00423930



LEGAL & GENERAL INSURANCE LIMITED REPORT AND FINANCIAL STATEMENTS 2015

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Registered office

One Coleman Street London EC2R 5AA

Registered in England and Wales No. 00423930

Legal & General Insurance Limited Strategic Report

For the year ended 31 December 2015

Principal activity

Legal & General Insurance Limited (the 'Company') is an insurance company authorised in the UK by the Prudential Regulation Authority, and regulated by the Financial Conduct Authority ('FCA') and the Prudential Regulation Authority ('PRA'). The principal activity of the Company is the transaction of general insurance business in the personal sector marketplace, specifically relating to risk covers for household and short term income protection insurance.

Business review

During the year, the Company continued to pursue a strategy focused on the housing marketplace, including leveraging the distribution relationships from the wider Legal & General proposition focused on the housing purchase event. The Company has maintained its focus on the future profitability of the business and despite challenging market conditions has been careful not to reduce policy prices to an extent that could risk this future profitability and the financial stability of the Company. With this background, and the loss of a significant distribution deal where the distributor decided to take the insurance underwriting in house, the Company is pleased to report gross written premium of £336,731,000 in the year.

The Company continues to be active in seeking opportunities to increase its market offering, and secured a new affinity deal, which went live in November 2015, as well as having a pipeline of tenders from which it is optimistic it will secure new deals. 2015 also showed growth in the Company's direct channel; growth that will be enhanced from January 2016 with the launch of a pet product underwritten by the Company. Furthermore, the Company's new system Gt digital launched for direct business in November 2015. This new platform delivers a digital customer experience which is mobile and tablet triendly as well as a pricing capability which allows us to rate and price risks in a much more agile fashion. This is an important part of the Company's long term strategic objectives to replace the existing core systems.

The underwriting result of £18,471,000 (2014: £30,569,000) was adversely impacted in December 2015 by a surge in storm and flood claims as a result of storms Desmond, Eva, and Frank. The impact on the Company is currently estimated to be £15.1m, which is below the Company's market share of household premium demonstrating the strong underwriting principles to which the Company adheres. The Company has continued to focus on its cost base throughout 2015 and also streamlining critical processes including the household claims process. As a consequence of these long term cost saving initatives, restructuring costs of £1,374,000 were incurred in 2015 (2014: £4,705,000).

The Company reviewed its investment strategy in Q4 2014 and consequently decided to move its financial investments to investments in collective investment schemes, exchange traded funds, and bonds including foreign securities. This was a notable change from the previous investment strategy that focussed on UK government and corporate bonds, but was taken based on the long term expected returns from the new strategy being significantly greater and more aligned with the Company's strategic objectives but still within the Company's accepted risk appetitle. Investment conditions have been difficult particularly in the second half of 2015, due to the worldwide financial impact of concerns about the Chinese economy and commodity prices, which led to a lower investment return of £7,046,000 in 2015 (2014: £23,313,000). This represented a return of 1.8% per annum, which is pleasing given the previous investment strategy would have yielded a return of 1.1%. The Company is continuing to monitor the portfolios performance against return and volatility criteria agreed with the investment fund manager, Legal & General Investment Management Limited.

From 1st January 2016 the Solvency II regime comes into force. The Company has attained internal model approval from the PRA and so solvency capital requirements will be calculated using the internal model rather than the standard formula approach.

Result for the year and dividend

The results of the Company shows a pre-tax profit of £24,181,000 (2014: £53,226,000), details of which are set out on page 9. The directors have recommended the payment of an interim dividend of £20,000,000 in 2016 (2015 and 2014: £nil).

Financial key performance indicators

In addition to the pre-tax performance noted above, other key financial measures monitored by the Board of Directors (the 'Board') are as follows:

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 2015
 2014

 Year end shareholders funds (£'000)
 259,808
 239,748

 Gross written premium (£'000)
 336,731
 376,543

 Combined operating ratio
 94%
 91%

The combined operating ratio is: (Net Incurred Claims + Expenses + Net Commission)

Net Premiums Earned

Other key performance indicators

Inforce Policies

The Board also monitor a number of non-financial key performance measures, including:

2015 2014 1,765,128 1,953,868

Average monthly reportable complaints

(% of inforce policies) 0.014 0.008

Legal & General Insurance Limited Strategic Report (continued)

For the year ended 31 December 2015

Future developments

The Company will continue to evolve its strategy in the household insurance marketplace, focusing on the development of sustainable profitable relationships and strong management of loss ratios through improved underwriting and claims management techniques. The Company is managed within the Insurance division of the Legal & General Assurance Society business segment which brings together all personal protection lines business. As well as providing a more seamless service for customers, it is anticipated that this should continue to provide additional opportunities for the sale of general insurance products to existing Legal & General Group customers. In 2016, the Company is diversifying its product range and will underwrite pet insurance.

Principal risks and uncertainties

The Company's business involves the acceptance and management of risk. The process of risk acceptance and risk management is managed through a risk framework, comprising formal insurance division committees, risk assessment processes and review functions with formal updates to the Board. A full review of risk is discussed in note 32.

The framework provides assurance that risks are being appropriately identified and managed and that an independent assessment of risks is being performed. The principal risks and uncertainties facing the Company are noted below.

Market and Economic Conditions

Competitor activity and changes in customer buying patterns would impact the achievement of sales targets. A number of the Company's business channels have close links to the housing market. Uncertainty in this market would restrict sales opportunities and adversely impact profitability. The Company's strategic focus on household insurance means the Company has limited product diversification, and the income protection products are at risk of being impacted by any downturn in economic conditions. The Company is diversifying its product base and in 2016 will start to underwrite pet insurance.

The Company is also exposed to the impact of adverse economic conditions on its investment portfolio. The Company's investment portfolio consists of collective investment schemes, exchange traded funds, and bonds, which are affected by movements in the equity markets, interest rates and credit spreads.

Weather Catastrophe Events

Weather related risk is the largest area of risk faced by an insurer writing household business. The risk of adverse claims experience is fully assessed and reflected in the Company's capital requirement, and reinsurance is in place to protect against a 1 in 7 to 1 in 200 year event. However, a severe storm or series of weather events (including prolonged dry weather leading to subsidence) would adversely impact the profitability of the business. If the event was coupled with the default of a re-insurer this could significantly impact the capital available to the Company.

Confidence in the Financial Services Sector and Specifically the Company

Events in the financial services sector outside the control of the Company and Legal & General Group (the 'Group') may impact earnings and profitability. Historically such events have included:

- Failings by competitors;
- Actions by regulators within the industry;
- Adverse performance of investment markets; and
- Adverse media coverage.

Resources

The Group has market-leading expertise in a number of the markets in which it operates. The Company, as part of a larger Group, actively focuses on retaining the best personnel and ensuring that key dependencies do not arise through employee training and development programmes, remuneration strategies, and succession planning. However, the loss of key personnel may impact earnings in the short term.

Regulation and Legislation

There are a number of aspects to the way in which legislation and regulation impacts the Company's business:

- Government fiscal policy;
- Regulation of product design, marketing, sales and administration;
- Prudential capital requirements; and
- The introduction of Solvency II and its impact on capital requirements and business risk management.

The Company's activities and strategies are always based upon prevailing legislation and regulation. However, significant changes in legislation, and differing interpretation and application of regulation over time, may have a detrimental effect on the Company's strategy and profitability. Additionally, there is an increasing international dimension and volume of regulatory and legislative change impacting the financial services sector.

Legal & General Insurance Limited Strategic Report (continued)

For the year ended 31 December 2015

Outsourcing and Key Supplier Risk

There are some core Company functions that are outsourced, and a reliance on suppliers to satisfy buildings and contents claims. This involves the Company in the management of a number of customer related third party relationships. Despite the rigorous selection process including supplier financial evaluations and the preparation of contingency plans to maintain service levels, the financial failure of a third party or provision of inadequate service could impact the reputation and regulatory compliance of the Company.

Digitai Risk

As we increasingly digitalise our business, we are inherently exposed to new risks. We are alive to cyber threats, in terms of protecting our customers' data, minimising damage to our reputation and potential for financial loss and work closely with our business partners to proactively manage emerging threats.

By Order of the Board

A.D. Fairhurst

for and on behalf of Legal & General Co Sec Limited

Company Secretary

10 March 2016

Directors' Report

For the year ended 31 December 2015

The directors present their annual report together with the audited financial statements of the Company for the year ended 31 December 2015.

Result for the year and dividend

The results of the Company shows a pre-tax profit of £24,181,000 (2014: £53,226,000), details of which are set out on page 9. The result is discussed in more detail in the Strategic Report on page 2. The directors have recommended the payment of an interim dividend of £20,000,000 in 2016 (2015 and 2014: £nil).

Financial Risk Management

The Company uses financial instruments to manage certain financial risks. The Company's exposure to financial risk through its financial assets and liabilities is provided in the Strategic Report and in note 32 of the financial statements.

Political Donations

The Company made no political donations and incurred no political expenditure during the year.

Directorate

The directors of the Company who were in office during the year and up to the date of signing the financial statements are shown below:

D.A. Finch (Chairman)

R. J. Byrne (resigned 10 September 2015)

D. Flood (appointed 7 May 2015)

M. Holweger

J.A. Hyde

C. J. Knight (resigned 7 May 2015)

K Martin

M.C. Noone

O. Sanders (resigned 31 December 2015)

Company Secretary

Legal & General Co Sec Limited

Directors' Indemnities and Insurance

As permitted by the Articles of Association, the Directors have the benefit of an indemnity which is a qualifying third party indemnity provision as defined by Section 234 of the Companies Act 2006. The indemnity was in force throughout the last financial year and is currently in force. The ultimate parent Company, Legal & General Group Plc, maintains an appropriate level of Directors' and Officers' liability insurance which is reviewed annually.

Independent Auditors

The Company has appointed PricewaterhouseCoopers LLP as auditors. There is no requirement under the Companies Act or the Company's Articles of Association to hold an Annual General Meeting or lay the Company's Report and Financial Statements before the shareholders. The Company has also elected to dispense with the need to appoint auditors annually, and PricewaterhouseCoopers LLP will therefore continue in office.

Legal & General Insurance Limited Directors' Report (continued)

For the year ended 31 December 2015

Statement of Directors' Responsibilities

The directors are responsible for preparing the Strategic Report, Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union. Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the directors are required

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable International Financial Reporting Standards (IFRSs) as adopted by the European Union have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Statement as to Disclosure of Information to Auditors

In accordance with section 418, Directors' reports shall include a statement, in the case of each Director in office at the date the Directors' report is approved, that:

- (a) so far as the director is aware, there is no relevant audit information of which the Company's auditors are unaware; and
- (b) he has taken all the steps that he ought to have taken as a director in order to make himself aware of any relevant audit information and to establish that the Company's auditors are aware of that information.

