Report and Financial Statements

31 March 1998

Deloitte & Touche Hill House 1 Little New Street London EC4A 3TR



## REPORT AND FINANCIAL STATEMENTS 1998

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## REPORT AND FINANCIAL STATEMENTS 1998

## OFFICERS AND PROFESSIONAL ADVISERS

### **DIRECTORS**

Mr. O.W. Weisflog

- Managing Director

Mr. A. Bruter

Mr T. C. Izzard

Mr. J. Rathbone

Mr. M. Willmott

### **SECRETARY**

Mr. M. Clark

### REGISTERED OFFICE

79 Limpsfield Road Sanderstead Surrey CR2 9LB

### **AUDITORS**

Deloitte & Touche 'Hill House 1 Little New Street London EC4A 3TR

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### **DIRECTORS' REPORT**

The directors present their annual report and the audited financial statements for the year ended 31 March 1998.

#### CHANGE OF NAME

The Company changed its name from Office Cleaning Services Limited to OCS Cleaning South Limited on 17 March 1998.

#### PRINCIPAL ACTIVITIES

The Company's principal activities remain those of office, window and carpet cleaning, and other related support services.

### REVIEW OF THE BUSINESS AND FUTURE PROSPECTS

The year saw a considerable increase in business, in both large contracts and National Accounts. This has had the effect of reducing margins due to commercial pressures in these sectors. In addition, start up costs for this new work have been considerable. The Company is now well positioned for the future.

### RESULTS AND DIVIDENDS

Details of the results for the year are set out in the profit and loss account on page 7 and in the notes on pages 10 to 12.

The financial position at the year end is set out in the balance sheet on page 9 and in the notes on pages 12 to 15.

An interim dividend of £1,000,000 (1997 - £3,750,000) has been paid during the year.

The directors do not recommend the payment of a final dividend (1997 - £nil).

#### DIRECTORS

The directors who served during the period were as follows:

Mr. O.W. Weisflog Managing Director

Mr. A. Bruter

Mr. P. G. Goodliffe (Resigned 14 November 1997)

Mr. C. R. Harvey (Resigned 23 May 1997)

Mr. J. Rathbone

Mr. M. Willmott

Having been appointed on 9 April 1998, Mr. T C Izzard retires and offers himself for re-election.

None of the directors at 31 March 1998 had any interest in the shares of the Company or any other Group companies or on appointment except as noted below:

Mr. O.W. Weisflog has an interest in 500 (1997 - 500) employee shares of 10p each of O.C.S. Group Limited, the ultimate parent company, at 31 March 1998.

None of the remaining directors held any shares in the ultimate parent company.

### YEAR 2000 COMPLIANCE

The Company has recognised the potential issues arising from the year 2000 and has investigated the upgrading of its computer and communication systems. A replacement programme is in operation to upgrade all areas of IT and communication networks as appropriate.

### **DIRECTORS' REPORT (continued)**

#### EMPLOYEE INVOLVEMENT

The Company recognises that its principal asset is its employees and their commitment to its service, standards and customers. Decisions are made wherever possible in consultation with the Company's divisional and regional management. Communication methods to employees vary according to need, but include employee reports, house journals, newsletters, booklets, video updates, bulletins and management briefings.

The Company offers equal opportunities to all applicants whatever their sex, age, ethnic origin, disability, religion or marital status. Disabled persons are considered for employment where they have the appropriate skills and abilities to perform the job. Employees who become disabled during their working life will be retained in employment wherever possible and will be given help with any necessary rehabilitation and retraining.

The Company is committed to ensuring that the training of staff in operating skills, as well as providing opportunities for personal development, remains an essential part of Company policy.

### HEALTH AND SAFETY

A commitment to health and safety of our employees and clients is established in an O.C.S. Group Limited overall policy which is co-ordinated by a Group Board Director. Each company within the Group is responsible for implementation of the policy through sound training, documented procedures and regular safety committee meetings that take place in all Group companies.

This responsibility is supported by our qualified health and safety officers available for on-site inspections and in an advisory capacity.

