In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

LIQ03 Notice of progress report in voluntary winding up



31/07/2019 COMPANIES HOUSE

1	Company details		
Company number	0 1 7 5 1 9 1 7	→ Filling in this form Please complete in typescript or in	
Company name in full	Micro Enterprises Limited	bold black capitals.	
2	Líquidator's name		
Full forename(s)	Dean Anthony		
Surname	Nelson		
3	Liquidator's address		
Building name/number	St Helen's House		
Street	King Street		
Post town	Derby	_	
County/Region	Derbyshire		
Postcode	D E 1 3 E E		
Country	United Kingdom		
4	Liquidator's name •	_	
Full forename(s)	Nicholas Charles Osborn	Other liquidator Use this section to tell us about	
Surname	Lee	another liquidator.	
5	Liquidator's address •		
Building name/number	158	Other liquidator Use this section to tell us about	
Street	Edmund Street	another liquidator.	
Post town	Birmingham		
County/Region			
Postcode	B 3 2 H B		
Country	United Kingdom		
		}	

LIQ03 Notice of progress report in voluntary winding up

6	Period of progress report	
From date	d 0 d 8 m 0 m 6 y 2 y 0 y 1 y 8	
To date	^d 0	
7	Progress report	
	☑ The progress report is attached	
8	Sign and date	
Liquidator's signa	ature Signature XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	×
Signature date	d 2 d 9 m 0 m y 2 y 0 y 1 y 9	

ANNUAL PROGRESS REPORT

MICRO ENTERPRISES LIMITED - IN CREDITORS' VOLUNTARY LIQUIDATION

Dean Anthony Nelson

Smith Cooper St Helen's House, King Street, Derby, DE1 3EE 01332 332 021

Nicholas Charles Osborn Lee

Smith Cooper 158 Edmund Street, Birmingham, B3 2HB 0121 236 6789

This report has been prepared for the sole purpose of updating the creditors for information purposes. The report is private and confidential and may not be relied upon, referred to, reproduced or quoted from, in whole or in part, by creditors for any purpose other than updating them for information purposes, or by any other person for any purpose whatsoever.

DEFINITIONS

The Act Insolvency Act 1986

The Rules Insolvency Rules 1986 or Insolvency (England & Wales)

Rules 2016 (whichever applied at the time of the event)

The Joint Liquidators Dean Anthony Nelson and Nicholas Charles Osborn Lee

of Smith Cooper

The Company Micro Enterprises Limited (in Liquidation)

SIP Statement of Insolvency Practice

Review Period 8 June 2018 to 7 June 2019

R&P Joint Administrators' Receipts and Payments Account to

7 June 2019

SOA Statement of Affairs

EoS Estimated Outcome Statement as at 7 June 2019

Contents

- 1. Executive Summary
- 2. Administration and Planning
- 3. Enquiries and Investigations
- 4. Realisation of Assets
- 5. Creditors
- 6. Fees and Expenses
- 7. Creditors' Rights
- 8. EU Regulations
- 9. Conclusion

Appendices

- I. Statutory Information
- II. Joint Liquidators' R&P to 7 June 2019
- III. Joint Liquidators' EOS as at 7 June 2019
- IV. Detailed list of Work Undertaken in the Review Period
- V. Expenses Summary for the Review Period
- VI. Joint Liquidators' Charge Out Rates and Disbursements Policies
- VII. Privacy Notice

1. EXECUTIVE SUMMARY

A summary of key information in this report is detailed below.

1.1 Assets

	Estimated to Realise per Statement of Affairs	Realisations to Date	Anticipated Future Realisations	Total Anticipated Realisations
Asset	(£)	(£)	(£)	(£)
Cash at Bank	641	631		631
VAT Refund	2,200	-		-
Bank Interest	-	2		2
Total	2,841	633	•	633

1.2 Expenses

	Expenses Incurred and Paid to Date	Expenses Incurred but not yet Paid	Total Anticipated Expenses
Expense	(£)	(£)	(£)
Courier Costs	17	-	17
Statutory Advertising		150	1.50
Specific Bond		30	30
Total	17	180	197

1.3 Dividend prospects

Creditor class	Distribution/Dividend Paid to Date	Anticipated Distribution/ Dividend, Based Upon the Above
Secured Creditor	N/A	N/A
Preferential Creditors	N/A	N/A
Unsecured Creditors		-

1.4 Summary of Key Issues Outstanding

The outstanding key issues are as follows:

- Finalise investigations as detailed in Section 3; and
- Obtain tax clearance from HM Revenue and Customs ("HMRC").