By Order of the Board

A.D. Fairhurst

for and on behalf of Legal & General Co Sec Limited

Company Secretary

10 March 2016

Independent Auditors' Report to the Members of Legal & General Insurance Limited

Report on the financial statements

Our opinion

In our opinion, Legal & General Insurance Limited's financial statements (the "financial statements"):

- give a true and fair view of the state of the Company's affairs as at 31 December 2015 and of its profit and cash flows for the year then ended;
- have been properly prepared in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

What we have audited

The financial statements, included within the Report and Financial Statements (the "Annual Report"), comprise:

- · the Statement of Financial Position as at 31 December 2015;
- · the Statement of Comprehensive Income for the year then ended;
- · the Cash Flow Statement for the year then ended;
- · the Statement of Changes in Equity for the year then ended; and
- the notes to the financial statements, which include a summary of significant accounting policies and other explanatory information

The financial reporting framework that has been applied in the preparation of the financial statements is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union.

In applying the financial reporting framework, the directors have made a number of subjective judgements, for example in respect of significant accounting estimates. In making such estimates, they have made assumptions and considered future events.

Opinion on matter prescribed by the Companies Act 2006

In our opinion, the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Other matters on which we are required to report by exception

Adequacy of accounting records and information and explanations received

Under the Companies $\mbox{Act 2006}$ we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- adequate accounting records have not been, or returns adequate for our audit have not been received from branches not visited by us; or
- \cdot $\,$ the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Directors' remuneration

Under the Companies Act 2006 we are required to report if, in our opinion, certain disclosures of directors' remuneration specified by law are not made. We have no exceptions to report arising from this responsibility.

Independent Auditors' Report to the Members of Legal & General Insurance Limited (continued)

Responsibilities for the financial statements and the audit

Our responsibilities and those of the directors

As explained more fully in the Statement of Directors' Responsibilities set out on page 6, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK & Ireland) ("ISAs (UK & Ireland)"). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

This report, including the opinions, has been prepared for and only for the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

What an audit of financial statements involves

We conducted our audit in accordance with ISAs (UK and Ireland). An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of:

- whether the accounting policies are appropriate to the Company's circumstances and have been consistently applied and adequately disclosed;
- the reasonableness of significant accounting estimates made by the directors; and
- the overall presentation of the financial statements.

We primarily focus our work in these areas by assessing the directors' judgements against available evidence, forming our own judgements, and evaluating the disclosures in the financial statements.

We test and examine information, using sampling and other auditing techniques, to the extent we consider necessary to provide a reasonable basis for us to draw conclusions. We obtain audit evidence through testing the effectiveness of controls, substantive procedures or a combination of both.

In addition, we read all the financial and non-financial information in the Annual Report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Amy Ellison (Senior Statutory Auditor) for and on behalf of PricewaterhouseCoopers LLP Chartered Accountants and Statutory Auditors

Any Ellison

London 10 March 2016

Legal & General Insurance Limited Statement of Comprehensive Income

For the year ended 31 December 2015

| roi ine year endea 31 December 2013 | | 2015 | 2014 |
|---|-------|----------|----------|
| | Notes | £'000 | £'000 |
| Revenue | | | |
| Gross written premiums | | 336,731 | 376,543 |
| Outward reinsurance premiums | | (24,946) | (29,258) |
| Net change in provision for unearned premiums | | 19,863 | 2,302 |
| Net premiums earned | | 331,648 | 349,587 |
| Investment return - on financial investments at fair value through profit or loss | 3. | 7,046 | 23,313 |
| Total revenue | | 338,694 | 372,900 |
| Expenses | | | |
| Claims and change in insurance liabilities | | 178,652 | 170,814 |
| Reinsurance recoveries | | (963) | (1,528) |
| Net claims and change in insurance liabilities | 4. | 177,689 | 169,286 |
| Acquisition costs | 5. | 110,123 | 117,254 |
| Finance costs | 6. | 309 | 112 |
| Other expenses | 9. | 26,392 | 33,022 |
| Total expenses | | 314,513 | 319,674 |
| Profit before tax | | 24,181 | 53,226 |
| Total tax expense | 10. | (4,121) | (11,260) |
| Profit for the year and total comprehensive income | | 20,060 | 41,966 |

. . .

All activities of the Company are classified as continuing.

The profit for the year and total comprehensive income is entirely attributable to the equity holders of the Company.

The notes on pages 13 to 34 form an integral part of the financial statements.

Statement of Financial Position

As at 31 December 2015

| As at 31 December 2013 | | 2015 | 2014 |
|--|----------|---------|---------|
| | Notes | £'000 | £,000 |
| Assets | | | |
| Investments in subsidiaries | 15. | 2,000 | 2,000 |
| Plant & equipment | 14. | 4,298 | 4,171 |
| Intangible assets | 13. | 26,637 | 18,759 |
| Financial investments | 16. | 387,379 | 385,812 |
| Reinsurers' share of contract liabilities | 21. | 13,969 | 15,277 |
| Deferred acquisition costs | 18. | 51,733 | 61,267 |
| Receivables arising out of direct insurance operations - policyholders | 19. | 80,639 | 77,551 |
| - intermediaries | 19. | 20,759 | 28,332 |
| Amounts owed by group undertakings | 19. | 1,829 | 166 |
| Prepayments and other receivables | 19. | 4,190 | 4,074 |
| Cash and cash equivalents | 20. | 14,333 | 8,388 |
| Total assets | _ | 607,766 | 605,797 |
| | | | |
| Equity | | | |
| Share capital | 27. | 7,000 | 7,000 |
| Share premium | | 96,053 | 96,053 |
| Retained earnings | 28 | 156,755 | 136,695 |
| Total equity | - | 259,808 | 239,748 |
| Liabilities | | | |
| Insurance contract liabilities | 21. | 283,213 | 287.120 |
| Deferred tax liabilities | 12. | 12,851 | 12,385 |
| Current tax liabilities | 11. | 3,164 | 8,604 |
| Trade payables | 23. | 16,086 | 25,781 |
| Other payables and financial liabilities | 24. | 32,644 | 32,159 |
| Total liabilities | | 347,958 | 366,049 |
| Total a suite and Habilities | <u>-</u> | (07.7// | 40E 707 |
| Total equity and liabilities | - | 607,766 | 605,797 |

The notes on pages 13 to 34 form an integral part of the financial statements. The financial statements on pages 9 to 34 were approved by the Board of directors on 10 March 2016

and were signed on their behalf by:

D.Flood Director

Company Registration Number: 00423930.

Cash Flow Statement

For the year ended 31 December 2015

| ror the year ended 31 December 2013 | 2015 | 2014 |
|--|--|--|
| | £'000 | £'000 |
| | 2000 | ~~~ |
| Cash flows from operating activities | | |
| Profit before tax | 24,181 | 53,226 |
| | | |
| Adjustments for: | | |
| Depreciation, amortisation and impairment | 963 | 563 |
| Net fair value gains on financial instruments | (3,249) | (9,116) |
| Dividend and interest income | (3,797) | (14,197) |
| Interest payable | 309 | 112 |
| Changes in operating assets and liabilities: | | |
| Net decrease in insurance contract liabilities | (3,907) | (10,110) |
| Net decrease/ (increase) in reinsurers' share of contract liabilities | 1,308 | (3,796) |
| Net decrease/ (increase) in deferred acquisition costs | 9,534 | (1,203) |
| Net decrease/ (increase) in other assets | 4,265 | (2,168) |
| Net decrease in operational liabilities | (9,922) | (2,836) |
| Net sales/ (purchases) of financial investments | 3,819 | (33,073) |
| | | |
| Cash Inflow/ (outflow) generated by operations | 23,504 | (22,598) |
| Cash Inflow/ (outflow) generated by operations Interest received | 23,504 3,409 | 19,813 |
| | | |
| Interest received | 3,409 | 19,813 |
| Interest received Interest paid | 3,409 (309) | 19,813 |
| Interest received Interest paid Tax paid | 3,409 (309) (9,095) | 19,813 (112) (8,338) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities | 3,409 (309) (9,095) | 19,813 (112) (8,338) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities Cash flows from investing activities | 3,409 (309) (9.095) 17,509 | 19,813 (112) (8,338) (11,235) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities Cash flows from investing activities Purchases of plant & equipment | 3,409 (309) (9,095) 17,509 | 19.813 (112) (8.338) (11,235) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities Cash flows from investing activities Purchases of plant & equipment Purchases of intangible assets | 3,409 (309) (9,095) 17,509 (610) (8,358) | 19,813 (112) (8,338) (11,235) (4,231) (12,472) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities Cash flows from investing activities Purchases of plant & equipment Purchases of intangible assets Net (increase)/ decrease in loans from/ to Group undertakings Net cash outflows from investing activities | 3,409 (309) (9,095) 17,509 (610) (8,358) (2,596) | 19,813 (112) (8,338) (11,235) (11,235) (4,231) (12,472) 3,544 (13,159) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities Cash flows from investing activities Purchases of plant & equipment Purchases of intangible assets Net (increase)/ decrease in loans from/ to Group undertakings Net cash outflows from investing activities | 3,409 (309) (9,095) 17,509 (610) (8,358) (2,596) (11,564) | 19,813 (112) (8,338) (11,235) (11,235) (4,231) (12,472) 3,544 (13,159) |
| Interest received Interest paid Tax paid Net cash Inflow/ (outflow) from operating activities Cash flows from investing activities Purchases of plant & equipment Purchases of intangible assets Net (increase)/ decrease in loans from/ to Group undertakings Net cash outflows from investing activities | 3,409 (309) (9,095) 17,509 (610) (8,358) (2,596) | 19,813 (112) (8,338) (11,235) (11,235) (4,231) (12,472) 3,544 (13,159) |

The notes on pages 13 to 34 form an integral part of the financial statements.

Statement of Changes in EquityFor the year ended 31 December 2015

| • | Ordinary share capital £'000 | Share premium £'000 | Retained earnings £'000 | Total £'000 |
|--|---------------------------------------|---------------------------|-------------------------------|----------------|
| Balance at 1 January 2015 | 7,000 | 96,053 | 136,695 | 239,748 |
| Profit for the year and total comprehensive income | - | | 20,060 | 20,060 |
| Balance at 31 December 2015 | 7,000 | 96,053 | 156,755 | 259,808 |
| | Ordinary share | Share | Retained | |
| | capital | premium | earnings | Total |
| | £'000 | £,000 | £,000 | £'000 |
| Balance at 1 January 2014 | 7,000 | 96,053 | 94,729 | 197,782 |
| Profit for the year and total comprehensive income | - | | 41,966 | 41,966 |
| Balance at 31 December 2014 | 7,000 | 96,053 | 136,695 | 239,748 |

The notes on pages 13 to 34 form an integral part of the financial statements.

