacted or substantively enacted by the reporting end date.

#### Deferred tax

Deferred tax liabilities are generally recognised for all timing differences and deferred tax assets are recognised to the extent that it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits. Such assets and liabilities are not recognised if the timing difference arises from goodwill or from the initial recognition of other assets and liabilities in a transaction that affects neither the tax profit nor the accounting profit.

The carrying amount of deferred tax assets is reviewed at each reporting end date and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the asset to be recovered. Deferred tax is calculated at the tex rates that are expected to apply in the period when the liability is settled or the asset is realised. Deferred tax is charged or credited in the profit and loss account, except when it relates to items charged or credited directly to equity, in which case the deferred tax is also dealt with in equity. Deferred tax assets and liabilities are offset when the company has a legally enforceable right to offset current tax assets and liabilities and the deferred tax assets and liabilities relate to taxes levied by the same tax authority.

#### 1.13 Provisions

Provisions are recognised when the company has a legal or constructive present obligation as a result of a past event, it is probable that the company will be required to settle that obligation and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the reporting end date, taking into account the risks and uncertainties surrounding the obligation. Where the effect of the time value of money is material, the amount expected to be required to settle the obligation is recognised at present value. When a provision is measured at present value, the unwinding of the discount is recognised as a finance cost in profit or loss in the period in which it arises.

### NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 1 Accounting policies

(Continued)

#### 1.14 Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the company is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

#### 1.15 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

#### 1.16 Leases

Rentals payable under operating leases, including any lease incentives received, are charged to profit or loss on a straight line basis over the term of the relevant lease except where another more systematic basis is more representative of the time pattern in which economic benefits from the leases asset are consumed.

#### 1.17 Foreign exchange

Transactions in currencies other than pounds sterling are recorded at the rates of exchange prevailing at the dates of the transactions. At each reporting end date, monetary assets and liabilities that are denominated in foreign currencies are retranslated at the rates prevailing on the reporting end date. Gains and losses arising on translation are included in the profit and loss account for the period.

#### 1.18 Related party transactions

The company discloses transactions with related parties which are not wholly owned with the same group. It does not disclose transactions with members of the same group that are wholly owned.

#### 1.19 Research and development

Expenditure on research and development is written off in the period in which it is incurred.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 2 Judgements and key sources of estimation uncertainty

In the application of the company's accounting policies, the directors are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

#### **Critical Judgements**

The Company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below:

#### Useful economic life of tangible assets

The annual depreciation charge for tangible fixed assets is sensitive to changes in the estimated useful economic lives and residual values of assets. The useful economic lives and residual values are assessed annually. They are amended when necessary to reflect current estimates, based on technological advancements, future investments, economic utilisation and the physical condition of the assets. See note 11 for the carrying amount of tangible fixed assets and note 1 for the useful economic lives for each class of asset.

#### Impairment of debtors

The Company makes an estimate of the recoverable value of trade and other debtors. When assessing impairment of trade and other debtors, management considers factors including the current credit rating of the debtor, the ageing profile of debtors and historical experience. See note 13 for the net carrying amount of the debtors.

#### 3 Turnover

An analysis of the company's turnover is as follows;

rate analysis of the company's territorer is as follows,		
•	2019	2018
•	£	£
Turnover		
Software & hardware	4,585,446	4,403,776
Services	5,343,618	6,791,144
Support and maintenance	19,590,324	17,211,750
•	29,519,388	28,406,670
	2019 £	2018 £
Other significant income	~	-
Dividends received	2,500,000	2,500,000

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

3	Turnover		(Continued)
	Turnover analysed by geographical market	2019 £	2018 £
	United Kingdom	29,519,388	28,406,670
4	Operating profit		
	Operating profit for the year is stated after charging/(crediting):	2019 £	2018 £
	Exchange losses/(gains) Fees payable to the company's auditors for the audit of the company's	2,041	(1,762)
	financial statements	98,750	82,500
	Depreciation of owned tangible assets	350,651	292,623
	Loss on disposal of tangible assets	111	5,234
	Amortisation of intangible assets	176,437	166,747
	Operating lease charges	1,070,753	835,076 ————

Exchange differences recognised in profit or loss during the year, except for those arising on financial instruments measured at fair value through profit or loss, amounted to £2,041 (2018 - £1,762).

