### Company Registration Number 1517630 (England and Wales)

### **BTS HOLDINGS LIMITED**

# ANNUAL REPORT AND FINANCIAL STATEMENTS. FOR THE YEAR ENDED 31 MARCH 2023



**COMPANIES HOUSE** 

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The following page does not form part of the Statutory Financial Statements

**Detailed Trading and Profit and Loss Account** 

#### **COMPANY INFORMATION**

**DIRECTORS** S Chopra

A C Eddy J G Kendall

C A R Lawrence Mrs I M A Davison Mrs C S Wilkin

K Chopra

Mrs H L Chopra Mrs S Chopra

**SECRETARY** C A R Lawrence

**REGISTERED OFFICE**BTS House

69 - 73 Manor Road

Wallington

Surrey SM6 0DD

BANKERS Barclays Bank PIC

1 North End

Croydon

Surrey CR9 1RN

**SOLICITORS** Warners Solicitors

Bank House Bank Street Tonbridge Kent TN9 1BL

#### STRATEGIC REPORT

for the year ended 31 March 2023

The directors present their strategic report for the year ended 31 March 2023.

#### **Principal Activities**

The company is a leading UK supplier of enterprise electronic communications solutions, offered direct and through business partners. It specialises in operator consoles, contact centres, speech recognition solutions, messaging solutions and call logging. Its principal areas of expertise are in software development, databases, ICT, data manipulation and information presentation.

#### **Business Review**

The markets in which the company operates remain relatively flat. Allowing for this, the company has performed during the year in line with management expectations. The company continues to invest heavily in research and development to develop new solutions to grow its business profitably in the forthcoming years.

The key performance indicators for the year were as follows:

|                          | 2020  | 2042  |
|--------------------------|-------|-------|
|                          | £K    | £K    |
| Turnover                 | 1,257 | 1,266 |
| Profit (Loss) before Tax | . 227 | 133   |
| Profit after Tax         | 188   | 134   |

The company's net funds decreased by £29K (2022: £220K increase). This decrease includes an operating cash inflow of £152K (2022: inflow £362K), and capital expenditure of £59K (2022: £47K). The sale of fixed assets during the year generated receipts of £16K (2022: £nil).

The company maintains a strong balance sheet with no borrowings during the year or at the year end and a strong cash position.

The company's performance is monitored closely. In addition to the universal performance indicators of sales, gross margins, operating profit and cash flow, indicators of a more activity-specific nature are used to assess performance, such as debt collection, order taking and system sales project completions.

#### Risk Management

The directors continuously review the principal risks and uncertainties facing the company in order to deal with them effectively. The directors consider the key risks to be the general economic outlook for the UK, the degree of dependency on major customers, and ensuring its offerings remain competitive.

#### Research and Development

Expenditure on research and development amounted to £371K (2022: £273K) in the year and at the year end the company employed 6 (2022: 5) people fully engaged on research and development.

#### Events since the end of the year

There have been no material events impacting the company since the end of the year.

Approved by the Board of Directors and signed on its behalf.

S Chopra Chairman

Date: 22 June 2023

2023

2022

#### REPORT OF THE DIRECTORS

for the year ended 31 March 2023

The directors present their report and the financial statements for the year ended 31 March 2023.

#### Results and Dividends

The results for the period are set out in detail on page 7. A dividend of £ 120K (2022: £100K) was paid during the year.

#### Directors and their Beneficial Interests

The directors who served during the year and to the date of signing these accounts and their individual interest in the £1 ordinary shares in the company were as follows:

|                      | 2023  | 2022  |
|----------------------|-------|-------|
| S Chopra<br>A C Eddy | 9500  | 9500  |
| J G Kendall          |       |       |
| C A R Lawrence       |       |       |
| Mrs I M A Davison    | 18500 | 18500 |
| Mrs C S Wilkin       | 18600 | 18600 |
| K Chopra             | 9100  | 9100  |
| Mrs H L Chopra       | 9100  | 9100  |
| Mrs S Chopra         | 9400  | 9400  |

The shareholdings consist of B ordinary shares, apart from the 100 A ordinary shares each held by Mrs C S Wilkin and S Chopra.