For the year ended 31 December 2015

1. Accounting Policies

a) Basis of Preparation

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) issued by the International Accounting Standards Board (IASB) as adopted by the European Union, and with those parts of the UK Companies Act 2006 applicable to companies reporting under IFRS. The Company's financial statements also comply with IFRS and International Financial Reporting Interpretations Committee (IFRIC) interpretations as issued by the IASB. The financial statements have been prepared under the historical cost convention on a going concern basis, as modified by the revaluation of financial assets at fair value through profit and loss. Accounting policies have been applied consistently to all years presented except as otherwise stated.

The Company is exempt from preparing consolidated financial statements by virtue of the Companies Act 2006, as its ultimate parent Company prepares publicly available consolidated financial statements that are deemed to satisfy the equivalence requirement of section 401 of the Companies Act 2006. The Company is domiciled in the United Kingdom.

The directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. The Company therefore continues to adopt the going concern basis in preparing its financial statements.

b) Use of estimates

The preparation of the financial statements includes the use of estimates and assumptions which affect items reported in the Statement of Comprehensive Income, the Statement of Financial Position (also referred to as the 'balance sheet'), the Statement of Changes in Equity, the Cash Flow Statement and the disclosure of contingent assets and liabilities at the date of the financial statements. Although these estimates are based on management's best knowledge of current circumstances and future events and actions, actual results may differ from those estimates, possibly significantly. This is particularly relevant to the estimation of incurred but not reported ('IBNR') estimates within insurance contract liabilities. The basis of accounting for these liabilities is set out in (c) below and the significant judgements used in determining the estimate is outlined in note 31 to the financial statements.

c) General Insurance

Results of general insurance business are determined after taking account of unearned premiums, outstanding claims and unexpired risks using the annual basis of accounting.

Premiums are accounted for in the period in which the risk commences as gross written premium. Estimates are included for premiums not notified by the year end. For all these contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. The portion of gross written premium on in-force contracts that relates to unexpired risks at the balance sheet date is reported as the provision for unearned premium. Premiums are shown before deduction of commission. Outwards reinsurance premiums are accounted for in the same accounting period as the premiums for the related direct business being

Unearned premiums represent the proportion of premiums written in the year that relate to unexpired terms of policies in force at the balance sheet date, calculated on a time-apportioned basis. A proportion of commission and other acquisition expenses relating to unearned premiums is carried forward as deferred acquisition expenses (DAC) or, with regard to reinsurance outwards, as deferred income. Deferred acquisition expenses are deferred over the period in which the related premiums are earned. All other costs are recognised as expenses when incurred.

Claims incurred comprise claims and related expenses paid in the year and changes in the provisions for outstanding claims. This includes provisions for claims incurred but not reported and related expenses, together with any other adjustments to claims from previous years.

Provision is made at the balance sheet date for the estimated cost of claims and related insurance recoveries incurred but not settled at that date, including the cost of claims incurred but not yet reported to the Company. The estimated cost of claims includes expenses to be incurred in settling claims and a deduction for the expected value of salvage and other recoveries. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

For the year ended 31 December 2015

1. Accounting Policies (continued)

c) General insurance (continued)

The estimation of claims incurred but not reported ('IBNR') is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Company, where more information about the claim event is generally available. Classes of business where the IBNR proportion of the total reserve is high will typically display greater variations between initial estimates and final outcomes because of the greater degree of difficulty in estimating these reserves. In calculating the estimated cost of IBNR and notified unpaid claims, the Company uses a variety of estimation techniques, generally based upon statistical analyses of historic experience, which assumes that the development pattern of the current claims will be consistent with past experience. Allowance is made however for changes or uncertainties which may create distortions in the underlying statistics or which may cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims.

An unexpired risk provision is made for any overall excess of expected claims and deferred acquisition costs over unearned premiums after taking account of investment return.

d) Reinsurance

The Company cedes insurance premiums and risk in the normal course of business in order to limit the potential for losses. Outward reinsurance premiums are recognised in the same accounting period as the related premiums for the direct or inward insurance business being reinsured. Reinsurance assets include balances due from reinsurers for paid and unpaid losses, loss adjustment expenses, and ceded unearned premiums. Amounts recoverable from reinsurers are estimated in a manner consistent with the claim liability associated with the reinsured policy. Reinsurance is recorded as an asset in the balance sheet unless a right of offset exists, in which case the associated liabilities are reduced commensurately.

e) Investments in subsidiaries

Shares in subsidiary undertakings are stated at cost less impairment. The Company reviews the carrying value of its subsidiary at each balance sheet date where there has been an indication that impairment has occurred. If the carrying value of the subsidiary undertaking is impaired, the carrying value is reduced through a charge to the statement of comprehensive income.

f) Financial Investments

The Company classifies its financial investments on initial recognition as held for trading ('HFT'), designated at fair value through profit or loss ('FVTPL'), or loans and receivables. Initial recognition of financial investments is on the trade date.

Certain financial investments held by the Company are designated as FVTPL as their performance is evaluated on a total return basis, consistent with asset performance reporting to the Group Investment and Market Risk Committee and the Company's investment strategy. Assets designated as FVTPL include collective investments and debt securities which would otherwise have been classified as AFS (available for sale) under IAS 39, 'Financial instruments: recognition and measurement'.

The fair values of quoted financial investments are based on bid prices, which management believe to be representative of fair value. If the market for a financial investment is not active, the Company establishes fair value by using valuation techniques such as recent arm's length transactions, consensus market pricing, reference to similar listed investments, discounted cash flow models or option pricing models.

Financial investments classified as HFT and FVTPL are measured at fair value with gains and losses reflected in the income statement. Transaction costs are expensed as incurred.

Loans and receivables are initially measured at fair value plus acquisition costs, and subsequently measured at amortised cost using the effective interest method.

g) Derivative financial instruments

The Company's activities expose it to the financial risks of changes in foreign exchange rates. The Company uses derivatives such as foreign exchange forward contracts to hedge these exposures.

Where the risks and characteristics of derivatives embedded in other contracts are not closely related to those of the host contract and the whole contract is not carried at fair value, the derivative is separated from that host contract and measured at fair value with fair value movements reflected within investment return, unless the embedded derivative itself meets the definition of an insurance contract.

For the year ended 31 December 2015

1. Accounting Policies (continued)

h) Investment Return

The reporting of investment return comprises investment income, unrealised gains and losses from financial investments held at FVIPL and realised gains and losses from all financial assets.

Investment income comprises interest, which is included on an accruals basis. Interest income for financial assets which are not classified as FVTPL is recognised using the effective interest method.

i) Tax

Current tax comprises tax payable on current year profits, adjusted for non-tax deductible or non-taxable items, and any adjustments to tax payable in respect of previous years. Current tax is recognised in the income statement unless it relates to items unless it relates to items which are recognised in other comprehensive income.

Deferred tax is calculated on differences between the accounting value of assets and liabilities and their respective tax values. Deferred tax is also recognised in respect of unused tax losses to the extent it is probable that future taxable profits will arise against which the losses can be utilised. Deferred tax is charged or credited to the income statement, except when it relates to items charged or credited directly to equity.

Tax rates

Following the 2015 Budget announcement, the rate of corporation tax is expected to reduce progressively to 18% by 1 April 2020. To calculate the current tax on profits, the rate of tax used is 20.25% (2014; 21.5%), which is the average rate of corporation tax applicable for the year.

The rate of tax used for the calculation of deferred tax is the rate of corporation tax that is expected to apply when the differences reverse.

j) Preference shares

Preference shares meeting the definition of a financial liability under the provision of IAS 32, "Financial Instruments: disclosure and presentation," are classified within creditors and the associated dividends are classified as interest expense.

k) Dividend recognition

Dividend distributions to the company's shareholders are recognised as a liability in the year in which the dividends are authorised and are no longer at the discretion of the company.

i) Cash and cash equivalents

Cash and cash equivalents includes cash in hand, deposits held at call with banks and other short-term highly liquid investments with maturities of three months or less from the date of acquisition.

m) Intangible Assets

Purchased software and costs directly associated with the internal development of computer software are capitalised as intangible assets where the software is an identifiable asset controlled by the Company which will generate future economic benefits and where costs can be reliably measured. Costs incurred to establish technological feasibility or to maintain existing levels of performance are recognised as an expense as incurred.

Such intangible assets are stated at cost less cumulative amortisation and impairment losses. Amortisation begins when the asset becomes available for operational use and is charged to the income statement within administrative expenses on a straight-line basis over the estimated useful life of the software, which is considered to be 10 years. The amortisation periods used are reviewed annually.

Assets are reviewed for impairment at each balance sheet date or whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An asset's carrying amount is written down immediately to its recoverable amount, if the asset's carrying amount is greater than its estimated recoverable amount. The recoverable amount is the higher of the asset's fair value less costs to sell, and its value in use.

For the year ended 31 December 2015

1. Accounting Policies (continued)

n) Plant & equipment

The initial cost of an item of plant or equipment is capitalised where it is probable that the future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. The cost is then depreciated on a straight line basis over the item's estimated useful working life aver 3 to 10 years.

The Company reviews the carrying value of Plant & Equipment at each balance sheet date where there has been an indication that impairment has occurred. If the carrying value of an item of Plant & Equipment is impaired, the carrying value is reduced through a charge to the Statement of Comprehensive Income.

o) Share Capital

Shares are classified as equity when there is no obligation to transfer cash or other assets. Incremental costs directly attributable to the issue of equity instruments are shown in equity as a deduction from the proceeds, net of tax

p) Foreign currency transactions

Foreign currency transactions are translated into the functional currency using the exchange rate prevailing at the date of the transactions. Foreign exchange gains and losses are recognised in the income statement except when recognised in equity as qualifying cash flow or net investment hedges.

q) Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted

Certain new standards, amendments and interpretations to existing standards have been published which are mandatory for the Company's accounting periods beginning on or after 1 January 2016 or later periods but which the Company has not adopted early, as follows:

In July 2014, the IASB issued IFRS 9, 'Financial Instruments' which is effective for annual periods beginning on ar after 1 January 2018, subject to EU endorsement and the IASB's consideration of its exposure draft, "Applying IFRS 9 Financial Instruments with IFRS 4 Insurance contracts". On adoption, IFRS 9 contains three key elements:

- A principle-based model for classification and measurement of financial instruments driven by cash flow characteristics and the business model in which an asset is held. Financial assets are classified under either amortised cost, fair value through other comprehensive income (FVOCI) or fair value through profit and loss;
- A single expected loss impairment model that will require more timely recognition of expected
 credit losses on assets classified as amortised cost or FVOCI. Specifically, the new Standard requires
 entities to account for expected credit losses from when from when financial instruments are first
 recognised, and it lowers the threshold for recognition of full lifetime expected losses; and
- A substantially-reformed model for hedge accounting with enhanced disclosures about risk
 management activities, enabling entities to better reflect these activities in their financial
 statements.

