(formerly CITIBANK INTERNATIONAL PLC)

(Registered Number: 1088249)

ANNUAL REPORT AND FINANCIAL STATEMENTS

for the year ended 31 December 2014

COMPANIES HOUSE

DIRECTORS' REPORT

for the year ended 31 December 2014

The Directors present their Report and the audited financial statements of Citibank International Limited (formerly Citibank International Plc) (the Company or CIL) and its subsidiaries (the Group) for the year ended 31 December 2014.

Business environment

The Company is a wholly-owned indirect subsidiary of Citigroup Inc. and is authorised by the Prudential Regulation Authority (PRA) and regulated by both the Financial Conduct Authority (FCA) and the PRA. The words "Citigroup" and "Citi" are used interchangeably throughout this document and both refer to Citigroup Inc.

The Group provides corporate and investment banking, private banking and consumer banking products and services in the United Kingdom (UK) and Continental Europe through its branches. The Group's headquarters are in London and it currently has sixteen branches in other European financial centres, including two support service centres in Hungary and Poland. These Citigroup Service Centres (CSCs) have increased in size significantly over the past few years and now employ 77% of total headcount of the Group. They provide primarily operational and global functions support to the Group and other Citigroup entities.

Change of name

On 31 October 2014 the Company, formerly registered as a public limited company under the name of Citibank International Plc, re-registered under the Companies Act 2006 as a private limited company incorporated under the name of Citibank International Limited. The re-registration of the Company as a private limited company was made in order to facilitate the group reorganisation below.

Change of parent

As part of an intra-group reorganisation of its holding structure, the Company's parent changed from Citi Holdings Bahamas Limited (CHBL) to Citi Overseas Holdings Bahamas Limited (COHBL). The reorganisation was achieved via the following stages:

- Citibank Overseas Investment Corporation (COIC), an indirect subsidiary of Citigroup Inc., formed COHBL on 1 August 2014;
- On 24 November 2014, Citi Holdings Bahamas Limited (CHBL) distributed 30% of its shares in the Company to Citi Investments Bahamas Limited (CIBL) and 70% of its shares in the Company to COIC;
- On the same day, COIC contributed 70% of its shares in the Company to CIBL;
- CIBL contributed its shares in the Company to COHBL.

Going concern basis

The financial statements have been prepared on a going concern basis taking into account its existing capital and liquidity strengths and the ultimate reliance on support from the Group's parent. The Directors acknowledge the risk that extreme circumstances might adversely impact the Group's ability to continue trading and are satisfied that the Group has the resources to continue in business for the foreseeable future. In making this assessment, the Directors have considered a wide range of information relating to present and future conditions. Given the Group's ultimate reliance on the support of the parent, please refer to the risk factors impacting Citigroup Inc. from its 2014 annual report, on form 10-K at http://www.citigroup.com/citi/investor/sec.htm.

Further information relevant to this assessment is provided in the following sections of these financial statements:

- principal activities, strategic direction and challenges and uncertainties are described in the business review section of the Strategic Report on pages 6 to 16;
- a financial summary, including the income statement and balance sheet, is provided in the financial results section on pages 18 to 27; and
- objectives, policies and processes for managing market, liquidity, credit risk and operational risk, and the Group's approach to capital management and allocation, are described in Note 37 'Financial instruments and risk management' on pages 87 to 112.

Dividends

The Company paid no dividends during the year (2013: none).

DIRECTORS' REPORT

for the year ended 31 December 2014

Other matters

The Group will prepare unaudited interim accounts at 30 June 2015 under the European Union Transparency Directive.

Risk Management

The Group has elected to include information on financial risk management as per Schedule 7.6(1) (a) and (b) of the "Large and Medium-sized Companies and Groups Regulations 2008" in the Strategic Report, as the Directors consider financial risk management to be of strategic importance to the Group.

Statement of Directors' Responsibilities

The Directors are responsible for preparing the Strategic Report and the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare group and parent company financial statements for each financial year. Under that law they have elected to prepare both the group and the parent company financial statements in accordance with International Financial Reporting Standards (IFRS) as adopted by the European Union (EU) and applicable law.

Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the group and parent company and of their profit or loss for that period. In preparing each of the group and parent company financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether they have been prepared in accordance with IFRS as adopted by the EU; and
- prepare the financial statements on a going concern basis unless it is inappropriate to assume that the group and the parent company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the parent company's transactions, disclose with reasonable accuracy at any time the financial position of the parent company, and enable them to ensure that its financial statements comply with the Companies Act 2006. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Company and to prevent and detect fraud and other irregularities.

Legislation in the UK governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

DIRECTORS' REPORT

for the year ended 31 December 2014

Directors

The Directors who held office during the year ended 31 December 2014 were:

Non-Executive

J P Asquith (Chair)
D J Challen (resigned 31 March 2014)
S H Dean
M L Jones (appointed on 8 September 2014)
D L Taylor

Executive

J Bardrick (appointed on 7 March 2014)
J C Cowles
A M Duffell (resigned on 27 February 2015)
P McCarthy
M N B Thompson (resigned on 27 March 2014)
G J Von Lehmden (resigned on 27 February 2015)

Directors' indemnity

Throughout the year and at the date of this report the Company is party to a group-wide indemnity policy which benefits all of its current Directors and is a qualifying third party indemnity provision for the purpose of section 236 of the Companies Act 2006.

Employee involvement

The Group places a high value on its employees and seeks to promote their involvement in the business wherever possible. It has continued its previous practice of keeping employees informed by written communications and meetings on matters affecting them as employees and on the various factors affecting the performance of the Group and of Citigroup as a whole. Employees are encouraged to present their suggestions and views to the Group through various channels including an employee representative body and the annual Voice of the Employee survey. Qualifying employees participate in performance-based incentive schemes.

Employment of disabled people

The Group is committed to a policy of recruitment and promotion on the basis of aptitude and ability without discrimination of any kind. Applications for employment by disabled persons are fully and fairly considered having regard to the aptitudes and abilities of each applicant. Efforts are made to enable any employees who become disabled during employment to continue their careers within the Group. Training, career development and promotion of disabled persons are all, as far as possible, identical to those available to other employees who are not disabled.

Diversity

At Citi diversity is recognised as one of its key values. Therefore, the Group has made it a priority to foster a culture where the best people want to work, where people are promoted on their merits, where respect for others is demanded and valued and where opportunities to develop are widely available to all – regardless of differences. The Group fosters a workplace with different backgrounds, perspectives and ideas and provides employees with a wide range of experiences and skills to develop to their full potential. Citi's code of conduct prohibits discrimination and harassment.

DIRECTORS' REPORT

for the year ended 31 December 2014

Environment

The Group recognises the importance of its environmental responsibilities, monitors its impact on the environment, and designs and implements policies to reduce any damage that might be caused by its activities. Initiatives designed to minimise the Group's impact on the environment include safe disposal of waste, recycling and reducing energy consumption.

Political contributions

No political contributions were made during the year (2013: none).

Disclosure of information to auditors

In accordance with section 418, Companies Act 2006 and subject to all the provisions of section 418, it is stated by the Directors who held office at the date of approval of this Directors' Report that:

- so far as each is aware, there is no relevant audit information of which the Company's Auditors are unaware; and
- each Director has taken all the steps that he/ she ought to have taken as a Director to make himself/ herself aware of any relevant audit information and to establish that the Company's Auditors are aware of that information.

Auditors

In accordance with section 489 of the Companies Act 2006, a resolution for the re-appointment of KPMG LLP as auditors of the Group is to be proposed at the forthcoming Annual General Meeting.

By order of the Board

S J Cumming Secretary

26 March 2015

Incorporated in England and Wales

Registered office: Citigroup Centre, Canada Square, Canary Wharf, London E14 5LB

Registered Number: 1088249

STRATEGIC REPORT

for the year ended 31 December 2014

The Directors present the Strategic Report of Citibank International Limited (formerly Citibank International Plc) (the Company) and its subsidiaries (the Group) for the year ended 31 December 2014.

Overview, principal activities and governance

The Group is Citigroup's pan-European bank established to take advantage of the opportunities provided by the European Economic Area (EEA).

The Group is headquartered in London and it currently operates in seventeen countries through a network of European branches and subsidiaries. The Company is authorised by the PRA and regulated by the FCA and PRA.

Pursuant to its authorisation by the PRA and FCA, the Company is passported under the EU Banking Consolidation Directive and accordingly is permitted to conduct a broad range of banking and financial services activities across the EEA through branches and on a cross-border basis. The Company's overseas passported branches are located in Austria, Belgium, Denmark, Finland, France, Greece, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain and Sweden.

In addition to the overseas passported branches, the Company has Citigroup Service Centres (CSCs) in Hungary and Poland that provide key operation and technology support services to other Citigroup affiliates. The Group also has two subsidiaries that had historically undertaken lease financing activities.

The Group has two reporting segments, Citicorp and Citi Holdings, consistent with the reporting segments of Citigroup Inc. The Group's strategy has been in line with that of Citigroup, which continues to be to wind down Citi Holdings as soon as practicable in an economically rational manner, while working to generate long-term profitability and growth from Citicorp, which comprises its core franchise. The Group made significant progress in executing its strategy in 2014 via the disposal of its Consumer Banking business in Greece (see below).

Citicorp consists of the Institutional Clients Group (ICG) and the Global Consumer Bank (GCB), whilst Citi Holdings incorporates the Local Consumer Lending (LCL) businesses together with a Special Asset Pool.

Citicorp

Institutional Clients Group (ICG)

The Group's ICG business comprises Capital Markets Origination, Corporate and Investment Banking, Markets, Securities Services (SS) and Treasury and Trade Solutions (TTS) and Citi Private Bank (CPB).

Capital Markets Origination, Corporate and Investment Banking, Markets

These business lines allow the Group to provide corporations, governments, institutions and investors with a broad range of investment banking products and services, including investment banking, debt trading, advisory services, foreign exchange, structured products, derivatives and lending. The Group has a well-developed loan book, focusing primarily on those jurisdictions requiring an EEA passport as described above.

The Group does not typically hold outright price risk positions, other than in commercial paper. The vehicles of preference for market making and customer facilitation activities in the EMEA region are Citibank, N.A. London branch and Citigroup Global Markets Limited (CGML). Where such transactions are arranged through the Group, it will retain the associated counterparty risk for which it will receive some on-going remuneration but may back out market risk to other Citi entities. As a loan provider the Group engages in credit risk in conformity with Citigroup's Global Credit Policy and Procedures.

Securities Services and Treasury and Trade Solutions

The Group is the main vehicle for Citigroup's Western Europe direct custody and clearing and local cash clearing. The Group undertakes fiduciary and custody services in the UK and eight branches, Belgium, France, Greece, Netherlands, Ireland, Luxembourg, Spain and Sweden. These branches provide fiduciary and custody services predominantly to third party managed collective investment funds, with prime responsibility to safe-keep the funds' assets and to protect the interests of the investors in the funds.

The Group offers Wrap Administration services to Investor clients and their underlying retail customers. Wrap servicing includes many of the facets of transfer agency such as record keeping, transaction processing, cash and stock reconciliations and reporting.

STRATEGIC REPORT

for the year ended 31 December 2014

Overview & Principal activities (continued)

Citicorp (continued)

Institutional Clients Group (ICG) (continued)

Citi Private Bank (CPB)

Citi Private Bank provides investment advice, financial planning and personalised wealth management products to high net worth clients.

CPB's strategy is to provide the full range of its Private Banking products and services through the Group's extensive branch network. Marketing within the EEA is conducted generally on a cross-border basis from the UK using the Banking Consolidation Directive passport. CPB has dedicated employees in the Group's Spain branch and uses the Group to book client accounts primarily for EU residents.

Global Consumer Bank (GCB)

The Group offers customer deposits (both current accounts and time deposits), savings accounts, and market linked time deposits.

In addition, the GCB offers two further businesses through the Group, being the International Personal Bank (IPB) and the Non-Resident Indian (NRI) business. The IPB business caters to higher net worth customers who may be international or based in the UK while the NRI business caters for the Indian Diaspora in the UK. The products offered by the IPB & NRI business include deposits, loan facilities, transactions in managed investments such as unit trusts and custodian services.

Citi Holdings

Local Consumer Lending (LCL)

The Group's Local Consumer Lending business has been subject to a number of disposals and reorganisations in recent years, in line with Citigroup's strategy to wind down Citi Holdings. The principal remaining business was the Group's Greek branch which covered, amongst others, the retail, card and consumer finance businesses.

On 30 September 2014, the Group completed the sale of its Consumer banking business in Greece to Alpha Bank. The Group's Consumer banking business in Greece has been classified as a discontinued operation, the details of which are presented in Note 11 'Discontinued operations'. The disposal is in line with the Group's strategy as already detailed.

Other

The Group also has a portfolio of held-to-maturity mortgage backed securities within the Special Asset Pool which are overseen by Risk Treasury and divested when predetermined criteria are met.

Apart from the disposal of the Consumer Banking business in Greece, as mentioned above, there was no substantial change or reorganisation in the principal activities of the Group during the financial year.

STRATEGIC REPORT

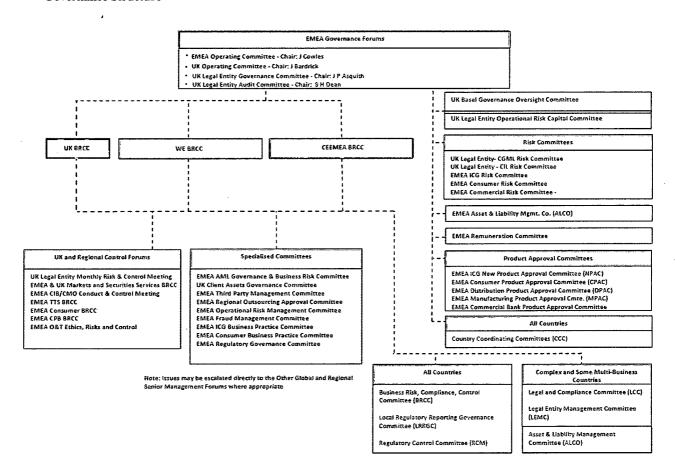
for the year ended 31 December 2014

Governance

The Group has in place a dedicated management team and governance structure to establish a cohesive strategy for all relevant businesses and functions. Critical risk and control functions such as finance, risk management, legal and compliance are all managed centrally to ensure compliance with established policies and standards across the Group, irrespective of business location.

Review practices and governance committees are detailed in note 37 on pages 87 to 112

Governance Structure



STRATEGIC REPORT

for the year ended 31 December 2014

Business review and financial results

2014 was a year of notable economic developments. The global recovery remained weak and uneven with an increase in downside risks to economic revival throughout the year. Advanced economies grappled with crisis legacies, including high private and public debt and unemployment, along with low potential growth, by keeping monetary policy highly accommodative. This included measures such as Quantitative Easing and fiscal adjustment attuned to supporting long-term growth. The outlook for advanced countries continued to bifurcate as the economic recoveries in the United States and the United Kingdom strengthened while the Euro area and Japan sputtered amid rising uncertainty. In the Euro area, with growth faltering and deflation risks looming, the focus of the European Central Bank (ECB) and national policies was on improving growth prospects and fighting the risk of deflation.

The Group's 2014 results reflect the challenging operating environment for the Group and its businesses, both locally and across the region. These challenges include the impact of macroeconomic uncertainty on the markets, trading environment and customer activity and of a continued low interest rate environment. The Group expects the operating environment in 2015 to remain challenging. Short term interest rates are likely to remain low for some time and therefore spread compression could continue to impact the Group during the year. The key focus of management is to ensure the stability and profitability of the Group's ongoing activities.

Group's performance

• •		2014			2013*		Total
	Citicorp	Citi Holdings	Total	Citicorp	Citi Holdings	Total	Variance
Continuing operations	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million
Interest income	162	1	163	230	5	235	(72)
Interest expense	(55)	(3)	(58)	(82)	(7)	(89)	31
Net interest income	107	(2)	105	148	(2)	146	(41)
Net fee and commission income	276	(1)	275	255	2	257	18
All other operating income	121	5	126	145	(6)	139	(13)
Total operating income	504	2	506	548	(6)	542	(36)
Operating expenses	(425)	-	(425)	(422)	(20)	(442)	17
Provisions for unfunded lending commitments	19	-	19	(22)	-	(22)	41
Net credit gains/(losses)	16	(13)	3	(21)	•	(21)	24
Profit on sale of subsidiary undertaking	-	-	-	4	-	4	(4)
Profit/(loss) before tax	114	(11)	103	87	(26)	61	42
Income tax credit/(expense)	(20)	1	(19)	(54)	(7)	(61)	42
Profit/(loss) after tax for the year from continuing operations	94	(10)	84	33	(33)	-	. 84
Profit/(loss) after tax for the period from discontinued operations	-	59	59	-	(52)	(52)	111
Profit/(loss) for the year	94	49	143	33	(85)	(52)	195

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

The Group generated pre-tax profits from continuing activities of £103 million during the year to 31 December 2014 (2013: £61 million), and a profit from continuing operations after tax of £84 million (2013: £nil).

Citicorp made a profit after tax of £94 million in 2014 (2013: £33 million). Operating income declined by £44 million mainly due to the low interest rate environment. However, this impact was offset by cost savings within administrative expenses from the sale of EMSO Partners in the prior year and credit gains in provisions for unfunded lending commitments. The Group also benefited from a migration of new business functions to the Group's CSCs and a subsequent increase in recharges by the Group to other Citi entities.

STRATEGIC REPORT

for the year ended 31 December 2014

Business review and financial results (continued)

Group's performance (continued)

Citi Holdings generated a profit after tax of £49 million in 2014 (2013: £85 million loss), mainly due to the profit realised on the sale of the Group's Consumer Banking business in Greece and related net credit gains included within discontinued operations.

Income

Operating income on continuing operations of £506 million was down from £542 million in the prior year. Citicorp's performance was negatively affected by lower revenues in the corporate banking and fixed income businesses. The lower interest rate environment contributed to a £41 million decrease in net interest income. This was partially offset by an increase in net fee and commission income of £18 million.

Furthermore, as mentioned above, a migration of new functions to the Group's CSCs has resulted in an increase of recharges to other Citi entities recognised in other operating income. A significant portion of expenses within the Group originate from services provided by the CSCs to other Citi entities, both globally and regionally. These costs are allocated out to businesses and legal entities based on a number of drivers. The Group both pays and recovers expenses. All of these transfer pricing agreements are reviewed regularly for appropriateness. Further details on the Group's related party expenses can be seen in Note 34 – 'Related Party Transactions.' This increase in income was offset by losses on items measured at fair value through profit and loss included within all other operating income above.

From a business perspective the Group's Citicorp income is predominantly driven by four core businesses:

- Securities Services (SS) revenues of £93 million were £7 million higher than 2013, driven by higher direct custody and clearing revenues from new clients.
- Treasury and Trade Solutions (TTS) revenues of £85 million were £1 million higher than 2013, driven by increased volume.
- Banking revenues of £97 million were £32 million lower than 2013, driven by mark to market losses in the Corporate Loans Portfolio.
- Fixed income revenues of £72 million were £32 million lower than 2013, predominantly driven by lower credit trading revenues on account of volatile market conditions.

Expenses

The Group is committed to executing on the Citigroup Inc. communicated priorities of efficient resource allocation and disciplined expense management. Group management actively monitors expenses, carefully managing expense reduction exercises while taking account of investment necessary for the future.

Headcount has increased from 4,580 to 4,795 on an average basis. However, overall compensation expenses have remained stable reflecting the move of headcount concentration from higher to lower cost locations, in line with Citigroup's on-going effort to leverage lower cost locations within the region.

The disposal of EMSO Partners in the prior year resulted in a decrease of £40 million in administrative expenses year on year.

During the year the Group released provisions on undrawn loan commitments as a result of counterparty upgrades and lower loss norm ratios. This resulted in a recovery of £19 million to the Group, an improvement of £41 million over 2013. Net credit losses have improved from a loss of £21 million to a gain of £3 million. This was primarily driven by counterparty upgrades and lower loss norm ratios on account of improving credit quality across Europe.

STRATEGIC REPORT

for the year ended 31 December 2014

Business review and financial results (continued)

Discontinued operations

The Group's discontinued operations relate to the Consumer Banking business in Greece, a Citi Holdings Business, the disposal of which generated a profit after tax for the year of £59 million (2013: £52 million loss) (see Note 11 'Discontinued operations'). Although the business recorded a profit before tax of £81 million (2013: £82 million loss), the pre-tax profit was driven by the profit generated on the disposal of the business of £105 million whereas the disposal of a loan and mortgage portfolio in the prior year resulted in a £45 million loss.

The Group's position at 31 December

·	2014 £ Million	2013* £ Million		2014 £ Million	2013* £ Million
Assets			Liabilities		
Cash and balances at central banks	3,515	4,257	Deposits by banks	7,002	7,082
Trading assets	600	1,103	Customer accounts	8,021	8,270
Loans and advances to banks	5,941	5,771	All other liabilities	3,238	2,610
Loans and advances to customers	3,963	4,109			
Investment securities	3,149	2,351	Total liabilities	18,261	17,962
All other assets	3,636	2,791			
			Total equity shareholder funds		
			attributable to equity holders	2,543	2,420
Total assets	20,804	20,382	Total liabilities and equity shareholder funds	20,804	20,382

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

Total assets of £20.8 billion (2013: £20.4 billion), remained consistent compared with the prior year.

Cash and balances at central banks fell by £742 million compared to the prior year as the Group reduced its balances with the Netherlands Central Bank, owing to the negative interest rates during the year. The funds were used to invest in UK Treasury Gilts to maintain a stable liquid asset buffer as is evidenced by the increase in Investment securities. Trading assets fell by £503 million mainly driven by a decrease in corporate bonds, European Commercial Paper (ECP) and trading loans. Derivative assets and liabilities increased by £628 million and £602 million respectively, driven by an increase in Foreign Exchange Forwards, Swaps and Interest Rate Swap contracts. A part of this increase is a consequence of Dodd Frank regulations, whereby the Group has been offered as an alternate legal vehicle for some transactions. Movements in other assets and other liabilities are due to increased ECP trading volumes around the year end.

The Group's UK LCL business has never sold Payment Protection Insurance (PPI) and therefore does not have a provision for future PPI claims at 31 December 2014.

In recognition of potential claims relating to the mis-selling of credit card protection products by Card Protection Plan (CPP), the Group has recognised a provision of £0.7 million (2013: £1.0 million) in relation to its limited exposure.

Key performance indicators

In addition to the financial results of the Group, senior management also consider the monitoring of the following key financial and non-financial items critical to the Group's future: regulatory capital and liquidity requirements.

STRATEGIC REPORT

for the year ended 31 December 2014

Business review and financial results (continued)

Regulatory capital

The Group's regulatory capital resources at 31 December were as follows:

	2014 £ Million	2013 ₤ Million
Tier 1 capital	2,462	2,423
Tier 2 capital	53	138
	2,515	2,561
Deductions	(256)	(218)
Total regulatory capital	2,259	2,343

Throughout the year, the Group's regulatory minimum capital requirements, as set by the PRA, were comfortably met by its available capital resources.

Tier 1 capital comprises tangible shareholders' funds less certain capital deductions. Management maintains a sufficient strong and stable capital balance in excess of the regulatory capital requirement and monitors the Tier 1 capital balance to ensure an excess is maintained at all times. The increase in capital deductions in 2014 is driven by intangible assets.

Details of the Group's capital management are given in Note 37 - 'Financial instruments and risk management'.

Liquidity requirements

The Group reports its liquidity position by reference to Individual Liquidity Guidance (ILG) stipulated by the

The Group also monitors its position against anticipated Basel 3 liquidity metrics – the Liquidity Coverage Ratio (LCR) and the Net Stable Funding Ratio (NSFR). The LCR is designed to promote short term resilience of an entity's liquidity risk profile by ensuring that it has sufficient high quality liquid resources to survive an acute stress scenario lasting 30 days. The NSFR has a time horizon of one year and has been developed to promote a sustainable maturity structure of assets and liabilities.

Stress Test	PRA ILG	Basel 3 LCR	Basel 3 NSFR
Time Horizon	3 months	30 days	l year
	Liquid assets to net cash	Liquid assets to net cash	Stable funding resources to stable
Calculation	outflows'	outflows	funding requirements

Further details on how the Group and the Company manage their liquidity position and requirements are shown in further detail in Note 37 – 'Financial instruments and risk management.' The Group and the Company met their liquidity requirements during the year.

Risk management - overview

The Group utilises Citigroup's risk management model and organisation, with its multi-dimensional risk oversight and its people, processes and systems to ensure robust oversight of entity risks. In addition, the Group deploys entity specific risk management and controls, to ensure local challenge to risk taking and to ensure the approach is appropriate for the Group.

Citigroup, and the Group, believe that effective risk management is of primary importance to its overall operations. Accordingly, Citi's risk management process has been designed to monitor, evaluate and manage the principal risks it assumes in conducting its activities. Specifically, the activities that the Group engages in, and the risks those activities generate, must be consistent with an underlying commitment to the principles of "Responsible Finance".

STRATEGIC REPORT

for the year ended 31 December 2014

Risk management - overview (continued)

"Responsible Finance" means conduct that is transparent, prudent and dependable, and that delivers better outcomes for Citi's clients and society. In order to achieve these principles, Citi establishes and enforces expectations for its risk-taking activities through its risk culture, defined roles and responsibilities, and through its supporting policies, procedures and processes that enforce these standards.

While the management of risk is the collective responsibility of all employees, Citi, and the Group, assign accountability into three lines of defence:

- first line of defence: The business owns all of its risks, and is responsible for the management of those risks:
- second line of defence: The Group's control functions (e.g., Risk, Finance, Compliance, etc.) establish standards for the management of risks and effectiveness of controls; and
- third line of defence: Citi's Internal Audit function independently provides assurance, based on a riskbased audit plan, that processes are reliable, and governance and controls are effective.

Rick Culture

The Group's risk management framework is designed to balance business ownership and accountability for risks with well defined independent risk management oversight and responsibility. The Group applies Citi's global risk management framework based on the following principles established by the Chief Risk Officer:

- a defined risk appetite, aligned with business strategy;
- · accountability through a common framework to manage risks;
- risk decisions based on transparent, accurate and rigorous analytics;
- a common risk capital model to evaluate risks;
- expertise, stature, authority and independence of risk managers; and
- risk managers empowered to make decisions and escalate issues.

Significant focus has been placed on fostering a risk culture based on a policy of taking Intelligent Risk with Shared Responsibility, without forsaking Individual Accountability:

- taking intelligent risk means that the Group must identify, measure and aggregate risks and it must establish risk tolerances based on a full understanding of concentrations and "tail risk":
- shared responsibility means that all individuals collectively bear responsibility to seek input and leverage knowledge across and within the "Three Lines of Defence"; and
- individual accountability means that all individuals must actively manage risk, identify issues, and make fully informed decisions that take into account all risks to the Group.

Roles and responsibilities

The Group's risk management framework aims to recognise the diversity of the Group's business activities by combining corporate oversight with independent risk management functions within each business. The independent risk managers at the business level are responsible for establishing and implementing risk management policies and practices within their business, for overseeing the risk in their business, and for responding to the needs and issues of their business. This ensures the active management of the principal risks of the Group.

Since the financial crisis in 2008, both Citigroup and the Group's risk management and internal governance processes have undergone significant improvements on all major fronts, including more rigorous credit assessments and credit review of obligors, heightened controls over business and reporting processes through an Manger's Control Assessment (MCA) process, implementation of a formalised operational risk scenario analysis process and enhancement of comprehensive entity stress testing. Entity specific risk management and oversight has been put in place and control and governance processes continue to evolve in line with best practices specific to the risk space.

Review practices and governance committees are detailed in Note 37 on pages 87 to 112

STRATEGIC REPORT

for the year ended 31 December 2014

Risk management - overview (continued)

Risk management - principal risks

The Group's principal risks arise from its lending activity to consumer and corporate clients within the EU, mainly in Western and Southern Europe, and include both financial and non-financial risks. The main risks covered by the Group's risk management framework are market risk, funding and liquidity risk, credit risk (including country and concentration risk), operational risk (including franchise and reputational risk) and regulatory risks and developments.

A number of these risks are discussed further below.

Market risk

Price risk losses arise from fluctuations in the market value of trading and non-trading positions resulting from changes in interest rates, credit spreads, foreign exchange rates and equity prices, and in their implied volatilities.

Each business initiating client facing transactions is required to establish, with approval from Citi's market risk management, a market risk limit framework for identified risk factors that clearly defines approved risk profiles and is within the parameters of the Group's risk tolerance and that of its ultimate parent. These limits are monitored by independent market risk, Citi's country and business Asset and Liability Committees and the Citigroup Asset and Liability Committee. In all cases, the businesses are ultimately responsible for the market risks taken and for remaining within their defined limits.

Funding and Liquidity Risk

Adequate liquidity and sources of funding are essential to Citi's businesses. Funding and liquidity risks arise from several factors, many of which Citi cannot control, such as disruptions in the financial markets, changes in key funding sources, credit spreads, changes in Citi's credit ratings and political and economic conditions in certain countries.

Citi's funding and liquidity objectives are to maintain adequate liquidity to (i) fund its existing asset base; (ii) grow its core businesses in Citicorp; (iii) maintain sufficient excess liquidity, structured appropriately, so that it can operate under a wide variety of market conditions, including market disruptions for both short- and long-term periods; and (iv) satisfy regulatory requirements. These primary liquidity objectives are adhered to both by the Group at legal entity level as well as in aggregate at Citigroup level.

Credit risk

Credit risk is the potential for financial loss resulting from the failure of a borrower or counterparty to honour its financial or contractual obligations.

Credit risk arises predominantly from Group's lending activities as well as the limited activities that it carries out in the derivatives trading and repurchase agreements and securities borrowing and lending markets.

Credit risk also arises from settlement and clearing activities, when the Group transfers an asset in advance of receiving its counter-value or advances funds to settle a transaction on behalf of a client. Concentration risk, within credit risk, is the risk associated with having credit exposure concentrated within a specific client, industry, region or other category.

Credit risk is one of the most significant risks the Group faces as a financial intermediary. As a result, Citi has a well established framework in place for managing credit risk across all businesses. This includes a defined risk appetite, credit limits and credit policies, both at the business level as well as at the firm-wide level. Citi's credit risk management also includes processes and policies with respect to problem recognition, including "watch lists," portfolio review, updated risk ratings and classification triggers.

STRATEGIC REPORT

for the year ended 31 December 2014

Risk management - principal risks (continued)

GIIPS exposure and country concentration

The Group's activities are intrinsically linked to the economic developments of the region in which it operates.

As Citi's pan-European bank, passported under the European Union's Banking Consolidation Directive, the Group is predominantly oriented towards the large corporate sector in Western Europe. As a result of the Group's lending activities in the region, the Group has a concentration of exposure to France primarily through lending to large utility, healthcare, media and auto companies, and to Spain primarily through lending to large utility, telecommunication companies and local banks. The Risk function continues to monitor and manage these exposures, employing appropriate mitigation techniques.

The Group's long history in Greece has led to a large corporate, primarily shipping industry based presence in the country and prior to 2014 a consumer presence. Primarily this relates to international shipping where risk is deemed to be offshore and not related to the strength of the domestic economy. During 2014, Citi sold its consumer banking business and Diners Club of Greece credit card operations in Greece.

The economic and fiscal situations of several European countries remain fragile, and geopolitical tensions throughout the region, including in Russia, have added to the uncertainties. Fiscal and monetary actions, or expected actions, throughout the region have further impacted the global financial markets. While concerns relating to sovereign defaults or a partial or complete break-up of the European Monetary Union (EMU), including potential accompanying redenomination risks and uncertainties, have not yet abated.

Operational risk

Operational risk is the risk of loss resulting from inadequate or failed internal processes, human factors, systems or from external events. It includes the reputation and franchise risk associated with business practices or market conduct in which Citi is involved.

In recent years there has been an increased focus internally and from the public and regulators with regard to the identification, measurement and management of the operational risk of large financial institutions. This focus was underpinned by the disruptions that the industry witnessed during the financial crisis of 2008 as well as a number of public revelations of misconduct within the financial industry. Citigroup has an operational risk management framework, which continues to evolve to reflect industry best practice and the external environment.