### THE COMMUNITY AND THE ENVIRONMENT

The Group recognises that meeting environmental responsibilities is an integral part of its business operations. A Group Board Director has specific responsibility for the environmental policy and throughout the Group there is a commitment to provide the knowledge, skills and resources required to support an effective environmental policy within the Group's wider commercial objectives. The Group has carried out environmental audits of its leasehold and freehold property portfolio. This commitment will continue on a regular basis.

Each company within the Group has adopted the overall framework of the environmental policy. Procedures and processes have been implemented which endeavour to minimise potential damage to the environment, by the use of products and work methods which minimise risk to employees and clients, as well as limit emissions and waste.

Heightened public awareness and increased legislation provide a focal point for developing environmentally friendly techniques and solutions to problems, both in the Group's traditional activities and in offering opportunities to develop new business.

## DIRECTORS' REPORT (continued)

### **AUDITORS**

The Company passed an Elective Resolution on 7 December 1990 in accordance with Section 386 of the Companies Act 1985 dispensing with the obligation to appoint auditors annually and, accordingly, Deloitte & Touche shall remain in office until the Company or Deloitte & Touche otherwise determine.

79 Limpsfield Road Sanderstead Surrey CR2 9LB Approved by the Board of Directors and signed on behalf of the Board

M. Clark Secretary

### STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Company as at the end of the financial year and of the profit or loss of the Company for that period. In preparing those financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for ensuring the Company keeps proper accounting records which disclose with reasonable accuracy at any time the financial position of the Company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### **AUDITORS' REPORT TO THE MEMBERS OF**

### OFFICE CLEANING SERVICES LIMITED

(formerly Office Cleaning Services Limited)

We have audited the financial statements on pages 7 to 15 which have been prepared under the accounting policies set out on page 10.

### Respective responsibilities of directors and auditors

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As described on page 5 the Company's directors are responsible for the preparation of financial statements. It is our responsibility to form an independent opinion, based on our audit, on those statements and to report our opinion to you.

### Basis of opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the Company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

### Opinion

In our opinion the financial statements give a true and fair view of the state of affairs of the Company as at 31 March 1998 and of the profit of the Company for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Chartered Accountants and Registered Auditors

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## PROFIT AND LOSS ACCOUNT Year ended 31 March 1998

	Note	1998 £'000	1997 £'000
TURNOVER Cost of sales	2	51,262 (41,627)	44,620 (35,658)
GROSS PROFIT		9,635	8,962
Administrative expenses		(8,325)	(7,559)
OPERATING PROFIT	3	1,310	1,403
Interest receivable	6	6	39
PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION		1,316	1,442
Tax on profit on ordinary activities	7	(420)	(497)
PROFIT ON ORDINARY ACTIVITIES AFTER TAXATION		896	945
Dividends paid	8	(1,000)	(3,750)
RETAINED LOSS FOR THE YEAR TRANSFERRED FROM RESERVES	15	(104)	(2,805)

All the activities derive from continuing operations.

There are no recognised gains or losses for the current and preceding financial years other than as stated above.

## RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS' FUNDS Year ended 31 March 1998

	1998 £'000	1997 £'000
Profit for the financial year	896	945
Dividends	(1,000)	(3,750)
Goodwill written-off	(11)	(190)
Net reduction in shareholders' funds	(115)	(2,995)
Opening shareholders' funds	6,334	9,329
Closing shareholders' funds	6,219	6,334

### BALANCE SHEET 31 March 1998

	Note	1998 £'000	1997 £'000
FIXED ASSETS			
Tangible assets	9		1,090
CURRENT ASSETS			
Stocks	10	89	125
Debtors	11	9,080	9,196
Cash at bank and in hand		1,114	573
		10,283	9,894
CREDITORS: amounts falling due within one year	13	(5,245)	(4,650)
NET CURRENT ASSETS		5,038	5,244
TOTAL ASSETS LESS CURRENT LIABILITIES		6,219	6,334
CAPITAL AND RESERVES			
Called up share capital	. 14	5,000	5,000
Profit and loss account	15	1,219	1,334
EQUITY SHAREHOLDERS' FUNDS		6,219	6,334

These financial statements were approved by the Board of Directors on 30 500e 1998. Signed on behalf of the Board of Directors

O. W. Weisflog

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Director

T. C. Izzard Director

### NOTES TO THE ACCOUNTS Year ended 31 March 1998

#### 1. ACCOUNTING POLICIES

The financial statements are prepared in accordance with applicable accounting standards. The particular accounting policies adopted are described below.