The impact of IFRS 9 on the Company's financial statements will depend on the interaction of the asset classification and measurement with the insurance contract measurement at the date of transition, particularly for liabilities which are measured using locked in discount rates. Given the IASB's consideration of deferral of IFRS 9 for certain insurance companies, the Company does not intend to early adopt this Standard

In January 2016, the IASB issued IFRS 16, "Leases", effective for annual periods beginning on or after 1 January 2019, subject to EU endorsement. IFRS 16 now requires lessees to recognise a lease liability reflecting future lease payments and a 'right-of-use asset' for virtually all lease contracts, bringing commitments in relation to operating leases (as currently defined in IAS 17, "Leases") onto the balance sheet. The impact of the standard on lessor accounting is significantly smaller with the provisions remaining closely aligned to those in IAS 17 although the IASB have issued updated guidance on the definition of a lease. An assessment of the impacts of the standard on the Company's financial statements will be carried out in 2016. The Company does not intend to early adopt this standard.

Legal & General Insurance Limited Notes to the Financial Statements For the year ended 31 December 2015

| 2. | Profit on ordinary activities before tax | 0015 | 0014 |
|----|--|---------|----------|
| | | 2015 | 2014 |
| | Description of the second of t | £.000 | £'000 |
| | Profit on ordinary activities before tax is stated after charging: | 402 | 127 |
| | Depreciation of tangible assets Impairment of tangible assets | 483 | 436 |
| | Amortisation of intangible assets | 490 | 436 |
| | | 480 | |
| | Auditors' remuneration (see below for further analysis) | 215 | 773 |
| | • | 1,178_ | 7/3 |
| | During the year fees (excluding VAT) were paid to the Company auditor for the following services: | | |
| | Audit Services | | |
| | Audit of these financial statements | 158 | 154 |
| | Non Audit Services | | |
| | Fees payable to the Company auditor for other services: | | |
| | - Other services pursuant to legislation | 57 | 56 |
| | Total | 215 | 210 |
| | No gains or losses were recognised on buying reinsurance (2014: £nil). | | |
| 3. | Investment return | | |
| | | 2015 | 2014 |
| | | £'000 | £'000 |
| | Investment income | 3,797 | 14,197 |
| | Unrealised gains/ (losses) | 470 | (2,948) |
| | Realised gains | 2,779 | 12,064 |
| | | 7,046 | 23,313 |
| | All of the investment return arose on financial investments designated as fair value through profit or loss. | | |
| 4. | Net claims and change in insurance liabilities | | |
| | | 2015 | 2014 |
| | | £'000 | £'000 |
| | Claims paid | | |
| | - gross | 161,120 | 181,592 |
| | - reinsurance recoveries | (695)_ | (702) |
| | Change in insurance liabilities | 160,425 | 180,890 |
| | - gross | 17,532 | (10,778) |
| | - reinsurance recoveries | (268) | (826) |
| | Net claims and change in insurance liabilities | 177,689 | 169,286 |
| _ | | | |
| 5. | Acquisition costs | 2015 | 2014 |
| | | £'000 | £'000 |
| | Acquisition costs | 100,589 | 118,458 |
| | Change in deferred acquisition costs | 9,534 | (1,204) |
| | Change in deterred acquisition costs | 110,123 | 117,254 |
| | | 110,123 | 117,204 |

For the year ended 31 December 2015

6. Finance costs

| | 309 | 112 |
|--|-------|-------|
| Interest payable to group undertakings | 309 | 112 |
| | £,000 | £,000 |
| | 2015 | 2014 |

7. Employee information

As in 2014, the company has no direct employees since they are employed by a fellow subsidiary of Legal & General Group Plc. As a result the Company incurs no direct staff costs and makes no direct contributions towards retirement benefits (2014: £nil).

8. Directors' emoluments

These figures represent that portion of the directors' emoluments that are estimated to relate to their services to the Company:

| | 2015 | 2014 |
|--|-------|-------|
| | £.000 | £.000 |
| In respect of services as directors: | | |
| Aggregate emoluments | 1,072 | 1,366 |
| Aggregate money purchase contributions | 54 | 71 |

Defined benefits accrued to none (2014: one) of the directors under the Group defined benefit pension scheme.

No fees were paid by the Company to the directors (2014: £nil).

The emoluments received by the directors have been settled by a fellow group company, Legal & General Resources Limited, and included within the recharge made to the Company.

| | 2015 | 2014 |
|------------------------------|-------|-------|
| | £.000 | £,000 |
| Highest paid director: | | |
| Emoluments | 310 | 352 |
| Money purchase contributions | | - |
| | | |

9. Other expenses

| | 26,392 | 33,022 |
|---|---------|---------|
| Investment management expenses | 1,027 | 544 |
| Reinsurance commissions and profit participations | (2,773) | (2,886) |
| Administrative expenses | 28,138 | 35,364 |
| | £'000 | £'000 |
| | 2015 | 2014 |

For the year ended 31 December 2015

10. Total tax expense

11.

| Total tax expense | 2015 | 2014 |
|--|-----------------|-----------------|
| | £'000 | £'000 |
| Current tax | | |
| - Current tax for the year | 3,702 | 8,604 |
| - Adjustments in respect of prior years | (47) | (10) |
| Total current tax | 3,655 | 8,594 |
| Deferred tax | | |
| - Movement in temporary differences | 1,291 | 2,866 |
| - Impact of reduction in UK corporate tax rate to 18% by 1 April 2020 (2014: 20%) | (825) | (200) |
| Total deterred tax | 466 | 2,666 |
| Total tax expense | 4,121 | 11,260 |
| Profit before tax attributable to equity holders | £'000 24,181 | £'000 53,226 |
| | | |
| Corporation tax at 20.25% (2014: 21.5%) | 4,897 | 11,444 |
| Effects of: | (47) | (3.3) |
| Adjustments in respect of prior years | (47) 47 | (11) 5 |
| Adjustments in respect of prior year deferred tax Expenses not deductible for tax purposes | 47 | 22 |
| Impact of reduction in UK corporate tax rate to 18% by 1 April 2020 (2014: 20%) on deferred tax balances | (825) | (200 |
| Tax attributable to equity shareholders | 4,121 | 11,260 |
| Tax diffibulable to equity situle floiders | 4,121 | 11,200 |
| Current tax | | |
| | 2015 | 2014 |
| | £'000 | £'000 |
| Tax due within 12 months | 3,164 | 8,604 |
| Current tax Itabilities | 3,164 | 8,604 |

For the year ended 31 December 2015

12. Deferred tax

| | Excess of depreciation over capital allowances Claims equalisation reserve Deferred tax (liabilities) | et tax assets/(liabilities) as at 1 January 2015 £'000 (666) (11,719) (12,385) et tax assets/(liabilities) as at 1 January 2014 £'000 45 (9,764) (9,719) | Tax credited/(charged) to the income statement £1000 (682) 216 (466) Tax credited/(charged) to the income statement £1000 (711) (1.955) (2.666) | Net tax asset as at 31 Deco | £'000 (1.348) (11.503) (12.851) s/(liabilities) |
|-----|---|--|--|--------------------------------|---|
| 13. | Intangible assets | | | | |
| | Cost | | | 2015 £'000 | 2014 £'000 |
| | Cosi | | | 2000 | 2000 |
| | Balance at beginning of year | | | 18,759 | 6.287 |
| | Additions | | | 8,358 | 12,472 |
| | Balance at end of year | | | 27,117 | 18,759 |
| | Accumulated amortisation | | | | |
| | Balance at beginning of year | | | - | - |
| | Amortisation charge for the year | | | 480 | <u>·</u> |
| | Balance at end of year | | | 480 | <u>-</u> |
| | Closing net book value | | | 26.637 | 18,759 |
| | Opening net book value | | | 18,759 | 6,287 |
| | Intangible assets relate to the costs directly asso was charged in 2014 as the assets were not yet | | | amortisation | |
| 14. | Plant & equipment | | | | |
| | | | | 2015 | 2014 |
| | Cost | | | £'000 | £,000 |
| | Balance at beginning of year | | | 5,408 | 1,190 |
| | Additions | | | 610 | 4,231 |
| | Disposals | | | - | (13) |
| | Balance at end of year | | | 6,018 | 5,408 |
| | Accumulated depreciation and impairment | | | | |
| | Balance at beginning of year | | | 1,237 | 687 |
| | Depreciation charge for the year | | | 483 | 127 |
| | Impairment charge | | | - | 436 |
| | Disposals | | | | (13) |
| | Balance at end of year | | | 1,720 | 1,237 |
| | Closing net book value | | | 4,298 | 4,171 |
| | Opening net book value | | | 4,171 | 503 |

An impairment of £nil (2014: £436,000) has been recognised during 2015. In 2014, capitalised leasehold improvement costs were written down to £nil net book value where it was not expected that the Company would occupy the corresponding office space.

For the year ended 31 December 2015

15. Investments

a) Investments in subsidiaries

 As at 1 January and 31 December
 2015 2014 £000 £000

 2000 £000
 2,000

The detail of the Company's subsidiaries are set out below:

 Held directly by the business
 Nature of business
 Incorporated In

 Legal & General Distribution Services Limited
 Trading company
 England & Wales

The subsidiary is 100% owned and has a 31 December financial year end.

b) Interests in structured entities

A structured entity is an entity that has been designed so that voting or similar rights are not the dominating factor in deciding who controls the entity, such as when voting rights might relate to administrative tasks only and the relevant activities are directed by means of contractual arrangement. The Company has interests in investment vehicles which are classified unconsolidated structured entities. These interests are explained below.

All of the Company's holdings in investment vehicles are subject to the terms and conditions of the respective investment vehicle's offering documentation and are susceptible to market price risk arising from uncertainties about future values of those investment vehicles. The investment manager makes investment decisions after extensive due diligence of the underlying investment vehicle, including consideration of its strategy and the overall quality of the underlying investment vehicle's manager.

All of the investment vehicles in the investment portfolio are managed by portfolio managers who are compensated by the respective investment vehicles for their services. Such compensation generally consists of an asset based fee and a performance related incentive fee, and is reflected in the valuation of the investment vehicles.

As part of its investment activities, the Company invests in structured entities. As at 31 December 2015 our total interest in such entities, reflected on the Company's balance sheet and classified as financial investments held at fair value through profit or loss, was £266,560k (2014: £310,862k). A summary of our holdings at 31 December 2015, with prior year comparatives, is provided below:

| | 2015 | 2014 |
|--|---------|---------|
| | £`000 | £,000 |
| Debt Securities | | |
| Analysed as: | | |
| Asset Backed Securities - Traditional | - | - |
| Asset Backed Securities - Securitisations and Debentures | - | - |
| Investment funds | | |
| Analysed as: | | |
| Unit Trusts | 84,994 | 91,060 |
| Specialised investment vehicles | | |
| Analysed as: | | |
| SICAVs | 13,483 | - |
| OEICs | 168,083 | 219,802 |
| Total | 266,560 | 310,862 |

The Company does not manage the above investments and as such the maximum exposure to loss in respect of the interests presented above is the carrying amount of the Company's investments. We do not sponsor, or provide any guarantees or support to the above entities.