Citi's operational risk is managed through an overall framework designed to balance strong corporate oversight with well defined independent risk management. This framework includes:

- recognised ownership of the risk by the businesses;
- oversight by Citi's independent control functions; and
- independent assessment by Citi's Internal Audit function.

The goal is to keep operational risk at appropriate levels relative to the characteristics of Citigroup's businesses, the markets in which it operates, its capital and liquidity, and the competitive, economic and regulatory environment.

To anticipate, mitigate and control operational risk, Citigroup maintains a system of policies and has established a consistent framework for monitoring, assessing and communicating operational risks and the overall effectiveness of the internal control environment across Citigroup. As part of this framework, Citigroup has established a MCA program to help managers self-assess key operational risks and controls and identify and address weaknesses in the design and/or effectiveness of internal controls that mitigate significant operational risks. MCAs are in place for all the major business lines and control areas impacting the Group.

STRATEGIC REPORT

for the year ended 31 December 2014

Risk management - principal risks (continued)

Regulatory risk and developments

Regulatory risk is the risk of not complying with regulatory requirements, regulatory change or regulators' expectations. Failing to properly manage regulatory risk may result in regulatory sanctions and increased reputational and franchise risk.

As the regulatory environment continues to evolve, Citigroup and the Group remain committed to implementing new regulations and to ensuring continuous compliance with forthcoming regulatory requirements.

The most significant developments currently being assessed by the Group are:

- Capital Requirements Directive (CRD) in the European Union;
- Bank Recovery and Resolution Directive;
- European Market Infrastructure regulation (EMIR).

Specific details of the above are included in Note 37 - 'Financial instruments and risk management' on pages 87 to 112.

Future outlook

The Group's strategy continues to be to develop and enhance the depth and quality of its service for its core clients in the markets in which it operates. The Group's strategic objectives must be executed against a backdrop of continued uncertainty related to an uneven global economic recovery and evolving regulatory requirements, as well as changes in fiscal and monetary policies, both within the United States and abroad.

The Group is well-positioned to address the impact of these uneven external trends and is poised for future growth by leveraging Citi's product depth, geographic breadth and highly scalable technology platforms to seize business opportunities while ensuring effective risk management, robust compliance and control processes and governance. The Group's strategy centres on the following guiding principles:

- Putting the client at the centre of our business model;
- Embracing leading practices in bank governance, risk management and control;
- Harnessing our capabilities in markets where we have competitive advantages; and
- Responding and adapting to changes in the economic, regulatory and competitive environment.

In line with Citi's strategic goal to create a simpler, safer and stronger institution, while maintaining service to its clients, the Directors continue to assess opportunities to collaborate with affiliates for optimising the Group's capital and resources within Citi's European footprint.

By order of the Board

26 March 2015

J Bardrick

Director

Incorporated in England and Wales

Registered office: Citigroup Centre, Canada Square, Canary Wharf, London E14 5LB

Registered Number: 1088249

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CITIBANK INTERNATIONAL LIMITED (FORMERLY CITIBANK INTERNATIONAL PLC)

We have audited the financial statements of Citibank International Limited for the year ended 31 December 2014 set out on pages 18 to 115. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the EU and, as regards the parent company financial statements, as applied in accordance with the provisions of the Companies Act 2006. This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditor

As explained more fully in the Directors' Responsibilities Statement set out on page 3, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit, and express an opinion on, the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at www.frc.org.uk/auditscopeukprivate.

Opinion on financial statements

In our opinion:

- the financial statements give a true and fair view of the state of the group's and of the parent company's affairs as at 31 December 2014 and of the group's profit for the year then ended;
- the group financial statements have been properly prepared in accordance with IFRSs as adopted by the EU;
- the parent company financial statements have been properly prepared in accordance with IFRSs as adopted by the EU and as applied in accordance with the provisions of the Companies Act 2006; and
- the financial statements have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report and the Strategic Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit
 have not been received from branches not visited by us; or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

R. Faulkner

Richard Faulkner (Senior Statutory Auditor) for and on behalf of KPMG LLP, Statutory Auditor Chartered Accountants

15 Canada Square London E14 5GL

27 March 2015

CONSOLIDATED INCOME STATEMENT

for the year ended 31 December 2014

	Note	2014 £ Million	2013* £ Million
Continuing operations			
Interest and similar income		163	235
Interest expense and similar charges	_	(58)	(89)
Net interest income	3	105	146
Dividend income	4	1	-
Net fee and commission income	5	275	257
Net (loss)/profit on items at fair value through profit and loss	6	(2)	35
Net investment income	7	2	2
Other operating income	8	125	102
Total operating income		506	542
Personnel expenses	9	(210)	(198)
General and administrative expenses	10	(119)	(164)
Amortisation and write off of intangible assets	24	(58)	(41)
Depreciation of property and equipment	25 _	(38)	(39)
Operating profit before net credit losses		81	100
Gains/(losses) on provisions for unfunded lending commitments		19	(22)
Net credit gains/(losses)		3	(21)
Profit on sale of subsidiary undertaking	12 _	<u> </u>	4
Profit before income tax for continuing operations		103	61
Income tax charge	13	(19)	(61)
Profit for the financial year from continuing operations	_	84	-
Discontinued operations			
Profit/(loss) after tax for the period from discontinued operations	11	59	(52)
Profit/(loss) for the financial year	_	143	(52)

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

for the year ended 31 December 2014

	Note	2014 £ Million	2013* ₤ Million
Profit/(loss) for the year		143	(52)
Items that will not be reclassified subsequently to profit or loss:			·
Remeasurements of defined benefit liability/(asset)	14	(80)	15
Related tax credit/(charge)	13	16	(3)
		(64)	12
Items that will be reclassified subsequently to profit or loss when specific confitions are met:		•	
Foreign currency translation differences for foreign operations		61	(11)
Net (loss)/profit on hedges of net investments in foreign operations	19	(70)	10
Related tax credit	13	11	-
Fair value reserve (Available-for-sale financial assets):			
- Net change in fair value		55	(22)
- Net amount transferred to profit or loss	7	(2)	(2)
Related tax (charge)/credit	13	(11)	6
		44	(19)
Other comprehensive loss for the year, net of tax	_	(20)	(7)
Total comprehensive profit/(loss) for the year	_	123	(59)

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

The total comprehensive income for the year is attributable to shareholders of the parent company.

CONSOLIDATED BALANCE SHEET

as at 31 December 2014

	Note	2014 £ Million	2013* £ Million
Assets			
Cash and balances at central banks	33	3,515	4,257
Trading assets	20	600	1,103
Derivative financial instruments	19	869	241
Loans and advances to banks		5,941	5,771
Loans and advances to customers	17	3,963	4,109
Investment securities	21	3,149	2,351
Prepayments and accrued income		2	32
Current tax assets		9	9
Other assets	26	2,253	2,030
Property, plant and equipment	25	112	83
Goodwill and intangible assets	24	202	181
Deferred tax assets	27	189	215
Total assets		20,804	20,382
Liabilities			
Deposits by banks		7,002	7,082
Customer accounts		8,021	8,270
Derivative financial instruments	19	857	255
Debt securities in issue	28	320	631
Accruals and deferred income		117	122
Other liabilities	29	1,909	1,534
Provisions for liabilities	30	34	67
Deferred tax liabilities	27	1	1
Total liabilities		18,261	17,962
Equity shareholder funds			
Share capital	32	1,757	1,757
Share premium account		64	64
Other reserves		1,241	1,197
Retained earnings		(519)	(598)
Total equity shareholder funds attributable to equity holders of the		2,543	2,420
parent company		20,804	20,382
Total liabilities and equity shareholder funds		20,004	20,382

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 – 'Consolidated Financial Statements.'

The accompanying notes on page 28 to 115 form an integral part of these financial statements.

The financial statements were approved by the Directors on 26 March 2015 and were signed on their behalf by:

J Bardrid
Director

Registered Number: 1088249

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

as at 31 December 2014

•	Attributable to equity holders of the Group*							
	Share capital £ Million	Share premium £ Million	Capital reserve £ Million	Translation reserve £ Million	Fair value reserve £ Million	Equity reserve £ Million	Retained earnings £ Million	Total £ Million
Balance at 1 January 2013	1,757	64	1,152	25	21	20	(558)	2,481
Total comprehensive income/(loss):								
Loss for the year	•	•	-	-	-	-	(52)	(52)
Other comprehensive income/(loss), net of tax:							1.5	1.5
Remeasurements of defined benefit liability/(asset) Foreign currency translation differences for foreign	•	•	•	•	•	-	15	15
operations	-	-	-	(11)	-	-	-	(11)
Net profit on hedge of net investment in foreign operation	-	-	-	10				10
Fair value reserve (A vailable-for-sale financial assets):								
- Net change in fair value		-	-	-	(22)	-	-	(22)
- Net amount transferred to profit or loss		•	-	-	(2)		-	(2)
Tax on other comprehensive income/(loss)		-	-	•	6		(3)	3
Total other comprehensive income/(loss)		-	-	(1)	(18)	-	12	(7)
Total comprehensive income/(loss)		-		(1)	(18)	-	(40)	(59)
Transactions with owners, recorded directly in equity: Contributions by and distributions to owners:								
Equity settled share-based payment	-	-	-	-	-	(2)	-	(2)
Total contributions by and distributions to owners		-	-	-		(2)	-	(2)
Balance at 31 December 2013 / 1 January 2014	1,757	64	1,152	24	3	18	(598)	2,420
Total comprehensive income/(loss): Profit for the year	-	-	-	-	-	-	. 143	143
Other comprehensive income/(loss), net of tax: Remeasurements of defined benefit liability/(asset)		-	-	1		-	(80)	(79)
Foreign currency translation differences for foreign		-	-	60	-		-	60
operations Net loss on hedge of net investment in foreign operation Fair value reserve (Available-for-sale financial assets):	-	-	-	(70)	-	-	-	(70)
Net change in fair value Net amount transferred to profit or loss	-	-	-	-	55 (2)	-	-	55 (2)
Tax on other comprehensive income/(loss)				11	(11)		16	16
Total other comprehensive income/(loss)		-		2	42	-	(64)	(20)
Total comprehensive income/(loss)	-	-	-	2	42	-	79	123
Balance at 31 December 2014	1,757	64	1,152	26	45	18	(519)	2,543

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

CONSOLIDATED CASH FLOW STATEMENT

for the year ended 31 December 2014

	Note	2014 £ Million	2013* £ Million
Cash flow from/(used in) operating activities:			
Profit before income tax from continuing operations		103	61
Profit/(loss) before income tax from discontinued operations	11	81	(82)
Adjustments to reconcile loss to cash flow from/(used in) operating			
activities:			
Non-cash items included in net profit/(loss) and other adjustments:		•	
Depreciation of property and equipment	25	38	39
Amortisation and write off of intangible assets	24	58	41
Provisions for unfunded loan commitments		(19)	22
Net credit (gains)/losses		53	15
Profit on sale of subsidiaries	12	-	(4)
(Profit)/loss on sale of operations	11	(105)	45
Dividend received	4	(1)	-
Changes in fair value of debt securities		(2)	9
Net (increase)/decrease in operating assets:			
Change in loans and advances to banks		(553)	(24)
Change in loans and advances to customers		166	648
Change in trading assets		750	336
Change in derivative assets		(628)	(45)
Change in prepayments and accrued income		30	18
Change in other assets		(861)	(423)
Net increase/(decrease) in operating liabilities:			
Change in deposits by banks		(80)	765
Change in customer accounts		(249)	(501)
Change in derivative liabilities		602	(7)
Change in accruals and deferred income		(5)	(7)
Change in other liabilities		665	60
Change in provisions for liabilities		(14)	2
Income taxes paid	_	<u>-</u>	(12)
Net cash flow from operating activities		29	956
Cash flow from/(used in) investing activities:			0.4
Proceeds from sale of business units and subsidiary undertakings	11, 12	44	94
Purchase of property, plant and equipment	25	(82)	(32)
Purchase of intangible assets	24	(105)	(87)
Proceeds on disposal of property, plant and equipment		15	5
Proceeds on disposal of intangible assets		28	1
Purchase of investment securities		(2,948)	(566)
Disposal of investment securities Dividend received	4	2,154 1	788 -
Net cash flow (used in)/from investing activities	-	(893)	203
Cash flow from/(used in) financing activities:	-		
Issuance of debt securities		339	_
Redemption of debt securities		(686)	(330)
Net cash flow used in financing activities	-	(347)	(330)
Effects of exchange rate differences	•	86	13
Net (decrease)/increase in cash and cash equivalents	-	(1,125)	842
Cash and cash equivalents, beginning of the year	33	9,888	9,046
Cash and cash equivalents, end of the year	33	8,763	9,888
्का बात रका। स्पूर्ण खासाठ, सात ज पार प्रथा	55	0,703	2,000

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

COMPANY INCOME STATEMENT

for the year ended 31 December 2014

•	2013 fillion
Interest expense and similar charges Net interest income 3 105 Dividend income 4 1 Net fee and commission income 5 275 Net (loss)/profit on items at fair value through profit and loss 6 (2) Net investment income 7 2 Other operating income 8 125 Total operating income 506 Personnel expenses 9 (210) General and administrative expenses 10 (121) Amortisation and write off of intangible assets 24 (58) Depreciation of property and equipment 25 (38)	
Net interest income3105Dividend income41Net fee and commission income5275Net (loss)/profit on items at fair value through profit and loss6(2)Net investment income72Other operating income8125Total operating income506Personnel expenses9(210)General and administrative expenses10(121)A mortisation and write off of intangible assets24(58)Depreciation of property and equipment25(38)	227
Dividend income Net fee and commission income Net (loss)/profit on items at fair value through profit and loss Net investment income Other operating income Total operating income Personnel expenses General and administrative expenses Amortisation and write off of intangible assets Depreciation of property and equipment 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(81)
Net fee and commission income Net (loss)/profit on items at fair value through profit and loss Net investment income Other operating income Total operating income Personnel expenses General and administrative expenses Amortisation and write off of intangible assets Depreciation of property and equipment 5 275 C2 C2 C3 C4 C58 C58 C58 C58 C58 C58 C58	146
Net (loss)/profit on items at fair value through profit and loss Net investment income 7 2 Other operating income 8 125 Total operating income 506 Personnel expenses 9 (210) General and administrative expenses 10 (121) A mortisation and write off of intangible assets Depreciation of property and equipment 25 (38)	14
Net investment income Other operating income Total operating income Personnel expenses General and administrative expenses A mortisation and write off of intangible assets Depreciation of property and equipment Total operating income 506 Personnel expenses 9 (210) (121) (121) (58) (58) (38)	248
Other operating income Total operating income 506 Personnel expenses 9 (210) General and administrative expenses 10 (121) Amortisation and write off of intangible assets Depreciation of property and equipment 25 (38)	35
Total operating income 506 Personnel expenses 9 (210) General and administrative expenses 10 (121) A mortisation and write off of intangible assets 24 (58) Depreciation of property and equipment 25 (38)	2
Personnel expenses General and administrative expenses Amortisation and write off of intangible assets Depreciation of property and equipment 9 (210) (121) (121) 24 (58) 25 (38)	104
General and administrative expenses 10 (121) A mortisation and write off of intangible assets 24 (58) Depreciation of property and equipment 25 (38)	549
Amortisation and write off of intangible assets Depreciation of property and equipment 24 (58) 25 (38)	(198)
Depreciation of property and equipment 25 (38)	(122)
	(41)
Operating profit before net credit losses 79	(39)
	149
Gains/(losses) on provisions for unfunded lending commitments 19	(22)
Net credit gains/(losses) 3	(21)
Profit on sale of subsidiary undertaking 12 -	7
Impairment of subsidiary undertaking 22	(3)
Profit before income tax for continuing operations 101	110
Income tax charge 13 (19)	(61)
Profit for the financial year from continuing operations 82	49
Discontinued operations	
Profit/(loss) after tax for the period from discontinued operations 11 59	(52)
Profit/(loss) for the financial year 141	(3)

Certain comparative figures have been reclassified to conform with the current year's presentation as detailed in Note 1 (a) 'Basis of preparation.'

COMPANY STATEMENT OF COMPREHENSIVE INCOME

for the year ended 31 December 2014

	Note	2014 £ Million	2013 £ Million
Profit/(loss) for the year		141	(3)
Items that will not be reclassified subsequently to profit or loss:		•	
Remeasurements of defined benefit liability/(asset)	14	(80)	15
Related tax credit/(charge)	13 _	16	(3)
	_	(64)	12
Items that will be reclassified subsequently to profit or loss when specific confitions are met:	•		
Foreign currency translation differences for foreign operations		61	(13)
Net (loss)/profit on hedges of net investments in foreign operations	19	(70)	10
Related tax credit	13	11	-
Fair value reserve (Available-for-sale financial assets):			
- Net change in fair value		55	(22)
- Net amount transferred to profit or loss	7	(2)	(2)
Related tax (charge)/credit	13 _	(11)	6
		44	(21)
Other comprehensive loss for the year, net of tax	_	(20)	(9)
Total comprehensive profit/(loss) for the year		121	(12)

The total comprehensive income for the year is attributable to shareholders of the parent company.

COMPANY BALANCE SHEET

as at 31 December 2014

	· Note	2014 £ Million	2013 £ Million
Assets	11010	& I/MIII/011	
Cash and balances at central banks	33	3,515	4,257
Trading assets	20	600	1,103
Derivative financial instruments	19	869	241
Loans and advances to banks		5,939	5,768
Loans and advances to customers	17	3,963	4,109
Investment securities	21	3,149	2,351
Shares in subsidiary undertakings	22	25	25
Prepayments and accrued income		2	32
Current tax assets		. 9	9
Other assets	26	2,253	2,030
Property, plant and equipment	25	112	83
Goodwill and intangible assets	24	202	181
Deferred tax assets	27	188	213
Total assets		20,826	20,402
Liabilities			
Deposits by banks		7,039	7,118
Customer accounts		8,021	8,270
Derivative financial instruments	19	857	255
Debt securities in issue	28	320	631
Accruals and deferred income		117	123
Other liabilities	29	1,908	1,529
Provisions for liabilities	30	34	67
Total liabilities		18,296	17,993
Equity shareholder funds			
Share capital	32	1,757	1,757
Share premium account		64	64
Other reserves		1,241	1,197
Retained earnings	L	(532)	(609)
Total shareholder funds		2,530	2,409
Total liabilities and equity shareholder funds	_	20,826	20,402

The accompanying notes on pages 28 to 115 form an integral part of these financial statements.

The financial statements were approved by the Directors on 26 March 2015 and were signed on their behalf by:

J Bardrick

Director

Registered Number: 1088249

COMPANY STATEMENT OF CHANGES IN EQUITY as at 31 December 2014

	Attributable to equity holders of the Company							
·	Share capital £ Million	Share premium £ Million	Capital reserve £ Million	Translation reserve £ Million	Fair value reserve £ Million	Equity reserve £ Million	Retained earnings £ Million	Total £ Million
Balance at 1 January 2013	1,757	64	1,168	11	21	20	(618)	2,423
Total comprehensive income/(loss):								
Loss for the year	-	-	•	-	-	-	(3)	(3)
Other comprehensive income/(loss), net of tax:							15	15
Remeasurements of defined benefit liability/(asset)	•	•	•	-	-	-	13	13
Foreign currency translation differences for foreign operations	-	-	-	(13)	-	-	-	(13)
Net profit on hedge of net investment in foreign operation Fair value reserve (Available-for-sale financial assets):		-	•	10	•	•	-	10
- Net change in fair value		-		_	(22)	-		(22)
- Net amount transferred to profit or loss				-	(2)	-	-	(2)
Tax on other comprehensive income/(loss)		-	-	-	6		(3)	3
Total other comprehensive income/(loss)		<u>.</u>	-	(3)	(18)	<u> </u>	12	(9)
Total comprehensive income/(loss)			-	(3)	(18)	-	9	(12)
Transactions with owners, recorded directly in equity: Contributions by and distributions to owners: Equity settled share-based payment	-	-	-	-	-	(2)	-	(2)
Total contributions by and distributions to owners		-				(2)	-	(2)
Balance at 31 December 2013 / 1 January 2014	1,757	64	1,168	8	3	18	(609)	2,409
Total comprehensive income/(loss): Profit for the year	-	-	-	-	-	-	141	141
Other comprehensive income/(loss), net of tax: Remeasurements of defined benefit liability/(asset)	-	-	-	1	-	-	(80)	(79)
Foreign currency translation differences for foreign operations	-	-	-	60	-	-	-	60
Net loss on hedge of net investment in foreign operation		•	-	(70)	-	-	-	(70)
Fair value reserve (Available-for-sale financial assets): - Net change in fair value	-	-	-	-	55	•	-	55
- Net amount transferred to profit or loss Tax on other comprehensive income/(loss)		-	-	- 11	(11)	-	16	(2) 16
Total other comprehensive income/(loss)			-	2	42	-	(64)	(20)
Total comprehensive income/(loss)				2	42	-	77	121
Balance at 31 December 2014	1,757	64	1,168	10	45	18	(532)	2,530

COMPANY CASH FLOW STATEMENT

for the year ended 31 December 2014

	Note	2014 £ Million	2013 £ Million
Cash flow from/(used in) operating activities:			
Profit before income tax from continuing operations		101	11Ô
Profit/(loss) before income tax from discontinued operations	11	81	(82)
Adjustments to reconcile net profit to cash flow from/(used in) operating			
activities:			
Non-cash items included in net profit/(loss) and other adjustments:			
Depreciation of property and equipment	25	38	39
Amortisation and write off of intangible assets	24	58	41
Provisions for unfunded loan commitments		(19)	22
Net credit (gains)/losses		53	13
Profit on sale of subsidiaries	12	-	(7)
(Profit)/loss on sale of operations	11	(105)	45
Impairment/(reversal of impairment) of subsidiary undertaking	22	-	3
Dividend received	4	(1)	(14)
Changes in fair value of debt securities		(2)	. 4
Net (increase)/decrease in operating assets:		(550)	(25)
Change in loans and advances to banks		(552)	(27)
Change in loans and advances to customers		166	497
Change in trading assets		503	336
Change in derivative assets		(628)	(45)
Change in prepayments and accrued income		30	(470)
Change in other assets		(198)	(479)
Net increase/(decrease) in operating liabilities:		(70)	769
Change in deposits by banks	,	(79) (249)	(501)
Change in customer accounts Change in derivative liabilities		602	(301)
Change in accruals and deferred income		(6)	(9)
Change in other liabilities		251	61
Change in provisions for liabilities		(14)	5
Income taxes paid		-	(12)
·	_	30	764
Net cash flow from operating activities	-		
Cash flow from/(used in) investing activities:			2.4
Proceeds from sale of business units and subsidiary undertakings	11,12	44	94
Purchase of property, plant and equipment	25	(82)	(32)
Purchase of intangible assets	24	(105)	(87)
Proceeds on disposal of property, plant and equipment		15 28	5 1
Proceeds on disposal of intangible assets Purchase of investment securities		(2,948)	(566)
Disposal of investment securities		2,154	788
Dividends received	4	2,134	14
Net cash flow (used in)/from investing activities	· -	(893)	217
Cash flow from/(used in) financing activities:	_		
Issuance of debt securities		339	_
Redemption of debt securities		(686)	(133)
Net cash flow used in financing activities	-	(347)	(133)
Effects of exchange rate differences	_	88	11
Net (decrease)/increase in cash and cash equivalents	-	(1,122)	859
Cash and cash equivalents, beginning of the year	33	9,885	9,026
	33 -		
Cash and cash equivalents, end of the year	<i>33</i> =	8,763	9,885

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies

(a) Basis of preparation

The Company and Group financial statements have both been prepared and approved by the Directors in accordance with International Financial Reporting Standards (IFRS) as endorsed by the EU.

These financial statements have been prepared under the historical cost convention as modified to include the fair value of certain financial instruments to the extent required or permitted under the accounting standards and as set out in the relevant accounting policies. The consolidated Group and Company financial statements are presented in Pound Sterling (£) and all values are rounded to the nearest million pounds, except where otherwise indicated.

The financial statements have been prepared on a going concern basis taking into account the ultimate reliance on support from the Group's parent. The risks and uncertainties identified by the Group are discussed further in the Strategic Report on pages 6 to 16. Taking these risk factors into account the Directors acknowledge and accept the intent and ability of Citigroup to provide support to the Group if required and consequently present these financial statements on a going concern basis. Given the Group's ultimate reliance on the support of our parent, please refer to the risk factors impacting Citigroup Inc. from its 2014 annual report, on form 10-K at http://www.citigroup.com/citi/investor/sec.htm.

Certain comparative figures have been reclassified to conform with the current year's presentation and for changes in accounting policies as detailed in Note 1(b), 'Changes in accounting policy and disclosures' IFRS 10 – 'Consolidated Financial Statements,' and Note 1(d) 'Discontinued operations.' Furthermore, 'Services for other Citigroup companies' have been reclassified as 'Other operating income' from 'General and administrative expenses' in accordance with IAS 1 - 'Presentation of financial statements'.

(b) Changes in accounting policy and disclosures

New and amended standards and interpretations

In preparing these accounts the Group has adopted the following amendments to standards for the first time:

• IFRS 10 - Consolidated Financial Statements. The EU endorsed standard became effective for annual periods beginning on or after 1 January 2014. It replaces the requirements of IAS 27 - Consolidated and Separate Financial Statements that address the accounting for consolidated financial statements and SIC 12 Consolidation - Special Purpose Entities. What remains in IAS 27 is limited to accounting and disclosure requirements for subsidiaries, jointly controlled entities, and associates in separate financial statements.

IFRS 10 introduces a new control model that focuses on whether the Group has power over an investee, exposure or rights to variable returns from its involvement with the investee and the ability to use its power to affect those returns.

The new standard deals with the divergence in practice in applying IAS 27 and SIC-12 in regards to the application of the concept of control. IAS 27 required the consolidation of entities that are controlled by a reporting entity, and it defined control as the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. SIC-12, which interpreted the requirements of IAS 27 in the context of special purpose entities, placed greater emphasis on risks and rewards.

Due to a reassessment of control under IFRS 10, certain special purpose entities or structured entities (SEs) are no longer consolidated as part of the Group (definition to a structured entity can be found in Note 1(c) - Consolidation). The Group recorded a charge of £3 million to the prior year's income statement, net of tax, for the initial adoption of this standard, as it was concluded that the Group lost control of the SE 'Europrop (EMC) S.A.' in the prior period.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies

(b) Changes in accounting policy and disclosures (continued)

The following table reflects the incremental impact of the adoption of IFRS 10 on the Group's consolidated balance sheet as at 31 December 2013. There were no other effects to the financial statements on the adoption of IFRS 10.

	2013 £ Million
Assets	
Loans and advances to customers	(112)
Other assets	(62)
Total assets	(174)
Liabilities	
Debt securities in issue	(168)
Other liabilities	(3)
Total liabilities	(171)
Income statement	
Profit on sale of subsidiary undertaking	(3)
	(3)

The impact above arose from the deconsolidation of Europrop (EMC) S.A. which was deconsolidated after the Group passed its special servicer rights to an unrelated party in 2013. Under IFRS 10 the Group was deemed to no longer exercise power over the investee. Deconsolidation had no impact to the consolidated income statement in 2013.

- IFRS 12 Disclosure of Interest in Other Entities. The EU endorsed standard becomes effective for annual periods beginning on or after 1 January 2014. It covers disclosure requirements that were previously in IAS 27 related to consolidated financial statements, in IAS 31 Interests in Joint Ventures and IAS 28 Investment in Associates. These disclosures relate to an entity's interests in subsidiaries, joint arrangements, associates and structured entities. IFRS 12 requires disclosures including judgements made to determine whether it controls another entity. Many of these changes were introduced by the International Accounting Standards Board (IASB), in response to the financial crisis. Now, even if the Group concludes that it does not control an entity, the information used to make that judgement will be transparent to users of the financial statements to make their own assessment of the financial impact were the Group to reach a different conclusion regarding consolidation. The Group has disclosed more information about the consolidated and unconsolidated structure entities with which it is involved in Note 23 'Involvement with unconsolidated structured entities'. The standard has not had any impact on the financial position or performance of the Group.
- IAS 32 Offsetting Financial Assets and Financial Liabilities Amendments. These amendments clarify the meaning of "legally enforceable right to set-off" and also the application of the IAS 32 offsetting criteria to settlement systems (such as central clearing house systems) which apply gross settlement mechanisms that are not simultaneous. The change did not have a material impact on the Group's financial statements.
- IFRIC 21 Levies. IFRIC 21 defines a levy as an outflow from an entity imposed by a government in accordance with legislation. It confirms that an entity should recognise a liability for a levy when and only when the triggering event specified in the legislation occurs. The change did not have a material impact on the Group financial statements.

NOTES TO THE FINANCIAL STATEMENTS

- 1. Principal accounting policies
- (b) Changes in accounting policy and disclosures (continued)

Standards issued but not yet endorsed by the EU

There are a number of accounting standards and interpretations that have been issued by the IASB, but which are not yet effective for the Company and Group financial statements, the Group does not plan on early adoption of these standards, they include:

- IFRS 9 Financial Instruments. The IASB completed the final element of its comprehensive response to the financial crisis with the publication of IFRS 9 in July 2014. The improved standard includes a logical model for classification and measurement, a single, forward-looking 'expected loss' impairment model and a substantially-reformed approach to hedge accounting. The standard replaces the existing guidance in IAS 39 Financial Instruments: Recognition and Measurement and carries forward the guidance on recognition and derecognition of financial instruments from IAS 39. IFRS 9 is effective for annual reporting periods beginning on or after 1 January 2018, with early adoption permitted. The Group is assessing the potential impact on its consolidated financial statements resulting from the application of IFRS 9. Given the nature of the Group's operations, the standard is expected to have a significant impact on the Group's financial statements. In particular, the calculation of the impairment of financial instruments on an expected credit loss basis could result in an increase in the overall level of allowances for loans and advances.
- IFRS 15 Revenue from Contracts with Customers. IFRS 15 establishes a comprehensive framework for determining whether, how much and when revenue is recognised. It replaces existing revenue recognition guidance, including IAS 18 Revenue, IAS 11 Construction Contracts and IFRIC 13 Customer Loyalty Programmes. IFRS 15 is effective for annual reporting periods beginning on or after 1 January 2017, with early adoption permitted. The Group is assessing the potential impact on its consolidated financial statements resulting from the application of IFRS 15.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(c) Consolidation

Subsidiary undertakings that are directly or indirectly controlled by the Group are consolidated. Subsidiary undertakings are fully consolidated from the date on which control is obtained by the Group. The Group defines control over a subsidiary undertaking to be when it is exposed to, or has rights to, variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. The Group reassesses whether it has control if there are changes to one or more of the elements of control. They are deconsolidated from the date that control ceases. When the Group loses control over a subsidiary, it derecognises the assets and liabilities of the subsidiary, and any related non-controlling interests and other components of equity. The Group uses the purchase method of accounting to account for the acquisition of a subsidiary undertaking.

Inter-company transactions, balances and unrealised gains or losses on transactions between group companies are eliminated. The Group's accounting policies have been consistently applied for the purposes of preparing the consolidated accounts.

The Group only consolidates SEs if the substance of its relationship with them indicates that it has control over them.

In assessing whether an entity is a SE, management first assess what the relevant activities are within the entity and then consider whether the relevant activities are controlled by voting or similar rights. A SE often has some or all of the following features or attributes, generally meeting any two of the criteria would make the entity a SE:

- restricted activities;
- a narrow and well defined objective;
- · insufficient equity to permit the SE to finance its activities without subordinated financial support;
- financing in the form of multiple contractually linked instruments to investors that create concentrations of credit or other risks (tranches).

The following circumstances may indicate a relationship in which, in substance, the Group controls and consequently consolidates an SE:

- the activities of the SE are being conducted on behalf of the Group according to its specific business needs so that
 the group obtains variable benefits from the SE's operation;
- the Group has the decision-making powers to obtain the majority of the benefits of the activities of the SE or, by setting up an 'autopilot' mechanism, the Group has delegated these decision-making powers;
- the Group has rights to obtain the majority of the benefits of the SE and therefore may be exposed to risks incidental to the activities of the SE;
- the Group retains the majority of the residual or ownership risk related to the SE or its assets in order to obtain benefits from its activities.