1.5 Closure

Due to the issues outstanding as listed above, it is difficult to estimate the timing of the closure of the Liquidation.

2. ADMINISTRATION AND PLANNING

2.1 Statutory Information

Statutory information may be found at Appendix I.

The Joint Liquidators are required to meet a considerable number of statutory and regulatory obligations. Whilst many of these tasks do not have a direct benefit in enhancing realisations for the insolvent estate, they assist in the efficient and compliant progressing of the administration of the case, which ensures that work is carried out to high professional standards. A detailed list of these tasks may be found in Appendix IV.

The Joint Liquidators have met their statutory and regulatory duties to report to creditors, as listed below. In consideration of the need for transparency and engagement with creditors, care has been taken to ensure that reports and other communications with creditors have provided useful details of the strategies pursued and the outcomes anticipated.

During the Review Period, the following key documents have been issued:

The report on the creditors' \$100 decision;

2.2 Other Administration Tasks

During the Review Period, the following material tasks in this category were carried out:

- Consulting with staff as regards practical and technical aspects of the case to ensure efficient progress;
- Maintaining case files, which must include records to show and explain the administration and any decisions made by the Joint Liquidators that materially affect the administration of the estate;
- Monitoring and maintaining an adequate statutory bond;
- Conducting periodic case reviews to ensure that the Liquidation is progressing
 efficiently, effectively and in line with the statutory requirements; and
- Maintaining and updating the estate cash book and bank accounts, including bank reconciliations and processing receipts and payments.

3. ENQUIRIES AND INVESTIGATIONS

During the Review Period, the Joint Liquidators carried out an initial review of the Company's affairs in the period prior to appointment. This included seeking information and explanations from the Directors by means of questionnaires; making enquiries of the Company's accountants; reviewing information received from creditors; and collecting and examining the Company's bank statements, accounts and other records.

The Directors provided the books and records and a completed questionnaire as well as a Statement of Affairs.

The information obtained from this process enabled the Joint Liquidators to meet their statutory duty to submit a confidential report on the conduct of the Directors (past and present) to the Insolvency Service.

This work was also carried out with the objective of making an initial assessment of whether there were any matters that may lead to any recoveries for the benefit of creditors. This would typically include any potential claims which may be brought against parties either connected to or who have past dealings with the Company.

This initial assessment revealed matters that the Joint Liquidators considered merited further investigation. However, at this point, these matters will remain confidential, to ensure that any right of action claim is not jeopardised.

4. REALISATION OF ASSETS

Detailed below is key information about asset realisation and strategy, however, more details about the work undertaken may be found at Appendix IV. The Joint Liquidators formulated and worked through a realisation strategy that sought to maximise realisations net of costs. The financial benefit of those efforts is described further below.

4.1 Cash at Bank

On appointment of the Joint Liquidators, the Company had a credit balance in its National Westminster Bank Plc ("NatWest") bank account of c.£0.6k.

The Joint Liquidators contacted NatWest and requested that the balance be sent to the designated Liquidation bank account. This was received on 6 August 2018.

There will be no further realisations in this respect.

4.2 Bank Interest

An amount of c.£2 has been received during the Review Period in respect of bank interest.

4.3 VAT Refund

Given the Company's outstanding liability owed to HMRC, the Joint Liquidators do not anticipate making any recoveries in respect of the VAT refund of c.£2.2k.

5. CREDITORS

Irrespective of whether sufficient realisations are achieved to pay a dividend to creditors, the Joint Liquidators have had to carry out key tasks which are detailed in the list at Appendix IV. The following sections explain the anticipated outcomes to creditors and any distributions paid.

5.1 Secured Creditors

The Company does not have any outstanding liabilities owed to secured creditors.

5.2 Preferential Creditors

The Company does not have any preferential creditors.

5.3 Unsecured Creditors

HMRC have submitted a claim of c.£2.3m in the Liquidation in respect of Corporation Tax, VAT and PAYE.

Please be advised that proofs of debt can still be received and therefore the total value of unsecured claims is not known at present.