For the year ended 31 December 2015

| 16. | Financial investments | 2015 | 2014 |
|-----|--|----------|---------|
| | | £'000 | £,000 |
| | Financial investments at fair value through the profit and loss: | | |
| | Investment funds | 266,560 | 310,862 |
| | Debt securities and other fixed income securities | 119,680 | 73,623 |
| | Accrued interest | 1,139 | 751 |
| | Derivative Assets | <u> </u> | 576 |
| | | 387,379 | 385,812 |
| | Expected to be received within 12 months from the reporting date | 1,139 | 1,327 |
| | Expected to be received after 12 months from the reporting date | 386,240 | 384,485 |
| | | 387,379 | 385,812 |

All financial investments have been designated as fair value through profit and loss. Financial investments have been allocated between those expected to be received within 12 months and after 12 months.

None of the financial investments (2014: none) have been pledged as collateral against derivative liabilities.

Fair value hierarchy

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants on the measurement date.

Fair value measurements are based on observable and unobservable inputs. Observable inputs reflect market data obtained from independent sources, while unobservable inputs reflect the Company's view of market assumptions in the absence of observable market information. The Company utilises techniques that maximise the use of observable inputs and minimise the use of unobservable inputs.

The levels of fair value measurement bases are defined as follows:

- Level 1: fair values measured using quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: fair values measured using valuation techniques for all inputs significant to the measurement other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3: fair values measured using valuation techniques for any input for the asset or liability significant to the measurement that is not based on observable market data (unobservable inputs).

The following table presents the Company's assets by IFRS 13 hierarchy levels:

| As at 31 December 2015 | Total | Level 1 | Level 2 | Level 3 |
|---|---------|---------|---------|---------|
| | £'000 | £'000 | £'000 | £,000 |
| Investment funds | 266,560 | 266,560 | - | - |
| Debt securities and other fixed income securities | 119,680 | 119,680 | - | - |
| Accrued interest | 1,139 | 1,139 | - | - |
| Derivative Assets | | - | - | - |
| Total financial investments | 387,379 | 387,379 | - | - |
| | Total | Level 1 | Level 2 | Level 3 |
| As at 31 December 2014 | £'000 | £'000 | £'000 | £'000 |
| Investment funds | 310,862 | 310,862 | - | - |
| Debt securities and other fixed income securities | 73,623 | 73,623 | - | - |
| Accrued interest | 751 | 751 | _ | - |
| Derivative Assets | 576 | 576 | - | - |
| Total financial investments | 385.812 | 385,812 | | |

There have been no significant transfers between levels in 2015 or 2014.

For the year ended 31 December 2015

17. Derivative assets and liabilities

| | Contract | Fair value | Fair value |
|------------------------------------|----------|------------|------------|
| | notional | Asset | Liability |
| | 2015 | 2015 | 2015 |
| | £'000 | £'000 | £'000 |
| Equity/ index derivatives | 145,487 | • | 2,210 |
| Forward foreign exchange contracts | - | - | - |
| | 145,487 | | 2,210 |
| | Contract | Fair value | Fair value |
| | notional | Asset | Liability |
| | 2014 | 2014 | 2014 |
| | £.000 | £'000 | £'000 |
| Equity/ index derivatives | 81,355 | 95 | 461 |
| Forward foreign exchange contracts | - | 481 | - |
| | 81,355 | 576 | 461 |

Derivative liabilities are reported in the balance sheet within other payables.

The notional amounts of some derivative instruments provide a basis for comparison with instruments recognised on the balance sheet. However, these amounts do not necessarily indicate the amounts of future cash flows involved or the current fair value of the instruments and, therefore, do not indicate the Company's exposure to credit or price risks.

The contractual undiscounted cash flows in relation to derivatives have the following maturity profile:

| | Maturity profile of undiscounted cash flows | | | | | | |
|------------------------|---|-----------------|----------------|-----------------|----------------|------------------|----------|
| | Fair value | Within one year | 1- 5 years | 5-15 years | 15-25 years | Over 25 years | Total |
| As at 31 December 2015 | £'000 | £'000 | £'000 | £'000 | £,000 | £'000 | £'000 |
| Cash inflows | | | | | | | |
| Derivative assets | • | - | - | | - | - | - |
| Derivative liabilities | 2,210 | | - | - | | - | - |
| Total | 2,210 | - | - | - | • | - | <u> </u> |
| Cash outflows | | | | | | | |
| Derivative assets | • | - | - | - | - | - | - |
| Derivative liabilities | 2,210 | 2,210 | - | - | • | - | 2,210 |
| Total | 2,210 | 2,210 | - | - | - | - | 2,210 |
| Net cashflows | 2,210 | 2,210 | - | - | - | • | 2,210 |
| | | Maturity prof | file of undisc | ounted cash flo | ows | | |
| | Fair value | Within one year | 1-5 years | 5-15 years | 15-25 years | Over 25 years | Total |
| As at 31 December 2014 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 |
| Cash inflows | | | | | | | |
| Derivative assets | 576 | 576 | - | - | - | - | 576 |
| Derivative liabilities | 461 | | | - | - | - | |
| Total | 115 | 576 | - | - | - | - | 576 |
| Cash outflows | | | | | | | |
| Derivative assets | 576 | - | - | - | • | - | - |
| Derivative liabilities | 461 | 461 | - | | - | - | 461 |
| Total | 115 | 461 | - | - | - | • | 461 |
| Net cashflows | 115 | 115 | - | | | - | 115 |

Cash inflows and outflows are presented on a net basis where the Company is required to settle net or has a legally enforceable right of offset and the intention is to settle on a net basis.

For the year ended 31 December 2015

| 18. | Deferred acquisition costs | | | | C | RI | Gross | RI |
|-----|--|------------------------------|--------------------|--------------------|---|---|---|--|
| | | | | | Gross 2015 | 2015 | 2014 | 2014 |
| | | | | | £'000 | £'000 | £'000 | £'000 |
| | As at 1 January | | | | 61,267 | (1,531) | 60,064 | (1,383) |
| | Acquisition costs movement in provision | | | | (9,534) | 159 | 1,203 | (148) |
| | As at 31 December | | | - | 51,733 | (1,372) | 61,267 | (1,531) |
| | | | | | | • | | |
| | To be amortised within 12 months from the report | ing date | | | 51,733 | (1,372) | 61,267 | (1,531) |
| | | | | _ | | | | |
| | • | | | | | | | |
| 19. | Receivables | | | | | | | |
| | | | | | | | 2015 | 2014 |
| | | | | | | | £'000 | £'000 |
| | Receivables arising out of direct insurance opera | tions - policyho interme: | | | | | 80,639 | 77,551 |
| | A a | - interne | uidnes | | | | 20,759 1,829 | 28,332 166 |
| | Amounts owed by group undertakings Prepayments and other receivables | | | | | | 4,190 | 4.074 |
| | repayments and other receivables | | | | | _ | 107,417 | 110,123 |
| | | | | | | _ | 107,417 | 110,125 |
| | Receivable within 12 months from the reporting of | late | | | | _ | 107,417 | 110,123 |
| | , , | | | | | - | | |
| | As in the prior years, the Company does not have | significant rec | ceivables tha | t are past due o | or considered | impaired | | |
| | at 31 December 2015. A total impairment provisi | on of £438,000 | was held at t | he balance she | eet date (2014 | : £305,000). | | |
| | | | | | | | | |
| | | | | | | | | |
| 20. | Cash and cash equivalents | | | | | | | |
| | | | | | | | 2015 | |
| | | | | | | | 2015 | 2014 |
| | Cash at hank and in hand | | | | | | £'000 | £,000 |
| | Cash at bank and in hand | | | | | _ | | |
| | Cash at bank and in hand | | | | | _ | £'000 | £,000 |
| 21. | Cash at bank and in hand | | | | | _ | £'000 | £,000 |
| 21. | | | | | Gross | - - | £'000 | £,000 |
| 21. | | | | | Gross 2015 | RI 2015 | £'000 14,333 | £'000 8,388 |
| 21. | | | | | | | £'000 14,333 Gross | £'000 8,388 RI |
| 21. | | | | | 2015 | 2015 | £'000 14,333 Gross 2014 | £'000 8.388 RI 2014 |
| 21. | Insurance contract liabilities | | | | 2015 £'000 | 2015 £'000 | £'000 14,333 Gross 2014 £'000 | £'000 8.388 RI 2014 £'000 |
| 21. | Insurance contract liabilities Provision for unearned premiums | | | | 2015 £'000 173,712 | 2015 £'000 (12,473) | £'000 14,333 Gross 2014 £'000 195,151 | £'000 8.388 RI 2014 £'000 {14,049} |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding | | | | 2015 £'000 173,712 109,501 | 2015 £'000 (12,473) (1,496) | £'000 14,333 Gross 2014 £'000 195,151 91,969 | £'000 8.388 RI 2014 £'000 (14,049) (1,228) |
| 21. | Insurance contract liabilities Provision for unearned premiums | | | | 2015 £'000 173,712 109,501 | 2015 £'000 (12,473) (1,496) | £'000 14,333 Gross 2014 £'000 195,151 91,969 | £'000 8.388 RI 2014 £'000 (14,049) (1,228) |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding | | Data of | | 2015 £'000 173,712 109,501 283,213 | 2015 £'000 (12,473) (1,496) | £'000 14,333 Gross 2014 £'000 195,151 91,969 | £'000 8.388 RI 2014 £'000 (14,049) (1,228) (15,277) |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding | Q.Lverr | | undiscounted o | 2015 £'000 173,712 109,501 283,213 | 2015 £'000 (12,473) (1,496) (13,969) | £'000 14,333 Gross 2014 £'000 195,151 91,969 287,120 | £'000 8.388 RI 2014 £'000 (14,049) (1,228] (15,277) |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding Expected net Insurance claim cash flows | 0-1 year | 1-2 years | 2-3 years | 2015 £'000 173,712 109,501 283,213 | 2015 £'000 {12,473} {1,496} (13,969) | £'000 14,333 Gross 2014 £'000 195,151 91,969 287,120 | £'000 8.388 RI 2014 £'000 (14,049) (1.228) (15,277) |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding Expected net Insurance claim cash flows As at 31 December 2015 | £.000 | 1-2 years £'000 | 2-3 years £'000 | 2015 £'000 173,712 109,501 283,213 cash flow 3-4 years £'000 | 2015 £'000 {12,473} {1,496} (13,969) 4+ years £'000 | £'000 14,333 Gross 2014 £'000 195,151 91,969 287,120 | £'000 8.388 RI 2014 £'000 (14,049) (1.228) (15,277) Carrying value £'000 |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding Expected net Insurance claim cash flows | | 1-2 years | 2-3 years | 2015 £'000 173,712 109,501 283,213 | 2015 £'000 {12,473} {1,496} (13,969) | £'000 14,333 Gross 2014 £'000 195,151 91,969 287,120 | £'000 8.388 RI 2014 £'000 (14,049) (1.228) (15,277) |
| 21. | Insurance contract liabilities Provision for unearned premiums Claims outstanding Expected net Insurance claim cash flows As at 31 December 2015 | £.000 | 1-2 years £'000 | 2-3 years £'000 | 2015 £'000 173,712 109,501 283,213 cash flow 3-4 years £'000 | 2015 £'000 {12,473} {1,496} (13,969) 4+ years £'000 | £'000 14,333 Gross 2014 £'000 195,151 91,969 287,120 | £'000 8.388 RI 2014 £'000 (14,049) (1.228) (15,277) Carrying value £'000 |
| 21. | Insurance contract llabilities Provision for unearned premiums Claims outstanding Expected net Insurance claim cash flows As at 31 December 2015 Claims outstanding | £.000 | 1-2 years £'000 | 2-3 years £'000 | 2015 £'000 173,712 109,501 283,213 cash flow 3-4 years £'000 | 2015 £'000 {12,473} {1,496} (13,969) 4+ years £'000 | £'000 14,333 Gross 2014 £'000 195,151 91,969 287,120 | £'000 8.388 RI 2014 £'000 (14,049) (1.228) (15,277) Carrying value £'000 |

Insurance cash flows are based on the expected date of settlement.

