AXA INSURANCE UK PLC

Financial Statements

for the year ended 31 December 2016



AXA Insurance UK plc

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AXA Insurance UK plc

Company Information

Directors

A. J. Blanc

K. G. Gibbs

P. F. Hazell

M. R. Jackson

W. U. Malik

H. M. Posner

B. Poupart-Lafarge

T. J. P. Sciard

Company Secretary

J. P. Small

Independent Auditor

Mazars LLP
Chartered Accountants and Statutory Auditor
Tower Bridge House
St Katharine's Way
London
E1W 1DD

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Strategic Report

The directors present their Strategic Report on AXA Insurance UK plc ("the Company") for the year ended 31 December 2016.

REVIEW OF THE BUSINESS

The Company's principal and ongoing activity is the writing of general insurance business in the United Kingdom. The business conducted is principally property and motor in both commercial and personal lines, together with liability insurance and other commercial lines insurance products (commercial) and travel and other personal lines insurance products (personal).

Results and performance

The profit before tax in 2016 is £232.2m, a decrease of £21.3m from the 2015 result. This consists of a £32.2m increase in the investment result and a £53.5m decrease in general business underwriting.

The underwriting profit for the year is £1.8m (2015: £55.3m). The deterioration is driven by an increase in the loss ratio, adversely impacted by an increase in damage perils across both Commercial and Personal Motor, an increase in escape of water claims in Personal Household and further reserve strengthening.

During the year, gross written premiums have increased by £134.3m, or 6.3%, to £2,276.4m (2015: £2,142.1m).

- Personal Lines premiums moved favourably in comparison to the prior year, reflecting the
 application of rate increases to improve profitability in Motor. Travel volumes increased through the
 introduction of new partners, but Household volumes remained flat due to a competitive market.
- Commercial Lines showed significant growth during 2016 across the portfolio, primarily as a result
 of new business growth and improved premium retention on the existing portfolio.
- Direct lines premiums increased in comparison to the prior year with tariff increases and improved retention in Motor, partially offset by lower new business volumes in Property.

The combined operating ratio has deteriorated by 2.6%, compared with 2015.

• The deterioration in the loss ratio is in line with the movement in underwriting profit, both adversely impacted by the increase in damage perils, coupled with the expense ratio adversely impacted by an increase in commissions.

The investment return for the year, recorded within the Profit and Loss Account, is a profit of £230.4m (2015: £198.2m), further analysis is provided in notes 6, 7 and 8. An improvement in the investment return from the prior year is credit to a combination of factors including increased investment into the portfolio. The large increase in foreign exchange gains of £280.1m from the prior year, due to the significant fall in the value of Sterling following the Brexit vote, is offset by an overall increase in losses of £238.7m on derivatives, mainly due to the fall in value of the foreign exchange forwards used to hedge the currency exposure.

The procedures put in place by the Company identified all the significant exposures to risk arising out of the current financial market conditions. The valuation of financial instruments, where the market liquidity was negatively affected or where no active market exists, was considered specifically, and all credit events that have occurred prior to 31 December 2016 have been considered. The announcement of the reduction in the discount rate used to calculate lump sum payments in respect of bodily injury claims ("Ogden rate") has been assessed on prior year reserves, and considered sufficient.

Business environment

The UK insurance market is highly competitive and the Company has endeavoured to maintain strong positions in the selected markets through developing a far greater customer understanding and focus. The Company has increased its use of e-enabled systems, which allow brokers to interact directly with these systems and improve the overall broker experience. The Company continues to look at ways of improving claims management within an overall risk management approach.

AXA Insurance UK plc

Strategic Report (continued)

Strategy

The Company has in place a variety of methodologies to monitor and manage the risks it accepts and to plan for increasing its involvement in its chosen markets. A number of initiatives are in place to deliver profitable growth in these markets and distribution channels. The Company's strategy is consistent with the AXA Group global strategy of being the preferred company for customers, employees and shareholders.

Solid progress has been made in 2016 towards the strategic targets with the growth in newer products and continued control over operational costs, as well as maintaining the customer focused programmes for employees and improving IT stability.