The assessment of whether the Group has control over an SE is carried out at inception and no further reassessment of control is carried out in the absence of changes in the structure or terms of the SE, additional transactions between the Group and the SE or change in relevant accounting standards. Day-to-day changes in market conditions do not lead to a reassessment of control. However, sometimes changes in market conditions may alter the substance of the relationship between the Group and the SE and in such instances the Group determines whether the change warrants reassessment of control based on the specific facts and circumstances. Where the Group's voluntary actions, such as lending amounts in excess of existing liquidity facilities or extending terms beyond those established originally, change the relationship between the Group and an SE, the Group performs a reassessment of control over the SE.

After a reassessment following the adoption of IFRS 10, the Group no longer consolidates any SEs.

The Group's results are consolidated in the financial statements of its ultimate parent company, Citigroup Inc., which are made available to the public annually.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(d) Discontinued operations

As mentioned in the Directors' Report, during the year the Group sold its Greece Consumer banking business to a third party. These operations contributed significantly to the Citi Holdings segment of the Group and represented a separate cash generating unit under IFRS. As such, the Greece Consumer banking business has been classified as a discontinued operation under IFRS 5, 'Non-current Assets Held for Sale and Discontinued Operations.'

The results of discontinued operations have been disclosed separately as a single amount in the income statement for the relevant periods presented, comprising the post-tax profit or loss of discontinued operations and the post- tax gain or loss recognised on measurement to fair value less costs to sell. Prior period disclosures have been updated to distinguish between continuing and discontinued operations. Please refer to Note 11 'Discontinued operations' for further information.

(e) Segmental reporting

An operating segment is a component of the Group, which earns revenues and incurs expenses, whose results are regularly reviewed by management and for which discrete financial information is available. The Group is organised into two operating segments; Citicorp and Citi Holdings. This organisational structure is the basis upon which the Group reports its primary segment information. There are two geographic segments for which management review the operations of the Group – the United Kingdom; and Western Europe. Segment income, segment expenses and segment performance include transfers between business segments, which are conducted at arm's length.

(f) Foreign currencies

The Group and Company financial statements are presented in Pounds Sterling (£), which is the presentational currency of the Group and Company. Transactions in foreign currencies are measured in each of the Group's branches or entities using their functional currency, being the functional currency of the primary economic environment in which they operate. The principal functional currencies are Pounds Sterling and Euro.

At the balance sheet date monetary assets and liabilities are translated at the year-end rates of exchange and translation differences are included in the income statement. Non-monetary assets and liabilities measured at historical cost are translated at the exchange rate at the date of the transaction. Non-monetary assets and liabilities that are classified as "held for trading" or "designated at fair value" are translated at the year-end spot rate. Any exchange profits and losses on non-monetary items remeasured through other comprehensive income are taken directly to the statement of comprehensive income.

On consolidation, the assets and liabilities of the Group's foreign entities are translated at year end rates of exchange to the presentational currency. Income and expense items are translated at the average exchange rates to presentational currency. Exchange differences arising on the retranslation of opening net investments in foreign entities at year end exchange rates and arising from the translation of the results of these overseas subsidiaries and branches at the average exchange rate are taken directly to equity.

(g) Net interest income

Interest income and expense on financial assets and liabilities is recognised in the income statement using the effective interest rate method. Fees and direct costs relating to loan origination, re-financing or restructuring and to loan commitments are deferred and amortised to interest earned on loans and advances using the effective interest method. The effective interest rate (EIR) is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial assets or liability to the carrying amount of the financial asset or liability. When calculating the effective interest rate, the Group estimates future cash flows considering all contractual terms of the financial instrument, but not future credit losses.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(h) Fees and commissions

Fees and commissions income and expenses that are integral to the effective interest rate on a financial asset or liability are included in the measurement of the effective interest rate.

Fees and commissions income not integral to effective interest arising from negotiating, or participating in the negotiation of a transaction from a third party, such as securities or cash clearing or the purchase or sale of businesses, are recognised on an accruals basis as the service is provided. Portfolio and other management advisory and service fees are recognised based on the applicable service contracts. Non-performance based asset management fees are recognised over the period in which the services are rendered. Performance based asset management fees, income from wealth management and custody services are recognised when the amount of revenue can be measured reliably and it is probable that such fees will flow to the Group.

Other fees and commission expenses are recognised as the services to which they relate are received.

(i) Dividend income

Dividend income is recognised when the right to receive payment is established which is the ex-dividend date for equity securities.

(j) Net income on items at fair value through profit and loss

Net income on items at fair value through profit and loss comprises all gains less losses related to trading assets and liabilities and financial instruments designated at fair value, and includes all realised and unrealised fair value changes, together with related interest, dividends and foreign exchange differences.

(k) Derivative contracts

Derivatives are initially recognised at fair value on the date on which a derivative contract is entered into and are subsequently re-measured at their fair value. Fair values are obtained from quoted market prices in active markets, including recent market transactions, and valuation techniques, including discounted cash flow models and options pricing models, as appropriate. All derivatives are carried as assets when fair value is positive and as liabilities when fair value is negative. Changes in fair value are recognised in net income.

Derivatives may be embedded in another contractual arrangement (a "host contract"). The Group accounts for embedded derivatives separately from the host contract when the host contract is not itself carried at fair value through profit or loss, and the characteristics of the embedded derivative are not closely related to the host contract.

When a derivative instrument or a non-derivative financial liability is designated as the hedging instrument in a hedge of a net investment in a foreign operation, the effective portion of changes in the fair value of the hedging instrument is recognised in other comprehensive income in the translation reserve. Any ineffective portion of the changes in the fair value of the derivative is recognised immediately in profit or loss. The amount recognised in other comprehensive income is reclassified to profit or loss as a reclassification adjustment on disposal of the foreign operation.

(l) Other financial assets and liabilities

Trading assets

The Group's trading assets are acquired principally for the purpose of selling in the near term, or form part of a portfolio of financial instruments that are managed together and for which there is evidence of short-term profit taking. Trading assets are initially and subsequently measured at fair value. Gains and losses realised on disposal or redemption and unrealised gains and losses from changes in fair value are reported in net income on items at fair value through profit and loss. The Group uses trade date accounting when recording trading assets.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(l) Other financial assets and liabilities (continued)

Investment securities

Investment securities are recognised on a trade date basis and are classified as either Held-to-maturity, Available-for-sale or Designated at Fair Value.

Held-to-maturity investment securities are non-derivative financial assets with fixed or determinable payments and fixed maturities that the Group's management has the positive intention and ability to hold to maturity. Held-to-maturity investment securities are initially recognised at fair value, including directly attributable costs, and subsequently measured at amortised cost using the effective interest method less any impairment losses. A sale or reclassification of any held-to-maturity investments would result in the reclassification of all held-to-maturity investments as available for sale, and would prevent the Group from classifying investment securities as held to maturity for the current and the following two financial years. Sales or reclassification is allowed in any of the following circumstances:

- sales or reclassifications that are so close to maturity that changes in the market rate of interest would not have a significant effect on the financial asset's fair value;
- sales or reclassifications after the entity has collected substantially all of the asset's original principal; or
- sales or reclassifications attributable to non-recurring isolated events beyond the entity's control that could not have been reasonably anticipated.

Available-for-sale investment securities are those intended to be held for an indefinite period of time, which may be sold in response to needs for liquidity or changes in interest rates, exchange rates or equity prices. Available-for-sale investment securities are initially recognised at fair value including directly attributable costs and subsequently measured at fair value with the changes in the fair value reported in the statement of comprehensive income. The translation of gains and losses on foreign currency debt securities is taken directly through the income statement. When available-for-sale debt securities are sold the cumulative gain or loss previously recognised in the statement of comprehensive income is transferred to the income statement and disclosed within investment income. When available for sale debt securities are impaired the impairment is recognised in the income statement. The Group uses trade date accounting when recording investment securities.

Loans and receivables

Loans and receivables consist of non-derivative financial assets with fixed or determinable payments that are not quoted in an active market, not classified as available-for-sale and the Group does not intend to sell them immediately or in the near term. They are initially recognised at fair value, which is the cash given to originate the loan, including any directly attributable transaction costs less fees received and subsequently measured at amortised cost using the effective interest rate method, less any impairment charges. Loans are recognised when cash is advanced to borrowers and are derecognised when the rights to receive cash flows have expired or the Group has transferred substantially all the risks and rewards of ownership.

The Group may enter into certain lending commitments for which an off balance sheet undrawn commitment is recognised. Where the loan, on drawdown, is expected to be retained by the Group, the commitment is only recognised on balance sheet when it is an onerous contract that is likely to give rise to a loss. See Note 36 – 'Contingent liabilities and commitments' for further details.

During the year, the Group executed the legal sale of a commercial real estate loan that it originated, where the buyers become legal lenders of record ("lenders") and parties to the loan agreement. These sales were executed on a non-recourse basis. The lenders executed an agreement among themselves ("inter-creditor agreement") under which certain lenders have agreed to subordinate their rights to the cash flows of the loan in exchange for the right to receive a higher interest rate. The Group has retained a portion of the senior loan. Under IAS 39, the portions of the loan legally sold do not qualify for derecognition as the portions do not represent a fully proportionate share of the cash flows of the loan, due to the inter-creditor agreement. Further, the entire loan does not qualify for derecognition as the Group has not transferred its rights to receive cash flows from the entire financial asset. Accordingly, the amounts of the loan legally sold have not been derecognised from the Group's balance sheet.

NOTES TO THE FINANCIAL STATEMENTS

- 1. Principal accounting policies (continued)
- (l) Other financial assets and liabilities (continued)

Financial instruments designated at fair value

The Group may designate financial instruments at fair value through profit and loss when:

- i) this will eliminate or significantly reduce measurement or recognition inconsistencies that would otherwise arise from measuring financial assets or financial liabilities, or recognising gains and losses on them, on different bases:
- ii) groups of financial assets, financial liabilities or combinations thereof are managed, and their performance evaluated, on a fair value basis in accordance with a documented risk management or investment strategy, and where information about groups of financial instruments is reported to management on that basis; or
- iii) financial instruments containing one or more embedded derivatives that significantly modify the cash flows resulting from those financial instruments.

The Group has designated as at fair value through profit and loss certain investment securities and customer loans and advances on the basis that these securities are managed and their performance evaluated on a fair value basis and certain debt securities on the basis that these contain one or more embedded derivatives. See Note 16 – 'Financial assets and liabilities' for further details.

Financial liabilities

Deposits, customer accounts, debt securities in issue, subordinated loans and derivative financial liabilities are initially recognised and measured at fair value net of transaction costs at trade date. Subsequently, they are measured at amortised cost using the effective interest rate method, except for derivative financial liabilities and any liabilities designated on initial recognition as at fair value through profit and loss.

The Group has designated as at fair value through profit and loss a number of issued debt securities that contain embedded equity, interest rate and credit derivatives that would otherwise be required to be split and separately accounted for at fair value. The fair value of issued debt securities also takes into account an allowance for the Group's own credit risks. See Note 16 – 'Financial assets and liabilities' for further details.

Reverse repurchase agreements

When the Group purchases a financial asset and simultaneously enters into an agreement to resell the asset or a substantially similar asset at a fixed price on a future date, the arrangement is accounted for as a loan or advance, and the underlying asset is not recognised in the Group's financial statements.

Offsetting financial instruments

Financial assets and liabilities are offset and the net amount is reported in the balance sheet when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously.

(m) Impairment of financial assets

The Group assesses at each balance sheet date whether there is objective evidence that a financial asset or a portfolio of financial assets is impaired. A financial asset or portfolio of financial assets is impaired and impairment losses are incurred if, and only if, there is objective evidence of impairment as a result of one or more loss events that occurred after the initial recognition of the asset and prior to the balance sheet date ("a loss event") and that loss event or events has had an impact on the estimated future cash flows of the financial asset or the portfolio that can be reliably estimated. Objective evidence that a financial asset or a portfolio is impaired includes observable data that comes to the attention of the Group about the following loss events:

- significant financial difficulty of the issuer or obligor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becomes probable that the borrower will enter bankruptcy or other financial reorganisation;
- the disappearance of an active market for that financial asset because of financial difficulties; or
- observable data indicating that there is a measurable decrease in the estimated future cash flows from a portfolio of financial assets since the initial recognition of those assets, although the decrease cannot yet be identified with the individual financial assets in the portfolio, including:
 - i) adverse changes in the payment status of borrowers in the portfolio; and
 - ii) national or local economic conditions that correlate with defaults on the assets in the portfolio.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(m) Impairment of financial assets (continued)

The Group first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant and individually or collectively for financial assets that are not individually significant. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

For loans and advances and for assets held-to-maturity the amount of impairment loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows considering collateral, discounted at the asset's original effective interest rate. The amount of the loss is recognised in a separate account Allowances for loans and advances and the amount of the loss is included in the income statement. Financial assets not individually impaired are grouped together to assess impairment collectively and are shown in Allowances for loans and advances. The collective assessment includes an assessment of losses:

- that have been incurred but not yet identified taking into account historical loss experience and the estimated period between impairment occurring and loss being identified;
- based on statistical analysis of historical data and the Group's experience of delinquency and default; and
- from the impact of other risk factors including unemployment rates, bankruptcy trends, economic conditions and the current level of write offs.

For the purposes of the collective evaluation of impairment, financial assets are grouped on the basis of similar credit risk characteristics by using a grading process that considers obligor type, industry, geographical location, collateral type, past-due status and other relevant factors. These characteristics are relevant to the estimation of future cash flows for groups of such assets by being indicative of the likelihood of receiving all amounts due under a facility according to the contractual terms of the assets being evaluated.

Future cash flows in a group of financial assets that are collectively evaluated for impairment are estimated on the basis of the contractual cash flows of the assets in the group and historical loss experience for assets with credit risk characteristics similar to those in the Group.

When a loan is un-collectable, it is written off against the related provision for loan impairment. Such loans are written off after all the necessary procedures have been completed and the amount of the loss has been determined.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed by adjusting the allowance account. The amount of the reversal is recognised in the income statement.

In certain circumstances the Group will grant customers concessionary modifications to the terms of their loans or advances. In the event of default, the Group seeks to restructure loans rather than to take possession of collateral. This may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, any impairment is measured using the original EIR as calculated before the modification of terms and the loan is no longer considered past due. Management regularly reviews renegotiated loans to ensure that all criteria are met and that future payments are likely to occur. The loans continue to be subject to an individual or collective impairment assessment, calculated using the loan's original EIR. In such cases the loans or advances are no longer considered past due, but are considered to be current once the minimum number of payments is received or agreed criteria are met. Consequently the risk profile of such loans and advances mirror that of other unaltered loans and advances in the same delinquency state as long as they adhere to revised payment terms. For wholesale loans which are subject to renegotiation and constitute part of remedial management of underperforming assets, the Group remedial management policy permits the relevant business responsible for that debt to enter into the renegotiation of a facility to an obligor or relationship experiencing financial difficulty by modifying the underlying contract and/or granting certain types of concessions.

In the case of equity instruments classified as available for sale, a significant or prolonged decline in the fair value of the security below its cost is objective evidence that an impairment exists. In the case of debt instruments classified as available for sale, impairment is assessed based on the same criteria as for assets held at amortised cost. An impairment is recognised by reclassifying the accumulated loss in other comprehensive income to profit and loss.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(m) Impairment of financial assets (continued)

Subsequent increases in the fair value of available for sale debt securities are recognised in other comprehensive income, unless the increase can be objectively related to an event occurring after the impairment loss was recognised in which case the impairment is reversed through the income statement. Reversals of impairment of available for sale equity securities are not recognised in the income statement. Increases in the fair value of equity shares after impairment are recognised directly in other comprehensive income.

(n) Derecognition of financial assets and liabilities

Financial assets are derecognised when the right to receive cash flows from assets has expired or the Group has transferred its contractual right to receive the cash flows of the financial assets and either substantially all the risks and rewards of ownership have been transferred or substantially all the risks and rewards have neither been retained nor transferred but control is not retained.

Financial liabilities are derecognised when they are extinguished, that is, when the obligation is discharged, cancelled, expired, modified or exchanged.

In transactions in which the Group neither retains nor transfers substantially all the risks and rewards of ownership of a financial asset and it retains control over the asset, the Group continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred assets.

(o) Goodwill and intangible assets

Goodwill

Acquired goodwill represents the excess of the cost of an acquisition over the fair value of the Group's share of the net identifiable assets of the acquired subsidiary undertaking at the date of acquisition. Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold. Goodwill is stated at cost less any accumulated impairment losses.

Other intangible assets

Intangible assets that are acquired by the Group are stated at cost less accumulated amortisation and impairment losses. Amortisation is charged to the income statement using the methods that best reflect the economic benefits over their estimated useful economic lives. The estimated useful lives are as follows:

Acquired computer software licenses 3 - 5 years
Computer software development 1 - 3 years

Computer software development:

Costs associated with developing or maintaining computer software programs are recognised as an expense as incurred. Costs that are directly associated with the production of identifiable and unique software products controlled by the Group and that will probably generate economic benefits exceeding costs beyond one year are recognised as intangible assets. The cost of developed software includes directly attributable internal and external costs.

Client intangibles:

Client intangibles are identifiable assets and are recognised at their present value based on cash flow forecasts on acquired contractual rights over customer relationships.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(p) Property, plant and equipment

Items of property, plant and equipment are stated at cost, less accumulated depreciation and impairment losses (see below). Depreciation is provided to write off the cost, less the estimated residual value of each asset, on a straight-line basis over their estimated useful lives. Land is not depreciated. Estimated useful lives are as follows:

Freehold buildings
Leasehold property
Leasehold improvements
Vehicles, furniture and equipment
Leased assets

50 years lease term shorter of lease term and 10 years between 1 and 10 years between 1 and 20 years

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the income statement during the financial period during which they are incurred.

Property and equipment is derecognised on disposal or when no future economic benefits are expected from its use. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is recognised in other operating income in the income statement in the year the asset is derecognised.

(q) Impairment of goodwill, intangible assets and property, plant and equipment

At each reporting date, the Group assesses whether there is any indication that its intangible assets or property, plant and equipment are impaired. Goodwill is tested for impairment annually or more frequently if events or changes in circumstance indicate that it might be impaired. Goodwill is allocated to cash generating units for the purpose of impairment testing. Impairment losses in respect of goodwill are not reversed. Please refer to Note 24 – 'Goodwill and intangible assets' for further details on impairment testing for cash generating units containing goodwill, including the key assumptions underlying recoverable amounts.

(r) Finance and operating leases

Where the Group leases out equipment and there is a transfer of substantially all of the risks and rewards of ownership to the lessee, the lease is accounted for as a finance lease. Operating leases are leases other than finance leases.

Finance and operating leases - as lessee

Assets held under finance leases and hire purchase contracts are capitalised and depreciated as described in Note 1(p) above. Finance charges are allocated to accounting periods so as to produce a constant periodic rate of interest on the remaining balance of the obligation for each accounting period. Rentals payable under operating leases are charged to the income statement on a straight line basis over the lease term and are included within "General and administrative expenses".

Finance and operating leases - as lessor

The net investment in finance leases is included in "Loans and advances to customers". The gross earnings over the period of the lease are allocated to give a constant periodic rate of return on the net investment. Direct costs of initiating leases are added to the initial recognition amount of the lease receivable. Rentals receivable are included within "Interest and similar income".

Assets held for the purpose of leasing to third parties under operating leases are included in "Property, plant and equipment" and depreciated on a straight-line basis over their estimated useful lives. Rentals receivable are accounted for on a straight-line basis over the period of the lease and are included within "Other operating income".

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(r) Finance and operating leases (continued)

Residual values

Residual value exposure occurs due to the uncertain nature of the value of an asset at the end of an agreement. Throughout the life of an asset its residual value will fluctuate because of the uncertainty of the future market and technological changes or product enhancements as well as general economic conditions.

Residual values are set at the commencement of the lease based upon management's expectations of future values. During the course of the lease residual values are reviewed on an annual basis so as to identify any potential impairment. Any reduction in the residual value that leads to an impairment of a leased asset is identified within such reviews and recognised immediately.

(s) Shares in subsidiary undertakings

The Group's shares in subsidiary undertakings, comprising unlisted securities, are shown at cost less allowance for impairment.

Amounts receivable from the liquidation of subsidiary undertakings are included within "Other assets".

The Group determines whether it is necessary to recognise an impairment loss on its investment in shares in subsidiary undertakings by comparing the carrying value of the investment with the net asset value of the subsidiary undertaking at the reporting date.

(t) Income taxes

Income tax payable on profits is recognised as an expense based on the applicable tax laws in each jurisdiction in the period in which profits arise.

Deferred tax assets and liabilities are recognised for taxable and deductible temporary differences between the tax bases of assets and liabilities and their carrying amounts in the financial statements. Deferred tax assets are recognised to the extent that it is probable that there will be sufficient profits available against which these differences can be utilised.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the period in which the asset will be realised or the liability will be settled based on tax rates that are enacted or substantively enacted at the balance sheet date.

Deferred tax relating to remeasurements on defined benefits plans is recognised in other comprehensive income. Deferred tax relating to share-based payment transactions is recognised directly in equity to the extent that the amount of the estimated future tax deduction exceeds the amount of the related cumulative remuneration expense. Deferred tax relating to fair value re-measurements of available-for-sale investments and cash flow hedging instruments which are charged or credited directly to other comprehensive income, is also charged or credited to other comprehensive income and is subsequently recognised in the income statement when the deferred fair value gain or loss is recognised in the income statement.

Income tax comprises current tax and deferred tax. Income tax is recognised in the income statement except to the extent that it relates to items recognised in other comprehensive income or directly in equity, in which case it is recognised in the same statement in which the related item appears.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(u) Retirement benefit obligations

The Group participates in and operates state and non-state run defined contribution pension schemes for its employees, both in the UK and locally overseas. The charge against profit is the contributions payable in respect of the service provided during the year.

The Group also participates in and continues to operate defined benefit pension schemes for employees in Spain, Norway, Italy, Netherlands, Austria, Belgium and Greece. Staff do not make contributions for basic pensions. For its overseas defined benefit plans, the net liability recognised in the balance sheet is the actuarially calculated present value of the defined benefit obligation at the balance sheet date, less the fair value of the plan assets.

The defined benefit obligation is calculated annually by independent actuaries using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future cash outflows using interest rates of high-quality corporate bonds that are denominated in the currency in which the benefits will be paid and that have terms to maturity approximating to the terms of the related pension liability. Actuarial gains and losses are recognised immediately in the statement of comprehensive income. Current and prior service costs and net interest costs are recognised in the income statement.

A surplus is recognised on the balance sheet where an economic benefit is available as a reduction in future contributions or as a refund of monies to the Group.

(v) Share-based incentive plans

The Group participates in a number of Citigroup Inc. ("Citigroup") share-based incentive plans under which Citigroup grants shares to the Group's employees. Pursuant to a separate Stock Plans Affiliate Participation Agreement (SPAPA) the Group makes a cash settlement to Citigroup for the fair value of the share-based incentive awards delivered to the Group's employees under these plans.

The Group uses equity-settled accounting for its share-based incentive plans, with separate accounting for its associated obligations to make payments to Citigroup. The Group recognises the fair value of the awards at grant date as a compensation expense over the vesting period with a corresponding credit in the equity reserve as a capital contribution from Citigroup. All amounts paid to Citigroup and the associated obligations under the SPAPA are recognised in the equity reserve over the vesting period. Subsequent changes in the fair value of all unexercised awards and the SPAPA are reviewed annually and any changes in value are recognised in the equity reserve, again over the vesting period.

For Citigroup's share-based incentive plans that have a graded vested period each "tranche" of the award is treated as a separate award, where a plan has a cliff vest the award only has a single "tranche". The expense is recognised in the first year of deferral.

	% of expense recognised				
Vesting period of award	Year 1	Year 2	Year 3	Year 4	
2 Years (2 Tranches)	75%	25%			
2 Years (1 Tranche)	50%	50%			
3 Years (3 Tranches)	61%	28%	11%		
3 years (1 Tranche)	33%	33%	33%		
4 Years (4 Tranches)	52%	27%	15%	6%	
4 Years (1 Tranche)	25%	25%	25%	25%	

However, employees who meet certain age plus years of service requirements (retirement eligible employees) may terminate active employment and continue vesting in their awards provided they comply with specified non-compete provisions. The cost of share based incentive plans are recognised over the requisite service period. For awards granted to retiree eligible employees, the services are provided prior to grant date, and subsequently the costs are accrued in the year prior to the grant date.

NOTES TO THE FINANCIAL STATEMENTS

1. Principal accounting policies (continued)

(w) Provisions

Provisions are recognised when it is probable that an outflow of economic benefits will be required to settle a current legal or constructive obligation as a result of past events, and a reliable estimate can be made of the amount of the obligation. This includes where the Group has undrawn loan commitments and a provision is made for expected losses.

(x) Cash and cash equivalents

For the purposes of the cash flow statement, cash and cash equivalents comprise balances with original maturity of less than three months, including: cash and non-restricted balances with central banks, government securities, loans and advances to banks and amounts due from other banks.

(y) Fiduciary activities

The Group commonly acts as trustee and in other fiduciary capacities that result in the holding or placing of assets on behalf of individuals, trusts, retirement benefit plans and other institutions. In acting in this capacity, the Group has concluded that it acts as an agent, therefore such assets and incomes arising thereon are excluded from these financial statements, as they are not assets of the Group.

(z) Financial guarantees and loan commitments

Financial guarantees are contracts that require the Group to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument. Loan commitments are firm commitments to provide credit under pre-specified terms and conditions.

Liabilities arising from financial guarantees or commitments to provide a loan at below-market interest rate are initially measured at fair value and the initial fair value is amortised over the life of the guarantee or the commitment. The liability is subsequently carried at the higher of this amortised amount and the present value of any expected payment to settle the liability when a payment under the contracts has become probable. Financial guarantees and commitments to provide a loan at a below-market interest rate are included within other liabilities.

NOTES TO THE FINANCIAL STATEMENTS

2. Use of assumptions estimates and judgements

The results of the Group are sensitive to the accounting policies, assumptions and estimates that underlie the preparation of its consolidated financial statements. The accounting policies used in the preparation of the consolidated financial statements are described in detail above.

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amount recognised in the financial statements are:

Estimates and assumptions

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are described below. The Group based its assumptions and estimates on parameters available when the consolidated financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances beyond the control of the Group. Such changes are reflected in the assumptions when they occur.

Impairment of loans and timing of loss recognition

The Group's accounting policy for losses in relation to the impairment of loans and advances to customers and banks is described in Note 1(m). In determining whether an impairment loss should be recorded in the income statement, the Group makes judgements as to whether there is any observable data indicating that there is a measurable decrease in the estimated future cash flows from a portfolio of loans before the decrease can be identified with an individual loan in that portfolio. Management uses estimates based on historical loss experience and experience of losses that have been incurred but not yet identified for assets with credit risk characteristics and objective evidence of impairment similar to those in the portfolio when estimating its future cash flows. Note 18 – 'Allowances for loans and advances' details the movement in the impairment provision for the year.

Provisions

The Group's accounting policy for recognising provisions is described in Note 1(w). Note 30 – 'Provisions for liabilities' discloses the categories of provisions recognised.

"Other Provisions" include provisions for undrawn loan commitments. A similar approach to allowances for loans and advances is used for calculating a provision for the expected losses related to unfunded loan commitments. See 'Impairment of loans and timing of loss recognition' above for a further description of the approach for recognising losses in relation to the impairment of loans and advances to customers.

Valuation of financial instruments

The Group's accounting policy for valuation of financial instruments is included in Note 1(k) and Note 1(l). The fair values of financial instruments that are not quoted in active markets are determined by using valuation techniques. To the extent practical, models use only observable data, where this is not possible management may be required to make estimates. Note 16 – 'Financial assets and liabilities' further discusses the valuation of financial instruments.

The Group uses the overnight indexed swap (OIS) curves as fair value measurement inputs for the valuation of certain collateralised interest-rate related derivatives. Citi uses the relevant benchmark curve for the currency of the derivative (e.g., the London Interbank Offered Rate for U.S. dollar derivatives) as the discount rate for uncollateralized derivatives. As referenced below, during the third quarter of 2014, Citi incorporated FVA into the fair value measurements due to what it believes to be an industry migration toward incorporating the market's view of funding risk premium in OTC derivatives. Citi's FVA methodology leverages the existing CVA methodology to estimate a funding exposure profile. The calculation of this exposure profile considers collateral agreements where the terms do not permit the firm to reuse the collateral received, including where counterparties post collateral to third-party custodians.

NOTES TO THE FINANCIAL STATEMENTS

2. Use of assumptions estimates and judgements (continued)

Impairment of goodwill, intangible assets and property, plant and equipment

The Group's accounting policy for assessing whether there is any indication that its intangible assets or property, plant and equipment are impaired is described in Note 1(q).

Please refer to Note 24 - 'Goodwill and intangible assets' for further details on impairment testing for cash generating units containing goodwill, including the key assumptions underlying recoverable amounts.

Retirement benefit obligation

The Group participates in locally operated defined benefit schemes for its European branches. Defined benefit schemes are measured on an actuarial basis, with the key assumptions being inflation, discount rate, mortality, and investment returns. Under the revised IAS 19 the expected return on plan assets is calculated by applying the AA corporate bond yield discount rate. Inflation rates are selected by reference to the European Central Bank target for inflation. Mortality assumptions are based upon the relevant standard industry and national mortality tables. Discount rates are based on specific corporate bond indices which reflect the underlying yield curve of each scheme. Management judgement is required in estimating the rate of future salary growth. All assumptions are unbiased, mutually compatible and based upon market expectations at the reporting date. The sensitivity of key assumptions is discussed in Note 14 – 'Retirement benefit obligations.'

Deferred tax asset

The Group's accounting policy for the recognition of deferred tax assets is described in Note 1(t). A deferred tax asset is recognised to the extent that it is probable that suitable future taxable profits will be available against which deductible temporary differences can be utilised. The recognition of a deferred tax asset relies on management's judgements surrounding the probability and sufficiency of suitable future taxable profits, future reversals of existing taxable temporary differences and planning strategies.

The amount of the deferred tax asset recognised is based on the evidence available about conditions at the balance sheet date, and requires significant judgements to be made by management, especially those based on management's projections of business growth, credit losses and the timing of a general economic recovery.

Management's judgement takes into account the impact of both negative and positive evidence, including historical financial results and projections of future taxable income, on which the recognition of the deferred tax asset is mainly dependent. Note 27 – 'Deferred income tax' further discusses deferred tax.

Management's forecasts support the assumption that it is probable that the future results of the Group will generate sufficient suitable taxable income to utilise the deferred tax assets.

Share-based incentive plans

Awards granted through Citigroup's Stock Option Program are measured by applying an option pricing model, taking into account the terms and conditions of the program. Analysis of past exercise behaviour, Citigroup's dividend history and historical volatility are inputs to the valuation model.

Credit value adjustment, Funding valuation adjustment and Debt valuation adjustment

Credit valuation adjustments (CVA) and, effective in the third quarter of 2014, funding valuation adjustments (FVA), are applied to over-the-counter (OTC) derivative instruments in which the base valuation generally discounts expected cash flows using the relevant base interest rate curve for the currency of the derivative (e.g., LIBOR for uncollateralized U.S. dollar derivatives). As not all counterparties have the same credit risk as that implied by the relevant base curve, a CVA is necessary to incorporate the market view of both counterparty credit risk and Citi's own credit risk in the valuation. FVA reflects a market funding risk premium inherent in the uncollateralized portion of derivative portfolios, and in collateralized derivatives where the terms of the agreement do not permit the reuse of the collateral received.

Citi's CVA methodology is composed of two steps. First, the credit exposure profile for each counterparty is determined using the terms of all individual derivative positions and a Monte Carlo simulation or other quantitative analysis to generate a series of expected cash flows at future points in time. The calculation of this exposure profile considers the effect of credit risk mitigants, including pledged cash or other collateral and any legal right of offset that exists with counterparty through arrangements such as netting agreements. Individual derivative contracts that are subject to an enforceable master netting agreement with a counterparty are aggregated for this purpose, since it is those aggregate net cash flows that are subject to nonperformance risk.