5.4 Dividend Prospects

It is not anticipated that a dividend distribution will be declared to unsecured creditors in this matter, based on current information, however this may change as a result of the Joint Liquidators' investigations, and any recoveries therefrom.

5.5 Prescribed Part ("PP")

Where a floating charge is created after 15 September 2003 a PP of the Company's net property shall be made available to unsecured creditors.

The Company does not have any outstanding liabilities owed to secured creditors, and consequently there will be no PP in this Liquidation.

6. FEES AND EXPENSES

6.1 Pre-Appointment Costs

6.1.1 Paid by Company/directors or Third party prior to appointment

A fixed fee of £10k plus VAT was agreed and paid by the Directors of the Company prior to the winding-up resolution.

6.2 The Joint Liquidators' Fees

It is the firm's practice to ensure that work is conducted by the appropriate staff member at the appropriate level of experience. Junior members of staff deal with the day to day administration on cases and a manager, director or partner then oversees the work undertaken. Where the issues are complex and litigious, the work will be closely supervised or undertaken by a manager, director or partner.

The basis of the Joint Liquidators' fees has not yet been fixed. The Joint Liquidators' proposals in relation to the setting of a fee basis will be issued under separate cover at a later date, should further realisations be achieved.

No fees have been drawn during the Review Period, as a consequence of the above.

6.3 Joint Liquidators' Disbursements

The disbursements that have been incurred and not yet paid during the Review Period are detailed at Appendix V.

The Category 1 disbursements incurred (whether paid or not) during the Review Period total £197, in respect of statutory advertising, the Joint Liquidators' specific bond and courier costs.

The Joint Liquidators did not incur any Category 2 disbursements during the Review Period. The basis of calculation of this category of disbursement is detailed at Appendix VI.

Information about this insolvency process may be found on the R3 website at http://www.creditorinsolvencyguide.co.uk/. A copy of 'A Creditors' Guide to Fees' together with the firm's charge-out rate and disbursement policy may be found at https://www.r3.org.uk/media/documents/publications/professional/Guide_to_Liquidators_Fees.pdf. A hard copy of both may be obtained on request.

7. CREDITORS' RIGHTS

An unsecured creditor may, with the permission of the court or with the concurrence of 5% in value of the unsecured creditors (including the creditor in question) request further details of the Joint Liquidators' remuneration and expenses, within 21 days of receipt of this report. Any secured creditor may request the same details in the same time limit.

An unsecured creditor may, with the permission of the court or with the concurrence of 10% in value of the creditors (including the creditor in question), apply to court to challenge the amount and/or basis of the Joint Liquidators' fees and the amount of any proposed expenses or expenses already incurred, within 8 weeks of receipt of this report. Any secured creditor may make a similar application to court within the same time limit.

8. EU REGULATIONS (WHETHER PROCEEDINGS ARE MAIN PROCEEDINGS OR TERRITORIAL)

The Company's centre of main interest was in the UK as their registered office address was 50 Woodgate, Leicester, LE3 5GF and their trading address was 50 Woodgate, Leicester, LE3 5GF and therefore it is considered that the EU Regulations apply. These proceedings are main proceedings as defined in the EU Regulation.

9. CONCLUSION

The administration of the case will be continuing to finalise the following outstanding matters that are preventing this case from being closed:

- Finalise investigations as detailed in Section 3; and
- Obtain tax clearance from HMRC.

If you require any further information, please contact this office.

Signed _______
Dean Anthony Nelson

Joint Liquidator 29 July 2019

APPENDIX I

STATUTORY INFORMATION

Statutory Information

Company Name Micro Enterprises Limited

Former Trading Name Micro Enterprises Limited

Company Number 01751917

Registered Office St Helen's House, King Street, Derby, DE1 3EE

Former Registered Office 50 Woodgate, Leicester, LE3 5GF

Office Holders Dean Anthony Nelson and Nicholas Charles Osborn Lee

Office Holders' Address Smith Cooper, St Helen's House, King Street, Derby, DE1 3EE

Date of Appointment 8 June 2018

APPENDIX II

THE JOINT LIQUIDATORS' R&P TO 7 JUNE 2019

Micro Enterprises Limited (In Liquidation) Joint Liquidators' Summary of Receipts & Payments