#### 5 Employees

The average monthly number of persons (including directors) employed by the company during the year was:

	2019	2018
	Number	Number
Developers and Deployment Services	207	231
Sales, Marketing and Admin	74	73
	281	304
Their constants are supported to the same district.		
Their aggregate remuneration comprised:	2019	2018
	£	£
Wages and salaries	16,317,136	17,446,765
Social security costs	1,639,658	1,725,248
Other pension costs	963,313	1,048,563
	18,920,107	20,220,576

6	Directors' remuneration		
		2019	2018
		£	£
	Remuneration for qualifying services	531,626	513,477
	Company pension contributions to defined contribution schemes	8,684	32,450
		540,310	545,927
	Remuneration disclosed above include the following amounts paid to the l	nighest paid director:	
		2019	2018
	•	£	£
	Remuneration for qualifying services	265,813	263,284
	Company pension contributions to defined contribution schemes	4,341	7,407
<del>,</del>	Income from shares in group undertakings		
•	4.	2019	2018
		£	£
	Income from fixed asset investments	4	
	Income from shares in group undertakings '	2,500,000	2,500,000
ŝ	Interest payable and similar expenses		
	• • • • • • • • • • • • • • • • • • • •	2019	2018
		£	£
	Loan interest	1,873,793	1,762,888
	•	1,873,793	1,762,888

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# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

	2019	2018
	£	£
Deferred tax		
Origination and reversal of timing differences	(2,057,151)	37,539
	<del></del>	
The actual (credit)/charge for the year can be reconciled to the profit or loss and the standard rate of tax as follows:	e expected charge for the year ba	ised on the
	e expected charge for the year ba	sed on the

Profit before taxation 1,713,178 1,470,914 Expected tax charge based on the standard rate of corporation tax in the UK of 19.00% (2018: 19.00%) 325,504 279,474 Tax effect of expenses that are not deductible in determining taxable profit 1.610 5,615 Tax effect of income not taxable in determining taxable profit (475,000)(475,000)Tax effect of utilisation of tax losses not previously recognised (164,759) Group relief 203,426 Other permanent differences 286,446 Deferred tax adjustments in respect of prior years 37,539 (2.057.151)Other short term timing differences 26,199 (13,515)(2,057,151)37,539 Tax expense for the year

At 1 April 2015 there is a single Corporation Tax rate of 20%. At Summer Budget 2015, the government announced legislation setting the Corporation Tax main rate at 19% for the years starting 1 April 2017, 2018 and 2019 and at 18% for the year starting 1 April 2020. At Budget 2016, the government announced a further reduction to Corporation Tax main rate for the year starting 1 April 2020, setting the rate at 17%.

Total	Customer Lists	R&D	Own & contract	Goodwill	Intangible assets
£	£	£	software £	£	
					Cost
8,811,694	1,205,334	5,683,010	429,834	1,493,516	At 1 April 2018
78,666	-	-	78,666	•	Additions
(305,817			(305,817)		Disposals
8,584,543	1,205,334	5,683,010	202,683	1,493,516	At 31 March 2019
			·		Accumulated Amortisation
8,592,837	1,205,334	5,683,010	394,156	1,310,337	At 1 April 2018
176,437	•	÷	27,085	149,352	Amortisation charged for the year
(305,815		·=	(305,815)	•	Disposals
8,463,459	1,205,334	5,683,010	115,426	1,459,689	At 31 March 2019
					Carrying amount
121,084			87,257	33,827	At 31 March 2019
218,857	•	. •	35,678	183,179	At 31 March 2018
					Tangible assets
Total	Computer equipment	Fixtures and fittings			-
£	£	£			
4 000 774	3 400 000	074 770			Cost
4,063,774	3,188,998	874,776			At 1 April 2018 Additions
93,128 (164,429	50,792 (156,701)	42,336 (7,728)			Disposals
20,132	(150,701)	20,132			Transfers
4,012,605	3,083,089	929,516			At 31 March 2019
		•		·	Accumulated Depreciation
3,413,861	2,727,292	686,569			At 1 April 2018
350,651	255,546	95,105			Depreciation charged in the year
(164,317	(156,590)	(7,727)			Disposals
11,411	-	11,411			Transfers
3,611,606	2,826,248	785,358			At 31 March 2019
					Carrying amount
400,999	256,841	144,158			At 31 March 2019
649,913	461,706	188,207			At 31 March 2018