NOTES TO THE FINANCIAL STATEMENTS

2. Use of assumptions estimates and judgements (continued)

Credit value adjustment and Debt valuation adjustment (continued)

This process identifies specific, point-in-time future cash flows that are subject to nonperformance risk, rather than using the current recognized net asset or liability as a basis to measure the CVA. Second, market-based views of default probabilities derived from observed credit spreads in the credit default swap (CDS) market are applied to the expected future cash flows determined in step one. Citi's own-credit CVA is determined using Citi-specific CDS spreads for the relevant tenor. Generally, counterparty CVA is determined using CDS spread indices for each credit rating and tenor. For certain identified netting sets where individual analysis is practicable (e.g., exposures to counterparties with liquid CDSs), counterparty-specific CDS spreads are used.

The CVA and FVA are designed to incorporate a market view of the credit and funding risk, respectively, inherent in the derivative portfolio. However, most unsecured derivative instruments are negotiated bilateral contracts and are not commonly transferred to third parties. Derivative instruments are normally settled contractually or, if terminated early, are terminated at a value negotiated bilaterally between the counterparties. Thus, the CVA and FVA may not be realized upon a settlement or termination in the normal course of business. In addition, all or a portion of these adjustments may be reversed or otherwise adjusted in future periods in the event of changes in the credit or funding risk associated with the derivative instruments.

Own Debt valuation adjustments (DVA) are recognised on debt securities in issue that are designated at fair value using Citigroup's credit spreads observed in the bond market. Accordingly, the fair value of debt securities in issue is impacted by the narrowing or widening of Citigroup's credit spreads.

CVA and DVA may not be realised upon a settlement or termination in the normal course of business. In addition, all or a portion of the credit valuation adjustments may be reversed or otherwise adjusted in future periods in the event of changes in the credit risk of Citigroup or its counterparties, or changes in the credit mitigants (collateral and netting agreements) associated with the derivative instruments.

The Group has designated various debt instruments at fair value through profit or loss. Under IAS 39, the Group is required to incorporate its own-credit risk in the fair value for these liabilities.

During 2014, the Group recorded CVA/FVA/DVA loss of approximately £11 million (2013: loss of £10 million).

NOTES TO THE FINANCIAL STATEMENTS

3. Net interest income

٠	Group		Comp	any
	2014	2013	2014	2013
	£ Million	£ Million	£ Million	£ Million
Interest and similar income				
Cash and balances at central banks	. 2	3	2	3
Loans and advances to banks	33	64	33	64
Loans and advances to customers	66	103	66	95
Investment securities	37	37	37	37
Other interest income	25	28	25	28
	163	235	163	227
Interest expense and similar charges				
Deposits by banks	30	47	30	47
Customer accounts	18	14	18	14
Debt securities in issue	9	21	9	13
Other interest paid	1	7	1	7
	58	89	58	81
Net interest income	105	146	105	146

Net interest income on items not at fair value is £42 million (2013: £111 million) for the Group and £42 million (2013: £110 million) for the Company.

4. Dividend income

	Gr	Group		pany
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Dividend income	1	-	1	14
	1		1	14

In the prior year EMSO Partners Limited paid an interim dividend of £11 million to the Company and Diners Club UK Limited paid an interim dividend of £3 million.

5. Net fee and commission income

	Gro	Group		pany
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Fee and commission income	302	275	302	265
Fee and commission expense	(27)	(18)	(27)	(17)
	275	257	275	248

Included within fee and commission income for the Group is £58 million (2013: £64 million) of fee income arising from trust and fiduciary activities. Expenses of £48 million (2013: £89 million) relating to these activities are included within the Group's fee and commission expense and the Group's general and administrative expenses.

Net fee and commission income for the Group includes £213 million (2013: £258 million) relating to financial assets and liabilities not carried at fair value. Net fee and commission income of the Company includes £213 million (2013: £249 million) relating to financial assets and liabilities not carried at fair value.

NOTES TO THE FINANCIAL STATEMENTS

6. Net profit/(loss) on items at fair value through profit and loss

	Group and	Group and Company	
	2014 £ Million	2013 £ Million	
Net loss on financial instruments designated at fair value	(15)	-	
Net trading income	13	35	
	(2)	35	

7. Net investment income

	Group and	Company
	2014	2013
Available-for-sale	£ Million	£ Million
Debt securities	2	2
	2	2

8. Other operating income

over operating meaning	Gro	Group		pany
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Services for other Citigroup companies	124	96	124	96
Other	1	6	1	8
	125	102	125	104

A significant portion of expenses within the Group originate from services provided by the CSCs to other Citi entities, both globally and regionally. These costs are allocated out to businesses and legal entities based on a number of drivers. All of these transfer pricing agreements are reviewed regularly for appropriateness. These recoveries are recognised in Other operating income.

9. Personnel expenses

	Group and	Company
	2014	2013
	£ Million	£ Million
Wages and salaries	165	149
Social security costs	30	29
Share based incentive expenses (Note 15)	4	5
Pensions and post retirement benefits:		
- Defined contribution plans	6	6
- Defined benefit plans (Note 14)	5	8
Restructuring costs	-	. 1
	210	198

The average number of persons employed by the Group during the year was 4,795 (2013: 4,580).

NOTES TO THE FINANCIAL STATEMENTS

10. General and administrative expenses

	Gr	Group		Group Company		pany
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million		
Administrative expenses	119	164	121	122		
	119	164	121	122		

Group administrative expenses in 2013 included costs arising from EMSO Partners Limited, a subsidiary disposed during the prior year.

Included within administrative expenses is auditors' remuneration as follows:

	Group		Group Compan	
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Audit of these financial statements Amounts receivable by the Group's auditor and its associates in respect of:	0.5	0.7	0.5	0.7
Audit of the financial statements of subsidiaries of the Company All other services	0.1	0.1	-	-
	0.1	0.1	0.1	0.1
	0.7	0.9	0.6	0.8

The Financial Services Compensation Scheme (FSCS) has provided compensation to consumers following the collapse of a number of deposit takers. The compensation paid out to consumers is currently funded through loans from the Bank of England and HM Treasury which at 31 December 2014 stood at approximately £16 billion. In order to repay the loan principal that is not expected to be recovered, the FSCS levies participating financial institutions. In January 2015, the FSCS announced that the expected levy on participating financial institutions for Scheme Year 2015/2016 would be £347 million (2014/15: £399 million). Currently, the Management Expenses Levy paid by the Group represents its share of the capital and interest on these borrowings. The Group could be liable to pay a further proportion of the outstanding borrowings that the FSCS has borrowed from HM Treasury.

The accrual as at 31 December 2014 was £3.4 million (2013: £2.6 million) which represents £1.7 million for 2014 and £1.7 million for 2013. This amount is included within administrative expenses.

The ultimate FSCS levy to the industry as a result of the collapse of the deposit takers cannot currently be estimated reliably as it is dependent on various uncertain factors including the potential recoveries of assets by the FSCS and changes in the interest rate and level of protected deposits and the population of FSCS members at the time.

NOTES TO THE FINANCIAL STATEMENTS

11. Discontinued operations

	2014 ₤ Million	2013 £ Million
Total operating income	34	57
Expenses	(61)	(93)
Net credit gains/(losses)	3	(1)
Profit/(loss) on disposal of operations (see below)	105	(45)
Profit/(loss) before tax from discontinued operations	81	(82)
Tax attributable to discontinued operations	(4)	30
Tax attributable to disposal of operation	(18)	-
Profit/(loss) after tax from discontinued operations	59	(52)

The net cash flows incurred by the Consumer Banking business in Greece were as follows:

	2014 £ Million	2013 £ Million
Operating	(257)	(74)
Investing Financing	44 -	75 -
Net cash (outflow)/ inflow	(213)	1

Disposal of the Consumer Banking business in Greece in 2014

On 30 September 2014, the Group completed the sale of its Consumer banking business in Greece to Alpha Bank. The Group's Consumer Banking business in Greece has been classified as a discontinued operation. The disposal is in line with the Group's strategy, which continues to wind down Citi Holdings as soon as practicable, in an economically rational manner, while working to generate long-term profitability and growth from Citicorp, which comprises its core franchise. The sale was for a consideration of £44 million (€55 million) and resulted in a profit of £105 million (€130 million) to the Group with a release of allowances of loans and advances of £73 million (€90 million) being recognised as a net credit gain on disposal.

Disposal of Consumer Banking portfolios in Greece in 2013

On 28 May 2013, the Group sold its non written off personal instalment loan portfolio and its closed credit card portfolio in Greece for a total consideration of £19 million (€22 million), resulting in a loss of £8 million (€9 million).

On 19 December 2013, the Group sold its mortgage portfolio in Greece for a total consideration of £56 million (€66 million), resulting in a loss of £37 million (€43 million).

Profit / (loss) on disposal of operations

Group and Company	2014 £ Million	2013 £ Million
Proceeds	44	75
Less:		
Carrying value of business/portfolio	-	(120)
Net credit gain on disposal	73	-
Expenses directly related to disposal	(12)	-
Profit/(loss) on sale	105	(45)

NOTES TO THE FINANCIAL STATEMENTS

12. Profit on sale of subsidiary undertakings

	Grou	ıp	Company		
Group and Company	2014 £ Million	2013* £ Million	2014 £ Million	2013 £ Million	
Proceeds	-	19	-	19	
Less:					
Carrying value of subsidiary undertakings	-	(14)	-	(11)	
Expenses directly related to sale	-	(1)	-	(1)	
Profit on sale		4		7	

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

On 8 August 2013 the Company sold its investment in EMSO Partners Limited to a third party for a consideration of £19 million. The realised profit on disposal was £7 million.

Due to a reassessment of control under IFRS 10 no SEs are consolidated as part of the Group. The Group recorded a charge of £3 million to the prior year's income statement, net of tax, for the initial adoption of this standard, as it was concluded that the Group lost control of an SE in the prior period.

13. Income tax expense

(a) Analysis of tax charge in the year

	Group		Company	
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Current tax:				
Adjustments in respect of prior years	-	30	-	30
Total UK corporation tax	-	30	-	. 30
Overseas current taxation	8	12	8	12
Adjustment in respect of overseas tax for prior	(3)	(10)	(3)	(10)
Total current tax	5	32	5	32
Deferred tax: Origination and reversal of temporary differences:				
- UK	27	(40)	27	(40)
- Overseas	18	15	18	15
Adjustments in respect of prior years	(6)	(6)	(6)	(6)
Adjustments due to change in tax rate	(3)	30	(3)	30
Total deferred tax (Note 27)	36	(1)	36	(1)
Tax charge for the year	41	31	41	31

NOTES TO THE FINANCIAL STATEMENTS

13. Income tax expense (continued)

(b) Factors affecting tax charge for the year

The main rate of corporation tax for the year beginning 1 April 2014 reduced from 23% to 21% which results in a weighted average tax rate of 21.49% for 2014 (2013: 23.25%). The differences are explained below:

Group		Company		
2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million	
103	· 61	101	110	
81	(82)	81	(82)	
	-			
39	(4)	39	7	
-				
-	-	-	(3)	
-	(1)	-	-	
(2)	(2)	(2)	(2)	
7	(26)	7	(26)	
-	7	-	• -	
9	12	9	12	
(3)	30	(3)	30	
(9)	15	(9)	13	
41	31	41	31	
(22)	30	(22)	30	
19	61	19	61	
	2014 £ Million 103 81 39 (2) 7 - 9 (3) (9) 41 (22)	2014 2013 £ Million 103 61 81 (82) 39 (4) - (1) (2) (2) 7 (26) - 7 9 12 (3) 30 (9) 15 41 31 (22) 30	2014 2013 2014 £ Million £ Million £ Million 103 61 101 81 (82) 81 39 (4) 39 (1) - (2) (2) (2) 7 (26) 7 - 7 - 9 12 9 (3) 30 (3) (9) 15 (9) 41 31 41 (22) 30 (22)	

The aggregate tax credit for the Group and Company relating to items that are charged to equity at 31 December 2014 was £16 million (2013: £4 million).

	Gr	Group		npany
	2014	2013	2014	2013
	£ Million	£ Million	£ Million	£ Million
Change in fair value on Available-for-sale assets	11	(6)	11	(6)
Net profit on hedge of net investment in operation	(11)	-	(11)	-
Actuarial (losses)/gains on retirement benefits	(16)	3	(16)	3
	(16)	(3)	(16)	(3)
Items taken directly to equity - Share based compensation	-	(1)	-	(1)
	(16)	(4)	(16)	(4)

The UK Government announced that the corporation tax rate will reduce to 20% from 1 April 2015. The reduction in corporation tax rate to 20% was enacted in July 2013. Deferred tax in the UK has been recognised at 20% which was the rate substantively enacted at 31 December 2014.

NOTES TO THE FINANCIAL STATEMENTS

14. Retirement benefit obligation

The Group participates in locally operated defined benefit and defined contribution plans for its European branches. The overseas branches in Austria, Belgium, the Metherlands, Morway, Spain and Greece operate defined benefit plans locally. In some of the European countries employers pay contributions towards the state pension plan. The Group fulfils its duties in this regard as required by local statute. Within the United Kingdom the Group participates in a defined contribution plan.

Employer contributions to the defined benefit plans in 2014 were £11 million (2013: £2 million). The Group expects to make contributions of approximately £2 million in 2015. The defined benefit obligation includes benefits for current employees, former employees and current pensioners. The weighted average duration of the obligation is 18 years. The main plans provide benefits related to salary close to retirement or earlier withdrawal from service.

As a result of the divestiture of Citi's consumer banking business in Greece, the affected active employees were cashed out of the pension plan. This resulted in significant curtailment gains of £20 million, reflected in the income statement. Legislative changes in the Netherlands resulted in a reduction to the annual accrual rate for future benefits, from 2.0% to 1.9%, effective from 1 January 2014, resulting in a past service credit of £1 million. In Spain, income replacement benefits resulted in a past service are vereing to £1 million. In Spain, income replacement benefits resulted in a past service cost of £0.5 million. There were no further material amendments, curtailments or settlements within the Group during 2014.

The amounts recognised in the balance sheet are determined as follows:

2013	7014	
noilliM 3	noilliM 3	•
(967)	(326)	Present value of funded defined benefit obligation
526	210	Fair value of plan assets
(01)	(911)	Deficit
(01)	(L)	Present value of unfunded defined benefit obligation
(08)	(521)	Net liability recognised on the balance sheet (Note 29)
91	57	Deferred tax asset (Note 27)
(t 9)	(86)	Net pension liability
		The analysis of the income statement charge is as follows:
Ynaqmo	Group and C	
2013	2014	
noilliM 3	noilliM 3	
9	V	Operating costs:
) (1)	(0Z)	Current service cost Past service cost/(credit) (including curtailment)
-	(b)	Settlement cost/(credit)
ī	Ī	səznəqxə noitstrainimbA
••		Financing costs:
11 (8)	(6)	Interest cost Expected return on plan assets
6	((1)	
-		Expese/(income) recognised in the income statement
I	(22)	Attributable to discontinued operations
8	ς	Expense recognised in the income statement for continuing operations (Note 9)
		(const) successed Supremuon

NOTES TO THE FINANCIAL STATEMENTS

14. Retirement benefit obligation (continued)

The changes to the present value of the defined benefit obligation during the year are as follows:

	Group and Company	
	2014 £ Million	2013 £ Million
Opening defined benefit obligation	(306)	(312)
Exchange rate adjustments	25	(6)
Current service cost	(4)	(6)
Interest cost on defined benefit obligations	(11)	(11)
Actuarial (losses)/gains due to changes in financial assumptions	(95)	49
Actuarial (losses)/gains due to changes in demographic assumptions	(15)	(1)
Actuarial gains/(losses) due to changes in liability experience	7	(31)
Net benefits paid out	10	11
Past service cost (including curtailments)	20	1
Settlements	36	-
Closing defined benefit obligation	(333)	. (306)
The changes to the fair value of plan assets during the year are as follows:		
	Group and C	Company
	2014	2013
•	£ Million	£ Million
Opening fair value of plan assets	226	226
Fush as as asta adjustments	(16)	4

•	Group and C	Company
	2014	2013
	£ Million	£ Million
Opening fair value of plan assets	226	226
Exchange rate adjustments	(16)	4
Interest income on plan assets	9	8
Return on plan assets excluding interest income	23	(2)
Contributions by the employer	11	2
Net benefits paid out	(10)	(11)
Administration costs incurred	(1)	(1)
Settlements	(32)	-
Closing fair value of plan assets	210	226
The actual return on plan assets is as follows:		
	Group and G	Company
	. 2014	2013
	£ Million	£ Million
Interest income on plan assets	9	8
Return on plan assets excluding interest income	23	(2)
Total return on plan assets	32	6

The actual return on the pension plan assets of £32 million was significantly higher than the expected return of £9 million, which is based on a long-term assumption of the rate of return on assets, set at the discount rate.

NOTES TO THE FINANCIAL STATEMENTS

14. Retirement benefit obligation (continued)

The analysis of amounts recognised outside the income statement, and disclosed in the statement of comprehensive income are as follows:

	Group and	Group and Company	
	2014 £ Million	2013 £ Million	
Total remeasurements	(80)	15	
Total (losses)/gains in the statement of comprehensive income	(80)	15	
Cumulative amount of gains/(losses) recognised in the statement of comprehensive income	(181)	(101)	

History of asset values, defined benefit obligation, deficit in plan and experience gains and losses for the Group are as follows:

Group and Company	2014 £ Million	2013 ₤ Million	2012 ₤ Million	2011 £ Million	2010 £ Million
Fair value of plan assets	210	226	226	204	199
Defined benefits obligation	(333)	(306)	(312)	(230)	(218)
Deficit in plan	(123)	(80)	(86)	(26)	(19)
	2014 £ Million	2013 £ Million	2012 ₤ Million	2011 £ Million	2010 £ Million
Experience gains/(losses) on plan assets	23	(2)	13	(4)	(2)
Experience gains/(losses) on obligation	7	(31)	4	(4)	(15)
Assumption (losses)/gains on obligation	(110)	48	(70)	(10)	(2)
Total actuarial (losses)/gains on obligation	(103)	17	(66)	(14)	(17)
Total remeasurements	(80)	15	(53)	(18)	(19)

The assumptions which have the most significant effect on the results of the valuation are those relating to the discount rate on defined benefit obligations and mortality assumptions. The future life expectancy of plan members is a key assumption. However, mortality assumptions are expected to vary from country to country, due to variations in underlying population mortality as well as in variations of the profile of typical membership of the Group pension plan. The average life expectancy of an individual retiring at age 65 is 22 for males and 23 for females.

Through its defined benefit pension plan, the Group is exposed to a number of risks, the most significant of which are detailed below:

- The possibility that bond yields will change which will affect the size of the obligations and the level of pension cost;
- The possibility that asset returns will be lower than expected;
- The risk of changes in mortality rates as the majority of the Group's defined benefit obligations are to provide benefits for the life of the member, increases in life expectancy will result in an increase in the liabilities;
- As the Greek pension plan is integrated with Greek social security any further amendments to the Greek Social Security Pension could potentially lead to higher benefits.

NOTES TO THE FINANCIAL STATEMENTS

14. Retirement benefit obligation (continued)

The financial weighted average assumptions used in calculating defined benefit obligation as at 31 December 2014 are as follows:

	Group and C	Group and Company	
	2014 £ Million	2013 £ Million	
Effect of decreasing the discount rate assumption by 1% on liabilities	(66)	(55)	
Effect of participants living one extra year than expected on liabilities	(11)	(9)	
Effect of increasing the pension increase rate by 1% on liabilities	(21)	(15)	

The fair values of the plan assets are as follows:

Group and Company £ Million

	a minon					
	20	14	20	13	20)12
		Of which		Of which	-	
		not		not		Of which
		quoted in		quoted in		not quoted
	Total fair	active	Total fair	active	Total fair	in active
	value	market	value	market	value	market
Equities	32	-	45	_	39	-
Property	1	-	5	-	4	-
Government bonds	100	-	94	-	130	_
Corporate bonds	68	-	71	-	42	-
Other	9	2	11	3	11	3
Total fair value of assets	210	2	226	3	226	3

The key assumption used for IAS 19 is the discount rate although the results are also sensitive, but to a lesser extent to other assumptions. If different assumptions were used, there could be a material effect on the results disclosed. The sensitivity analyses are based on a change in one assumption while holding all other assumptions constant.

The sensitivity of key assumptions used to value the obligation is as follows:

	Group and Company	
	2014 £ Million	2013 £ Million
Effect of decreasing the discount rate assumption by 1% on liabilities	(66)	(55)
Effect of participants living one extra year than expected on liabilities	(11)	(9)
Effect of increasing the pension increase rate by 1% on liabilities	(21)	(15)

The projected future benefits expected to be paid from pension plans are as follows:

	2015	2016	2017	2018	2019	2020-2024
	£ Million					
Expected benefit payments	13	10	11	12	11	59

NOTES TO THE FINANCIAL STATEMENTS

15. Share-based incentive plans

As part of the Group's remuneration programme it participates in a number of Citigroup share-based incentive plans. These plans involve the granting of stock options, restricted or deferred share awards and share payments. Such awards are used to attract, retain and motivate officers and employees to provide incentives for their contributions to the long-term performance and growth of the Group, and to align their interests with those of the shareholders. The award programmes are administered by the Personnel and Compensation Committee of the Citigroup Inc Board of the Directors, which is composed entirely of non-employee directors.

In the share award program Citigroup issues common shares in the form of restricted share awards, deferred share awards and share payments. For all stock award programs during the applicable vesting period, the shares awarded are not issued to participants (in the case of a deferred stock award) or cannot be sold or transferred by the participants (in the case of a restricted stock award), until after the vesting conditions have been satisfied. Recipients of deferred share awards do not have any shareholder rights until shares are delivered to them, but they generally are entitled to receive dividend-equivalent payments during the vesting period. Recipients of restricted share awards are entitled to a limited voting right and to receive dividend or dividend-equivalent payments during the vesting period. Once a share award vests the shares become freely transferrable, but in the case of certain employees, may be subject to transfer restriction by their terms or share ownership commitment.

Certain stock-based awards are subject to discretionary claw back provisions and are subject to variable accounting. The associated value of the award fluctuates with changes in Citigroup's common stock price until the date that the award is settled, either in cash or shares. Any fluctuation from the grant date value of the award until the award is fully vested is recognised through the income statement.

(a) Stock award programme

The Group participates in the Citigroup's Capital Accumulation Program ("CAP") programme, under which shares of Citigroup common stock are awarded in the form of restricted or deferred stock to participating employees.

Generally CAP awards of restricted or deferred stock constitute a percentage of annual incentive compensation and vest rateably over a three or four year period beginning on or about the first anniversary of the award date. Continuous employment within Citigroup is generally required to vest in CAP and other stock award programs.

The program provides that employees who meet certain age plus years-of-service requirements (retirement-eligible employees) may terminate active employment and continue vesting in their awards provided they comply with specified non-compete provisions. Awards granted to retirement-eligible employees are accrued in the year prior to the grant date in the same manner as cash incentive compensation is accrued.

For all stock award programmes, during the applicable vesting period, the shares awarded cannot be sold or transferred by the participant, and the award is subject to cancellation if the participant's employment is terminated. After the award vests, the shares become freely transferable (subject to the stock ownership commitment of senior employees). From the date of award, the recipient of a restricted stock award can direct the vote of the shares and receive regular dividends to the extent dividends are paid on Citigroup common stock. Recipients of deferred stock awards receive dividend equivalents to the extent dividends are paid on Citigroup common stock, but cannot vote.

Stock awards granted generally vest 25% per year over four years or 33% per year over 3 years.

As part of remuneration since 2011, the Group entered into an arrangement referred to as an "EU Short Term" award. The award will be delivered in the form of immediately vested restricted shares subject to a six month sale restriction.

Information with respect to total current year stock awards is as follows:

	2014	2013	2012	2011*
Shares awarded	117,530	128,712	274,950	173,219
Weighted average fair market value per share	\$49.56	\$44.37	\$30.62	\$50.26

^{*} Adjusted 2011 for reverse stock split.

NOTES TO THE FINANCIAL STATEMENTS.

15. Share-based incentive plans (continued)

(b) Stock option programme

Stock options have not been granted to Citi's employees as part of the annual incentive award programs since 2009.

In 2009 the Group made discretionary grants of options to eligible employees pursuant to the broad-based Citigroup Employee Option Grant (CEOG) Program under the Citigroup Stock Incentive Plan. Under CEOG, the options generally vest equally over three years, the option term is 6 years from the grant date and the shares acquired on exercise are not subject to a sale restriction. To the extent permitted, CEOG options granted to eligible UK employees were granted under an HMRC approved sub-plan with any excess over the applicable individual limit being granted under the global plan, which is not an HMRC approved plan.

The stock option activity with respect to 2014 and 2013 under Citigroup stock option plans is as follows:

	20	2014		3
·	Options	Weighted awerage exercise price \$	Options	Weighted average exercise price
Outstanding, beginning of year	228,661	49.75	250,699	49.78
Exercised	(47,435)	40.80	(26,186)	40.80
Transfers	3,179	40.80	5,080	92.74
Expired	(10,050)	244.50	(932)	543.80
Outstanding, end of year	174,355	40.80	228,661	49.75
Exercisable, end of year	174,355	40.80	228,661	49.75

NOTES TO THE FINANCIAL STATEMENTS

15. Share-based incentive plans (continued)

(b) Stock option programme (continued)

The following table summarises the stock options outstanding under Citigroup stock option plans at 31 December 2014:

		Options ou	tstanding	Options ex	ercisable
Range of exercise prices	Number outstanding	Weighted average contractual life remaining	Weighted average exercise price \$	Number exercisable	Weighted average exercise price \$
<\$50.00	174,355	0.83	40.80	174,355	40.80
	174,355	0.83	40.80	174,355	40.80

The following table summarises the stock options outstanding under Citigroup stock option plans at 31 December 2013:

		Options outstanding			rcisable
Range of exercise prices	Number outs tanding	Weighted average contractual life remaining	Weighted average exercise price	Number exercisable	Weighted average exercise price
<\$50.00 \$50.00 - \$399.99	218,611 10,050	1.83 0.06	40.80 244.50	218,611 10,050	40.80 244.50
	228,661	1.75	49.75	228,661	49.75

Fair value assumptions

Reload options have been treated as separate grants from the related original grants. The result of this program is that employees generally will exercise options as soon as they are able and, therefore, these options have shorter expected lives. Shorter option lives result in lower valuations using a Binomial option model. However, such values are expensed more quickly due to the shorter vesting period of reload options. In addition, since reload options are treated as separate grants, the existence of the reload feature results in a greater number of options being valued.

Shares received through option exercises under the reload program, as well as certain other options granted, are subject to restrictions on sale. Discounts have been applied to the fair value of options granted to reflect these sale restrictions.

NOTES TO THE FINANCIAL STATEMENTS

15. Share-based incentive plans (continued)

(b) Stock option programme (continued)

Additional valuation and related assumption information for Citigroup option plans is presented below. Citigroup used a binomial model to value stock options. Volatility has been estimated by taking the historical volatility in traded Citigroup options and adjusting where there are known factors that may affect future volatility.

	2014	2013
Weighted average fair value at year end for options granted during the year Option	\$0.00	\$0.00
Weighted average expected life Option life	1 year	2 years
Valuation assumptions		
Expected volatility	35.69%	37.23%
Risk-free interest rate	0.35%	0.45%
Expected dividend yield	0.08%	0.08%
Expected annual forfeitures	9.62%	9.62%

(c) Impact of share-based incentive plans on the financial statements

The table below details the financial statements impact of the share based incentive plans:

	2014	2013
Awards granted in 2014	£ Million	£ Million
Stock awards	2.3	-
Awards granted in 2013		
Stock awards	0.8	2.4
Awards granted in 2012		
Stock awards	0.5	1.3
Awards granted in 2011	0.2	0.6
Stock awards	0.2	0.6
Awards granted in 2010 or earlier Stock awards	,	. 0.2
	-	
Expenses accrued	0.3	0.5
Total expense	4.1	5.0
	2014	2013
	£ Million	£ Million
Compensation cost charged to earnings	4.0	5.0
Fair value adjustments recorded to equity	0.1 ,	
Total carrying amount of equity-settled transaction liability	11.5	13.0

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities

The following tables summarise the carrying value and fair values of the financial assets and financial liabilities and the classification of each class of financial asset and liability:

Group 2014	Note	Trading £ Million	Available- for-sale £ Million		Loans and receivables £ Million		Designated at fair value £ Million	Total carrying amount £ Million	Fair value £ Million
Assets									
Cash and balances at central banks		-	-		3,515	-	-	3,515	3,515
Trading assets	20	492	-	-	-	-	108	600	600
Derivative financial instruments	19	869	-	-	-	-	-	869	869
Loans and advances to banks		-	-	-	5,941	-	-	5,941	5,941
Loans and advances to customers	17	257	-	-	3,676	-	30	3,963	3,773
Investment securities	21	-	3,072	77	-	-	-	3,149	3,157
Other assets	26	-	-	-	-	2,253	-	2,253	2,253
Total financial assets		1.618	3.072	77	13.132	2.253	138	20.290	20.108
Liabilities									
Deposits by banks		-	-	-	-	7,002	-	7,002	7,002
Customer accounts		-	-	-	-	8,021		8,021	8,021
Derivative financial instruments	19	857		-	•	-	-	857	857
Debt securities in issue	28	-		-	-	240	80	320	320
Other liabilities	29	-	-	-		1,786	-	1,786	1,786
Total financial liabilities		857	-	-	-	17,049	80	17,986	17,986
Group 2013*	Note	Trading £ Million	Available- for-sale £ Million		Loans and receivables £ Million		Designated at fair value £ Million	Total carrying amount £ Million	Fair value £ Million
-	Note		for-sale	maturity	receivables	cost	at fair value	carrying amount	value
2013*		£ Million	for-sale	maturity	receivables	cost	at fair value £ Million	carrying amount £ Million	value
2013* Assets Cash and balances at central banks Trading assets	20	£ Million	for-sale	maturity £ Million	receivables £ Million	cost	at fair value £ Million	carrying amount £ Million 4,257 1,103	value £ Million 4,257 1,103
Assets Cash and balances at central banks Trading assets Derivative financial instruments		£ Million	for-sale	maturity £ Million	receivables £ Million 4,257	cost	at fair value £ Million - 247	carrying amount £ Million 4,257 1,103 241	value £ Million 4,257 1,103 241
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks	20 19	£ Million	for-sale	maturity £ Million	receivables £ Million 4,257 - 5,771	cost	at fair value £ Million - 247	carrying amount £ Million 4,257 1,103 241 5,771	value £ Million 4,257 1,103 241 5,771
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers	20 19 17	£ Million - 856 241 -	for-sale £ Million	maturity £ Million	receivables £ Million 4,257	cost	at fair value £ Million - 247 - 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109	value £ Million 4,257 1,103 241 5,771 3,892
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities	20 19 17 21	£ Million - 856 241	for-sale £ Million	maturity £ Million 93	### receivables ### Million 4,257	cost £ Million	at fair value £ Million - 247 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351	value £ Million 4,257 1,103 241 5,771 3,892 2,359
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers	20 19 17	£ Million - 856 241 -	for-sale £ Million	maturity £ Million	receivables £ Million 4,257 - 5,771	cost	at fair value £ Million - 247 - 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109	value £ Million 4,257 1,103 241 5,771 3,892
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities	20 19 17 21	£ Million - 856 241	for-sale £ Million	maturity £ Million 93	### receivables ### Million 4,257	cost £ Million	at fair value £ Million - 247 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351	value £ Million 4,257 1,103 241 5,771 3,892 2,359
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets	20 19 17 21	£ Million - 856 241	for-sale £ Million	maturity £ Million 93	### receivables	cost # Million	at fair value £ Million - 247 - 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351 2,030 19.862	value £ Million 4,257 1,103 241 5,771 3,892 2,359 2,030 19,653
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks	20 19 17 21	£ Million - 856 241	for-sale £ Million	maturity £ Million 93	### receivables	cost # Million	at fair value £ Million - 247 - 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351 2,030 19.862	value £ Million 4,257 1,103 241 5,771 3,892 2,359 2,030 19.653
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks Customer accounts	20 19 17 21 26	£ Million - 856 241 1.097	for-sale £ Million	maturity £ Million 93	### receivables	cost # Million	at fair value £ Million - 247 - 6	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351 2,030 19.862 7,082 8,270	value £ Million 4,257 1,103 241 5,771 3,892 2,359 2,030 19.653
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks Customer accounts Derivative financial instruments	20 19 17 21 26	£ Million - 856 241	for-sale £ Million	maturity £ Million 93 - 93	receivables £ Million 4,257 - 5,771 4,103 - 14.131	cost # Million	at fair value £ Million 247	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351 2,030 19.862 7,082 8,270 255	value £ Million 4,257 1,103 241 5,771 3,892 2,359 2,030 19.653 7,082 8,270 255
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks Customer accounts Derivative financial instruments Debt securities in issue	20 19 17 21 26	£ Million - 856 241 1.097	for-sale £ Million	maturity £ Million 93 - 93	receivables £ Million 4,257 - 5,771 4,103 - 14.131	cost # Million 2,030 2.030 7,082 8,270 - 502	at fair value £ Million - 247 6 253	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351 2,030 19.862 7,082 8,270 255 631	value £ Million 4,257 1,103 241 5,771 3,892 2,359 2,030 19.653 7,082 8,270 255 631
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks Customer accounts Derivative financial instruments	20 19 17 21 26	£ Million - 856 241 1.097	for-sale £ Million	maturity £ Million 93	receivables £ Million 4,257 - 5,771 4,103 - 14.131	cost # Million	at fair value £ Million 247	carrying amount £ Million 4,257 1,103 241 5,771 4,109 2,351 2,030 19.862 7,082 8,270 255	value £ Million 4,257 1,103 241 5,771 3,892 2,359 2,030 19.653 7,082 8,270 255