#### **Supplier Payment Policy**

The company's policy is to make payment in line with terms agreed with individual suppliers, payment being effected on average within 30 days of invoice.

#### Statement of Directors' Responsibilities

The directors are responsible for preparing the annual report and the accounts in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year.

Under that law the directors have elected to prepare the accounts in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the accounts unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these accounts, the directors are required to:

- · select suitable accounting policies and then apply them consistently
- make judgements and estimates that are reasonable and prudent
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the accounts
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

By order of the Board

C A R Lawrence

Director

Date: 22 June 2023

# PROFIT AND LOSS ACCOUNT for the year ended 31 March 2023

|                          | Notes | 2023<br>£   | 2022<br>£   |
|--------------------------|-------|-------------|-------------|
| Turnover                 | 2     | 1,257,353   | 1,265,609   |
| Cost of Sales            |       | (29,787)    | (53,489)    |
| Gross Profit             |       | 1,227,566   | 1,212,120   |
| Administrative Expenses  |       | (1,186,038) | (1,281,213) |
| Other Operating Income   | 4     | 184,540     | 202,230     |
| Operating Profit (Loss)  |       | 226,069     | 133,137     |
| Net Interest Receivable  | 3     | 1,368       | (560)       |
| Profit (Loss) before Tax | 4     | 227,437     | 132,577     |
| Tax on Profit            | 7     | (39,639)    | 1,499       |
| Profit after Tax         |       | 187,798     | 134,075     |

### **Continuing Operations**

Turnover and Operating Profit derive wholly from continuing operations.

# STATEMENT OF CHANGES IN EQUITY for the year ended 31 March 2023

|                               | Ordinary<br>Share<br>Capital | Share<br>Premium<br>Account | Revaluation<br>Reserve | Retained<br>Earnings | Total     |
|-------------------------------|------------------------------|-----------------------------|------------------------|----------------------|-----------|
|                               | £                            | £                           | £                      | £                    | £         |
| At 1 April 2022               | 74,200                       | 124,900                     | 2,073,429              | 891,674              | 3,164,203 |
| Profit for the year after Tax | -                            | -                           | -                      | 134,076              | 134,076   |
| Other Comprehensive Income    | -                            | -                           | -                      | -                    |           |
| Deferred Tax                  | -                            | -                           | -                      | -                    | -         |
| Equity Dividends paid         |                              |                             |                        | (100,000)            | (100,000) |
| At 31 March 2022              | 74,200                       | 124,900                     | 2,073,429              | 925,750              | 3,198,279 |
| At 1 April 2022               | 74,200                       | 124,900                     | 2,073,429              | 925,750              | 3,198,279 |
| Profit for the year after Tax | -                            | -                           | -                      | 187,798              | 187,798   |
| Other Comprehensive Income    | -                            | •                           | -                      | -                    | -         |
| Deferred Tax                  | <b>-</b>                     | -                           | -                      | -                    | -         |
| Equity Dividends paid         | <del>_</del>                 | -                           | <del></del>            | (120,000)            | (120,000) |
| At 31 March 2023              | 74,200                       | 124,900                     | 2,073,429              | 993,548              | 3,266,077 |