Key performance indicators ("KPIs")

The Board monitors the progress of the Company by reference to the following KPIs:

	2016	2015	
Gross written premium	£2,276.4m	£2,142.1m	·
Profit before tax	£232.2m	£253.5m	Reflected in the Profit and Loss Account
Loss ratio	(65.6%)	(64.2%)	Ratio of claims incurred net of reinsurance, to earned premiums net of reinsurance including other operating income
Combined operating ratio	(99.9%)	(97.3%)	Ratio of claims incurred net of reinsurance including acquisition costs, administration expenses, other operating expenses; to earned premiums net of reinsurance including other operating income
Underwriting result	£1.8m	£55.3m	Result of insurance activities reflected in technical account, and operational income and expenses
Investment result	£230.4m	£198.2m	Result of investment activities
Equity shareholders' funds	£2,812.1m	£2,520.1m	

AXA Insurance UK plc

Strategic Report (continued)

PRINCIPAL RISKS AND UNCERTAINTIES

The AXA UK Group has an established process for risk acceptance and risk management, which is addressed through a framework of policies, procedures and internal controls. All policies are subject to ongoing review by management, risk management and group internal audit. Compliance with regulation, legal and ethical standards is a high priority for the Company and the compliance and finance teams take on an important oversight role in this regard. Line management is responsible for maintaining an internal control framework to manage financial and operational risks, which is monitored regularly to ensure the completeness, accuracy and integrity of the Company's financial information.

The principal risks from the general insurance business arise mainly from events outside of the Company's control, such as fluctuations in the timing, frequency and severity of claims compared to expectations. Underwriting, reserving and reinsurance strategies may also give rise to risk and uncertainty through inaccurate pricing, inadequate reinsurance protection and inadequate reserving; these are largely within management's control and strategies are communicated clearly throughout the business through policy statements and guidelines.

Financial risk management, including the impact of risk on economic capital, is discussed in the Management of Financial Risk note set out on pages 31 to 42 of the financial statements.

FUTURE DEVELOPMENTS

The Company has a clear strategic business model focusing on traditional insurance and has maintained a strong Balance Sheet. Careful financial risk management strategies, along with well established liquidity management practices, will ensure this is maintained in the future.

In 2017, the Company aims to remain competitive by controlling costs and improving efficiency. The Personal Lines business will focus on profitable growth in the core lines of Motor, Household and Travel whilst actively managing exposure in non-core lines. There will also be a strong focus on use of data for developing customer propositions and enhancing the claims experience. At the same time the Company will continue to invest for the long term to support the vision of being 'Trusted Market Leader', this will provide a strong foundation for the future. Commercial Lines will continue to target growth while keeping costs flat and thereby further improving profitability in line with the strategy.

Signed on behalf of the Board by

Watelen Mah

W. U. Malik

Director

25 April 2017

AXA Insurance UK plc

Directors' Report

The directors present their report and the audited financial statements for the year ended 31 December 2016.

FUTURE DEVELOPMENTS

Future developments are discussed in the Strategic Report.

GOING CONCERN

The Company's business activities, together with the factors likely to affect its future development, performance and position are set out in the Strategic Report. The ability to cope with unexpected risks to the financial position is shown within the Management of Financial Risk note set out on pages 31 to 42 of the financial statements.

The Company has considerable financial resources and detailed budgets, plans and forecasts have been prepared and reviewed setting out the continued financial position of the Company for the next 12 months and a strategic plan to 2020. There are no material uncertainties relating to events or conditions that may cast significant doubt upon the entity's ability to continue as a going concern. Consequently, the directors believe that the Company is well placed to manage its business risks successfully despite the current uncertain economic outlook.

After making enquiries, the directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the annual report and accounts.

DIVIDENDS

The directors do not recommend the payment of a dividend for the year ended 31 December 2016 (2015: nil).

DIRECTORS

The directors of the Company who were in office during the year and up to the date of signing the financial statements are shown on page 1. The directors who have served for part of the year are given below:

- P. J. Evans resigned as a director of the Company on 24 June 2016.
- M. R. Jackson was appointed as a director of the Company on 13 July 2016.
- T. J. P. Sciard was appointed as a director of the Company on 13 July 2016.
- R. G. Dench resigned as a director of the Company on 31 December 2016.

Directors' qualifying third party and pension scheme indemnity provisions

The Company is party to a group wide indemnity policy which benefits all of its current directors and is a qualifying third party indemnity provision for the purpose of the Companies Act 2006.

The indemnification was in force during the year and at the date of approval of the financial statements.