From 08/06/2018 To 07/06/2019 £	From 08/06/2018 To 07/06/2019 £		Statement of Affairs £
		SECURED CREDITORS	
NIL	NIL	National Westminster Bank Plc	NIL
NIL	NIL		
1112	· ··-	ASSET REALISATIONS	
2.03	2.03	Bank Interest Gross	
630.51	630.51	Cash at Bank	641.00
NIL	NIL	VAT Recoverable	NIL
632.54	632.54		
5-2-10		COST OF REALISATIONS	
16.67	16.67	Courier Costs	
NIL	NIL	Office Holders Fees	
NIL	NIL	Statutory Advertising	
(16.67)	(16.67)	,	
(/	(,	UNSECURED CREDITORS	
NIL	NIL	HM Revenue and Customs	(3,955.22)
NIL	NIL	HM Revenue and Customs - CT	(341,324.13)
NIL	NIŁ	HM Revenue and Customs - NIC	(26,104.56)
NIL	NIL	HM Revenue and Customs - PAYE	(253,000.40)
NIL	NIL	Trade & Expense Creditors	(3,900.00)
NIL	NIL	·	,
		DISTRIBUTIONS	
NIL	NIL	Ordinary Shareholders	(00.001)
NIL	NIL		
615.87	615.87		(627,743.31)
615.87		REPRESENTED BY Bank 1 Current	

Dean Anthony Nelson Joint Liquidator

615.87

Note! All amounts are stated not of VAT The bank account is interest boundy.

APPENDIX III

JOINT LIQUIDATORS' EOS AS AT 7 JUNE 2019

Micro Enterprises Limited (In Liquidation) Joint Liquidators' Estimated Outcome Statement To 07/06/2019

	10 07/06/20	119		
Statement of Affairs £		Realised / Paid	Projected	Total £
	erouged openitors			
NIL	SECURED CREDITORS National Westminster Bank Plc	NH	NIII	& 111
NIL	National Westminster Bank Pic		- <u>NIL</u> NIL	NIL
		INIL	INIL	MIL
	ASSET REALISATIONS			
NIL	VAT Recoverable	NIL	NIL	NIL
641.00	Cash at Bank	630.51	NIL	630.51
	Bank Interest Gross	2.03_	NIL	2.03
		632.54	NIL	632.54
	COST OF REALISATIONS			
	Specific Bond	NIL	(30.00)	(30.00)
	Office Holders Fees	NIL	(435.87)	(435.87)
	Courier Costs	(16.67)	NIL	(16.67)
	Statutory Advertising	NIL	(150.00)	(150.00)
	,	(16.67)	(615.87)	(632.54)
	UNICE CLIDED CREDITORS			
(3,900.00)	UNSECURED CREDITORS	NIL	K 111	. 111
(253,000.40)	Trade & Expense Creditors HM Revenue and Customs - PAYE	NIL	NIL NIL	NIL NIL
(26,104.56)	HM Revenue and Customs - NIC	NIL	NIL	NIL
(341,324.13)	HM Revenue and Customs - CT	NIL	NIL	NIL
(3,955.22)	HM Revenue and Customs	NIL	NIL	NIL
(=/- = = ==/		NIL	NIL	NIL
4200 001	DISTRIBUTIONS			
(100.00)	Ordinary Shareholders	N <u>IL</u>	<u>NIL</u>	NIL
		NIL	NIL	NIL
<u>(627,743.31)</u>		<u>615.87</u>	(615.87)	NIL
	REPRESENTED BY			
	Bank 1 Current	615.87	(615.87)	NIL
		615.87	(615.87)	NIL
	•	<u> </u>		

Dean Anthony Nelson Joint Liquidator

Note: All amounts are stated not of UAT
The bank account is interest beauty

APPENDIX IV

DETAILED LIST OF WORK UNDERTAKEN

Detailed list of Work Undertaken for Micro Enterprises Limited in Creditors' Voluntary Liquidation for the Review Period

Below is detailed information about the tasks undertaken by the Joint Liquidators.