12	Investments	2019 £	
	Investments in subsidiaries	25,113,044 ========	
	Movements in fixed asset investments		Shares in group undertakings
	Cost or valuation		£
	At 1 April 2018 & 31 March 2019		26,620,654
	Accumulated Impairment		
	At 1 April 2018		_
	Impairment tosses		1,507,610
	At 31 March 2019		1,507,610
			.,,,,,,,,,
	Carrying amount		•
	At 31 March 2019		25,113,044
	At 31 March 2018		26 620 664
	ALST MAICH 2016		26,620,654 =======
	The investment in Careflow Connect Limited has been written down to r	net asset value.	
13	Debtors		
	Amounts falling due with he are years	2019 £	2018 £
	Amounts falling due within one year:	£	T.
	Trade debtors	7,060,377	5,733,673
	Corporation tax recoverable	463,490	
	Amounts owed by group undertakings	2,105,259	
	Other debtors	-,:,	15,570
	Prepayments and accrued income	10,350,486	•
		40.070.642	47 539 964
	Defermed toy asset (note 18)	19,979,612	
	Deferred tax asset (note 18)	200,516	208,064
		20,180,128	17,746,925
		====	

(Continued)		tors	13 -
2018	2019	•	
£	£	ounts falling due after more than one year:	
	2,064,699	erred tax asset (note 18)	
17,746,925	22,244,827 ———	Il debtors	
	e on demand.	ounts owed by group undertakings are non-interest bearing and repayabl	
		ditors: amounts falling due within one year	14
2018 £	2019 £		
1,202,900	855,749	le creditors	
	6,204,420	ounts owed to group undertakings	
7,993,363		ation and social security	
7,993,363 1,630,092	2,145,148		
	2,145,148 12,031,367	uals and deferred income	
1,630,092		ruals and deferred income	
1,630,092 9,630,807	21,236,684	ounts owed to group undertakings are non-interest bearing and repayable	4.
1,630,092 9,630,807 20,457,162	12,031,367 21,236,684 ====================================		15
1,630,092 9,630,807	21,236,684	ounts owed to group undertakings are non-interest bearing and repayable	15
1,630,092 9,630,807 20,457,162 2018	12,031,367 21,236,684 2019	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year	15
1,630,092 9,630,807 20,457,162 2018	12,031,367 21,236,684 e on demand:	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year Note	15
20,742,055	12,031,367 21,236,684 2019 £ 22,615,848	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year  Note  The borrowings	15
20,742,055 1,612,355	12,031,367 21,236,684 e on demand: 2019 £ 22,615,848 1,018,824	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year  Note  The borrowings	15
20,742,055 1,612,355	12,031,367 21,236,684 e on demand: 2019 £ 22,615,848 1,018,824	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year  Note  The borrowings	15
20,742,055 1,612,355	12,031,367 21,236,684 e on demand: 2019 £ 22,615,848 1,018,824	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year  Note ar borrowings 16 ruals and deferred income	
20,742,055 1,612,355 22,354,414	12,031,367 21,236,684 e on demand: 2019 £ 22,615,848 1,018,824 23,634,672	ounts owed to group undertakings are non-interest bearing and repayable ditors: amounts falling due after more than one year  Note ar borrowings 16 ruals and deferred income	

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 16 Loans and overdrafts

Unless paid sooner the entire principal balance of the loan note, plus accrued and unpaid interest, shall be due and payable on 18 September 2021. The intercompany loan may be prepaid in full or in part at any time without penalty.