FINANCIAL RISK MANAGEMENT

Information on the use of financial instruments by the Company and its management of financial risk is disclosed in the Management of Financial Risk note set out on pages 31 to 42 of the financial statements. In particular the Company's exposure to market risk, credit risk and liquidity risk are separately disclosed in that note.

BRANCHES OUTSIDE THE UK

The Company does not operate branches outside the UK.

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Directors' Report (continued)

POLITICAL DONATIONS

The Company made no donations for political purposes.

EVENTS OCCURING AFTER THE REPORTING PERIOD

On 27 February 2017, the Lord Chancellor announced that the discount rate used to calculate lump sum payments in respect of bodily injury claims ("Ogden rate") will be reduced from 2.5% to -0.75% with effect from 20 March 2017. After analysing the impact of the change in discount rate on prior year reserves, the Company has reassessed its existing technical reserves and reinsurance technical reserves with no overall impact on the profit for the period.

The Solvency II coverage ratio has decreased to 123.1%, reflecting an increase in the best estimate valuation of the Company's insurance liabilities; however, this remains above the target coverage ratio.

On 25 April 2016 the board agreed to transfer all employer and public liability policies issued by the Company prior to 1 January 2002 to RiverStone, while all disease claims related to policies issued between the same date and 31 December 2014 will be reinsured by RiverStone. This covers technical provisions of approximately £600m. The transaction is subject to regulatory approval and the High Court agreement of the Part VII transfer and, as such, the deal is expected to be completed during the next 12-18 months.

STATEMENT OF DISCLOSURE OF INFORMATION TO AUDITOR

Each director in office at the date the Directors' Report is approved confirms that:

- a) so far as he/she is aware, there is no relevant audit information of which the Company's auditor is unaware; and
- b) he/she has taken all the steps that he/she ought to have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors are responsible for preparing the Strategic Report, the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 101 'Reduced Disclosure Framework' ("FRS 101").

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable United Kingdom Accounting Standards, including FRS 101, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Signed on behalf of the Board by Watern Mali,

W. U. Malik Director 25 April 2017

AXA Insurance UK plc

Independent Auditor's Report

INDEPENDENT AUDITOR'S REPORT TO THE MEMBER OF AXA INSURANCE UK PLC

We have audited the financial statements of AXA Insurance UK plc ("the Company") for the year ended 31 December 2016 which comprise of the Profit and Loss Account, the Statement of Comprehensive Income, the Balance Sheet, the Statement of Changes in Equity and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including FRS 101 "Reduced Disclosure Framework".

Respective responsibilities of directors and auditor

As explained more fully in the Statement of Directors' Responsibilities set out on page 6, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors. This report is made solely to the Company's member in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's member those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's member for our audit work, for this report, or for the opinions we have formed.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's web-site at www.frc.org.uk/auditscopeukprivate.

Opinion on the financial statements

In our opinion the financial statements:

- give a true and fair view of the state of the Company's affairs as at 31 December 2016 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on the other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and the Directors' Report have been prepared in accordance with applicable legal requirements.

AXA Insurance UK plc

Independent Auditor's Report (continued)

Matters on which we are required to report by exception

In light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report or the Directors' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept; or returns adequate for our audit have not been received from branches not visited by us; or
- · the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Andrew Goldsworthy (Senior Statutory Auditor)

for and on behalf of Mazars LLP Chartered Accountants and Statutory Auditor Tower Bridge House St Katharine's Way London E1W 1DD

25 April 2017

AXA Insurance UK plc

Profit and Loss Account for the year ended 31 December 2016

General business technical account

	Note	2016 £m	2015 £m
Gross premiums written	3	2,276.4	2,142.1
Outward reinsurance premiums	Ü	(105.1)	(108.7)
Net premiums written		2,171.3	2,033.4
Change in provision for unearned premiums			
-gross amount	•	(49.4)	(33.3)
-reinsurers' share		(9.5)	(10.1)
Net change in provision for unearned premiums		(58.9)	(43.4)
Earned premiums, net of reinsurance		2,112.4	1,990.0
Claims paid			
-gross amount		(1,453.8)	(1,318.3)
-reinsurers' share		19.8	22.4
Total claims paid		(1,434.0)	(1,295.9)
Change in provision for claims			
-gross amount		(61.4)	(27.6)
-reinsurers' share		51.2	(3.1)
Total change in provision for claims		(10.2)	(30.7)
Claims incurred, net of reinsurance		(1,444.2)	(1,326.6)
Acquisition costs	4 .	(535.6)	(483.5)
Administration expenses	5	(202.7)	(190.9)
Net operating expenses	3	(738.3)	(674.4)
Balance on the technical account for general business		(70.1)	(11.0)

All transactions relate to continuing operations.