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Company 2014	Note	Trading £ Million	Available- for-sale £ Million		Loans and receivables £ Million		Designated at fair value £ Million	Total carrying amount £ Million	Fair value £ Million
Assets									
Cash and balances at central banks		-		-	3,515		-	3,515	3,515
Trading assets	20 .	492	-	-	-	-	108	600	600
Derivative financial instruments	19	869	-	-	-	-	-	869	869
Loans and advances to banks			-	-	5,939		-	5,939	5,939
Loans and advances to customers	17	257		-	3,676	-	30	3,963	3,773
Investment securities	21	-	3,072	77	-	-	-	3,149	3,157
Other assets	26		-	-	-	2,253	-	2,253	2,253
Total financial assets	-	1,618	3,072	77	13,130	2,253	138	20,288	20,106
Liabilities Deposits by banks		-			_	7,039		7,039	7,039
Customer accounts		-	-		-	8,021	-	8,021	8,021
Derivative financial instruments	19	857	-	-	-		-	857	857
Debt securities in issue	28		-	-	-	240	80	320	320
Other liabilities	29	-	-	-	-	1,785	-	1,785	1,785
Total financial liabilities	-	. 857		-		17.085	80	18.022	18,022
	-								
						Other		Total	
Company			Available-	Held-to-	Loans and		Designated	Total carrying	Fair
Company 2013	Note	Trading	A vailable - for-sale		Loans and receivables	amortised	Designated at fair value		Fair value
	Note	Trading £ Million				amortised	Ų.	carrying	
	Note	U	for-sale	maturity	receivables	amortised cost	at fair value	carrying amount	value
2013	Note	U	for-sale	maturity	receivables	amortised cost	at fair value	carrying amount	value
2013 Assets	Note	£ Million	for-sale	maturity £ Million	receivables £ Million	amortised cost £ Million	at fair value £ Million	carrying amount £ Million	value £ Million
Assets Cash and balances at central banks		£ Million	for-sale	maturity £ Million	receivables £ Million	amortised cost £ Million	at fair value £ Million	carrying amount £ Million 4,257	value £ Million 4,257
Assets Cash and balances at central banks Trading assets	20	£ Million - 856	for-sale	maturity £ Million -	receivables £ Million 4,257	amortised cost £ Million	at fair value £ Million - 247	carrying amount £ Million 4,257 1,103	value £ Million 4,257 1,103
Assets Cash and balances at central banks Trading assets Derivative financial instruments	20	£ Million - 856	for-sale	maturity £ Million - - -	receivables £ Million 4,257	amortised cost £ Million	at fair value £ Million - 247	carrying amount £ Million 4,257 1,103 241	value £ Million 4,257 1,103 241
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks	20 19	£ Million - 856	for-sale	maturity £ Million	receivables £ Million 4,257 5,768	amortised cost £ Million	at fair value £ Million - 247	carrying amount £ Million 4,257 1,103 241 5,768	value £ Million 4,257 1,103 241 5,768
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers	20 19	£ Million 856 241	for-sale £ Million	maturity £ Million	### receivables ### ### ### ### #### #### ##########	amortised cost £ Million	at fair value £ Million - 247 - 6	carrying amount £ Million 4,257 1,103 241 5,768 4,109	value £ Million 4,257 1,103 241 5,768 3,892
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities	20 19 17 21	£ Million 856 241	for-sale £ Million	maturity £ Million 93	**Eceivables	amortised cost £ Million	at fair value £ Million - 247 6	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351	value £ Million 4,257 1,103 241 5,768 3,892 2,359
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets	20 19 17 21	£ Million - 856 241	for-sale £ Million - - - - 2,258	maturity £ Million 93	### receivables	amortised cost £ Million 2,030	at fair value £ Million - 247 - 6 -	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351 2,030	value £ Million 4,257 1,103 241 5,768 3,892 2,359 2,030
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets	20 19 17 21	£ Million - 856 241	for-sale £ Million - - - - 2,258	maturity £ Million 93	### receivables	amortised cost £ Million 2,030	at fair value £ Million - 247 - 6 -	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351 2,030	value £ Million 4,257 1,103 241 5,768 3,892 2,359 2,030
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities	20 19 17 21	£ Million - 856 241	for-sale £ Million - - - - 2,258	maturity £ Million 93	### receivables	amortised cost £ Million	at fair value £ Million 247 - 66 - 253	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351 2,030 19.859	value £ Million 4,257 1,103 241 5,768 3,892 2,359 2,030 19,650
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks	20 19 17 21	£ Million - 856 241	for-sale £ Million - - - - 2,258	maturity £ Million 93	### receivables	amortised cost £ Million 2,030 - 2.030	at fair value £ Million - 247 6 253	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351 2,030 19,859	value £ Million 4,257 1,103 241 5,768 3,892 2,359 2,030 19,650
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks Customer accounts	20 19 17 21 26	£ Million - 856 241	for-sale £ Million - - - - 2,258	maturity £ Million 93 - 93	### receivables ### ### ### ### #### #### ##########	amortised cost £ Million	at fair value £ Million - 247 6 253	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351 2,030 19.859 7,118 8,270	value £ Million 4,257 1,103 241 5,768 3,892 2,359 2,030 19,650 7,118 8,270
Assets Cash and balances at central banks Trading assets Derivative financial instruments Loans and advances to banks Loans and advances to customers Investment securities Other assets Total financial assets Liabilities Deposits by banks Customer accounts Derivative financial instruments	20 19 17 21 26	£ Million - 856 241	for-sale £ Million - - - - 2,258	maturity £ Million 93 - 93	### receivables ### ### ### ### #### #### ##########	amortised cost £ Million	at fair value £ Million - 247 6 253	carrying amount £ Million 4,257 1,103 241 5,768 4,109 2,351 2,030 19.859 7,118 8,270 255	value £ Million 4,257 1,103 241 5,768 3,892 2,359 2,030 19,650 7,118 8,270 255

The fair values in this note are stated at a specific date and may be significantly different from the amounts which will actually be paid on the maturity or settlement dates of the instruments. In many cases, it would not be possible to realise immediately the estimated fair values given the size of the portfolios measured. Accordingly, these fair values do not represent the value of these financial instruments to the group as a going concern.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Fair Value Measurement

IFRS 13 – Fair Value Measurement, defines fair value, establishes a framework for measuring fair value and requires disclosures about fair value measurements. Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Among other things, the standard requires the Group to maximise the use of observable inputs and minimise the use of unobservable inputs when measuring fair value.

Under IFRS 13, the probability of default of a counterparty is factored into the valuation of derivative positions and includes the impact of Group's own credit risk on derivatives and other liabilities measured at fair value.

Fair Value Hierarchy

IFRS 13 specifies a hierarchy of inputs based on whether the inputs are observable or unobservable. Observable inputs reflect market data obtained from independent sources, while unobservable inputs reflect the Group's market assumptions. These two types of inputs have created the following fair value hierarchy:

- Level 1: Quoted prices for identical instruments in active markets.
- Level 2: Quoted prices for *similar* instruments in active markets; quoted prices for identical or similar instruments in markets that are not active, and model-derived valuations in which all significant inputs and significant value drivers are *observable* in active markets.
- Level 3: Valuations derived from valuation techniques in which one or more significant inputs or significant value drivers are *unobservable*.

This hierarchy requires the use of observable market data when available. The Group considers relevant and observable market prices in its valuations where possible. The frequency of transactions and the size of the bid-ask spread when comparing similar transactions are all factors in determining the liquidity of markets and the relevance of observed prices in those markets.

The Group's policy with respect to transfers between levels of the fair value hierarchy is to recognise transfers into and out of each level as of the end of the reporting period.

Determination of Fair Value

As set out in Note 1(1), when available, the Group generally uses quoted market prices in an active market to calculate the fair value of a financial asset or liability and classifies such items as Level 1. In some cases where a market price is available, the Group will make use of acceptable practical expedients (such as matrix pricing) to calculate fair value, in which case the items are classified as Level 2.

If quoted market prices are not available, fair values are based upon internally developed valuation techniques that use, where possible, current market-based or independently sourced market parameters such as interest rates, currency rates and option volatilities. Items valued using such internally generated valuation techniques are classified according to the lowest level input or value driver that is significant to the valuation.

Where available, the Group may also make use of quoted prices for recent trading activity in positions with the same or similar characteristics to that being valued. The frequency and size of transactions and the amount of the bid-ask spread are among the factors considered in determining the liquidity of markets and the relevance of observed prices from those markets. If relevant and observable prices are available, those valuations would be classified as Level 2. If prices are not available, other valuation techniques would be used and the item would be classified as Level 3.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Determination of Fair Value (continued)

Fair value estimates from internal valuation techniques are verified, where possible, to prices obtained from independent vendors or brokers. Vendors and brokers' valuations may be based on a variety of inputs ranging from observed prices to proprietary valuation models.

The Group uses the following procedures to determine the fair value of financial assets and financial liabilities irrespective of whether they are "held for trading" or have been "designated at fair value" including an indication of the level in the fair value hierarchy in which each financial instrument is generally classified. Where appropriate, the description includes details of the valuation models, the key inputs to those models and any significant assumptions.

Market valuation adjustments

Liquidity adjustments are applied to items in Level 2 and Level 3 of the fair value hierarchy to ensure that the fair value reflects the liquidity or illiquidity of the market. The liquidity reserve may utilise the bid-ask spread for an instrument as one of the factors.

Counterparty credit-risk adjustments are applied to derivatives, such as over-the-counter uncollateralised derivatives, where the base valuation uses market parameters based on the relevant base interest rate curves. Not all counterparties have the same credit risk as that implied by the relevant base curve, so it is necessary to consider the market view of the credit risk of a counterparty in order to estimate the fair value of such an item.

Bilateral or "own" credit-risk adjustments are applied to reflect the Group's own credit risk when valuing derivatives and liabilities measured at fair value. Counterparty and own credit adjustments consider the expected future cash flows between the Group and its counterparties under the terms of the instrument and the effect of credit risk on the valuation of those cash flows, rather than a point-in-time assessment of the current recognised net asset or liability. Furthermore, the credit-risk adjustments take into account the effect of credit-risk mitigants, such as pledged collateral and any legal right of offset (to the extent such offset exists) with a counterparty through arrangements such as netting agreements.

Generally, the unit of account for a financial instrument is the individual financial instrument. The Group applies market valuation adjustments that are consistent with the unit of account, which does not include adjustment due to the size of the Group's position, except as follows. IFRS 13 permits an exception, through an accounting policy election, to measure the fair value of a portfolio of financial assets and financial liabilities on the basis of the net open risk position when certain criteria are met. Citi has elected to measure certain portfolios of financial instruments, such as derivatives, that meet those criteria on the basis of the net open risk position. The Group applies market valuation adjustments, including adjustments to account for the size of the net open risk position, consistent with market participant assumptions and in accordance with the unit of account.

Derivatives

The majority of derivatives entered into by the Group are executed over the counter and are valued using a combination of external prices and internal valuation techniques, including benchmarking to pricing vendor services. The valuation techniques and inputs depend on the type of derivative and the nature of the underlying instrument. The principal techniques used to value these instruments are industry wide approaches including discounted cash flows, modelling and numerical approaches.

The type of inputs may include interest rate yield curves, credit spreads, foreign exchange rates, volatilities and correlations.

The Group uses the overnight indexed swap (OIS) curves as fair value measurement inputs for the valuation of certain collateralised interest-rate related derivatives. Citi uses the relevant benchmark curve for the currency of the derivative (e.g., the London Interbank Offered Rate for U.S. dollar derivatives) as the discount rate for uncollateralized derivatives. During the third quarter of 2014, Citi incorporated FVA into the fair value measurements due to what it believes to be an industry migration toward incorporating the market's view of funding risk premium in OTC derivatives. Citi's FVA methodology leverages the existing CVA methodology to estimate a funding exposure profile. The calculation of this exposure profile considers collateral agreements where the terms do not permit the firm to reuse the collateral received, including where counterparties post collateral to third-party custodians.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

commercial papers or loans priced using such methods are generally classified as Level 2. assets with similar characteristics to the bond or loan being valued. Government bonds, corporate bonds, European loans where no price is observable. If available, the Group may also use quoted prices for recent trading activity of independent vendors. Vendors compile prices from various sources and may apply matrix pricing for similar bonds or Fair value estimates from internal valuation techniques are verified, where possible, to prices obtained from commercial papers and loans the Group generally determines the fair value utilising internal valuation techniques. classified as Level 1 of the fair value hierarchy. Examples include government bonds. For corporate bonds, European Where available, the Group uses quoted market prices to determine the fair value of trading assets; such items are

However, when less liquidity exists, a quoted price is stale or prices from independent sources vary, they are generally

classified as Level 3.

Level 1. loss, are measured at fair value by reference to quoted market price. In these is instances they will be classified as Investment securities classified as available-for-sale, held to maturity or designated at fair value, through profit and Investment securities

techniques. The key inputs depend upon the type of investment security and the nature of inputs to the valuation If quoted market prices are not available, then fair values are estimated based on other recognised valuation

technique. The item is placed in either Level 2 or Level 3 depending on the observability of the significant inputs to

frequently certain cases the fair value approximates carrying value because the instruments are short term in nature or reprice The items are placed in Level 2 or Level 3 depending on the observability of the significant inputs to the model. In may also use quoted prices for recent trading activity of assets with similar characteristics to the loan being valued. discounted cash flow analyses. Cash flows are discounted using LIBOR and EURIBOR rates. If available, the Group The fair value for loans and advances and other lending are estimated using internal valuation techniques such as Loans and Advances and other Lending

rates. The items are placed in Level 2 or Level 3 depending on the observability of the significant inputs to the model. The fair value of debt securities in issue is estimated using discounted cash flows applying LIBOR and EURIBOR Debt securities in issue

Group's credit spreads. option is elected (other than non-recourse and similar liabilities) is impacted by the narrowing or widening of the elected using Citi's credit spreads observed in the bond market. The fair value of liabilities for which the fair value Own debt valuation adjustments are recognized on the Group's liabilities for which the fair value option has been

made for the Citigroup credit spread. using discounted cash flows, applying market rates where practicable. Where market rates are used an adjustment is Fair values of customer account deposit liabilities, subordinated loans, other assets and other liabilities are estimated Other financial assets and liabilities

term nature of the balances. The carrying amount of cash and balances at central banks is a reasonable approximation of fair value due to the short

Valuation process for Level 3 Fair Value Measurements

implemented the ICG Securities and Banking Pricing and Price Verification Standards and Procedures to facilitate Verification Policy and Standards, which is jointly owned by Finance and Risk Management. Finance has Price verification procedures and related internal control procedures are governed by the Citigroup Pricing and Price

compliance with this policy.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Valuation process for Level 3 Fair Value Measurements (continued)

For fair value measurements of substantially all assets and liabilities held by the Group, individual business units are responsible for valuing the trading account assets and liabilities, and Product Control within Finance performs independent price verification procedures to evaluate those fair value measurements. Product Control is independent of the individual business units and reports into the Global Head of Product Control. Fair value measurements of assets and liabilities are determined using various techniques, including, but not limited to, discounted cash flows and internal models, such as option and correlation models.

Based on the observability of inputs used, Product Control classifies the inventory as Level 1, Level 2 or Level 3 of the fair value hierarchy. When a position involves one or more significant inputs that are not directly observable, additional price verification procedures are applied. These procedures may include reviewing relevant historical data, analysing profit and loss, valuing each component of a structured trade individually, and benchmarking, among others.

Reports of Level 3 inventory of each business line of the Group are distributed to senior management in Finance, Risk and the individual business lines. Reports are also distributed in to the Risk Committee and in monthly meetings with Senior Management. Whenever a valuation adjustment is needed to bring the price of an asset or liability to its exit price, Product Control reports it to management along with other price verification results.

In addition, the pricing models used in measuring fair value are governed by an independent control framework. Although the models are developed and tested by the individual business units, they are independently validated by the Model Validation Group within Risk Management and reviewed by Finance with respect to their impact on the price verification procedures. The purpose of this independent control framework is to assess model risk arising from models' theoretical soundness, calibration techniques where needed, and the appropriateness of the model for a specific product in a defined market. To ensure their continued applicability, models are independently reviewed annually. In addition, Risk Management approves and maintains a list of products permitted to be valued under each approved model for a given business.

The following tables show an analysis of financial assets and liabilities measured by fair value hierarchy:

Group and Company	Level 1 (1)	Level 2 (1)	Level 3	Total
31 December 2014	£ Million	£ Million	£ Million	£ Million
Financial assets held for trading				
Derivatives	-	869	-	869
Trading assets				
Government bonds	32	-	-	32
Corporate bonds	-	2	-	2
European commercial paper	-	458	-	458
Loans	-	8	100	108
,	32	1,337	100	1,469
Financial assets designated at fair value				
Loans and advances to customers			287	287
Financial assets available-for-sale				
Investment securities	2,864	208		3,072
Total financial assets	2,896	1,545	387	4,828
Financial liabilities held for trading				
Derivatives	•	840	17	857
Financial liabilities designated at fair value				
Debt securities in issue	-	48	32	80
Total financial liabilities		888	49	937

⁽¹⁾ For the year ended December 31, 2014, the Group transferred no assets from Level 2 to Level 1.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Group and Company 31 December 2013	Level 1 (1) £ Million	Level 2 (1) £ Million	Level 3 £ Million	Total £ Million
Financial assets held for trading				
Derivatives	-	241	-	241
Trading assets				
Government bonds	22	-	-	22
Corporate bonds	-	143	3	146
European commercial paper	-	688	-	688
Equity	-	-	-	-
Loans*	-	201	46	247
	22	1,273	49	1,344
Financial assets designated at fair value				
Loans and advances to customers	-		6	6
Financial assets available-for-sale				
Investment securities	2,078	159	21	2,258
Total financial assets	2,100	1,432	76	3,608
Financial liabilities held for trading Derivatives	-	240	15	255
Financial liabilities designated at fair value Debt securities in issue	-	129	-	129
Total financial liabilities	-	369	15	384

⁽¹⁾ For the year ended December 31, 2014, the Group transferred no assets from Level 2 to Level 1.

The following tables present the changes in the Level 3 fair value category for the year ended December 31 2014. As discussed above, the Group classifies financial instruments as Level 3 of the fair value hierarchy when there is reliance on at least one significant unobservable input to the valuation model. In addition to these unobservable inputs, the valuation models for Level 3 financial instruments typically also rely on a number of inputs that are readily observable either directly or indirectly. The gains and losses presented below include changes in the fair value related to both observable and unobservable inputs.

The Group often hedges positions with offsetting positions that are classified in a different level. For example, the gains and losses for assets and liabilities in the Level 3 category presented in the tables below do not reflect the effect of offsetting losses and gains on hedging instruments that have been classified by the Group in the Level 1 and Level 2 categories. In addition, the Group hedges items classified in the Level 3 category with instruments also classified in Level 3 of the fair value hierarchy.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

The effects of these hedges are presented gross in the following tables:

The effects of the		Net realised gains (losses	/ unrealised		Transfers						Unrealised gains/
	At	Income		Transfers	out of		_		e	At 31	(losses) still
Group and Company	1 January	statement	Equity	into Level 3	Level 3	Purchases	Issuances	£ Million	Settlements	December £ Million	held
2014	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	& (VIIII) on	£ Million	£ Willion	
Financial assets held for trading Trading assets											
Corporate bonds	3		-	-	(4)	1	-	-	•		•
Loans	46	3			(59)	53		-		100	
	49	3	<u>:</u>	57	(63)	54	 -			100	
Financial assets designated at fair value Loans and advances to customers	6	-	-	-	-		287	(6)		287	-
Financial assets available-for-sale											
Investment securities	21	-	-	-	-	-	-	(21)	-	-	-
Total financial assets	76	3		57	(63)	54	287	(27)		387	
Financial liabilities held for trading Derivatives	15	1	-			-	-		1	17	(11)
Financial liabilities designated at fair value Debt securities in issue		2			•		30		-	32	-
Total financial liabilities	15			 -	 -	 -	30			49	(11)
Group and Company	At 1 January	Net realised, gains (losses Income statement		Transfers into Level 3	Transfers out of Level 3	Purchases	Issuances	Sales	Settlements	At 31 December	Unrealised gains/ (losses) still held
·	At	Net realised gains (losses Income) included in		out of	Purchases £ Million		Sales £ Million	Settlements £ Million	At 31	Unrealised gains/ (losses) still
Group and Company	At 1 January	Net realised gains (losses Income statement) included in Equity	into Level 3	out of Level 3		Issuances			At 31 December	Unrealised gains/ (losses) still
Group and Company 2013 Financial assets held for	At 1 January £ Million 10	Net realised gains (losses Income statement) included in Equity	into Level 3 £ Million	out of Level 3 £ Million		Issuances	£ Million		At 31 December £ Million	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives	At 1 January £ Million	Net realised, gains (losses Income statement £ Million) included in Equity	into Level 3	out of Level 3		Issuances			At 31 December	Unrealised gains/ (losses) still
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds	At 1 January £ Million 10	Net realised gains (losses Income statement £ Million) included in Equity	£ Million	out of Level 3 £ Million	£ Million	Issuances	£ Million (19)		At 31 December £ Million	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds	At 1 January £ Million 10 22 103	Net realised gains (losses Income statement £ Million (10) (25)) included in Equity £ Million	into Level 3 £ Million	out of Level 3 £ Million	£ Million	Issuances £ Million - -	£ Million - (19) (6)	£ Million	At 31 December £ Million	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds Loans Financial assets designated at fair value Loans and advances to	At 1 January £ Million 10 22 103	Net realised gains (losses Income statement £ Million (10) (25)) included in Equity £ Million	into Level 3 £ Million	out of Level 3 £ Million	£ Million	Issuances £ Million - -	£ Million - (19) (6)	£ Million	At 31 December £ Million	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds Loans Financial assets designated at fair value Loans and advances to customers Financial assets	At 1 January £ Million 10 22 103 135	Net realised gains (losses Income statement £ Million (10) (25)) included in Equity £ Million - - -	into Level 3 £ Million	out of Level 3 £ Million	£ Million	Issuances £ Million - -	£ Million (19) (6) (25)	£ Million	At 31 December £ Million	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds Loans Financial assets designated at fair value Loans and advances to customers Financial assets In vestment securities	At 1 January £ Million 10 22 103 135	Net realised gains (losses Income statement £ Million (10) (25)) included in Equity £ Million	into Level 3 £ Million	out of Level 3 £ Million (3) (83)	£ Million	Issuances £ Million - -	£ Million (19) (6) (25)	£ Million	At 31 December £ Million	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds Loans Financial assets designated at fair value Loans and advances to customers Financial assets In vestment securities Total financial assets Financial liabilities held for trading	At 1 January £ Million 10 22 103 135 6 41	Net realised gains (losses Income statement £ Million (10) . (25) . (35)) included in Equity £ Million	into Level 3 £ Million	out of Level 3 £ Million (3) (83) (86)	£ Million	Issuances £ Million - -	£ Million (19) (6) (25)	£ Million	At 31 December £ Million - 3 46 49 6 21	Unrealised gains/ (losses) still held
Group and Company 2013 Financial assets held for trading Derivatives Trading assets Corporate bonds Loans Financial assets designated at fair value Loans and advances to customers Financial assets Investment securities Total financial assets Financial liabilities held for trading Derivatives Financial liabilities	At 1 January £ Million 10 22 103 135 6 41 182	Net realised gains (losses Income statement £ Million (10) . (25) . (35)) included in Equity £ Million	into Level 3 £ Million	out of Level 3 £ Million (3) (83) (86)	£ Million	Issuances £ Million - -	£ Million (19) (6) (25)	£ Million	At 31 December £ Million - 3 46 49 6 21	Unrealised gains/ (losses) still held

Financial instruments may move to lower levels in the fair value hierarchy when factors, such as, liquidity or the observability of input parameters change. As conditions around these factors improve, financial instruments may transfer higher up the fair value hierarchy.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Level 3 positions

The key contributor to the Level 3 inventory movement during 2014 was in relation to loans and advances to customers where the Group has originated loans that it intends to sell in the near term.

Transfers between Level 3 and Level 2 were driven by movements in loans within the Emerging Markets Credit Trading business. Specifically structured emerging markets corporate loans, driven, in part, by the changes in liquidity over the year, and the uncertainty across Russia and Ukraine as we moved into Q4 2014. This limited the availability of observable broker prices, which (in certain instances) resulted in a transfer from Level 2 to Level 3.

Unobservable inputs

During the year, total changes in fair value representing a loss of £nil (2013: £9 million loss) were recognised in the profit and loss account relating to items where fair value was estimated using a valuation technique that uses one or more significant inputs that were based on unobservable market data. As these valuation techniques are based upon assumptions, changing the assumptions will change the estimate of fair value. The potential impact of using reasonably possible alternative assumptions for the valuation techniques including unobservable market data has been quantified as approximately £1.7 million (2013: £0.8 million).

Valuation uncertainty is computed on a quarterly basis across all financial instruments in which one or more of the significant input parameters are unobservable. The methodology used to derive the impact across each product is determined by applying adjustments to the price or significant model input parameters used in the valuation.

The adjustments are typically computed with reference to proxy analysis using third party data. Examples of the approach used to derive sensitivity adjustments are outlined below:

- Equity Derivatives: Valuation uncertainty is gauged from a combination of consensus market data and proxy analysis using third party data providers.
- Credit and Securitised Markets: Valuation uncertainty is gauged from a combination of consensus market data, brokers and proxy analysis using third party data providers.

2014	Fair value £ Million	Methodology	Input	Low	High
Assets	2 Million	Wethodology	при	Low	
Loans	100	Price-based	Price	89.5	104.0
Liabilities					
Debt securities in issue	32	Price-based	Price	38.0	76.6
Derivatives					_
Interest rate contracts	17	Price-based	Price	99.5	100.1

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

2013	Fair value £ Million	Methodology	Input	Low	High
Assets	(# 1,22111VII	emouorogj			
Corporate bonds	3	Price-based	Price	0.0	109.0
Loans	46	Price-based	Price	80.0	100.5
Investment securities	21	Price-based	Price	99.5	99.5
Liabilities					
Derivatives					
Interest rate contracts	15	M odel-based	Price	106.4	106.4
		Price-based	Price	99.2	99.7

Sensitivity to unobservable inputs and interrelationships between unobservable inputs

The impact of key unobservable inputs on the Level 3 fair value measurements may not be independent of one another. In addition, the amount and direction of the impact on a fair value measurement for a given change in an unobservable input depends on the nature of the instrument as well as whether the Group holds the instrument as an asset or a liability. For certain instruments, the pricing hedging and risk management are sensitive to the correlation between various inputs rather than on the analysis and aggregation of the individual inputs.

The following section describes the sensitivities and interrelationships of the most significant unobservable inputs used by the Group in Level 3 fair value measurements.

Yield

Adjusted yield is generally used to discount the projected future principal and interest cash flows on instruments, such as loans. Adjusted yield is impacted by changes in the interest rate environment and relevant credit spreads.

In some circumstances, the yield of an instrument is not observable in the market and must be estimated from historical data or from yields of similar securities. This estimated yield may need to be adjusted to capture the characteristics of the security being valued. In other situations, the estimated yield may not represent sufficient market liquidity and must be adjusted as well. Whenever the amount of the adjustment is significant to the value of the security, the fair value measurement is classified as Level 3.

Qualitative discussion of the ranges of significant unobservable inputs

The following section describes the ranges of the most significant unobservable inputs used by the Group in Level 3 fair value measurements. The level of aggregation and the diversity of instruments held by the Group lead to a wide range of unobservable inputs that may not be evenly distributed across the Level 3 inventory.

Yield

Ranges for the yield inputs vary significantly depending upon the type of security. For example, securities that typically have lower yields, such as municipal bonds, will fall on the lower end of the range, while more illiquid securities or securities with lower credit quality, such as certain residual tranche asset-backed securities, will have much higher yield inputs.

Price

The price input is a significant unobservable input for certain fixed income instruments. For these instruments, the price input is expressed as a percentage of the notional amount, with a price of 100 meaning that the instrument is valued at par. For most of these instruments, the price varies between zero to 100, or slightly above 100. Relatively illiquid assets that have experienced significant losses since issuance, such as certain asset-backed securities, are at the lower end of the range, whereas most investment grade corporate bonds will fall in the middle to the higher end of the range. The price input is also a significant unobservable input for certain equity securities; however, the range of price inputs varies depending on the nature of the position, the number of shares outstanding and other factors.

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Estimated fair value of financial instruments not carried at fair value

The table below presents the carrying value and fair value of the Group's financial instruments which are not carried at fair value.

The table excludes the values of non-financial assets and liabilities, as well as a wide range of franchise, relationship and intangible values, which are integral to a full assessment of the Group's financial position and the value of its net assets.

The fair value represents management's best estimates based on a range of methodologies and assumptions. The carrying value of short-term financial instruments not accounted for at fair value, as well as receivables and payables arising in the ordinary course of business, approximates fair value because of the relatively short period of time between their origination and expected realisation. For loans not accounted for at fair value, cash flows are discounted at quoted secondary market rates or estimated market rates if available. Otherwise, current market origination rates for loans with similar terms and risk characteristics are used. Expected credit losses are either embedded in the estimated future cash flows or incorporated as an adjustment to the discount rate used. The value of collateral is also considered. The carrying value has been disclosed as fair value where discounting does not have a material impact on the carrying value of the financial instrument.