For the year ended 31 December 2015

21. Insurance contract liabilities (continued)

| Movement in | claims | liabilities |
|-------------|--------|-------------|
|-------------|--------|-------------|

| | Gross | RI | Gross | RI |
|---------------------------------------|-----------|----------|-----------|----------|
| | 2015 | 2015 | 2014 | 2014 |
| | £'000 | £'000 | £,000 | £'000 |
| As at 1 January | 91,969 | 1,228 | 102,747 | (402) |
| Claims arising | 180,520 | 190 | 176,937 | (298) |
| Claims paid | (161,120) | (695) | (181,592) | 702 |
| Adjustments to prior year liabilities | (1,868) | 773 | (6,123) | 1,226 |
| As at 31 December | 109,501 | 1,496 | 91,969 | 1,228 |
| | | | | |
| Movement in unearned premium | | | | |
| | Gross | RI | Gross | RI |
| | 2015 | 2015 | 2014 | 2014 |
| | £'000 | £'000 | £'000 | £'000 |
| As at 1 January | 195,151 | (14.049) | 194,483 | (11,079) |
| Movement in provision | (21,439) | 1,576 | 668 | (2,970) |
| As at 31 December | 173,712 | (12,473) | 195,151 | (14,049) |

All unearned premiums are expected to be earned within one year.

22. Claims development tables

The tables below present changes in the historical provision for losses and loss adjustment expenses since 2011 and the provision for losses and loss adjustment expenses arising in each subsequent accident year.

The top section of the tables illustrate how the estimate of total claims outstanding for each accident year developed over time. The bottom section of the table reconciles the cumulative claims to the amounts appearing in the balance sheet.

Gross of reinsurance

| Accident year | 2011 | 2012 | 2013 | 2014 | 2015 | Total |
|--|-----------|-----------|-----------|-----------|----------|-----------|
| | £'000 | £,000 | £'000 | £.000 | £,000 | £,000 |
| Estimate of ultimate claims costs: | | | | | | |
| - At end of accident year | 123,883 | 163,875 | 161,882 | 168,788 | 171,681 | 790,109 |
| - One year later | 119,205 | 149,724 | 156,295 | 163,341 | - | 588,565 |
| - Two years later | 115,842 | 147,736 | 155,771 | - | - | 419,349 |
| - Three years later | 115,520 | 148,357 | - | - | - | 263,877 |
| - Four years later | 115,808 | - | - | - | - | 115,808 |
| Estimate of cumulative claims | 115,808 | 148,357 | 155,771 | 163,341 | 171,681 | 754,958 |
| Cumulative payments | (120,011) | (146,782) | (150,789) | (153,184) | (86,881) | (657,647) |
| Outstanding claims provision | (4,203) | 1,575 | 4,982 | 10,157 | 84,800 | 97,311 |
| Outstanding claims provision for prior accident years | | | | | | 9,163 |
| Claims handling provision | | | | | | 3,027 |
| Total claims liabilities recognised in the balance sheet | | | | | | 109,501 |
| Net of reinsurance | | | | | | |
| Accident year | 2011 | 2012 | 2013 | 2014 | 2015 | Total |
| | £.000 | £.000 | £'000 | £,000 | £'000 | £'000 |
| Estimate of ultimate claims costs: | | | | | | |
| - At end of accident year | 123,451 | 163,523 | 161,567 | 168,487 | 171,100 | 788,128 |
| - One year later | 118,706 | 149,281 | 154,892 | 163,113 | - | 585,992 |
| - Two years later | 115,366 | 147,292 | 154,379 | - | - | 417,037 |
| - Three years later | 115,042 | 147,909 | - | - | - | 262,951 |
| - Four years later | 115,326 | - | - | - | - | 115,326 |
| Estimate of cumulative claims | 115,326 | 147,909 | 154,379 | 163,113 | 171,100 | 751,827 |
| Cumulative payments | (119,529) | (146,336) | (150,342) | (152,976) | (86,827) | (656,010) |
| Outstanding claims provision | (4,203) | 1,573 | 4,037 | 10,137 | 84,273 | 95,817 |
| Outstanding claims provision for prior accident years | | | | | | 9,161 |
| Claims handling provision | | | | | | 3,027 |
| Total claims liabilities recognised in the balance sheet | | | | | | 108,005 |
| | | | · | | | |

For the year ended 31 December 2015

| 23. | Trade payables | 2015 | 2014 |
|-----|---|--------|--------|
| | | £'000 | £'000 |
| | Payables arising from insurance and reinsurance contracts | | |
| | - agents, brokers and intermediaries | 10,707 | 13.493 |
| | - reinsurers | 5.379 | 12,288 |
| | | 16,086 | 25,781 |

All trade payables are expected to be settled no more than twelve months after the balance sheet date.

| 24. | Other payables and financial liabilities | 2015 | 2014 |
|-----|---|--------|--------|
| | | £'000 | £'000 |
| | Amounts owed to group undertakings | 21.329 | 21,589 |
| | Other payables | 7.733 | 8.578 |
| | Derivative liabilities | 2,210 | 461 |
| | Reinsurance share of deferred acquisition costs | 1,372 | 1,531 |
| | | 32 644 | 32 159 |

All other payables and financial liabilities are expected to be settled no more than twelve months after the balance sheet date.

The following table presents the Company's derivative (liabilities by IFRS 13 hierarchy levels:

| | Total | Level 1 | Level 2 | Level 3 |
|------------------------|-------|---------|---------|---------|
| As at 31 December 2015 | £.000 | £'000 | £'000 | £.000 |
| Derivative liabilities | 2,210 | 2,210 | | |
| | | | | |
| | Total | Level 1 | Level 2 | Level 3 |
| As at 31 December 2014 | £.000 | £'000 | £.000 | £.000 |
| Derivative liabilities | 461 | 461 | - | - |

25. Contingent liabilities

Provision for the liabilities arising under contracts with policyholders is based on certain assumptions. The variance of actual experience from that assumed may result in such liabilities differing from the provisions made for them.

Liabilities may also arise in respect of claims retating to the interpretation of such contracts, or the circumstances in which policyholders have entered into them (together in this paragraph "liabilities"). The extent of such liabilities is influenced by the actions of the PRA and FCA, by ombudsman rulings, by industry compensation schemes and by court judgements. It is not possible to predict, with certainty, the extent and the timing of the financial impact to which these liabilities may give rise. The Company considers that is has made prudent provision for such liabilities, as and when circumstances calling for such provision become clear, and that it has adequate capital and reserves to meet all reasonably foreseeable eventualities.

26. Commitments

a) Capital commitments

Authorised and contracted commitments payable after 31 December 2015 are £nil (2014: £1.100,000).

For the year ended 31 December 2015

26. Commitments (continued)

| b) | Operating lease commitments | | |
|-----|--|---------------|------------------|
| | The future aggregate minimum lease payments under non-cancellable operating leases | | |
| | are as follows: | 2015 | 2014 |
| | | 000'£ | £'000 |
| | - Not later than 1 year | 497 | 323 |
| | - Later than 1 year and not later than 5 years | 2,362 | 3,213 |
| | - Later than 5 years | | |
| | | 2,859 | 3,536 |
| | Future aggregate minimum sublease payments expected to be received | <u> </u> | |
| | under operating subleases: | | 9 |
| | | | |
| | The future aggregate minimum lease receivables under non-cancellable operating | | |
| | leases are as follows: | | |
| | - Not later than 1 year | - | 9 |
| | - Later than 1 year and not later than 5 years | - | - |
| | - Later than 5 years | | |
| | | | 9 |
| | | | |
| | | | |
| 27. | Share capital | | |
| | | | £'000 |
| | Issued and fully paid: | _ | |
| | As at 31 December 2015 & 31 December 2014: 6,999,999 ordinary shares of £1 each | _ | 7,000 |
| | | | |
| 20 | Daketnasi associase | | |
| 28. | Retained earnings | 2015 | 2014 |
| | | 2015 £'000 | 2014 £'000 |
| | Release at 1 January | 136,695 | \$.000 94,729 |
| | Balance at 1 January Retained profit for the year | 20,060 | 41,966 |
| | Balance at 31 December | 156,755 | |
| | palatice at 31 December | 136,/35 | 136,695 |

29. Holding company

The Company's immediate parent undertaking is Legal & General Assurance Society Limited. The ultimate parent company and controlling party is Legal & General Group Plc, a company incorporated in England and Wales.

Legal & General Group Plc is the parent undertaking of the smallest and largest group of undertakings to consolidate these financial statements at 31 December 2015. The consolidated financial statements of Legal & General Group Plc are available from the Company Secretary at the Registered Office, One Coleman Street, London, EC2R 5AA or on the Group website, www.legalandgeneralgroup.com.