#### Accounting convention

The financial statements are prepared under the historical cost convention.

#### Turnover

Turnover, which excludes value added tax, represents the invoiced value of services provided and the value of work executed on contract business.

#### Tangible fixed assets and depreciation

For all tangible fixed assets depreciation is calculated to write down their cost to their estimated residual values by equal annual instalments over the period of their estimated useful economic lives. The rates of depreciation are as follows:

Leased assets - Over the term of the lease Motor vehicles - 25 - 33.33% per annum Plant, equipment, fixtures and fittings - 10 - 33.33% per annum

#### Stocks

Stocks are stated at the lower of cost and net realisable value.

#### **Deferred taxation**

Provision is made at the current rate of taxation for taxation liabilities arising from the allocation of items to different periods for taxation and for accounting purposes except where, in the opinion of the directors, the liability will not crystallise in the foreseeable future.

### Pensions

The Company participates within the O.C.S. Group Staff Pension and Assurance Scheme and the O.C.S. Group Transfer of Undertakings Pension Scheme. The pension costs are assessed in accordance with the advice of an independent, qualified actuary and are charged to the profit and loss account so as to spread the costs over the expected service lives of participating employees.

### Goodwill

Purchased goodwill is written off directly to reserves in the year of acquisition.

### 2. TURNOVER AND PROFITS

All turnover and profits are attributable to one activity which is carried out wholly in the United Kingdom.

### 3. OPERATING PROFIT

		1998 £'000	1997 £'000
	Operating profit is after charging/(crediting):		
	Depreciation		
	- Owned assets	668	641
	Auditors' remuneration		
	- Audit fees	19	19
	Profit on disposal of fixed assets	(57)	(58)
	•		
4.	DIRECTORS' EMOLUMENTS		
		1998	1997
		£'000	£'000
	Remuneration of the directors included in staff costs were as follows:		
	Management remuneration	282	299
	č		<del></del>
	The emoluments, excluding pension contributions, of		
	directors were as follows:	00	77
	Highest paid director	82	76
		<del></del>	

The accrued pension entitlement at 31 March 1998 of the highest paid director was £19,358 (at 31 March 1997 £16,900).

All directors are members of the O.C.S. Group Staff Pension and Assurance Scheme.

### 5. INFORMATION REGARDING EMPLOYEES

6.

	1998	1997
	No.	No.
The average number, including directors, employed by the		
Company within each category of persons, was:		
Operations	7,564	7,390
Sales	19	17
Administration	94	102
	7,677	7,509
Staff costs incurred during the year in respect of these		
employees, including directors, were:	£'000	£'000
Wages and salaries	30,266	26,825
Social security costs	1,479	1,257
Other pension costs	306	286
	32,051	28,368
INTEREST RECEIVABLE		
	1998	1997
	£'000	£'000
On amounts owed by ultimate parent company	6	39

### 7. TAX ON PROFIT ON ORDINARY ACTIVITIES

1998 £'000	1997 £'000
407	486
13	(8)
•	19
420	497
1998	1997
£'000	£'000
1,000	3,750
	£'000  407 13 - 420  1998 £'000

All dividends paid are in respect of equity shares.

### 9. TANGIBLE FIXED ASSETS

8.

