

Company Secretary Help the Aged Head Office 207-221 Pentonville Road London

22 July 2002

N1 9UZ

Dear Sir

Arthur Andersen

180 Strand London WC2R 1BL

Tel 020 7438 3000 Fax 020 7831 1133

www.andersen.com

We hereby submit our resignation as auditors of Help the Aged with effect from 31 July 2002.

In accordance with Section 394 of the Companies Act 1985, we confirm that there are no circumstances connected with our ceasing to hold office that we consider should be brought to the attention of the company's members or creditors.

Yours faithfully Andersen.

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COMPANIES HOUSE 15/08/02

Offices in: London Birmingham Bristol Cambridge Edinburgh Glasgow Leeds Manchester Newcastle Reading St Helier

A list of partners is available at 180 Strand London WC2R 1BL (mincipal place of business)