| BALANCE SHEET<br>as at 31 March 2023         |       |           |           |
|--|-------|-----------|-----------|
|  | Notes | 2023      | 2022      |
|  |       | £         | £         |
| Fixed Assets                                 |       |           |           |
| Tangible Assets                              | 9     | 3,107,045 | 3,077,159 |
| •  |       |           |           |
| Current Assets                               |       |           |           |
| Stocks                                       | 10    | 15,800    | 17,800    |
| Debtors                                      | 11    | 155,083   | 295,094   |
| Cash at Bank and In Hand                     | -     | 864,708   | 894,003   |
|  |       | 1,035,592 | 1,206,897 |
| Creditors: due within one year               | 12    | (647,518) | (829,136) |
| Net Current Assets                           |       | 388,074   | 377,761   |
| Total Assets less Current Liabilities        |       | 3,495,119 | 3,454,920 |
| Creditors: due after one year                | 13    | (229,042) | (256,641) |
| Net Assets                                   | =     | 3,266,077 | 3,198,279 |
| Conital and December                         |       |           |           |
| Capital and Reserves Called up Share Capital | 14    | 74,200    | 74,200    |
| Share Premium Account                        |       | 124,900   | 124,900   |
| Revaluation Reserve                          |       | 2,073,429 | 2,073,429 |
| Profit and Loss Account                      |       | 993,548   | 925,750   |
|  | -     | 22,010    | 325,.30   |
| Shareholders Funds                           | =     | 3,266,077 | 3,198,279 |

For the year ended 31 March 2023 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The Directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved by the Board of Directors on 22 June 2023 and signed on its behalf by:

S Chopra Director

# CASH FLOW STATEMENT for the year ended 31 March 2023

### Reconciliation of Operating Profit (Loss) to Net Cash Inflow from Operating Activities

|   | Notes            | 2023<br>£                     | 2022<br>£                   |
|---|------------------|-------------------------------|-----------------------------|
| Operating Profit (Loss) Depreciation Profit on Sale of Tangible Fixed Assets                                    | 9                | 226,069<br>39,041<br>(9,776)  | 133,137<br>40,131<br>0      |
| Decrease (Increase) in Stocks Decrease (Increase) in Debtors Increase (Decrease) in Creditors                   |                  | 2,000<br>140,011<br>(245,104) | 11,200<br>147,738<br>29,826 |
| Net Cash Inflow (Outflow) from Operating Activities   | -                | 152,240                       | 362,032                     |
| Cash Flow Statement   |                  | £                             | £                           |
| Net Cash Inflow (Outflow) from Operating Activities<br>Cash Inflow from Servicing of Finance<br>Corporation Tax | 3                | 152,240<br>1,368              | 362,032<br>(560)<br>6,144   |
| Capital Expenditure   | 15               | (3,752)<br>(59,151)           | (47,266)                    |
| Equity Dividends paid   | 8                | 90,706<br>(120,000)           | 320,350<br>(100,000)        |
| (Decrease) Increase in Cash at Bank and In Hand   | 15               | (29,294)                      | 220,350                     |
| Reconciliation of Net Cash Movement to Movement in  | =<br>n Net Funds | £                             | £                           |
| (Decrease) Increase in Cash at Bank and In Hand   | 15               | (29,294)                      | 220,350                     |
| Opening Net Funds   |                  | 894,003                       | 673,653                     |
| Closing Net Funds   | _                | 864,709                       | 894,003                     |

#### NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2023

#### 1. ACCOUNTING POLICIES

The financial statements have been prepared in accordance with FRS 102 - The Financial Reporting Standard applicable in the UK and Republic of Ireland - and the Companies Act 2006.

#### (a) Accounting Convention

The financial statements have been prepared under the historical cost convention as modified by the revaluation of certain assets.

#### (b) Turnover

Turnover consists of the net amounts invoiced to customers in respect of goods and services supplied during the financial year, excluding value added tax. The unexpired portions of warranties and service contracts are excluded from turnover and recognised in the periods to which they relate.

#### (c) Fixed Assets

Depreciation is provided to write off the cost less estimated residual value of tangible fixed assets over their estimated useful economic lives as follows:

Computer Equipment Motor Vehicles

3 years

4 years

#### (d) Stocks and Work in Progress

Stocks and work in progress are valued at the lower of cost or net realisable value after making due allowance for any obsolete or slow moving items of stock. Stocks comprise computer hardware and software purchased for resale.