•	Short leasehold properties £'000	Motor vehicles £'000	Plant, equipment, fixtures and fittings £'000	Totał £'000
Cost				
At 1 April 1997	4	2,484	2,259	4,747
Additions - third party	•	538	198	736
- group	-	40	-	40
Disposals - third party	<u> </u>	(407)	(2)	(409)
At 31 March 1998	4	2,655	2,455	5,114
Accumulated depreciation				
At 1 April 1997	3	1,720	1,934	3,657
Charge for the year	1	453	214	668
Disposals - third party	-	(403)	(2)	(405)
On group additions		13		13
At 31 March 1998	4	1,783	2,146	3,933
Net book value				
At 31 March 1998	-	872	309	1,181
At 31 March 1997	1	764	325	1,090
	<del></del>			

### 10. STOCKS

	1998 £'000	1997 £'000
Raw materials and consumables	28	83
Machines, spare parts and repaired equipment	9	2
Stationery and other computer consumables	52	40
	89	125

At 31 March 1998 and 31 March 1997 there was no significant difference between the replacement cost of stocks and the amounts at which they are stated in the financial statements.

### 11. DEBTORS

	1998	1997
	£'000	£'000
Trade debtors	6,200	5,448
Amount owed by ultimate parent company	2,018	3,093
Amount owed by fellow subsidiary undertakings	52	100
Other debtors	•	43
Corporation tax recoverable	1	-
Deferred tax asset (note 12)	2	15
Prepayments and accrued income	807	497
	9,080	9,196

### 12. DEFERRED TAXATION

	1998 £'000	1997 £'000
Balance at 1 April 1997 Current year (charge)/credit	15 (13)	7 8
Balance at 31 March 1998	2	15

The amount of deferred tax asset recognised in the financial statements and the potential amounts not recognised are:

		Recognised		Not recognised
	1998 £'000	1997 £'000	1998 £'000	1997 £'000
Short term timing differences	2	15	-	-

### 13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

		1998	1997
		£'000	£'000
	Trade creditors	279	212
	Amounts owed to ultimate parent company	1,545	1,595
	Amounts owed to fellow subsidiary undertakings	1,684	1,302
	Corporation tax	407	486
	Other taxes and social security	372	311
	Accruals and deferred income	958	744
	•	5,245	4,650
14.	CALLED UP SHARE CAPITAL		
		1998	1997
		£'000	£'000
	Authorised		
	5,000,000 (1996 - 5,000,000) ordinary shares of £1 each	5,000	5,000
	Called up, allotted and fully paid		
	5,000,000 (1996 - 5,000,000) ordinary shares of £1 each	5,000	5,000
15.	PROFIT AND LOSS ACCOUNT		
			£'000
	Balance at 1 April 1997		1,334
	Loss for the year		(104)
	Goodwill written off	_	(11)
	Balance at 31 March 1998	=	1,219
16.	FINANCIAL COMMITMENTS		
		1998	1997
		£'000	£'000
	Capital commitments		
	Contracted for but not provided	-	58
	•		

### 17. CONTINGENT LIABILITIES

The Company has entered into unlimited cross-guarantees in respect of borrowings by certain Group companies. At 31 March 1998 the borrowings outstanding were £nil (1997 - £nil). The Company has issued guarantees and warranties in the normal course of business.

### NOTES TO THE ACCOUNTS Year ended 31 March 1998

### 18. RELATED PARTIES

In accordance with Financial Reporting Standard No.8, "Related Party Disclosures", transactions with other undertakings within, and investee related parties of, O.C.S. Group Limited have not been disclosed in these financial statements.

### 19. PENSION SCHEME

The Company is a member of the O.C.S. Group Staff Pension and Assurance Scheme and the O.C.S. Group Transfer of Undertakings Pension Scheme. These are separate trustee funds administered by professional investment managers. Particulars of the schemes, including the latest actuarial assessment which for both schemes was made as at 31 March 1997, are given in the financial statements of O.C.S. Group Limited.

Pensions costs for the period are disclosed in note 5 to the accounts.

### 20. ULTIMATE PARENT COMPANY

The ultimate controlling party and parent company is O.C.S. Group Limited, a company incorporated in Great Britain. Copies of the accounts of O.C.S. Group Limited are available from Companies House, Crown Way, Maindy, Cardiff, CF4 3UZ.