General Description	Includes
Statutory and General Administration	
Statutory/Advertising	Filing of documents to meet statutory requirements including annual receipts and payments accounts Quarterly VAT returns Advertising in accordance with statutory requirements Bonding the case for the value of the assets
Document Maintenance/File Review/Checklist	Filing of documents Periodic file reviews documenting strategy Periodic reviews of the application of ethical, anti-money laundering and anti-bribery safeguards Maintenance of statutory and case progression task lists/diaries Updating checklists
Bank Account Administration	Preparing correspondence opening and closing accounts Requesting bank statements Bank account reconciliations Correspondence with bank regarding specific transfers Maintenance of the estate cash book Banking remittances and issuing cheques/BACS payments
Planning/Review	Discussions regarding strategies to be pursued Meetings with team members and independent advisers to consider practical, technical and legal aspects of the case
Books and Records/ Storage	Dealing with records in storage Sending job files to storage
Reports	Circulating initial report to creditors upon appointment
Investigations	
SIP 2 Review	Collection and making an inventory of Company books and records Correspondence to request information on the Company's dealings, making further enquiries of third parties Reviewing questionnaires submitted by creditors and directors Reconstruction of financial affairs of the Company Reviewing Company's books and records Preparation of deficiency statement Review of specific transactions
Statutory Reporting on Conduct of Director(s)	Preparing statutory investigation reports Liaising with Insolvency Service Submission of report with the Insolvency Service Preparation and submission of supplementary information if required Assisting the Insolvency Service with its investigations
Litigation /	Reviewing terms of solicitors' conditional fee agreements
Recoveries Realisation of Assets	Preparing brief to solicitors
Cash at Bank	Liaise with NatWest regarding the Company's credit balance and requesting payment

General Description	Includes
Creditors and Distributions	
Creditor Communication	Receive and follow up creditor enquiries via telephone Review and prepare correspondence to creditors and their representatives via email and post
Dealing with Proofs of Debt ("POD")	Receipting and filing POD
Processing Proofs of Debt	Preparation of correspondence to potential creditors inviting submission of POD Receipt of POD

APPENDIX V

EXPENSES SUMMARY FOR THE REVIEW PERIOD

Expenses Summary for the Review Period

Expenses	Actual expenses incurred in the Review Period	
	£	
Category 1 Expenses		
Statutory Advertising	150	
Specific Penalty Bond	30	
Courier Costs	17	
Total	197	

APPENDIX VI

JOINT LIQUIDATORS' CHARGE OUT AND DISBURSEMENTS POLICIES



| Derby | St Helen's House | King Street | Derby | DE13EE | 01332 332021 Nottingham ± 2 Lace Market Square \pm Nottingham \pm NG1 tPB \pm 0115 945 4300 Birmingham (158 Edmund Street (Birmingham – B3 2HB ($0421\,236\,6789$ Ashbourne — 54 St John Street + Ashbourne + DE
o ${\it iGH}$ + 01335 343 ${\it iA}{\it i}$ Leicester + 53 Windsor Street | Burbage | Leicestershire | LEio 2EE | 01455 614 500

 $Teltord + M54 \, Space \, Centre + Halesfield \, Business \, Park + Halesfield \, 8 + Telford + TF + 4QN + 01952 \, 601052 \, Centre + Halesfield \, Business \, Park + Halesfield \, 8 + Telford + TF + 4QN + 01952 \, 601052 \, Centre + Halesfield \, Business \, Park + Halesfield \, 8 + Telford + TF + 4QN + 01952 \, 601052 \, Centre + Centre$

INFORMATION FOR CREDITORS IN RELATION TO FEES AND DISBURSEMENTS

INFORMATION RELEVANT AT 1 APRIL 2017

smithcooper.co.uk 01332 650290 123354934

General information to creditors regarding insolvency matters

Creditors wishing to understand or find out more information in relation to this or any other type of insolvency process may visit the website:

http://www.creditorinsolvencyguide.co.uk/

This website is a step-by-step guide designed to help creditors navigate their way through an insolvency process and has been produced by R3, the UK insolvency trade body.