#### (e) Design and Development

Design and development constitutes a significant part of the company's activities and all expenditure thereon is written off as incurred.

#### (f) Leased Assets

Expenditure under operating leases is charged to the profit and loss account as it is incurred.

Assets acquired under finance leases or hire purchase contracts are included in tangible fixed assets at the outright purchase price equivalent and depreciated in the same manner as other tangible fixed assets. The interest element of finance leases is charged to the profit and loss account.

#### (g) Pension Costs

The company operates a defined contribution pension scheme. Contributions are charged to the profit and loss account for the year in which they are payable into the scheme.

#### (h) Deferred Taxation

Full provision is made for deferred tax assets and liabilities arising from timing differences between the recognition of gains and losses in the accounts and their recognition for tax purposes.

#### (i) Foreign Currency Translation

Transactions in foreign currencies are recorded at the exchange rate ruling at the date of transaction. All differences are taken to the profit and loss account.

#### (j) Revaluation Reserve

The freehold property is valued annually by the directors based on commercial terms and the difference between that valuation and the prior valuation of the property is taken to revaluation reserve Any impairments in property valuation in excess of credits made to the revaluation reserve for the property are charged to the profit and loss account.

# NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

| ior tr | ie year ended 31 March 2023  |                    |                      |
|--------|--|--------------------|----------------------|
| 2.     | ANALYSIS OF TURNOVER BY ACTIVITY   | 2023<br>£          | 2022<br>£            |
|        | Systems Services   | 289,279<br>968,074 | 199,063<br>1,066,546 |
|        |  | 1,257,353          | 1,265,609            |
| 3.     | NET INTEREST (PAYABLE) RECEIVABLE  | 2023<br>£          | 2022<br>£            |
|        | Bank Commission and Charges<br>Interest Receivable   | (942)<br>2,310     | (850)<br>290         |
|        |  | 1,368              | (560)                |
| 4.     | (LOSS) PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION   | 2023               | 2022                 |
|        | This is stated after charging / (crediting) Depreciation of Fixed Assets Profit on Disposal of Fixed Assets JRS  | 39,041<br>(9,776)  | £ 40,131 0 (27,617)  |
|        | Rental Income<br>Discounts   | (184,540)<br>0     | (174,613)<br>6       |
|        | Research & Development   | 371,017            | 272,773              |
| 5      | DIRECTORS' REMUNERATION  | 2023<br>£          | 2022<br>£            |
|        | Directors' Emoluments including Benefits in Kind<br>Pension Contributions  | 142,820<br>61,652  | 143,568<br>58,111    |
|        | 3 Directors have Benefits accruing under a Money Purchase Pension Sch  | eme (2022: 3).     |                      |
|        | The Emoluments of the Highest Paid Director were The Pension Contributions for the Highest Paid Director were  | 75501<br>38842     | 72912<br>36000       |
| 6.     | STAFF NUMBERS AND COSTS  | 2023               | 2022                 |
|        | The Average Number of Persons (including Directors) employed during the year analysed by category, was as follows: Technical   | 18                 | 19                   |
|        | Marketing Administration   | 1<br>7             | 2<br>7               |
|        | - National State of the State o | 26                 | 28                   |
|        |  | 2023<br>£          | 2022<br>£            |
|        | The Aggregate Payroll Costs of these Persons were as follows:<br>Salaries  | 778,049            | 816,279              |
|        | Social Security Costs Other Pension Costs  | 92,995<br>95,196   | 88,872<br>91,026     |
|        |  | 966,240            | 996,177              |
|        |  |                    |                      |

# NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

| 7. | TAX ON (LOSS) PROFIT ON ORDINARY ACTIVITIES | 2023<br>£           | 2022<br>£ |
|----|---|---------------------|-----------|
|    | UK Corporation Tax Prior Year Adjustment    | (35,887)<br>(3,752) | 1,499     |
|    |   | (39,639)            | 1,499     |

The entire tax loss in 2022 was surrendered to HMRC as a result of R&D relief and a cash payment of 14.5% of the surrendered loss was claimed for 2022.