AXA Insurance UK plc

Profit and Loss Account (continued) for the year ended 31 December 2016

Non-technical account

	Note	2016 £m	2015 £m
Balance on the technical account for general business		(70.1)	(11.0)
Investment income Unrealised gains on investments at fair value through profit and	6	578.0	318.7
loss	7	25.7	_
Investment expenses and charges Unrealised (losses) on investments at fair value through profit	8	(373.3)	(70.9)
and loss	7	-	(49.6)
Other operating income	9	87.7	76.0
Other operating expenses	10	(15.8)	(9.7)
Total balance on the non-technical account		302.3	264.5
Profit on ordinary activities before tax		232.2	253.5
Tax on profit on ordinary activities	12	(40.7) [′]	(42.2)
Profit for the financial year		191.5	211.3

All transactions relate to continuing operations.

The information on pages 15 to 64 forms an integral part of these financial statements.

AXA Insurance UK plc

Statement of Comprehensive Income for the year ended 31 December 2016

	Note	2016 £m	2015 £m
Profit for the financial year after tax		191.5	211.3
·			
Other comprehensive income:			
Items that may be subsequently reclassified to profit			
and loss			
Revaluation gains/(losses) on available for sale financial			
assets		142.4	(116.1)
Fair value losses on derivatives in a cash flow hedge		(15.2)	(3.8)
Tax effect of items recognised in other comprehensive		(1012)	(0.0)
income – deferred tax	12	(24.5)	24.3
Other comprehensive income net of tax		102.7	(95.6)
Total comprehensive income for the year attributable		•	
to the equity shareholders of the Company		294.2	115.7

All transactions relate to continuing operations.

The information on pages 15 to 64 forms an integral part of these financial statements.

AXA Insurance UK plc

Balance Sheet as at 31 December 2016

		2016	2015
ASSETS	Note	£m	£m
ASSETS			
Intangible assets			
Goodwill	13	203.0	203.0
Other intangible assets	13	14.4	6.9
Total intangible assets		217.4	209.9
Investments			
Land and buildings	14	119.4	131.8
Investment in group undertakings	15	354.7	354.7
Other financial investments			
Shares and other variable yield securities	16	1,230.4	948.5
Debt and other fixed income securities	16	3,865.5	3,348.0
Derivative financial instruments	16, 28	117.5	46.2
Loans and receivables	16	125.7	219.5
Deposits with ceding undertakings		67.7	79.9
Total investments		5,880.9	5,128.6
Reinsurers' share of technical provisions	4=		
Provision for unearned premiums	17	37.0	46.5
Claims outstanding and loss adjustment expenses	17	142.4	90.7
Total reinsurers' share of technical provisions		179.4	137.2
Debtors			
Debtors arising from direct insurance operations	18	674.3	658.3
Debtors arising from reinsurance operations	. 18	66.4	73.3
Other debtors	19	99.9	460.6
Total debtors		840.6	1,192.2
Other assets			
Tangible assets	20	4.8	5.6
Cash at bank and in hand		159.6	93.4
Total other assets		164.4	99.0
Book in the order of the			
Prepayments and accrued income	0.4	000.0	200
Deferred acquisition costs	21	229.0	206.6
Deferred tax asset	22	51.8	118.3
Prepayments and accrued income		6.5	2.3
Total prepayments and accrued income		287.3	327.2
TOTAL ASSETS		7,570.0	7,094.1
			•

AXA Insurance UK plc

Balance Sheet (continued) as at 31 December 2016

		2016	2015
	Note	£m	£m
EQUITY AND LIABILITIES			-
Capital and reserves			•
Called up share capital	23	122.3	122.3
Share premium	23	798.7	798.7
Revaluation reserve	24	196.7	94.0
Capital contribution reserve	24	875.2	875.2
Profit and loss account		819.2	629.9
Equity shareholders' funds		2,812.1	2,520.1
Technical provisions			
Provision for unearned premiums	25	1,050.2	1,000.8
Claims outstanding and loss adjustment expenses	25	3,225.8	3,139.9
Total technical provisions		4,276.0	4,140.7
Provisions for other risks			
Other provisions	26	48.3	52.7
Creditors			
Creditors arising from direct insurance operations	27	167.8	157.0
Creditors arising from reinsurance operations	27	35.8	32.1
Derivative financial instruments	28	92.1	79.0
Other creditors including tax and social security	. 29	114.6	86.0
Total creditors		410.3	354.1
Accruals and deferred income	30	23.3	26.5
TOTAL EQUITY AND LIABILITIES		7,570.0	7,094.1