For the year ended 31 December 2015

30. Related party transactions

i) Key management personnel

Key management personnel represented by the members of the board of Directors are listed on page 5. Director remuneration is discussed in detail in note 8.

ii) Transactions with group companies

The Company performed a number of transactions with its parent, Legal & General Assurance Society Limited and its fellow subsidiary companies during the normal course of business. The following transactions were undertaken, and the corresponding balances payable/ receivable at the year end:

| | Credit/ (charg | Receivable/ (payable) | | |
|--|----------------|-----------------------|----------|----------|
| | 2015 | 2014 | 2015 | 2014 |
| | £'000 | £,000 | £'000 | £'000 |
| a. Investment management portfolio | (1,020) | (529) | (82) | (87) |
| b. Liquidity management | (29) | (72) | 1,559 | (1,037) |
| c. Group expense charges | (72,573) | (83,106) | (15,261) | (19,297) |
| d. Commission | (3,149) | (3,296) | (1,786) | (1,168) |
| e. Reinsurance premium . | (12,296) | (14,240) | 256 | (6,207) |
| f. Settlement of group expenses | - | - | (287) | 3 |
| g. Investments in group investment funds | 2,705 | 1,738 | 231,068 | 278,628 |
| h. Revolving credit facility | (240) | - | - | - |
| i. Agency commission | • | - | (2,540) | - |

- a. Legal & General Investment Management (Holdings) Limited ('LGIM') manage the investment portfolio of the Company, and charge the Company a monthly portfolio administration fee.
- b. Interest charged/(credited) on loan facilities by Legal & General Finance PLC at LIBOR plus/ (minus) 0.125% respectively.
- c. Legal & General Assurance Society Limited recharges the Company for all direct costs associated with the business and an allocated proportion of centralised costs.
- d. The Company pays commission for business introduced by Legal & General Partnership Services Limited.
- e. Reinsurance premium accepted by Legal & General Assurance Society Limited ("LGAS") as part of a wider reinsurance treaty.
- f. The Company settles group recharges on behalf of Legal & General Distribution Services Limited, who subsequently reimburse the Company.
- g. The company holds investments in investment funds controlled and managed by Group companies that are classified as related parties.
- h. Commitment fee charged on a revolving credit agreement facility provided by Legal and General Group PLC at 0.24%.
- i. Legal & General Assurance Society Limited recharge for agency commission that it pays on Legal & General Insurance Limited's behalf.

None of the above balances are secured on the assets of any group undertaking.

31. Critical accounting estimates and judgements

General comments regarding assumptions and methodology

Actuarial and statistical methods have been applied to the claims data to arrive at the estimates of the claim reserves gross and net of reinsurance. The reserve is the sum of the outstanding case estimates (which are known) plus an amount for claims which have been incurred but have not yet been reported and an allowance for changes in case estimates. The most uncertain element of the reserve is the incurred but not reported (IBNR) amount.

The IBNR reserve can be thought of as the difference between the amount which will ultimately be paid minus the amount that has already been paid minus the amount reserved for as case estimates.

For the year ended 31 December 2015

31. Critical accounting estimates and judgements (continued)

General comments regarding assumptions and methodology (continued)

For the household and motor classes of business, IBNR includes not only claims which have not yet been reported, but also the positive or negative development of the case estimates attributed to reported cases, also known as IBNER (Incurred but not enough reported).

In cases where the claims data provided contains claims handling expenses, these are included and projected in the estimates of the claim reserves. In addition, allowance is made for unallocated claims handling expenses on outstanding and IBNR claims.

A margin is held over and above the best estimate IBNR reserve to allow for the uncertainty in reserves.

Various methods are used to determine the IBNR. The choice of method depends on the class of business and the peril being assessed. The methods are explained below:

Projection of incurred claim amounts using the basic chain ladder method

This is a method for estimating the ultimate cost (and therefore the incurred but not reported claims) based on the incurred claims data (i.e. the paid claims plus the notified case estimates).

Development factors are calculated for each origin period which reflect the patterns of claim reporting and payment, and the relative adequacy of the notified case estimates over time. The choice of historic period for determining development factors is a matter of judgement. The method also assumes that inflation, investment income and the economic environment remain unchanged over the origin period selected.

Projection of the number of claims reported using the basic chain ladder method and application of average cost per claim methods

The basic chain ladder method described above is used to project the ultimate number of claims (and therefore the incurred but not reported claims) for each period. The ultimate cost is then estimated by multiplying the ultimate number of claims for each origin year by an appropriate average cost assumption. The average cost assumption is derived by taking account of historical data, trends and external industry data, and applying appropriate judgement.

Exposure based methods

Exposure based methods estimate the ultimate cost (and therefore the incurred but not reported claims) based on exposure measures relating to the origin years considered. The simplest exposure based method is the expected loss ratio method. The ultimate cost is estimated by multiplying the earned premium for the relevant origin year by an estimate of the loss ratio for that origin year. This selected loss ratio takes account of historical data, trends and other available information such as premium rating activity and requires judgement. This method effectively ignores the actual development of the claims to date for that origin period. The 8 ornhuetter-Ferguson approach combines the chain ladder method described above with the expected loss ratio method. This moderates the influence of the current development of the most recent origin years on the estimate of the ultimate cost. This can be beneficial in circumstances where the data for the most recent origin years is sparse or for longer tailed classes.

Key drivers of uncertainty in the Company's reserves

Uncertainty in the Company's reserves can arise from a number of factors both internal and external. For example:

- On Household, our biggest driver of uncertainty, IBNR claims could increase due to the emergence of latent claims for example, in liability following an adverse court judgement, or in subsidence as an improvement in the housing market leads to an increase in surveys and hence a greater number of cracks being noticed.
- A downturn in the economy could drive increased IBNR unemployment claims on the Accident, Sickness and Unemployment product, both in terms of increased frequency and increased claim duration.

Given this uncertainty, it is Company policy to hold reserves above the best estimate. Current policy is to hold reserves between the mean and 75th percentile of the overall distribution (2014: between the mean and 75th percentile), depending on the perceived risk in the reserves. The precise choice of percentile is based on seven criteria, which are given a low, medium or high rating. The overall score determines the percentile booked.

The total margin held as at 31 December 2015 was 5% (2014: 8%) of the gross booked reserves (excluding claims handling expenses).

For the year ended 31 December 2015

31. Critical accounting estimates and Judgements (continued)

Key drivers of uncertainty in the Company's reserves (continued)

Reserving at this level provides a margin against reasonable levels of uncertainty, whilst avoiding excessive prudence for IFRS reporting purposes.

Financial impact of the uncertainty

All figures in this section are based on the reserving exercise performed as at 31 December 2015.

Household

The household margin is 5% of the booked reserves (2014: 8%). This could be used to cover adverse liability experience, as well as adverse claims development.

Accident, Sickness and Unemployment

If non reinsurance backed IBNR claims increased by 50% the Company would need to hold an extra 8% (2014: 8%) of the best estimate reserve for this class of business (assuming these claims have same average monthly benefit and duration as assumed in the best estimate calculation).

If all non reinsurance backed claimants were to claim for an extra month on top of what was assumed in the best estimate the Company would need to hold an extra 17% (2014: 17%) of the best estimate reserve for this class of business

If these two events occurred at the same time the Company would need to hold an extra 24% (2014: 24%) of the best estimate reserve for this class of business. However, the probability of this occurrence would be very small.

32. Risk management and control

The Company's primary objective in undertaking risk management activity is to manage risk exposure in line with risk appetite, minimising its exposure to unexpected financial loss and limiting the potential for deviation from anticipated outcomes. In this respect, a framework of limits and qualitative statements, aligned with the Company's risk appetite, is in place for material exposures.

A significant part of the Company's business involves the acceptance and management of risk. The Company operates a formal risk management framework to ensure that all significant risks are identified and managed. Financial risk is categorised as follows:

- Insurance risk;
- Market risk;
- Credit risk:
- Foreign exchange risk;
- Liquidity risk; and
- Operational risk.

Insurance risk

Insurance risk arises as a consequence of the type and volume of business written and the concentration of risk in particular policies or groups of policies subject to the same risks. Insurance risk is managed using the following techniques:

Policies and delegated authorities for underwriting, pricing and reinsurance

The Company's insurance risk policy sets out the overall framework for the management of insurance risk. As part of the framework, a structure of delegated pricing and underwriting authorities is in place. Pricing is based on assumptions which have regard to past experience and expected future trends. Insurance exposures are limited through reinsurance.

The principal General insurance reinsurances are excess of loss catastrophe treaties, under which the cost of claims from a weather event, in excess of an agreed retention level, is recoverable from reinsurers.

Reserving policy

The Company has a documented reserving policy setting out the basis on which liabilities are to be determined using statistical analysis and actuarial experience.

For the year ended 31 December 2015

32. Risk management and control (continued)

Insurance risk (continued)

The principal products of the Company are:

Household. These contracts provide cover in respect of householders' homes, investment properties, contents, personal belongings and incidental liabilities which they may incur as a property owner, occupier and individual. Exposure is normally limited to the rebuilding cost of the home, the replacement cost of belongings and a policy limit in respect of liability claims. The Company uses reinsurance to manage the exposure to an accumulation of claims arising from any one incident, usually severe weather. The catastrophe cover runs from 1 July to 30 June and reinsures the Company for losses between £30m and £496m (2014: £30m and £466m) for a single weather event. A single household policy can result in a large liability claim. To mitigate the risk, accident excess of loss reinsurance is in place for claims in excess of £0.75m (2014: £0.75m). A further reinsurance treaty protects against individual large losses on the company's social housing portfolio, for claims between £1m and £9m (2014: £1m and £9m) and terrorism cover is in place to cover terror related claims in excess of £0.1m (2014: £0.1m).

Accident, Sickness and Unemployment. These contracts provide cover in respect of continuing payment liabilities incurred by customers when they are unable to work as a result of accident, sickness or unemployment. They protect predominantly mortgage payments. Exposure is limited to the monthly payment level selected by the customer sufficient to cover the payment and associated costs, up to the duration limit specified in the policy, usually 12 months.

Motor (In run-off). These contracts provide cover in respect of customers' private cars and their liability to third parties in respect of third party damage. Exposure is normally limited to the replacement value of the vehicle, and a policy limit in respect of third party property damage. Exposure to third party bodily injury is unlimited in accordance with the statutory requirements. The motor book continues in run-off, the final policy having expired in August 2007.

Domestic Mortgage Indemnity. These contracts (in run-off) protect a mortgage lender should an insured properly be repossessed and subsequently sold at a loss. Since 1993, the contract has included a maximum period of cover of ten years, and a cap on the maximum claim. For business accepted prior to 1993, cover is unlimited and lasts until the insured property is remortgaged or redeemed.

Key risk factors

Weather events

Significant weather events such as windstorms, and coastal and river floods can lead to significant claims.

Concentration

The insurance of properties which are concentrated in high risk areas, or an above average market share in a particular region, can give rise to a concentration of insurance risk. This risk is managed by ensuring that the risk acceptance policy, terms and premiums both reflect the expected claim cost associated with the location and avoid adverse selection. Additionally, exposure and competitor activity is monitored by location to ensure that there is a geographic spread of business. Catastrophic reinsurance cover reduces the Company's exposure to concentration of risk. The catastrophe reinsurance is designed to protect against up to a modelled windstorm and coastal flood event with a return probability of 1 in 200 years.

Subsidence

The incidence of subsidence can have a significant impact on the level of claims on household policies. The Company's underwriting and reinsurance strategy miligates the exposure to concentrations of risk arising from geographic location or adverse selection.