No liability for deferred taxation has been provided in respect of accelerated capital allowances on equipment as the amount is not material.

Deferred taxation, based on the revaluation of the freehold property, of £213,704 (2022: £213,704) has been provided through the revaluation reserve.

|    |  | 2023     | 2022     |
|----|--|----------|----------|
|    |  | £        | £        |
|    | Factors affecting Tax Charge for the year:                         |          |          |
|    | Profit (Loss) on Ordinary Activities before Tax                    | 227,437  | 132,577  |
|    | _  |          |          |
|    | Tax @ 19% on the first £50k & @ 26.5% on the balance (2022: @ 19%) | 56,521   | 25,190   |
|    | Effects of:  |          |          |
|    | Expenses not deductible for Tax Purposes                           | 0        | 0        |
|    | Capital Allowances in excess of Depreciation @ 26.5% (2022: @ 19)  | (15,539) | (5,505)  |
|    | Research and Development Expenditure @ 26.5% (2022: @ 19%)         | (5,095)  | (21,648) |
|    | Effect of surrendering Loss for Cash Payment for R&D Relief        |          | 464      |
|    | Current Tax for the year   | 35,887   | (1,499)  |
|    |  |          |          |
| 8. | DIVIDENDS  | 2023     | 2022     |
|    |  | £ 2028   | £        |
|    |  |          |          |
|    | Ordinary Dividend on Equity Shares paid in year                    | 120,000  | 100,000  |
|    |  |          |          |

# NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

#### 9. TANGIBLE FIXED ASSETS

|                     | Land and<br>Buildings<br>£ | Computer<br>Equipment<br>£ | Motor<br>Vehicles<br>£ | Total<br>£ |
|---------------------|----------------------------|----------------------------|------------------------|------------|
| Cost or Revaluation |                            |                            |                        |            |
| At 1 April 2022     | 3000000                    | 47266                      | 110528                 | 3157794    |
| Additions           | 0                          | 29610                      | 45990                  | 75600      |
| Disposals           | 0                          | 0                          | -29118                 | -29118     |
| At 31 March 2023    | 3000000                    | 76876                      | 127400                 | 3204276    |
| Depreciation        |                            | •                          |                        |            |
| At 1 April 2022     | 0                          | 12499                      | 68136                  | 80635      |
| Charge for year     | 0                          | 18939                      | 20102                  | 39041      |
| Disposals           | 0                          | 0                          | -22445                 | -22445     |
| At 31 March 2023    | . 0                        | 31438                      | 65793                  | 97231      |
| Net Book Value      |                            |                            |                        |            |
| At 31 March 2023    | 3000000                    | 45438                      | 61607                  | 3107045    |
| At 31 March 2022    | 3000000                    | 34767                      | 42392                  | 3077159    |

The Freehold Land and Buildings originally cost £952,867.

The Freehold Premises are subject to a standard Barclays Bank Plc Mortgage and Debenture. However, there is currently no Debt outstanding with the Bank.

There were no Authorised and Contracted Capital Commitments at the year end (2022: £ 0).