(Continued)

#### 17 Provisions for liabilities

2019 £	2018 £
71,666	197,806
	71,666

#### 18 Deferred taxation

Deferred tax assets and liabilities are offset where the company has a legally enforceable right to do so. The following is the analysis of the deferred tax balances (after offset) for financial reporting purposes:

	Assets	Assets
	2019	2018
Balances:	£	£
Accelerated capital allowances	186,347	196,366
Tax losses	2,064,699	
Provisions	14,169	11,698
	2,265,215	208,064
Movements in the year:		£
Asset at 1 April 2018		208,064
Charge to profit or loss		(7,548)
Asset at 31 March 2019		200,516

The deferred tax asset in relation to tax losses has not been recognised based on the uncertainty with regard to the utilisation of those tax losses within the forthcoming accounting years.

The company has losses carried forward of £12,145,289 (2018: £13,012,443) which are available to carry forward indefinetely for future offset against taxable profits.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

19	Called up share capital		
-		2019	2018
		£	£
	Ordinary share capital		
	Issued and fully paid		
	124,773,299 Ordinary of 1p each (2018: 124,773,299 Ordinary)	1,247,733	1,247,733
	*		
20	Retirement benefit schemes		
		2019	2018
	Defined contribution schemes	£	<b>£</b>
	Charge to profit or loss in respect of defined contribution schemes	963,313	1,048,563

The company operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the company in an independently administered fund.

#### 21 Related party transactions

#### Transactions with related parties

During the year the company entered into the following transactions with related parties:

	Services/Goods Received		Services/Goods Supplied	
	Services/ Goods Received		Services/ Goods Supplied	
	2019	2018	2019	2018
	£	£	£	£
Symphony Technology	14,644	40,316	•	
Shearwater Systems Limited	801,191	1,678,829	63,908	21,036
Shearwater Ventures Limited	482,449	382,883	9,002	391
Graphnet Health Limited	1,691,252	1,279,714	1,040,773	965,588
	2,989,536	3,381,742	1,113,683	987,015

Symphony Technology Group LLC, Shearwater Systems Limited and Graphnet Health Limited are related parties by virtue of them being in the same group. Shearwater Ventures Limited are related parties due to three of the officers of Shearwater Ventures Limited also being officers of System C Healthcare Limited.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 21 Related party transactions

(Continued)

The following amounts were outstanding at the reporting end date:

	Amounts owed partie	
	2019	2018
	£	£
Graphnet Health Limited		43,794
Shearwater Systems Limited	213,203	495,298
Shearwater Ventures Limited	37,574	-
	250,777	539,092

The following amounts were outstanding at the reporting end date:

	Amounts owed by related parties 2019		Amounts owed by related parties 2018	
	Balance	Net	Balance	Net
	£	£	£	£
Shearwater Ventures Limited	•	-	161	161
Graphnet Health Limited	96,413	96,413	-	•
	96,413	96,413	161	161
			<del></del>	

No guarantees have been given or received:

#### 22 Operating lease commitments

#### Lessee

At the reporting end date the company had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

· £	2018 £
Within one year 377,582	459,384
Between two and five years 507,447	900,786
In over five years -	433
885,029	1,360,603
** <u>***********************************</u>	

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

#### 23 Ultimate controlling party

The company's immediate parent undertaking is System C Holding Limited.

The company's ultimate parent undertaking and controlling party is STG UGP, LLC.

The largest and smallest group of which System C Healthcare Limited is a member and for which group financial statements are prepared is that headed by H&SC Technologies Limited a Company incorporated in England.

The consolidated financial statements for H&SC Technologies United are available to the public and may be obtained from Companies House.

#### 24 Subsidiaries

Details of the company's subsidiaries at 31 March 2019 are as follows:

Name of undertaking and incorporation or residency	-	Nature of business	Class of shareholding	% Held
Careflow Connect Limited	UK	Software and Services provider	Ordinary	100.00
Liquidlogic Limited	ŲK	Software and Services provider	Ordinary	100.00
The Learning Clinic Limited	UK	Software and Services provider	Ordinary	100,00

The registered office address of all the above subsidiaries is The Maidstone Studios, Vinters Business Park, New Cut Road, Maidstone, Kent, United Kingdom, ME14 5N7.