£ Million £ Million	
Carrying Estimated	
value fair value Level 1 Level 2	Level 3
Assets	
Cash and balances at central banks 3,515 3,515 -	-
Loans and advances to banks 5,941 - 5,941 - 5,941	-
Loans and advances to customers 3,676 3,486	3,486
Investment securities 77 85 - 85	-
Other financial assets 2,253 2,253 647 1,413	193
Liabilities	
Deposits by banks 7,002 - 7,002 - 7,002	-
Customer accounts 8,021 - 8,021 - 8,021	-
Debt securities in issue 240	240
Other financial liabilities 1,786 1,786 404 1,154	228
Group Estimated fair value	e
£ Million £ Million	
2013* Carrying Estimated	
value fair value Level 1 Level 2	Level 3
Assets	
Cash and balances at central banks 4,257 4,257 -	-
Loans and advances to banks 5,771 - 5,771 - 5,771	-
Loans and advances to customers 4,103 3,871	3,871
Investment securities 93 101 - 101	-
Other financial assets 2,030 2,030 604 1,265	161
Liabilities	
Deposits by banks 7,082 - 7,082 - 7,082	-
Customer accounts 8,270 8,270 - 8,270	-
Debt securities in issue 502	502
Other financial liabilities 1,454 1,454 311 888	255

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

NOTES TO THE FINANCIAL STATEMENTS

16. Financial assets and liabilities (continued)

Company	e 3.cu			ated fair value	
	£ Mill			E Million	_
2014	Carrying value	Estimated fair value	Level 1	Level 2	Level 3
Assets	varue	tan value	Lewil	Level 2	Level 5
Cash and balances at central banks	3,515	3,515	3,515	-	-
Loans and advances to banks	5,939	5,939	, -	5,939	-
Loans and advances to customers	3,676	3,486	_	-	3,486
Investment securities	77	85	-	85	, <u>-</u>
Other financial assets	2,253	2,253	647	1,413	193
Liabilities [.]					
Deposits by banks	7,039	7,039	-	7,039	=
Customer accounts	8,021	8,021	-	8,021	-
Debt securities in issue	240	240	-	-	240
Other financial liabilities	1,785	1,785	404	1,154	227
Company			Estin	nated fair valu	e
	£ Mil	lion		£ Million	
2013	Carrying	Estimated			
	value	fair value	Level 1	Level 2	Level 3
Assets					
Cash and balances at central banks	4,257	4,257	4,257	-	-
Loans and advances to banks	5,768	5,768	-	5,768	-
Loans and advances to customers	4,103	3,871	-	-	3,871
Investment securities	93	101	-	101	-
Other financial assets	2,030	2,030	604	1,265	161
Liabilities				•	
Deposits by banks	7,118	7,118	· -	7,118	-
Customer accounts	8,270	8,270	-	8,270	-
Debt securities in issue	502	502	-	-	502
Other financial liabilities	1,449	, 1,449	311	888	250

NOTES TO THE FINANCIAL STATEMENTS

17. Loans and advances to customers

	Group and Company		
•	2014	2013*	
	£ Million	£ Million	
Charge and credit card debtors	-	190	
Corporate loans	3,001	3,512	
Consumer loans	7	20	
Other corporate loans	708	517	
Total loans and advances to customers held at amortised cost	3,716	4,239	
Less: allowance for losses on loans (Note 18)	(40)	(136)	
Corporate and other loans held at fair value	287	6	
Total loans and advances to customers	3,963	4,109	

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

During the year the Group disposed of its remaining Consumer Banking loans in Greece. See Note 11 – 'Discontinued operations' for further details.

Included in Other corporate loans in 2014 are loans that the Group has originated and intends to sell in the short term and have therefore been classified as 'Trading' in Note 16 'Financial assets and liabilities'. Included within Corporate loans in the prior year are loans that have been designated at fair value through profit or loss as the Group managed these loans and advances on a fair value basis in accordance with its investment strategy. At 31 December 2014 the maximum exposure to credit risk on loans and advances at fair value through profit or loss was £287 million (2013: £6 million). The change in the fair value recognised on these corporate loans amounted to a £18 million loss (2013: £nil) included within net income on items at fair value through profit and loss. The cumulative loss in the fair value recognised on these commercial loans amounted to £18 million (2013: £25 million) due to the fact that the loans designated at fair value as at 31 December 2013 were sold during the current year.

Other corporate loans include loans that are advanced by the Private Banking business within Citicorp which may include loans that have residential or commercial property as collateral or security.

Other corporate loans include finance lease receivables

•	Group and C	d Company	
Gross investment in finance leases receivable:	2014 £ Million	2013 £ Million	
No later than 1 year	. 15	-	
Later than 1 year and no later than 5 years	-	16	
		16	
Unearned future income on leases	-	-	
Net investment in finance leases	15	16	
The net investment in finance leases may be analysed as follows:			
	Group and	Company	
	2014	2013	
Expiring:	£ Million	£ Million	
No later than 1 year	15	-	
Later than 1 year and no later than 5 years	-	16	
	15	16	

At 31 December 2014 aggregate rental receivables with respect to finance leases in the Group were £15 million (2013: £16 million).

NOTES TO THE FINANCIAL STATEMENTS

18. Allowances for loans and advances

	Gro	up	Com	Company	
	2014	2013	2014	2013	
	£ Million	£ Million	£ Million	£ Million	
At 1 January	136	232	136	234	
Write-offs	(13)	(25)	(13)	(25)	
Net credit (gains)/losses	(7)	40	(7)	38	
Disposals	(73)	(117)	(73)	(117)	
Foreign currency translation adjustments	(3)	6	(3)	6	
At 31 December	40	136	40	136	
Individual assessment	10	19	10	19	
Collective assessment	30	117	30	117	
	40	136	40	136	

Net credit losses in the above table exclude write offs and recoveries that are recognised directly in the income statement.

19. Derivative financial instruments

Group and Company	2014	2013		
	Fair va	lue	Fair value	
	Asset	Liability	Asset	Liability
	£ Million	£ Million	£ Million	£ Million
Exchange rate related contracts				
Forwards and futures	383	352	106	84
Currency swaps	254	261	116	124
Options	1	1	2	2
•	638	614	224	210
Interest rate related contracts				
Interest rate swaps	220	233	14	30
Options	9	9	-	_
	229	242	14	30
Equity related contracts	•			
Options	1	1	1	1
Swaps	1	-	2	14
•	2	1	3	15
Total derivative contracts	869	857	241	255

NOTES TO THE FINANCIAL STATEMENTS

19. Derivative financial instruments (continued)

Net investment hedges

The Group uses forward exchange contracts to hedge the foreign currency translation risk on its net investment in the Greece branch. The fair value of derivatives designated as net investment hedges is as follows:

•	20	2014 Fair value		2013 Fair value	
	Fair ·				
	Asset £ Million	Liability £ Million	Asset £ Million	Liability £ Million	
'Instrument type					
Foreign exchange	-	24		10	
		24		10	

The ineffectiveness recognised in profit or loss that arises from hedges of net investments in foreign operations was £nil in the year (2013: £nil).

20. Trading assets

Group and Company	2014 £ Million	2013 £ Million
Government bonds	32	22
Corporate bonds	. 2	146
European commercial paper	458	688
Loans	108	247
	600	1,103

21. Investment securities

21. Investment securities		
Group and Company	2014 £ Million	2013 £ Million
	Available-f	for-sale
Debt securities - at fair value: - listed - unlisted	1,575 1,484	2,242
Equity securities - at fair value: - unlisted	13	16
•	3,072	2,258
	Held-to-m	aturity
Debt securities - at amortised value: - listed	77	93
	77	93
Total investment securities	3,149	2,351

NOTES TO THE FINANCIAL STATEMENTS

21. Investment securities (continued)

During 2008 the Group and Company transferred financial assets previously classified as available-for-sale to held-to-maturity due to the Group and Company's future intentions in respect of these identified financial assets. For both Group and Company available-for-sale assets with a fair value at the date of transfer of £1,290 million were transferred to held-to-maturity. As at 31 December 2014 these assets had a fair value of £85 million (2013: £101 million). If the assets had remained as available-for-sale a cumulative gain of approximately £8 million (2013: £8 million) would have been recognised in the statement of other comprehensive income.

22. Shares in subsidiary undertakings

The movement in the Company's investments in the share capital of subsidiary undertakings was as follows:

	2014 £ Million	2013 £ Million
At 1 January	25	39
Disposals/transfers	-	(11)
Losses from impairment	-	(3)
At 31 December	25	25

The Company cash flow statement discloses the consideration of £nil (2013: £19 million) received for sale of shares in subsidiary undertakings.

Details of principal Group subsidiary undertakings held at 31 December 2014 are as follows:

	Country of		% holding in
Name	incorporation	Nature of business	ordinary share capital
CitiCapital Leasing (March) Limited	England	Lease finance	100%
CitiCapital Leasing (June) Limited	England	Lease finance	100%

CitiCapital Leasing (March) Limited has an accounting period ending on 31 March. CitiCapital Leasing (June) Limited has an accounting period ending on 30 June. For the purpose of preparing these consolidated financial statements, management accounts of these two companies for the year ended 31 December 2014 have been used.

On 3 January 2014 Diners Club UK Limited, a subsidiary of the Company, was liquidated. The activities of the subsidiary did not have a material impact to the position or performance of the Group during the current or prior year.

In 2013 the Company impaired its investment in Diners Club UK Limited by £3 million.

On 8 August 2013 the Company sold its investment in EMSO Partners Limited for a consideration of £19 million (\$30 million); please refer to Note 12 – 'Profit on sale of subsidiary undertakings'. During the prior year EMSO Partners Limited paid an interim dividend of £11 million following a process to reduce its capital by £8 million which was included in the distribution to the Company. The realised profit on disposal was £7 million.

NOTES TO THE FINANCIAL STATEMENTS

23. Involvement with unconsolidated structured entities

The table below describes the types of structured entities (SE) that the Group does not consolidate but which it holds an interest.

Type of structured entity	Nature and purpose	Interest held by the Group	Total assets £ million
Asset-Based Financing	Aircraft Financing	- Investment in Capital - Fees - Commitment to lend	486
	These vehicles are funded via a sydnicate of lenders		
Non-Agency-Sponsored Mortgage Securitizations	Securitisation vehicle for loans and advances	Invesments in notes issued by the vehicles	85
	These vehicles are financed through the issue of notes to investors		

The table below sets out an analysis of carrying amounts of interests held by the Group in unconsolidated structured entities and the maximum exposure to loss.

Carrying amount	Loans and			
•	Advances to	Total funded	Unfunded	
	Customers	exposure	exposure	
31 December 2014	£ Million	£ Million	£ Million	
Asset-Based Financing	389	389	-	
Non-Agency-Sponsored Mortgage Securitizations	-	-	-	
Total	389	389	-	

During the year no financial support was provide to an unconsolidated SE.

The asset balances for unconsolidated SEs where the Group has significant involvement represent the most current information available to the Group. In most cases, the asset balances represent an amortised cost basis without regard to impairments in fair value, unless fair value information is readily available to the Group.

The maximum funded exposure represents the balance sheet carrying amount of the Group's investment in the SE. It reflects the initial amount of cash invested in the SE adjusted for any accrued interest and cash principal payments received. The carrying amount may also be adjusted for increases or declines in fair value or any impairment in value recognised in the income statement. The maximum exposure of unfunded positions represents the remaining undrawn committed amount, including liquidity and credit facilities provided by the Group.

Asset Based Financing

The Group provides loans and other forms of financing to SEs that hold assets. Those loans are subject to the same credit approvals as all other loans originated or purchased by the Group. The Group does not have the power to direct the activities that most significantly impact these SEs economic performance, and thus it does not consolidate them.

Non-Agency-Sponsored Mortgage Securitisation

Non-agency sponsored mortgage securitisations are where the Group has securitised mortgage loans via a privatelabel (rather than government sponsored). The Group does not consolidate the non agency sponsored securitisation as it is not the servicer with the power to direct the significant activities of the entity.

The Group does not consider itself to be a sponsor to any SE's at the year end.

NOTES TO THE FINANCIAL STATEMENTS

24. Goodwill and intangible assets

Group and Company	Goodwill £ Million	Client intangible £ Million	Computer software £ Million	Total £ Million
Cost				
At 1 January 2014	35	30	275	340
Additions	-	-	105	105
Disposals	-	-	(28)	(28)
Write offs	-	(13)	(20)	(33)
Exchange rate adjustments	(1)	(1)	(2)	(4)
At 31 December 2014	34	16	330	380
Amortisation and impairment losses			•	
At 1 January 2014	19	19	121	159
Write offs	-	(4)	(19)	(23)
Amortisation	-	3	45	48
Exchange rate adjustments	-	(2)	(4)	(6)
At 31 December 2014	19	16	143	178
Net carrying value	•			
At 31 December 2014	15		187	202
At 31 December 2013	16	11	154	181
At 1 January 2013	16	14	106	136

For the purpose of testing goodwill for impairment, the Group determines the recoverable amount of its cash generating units on the basis of value in use and management's review of the recoverable amount. The recoverable amount is determined using a model based on the discounted cash flow method. The cash flow projections are based on business plans approved by management covering a five year period, or greater if deemed appropriate by management.

Goodwill was allocated to the Netherlands and the UK. The cash flow projections in respect of the Netherlands (Direct custody and clearing business) cover a ten year period and the cash flow projections in respect of the UK (Fund administration business) cover a ten year period as management believe this is a reasonable expectation of the length of the client relationships which have been acquired.

The cash flows used to estimate the operating profit projections reflects the current market assessment of the risk of the cash generating units. Operating profit represents the operating profit in the business plans, approved by management and as such reflects the best estimate of future profits based on both historical experience and expected growth rates.

The discount rate used to estimate the Netherlands cash flows is the EURIBOR rate. The discount rate used to estimate the UK Fund administration business cash flows is based on a review of comparable companies and relevant market data. The 10 year average of 10 year UK Gilt rate acts as the risk free rate and the stock price volatility of comparable companies acts as market risk rate. The key assumptions reflect past experience or, if appropriate, consider external sources of information.

There was no evidence of impairment arising from the review of the goodwill for the Netherlands and the UK.

A summary of the allocation of goodwill with the units is presented below:

Cash generating unit	Goodwill	Growth Discount ra		ount rate
	at 31 December 2014	rate	2014	2013
Institutional Clients Group	£Million			
- Netherlands (Direct custody and clearing business)	10	(5.52)%	0.32%	0.56%
- UK Fund administration business	5	11.50%	11.00%	17.00%

NOTES TO THE FINANCIAL STATEMENTS

24. Goodwill and intangible assets (continued)

The model is most sensitive to changes in the growth rate. The negative growth rate is a result of management's assessment of the Target2-Securities settlement platform implementation across Europe in 2016. In undertaking the impairment review the discount rate was stressed fourfold. This also indicated that no-impairment of the goodwill was necessary. Management believes that reasonable changes in key assumptions used to determine the recoverable amounts would not result in a material impairment.

25. Property, plant and equipment

Group and Company	Leas ehold improvements	Vehicles, furniture and equipment	Total
	£ Million	£ Million	£ Million
Cost			
At 1 January 2013	30	546	576
Additions	4	28	32
Disposals	-	(7)	(7)
Write offs	-	(8)	(8)
Exchange rate adjustments	1	1	2
At 31 December 2013 / 1 January 2014	35	560	595
Additions	7	75	82
Disposals	-	(18)	(18)
Write offs	(22)	(20)	(42)
Exchange rate adjustments	(2)	(3)	(5)
At 31 December 2014	18	594	612
<u>Depreciation</u>			
At 1 January 2013	26	455	481
Charged in year	2	37	39
Disposals	-	(1)	(1)
Write offs	-	(7)	. (7)
Exchange rate adjustments	1	. (1)	-
At 31 December 2013 / 1 January 2014	29	483	512
Charged in year	1	37	38
Disposals	-	(3)	(3)
Write offs	(22)	(20)	(42)
Exchange rate adjustments	(2)	(3)	(5)
At 31 December 2014	6	494	500
Net book value			
At 31 December 2014	12	100	112
At 31 December 2013	6	77	83
At 1 January 2013	4	91	95
•			•

NOTES TO THE FINANCIAL STATEMENTS

26. Other assets

	Group and	Group and Company	
	2014	2013*	
	£ Million	£ Million	
Receivables from unsettled regular way trades	910	601	
Secondary loan trading	503	664	
Pending securities transactions past settlement date	385	278	
Margin account receivables	262	326	
Other balances	193	161	
	2,253	2,030	

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

27. Deferred income tax

Deferred income taxes are calculated on all temporary differences under the liability method using an effective rate of 20% for 2014 (2013: 20%).

The movement on the deferred income tax account is as follows:

	Group		Company	
	2014	2013	2014	2013
	£ Million	£ Million	£ Million	£ Million
At 1 January	214	210	213	209
Additions / Transfers	(2)	(2)	(3)	(3)
Income statement credit / (charge) (Note 13)	(36)	1	(36)	1
Tax reflected in equity (Note 13)	16	4	16	4
Exchange differences	(3)	2	(2)	2
At 31 December	189	215	188	213

Management expects, based on future profit forecasts and planning actions that the deferred tax asset will be utilised over the next 4-5 years.

IAS 12 states that the deferred tax assets and liabilities should be measured at the tax rates that are expected to apply to the period when the asset is realised or the liability settled based on tax rates that have been enacted or substantively enacted by the balance sheet date.

The UK Government announced that the corporation tax rate will reduce to 20% from 1 April 2015. The reduction in corporation tax rate to 23% was enacted in July 2012 and the reduction in corporation tax rate to 21% and 20% was enacted in July 2013. Deferred tax in the UK has been recognised at 20% which was the rate substantively enacted at 31 December 2014.

NOTES TO THE FINANCIAL STATEMENTS

27. Deferred income tax (continued)

Deferred income tax assets and liabilities are attributable to the following items:

	Group		Company	
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Deferred income tax liabilities				
Other temporary differences	1	1	-	•
-	1	1		
Deferred income tax assets				
Accelerated tax depreciation	130	109	130	109
Pensions and other post retirement benefits (Note 14)	25	16	25	16
Provision for loan impairment	1	1	1	1
Other temporary differences	15	25	13	22
Tax losses carried forward	19	65	19	65
_	190	216	188	213

The deferred tax charge in the income statement comprises the following temporary differences:

	Group		Company	
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Accelerated tax depreciation	(21)	(29)	(21)	(29)
Pensions and other post retirement benefits	8	1	8	1
Allowances for loan losses	1	1	1	1
Provisions and other temporary differences	2	(3)	2	(3)
Tax losses carried forward	46	29	46	29
	. 36	. (1)	36	(1)

NOTES TO THE FINANCIAL STATEMENTS

28. Debt securities in issue

Group and Company	2014 £ Million	2013* £ Million
Equity linked medium term notes	47	105
Float rate medium term notes	156	24
Fixed rate long term notes	117	502
	320	631

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

The equity linked medium term notes have been designated at fair value through profit and loss. The current year change in fair value attributable to changes in credit risk on these financial liabilities was a gain of £2 million (2013: £4 million loss).

29. Other liabilities

,	Group		Com	pany
	2014	2013*	2014	2013
	£ Million	£ Million	£ Million	£ Million
Trade finance acceptances	10	-	10	-
Retirement benefit obligations (Note 14)	123	80	123	80
Payables from unsettled regular way trades	882	472	882	472
Secondary loan trading	272	416	272	416
Pending securities transactions past settlement date	404	275	404	275
Other balances	218	291	217	286
-	1,909	1,534	1,908	1,529

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

NOTES TO THE FINANCIAL STATEMENTS

30. Provisions for liabilities

Group and Company	Restructuring p		Other provis		Total £ Million	1 .
	2014	2013	2014	2013	2014	2013
At 1 January	9	5	58	35	67	40
Charge against profits	-	9	-	22	-	31
Provisions utilised	(8)	(5)	(5)	-	(13)	(5)
Release of provisions	-	-	(19)	-	(19)	-
Exchange adjustments	(1)	-	-		(1)	-
Other movements	-	-	-	1	-	1
At 31 December		9	34	58	34	67

The "restructuring provision" related to the provision for the cost of staff redundancies. This balance was fully utilised in 2014.

The "other provisions" relate to provisions for undrawn loan commitments and potential litigation provisions, which are assessed on a case by case basis, taking into account legal advice for each case.

31. Capital and reserves

Further details regarding capital and reserves movements are shown in the Consolidated and Company Statement of Changes in Equity on pages 21 and 26.

The capital reserve includes the capital contributions from the parent company which are distributable and £137 million of non-distributable reserves.

Interim dividends paid in the year were £nil (2013: £nil). The Directors do not recommend the payment of a final dividend (2013: £nil).

The translation reserve comprises all foreign exchange differences arising from the translation of the financial statements of foreign operations.

The fair value reserve includes the cumulative net change in the fair value of available-for-sale investments until the investment is derecognised or impaired.

The equity reserve is the fair value movement of share based incentives issued.

NOTES TO THE FINANCIAL STATEMENTS

32. Share capital

Allotted, called-up and fully paid	2014 £ Million	2013 £ Million
1,757,011,711 sterling ordinary shares of £1 each	1,757	1,757
Ordinary shares of £1 each	2014 Shares	2013 Shares
At 1 January and 31 December	1,757,011,711	1,757,011,711

All ordinary shares confer identical rights in respect of capital, dividends, voting and otherwise.

33. Cash and cash equivalents

For the purposes of the cash flow statement, cash and cash equivalents comprise the following balances with original maturity of less than three months:

	Group		Con	pany
	2014 £ Million	2013 £ Million	2014 £ Million	2013 £ Million
Cash and balances at central banks	3,515	4,257	3,515	4,257
Loans and advances to banks mature within 3 months	5,248	5,631	5,248	5,628
•	8,763	9,888	8,763	9,885

34. Related party transactions

The Company is a wholly owned subsidiary undertaking of COHBL, which is incorporated in the Bahamas. The largest group in which the results of the Group are consolidated is that headed by Citigroup Inc. which is incorporated in the United States. The Group and Company define related parties as the Board of Directors, their close family members, parent and fellow subsidiaries and associated companies.

A number of arm's length transactions are entered into with related parties.

NOTES TO THE FINANCIAL STATEMENTS

34. Related party transactions (continued)

These include loans and deposits that provide funding to Group companies as well as derivative contracts used to hedge residual risks that are included in the other assets and other liabilities balances.

Various services are provided between related parties and these are all also provided at arm's length. No provisions have been recognised in respect of loans given to related parties (2013: £nil). The tables below summarise balances with related parties where COHBL (2013: CHBL) is the parent undertaking. There were no related party transactions with the ultimate parent company, Citigroup Inc.

		2014	
Group	Parent undertaking	Other Citigroup	Total
Assets	£ Million	undertakings	£ Million
Loans and advances to banks	-	5,868	5,868
Other assets and derivatives	-	1,644	1,644
Liabilities			
Deposits by banks	-	6,796	6,796
Accruals and deferred income	=	11	11
Other liabilities and derivatives	-	596	596
Off balance sheet			_
Guarantees issued by the Group	-	9	9
Income statement			10
Interest and similar income	-	10	10
Interest expense and similar charges Net fee and commission income	-	(25) 20	(25) 20
Net income on items at fair value through profit and loss	-	(94)	(94)
Other operating income	-	117	117
General and administrative expenses	-	209	209
		2013	
Group	Parent	Citigroup	
	undertaking	undertakings	Total
•	£ Million	£ Million	£ Million
Assets			
Loans and advances to banks	-	5,269	5,269
Prepayments and accrued income	-	4	4
Other assets and derivatives	-	887	887
Liabilities			
Deposits by banks	-	6,537	6,537
Accruals and deferred income	-	18	18
Other liabilities and derivatives	-	202	202
Off balance sheet			
Commitments and contingencies	-	46	46
Guarantees issued by the Group	-	5	5
Income statement			
Interest and similar income	-	14	14
Interest expense and similar charges	-	(36)	(36)
Net fee and commission income	-	24	24
Net income on items at fair value through profit and loss	-	(2)	(2)
Other operating income	-	91	91
General and administrative expenses	-	137	137

NOTES TO THE FINANCIAL STATEMENTS

34. Related party transactions (continued)

	2014			
Company	Parent undertaking £ Million	Subsidiary undertakings £ Million	Citigroup undertakings £ Million	Total £ Million
Assets				
Loans and advances to banks	-	-	5,865	5,865
Other assets and derivatives	-	-	1,644	1,644
Liabilities				
Deposits by banks	-	36	6,796	6,832
Accruals and deferred income	-	-	11	11
Other liabilities and derivatives	-	-	588	588
Off balance sheet	•			
Guarantees issued by the Group	-	-	9	9
Income statement				
Interest and similar income	-		10	10
Interest and similar theories	_	_	(25)	(25)
Net fee and commission income	-	-	20	20
Net income on items at fair value through profit and loss	=	-	(94)	(94)
Other operating income	-	-	117	117
General and administrative expenses	-	-	209	209
Company			Citigroup undertakings	Total
	£ Million	£ Million	£ Million	£ Million
Assets				
Loans and advances to banks	-	-	5,266	5,266
Prepayments and accrued income	-	-	4	4
Other assets and derivatives	-	-	887	887
Liabilities				
Deposits by banks	_	36	6,537	6,573
Accruals and deferred income	_	-	18	18
Other liabilities and derivatives	-	-	194	194
Off balance sheet Commitments and contingencies			46	46
Guarantees issued by the Group	_	_	5	5
Guarantees issued by the Group		_	3	,
Income statement				1.4
Interest and similar income	-	•	14	14
Interest expense and similar charges	-	-	(36)	(36)
Net fee and commission income	-	-	25	25
Net income on items at fair value through profit and loss	-	-	(2)	(2)
Other operating income	-	-	91	91
General and administrative expenses	-	30	145	175

NOTES TO THE FINANCIAL STATEMENTS

34. Related party transactions (continued)

Directors' remuneration

Directors' compensation for the year comprises:

	2014 £ 000's	2013 £ 000's
Salaries and other short-term benefits	942	1,072
Post-employment benefits	27	38
Share-based payments	632	847
	 1,601	1,957

Contributions to defined benefit and money purchase schemes are accruing to six of the Directors (2013: seven). Eight of the Directors (2013: eight) of the Company participate in Citigroup share and share option plans and during the year none of the Directors (2013: none) exercised options. The emoluments for the highest paid Director were £687,145 (2013: £896,685) with £403,147 (2013: £546,973) being share based compensation and accrued pension of £2,494 (2013: £2,417). During the year the highest paid Director did not exercise share options. The Directors benefit from qualifying third party indemnity provisions in place during the financial year and at the date of this report.

Directors' emoluments are allocated based on the apportionment of time incurred by the Directors for services to the Group. When Directors are employed by other Citigroup companies, the Group does not incur any charge for these costs.

35. Pledged assets

Group and Company

Financial assets pledged to secure liabilities

The total carrying value of financial assets that have been pledged as collateral for liabilities at 31 December 2014 was £747 million (2013: £993 million). These transactions are conducted under terms that are usual and customary to standard lending activities and include assets pledged to ECB as part of the Long Term Repo Operations (LTRO).

Collateral accepted as security for assets

The fair value of assets accepted as security for lending activities at 31 December 2014 was £5,313 million (2013: £4,297 million). The fair value of the collateral that has been repledged at 31 December 2014 was £1,330 million (2013: £799 million). These transactions are generally conducted under terms that are usual and customary for standard secured lending activities. The Group, as the secured party, has the right to sell or repledge such collateral, subject to the Group returning equivalent securities upon completion of the transaction. This right is used primarily to cover short sales, securities loaned and securities sold under repurchase agreements.

NOTES TO THE FINANCIAL STATEMENTS

36. Contingent liabilities and commitments

The table below gives the nominal principal amounts and risk weighted amounts of contingent liabilities and commitments. The nominal principal amounts indicate the volume of business outstanding at the balance sheet date and do not represent amounts at risk. The risk weighted amounts have been calculated in accordance with the FCA/PRA guidelines on capital adequacy.

Group and Company	201	14	2013		
	Contract Amount	Risk weighted amount*	Contract amount	Risk weighted amount*	
	£ Million	£ Million	£ Million	£ Million	
Contingent liabilities					
Guarantees and irrevocable letters of credit	1,574	1,260	1,565	1,203	
Commitments					
Other commitments:					
 documentary credits, short term trade related transactions and other undrawn formal standby facilities, credit 	60	30	10	4	
lines and other commitments to lend:					
- less than 1 year	1,542	613	2,132	603	
- 1 year and over	9,162	3,720	8,518	3,565	
	10,764	4,363	10,660	4,172	

^{*} Unaudited.

The Group has granted to various banks and other entities a number of fixed and floating charges over certain holdings in securities, properties, collateral and monies held by or on behalf of such banks or other entities, including charges relating to the Group's participation in clearance/settlement systems. These transactions are conducted under terms that are usual and customary to standard lending, and securities borrowing and lending activities.

The Group has recognised a provision for undrawn commitments which is disclosed in Note 30 – 'Provisions for liabilities', 'Other provisions'.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management

Objectives, policies and strategies

The provision of credit, together with transacting in financial instruments is fundamental to the Group's business. The risks associated with financial instruments and the credit exposures from lending are significant components of the overall risks faced by the Group.

The purpose for which the Group holds or issues financial instruments can be classified into four main categories:

- Customer loans and deposits: Customer loans and deposits (both retail and institutional) form a large part of the Group's business. The Group has detailed policies and strategies in respect of its customer loans and deposits that seek to minimise the risks associated with these financial instruments.
- Investment securities: The Group holds securities, excluding strategic investments, for use on a continuing basis in the Group's activities. The objective of holding such financial instruments is primarily to support collateral requirements of cash and securities clearing and to support liquidity management.
- Finance: Financial instruments are used to manage the Group's balance sheet in terms of minimising market risk and to support liquidity management. Responsibility for overseeing and implementing balance sheet management lies with the Group's Treasury department. In prior years the Group has also issued financial instruments to fund that portion of the Group's assets not funded by customer deposits.
- Hedging: Where financial instruments form part of the Group's interest rate management strategy, they are classified as economic hedges. The objective for holding financial instruments as hedges is to match or minimise the risk arising from adverse movements in interest rates, exchange rates, credit or equity prices. Cash products are the main instruments used for economically hedging the balance sheet.

In the normal course of business, the Group enters into a variety of derivative transactions principally in the interest rate, foreign exchange, credit and equity markets. They are used principally to provide financial services to customers. Derivatives are also used to economically hedge or modify risk exposures arising on the balance sheet from a variety of activities, including lending and securities investment. Most of the counterparties to the Group's derivative transactions are banks and other financial institutions.

The risks involved in activities mentioned above include market, credit, liquidity and operational risk which form the object of the Citigroup's risk management framework. The latter is defined by the Chief Risk Officer and is designed to balance corporate oversight with clearly defined independent risk management functions, to monitor, evaluate and manage the principal risks, with appropriate consideration at a subsidiary level.

The past year has seen a continuation of the challenging operating environment as macroeconomic concerns in the Eurozone affected market confidence which continued to impact the Group's business and the results of its operations. The performance of the UK and European economies influences liquidity and pricing, counterparty demand for credit, and the risk of delinquency or default, all of which can negatively impact the Group's credit exposure. Although credit exposures are regularly reviewed, in these market circumstances default risk may arise from events or circumstances that are difficult to foresee.

Market uncertainty places additional importance on the risk management policies and procedures which are outlined below. The Group believes that effective risk management is of primary importance to its overall operations. Accordingly, the Group seeks to maintain a comprehensive risk management process to monitor, evaluate and manage the principal risks it assumes in conducting its activities.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Objectives, policies and strategies (continued)

Citigroup's and intrinsically the Group's risk management framework is based on the following principles:

- a defined risk appetite, aligned with business strategy;
- accountability through a common framework to manage risks;
- risk decisions based on transparent, accurate and rigorous analytics;
- a common risk capital model to evaluate risks;
- expertise, stature, authority and independence of risk managers; and
- risk managers empowered to make decisions and escalate issues.

Risk management

Citigroup manages risk across three dimensions; businesses, regions and critical products. Each of the major business groups has a Business Chief Risk Officer who is the focal point for risk decisions (such as setting risk limits or approving transactions) in the business.

There are also Regional Chief Risk Officers, accountable for the risks in their geographic area and who are the primary risk contact for the regional business heads and local regulators. In addition, there are Product Risk Officers for those areas of critical importance to Citigroup such as real estate and fundamental credit. The Product Risk Officers are accountable for the risks within their Specialty and they focus on Specific areas across businesses and regions. The Product Risk Officers serve as a resource to the Chief Risk Officer, as well as to the Business and Regional Chief Risk Officers, to better enable the Business and Regional Chief Risk Officers to focus on the day-to-day management of risks and respond in a timely fashion to business needs. Risk management within the Group is overseen by the Regional Risk Manager along with the Risk Managers for the different risk types within the region, such as credit risk, market risk, liquidity risk and operational risk.

The Citigroup risk organisation also includes a Business Management team who seek to ensure that the risk organisation has the appropriate infrastructure, processes and management reporting. This team, which supports risk management within the Group, includes:

- the risk capital group, which continues to enhance the risk capital model so that it is consistent across all business activities;
- the risk architecture group, which seeks to ensure integrated systems and common metrics, and thereby facilitates aggregation and stress testing of exposures across the institution;
- the enterprise risk management group, which focuses on improving the effectiveness of existing controls while increasing accountability and eliminating redundancy; and
- the office of Strategic Regulatory Relationships and the Chief Administrative Officer, which focuses on critical regulatory relationships as well risk communications.