|     | NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023 |         |         |  |  |
|-----|--|---------|---------|--|--|
| 10. | STOCKS AND WORK IN PROGRESS  | 2023    | 2022    |  |  |
| 10. | .STOCKS AND WORK IN TROUKESS                                       | £       | £       |  |  |
|     | Stocks   | 15,800  | 17,800  |  |  |
| 11. | DEBTORS  | 2023    | 2022    |  |  |
| 11. | DEBTORS  | £       | £       |  |  |
|     | Trade Debtors  | 153,585 | 264,836 |  |  |
|     | Corporation Tax (note 7)   | 1,499   | 1,499   |  |  |
|     | Other Debtors and Prepayments                                      | 0       | 28,759  |  |  |
|     |  | 155,083 | 295,094 |  |  |
| 12. | CREDITORS - due within one year                                    | 2023    | 2022    |  |  |
|     | ·  | £       | £       |  |  |
|     | Trade Creditors  | 0       | 0       |  |  |
|     | Corporation Tax (Note 7)   | 35,887  |         |  |  |
|     | Other Taxes and Social Security                                    | 52,680  | 85,604  |  |  |
|     | Provision for Warranties   | 17,401  | 36,762  |  |  |
|     | Service Income Deferred  | 391,189 | 435,052 |  |  |
|     | Accruals   | 66,585  | 131,209 |  |  |
|     | Other Creditors  | 83,776  | 140,510 |  |  |
|     |  | 647,518 | 829,136 |  |  |
| 13. | CREDITORS : due after one year                                     | 2023    | 2022    |  |  |
| 10. |  | £       | £       |  |  |
|     | Deferred Taxation  | 213,704 | 213,704 |  |  |
|     | Provision for Warranties   | 2,550   | 15,909  |  |  |
|     | Service Income Deferred  | 12,788  | 27,028  |  |  |
|     |  | 229,042 | 256,641 |  |  |

# NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

| 14. | CALLED UP SHARE CAPITAL                      | 2023<br>£          | 2022<br>£   |                  |
|-----|--|--------------------|-------------|------------------|
|     | Authorised:                                  | <del>-</del>       |             |                  |
|     | A Ordinary Shares of £1 each                 | 200                | 200         |                  |
|     | B Ordinary Shares of £1 each                 | 199,800            | 199,800     |                  |
|     |  | 200,000            | 200,000     |                  |
|     | Issued and Fully Paid:                       |                    | <del></del> |                  |
|     | A Ordinary Shares                            | 200                | 200         |                  |
|     | B Ordinary Shares                            | 74,000             | 74,000      |                  |
|     |  | 74,200             | 74,200      |                  |
| 15. | NOTES TO CASH FLOW STATEMENT                 | 2023<br>£          | 2022<br>£   |                  |
| (a) | Capital Expenditure                          |                    |             |                  |
|     | Payments to acquire Tangible Fixed Assets    | (75,600)           | (47,266)    |                  |
|     | Receipts from Sales of Tangible Fixed Assets | 16,449             | 0           | <del></del>      |
|     | Net Cash Outflow for Capital Expenditure     | (59,151)           | (47,266)    |                  |
| (b) | Analysis of Changes in Net Funds             | At 1 April<br>2022 | Cash Flow   | At 31 March 2023 |
|     |  | £                  | £           | £                |
|     | Net Cash:                                    |                    |             |                  |
|     | Cash at Bank and in Hand                     | <u>894,003</u>     | (29,294)    | 864,709          |

# NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2023

# 16. RELATED PARTY TRANSACTIONS Controlling Parties

The Company is jointly controlled by Mrs C S Wilkin and S Chopra by virtue of their Directorships and close family shareholdings. Dividends paid to each Director during the year were as follows:

|                   | 2023   | 2022   |
|-------------------|--------|--------|
|                   | £      | £      |
| S Chopra          | 15,364 | 7,364  |
| K Chopra          | 14,717 | 14,717 |
| Mrs H L Chopra    | 14,717 | 2,717  |
| Mrs S Chopra      | 15,202 | 15,202 |
| Mrs I M A Davison | 29,919 | 29,919 |
| Mrs C S Wilkin    | 30,081 | 30,081 |

#### 17. POST BALANCE SHEET EVENTS

There have been no post balance sheet events since the end of the year. (2022: Nil).

#### 18 LEGAL FORM OF THE COMPANY

BTS Holdings Limited is a private company, limited by shares, incorporated in England and Wales. The company's principal place of business, which is also its registered office, is disclosed on page 2 of these financial statements.