The financial statements on pages 9 to 64 were approved and authorised for issue by the Board of Directors on 25 April 2017 and were signed on behalf of the Board by:

W. U. Malik Director

25 April 2017

AXA Insurance UK plc

Statement of Changes in Equity for the year ended 31 December 2016

	Called up share	Share	Other	Profit and loss	
	capital	premium	reserves	account	Total
2016	£m	£m	£m	£m	£m
Balance as at 1 January	122.3	798.7	969.2	629.9	2,520.1
Profit for the year	-	-	-	191.5	191.5
Other comprehensive income:					
Fair value gains on available for sale financial					
assets	-	-	142.4	-	142.4
Fair value losses on derivatives in a cash flow					
hedge	-	-	(15.2)	-	(15.2)
Tax effect of items recognised in other					
comprehensive income – deferred tax			(24.5)	<u> </u>	(24.5)
Total comprehensive income for the year	-	-	102.7	191.5	294.2
Transactions with owners:					
Share based payments				(2.2)	(2.2)
Balance as at 31 December	122.3	798.7	1,071.9	819.2	2,812.1

2015	Called up share capital £m	Share premium £m	Other reserves	Profit and loss account £m	Total £m
Balance as at 1 January	122.3	798.7	1,064.8	417.6	2,403.4
Profit for the year Other comprehensive income: Fair value losses on available for sale financial	-	-	-	211.3	211.3
assets	-	-	(116.1)	-	(116.1)
Fair value losses on derivatives in a cash flow hedge Tax effect of items recognised in other	-	-	(3.8)	-	(3.8)
comprehensive income – deferred tax			24.3	-	24.3
Total comprehensive income for the year	-	-	(95.6)	211.3	115.7
Transactions with owners:				•	
Share based payments		_		1.0	1.0
Balance as at 31 December	122.3	798.7	969.2	629.9	2,520.1

The information on pages 15 to 64 forms an integral part of these financial statements.

AXA Insurance UK plc

Notes to the Financial Statements as at 31 December 2016

General Information

The Company underwrites general insurance business in the United Kingdom ("UK"). The business undertaken is principally property and motor in both commercial and personal lines, together with liability insurance (commercial) and travel and creditor insurance (personal).

The Company is a public limited company under the Companies Act 2006, with the entire share capital held by its parent AXA Insurance plc, and is incorporated and domiciled in the UK. The address of its registered office is 5 Old Broad Street, London, EC2N 1AD.

1. Principal Accounting Policies

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented, unless otherwise stated.

I. Basis of presentation

The financial statements of the Company have been prepared in accordance with Financial Reporting Standard 101 'Reduced Disclosure Framework' ("FRS 101"). The financial statements have been prepared on a going concern basis under the historical cost convention, as modified by the revaluation of available for sale financial investments and financial instruments at fair value through other comprehensive income, and in accordance with the Companies Act 2006.

The preparation of financial statements in compliance with FRS 101 requires management to monitor and exercise judgment in the selection and application of appropriate accounting policies and in the use of accounting estimates. Those areas that could have a significant impact to the financial statements are set out on accounting policy XXV.

The Company holds goodwill at cost less any impairment losses, whilst this represents a departure from the treatment prescribed by the Large and Medium-sized Companies and Groups (Accounts and Reports) Regulations 2008 to hold goodwill at cost less accumulated amortisation, the directors believe that this policy provides a true and fair view. The effect of non-amortisation is an increase in profit for the year by £13.5m (2015: £13.5m), with the cumulative effect on net assets being an increase of £27.0m (2015: £13.5m).