A creditors' guide to the fees payable in an insolvency process and the process an insolvency practitioner is required to adopt for seeking approval of his or her fees may be acquired from the following website:

https://www.r3.org.uk/what-we-do/publications/professional/fees

If any party is unable to obtain a copy of either of the above guides, please contact the individual referred to below who will furnish you with a copy, free of charge:

- Contact Emily Oliver
- Telephone 01332 332021
- Email <u>creditor.correspondence@smithcooper.co.uk</u>
- Post St Helen's House, King Street, Derby, DE1 3EE

Sent from: Smith Cooper, St Helen's House, King Street, Derby DE1 3EE

Smith Cooper is the trading name of SC Advisory Services Limited, a company registered in Eng Registered number: 7678255 Registered Office: St Helen's House, King Street, Derby DE1 3EE A list of directors is available for inspection at the above address.







Dean Anthony Nelson, Nicholas Charles Osborn Lee, Andrew Paul Stevens and Michael Paul Roome are licensed in the United Kingdom to act as Insolvency Practitioners by the Institute of Chartered Accountants in England and Wales. They are all bound by the Insolvency Code of Ethics when carrying out all professional work relating to an insolvency appointment, which can be found at: https://www.gov.uk/gavemment/publications/insolvency-practitioner-code-of-ethics. When acting as Receiver, Administrative Receiver or Administrator they act as agent only, without personal liability and when acting as Administrator, the affairs, business and property of the company are being managed by them.

Regulated by the Institute of Chartered Accountants in England & Wales for a range of investment business activities.

When taking appointments, the firm's licensed Insolvency Practitioners are Data Controllers of personal data as defined by the Data Protection Act 1998 and the General Data Protection Regulations 2018. Smith Cooper will act as Data Processor on their instructions. Personal data will be kept secure and processed only for matters relating to the appointments which they take. For further details see the firm's privacy policy.

Information specific to Smith Cooper

Grade	Charge out rate (£ per hour)	
Partner	355	
Director	255	
Manager	190	
Assistant Manager	190	
Senior Insolvency Administrator	165	
Administrator	130	
Junior Administrator	90	
Cashier	90	
Other	60	
Time costs are calculated using 6 minute units.		

The Office Holder does not recover the costs of support staff other than where their time is specifically incurred and can be identified in dealing with work undertaken on a specific engagement.

Agent's Costs

Charged at cost based upon the charge made by the Agent instructed, the term Agent includes:

- Solicitors/Legal Advisors
- Auctioneers/Valuers
- Accountants
- Quantity Surveyors
- Estate Agents
- Other Specialist Advisors

Disbursements

In accordance with Statement of Insolvency Practice 9 (SIP9) the basis of disbursement allocation in respect of disbursements incurred by the Office Holder in connection with the administration of the estate must be fully disclosed to creditors. Disbursements are categorised as either Category 1, being expenses directly referable to a third party, eg statutory advertising, external meeting room hire, specific bond insurance and courier costs, external archive, storage and subsequent destruction and Company Search fees, or Category 2, being expenses incurred by the firm and recharged to the estate, which may include a profit element, eg postage, stationery and storage.

Category 1 disbursements are recoverable in full from the estate without the prior approval of creditors. Category 2 disbursements are recoverable in full from the estate, subject to the basis of the disbursement allocation being approved by creditors in advance.

Category 2 disbursements are proposed to be recovered, subject to obtaining the requisite approval, as follows:-

Postage Charged at actual cost (first class)
Photocopying Recharged at 17p per sheet
Storage Charged at cost
Room Hire £50 per meeting held Smith Cooper offices
Archiving case files & closure Recharged at £42.70 per box
Archiving records & closure Recharged at £9.55 per box
Mileage 45p per mile

APPENDIX VII

PRIVACY NOTICE

Privacy Notice

The following information is provided to comply with the requirements of the General Data Protection Regulation.

This privacy statement describes why and how we collect and use personal data and provides information about individuals' rights. It applies to personal data provided to us, both by individuals themselves or by others. We may use personal data provided to us for any of the purposes described in this privacy statement or as otherwise stated at the point of collection.