The Group utilises Citigroup's risk management model and organisation, with its multi-dimensional risk oversight and its people, processes and systems to ensure robust oversight of entity risks. In addition, the Group has entity specific risk management and controls, to ensure local challenge to risk taking and ensuring that the global Citigroup approach is appropriate for the Group.

Risk aggregation and stress testing

The Citigroup Chief Risk Officer, as noted above, is responsible for monitoring and controlling major risk exposures and concentrations across the organisation. This means aggregating risks, within and across businesses, as well as subjecting those risks to alternative stress scenarios in order to assess the potential economic impact they may have on the Citigroup. This aggregation is also performed at a Group level.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Risk management (continued)

Stress tests are undertaken across Citigroup and the Group which includes mark-to-market, available-for-sale and amortised cost portfolios. These firm-wide stress reports measure the potential impact to Citigroup, the Group and its component businesses, including the risk of very large movements in a number of key risk factors (e.g. interest rates, credit spreads), as well as the potential impact of a range of historical and hypothetical forward-looking systemic stress scenarios.

Supplementing the stress testing described above, Risk Management provides periodic updates to senior management and the Board of Directors on significant potential exposures of the Group arising from risk concentrations, financial market participants and other systemic issues. These risk assessments are forward-looking exercises, intended to inform senior management and the Board of Directors about the potential economic impacts to Citigroup and the Group that may occur directly or indirectly, as a result of hypothetical scenarios, based on judgmental analysis from independent risk managers.

The stress testing and risk assessment exercises are a supplement to the standard limit-setting and risk capital exercises described later in this section, as these processes incorporate events in the marketplace and within the Group that impact the firm's view of the form, magnitude, correlation and timing of identified risks that may arise. In addition to enhancing awareness and understanding of potential exposures within the Group, the results of these processes serve as the starting point for developing risk management and mitigation strategies.

A Citi-wide (including an EMEA-based) Business Practices Committee (BPC) reviews practices involving potentially significant reputational or franchise issues. These committees review whether Citi's business practices have been designed and implemented in a way that meets the highest standards of professionalism, integrity and ethical behaviour.

Additional committees ensure that product risks are identified, evaluated and determined to be appropriate for Citi and its customers, including the existence of necessary approvals, controls and accountabilities.

The New Product Approval Committee (NPAC) is designed to ensure that significant risks, including reputation and franchise risks, in a new ICG product or service or complex transaction, are identified and evaluated, determined to be appropriate, properly recorded for risk aggregation purposes, effectively controlled, and have accountabilities in place.

The Consumer Product Approval Committee (CPAC) approves new products, services, channels or geographies for GCB. Each region has a regional CPAC, and a global CPAC addresses initiatives with high anti-money-laundering (AML) risk or cross-border elements.

The Investment Products Risk (IPR) Committee oversees two product approval committees that facilitate analysis and discussion of new retail investment products and services created and/or distributed by Citi. The Manufacturing Product Approval Committee is responsible for reviewing new or modified products or transactions created by Citi that are distributed to individual investors as well as third-party retail distributors. The Distribution Product Approval Committee (DPAC) approves new investment products and services, including those created by third parties as part of Citi's "open architecture" distribution model, before they are offered to individual investors via Citi distribution businesses (e.g., private bank, consumer, etc.).

In October 2014 a CIL Risk Committee was established, with the aim to assist the Board in fulfilling its responsibility with respect to oversight of the risks the Group faces in managing its credit, market, liquidity, operational and certain other risks and their alignment with the Group's strategy, capital adequacy and the macroeconomic environment and development of a strategy to manage these risks. This was pursued in order to strengthen local risk governance and ensure necessary prioritisation of local risk and regulatory objectives of the Group, at the same time maintaining their alignment with Citi's global risk strategy. The CIL Risk Committee meets not less than quarterly.

Along with the processes described above, the following sections summarise the processes that were in place during 2014 for managing the Group's major risks.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Market risk

Market risk (and namely the price risk component) is the risk to earnings or capital from adverse changes in market factors such as interest rates, foreign exchange rates, credit, equity and commodity prices, as well as their implied volatilities and other higher order factors. Price risk is measured using various tools including, Interest Rate Gap Analysis, Interest Rate Exposure (IRE) limits, stress and scenario analysis which are applied to interest rate risk arising in the non-trading portfolios and factor sensitivity limits, Value-at-Risk (VaR) and stress and scenario analysis which are applied to the trading portfolios. At the discretion of Market Risk Management, VaR can sometimes be applied to the non-trading portfolio as a complementary measure.

Independent Risk Management is tasked to establish an effective risk management process, including defining policies and procedures and appropriate market risk controls and limits taking into account where appropriate business considerations. It is supplemented by appropriate senior Business and Corporate management risk oversight.

The market risk limit structure clearly defines approved risk profiles and follows the principles and parameters of Citigroup's global as well as the Group's overall risk appetite.

In addition the Group has a defined risk appetite framework supplemented by a daily VaR limit with monthly and quarterly reporting to the senior management and the Boards of Directors respectively. The CIL legal entity VaR reports are circulated daily for monitoring of the VaR usage against the overall VaR limit. Exposure that approaches or exceeds the limit is escalated within market risk management and to the CIL Market Risk Manager and the CIL Legal Entity Risk Manager, with necessary actions taken.

Management of this process begins with the professionals who work most closely with the specific customers, products and markets and extends up to the senior executives who manage these businesses with complementary aggregation up to the country level. In all cases, the businesses are ultimately responsible for the market risks they take and for remaining within their defined limits.

VaR methodology

VaR estimates the potential decline in the value of a position or a portfolio, under normal market conditions, over a Specified holding period and confidence level. The VaR methodology developed and applied at Citigroup global level is also used at subsidiary level, including the Group. The Citigroup standard is a one-day holding period, at a 99% confidence level. The VaR methodology incorporates the factor sensitivities of the trading portfolio and the volatilities and correlations of those factors.

A VaR limit is in place for the Group to ensure that any excesses are discussed and resolved between risk officers and the business and entity management. In addition, the European Commercial Paper (ECP) desk is subject to formal limits on interest rate and issuer exposures that are closely monitored by Risk Management and senior business management.

Although a valuable guide to risk, VaR should always be viewed in context of its limitations:

- the use of historical data as a proxy for estimating future events may not encompass all potential events, particularly those of an extreme nature;
- the use of a one day holding period assumes that all positions can be liquidated or the risks offset in one day. This may not fully reflect the market risk arising at times of severe illiquidity, when a one day holding period may be insufficient to fully liquidate or hedge positions;
- the use of a 99% confidence level, by definition does not take into account losses that might occur beyond this confidence level:
- VaR is calculated on the basis of exposures outstanding at close of business therefore does not necessarily reflect intra-day exposures; and
- VaR is unlikely to reflect loss potential on exposures that only arise under significant market movements.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Market risk (continued)

Stress testing is performed on portfolios on a regular basis to estimate the impact of extreme market movements. Stress testing is performed on individual portfolios, as well as on aggregations of portfolios and businesses, as appropriate. It is the responsibility of independent market risk management, in conjunction with the businesses, to develop stress scenarios, review the output of periodic stress testing exercises, and use the information to make judgments as to the on-going suitability of exposure levels and limits.

The following table summarises market risk by disclosing the Group's average and peak VaR during the reporting period, together with the VaR as at 31 December:

	At 31 December £ Million	Average £ Million	Peak during the year £ Million
2014			•
Equity risk	-	-	-
Interest rate risk	0.50	0.12	0.47
FX risk	0.01	0.01	0.01
Credit risk	1.17	2.16	2.72
Owerall	1.68	2.29	3.20
2013*			
Equity risk	-	0.10	
Interest rate risk	0.02	0.03	
FX risk	-	0.01	
Credit Risk	2.44	1.65	
Overall	2.46	1.79	

^{*}The 2013 VaR balances have been restated, and both years have been calculated using month-end values to correct for data quality issues with the interest rate, equity and credit risk populations.

Interest rate risk in the banking book

Interest rate risk in the non-trading portfolios is measured using Interest Rate Gap Analysis, IRE limits and stress and scenario analysis. Interest Rate Gap Analysis utilises the maturity or re-pricing schedules of balance sheet items to determine interest rate exposures within given tenor buckets. IRE measures the potential earnings impact, over a Specified reporting period, from a defined standard set of parallel shifts in the curve. IRE is calculated separately for each currency and reflects the re-pricing gaps in the position, as well as option positions, both explicit and embedded. Limits are set for the country and business activity, of which the Group is a part. Market Risk Management monitors these limits.

The IRE measures the potential change in expected net interest earnings over an accounting horizon of 12 months, 5 years and 10 years and has been broken down into the main currencies on the Group's balance sheet. The following table shows the IRE measures for the Group at 31 December assuming a parallel upward shift of interest rates by 100 basis points. A positive IRE indicates a potential increase of earnings while a negative IRE indicates a potential decline of earnings.

	2014			2013			
£ Million	12 Months	5 Years	10 Years	12 Months	5 Years	10 Years	
USD	2	17	17	. 5	23	22	
EUR	(4)	(8)	(11)	3	11	5	
GBP	11	42	43	10	40	40	

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Currency exposures

The main operating or functional currencies of the Company's overseas branches and the Group's subsidiaries are Sterling, Euros and US dollars. Since the Group prepares its consolidated financial statements in sterling, the Group's balance sheet is affected by movements between those currencies and sterling. These currency exposures are shown in the following table. The column on the left represents the functional currency of the Company's branches and the Group's subsidiaries while the top row represents the exposure of the branches and subsidiaries to currencies other than their functional currency. The functional currency is the currency of the primary economic environment in which the branch operates.

Functional currency of the Group

	2014						
£ Million	GBP	USD	EUR	Others	Total		
GBP	_	4	100	(4)	100		
EUR	1	7	-	1	9		
Others	-	6	-	-	6		
	1	17	100	(3)	115		
			2013				
£ Million	GBP	USD	EUR	Others	Total		
GBP	-	(35)	103	(3)	65		
EUR	-	(10)	-	-	(10)		
Others	1	4	-	-	5		
	1	(41)	103	(3)	60		

Transactional currency exposures occur as a result of normal operations and/or cross-border inter-branch transactions.

Liquidity risk

The Group defines Liquidity risk as the risk that the Group will not be able to efficiently meet both expected and unexpected current and future cash flow and collateral needs without adversely affecting either daily operations or the financial condition of the Group.

The Group's funding and liquidity objectives aim to maintain liquidity to fund the existing asset base and grow the core business, while at the same time maintaining sufficient excess liquidity, structured appropriately, to continue operating under a wide variety of market conditions, including both short and long-term market disruptions.

The UK forum for liquidity management is the UK ALCO, which includes senior executives from within the Group and is chaired by the Citi Country Officer. This forum is composed of the UK CFO, EMEA CFO, UK legal entity Risk Manager, UK Treasurer, EMEA Regional Treasurer, the Financing Desk Heads and key business representatives. The UK ALCO reviews the current and prospective funding requirements for the Group, as well as the capital position and balance sheet.

A liquidity plan is prepared annually and the liquidity profile is monitored on an on-going basis and reported daily. Liquidity risk is monitored using various ratios and limits in accordance with the Liquidity Risk Management Policy for Citigroup. The funding and liquidity plan includes analysis of the balance sheet as well as of the economic and business conditions impacting the major operating subsidiaries in the UK. As part of the funding and liquidity plan, liquidity limits, liquidity ratios and assumptions for periodic stress tests are reviewed and approved.

In order to meet its liquidity stress testing requirements and liquidity ratio hurdles, the Group holds a pool of liquid assets which includes highly liquid government bonds.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Liquidity risk (continued)

Stress testing and scenario analyses are intended to quantify the potential impact of a liquidity event on the Group's balance sheet and liquidity position, and to identify viable funding alternatives that can be utilised. These scenarios include potential significant changes in key funding sources, market triggers (such as credit rating downgrades), uses of funding and political and economic conditions, including standard and stressed market conditions as well as firm-specific events. Some tests span liquidity events over a full year, while others may cover a more intense shock over a shorter period such as one month. These potential liquidity events can identify potential mismatches between liquidity sources and uses over a variety of time horizons, and liquidity limits are set accordingly. To monitor the liquidity of a unit, these stress tests and potential mismatches may be calculated with varying frequencies, with several important tests performed daily.

Given the range of potential stresses, Citigroup maintains a series of contingency funding plans on a consolidated basis as well as for individual entities, including the Group. The plans specify a wide range of readily available actions under a variety of adverse market conditions or idiosyncratic disruptions.

The following table assigns the Group's assets and liabilities to relevant maturity groupings based on the remaining period from the balance sheet date to the contractual maturity date. Note that in managing liquidity risk, management use certain assumptions based on a combination of contractual and behavioural maturity profiles which may differ from the contractual maturity dates shown below:

Group		>1 year and<	Greater than	
	1 year or less	5 years	5 years	Total
2014	£ Million	£ Million	£ Million	£ Million
Assets				
Cash and balances at central banks	3,515	-	-	3,515
Loans and advances to banks	5,921	20	-	5,941
Loans and advances to customers	1,839	1,383	741	3,963
Derivative financial instruments	115	448	306	869
Trading assets	234	179	187 .	600
Investment securities	2,147	806	196	3,149
All other assets	2,263	190	314	2,767
Total assets	16,034	3,026	1,744	20,804
2013* total assets	15,691	2,884	1,807	20,382
Liabilities				
Deposits by banks	6,532	268	202	7,002
Customer accounts	8,016	5	-	8,021
Derivative financial instruments	97	452	308	857
Debt securities in issue	62	186	72	320
All other liabilities and equity	1,930	10	2,664	4,604
Total liabilities and equity	16,637	921	3,246	20,804
2013* total liabilities and equity	15,656	2,008	2,718	20,382
2014 net liquidity gap	(603)	2,105	(1,502)	-
2013 net liquidity gap	35	876	(911)	-

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Liquidity risk (continued)

The following table analyses the Company's assets and liabilities into relevant maturity groupings based on the remaining period from the balance sheet date to the contractual maturity date:

Company		> 1 year and	Greater than	
2014	1 year or less £ Million	> 1 year and < 5 years £ Million	5 years £ Million	Total £ Million
Assets				
Cash and balances at central banks	3,515	, -	-	3,515
Loans and advances to banks	5,919	20	-	5,939
Loans and advances to customers	1,839	1,383	741	3,963
Derivative financial instruments	115	448	306	869
Trading assets	234	179	187	600
Investment securities	2,147	806	196	3,149
All other assets	2,262	215	314	2,791
Total assets	16,031	3,051	1,744	20,826
2013 total assets	15,712	2,884	1,806	20,402
Liabilities				
Deposits by banks	6,567	269	203	7,039
Customer accounts	8,016	. 5	-	8,021
Derivative financial instruments	97	452	308	857
Debt securities in issue	13	269	38	320
All other liabilities and equity	1,929	10	2,650	4,589
Total liabilities and equity	16,622	1,005	3,199	20,826
2013 total liabilities and equity	15,685	2,008	2,709	20,402
2014 net liquidity gap	(591)	2,046	(1,455)	-
2013 net liquidity gap	. 27	876	(903)	-

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Liquidity risk (continued)

The table below assigns the Group's liabilities to relevant maturity groupings based on the remaining contractual future undiscounted cash flows up to maturity including interest. The amounts disclosed in the table are the contractual undiscounted cash flows, whereas the Group manages the liquidity risk based on a combination of contractual and behavioural maturity profiles. Derivatives have been excluded from the table because they are not held for settlement over the period of contractual maturity.

Group	3 months or less	> 3 months and < 1 year	>1 year and <5 years	5 years	Gross nominal inflow/ (outflow)
2014	£ Million	£ Million	£ Million	£ Million	£ Million
Liabilities					
Deposits by banks	4,212	2,355	281	214	7,062
Customer accounts	7,923	117	5	-	8,045
Debt securities in issue	-	13	276	39	328
Other liabilities	1,782	-	10	-	1,792
	13,917	2,485	572	253	17,227
2013*					
Liabilities					
Deposits by banks	5,221	-	1,895	116	7,232
Customer accounts	8,197	76	35	-	8,308
Debt securities in issue	17	503	37	115	672
Other liabilities	1,462	-	-	-	1,462
	14,897	579	1,967	231	17,674

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

The following table analyses the Company's liabilities into relevant maturity groupings based on the remaining contractual undiscounted cash flows up to maturity including interest:

Company	3 months or less	> 3 months and < 1 year	>1 year and <5 years	Greater than 5 years	Gross nominal inflow/ (outflow)
2014	£ Million	£ Million	£ Million	£ Million	£ Million
Liabilities					
Deposits by banks	4,234	2,368	282	215	7,099
Customer accounts	7,923	117	5	-	8,045
Debt securities in issue	-	13	276	39	328
Other liabilities	1,781	-	10	-	1,791
	13,938	2,498	573	254	17,263
2013					
Liabilities					
Deposits by banks	5,257	-	1,895	116	7,268
Customer accounts	8,197	76	35	-	8,308
Debt securities in issue	17	502	37	115	671
Other liabilities	1,455	-	-	-	1,455
	14,926	578	1,967	231	17,702

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk

Credit risk is the potential for financial loss resulting from the failure of a borrower or counterparty to honour its financial or contractual obligations. Credit risk arises in many of the Group's business activities, including:

- :guibnəl •
- sales and trading;
- derivatives;
- securities transactions;
- bac :taemelttes
- settlement; and
 when Citigroup acts as an intermediary on behalf of its clients and other third parties.

The Citigroup credit process is grounded in a series of fundamental policies, including:

- joint business and independent risk management responsibility for managing credit risks;
- a single centre of control for each credit relationship to coordinate credit activities with that client;
- a requirement for a minimum of two authorised-credit-officer signatures on extensions of credit, one of which must be from a sponsoring credit officer in the business and the other from a credit officer in independent
- credit risk management; consistent risk rating standards, applicable to every Citigroup obligor and facility:
- consistent risk rating standards, applicable to every Citigroup obligor and facility;
- consistent standards for credit origination documentation and remedial management; and
- portfolio limits to ensure diversification and maintain risk/capital alignment.

The Group leverages Citigroup's process, as outlined above, with appropriate local governance and management.

Corporate Loans

Corporate Loans

Corporate Loans are identified as impaired when it is determined that the payment of interest or principal is doubtful or when interest or principal is past due for 90 days or more, unless the loan is well secured and in the process of collection. Impaired corporate loans are written down to the extent that the principal is judged to be uncollectible. Impaired corporate loans are written down to the lower of cost or collateral value, less disposal costs. Impaired collateral-dependent loans are written down to the lower of cost or collateral value, less disposal costs.

The Group structures the level of credit risk it undertakes by placing limits on the amount of risk accepted in relation to one borrower, or group of borrowers, and to geographical and industry segments. Such risks are monitored on a revolving basis and subject to an annual or more frequent review.

The exposure to any one borrower is further restricted by sub-limits covering on- and off-balance sheet exposures. Actual exposures against limits are monitored daily. Exposure to credit risk is managed through regular analysis of the ability of borrowers and potential borrowers to meet interest and capital repayment obligations and by changing these lending limits where appropriate. Exposure to credit risk is also managed in part by obtaining collateral and corporate and personal guarantees, but a significant portion is lending where no such facilities can be obtained.

CIL large exposure limit reports are circulated daily that show CIL's largest exposure to counterparties as a proportion of CIL's own capital. Within a certain percentage below the maximum permitted level, the Regulatory Reporting group conducts initial analysis and provides a breakdown of exposures to credit risk management. Approaching maximum permitted level, the credit risk management team takes action and escalates to the front office in order to reduce exposure to that counterparty to bring exposure back within permitted levels.

The Group's corporate loan counterparties are typically investment grade global customers who are not required to furnish significant amounts of collateral for the facilities provided. Where collateral is supplied, this usually takes the form of cash, marketable securities and charges over property, plant and equipment.

The Group's credit exposure is represented by the financial assets presented on the balance sheet and, additionally, off-balance sheet items disclosed in Note 36 - 'Contingent liabilities and commitments'.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Derivatives

The Group maintains strict control limits on net open derivative positions by both amount and term. At any one time, the amount subject to credit risk is limited to the current fair value of instruments that are favourable to the Group (i.e. assets where their fair value is positive). This represents only a small fraction of the contract, or notional, value of derivatives which is used to express the volume of instruments outstanding. In addition to this current fair value, the credit risk includes the potential exposures from future market movements and the combination of these is managed as part of the overall lending limits with customers.

Wrong-way risk is an aggravated form of concentration risk and arises when there is a strong correlation between the counterparty's probability of default and the mark-to-market value of the underlying transaction. Citigroup uses a range of procedures to monitor and control wrong-way risk, including requiring entities to obtain prior approval before undertaking wrong-way risk transactions outside pre-agreed guidelines and these are implemented and monitored at the Group level. Wrong-way risk is mitigated through the use of enforceable netting agreements and margining.

The Group seeks to restrict its exposure to credit losses by entering into master netting arrangements with most counterparties with which it undertakes a significant volume of transactions. Master netting arrangements do not generally result in an offset of balance sheet assets and liabilities, as transactions are usually settled on a gross basis. However, the credit risk associated with favourable contracts is reduced by a master netting arrangement to the extent that if an event of default occurs, all amounts with the counterparty are terminated and settled on a net basis. Many of these arrangements also provide for the calling and posting of variation margin or collateral, further reducing the Group's exposures. The internal measurement of exposure on each credit facility takes into account legally enforceable netting and margining arrangements – both in terms of current exposure and in terms of the simulated calculation of potential future exposure.

Off balance sheet credit-related commitments

The primary purpose of these instruments is to ensure that funds are available to a customer as required. Guarantees and standby letters of credit – which represent irrevocable assurances that the Group will make payments in the event that a customer cannot meet its obligations to third parties – carry the similar credit risk as loans. Documentary and commercial letters of credit – which are written undertakings by the Group on behalf of a customer authorising a third party to draw drafts on the Group up to a stipulated amount under specific terms and conditions – are collateralised by the underlying shipments of goods to which they relate and therefore carry less risk than a direct borrowing. Commitments to extend credit represent unused portions of authorisations to extend credit in the form of loans, guarantees or letters of credit. With respect to credit risk on commitments to extend credit, the Group is potentially exposed to loss in an amount equal to the total unused commitments. The Group monitors the term to maturity of credit commitments because longer-term commitments generally have a greater degree of credit risk than shorter-term commitments.

Management of credit risk

Credit risk is measured by total facilities and an exposure measurement, which consists of outstanding and unused committed facility amounts. There are five exposure types: direct, contingent, counterparty, settlement and clearing.

Facilities must be approved by the appropriate independent risk and Business Credit Officers. Facilities are reassessed annually and are as a result either re-approved or terminated. Extension of credit is governed by limits based on an obligor's risk rating. The requirement for collateral is also determined by the Business Credit Officer. The quality of the collateral received is one of the factors included in the determination of facility risk ratings.

Credit risk is captured in the Group's defined risk appetite framework, which is supplemented by regular monitoring of exposures with monthly and quarterly reporting to the senior management and the Board of Directors respectively.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Collateral

The table below indicates the estimated financial effect that collateral has on the group's maximum exposure to credit risk:

Group and Company	Total	Allowances for loans	Net total	Unsecured exposures	Secured exposures	Callete	ral couprage o	f secured expos	· uroa
	TOTAL	ioi ioans	Net total	exposures	exposures	1% -25%	26% -50%	•	>100%
2014	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million
Corporate lending									- 1-2111011
	3,996	(39)	3,957	2,456	1,501	13	2	29	1,457
Commercial loans	3,031	(37)	2,994	2,020	974	13	2	27	932
Other corporate loans	965	(2)	963	436	527	-	-	2	525
							Loan to		
					•	1% -25%	26% -50%		>100%
2014	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million
Local consumer lending									
	7	(1)	6	5	1,	-	1_		
Charge and credit card debtors		-	-	-	-1	-	-	-	-
Consumer loans	7[_	(i)	6	5	1		1	-	
m									
Total loans and advances to	4.002	(40)	2.072	2.461	1 500				
customers	4,003	(40)	3,963	2,461	1,502				
Group and Company		Allowances		Unsecured	Secured				
overpula conquity	Total	for loans	Net total	exposures	exposures	Collate	ral coverage o	f secured expos	ures
				•	•	1% -25%	26% -50%		>100%
2013*	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million
Corporate lending									
•	4,035	(64)	3,971	2,814	1,157	271	32	217	637
Commercial loans	3,518	(56)	3,462	2,565	897	246		27	624
Other corporate loans	517	(8)	509	249	260	25	32	190	13
							Loan to	ralus.	
						1% -25%	26% -50%		>100%
2013	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million	£ Million
Local consumer lending	& Million	& 1.LIII011	& 1/2/11/OII	& IVEIIION	æ 1/E111011	æ 141111011		a minon	a minion
zoem consumer remaing	210	(72)	138	128	10	_	1	8	1
Charge and credit card debtors	190	(68)	122	122	-1	-	-1		
Consumer loans	20	(4)	16	6	10	-	1	8	1
Total loans and advances to									
customers	4,245	(136)	4,109	2,942	1,167				

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

Collateral held by the Group for securing loan transaction includes:

- Financial collateral such as marketable securities;
- Physical collateral such as Property, Plant and Equipment, Furniture and Fixtures, Shipping Vessels;
- Other types of lending collateral such as trading receivables.

The credit quality of assets is monitored regularly and reported to senior management and the Board on a quarterly basis. In addition, high risk exposures are reported to senior management monthly. Any sudden credit events are promptly escalated to senior risk and business managers.

At 2014 year-end 99% (2013: 93%) of loans and advances to banks in the Group comprise of balances with fellow Citigroup entities and are therefore uncollateralised.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Credit quality - Trading portfolio

The credit quality of the Group's financial assets is maintained by adherence to Citigroup policies on the provision of credit to counterparties. The Group monitors the credit ratings of its counterparties with the table below presenting an analysis of the Group's trading portfolio of European commercial paper, Corporate bonds and Government bonds by rating agency designation based on Standard & Poor's or Moody's ratings as at 31 December:

•	Trading portfolio						
	Loans and	European					
	advances to	commercial	Corporate	Government			
	customers	paper	bonds	bonds			
	%	%	%	%			
	2014	2014	2014	2014			
AAA to AA-	-	99	44	-			
A+to A-	-	1	53	-			
Lower than A-	-	-	3	100			
Unrated	100	-	-	• -			
	100	100	100	100			
	2013	2013	2013	2013			
AAA to AA-	-	84	37	-			
A+ το A-	-	16	19	-			
Lower than A-	-	-	15	100			
Unrated	100	-	29	-			
	100	100	100	100			

In 2014 derivative financial assets comprise 82% (2013: 94%) graded within AA+ to A-.

Credit quality - Corporate lending

Citigroup has established a risk management process to monitor, evaluate and manage the principal risks associated with its corporate loan portfolio. The Business Credit Officer, as part of the approval and monitoring of a facility, has responsibility for assessing the need for and the quality of any collateral provided.

As part of its risk management process, Citigroup assigns numeric risk ratings to its Corporate loan facilities based on quantitative and qualitative assessments of the obligor and facility. These risk ratings are reviewed at least annually or more often if material events related to the obligor or facility.

Factors considered in assigning the risk ratings include:

- financial condition of the obligor;
- qualitative assessment of management and strategy;
- · amount and sources of repayment;
- amount and type of collateral and guarantee arrangements;
- · amount and type of any contingencies associated with the obligor; and
- the obligor's industry and geography.

The obligor risk ratings are defined by ranges of default probabilities. The facility risk ratings are defined by ranges of loss norms, which are the product of the probability of default and the loss given default. The investment grade rating categories are similar to the category BBB-/Baa3 and above as defined by S&P and Moody's. Loans classified according to the US bank regulatory definitions as special mention, substandard and doubtful will have risk ratings within the non-investment grade categories.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Forbearance, standstill, reservation of rights and similar agreements are put in place in certain circumstances where Citi and the borrower are negotiating a loan restructuring. Once completed, Citi will assess whether the restructuring is a Troubled Debt Restructuring (TDR).

The restructuring of a facility is considered to be a TDR when the debtor is experiencing financial difficulties and Citi grants a concession to the debtor that it would not otherwise consider. A TDR may result from a variety of actions taken by Citi, such as the receipt of assets or a new or restructured facility in partial or full satisfaction of a facility or a modification of the terms of the existing facility. Citi has granted a concession to a debtor for example, if the yield of the modified facility is lower than the contractual yield prior to the restructuring and/or the yield on the modified loan is below a market yield for the relevant tenor and credit risk.

TDR excludes loans that have been granted a temporary concession, restructured loans with new terms equal or more beneficial to Citigroup, renegotiated loans subject to conditions that have not been met as at 31 December and those loans renegotiated prior to the process for accounting for troubled debt restructuring was established. Within the Corporate lending assets there are £nil (2013: £nil) of loans which are "past due" but have not been impaired.

For disclosure purposes the bank regulatory definitions have been used, formulated on the facility risk ratings described above. A description of the classifications is provided below.

Pass	A pass facility has no evident weakness, marginal risk or low loss severity and is adequately protected by the obligor's current sound worth and paying capacity of the obligor.
Special mention	A Special mention asset has potential weaknesses that deserve management's close attention.
Substandard	The substandard classification is made up of three sub categories:
- Substandard	A substandard asset is inadequately protected by the current worth and paying capacity of the obligor or of the collateral pledged, if any.
- Doubtful	An asset classified doubtful has all the weaknesses inherent in one classified substandard with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable.
- Loss	Assets classified "loss" are considered uncollectible and of such little value that their continuance as bankable assets is not warranted.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

The following table analyses the credit quality of Restructured and Non-restructured corporate loans:

	2014 £ Million	2013* £ Million
Total corporate loans and advances to customers	3,996	4,035
Total provision on corporate loans and advances to customers	(39)	(64)
Total net corporate loans and advances to customers	3,957	3,971
•	•	
Restructured loans		
Gross corporate loans	63	88
Substandard or worse	63	88
Collective provision	7	4
Substandard or worse	7	4
Specific provision	10_	14
Substandard or worse	10	14
Net corporate loans	46	70
Non-restructured loans		
Gross corporate loans	3,933	3,947
Pass	3,505	3,301
Special mention	194	309
Substandard or worse	234	337
Collective provision	22	46
Pass	4	9
Special mention	1	2
Substandard or worse	. 17	35
Specific provision	-	-
Good		-
Special mention	•	-
Substandard or worse	-	-
Net corporate loans	3,911	3,901

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Credit quality - Consumer lending

Credit authority levels, the delegation process, approval processes for portfolios, product approvals, and other types of required approvals and responsibilities are defined in Global Consumer Credit and Fraud Risk Policies. These policies establish a consistent set of standards for the appointment of Credit Officers and Senior Credit Officers, streamline the approval process, create auditable policies, and seek to ensure the accountability and responsibility of risk management staff. The Country Credit Officer prepares credit strategy in collaboration with the Country Business Manager, which is reviewed by the Regional Senior Credit Officer.

There is an established set of measures, procedures and policies that aims at monitoring results of consumer portfolios. These include:

- comparison of indicators to past performance;
- country Credit Officer reviews;
- stress tests; and
- mandates and approval authorities.

In addition to these procedures, each business has credit benchmarks that set out its short and long-term expectations.

The credit quality of Local Consumer Lending assets is measured and reported on a days past due model. This model identifies the gross value of balances which are current (i.e. are not yet past due) and those balances which are past due depending on how many days past due the balance is.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

	2014			2013			
Group and Company	Charge and credit card debtors	Consumer loans & Million	Total £ Million	Charge and credit card debtors	Consumer loans £ Million	Total £ Million	
Gross amount	-	7	7	190	20	210	
Carrying amount		6	6	122	16	138	
<u>Individually assessed</u> 1 - 119 days past due 120 - 179 days past due	-	-		2 -	4	6	
Gross amount		-	-	2	4	6	
Individually assessed allowance for loans and advances	-	•	-	(1)	(3)	(4)	
Carrying amount	-	-	-	1	1	2	
Collectively assessed Current 1 - 119 days past due 120 - 180 days past due Gross amount		6	6	161 23 4 188	11 5 -	172 28 4 204	
Collectively assessed allowance for loans and advances	-	(1)	(1)	(67)	(1)	(68)	
Carrying amount	-	5	5	121	15	136	
<u>Neither past due nor impaired</u> Current		1	1		-	-	
Total carrying amount	-	6	6	122	16	138	
				ò	•		

The past due model shows that 100% (2013: 82%) of the gross balance is current, nil% (2013: 16%) is 1 - 119 days past due, and nil% (2013: 2%) is greater than 120 days past due.

Current loans in the table above are considered neither past due nor impaired.

Due to the sale of the Greece Consumer Business there is no longer any collectively assessed allowance for loans and advances (2013: £55 million) for loans in Greece where significant uncertainty and challenges persist in the operating environment.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Local Consumer Lending

The following table presents total consumer loans subject to modifications. The table excludes loans that have been granted temporary concession, restructured loans with new terms equal or more beneficial to Citigroup, renegotiated loans subject to conditions that have not been met at year end and loans renegotiated prior to the process for accounting for troubled debt restructuring was established.

	Residential	Charge and credit card	Consumer
·	mortgages	debtors	loans
	2014	2014	2014
Program	Modifications	Modifications	Modifications
Number of loans under forbearance	-	-	-
Number of loans in total	-	-	26
Loans and advances under forbearance			
Average interest rate reduction	0.00%	0.00%	0.00%
	£ Million	£ Million	£ Million
Gross amount under forbearance	-		-
Individually assessed allowances for loans and advances	-	-	-
Total carrying amount			-
•	2013	2013	2013
Program	Modifications	Modifications	Modifications
Number of loans under forbearance	1	1,624	-
Number of loans in total	1	162,560	886
Loans and advances under forbearance			
Average interest rate reduction	0.00%	10.65%	0.00%
	£ Million	£ Million	£ Million
Gross amount under forbearance		6	
Individually assessed allowances for loans and advances	-	(4)	-
Total carrying amount	-	2	

During the year the Group disposed its consumer personal loan, closed credit card and mortgage portfolios in Greece. See Note 11 – 'Discontinued operations' for further details.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

Credit risk concentrations

A concentration of credit risk exists when a number of counterparties are engaged in similar activities and have similar economic characteristics that would cause their ability to meet contractual obligations to be similarly affected by changes in economic conditions.

The Group and Company credit risk concentrations by industry are as follows:

	Group & C	ompany
	2014 £ Million	2013* £ Million
Chemicals	112	60
Communication	28	137
Utilities	644	921
Engineering	347	451
Transport	456	408
Financial	1,445	1,124
Manufacturing	285	396
Other	646	612
	3,963	4,109

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

The above table shows that the single largest sector exposure is to the financial sector. The Other sector includes loans provided to individuals and small businesses which do not fall into any of the other categories above.

Country risk

Country risk is the risk that an event in a country (precipitated by developments within or external to a country) will impair the value of Citigroup's franchise or will adversely affect the ability of obligors within that country to honour their obligations to Citigroup. Country risk events may include sovereign defaults, banking defaults or crises, currency crises and/or political events.

The information below is based on Citigroup's internal risk management measures. The country designation in Citigroup's risk management systems is based on the country to which the client relationship, taken as a whole, is most directly exposed to economic, financial, socio-political or legal risks. This includes exposure to subsidiaries within the client relationship that are domiciled outside of the country.

Citigroup assesses the risk of loss associated with certain of the country exposures on a regular basis. These analyses take into consideration alternative scenarios that may unfold, as well as specific characteristics of the Group's portfolio, such as transaction structure and collateral. The Group currently believes that the risk of loss associated with the exposures set forth below is likely materially lower than the exposure amounts disclosed below and is sized appropriately relative to its operations in these countries.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

As Citi's pan-European bank, passported under the European Union's Banking Consolidation Directive, the Group is predominantly oriented towards the large corporate sector in Western Europe. As a result of the Group's lending activities in the region, the Group has a concentration of exposure to France primarily through lending to large utility, healthcare, media and auto companies, and to Spain primarily through lending to large utility, telecommunication companies and local banks. Risk management continues to monitor and manage these exposures, employing appropriate mitigation techniques.

The Group's long history in Greece has led to a large corporate, primarily shipping industry based presence in the country and prior to 2014 a consumer presence. Primarily this relates to international shipping where risk is deemed to be offshore and not related to the strength of the domestic economy. During 2014, Citi sold its consumer banking business and Diners Club of Greece credit card operations in Greece.

The sovereign entities of all the GIIPS countries as well as the financial institutions and corporations domiciled in these countries, are important clients both to the Group and to the global Citigroup franchise. Citigroup fully expects to maintain its presence in these markets to service all of its global customers. The Group's exposure in these countries may therefore vary over time, based upon its franchise, client needs and transaction structures.

The economic and fiscal situations of several European countries remain fragile, and geopolitical tensions throughout the region, including in Russia, have added to the uncertainties. Fiscal and monetary actions, or expected actions, throughout the region have further impacted the global financial markets. While concerns relating to sovereign defaults or a partial or complete break-up of the European Monetary Union (EMU), including potential accompanying redenomination risks and uncertainties, seemed to have abated during 2014, such concerns have resurfaced with the election of a new government in Greece in January 2015.

Russia's engagement in recent events in Ukraine has continued to be a cause of concern to investors in Russian assets and parties doing business in Russia or with Russian entities. There is a potential risk of wider repercussions on the Russian economy and trade and investment as well as the imposition of additional sanctions, such as asset freezes, involving Russia or against Russian entities, business sectors, individuals or otherwise.

The tables below outline the Group's exposures to the large corporate sector in these focus countries as of 31 December, excluding retail, small businesses and Citi Private Bank exposures:

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

2014 £ Million	Greece	Ireland	Italy	Portugal	Spain	Russia	Total
Net current funded credit exposure	355	4	46	9	296	170	880
Net trading and AFS exposure	-	1	-	-		-	1
Net current funded exposure	355	5	46	9	296	170	881
Net current funded credit exposure:							
Sovereigns	2	-	-	(1)	-	134	135
Corporations	353	4	46	10	296	36	745
Total net current funded credit exposure	355	4	46	9	296	170	880
Unfunded commitments:							
Sovereigns	. 9	-	-	-	1	4	14
Financial institutions	-	-	3	-	60	-	63
Corporations	22	11	76	1	1,217	8	1,335
Total unfunded commitments	31	11	79	1	1,278	12	1,412

2013* £ Million	Greece	Ireland	Italy	Portugal	Spain	Total
Net current funded credit exposure	366	4	169	-	338	877
Net trading and AFS exposure	-	12	-	21	-	33
Net current funded exposure	366	16	169	21	338	910
Net current funded credit exposure: Sovereigns Financial institutions Corporations	- 6 360	- - 4	- 2 167	-	50 - 288	50 8 819
Total net current funded credit exposure	366	4_	169		338	877
Unfunded commitments: Financial institutions Corporations	2 26	- 10	5 132	- 1	52 1,053	59 1,222
Total unfunded commitments	28	10	137	1	1,105	1,281

^{*}Information not available on a comparable basis for Russia for 2013

The exposures detailed above represent nominal levels of exposure without taking account of the benefit of any collateral, but including the benefits of margin and credit protection. As discussed above, the Group's net exposure is significantly lower than shown in this table.

The substantial portion of the exposure to Greece is shipping industry related.

In addition to the exposures tabled above, at 31 December 2014 the Group has approximately £5,826 million of exposure to France (of which £5,526 was unfunded) primarily through lending to large utility, healthcare, media and auto companies and £279 million of exposure (2013: £682 million) to retail customers and small businesses in the GIIPS countries, mainly Greece and Spain, as part of its Citi Holdings activities.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Credit risk (continued)

The overall exposure to GIIPS countries has seen a significant decrease over the last year both within the wholesale and retail sectors as described above.

Operational risk (unaudited)

Operational risk is the risk of loss resulting from inadequate or failed internal processes, systems or human factors, or from external events. It includes the reputation and franchise risk associated with business practices or market conduct in which Citigroup is involved. Operational risk is inherent in the Group's business activities, as well as its internal processes that support those business activities, and can result in losses arising from events related to the following, among others:

- fraud, theft and unauthorised activities;
- employment practices and workplace environment;
- clients, products and business practices;
- · physical assets and infrastructure; and
- execution, delivery and process management.

Where applicable, losses stemming from fines and regulatory penalties are included in the relevant categories above, which are consistent with the Basel framework.

Framework

Citigroup's global operational risk is managed through an overall framework designed to balance strong corporate oversight with well-defined independent risk management. This framework includes:

- recognised ownership of the risk by the businesses;
- oversight by Citigroup's independent risk management and control functions; and
- independent assessment by Citigroup's Internal Audit function.

The goal is to keep operational risk at appropriate levels relative to the characteristics of the Group's businesses, the markets in which it operates, its capital and liquidity, and the competitive, economic and regulatory environment.

To anticipate, mitigate and control operational risk, Citigroup maintains a system of policies and has established a consistent framework for monitoring, assessing and communicating operational risks and the overall effectiveness of the internal control environment across Citigroup. As part of this framework, Citigroup has established a "Manager's Control Assessment" (MCA) program to help managers' self-assess key operational risks and controls and identify and address weaknesses in the design and/or effectiveness of internal controls that mitigate significant operational risks. MCAs are in place for all the major business lines and control areas impacting the Group.

As noted above, each major business segment must implement an operational risk process consistent with the requirements of this framework. The process for operational risk management includes the following steps:

- identify and assess key operational risks;
- · design controls to mitigate identified risks;
- establish key risk and control indicators;
- implement a process for early problem recognition and timely escalation;
- · produce a comprehensive operational risk report; and
- ensure that sufficient resources are available to actively improve the operational risk environment and mitigate emerging risks.

As new products and business activities are developed, processes are designed, modified or sourced through alternative means and operational risks are considered.

In addition, Operational Risk Management, within Citi's Franchise Risk and Strategy group, proactively assists the businesses, operations and technology and the other independent control groups in enhancing the effectiveness of controls and managing operational risks across products, business lines and regions, and facilitates the management of operational risk at a Citigroup and Group level.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Operational risk (unaudited) (continued)

Operational risk is part of the Group's defined risk appetite framework supplemented with regular reporting and updates to the senior management and the Board of Directors.

Measurement

To support advanced capital modelling and management, each business is required to capture relevant operational risk event information. An enhanced version of the Citigroup risk capital model for operational risk has been developed and applied across the major business segments. The PRA has approved this model, including the associated capital allocation, for use within the Group as an "Advanced Measurement Approach." It uses a combination of internal and external loss data to support statistical modelling of capital requirement estimates, which are then adjusted to incorporate qualitative aspects of the operational risk and control environment.

To enhance its operational risk management the Group has implemented a forward looking scenario analysis to identify and quantify emerging operational risks, through a systematic process of obtaining opinions from business managers and risk management experts to devise reasoned assessments of the likelihood and loss impact of plausible, high severity operational risk losses. This development has been integrated into the operational risk capital assessment for the Group.

Anti Money Laundering and Sanctions

Local and international AML (Anti-Money Laundering) and Sanctions requirements impact the activities carried out by CIL and their clients. To facilitate Citi's overall compliance with these requirements, including recent and upcoming changes, Citi has developed an enhanced control infrastructure around activities that may be affected by applicable Sanctions regimes; Regulatory expectations on CIL with respect to Anti Money Laundering controls may continue to cause elevated costs to CIL, particularly those associated with customer due diligence and suspicious activity monitoring, as Citi continues to implement enhancements in these programme areas.

Conduct Risk

Conduct risk is the risk that Citi's employees or agents may – intentionally or through negligence – harm customers, clients, or the integrity of the markets, and thereby the integrity of the firm. Conduct risk is not limited to specific businesses or functions, but rather spans all conduct and behaviour at the firm. Consistent with Citi's commitment to elevate the focus on conduct risks Citi has continued to enhance the MCA process to enrich conduct risk considerations. In 2014, Citi proactively established a global Conduct Risk Program which is designed to identify, manage, minimize and mitigate Citi's exposure to conduct risk and resulted in issuance of a Citi-wide Conduct Risk Policy. The Conduct Risk Policy describes framework through which Citi manages, minimizes, and mitigates its significant conduct risks, and the responsibilities of each of the three lines of defence for complying with the policy.

Client Assets Sourcebook (CASS)

The FCA's Client Assets Sourcebook (CASS) sets out the requirements with which firms must comply when holding or controlling client assets (client money and safe custody assets). Due to recent market activity and high profile insolvencies the FCA has published changes to its CASS rules, which all firms are expected to implement and be fully compliant with by 1 June 2015.

The UK rules are designed to help ensure that clients' assets are protected and returned to clients within a reasonable timeframe in the event of a firm's failure and that the UK market is regarded as a safe place to conduct business. The rules also prescribe requirements around organisational arrangements, controls and governance. In line with this, Citi has a CASS Oversight Officer and continues to develop CASS governance arrangements and is working towards the implementation of the new CASS rules coming into force on 1 June 2015, which may result in elevated costs to the Group.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Operational risk (unaudited) (continued)

Operations of Shared Service Centres

The operations of a number of Citi's business support functions, including Finance, Risk Architecture, Treasury, Information Technology Support of various systems and Middle Office Settlements are based at two Citigroup Service Centres (CSCs) established by Citi in Poland and Hungary, the staff of which are employed by the Group. The growth in the CSCs is closely monitored due to the potential operational risks caused by disruption in timely reporting, flow of information, high rate of attrition or other issues.

The growth in the CSCs is closely monitored due to the potential operational risks caused by disruption in timely reporting, flow of information, high rate of attrition or other issues.

The accountability of the management of the CSC is ensured through their reporting into the Country Business Risk, Compliance and Controls Committee (BRCC) as well as a dedicated Group's Service Centre BRCC. The operation of the Regional Outsourcing Oversight Committee and Regional Outsourcing Approvals Committee also support the management of the CSCs.

Outsourcing Risk

Third parties with which Citi does business may also be sources of cybersecurity or other technological risks. Citi outsources certain functions, such as uploading content on customer-facing websites, and developing software for new products and services. These relationships allow for the storage and processing of customer information by third-party hosting of or access to Citi websites, which could result in service disruptions or website defacements, and the potential to introduce vulnerable code, resulting in security breaches impacting Citi customers. While Citi engages in certain actions to reduce the exposure resulting from outsourcing, such as performing onsite security control assessments, limiting third-party access to the least privileged level necessary to perform job functions and restricting third-party processing to systems stored within Citi's data centres, ongoing threats may result in unauthorized access, loss or destruction of data or other cyber incidents with increased costs and consequences to Citi such as those discussed above.

Furthermore, because financial institutions are becoming increasingly interconnected with central agents, exchanges and clearing houses, including as a result of the derivatives reforms over the last few years, Citi has increased exposure to operational failure or cyber attacks through third parties.

Information about operational risk, historical losses and the control environment, is reported and summarised for the Audit Committee, Risk Committee, senior management and Directors.

Regulatory risk and developments

Regulatory risk is the risk of failing to comply with regulatory requirements, regulatory change or regulators' expectations. Failing to properly manage regulatory risk may result in regulatory sanctions and increased reputational and franchise risk

As the regulatory environment continues to evolve, Citigroup and the Group remain committed to implementing new regulations and to ensuring continuous compliance with forthcoming regulatory requirements. The most significant developments assessed by the Group are:

- Capital Requirements Directive (CRD IV);
- Bank Recovery and Resolution Directive;
- European Market Infrastructure regulation (EMIR).

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Operational risk (unaudited) (continued)

Implementation of CRD IV

The EU CRD IV legislative package includes the Capital Requirements Regulation (CRR) and the Capital Requirements Directive (CRD) as approved by the European Parliament on 16 April 2013 and is directly applicable to banks and financial firms which are prudentially regulated in the United Kingdom. It became effective on 1 January 2014 and has introduced significant quantitative and qualitative changes to capital adequacy and the related governance processes throughout the financial sector in the European Union. The quantitative implications of this include higher capital requirements associated with counterparty credit risk and the introduction of additional capital buffers to cover cyclical and systemic risks as well as capital conservation concerns. A number of these requirements will be introduced on a phased basis between 2014 and 2019. There are also qualitative implications, such as more reliance on higher quality capital and expectations of improved risk management processes.

Bank Recovery and Resolution Directive

There is an increased focus from local regulators on ensuring that subsidiaries and branches of large international financial services companies are adequately capitalised and managed locally, such that in the event of a local market disruption they would be able to sustain their business and cover any losses incurred without an exaggerated reliance on offshore parental financial aid.

As of 1 January 2015 all EU Member States have to apply a single rulebook for the resolution of banks and large investment firms, as prescribed by the Bank Recovery and Resolution Directive, designed to harmonise and improve the tools for dealing with bank crises across the EU.

Additionally, the Group has been identified as a Material Legal Entity in Citigroup's Resolution Plan. Citigroup defines Material Legal Entities as those legal entities, including subsidiaries and foreign offices, with business lines, including associated operations, services, functions and support that upon failure would result in a material loss of revenue, profit or franchise value of Citi. Citigroup's Resolution Plan, which can be found at http://www.federalreserve.gov/bankinforeg/resolution-plans.htm.

European Market Infrastructure Regulation (EMIR)

Similarly to the Dodd-Frank Act in the US, the EU's EMIR regulation introduces mandatory central clearing of transactions with certain counterparties that will impact the Group, with potential liquidity, expense and capital considerations. The regulation requires all counterparties to report details of contracts to an authorised trade repository (TR). Exposure to Central Counterparty Clearing Houses will need to be carefully monitored and managed as any other relationship within the Group's credit risk management framework. Final rules for client clearing of OTC derivatives and the implications of mandatory margin requirements for derivatives not cleared will continue to be closely monitored. The Group is currently engaged in system developments to ensure implementation readiness once the final phases of the regulation come into effect.

Capital management

The Group's approach to capital management is driven by strategic and organisational requirements, taking into account the regulatory, economic and commercial environment.

It is the Group's objective to maintain a strong capital base to support the business and meet regulatory capital requirements at all times. The composition and amount of capital held will be commensurate with the regulations in force, including the new Capital Requirements Directive IV (CRD IV) which came into effect on 1 January 2014.

Capital forecasts are prepared and take into account strategic growth plans, the Internal Capital Adequacy Assessment Process (ICAAP), seasonal activity, the capital plan for the Group and changes in the future regulatory environment. Capital forecasts are updated monthly, and reviewed monthly through the UK ALCO and quarterly at the Basel Governance Oversight Committee meetings.

The Group maintains an internal capital buffer in excess of the PRA's minimum regulatory capital requirements.

NOTES TO THE FINANCIAL STATEMENTS

37. Financial instruments and risk management (continued)

Capital management (continued)

Regulatory capital

The Group's capital adequacy position is managed and monitored in accordance with the prudential requirements of the PRA, the UK financial services regulator. The Group must at all times meet the applicable minimum capital requirements of the PRA. The Group has established processes and controls to monitor and manage its capital adequacy position, and has remained in compliance with these requirements throughout the year.

Under the PRA's minimum capital standards, the Group is required to maintain a prescribed excess of total capital resources over its capital resources requirements. For this purpose the Group calculates capital requirements for market risk, credit risk, concentration risk and operational risk based upon a number of internal models and recognises a number of credit risk mitigation techniques.

Capital management (continued)

The Group's regulatory capital resources comprise two distinct elements:

- Tier 1 capital, which includes ordinary share capital, share premium, retained earnings and capital reserves;
- Tier 2 capital, which includes collective impairment allowances.

Various limits are applied to elements of the capital base. For example, the amount of qualifying Tier 2 capital cannot exceed Tier 1 capital. Other deductions from capital include the carrying amounts of investments in subsidiaries that are not included in the regulatory consolidation and certain other regulatory items.

The Group's policy is to maintain a sufficient capital base in order to retain investor, creditor and market confidence and to sustain the future development of the business. The impact of the level of capital on shareholders' returns is also recognised, alongside the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

The Group's regulatory capital resources at 31 December were as follows:

	2014* £ Million	2013*(i) £ Million
Tier 1 capital	2,462	2,423
Tier 2 capital	53	138
	2,515	2,561
Deductions	(256)	(218)
Total regulatory capital	2,259	2,343

*unaudited

(i) Re-presented to be consistent with current year presentation.

Further details on the Group's Pillar III regulatory capital disclosures can be found at: http://www.citigroup.com/citi/investor/reg.htm

NOTES TO THE FINANCIAL STATEMENTS

38. Operating lease commitments

Group and Company	2014 £ Million	2013 £ Million
At the year-end, the rental commitments under non-cancellable operating leases were as follows:		
Expiring:		
- Within one year	1	3
- Between one and five years	2	7
- Later than five years		1
	3	11

39. Segmental analysis

The Group's management reviews the performance of the Group based on the same operating segments as Citigroup Inc.

The Group defines its two main operating segments as Citicorp and Citi Holdings and it conducts its business in the United Kingdom and Western Europe. The table below provides an analysis of its two main operating segments by these geographical regions.

Citicorp provides the Group's ICG business comprising of Capital Markets Origination, Corporate and Investment Banking, Markets, CPB and the SS and TTS business. Citicorp also provides the Group's GCB business. See page 6 of the Strategic Report for further information.

Citi Holdings delivers a wide array of retail banking, cards, lending, insurance and investment services through a network of local branches, offices and electronic delivery systems. The Citi Holdings business services both individual consumers as well as small businesses.

Transactions between segments are undertaken on an arm's length basis.

Gross income includes dividend income, net fee and commission income, net income on items at fair value through profit and loss and net investment income. 'Impairment charge – loans' includes the impairment charge on loans and advances to customers plus recoveries.

NOTES TO THE FINANCIAL STATEMENTS

39. Segmental analysis (continued)

					2014				
-		Citicorp		Cit	ti Holdings			Total	
	United	Western		United	Western		United	Western	
	Kingdom £ Million	Europe £ Million	Total £ Million	Kingdom £ Million	Europe £ Million	Total £ Million	Kingdom £ Million	Europe £ Million	Total £ Million
Gross income	300	259	559	5	-	5	305	259	564
Interest income	142	20	162	1	-	i	143	20	163
Interest expense	(48)	(7)	(55)	(3)	-	(3)	(51)	(7)	(58)
Profit/(loss) before tax and discontinued operations	128	(14)	114	(11)	-	(11)	117	(14)	103
Income tax (expense)/credit	(17)	(3)	(20)	-	1	1	(17)	(2)	(19)
Profit/(loss) for the year for continuing operations	111	(17)	94	(11)	1	(10)	100	(16)	84
Segment assets	15,484	5,219	20,703	93	8	101	15,577	5,227	20,804
Total assets	15,484	5,219	20.703	93	8	101	15.577	5,227	20.804
Segment liabilities	11,545	6,604	18,149	1	111	112	11,546	6,715	18,261
Total liabilities	11,545	6,604	18.149	1	111	112	11,546	6.715	18,261
Other segment items excluding of	discontinued (operations:							
Gross income from third parties	373	107	480	1	-	1	374	107	481
Capital expenditure	(69)	(13)	(82)	-	-	-	(69)	(13)	(82)
Depreciation	34	4	38	-	•	-	34	4	38
Impairment (gain)/charge -	(16)	-	(16)	13	-	13	(3)	-	(3)
Amortisation of intangibles	47	1	48	-	-	•	47	1	48
	2013*								
-	_	Citiaann			2013*			Total	
-	United	Citicorp			i Holdings		United	Total	
-	United	Western	Total	United	ti Holdings Western	Total	United	Western	Total
-	United Kingdom £ Million	-	Total		i Holdings	Total £ Million	United Kingdom £ Million		Total £ Million
Gross income	Kingdom	Western Europe		United Kingdom	ti Holdings Western Europe		Kingdom	Western Europe	
Gross income Interest income	Kingdom £ Million	Western Europe £ Million	£ Million	United Kingdom £ Million	i Holdings Western Europe £ Million	£ Million	Kingdom £ Million	Western Europe £ Million	£ Million
	Kingdom £ Million 369	Western Europe £ Million 261	£ Million 630	United Kingdom £ Million (1)	ti Holdings Western Europe £ Million	£ Million	Kingdom £ Million 368	Western Europe £ Million 263	£ Million 631
Interest income	Kingdom £ Million 369	Western Europe £ Million 261 37	£ Million 630 230	United Kingdom £ Million (1)	ti Holdings Western Europe £ Million	£ Million 1 5	Kingdom £ Million 368 198	Western Europe £ Million 263 37	£ Million 631 235
Interest income Interest expense Profit/(loss) before tax and	Kingdom £ Million 369 193 (74)	Western Europe £ Million 261 37 (8)	£ Million 630 230 (82)	United Kingdom £ Million (1) 5 (7)	ti Holdings Western Europe £ Million 2	£ Million 1 5 (7)	Kingdom £ Million 368 198 (81)	Western Europe £ Million 263 37 (8)	£ Million 631 235 (89)
Interest income Interest expense Profit/(loss) before tax and discontinued operations	Kingdom £ Million 369 193 (74)	Western Europe £ Million 261 37 (8)	£ Million 630 230 (82)	United Kingdom £ Million (1) 5 (7)	ti Holdings Western Europe £ Million 2 -	£ Million 1 5 (7) (26)	Kingdom £ Million 368 198 (81)	Western Europe £ Million 263 37 (8)	£ Million 631 235 (89)
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for	Kingdom £ Million 369 193 (74) 104 (54)	Western Europe £ Million 261 37 (8)	£ Million 630 230 (82) 87 (54)	United Kingdom £ Million (1) 5 (7) (18)	ti Holdings Western Europe £ Million 2 (8)	£ Million 1 5 (7) (26) (7)	Kingdom £ Million 368 198 (81) 86 (56)	Western Europe £ Million 263 37 (8) (25)	£ Million 631 235 (89)
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations	Kingdom £ Million 369 193 (74) 104 (54)	Western Europe £ Million 261 37 (8) (17)	£ Million 630 230 (82) 87 (54)	United Kingdom £ Million (1) 5 (7) (18) (2)	ti Holdings Western Europe £ Million 2	£ Million 1 5 (7) (26) (7) (33)	Kingdom £ Million 368 198 (81) 86 (56)	Western Europe £ Million 263 37 (8) (25) (5)	£ Million 631 235 (89) 61 (61)
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets	Kingdom £ Million 369 193 (74) 104 (54) 50	Western Europe £ Million 261 37 (8) (17) - (17)	£ Million 630 230 (82) 87 (54) 33	United Kingdom £ Million (1) 5 (7) (18) (2) (20)	ti Holdings Western Europe £ Million 2	£ Million 1 5 (7) (26) (7) (33)	Kingdom £ Million 368 198 (81) 86 (56) 30	Western Europe £ Million 263 37 (8) (25) (5) (30)	£ Million 631 235 (89) 61 (61)
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets Total assets	Kingdom £ Million 369 193 (74) 104 (54) 50 13,493	Western Europe £ Million 261 37 (8) (17)	£ Million 630 230 (82) 87 (54) 33 19,859	United Kingdom £ Million (1) 5 (7) (18) (20) 213	ti Holdings Western Europe £ Million 2 (8) (5) (13)	£ Million 1 5 (7) (26) (7) (33) 523	Kingdom £ Million 368 198 (81) 86 (56) 30 13,706	Western Europe £ Million 263 37 (8) (25) (5) (30) 6,676	£ Million 631 235 (89) 61 (61) 20,382 20,382
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets Total assets Segment liabilities	Kingdom £ Million 369 193 (74) 104 (54) 50 13,493 10,953	Western Europe £ Million 261 37 (8) (17) - (17) 6,366 6,366 5,528 5,528	£ Million 630 230 (82) 87 (54) 33 19,859 16,481	United Kingdom & Million (1) 5 (7) (18) (2) (20) 213 213 478	### Holdings Western Europe £ Million 2 (8) (5) (13) 310 1,003	£ Million 1 5 (7) (26) (7) (33) 523 523	Kingdom £ Million 368 198 (81) 86 (56) 30 13,706 11,431	Western Europe £ Million 263 37 (8) (25) (5) (30) 6,676 6,676 6,531	631 235 (89) 61 (61) 20,382 20,382
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets Total assets Segment liabilities	Kingdom £ Million 369 193 (74) 104 (54) 50 13,493 10,953	Western Europe £ Million 261 37 (8) (17) - (17) 6,366 6,366 5,528 5,528	£ Million 630 230 (82) 87 (54) 33 19,859 16,481	United Kingdom & Million (1) 5 (7) (18) (2) (20) 213 213 478	### Holdings Western Europe £ Million 2 (8) (5) (13) 310 1,003	£ Million 1 5 (7) (26) (7) (33) 523 523	Kingdom £ Million 368 198 (81) 86 (56) 30 13,706 11,431	Western Europe £ Million 263 37 (8) (25) (5) (30) 6,676 6,676 6,531	631 235 (89) 61 (61) 20,382 20,382
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets Total assets Segment liabilities Total liabilities Other segment items excluding of	Kingdom £ Million 369 193 (74) 104 (54) 50 13,493 10,953 10,953 fiscontinued of 369	Western Europe £ Million 261 37 (8) (17)	87 (54) 33 19,859 16,481	United Kingdom & Million (1) 5 (7) (18) (2) (20) 213 213 478	### Holdings Western Europe £ Million 2 (8) (5) (13) 310 1,003	£ Million 1 5 (7) (26) (7) (33) 523 523 1,481	Kingdom £ Million 368 198 (81) 86 (56) 30 13,706 13,706 11,431 11,431	Western Europe £ Million 263 37 (8) (25) (5) (30) 6,676 6,531 6,531	631 235 (89) 61 (61) 20,382 20,382 17,962
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets Total assets Segment liabilities Other segment items excluding of Cross income from third parties Capital expenditure	Kingdom £ Million 369 193 (74) 104 (54) 50 13,493 10,953 10,953	Western Europe £ Million 261 37 (8) (17) - (17) 6,366 6,366 5,528 5,528 operations:	£ Million 630 230 (82) 87 (54) 33 19,859 16,481 16,481	United Kingdom & Million (1) 5 (7) (18) (2) (20) 213 213 478	### Holdings Western Europe £ Million 2	£ Million 1 5 (7) (26) (7) (33) 523 523 1,481	Kingdom £ Million 368 198 (81) 86 (56) 30 13,706 13,706 11,431	Western Europe £ Million 263 37 (8) (25) (5) (30) 6,676 6,531 6,531	631 235 (89) 61 (61) 20,382 20,382 17,962 17,962
Interest income Interest expense Profit/(loss) before tax and discontinued operations Income tax (expense)/credit Profit/(loss) for the year for continuing operations Segment assets Total assets Segment liabilities Other segment items excluding of Cross income from third parties	Kingdom £ Million 369 193 (74) 104 (54) 50 13,493 10,953 10,953 fiscontinued of 369 (27)	Western Europe & Million 261 37 (8) (17)	\$ Million 630 230 (82) 87 (54) 33 19,859 16,481 16,481 490 (32)	United Kingdom & Million (1) 5 (7) (18) (2) (20) 213 213 478 478	### Holdings Western Europe £ Million 2	£ Million 1 5 (7) (26) (7) (33) 523 523 1,481 1.481	Kingdom £ Million 368 198 (81) 86 (56) 30 13,706 11,431 11,431 369 (27)	Western Europe £ Million 263 37 (8) (25) (5) (30) 6,676 6,531 6.531	£ Million 631 235 (89) 61 (61) 20,382 20,382 17,962 17,962 493 (32)

^{*}restated for prior year adjustment, as detailed in Note 1 (b), 'Changes in accounting policy and disclosures' IFRS 10 - 'Consolidated Financial Statements.'

NOTES TO THE FINANCIAL STATEMENTS

40. Parent companies

The Company is a wholly owned subsidiary of COHBL, which is incorporated in the Bahamas.

The largest group in which the results of the Group are consolidated is that headed by Citigroup Inc. The audited consolidated financial statements of Citigroup Inc. are made available to the public annually in accordance with Securities and Exchange Commission regulations and may be obtained from www.citigroup.com/citi/corporategovernance/ar.htm.

41. Country-by-country reporting

The information relating to Country-by-Country reporting required by Article 89 of Directive 2013/36/EU ('Capital Requirements Directive'), will be published at http://www.citigroup.com/citi/investor/reg.htm.