Economic downturn

Periods of rapid and prolonged national economic downturn can create significant variation in the frequency and severity of accident, sickness and unemployment claims' experience.

Market risk

The Company's exposure to market risk is influenced by external factors such as changes in interest rates and credit spreads, or equity and property price fluctuations. Interest rate risk is the risk that the Company is exposed to lower returns or loss as a direct or indirect result of fluctuations in the value of, or income from, specific assets and

For the year ended 31 December 2015

32. Risk management and control (continued)

Market risk (continued)

liabilities arising from changes in underlying interest rates. Credit spread risk is the risk that the Company is exposed to lower returns or loss as a direct or indirect result of fluctuations in credit spreads above the risk-free rate. Equity and property price risk exists as the Company is exposed to underlying equity and property price movements through its investments in funds which have underlying investments in equity securities and properties. The Company is exposed to these risks on the investment portfolio that is maintained to meet the obligations to policyholders.

The sensitivity analysis considers the impact on the value of the Company's assets of a 1% increase in interest rates, a 1% increase in credit spreads, a 20% fall in equity values and a 15% fall in property values. The calculation is based on the market value of relevant assets and in the case of the impact of interest rate and credit spread movements, the duration of the bond assets in the fund (excluding gilts in the case of a credit spread change). As liabilities are not discounted no change is assumed in the value of liabilities as a result of market risk

The methods and assumptions used are unchanged from the previous year end.

Credit risk

Credit risk is the exposure to loss if another party fails to perform its financial obligations to the company.

The Company's exposure to credit risk includes:

- Banking counterparty risk;
- Investment counterparty risk;
- Reinsurer credit risk; and
- Premium debtor and supplier prepayment risk.

Banking and investment counterparty risks are controlled through limits on the exposure to individual counterparties. Reinsurer credit risk is controlled through a requirement that all reinsurers have S&P ratings of A- or better or AM Best rating of A- or better and who are approved by its reinsurance broker's Security Committee for the type of business being reinsured. Limits are placed on premium and supplier risks to mitigate exposure.

The credit profile of the Company's assets exposed to credit risk is shown in the table below. The credit rating bands are provided by independent rating agencies. For unrated assets, internal ratings are maintained which are used to manage exposure to these counterparties. No provision for impairment has been made at year end (2014: £nil) on the basis that balances are considered to be recoverable, other than that in respect of premium debtors disclosed in note 19.

| | | | | | BB & | | |
|---|--------|--------|--------|--------|-------|---------|---------|
| | AAA | AA | Α | BBB | below | Unrated | Total |
| | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 |
| As at 31 December 2015 | | | | | | | |
| Government securities | 27,729 | 58,967 | ^= | 28,243 | 4,741 | - | 119,680 |
| Other fixed rate securities | - | - | - | - | - | - | - |
| Variable rate securities | | - | - | - | - | - | - |
| Total debt securities | 27,729 | 58,967 | - | 28,243 | 4,741 | - | 119,680 |
| Accrued interest | 160 | 355 | - | 515 | 109 | - | 1,139 |
| Derivative assets | - | - | - | - | - | - | - |
| Cash and cash equivalents | - | - | 14,333 | - | - | - | 14,333 |
| Financial assets excluding Investment funds | 27,889 | 59,322 | 14,333 | 28,758 | 4,850 | - | 135,152 |
| Reinsurers' share of contract liabilities | - | 7,769 | 3,811 | 160 | - | 2,229 | 13,969 |
| Receivables (note 19) | = | 256 | 45 | - | 3,395 | 103,721 | 107,417 |
| | 27,889 | 67,347 | 18,189 | 28,918 | 8,245 | 105,950 | 256,538 |

For the year ended 31 December 2015

32. Risk management and control (confinued)

| Credit risk (confinued) | | | | | BB & | | |
|---|-------|--------|--------|--------|-------|---------|---------|
| | AAA | AA | Α | 888 | below | Unrated | Total |
| | £'000 | £'000 | £.000 | £'000 | £'000 | £'000 | £'000 |
| As at 31 December 2014 | | | | | | | |
| Government securities | - | 46.796 | 668 | 24,140 | 2,019 | - | 73,623 |
| Other fixed rate securities | - | | - | - | | - | - |
| Variable rate securities | - | - | | - | - | - | - |
| Total debt securities | | 46,796 | 668 | 24,140 | 2,019 | - | 73,623 |
| Accrued interest | - | 250 | 16 | 451 | 34 | | 751 |
| Derivative assets | - | | 576 | - | - | | 576 |
| Cash and cash equivalents | - | 139 | 8,249 | | - | - | 8.388 |
| Financial assets excluding investment funds | - | 47,185 | 9,509 | 24,591 | 2,053 | - | 83,338 |
| Reinsurers' share of contract liabilities | | 8,990 | 4,178 | | - | 2,109 | 15,277 |
| Receivables (note 19) | - | - | - | | | 110,123 | 110,123 |
| | | 56,175 | 13,687 | 24,591 | 2,053 | 112,232 | 208,738 |

Liquidity risk

Liquidity risk is the risk that the Company either does not have sufficient financial resources available to enable it to meet its obligations as they fall due, or can only secure such liquid financial resources either at an excessive borrowing cost relative to that achieved in the recent past or that typically payable by a comparably rated borrower or through the sale of illiquid assets at a price significantly below the fair value of such assets in the recent past.

The Company maintains sufficient liquid assets and standby facilities to meet a prudent estimate of the cosh outflows that may arise from all contingent events with a probability of occurrence of up to 1 in 200 years, as identified through stress and scenario testing and the annual planning process.

The Company has entered into a ten-year arrangement with Legal & General Finance PLC and a 5 year arrangement with Legal and General Group Plc to manage the cash flows of the general insurance business. The arrangements are for the provision of a £25m working capital facility to the Company, as well as a further £100m facility revolving credit loan facility. This has proved ample for day to day cash management and is sufficient to cover a 1 in 200 catastrophe event modelled in the stress and scenario testing exercise. The sufficiency of the facility is regularly monitored by Legal & General's Insurance Division's Product, Investments and Capital Committee (IPICC').

The following aspects of liquidity risk are relevant to the Company.

Projected market conditions cash flow risk - the risk that a change in the economy, market conditions or the business environment may change the size or liming of the financial obligations resulting in the need to increase its liquidity levels.

Cash flow fiming risk - the risk that the actual timing of cash flows may vary to those projected. However, the nature, type and effect of timing differences will differ for those associated with insurance business funds.

Contingent Ilquidity risk - the risk from the occurrence of high impact events for which no provision has been made in liquidity forecasts due to the events having an extremely low probability of occurrence. Such events giving rise to contingent liquidity risk may include:

- External events, particularly those of a catastrophic nature, which may give rise to significant number of claims or policy withdrawals requiring settlement; and
- A significant failure in internal controls either resulting in direct financial loss or the need to pay redress to customers who may have suffered disadvantage as a result of failure.

Currency risk - the Company is potentially exposed to loss as a result of fluctuations in the value of, or income from, assets denominated in foreign currencies. The Company manages its currency risk exposure in respect of these assets denominated in non-sterling currencies by entering into derivative contracts including foreign exchange forward contracts to hedge these exposures.

Due to the hedge relationships in place, the Company's exposure to foreign exchange at 31 December 2015 and 31 December 2014 was insignificant.

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32. Risk management and control (continued)

Operational risk

The Company aims to implement cost-effective controls to reduce operational risk exposures. Control performance is monitored regularly and weaknesses or failures reported, with appropriate action plans. The Risk and Compliance Committee reviews operational risk exposures and controls bi-monthly.

Internal processes and customer service standards while carefully controlled and managed may fail or be impacted by external factors such as fraud or terrorist action giving rise to adverse customer reaction and a resultant loss to the Company; either a monetary loss or a loss of future sales.

Sensitivity analysis

a) Claims events

The table below shows material sensilivities to claims events for the Company on pre-tax profit and equity, net of reinsurance:

| | Impact on pre-tax profit net of reinsurance | Impact on equity net of reinsurance | profit net of reinsurance | Impact on equity net of reinsurance (restated, *) | |
|---|--|---|---------------------------|--|--|
| | 2015 | 2015 2015 £'000 £'000 | | 2014 | |
| | £'000 | | | £,000 | |
| Sensitivity test | | | | | |
| Single storm event with 1 in 200 year probability | (66,611) | (53,289) | (73,745) | (58.996) | |
| Subsidence event - worst claim ratio in last 30 years | (71,655) | (57,324) | (72,524) | (58.019) | |
| 5% decrease in overall claims ratio | 8,884 | 7,107 | 7,943 | 6.354 | |
| 5% surplus over claims liabilities | 4,983 | 3,986 | 4,537 | 3,630 | |

^{*} The impact both on pre-tax profit net of reinsurance and impact on equity net of reinsurance in 2014 of a subsidence event-worst claim ratio in last 30 years has been restated. This is due to refinements made to the methodology in 2015 and so as to ensure the comparative stated is consistent.

For any single event with claims in excess of £30m (2014: £30m) but less than £496m (2014: £466m) the ultimate cost to the Company would be £30m plus 50% of the £5m XS £30m layer (2014: £30m plus 50% of the £5m XS £30m layer) plus the cost of the reinsurance reinstatement premium. The impact of a 1 in 500 year modelled windstorm and coastal flood event would exceed the catastrophe cover by approximately £270m (2014: £252m), with an estimated total cost to the Company of £330m (2014: £317m).

b) Market conditions

The table below provides management estimates of the impact on the Company's pre-tax profit and equity to changes in market conditions:

| | Impact on pre-tax profit | Impact on equity | Impact on pre-tax profit | Impact on equity |
|-----------------------------------|--------------------------|------------------|--------------------------|------------------|
| | 2015 | | | |
| | £'000 | £'000 | £,000 | £'000 |
| Sensitivity test | | | | |
| 100bps increase in interest rates | (3,950) | (3,160) | (5,522) | (4.335) |
| 100bps increase in credit spreads | (2,859) | (2,287) | (1,047) | (822) |
| 20% decrease in equity values | (12,855) | (10,284) | (11,708) | (9,191) |
| 15% decrease in property values | (2,519) | (2,015) | (2,284) | (1,793) |

Capital

During the year, the Company managed capital on the basis of the ICAS regime, as the Pillar 2 capital requirement under this regime was greater than the Pillar 1 capital requirement. From 1st January 2016 the Solvency II regime comes into force. This means that capital requirements will no longer be set according to the ICAS regime. The Company attained internal model approval in December 2015 from the PRA and so solvency capital requirements are calculated using that model rather than the standard formula approach.

Capital requirements were and will continue to be calculated each quarter, and the results of these calculations will be presented to IPICC. The surplus of available capital is also monitored and reported within monthly reporting.

 $\label{thm:company} \textbf{The Company complied with externally imposed capital requirements throughout the reporting period.}$