Identity and contact details of the controller and where applicable, the controller's representative and the data protection officer	Where an Insolvency Practitioner of Smith Cooper is not appointed as office holder, the data controller is either the company/individual on whose instructions Smith Cooper is acting or it is Smith Cooper. The contact details of Smith Cooper are: St Helen's House, King Street, Derby, DE1 3EE 01332 332021 creditor.correspondence@smithcooper.co.uk Where an Insolvency Practitioner of Smith Cooper is appointed as office holder and the data processing is carried out as part of their statutory duties, the office holders are the data controllers. The insolvency practitioners can be contacted at: Smith Cooper, St Helen's House, King Street, Derby, DE1 3EE 01332 332021 creditor.correspondence@smithcooper.co.uk
How we use your personal information	The purpose for which personal information is processed may include any or all of the following: • deliver services and meet legal responsibilities • verify identity where this is required • communication by post, email or telephone • understand needs and how they may be met • maintain records • process financial transactions • prevent and detect crime, fraud or corruption • may also need to use data to defend or take legal actions related to the above
Lawful basis for the processing	Most processing is carried out to comply with our legal obligations under statute and other regulatory obligations related to the insolvency process. We also believe our processing is for the legitimate interests of all stakeholders in the insolvency process, as they are entitled to be kept informed and may wish to engagement in the insolvency process. Where Smith Cooper has engaged with a client to perform a service, we will be required to process data to provide the service in accordance with the contractual terms.
What personal information we hold	The categories are: contact details, financial information and location. In rare cases, we may hold some special category data, e.g. trade union membership or information about individuals' health, which will be necessary to administer the insolvency process in line with our legal obligations.

Who we share our Personal data held by us may be transferred to: data with Other member firms and/or other offices Details of our member firm/other office locations are available here www.smithcooper.co.uk. We may share personal data with other member firms/other offices where necessary administrative purposes and to provide professional services to our clients. Third party organisations that provide applications/functionality. data processing or IT services to us We use third parties to support us in providing our services and to help provide, run and manage our internal IT systems. For example, providers of information technology, cloud based software as a service providers, identity management, website hosting and management, data analysis, data back-up, security and storage services. The servers powering and facilitating that cloud infrastructure are located in secure data centres around the world, and personal data may be stored in any one of them. Third party organisations that otherwise assist us in providing goods, services or information Auditors and other professional advisers Law enforcement or other government and regulatory agencies or to other third parties as required by, and in accordance with, applicable law or regulation Occasionally, we may receive requests from third parties with authority to obtain disclosure of personal data, such as to check that we are complying with applicable law and regulation, to investigate an alleged crime, to establish, exercise or defend legal rights. We will only fulfil requests for personal data where we are permitted to do so in accordance with applicable law or regulation. How long we retain We retain personal data for as long as is necessary to achieve the purpose listed above and for any other permissible related your personal information purpose. For example, we retain most records until the time limit for claims arising from the activities has expired or otherwise to comply with statutory or regulatory requirements regarding the retention of such records. Your rights The GDPR provides the following rights for individuals: Right to inform This privacy notice meets our requirement to inform you of our processing of your data. Access to personal data You have a right of access to personal data held by us as a data controller.

This right may be exercised by contacting us creditor.correspondence@smithcooper.co.uk

and in any event within one month.

We will aim to respond to any requests for information promptly,

	Amendment of personal data To update personal data submitted to us, you may email us at creditor.correspondence@smithcooper.co.uk or, where appropriate, contact us via the relevant website registration page or by amending the personal details held on relevant applications with which you registered. Rights that do not apply in these particular circumstances Not all of the rights under the GDPR are available as one of the reasons we are holding your data is on the basis of it being a legal obligation and therefore the right to erasure, data portability and to object do not apply.
Right to withdraw consent	The data received was not based upon obtaining consent and therefore the right to withdraw consent does not apply.
Changes to our privacy statement	We keep this privacy statement under regular review and will place any updates on our website. Paper copies of the privacy statement may also be obtained by writing to us at Smith Cooper, St Helen's House, King Street, Derby, DE1 3EE. This privacy statement was last updated on 16 June 2018.
Complaints	Should you want to complain about our use of personal data, please contact us creditor.correspondence@smithcooper.co.uk You also have the right to lodge a complaint with the Information Commissioner's Office ("ICO") (the UK data protection regulator). For further information on your rights and how to complain to the ICO, please refer to the ICO website.
Who provided the personal data	The personal data we have used to contact you was provided by the company/individual (or persons acting on their behalf) on whose instructions we are acting or in relation to which our Insolvency Practitioner has been appointed. We also access information from the Registrar of Companies and other similar public-access data providers.

LIQ03 Notice of progress report in voluntary winding up

Important information	
All information on this form will appear on the public record.	
✓ Where to send	
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The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.	
Further information For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse	