Company Registration No. 01026007

British Gas Social Housing Limited

Annual Report and Financial Statements for the year ended

31 December 2014

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British Gas Social Housing Limited

Annual Report and Financial Statements for the year ended 31 December 2014

Contents

Strategic Report for the year ended 31 December 2014	1-2
Directors' Report for the year ended 31 December 2014	3-5
Independent Auditors' Report to the members of British Gas Social Housing Limited	6-7
Profit and Loss Account for the year ended 31 December 2014	8
Balance Sheet as at 31 December 2014	9
Notes to the Financial Statements for the year ended 31 December 2014	10-18

British Gas Social Housing Limited

Strategic Report for the year ended 31 December 2014

The directors present their strategic report on British Gas Social Housing Ltd ("the company") for the year ended 31 December 2014.

Review of the Business
The principal activity of the company, which trades under the P H Jones brand, is the installation, servicing and repair of central heating systems.

2014 has seen the company return to a profitable trading position following four years of trading losses. The success of 2014 has been built on the recovery plan first implemented in 2013. The turnaround has been evidenced not only in terms of profit, but also customer quality, safety, employee engagement and cash control.

In the first half of 2014 a significant proportion of work involved the installation of central heating systems in private homes on behalf of British Gas. These referrals were switched off in the second part of the year, but this work stream has been revived in 2015.

A profitable trading position is again projected for 2015.

Financial Position and Performance
The financial position of the Company is presented in the balance sheet on page 9. Shareholders' funds at 31 December 2014 were £8,367,000 (2013: £5,742,000).

The results of the Company are set out on page 8. The profit on ordinary activities after taxation for the year-ended 31 December 2014 is £2,625,000. (2013: £434,000 loss.)

Principal Risks and Uncertainties
From the perspective of the Company, the principal risks and uncertainties are integrated with the principal risks of the Centrica plc group ("the Group") and are not managed separately. Accordingly, the principal risks and uncertainties of the Group, which include those of the Company, are discussed on pages 40-45 and 150-154 of the Annual Report and Accounts 2014 of the Group which does not form part of this report.

In light of changed circumstances the Centrica Group launched a fundamental strategic review in February, focused on: i) outlook and sources of growth; ii) portfolio mix and capital intensity; iii) operating capability and efficiency; and iv) Group financial framework. The conclusions of the strategic review were announced on 30 July 2015 as part of the Centrica plc interim results. The impact of this strategic review on the Company is yet to be fully determined but it will be the focus of the Directors during the remainder of 2015.

Key Performance Indicators
The Directors believe that analysis using KPIs for the Company is not necessary or appropriate for an understanding of the development, performance or position of the business.

Further information about KPIs, in the context of the Group, can be found on pages 18-19 in the Annual Report and Accounts 2014 of the Group which does not form part of this report.

This strategic report was approved by the Board on 18th September 2015.

MATTHEW MADELEY

By order of the board for and on behalf of Centrica Secretaries Limited
Company Secretary

Company registered in England and Wales. Registration No. 01026007

Registered office:
Millstream
Maidenhead Road
Windsor
Berkshire
United Kingdom
SL4 5GD

British Gas Social Housing Limited

Directors' Report for the year ended 31 December 2014

The Directors present their report and the audited financial statements of the Company for the year ended 31 December 2014.

Future developments
The Company continues to improve its operations and expand its product lines to adapt to meet its strategic objectives. 2015 turnover will include additional referrals from British Gas and an installation channel selling direct to the public, as well as the traditional core Social Housing work. The Company expects to continue along a profitable track in 2015.

Dividends
No dividends were paid during the year and the Directors do not recommend the payment of a final dividend. (2013: nil.)

Financial risk management
The Directors have established objectives and policies for managing financial risks to enable the Company to achieve its long-term shareholder value growth targets within a prudent risk management framework. These objectives and policies are regularly reviewed.

Exposure to counterparty credit risk and liquidity risk arises in the normal course of the Company's business and is managed within parameters set by the Directors.

Counterparty credit exposures are monitored by individual counterparty and by category of credit rating, and are subject to approved limits. Exposure to credit risk is limited predominantly to exposures with other Group companies or exposure to credit risk which arises in the normal course of operations as a result of the potential for a customer defaulting on its payable balance. In the case of business customers, credit risk is managed by checking a company's creditworthiness and financial strength both before commencing to trade and during a business relationship. An ageing of receivables is monitored and used to manage the exposure to credit risk.

Cash forecasts identifying liquidity requirements of the Company are produced and reviewed periodically to ensure there is sufficient financial headroom for at least a twelve month period from the date of approval of these financial statements.

Directors
The following served as Directors during the year and up to the date of signing this report:
Gab Barbaro
Kenneth Main
Peter Black (appointed 1 March 2014)

Directors' and officers' liability
Directors' and officers' liability insurance has been purchased by the ultimate parent company, Centrica plc, and was in place throughout the year under review. The insurance does not provide cover in the event that the Director is proved to have acted fraudulently.

Employees
Applications for employment by disabled persons are always fully considered, bearing in mind the respective aptitudes and abilities of the applicant concerned. In the event of members of staff becoming disabled, every effort is made to ensure that their employment with the company continues and the appropriate training is arranged. It is the policy of the company that the training, career development and promotion of a disabled person should, as far as possible, be identical to that of a person who does not suffer from a disability.

Consultation with employees or their representatives has continued at all levels, with the aim of ensuring that their views are taken into account when decisions are made that are unlikely to affect their interests and that all employees are aware of the financial and economic performance of business units and of the company as a whole. Communication with all employees continues through the in-house newsletters and briefing groups.

Statement of Directors' responsibilities
The Directors are responsible for preparing the Strategic report, Directors' report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law, the Directors have prepared the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law, the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to auditors
Each of the Directors who held office at the date of approval of this Directors' report confirm that so far as they are aware, there is no relevant audit information of which the Company's auditors are unaware and they have taken all the steps that they ought to have taken as a Director to make themselves aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

Independent Auditors
Pursuant to Section 487 of the Companies Act 2006, the auditors will be deemed to be reappointed and PricewaterhouseCoopers LLP will therefore continue in office.

This report was approved by the Board on 18th September 2015.

MATTHEW MADELEY

By order of the board for and on behalf of Centrica Secretaries Limited
Company Secretary

Company registered in England and Wales. Registration No. 01026007

Registered office:
Millstream
Maidenhead Road
Windsor
Berkshire
United Kingdom
SL4 5GD

British Gas Social Housing Limited

Independent Auditors' Report to the members of British Gas Social Housing Limited

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Report on the financial statements

Our opinion

In our opinion, British Gas Social Housing Limited's financial statements (the "financial statements"):

- give a true and fair view of the state of the company's affairs as at 31 December 2014 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

What we have audited

British Gas Social Housing Limited's financial statements comprise:

- the Balance Sheet as at 31 December 2014
- the Profit and Loss account for the year then ended; and
- the notes to the financial statements, which include a summary of significant accounting policies and other explanatory information.

The financial reporting framework that has been applied in the preparation in the preparation of the financial statements is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In applying the financial reporting framework, the directors have made a number of subjective judgements, for example in respect of significant accounting estimates. In making such estimates, they have made assumptions and considered future events.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Other matters on which we are required to report by exception

Adequacy of accounting records and information and explanations received

Under the Companies Act 2006 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Directors' remuneration

Under the Companies Act 2006 we are required to report if, in our opinion, certain disclosures of directors' remuneration specified by law have not been made. We have no exceptions to report arising from this responsibility.

Responsibilities for the financial statements and the audit

Our responsibilities and those of the directors

As explained more fully in the Statement of Directors' Responsibilities set out on page 4, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland) ("ISAs (UK & Ireland)"). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

This report, including the opinions, has been prepared for and only for the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

What an audit of financial statements involves

We conducted our audit in accordance with ISAs (UK and Ireland) . An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of:

- whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed;
- the reasonableness of significant accounting estimates made by the directors; and
- the overall presentation of the financial statements.

We primarily focus our work in these areas by assessing the directors' judgements against available evidence, forming our own judgements, and evaluating the disclosures in the financial statements.

We test and examine information, using sampling and other auditing techniques, to the extent we consider necessary to provide a reasonable basis for us to draw conclusions. We obtain audit evidence through testing the effectiveness of controls, substantive procedures or a combination of both.

In addition, we read all the financial and non-financial information in the Annual Report and Financial Statements to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Stephen Pascoe (Senior Statutory Auditor)
For and on behalf of PricewaterhouseCoopers LLP
Chartered Accountants and Statutory Auditors
Reading
18th September 2015

British Gas Social Housing Limited

Profit and Loss Account for the year ended 31 December 2014

	Note	2014 £000	2013 £000
Turnover	2	**77,379**	72,445
Cost of sales		**(61,346)**	(58,394)
Gross profit		**16,033**	14,051
Administrative expenses		**(12,284)**	(14,082)
Operating profit /(loss)	3	**3,749**	(31)
Interest payable and similar charges	5	**(365)**	(584)
Profit / (loss) on ordinary activities before taxation		**3,384**	(615)
Tax on profit / (loss) on ordinary activities	6	**(759)**	181
Profit / (loss) for the financial year	14	**2,625**	(434)

There are no material differences between the profit / (loss) on ordinary activities before taxation and profit / (loss) for the financial years stated above and their historical cost equivalents.

There have been no recognised gains or losses during the year other than those shown in the profit and loss account, and therefore no separate statement of total recognised gains and losses has been presented.

All activities are continuing.

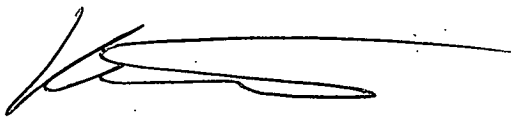
The notes on pages 10 to 18 form part of these financial statements.

British Gas Social Housing Limited

Balance Sheet as at 31 December 2014

	Note	2014 £000	2013 £000
Fixed assets			
Tangible assets	7	**711**	476
Current assets			
Stocks	8	**269**	383
Debtors	9	**27,413**	23,984
Cash at bank and in hand		**2,357**	9,239
		30,039	33,606
Creditors: Amounts falling due within one year	10	**(17,383)**	(23,340)
Net current assets		**12,656**	10,266
Total assets less current liabilities		**13,367**	10,742
Creditors: Amounts falling due after more than one year	11	**(5,000)**	(5,000)
Net assets		**8,367**	5,742
Capital and reserves			
Called up share capital	13	**-**	-
Profit and loss account	14	**8,367**	5,742
Total shareholders' funds	15	**8,367**	5,742

The financial statements on pages 8 to 18 were approved and authorised for issue by the Board of Directors on 18th September 2015 and were signed on its behalf by:



Kenneth Main
Director

Company Registration No. 01026007

The notes on pages 10 to 18 form part of these financial statements.

1. Principal accounting policies

Basis of preparation
These financial statements have been prepared on the going concern basis, under the historical cost convention and in accordance with United Kingdom Accounting Standards and the Companies Act 2006. The principal accounting policies are set out below. The financial statements are prepared in accordance with applicable United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), which have been applied consistently.

The Company is a wholly-owned subsidiary undertaking of P.H. Jones Group Limited, which is a wholly-owned subsidiary undertaking whose ultimate parent undertaking is Centrica plc. The Company has taken advantage of the exemptions within FRS 1 'Cash flow statements' (revised 1996) from presenting a cash flow statement and within FRS 8 'Related party disclosures' from disclosing transactions with other wholly-owned Centrica Group undertakings.

Turnover
Turnover is stated net of VAT and discounts. Turnover from the sale of goods is recognised when the goods are physically delivered to the customer. Turnover from the supply of services represents the value of services provided under contracts to the extent that there is a right to consideration and is recorded at the value of consideration due.

Tangible fixed assets
Tangible fixed assets are stated at cost, net of depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost of each asset down to its estimated residual value over its expected useful life, as follows:

Leasehold improvements, plant and equipment, fixture and fittings	5 years straight-line
Computer equipment	3 years straight-line
Motor vehicles	5 years straight-line

Stocks
Stocks are stated at the lower of cost and net realisable value.

1. Principal accounting policies (continued)

Taxation
Current tax, including UK Corporation Tax, is provided at amounts expected to be paid (or recovered) using the tax rates and laws that have been enacted or substantially enacted by the Balance Sheet date.

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the Balance Sheet date where transactions or events that result in an obligation to pay more tax in the future or a right to pay less tax in the future have occurred at the Balance Sheet date. Timing differences are differences between the Company's taxable profits and its results as stated in the financial statements that arise from the inclusion of gains and losses in tax assessments in periods different from those in which they are recognised in the financial statements. Deferred tax assets are recognised only to the extent that the Directors consider the asset can be recovered with reasonable certainty.

Deferred tax is measured at the average tax rates that are expected to apply in the periods in which timing differences are expected to reverse, based on tax rates and laws that have been enacted or substantially enacted by the Balance Sheet date. Deferred tax is measured on a non-discounted basis.

Pension costs
For defined contribution schemes, the amount charged to the Profit and Loss Account in respect of pension costs and other retirement benefits is the contributions payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either prepayments or accruals in the Balance Sheet.

Leases
Rentals under operating leases are charged on a straight-line basis over the lease term, even if the payments are not made on such a basis.

2. Turnover

The Company's turnover was all derived from its principal activities. All sales were made in the United Kingdom.

3. Operating profit / (loss)

The operating profit / (loss) is stated after charging / (crediting):

	2014	2013
	£000	£000
Depreciation of tangible fixed assets:		
Owned assets	**263**	265
Profit on disposal of tangible fixed assets	**(18)**	(23)
Operating lease rentals:		
Land and buildings	**221**	285
Plant and equipment	**2,467**	2,458
Fees payable to the Company's auditor for the audit of the Company	**7**	22

Auditors' remuneration relates to fees for the audit of the UK GAAP statutory financial statements of British Gas Social Housing Limited.

4. Staff costs

	2014 Number	2013 Number
Average monthly number of employees (including Directors):		
Administration	235	243
Technical	399	472
	634	715

Their aggregate remuneration comprised:

	2014 £000	2013 £000
Wages and salaries	19,915	20,010
Social security costs	1,966	2,055
Other pension costs (note 17)	178	221
	22,059	22,286

Directors' remuneration

The Directors' aggregate remuneration in respect of qualifying services was:

	2014 £000	2013 £000
Emoluments	76	51
Pension contributions	5	7
	81	58

The Company is exempt from disclosing the remuneration of the highest paid Director in the year ended 31 December 2014, since the total Directors' remuneration in the year was less than £200,000.

There was one Director during the year to whom retirement benefits is accruing under defined benefit pension schemes (2013: one), and there were two Directors during the year to whom retirement benefits are accruing under a money purchase pension scheme (2013: one).

There were no Directors who received shares in Centrica plc in respect of their qualifying services under a long-term incentive scheme during the year (2013: two), and there were no Directors who exercised share options relating to Centrica plc during the year (2013: two).

5. Interest payable and similar charges

	2014 £000	2013 £000
Interest payable to Group undertakings	365	584

6. Tax on profit / (loss) on ordinary activities

The tax charge comprises:

	2014 £000	2013 £000
Current tax		
UK Corporation Tax on profit / (loss) of the period	601	(151)
Adjustment in respect of previous periods	5	-
Total current tax	606	(151)
Deferred tax		
Origination and reversal of timing differences	152	(89)
Adjustment in respect of previous periods	11	(2)
Effect of changes in tax rates	(10)	61
Total deferred tax	153	(30)
Total tax on profit / (loss) on ordinary activities	759	(181)

Factors affecting tax charge for the year

The tax charge for the current period differs from the standard rate of corporation tax of 21.49%.

The differences are explained below:

	2014 £000	2013 £000
Profit / (loss) on ordinary activities before tax	3,384	(615)
Profit / (loss) on ordinary activities at standard UK Corporation Tax rate of 21.49% (2013: 23.25%)	727	(142)
Effects of:		
Expenses not deductible for tax purposes	26	23
Capital Allowances for period in excess of depreciation	(48)	(33)
Movement in short term timing differences	8	1
Utilisation of tax losses	(112)	-
Adjustments to tax charge in respect of previous periods	5	-
Current tax charge / (credit) for the year	606	(151)

6. Tax on profit / (loss) on ordinary activities (continued)

Factors that may affect future tax charges

The main rate of corporation tax was reduced to 21% from 1 April 2014 and will further reduce to 20% effective 1 April 2015. This was substantively enacted in the Finance Act 2013 on 2 July 2013 and has been reflected within these financial statements.

On 8 July 2015 in the Summer Budget the government announced proposed legislation to set the corporation tax main rate (for all profits except ring fence profits) at 19% for the years starting the 1 April 2017, 2018 and 2019 and at 18% for the year starting 1 April 2020. Since the proposed corporation tax rate changes had not been substantively enacted at 31 December 2014, the changes have not been reflected in the calculation of the deferred tax balances. Based upon the deferred tax workings we would estimate the impact of the rate change to net deferred taxation would not be material.

7. Tangible assets

	Leasehold improvements, plant and equipment, fixtures and fittings £000	Computer equipment £000	Motor vehicles £000	Total £000
Cost				
At 1 January 2014	830	708	341	1,879
Additions	11	487	-	498
Reclassification	(91)	91	-	-
Disposals	-	-	(337)	(337)
At 31 December 2014	**750**	**1,286**	**4**	**2,040**
Accumulated depreciation				
At 1 January 2014	660	402	341	1,403
Charge for the year	17	246	-	263
On disposals	-	-	(337)	(337)
At 31 December 2014	**677**	**648**	**4**	**1,329**
Net book value				
At 31 December 2014	**73**	**638**	**-**	**711**
At 31 December 2013	170	306	-	476

8. Stocks

	2014 £000	2013 £000
Raw materials and consumables	269	383

There was no significant difference between the replacement cost and the value disclosed for the above stocks.

9. Debtors

	2014 £000	2013 £000
Trade debtors	7,082	7,883
Amounts owed by Group undertakings	7,388	7,244
Corporation Tax	79	79
Deferred tax asset (note 12)	254	406
Other debtors	-	639
Prepayments and accrued income	12,610	7,733
	27,413	23,984

All amounts owed by Group undertakings are unsecured, interest-free and repayable on demand.

10. Creditors: Amounts falling due within one year

	2014 £000	2013 £000
Trade creditors	2,063	5,659
Amounts owed to Group undertakings	7,640	8,211
Taxation and social security	456	614
Other creditors	-	17
Accruals and deferred income	7,224	8,839
	17,383	23,340

The bank overdraft facility was secured by an omnibus guarantee and set-off agreement between P.H. Jones Group Limited and its subsidiaries, along with a debenture giving fixed or floating charges on all assets of the Company (note 18). As at the balance sheet date there was no over draft balance (2013: £nil).

The amounts owed to Group undertakings include £15,841,000 (2013: £19,383,000) that bears interest at a quarterly rate determined by Group Treasury and linked to the Group cost of funds. The quarterly rates ranged between 1.69% and 1.90% per annum during 2014 (2013: 2.34% and 3.19%). The other amounts owed to Group undertakings, which include offsetting balances with the same counterparties, are interest-free. All amounts owed to Group undertakings falling due within one year are unsecured and repayable on demand.

11. Creditors: Amounts falling due after more than one year

	2014 £000	2013 £000
Amounts owed to Group undertaking	5,000	5,000

Amounts owed to from the Group undertaking is unsecured and repayable on 30 December 2016. It bears interest at a quarterly rate determined by Group Treasury and linked to the Group cost of funds. The interest is paid semi-annually in arrears on 1 January and 1 July. The quarterly rates ranged between 1.69% and 1.90% during 2014 (2013: 2.34% and 3.19%).

12. Deferred taxation

	2014 £000	2013 £000
Deferred tax assets		
- Provision at start of the period	(406)	(376)
- Deferred tax credit in P&L for the period	141	(28)
- Adjustment in respect of prior years	11	(2)
	(254)	(406)

The deferred tax asset is analysed as follows:

	Provided		Potential	
	2014 £000	2013 £000	2014 £000	2013 £000
Deferred corporation tax				
- accelerated capital allowances	(242)	(297)	(242)	(297)
- STTD's - trading	(12)	(4)	(12)	(4)
- Losses	-	(104)	-	(104)
	(254)	(406)	(254)	(406)

13. Called up share capital

	2014 £	2013 £
Allotted, issued and fully paid:		
100 (2013: 100) ordinary shares of £1 each	100	100

14. Profit and loss account

	£000
At 1 January 2014	5,742
Profit for the financial year	2,625
At 31 December 2014	8,367

15. Reconciliation of movements in total shareholders' funds

	2014 £000	2013 £000
Opening shareholders' funds	5,742	6,176
Profit / (loss) for the financial year	2,625	(434)
Closing shareholders' funds	8,367	5,742

16. Financial commitments

Capital commitments
There were no capital commitments at the end of the financial year (2013: £nil).

Operating lease commitments
Annual commitments under non-cancellable operating leases for the Company are as follows:

	Other		Land and buildings	
	2014 £000	2013 £000	2014 £000	2013 £000
Operating leases which expire:				
Within one year	834	244	100	91
Between two and five years	3,664	515	20	74
After five years	214	-	-	-
	4,712	759	120	165

17. Pension costs

The Company operates a defined contribution pension scheme for all qualifying employees, the assets of which are held separately from those of the Company in an independently-administered fund. The pension cost represents contributions payable by the Company and amounted during the year to £178,000 (2013: £221,000).

Contributions totalling £60,000 were payable to the fund at 31 December 2014 (2013: £21,000).

18. Contingent liabilities

The Company has entered into a guarantee and debenture in favour of Lloyds TSB Bank plc and a cross-guarantee with certain P.H. Jones group undertakings in respect of amounts owed to their bankers. The Company's joint maximum liability in respect of this at 31 December 2014 was £6,500,000 (31 December 2013: £6,500,000).

19. Related party transactions

The Company has taken advantage of the exemptions from disclosing transactions with other wholly-owned Centrica Group undertakings. There were no transactions with other related parties during the year and (31 December 2013: £nil) there were no balances with other related parties at 31 December 2014 or 31 December 2013.

20. Ultimate parent undertaking

The Company's immediate parent undertaking is P.H. Jones Group Limited, a company registered in England and Wales.

The Company's ultimate parent undertaking and controlling party is Centrica plc, a company registered in England and Wales, which is the only company to include these financial statements in its consolidated financial statements. Copies of the Centrica plc consolidated financial statements may be obtained from www.centrica.com.