The following exemptions from the requirements of IFRS have been applied in the preparation of these financial statements, in accordance with FRS 101:

- (a) The requirement in paragraph 38 of IAS 1 'Presentation of Financial Statements' to present comparative information in respect of:
 - (i) paragraph 79(a)(iv) of IAS 1;
 - (ii) paragraph 73(e) of IAS 16 'Property, Plant and Equipment';
 - (iii) paragraph 118(e) of IAS 38 'Intangible Assets'; and
 - (iv) paragraphs 76 and 79(d) of IAS 40 'Investment Property'.
- (b) The requirements of paragraphs 10(d), 10(f), 16, 38A, 38B, 38C, 38D, 40A, 40B, 40C, 40D, and 111 of IAS 1 'Presentation of Financial Statements'.
- (c) The requirements of IAS 7 'Statement of Cash Flows'.
- (d) The requirements of paragraphs 30 and 31 of IAS 8 'Accounting Policies, Changes in Accounting Estimates and Errors'.
- (e) The requirements of paragraph 17 and 18A of IAS 24 'Related Party Disclosures'.
- (f) The requirements in IAS 24 'Related Party Disclosures' to disclose related party transactions entered into between two or more members of a group, provided that any subsidiary which is a party to the transaction is wholly owned by such a member.
- (g) The requirements of paragraphs 130(f)(ii), 130(f)(iii), 134(d) to 134(f) and 135(c) to 135(e) of IAS 36 'Impairment of Assets', provided that equivalent disclosures are included in the consolidated financial statements of the group in which the entity is consolidated.

The Company has taken advantage of section 400 of the Companies Act 2006 and has not produced consolidated financial statements on the basis that it is a subsidiary undertaking of Guardian Royal Exchange plc, which prepares consolidated financial statements and is established under the laws of an EEA State.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

II. Changes in accounting policy and disclosures

The accounting policies adopted are consistent with those of the previous financial year, with the exception of the following:

Amendments to FRS 101 - 2015/16 cycle

The amendments from the 2015/16 annual review of FRS 101 principally provide certain disclosure exemptions in relation to IFRS 15 'Revenue from Contracts with Customers', which are available from when the standard is applied. The amendments also clarify a legal requirement relating to the order in which the notes to the financial statements are presented. These amendments had no material impact on the financial statements.

Annual improvements 2012 to 2014 (amendments)

The IASB's annual improvements process addresses a series of narrow scope amendments to existing standards that do not form part of a major project. The annual improvements for the 2012 to 2014 cycle amended four standards. The Company adopted the amendments with effect from 1 January 2016, with no material impact on the financial statements.

IAS 27 (amendments) 'Separate financial statements'

IAS 27 currently allows entities to measure investments in subsidiaries, joint ventures and associates either at cost or as a financial asset in separate financial statements, and the amendments introduce the equity method as a third option. These amendments have no material impact on the financial statements as the Company continues to carry investment in subsidiaries at cost.

IAS 1 (amendments) 'Presentation of Financial Statements'

The amendments made in the context of the IASB's Disclosure Initiative, explore how financial statement disclosures can be improved and provides clarification on materiality and aggregation; the presentation of subtotals; the structure of financial statements and confirmation that the notes do not need to be presented in a particular order. The Company adopted the amendments with effect from 1 January 2016, with no material impact on the financial statements.

IAS 16 and IAS 38 (amendments) 'Property, Plant and Equipment' and 'Intangible Assets'

The amendments clarify that a revenue-based method of depreciation or amortisation is generally not appropriate, as revenue generated by an activity that includes the use of an asset reflects factors other than the consumption of the economic benefits embodied in the asset. The IASB amended IAS 16 'Property, Plant and Equipment' to clarify that a revenue-based method should not be used to calculate the depreciation of items of property, plant and equipment and IAS 38 'Intangible Assets' now includes a rebuttable presumption that the amortisation of intangible assets based on revenue is inappropriate. The Company adopted the amendments with effect from 1 January 2016, with no material impact on the financial statements.

Amendments to FRS 101 - Notification to shareholders

The amendments remove the requirement for a qualifying entity to notify its shareholders in writing that it intends to take advantage of the disclosure exemptions in FRS 101. The amendments are effective for periods beginning on or after 1 January 2016.

III. Divisional reporting

The Company does not apply the requirements of IFRS 8 'Operating segments', as its shares are not publicly traded. This disclosure is voluntarily provided, on the basis through which the business is reported, by class of business and geographic region. Class of business represents the main classes of insurance that are subject to risks and returns that are distinct from those applying to other classes. A geographical segment groups risk and return by geographic region.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

IV. Foreign currency translation

a) Functional and presentation currency

Items included in the financial statements of the Company are measured using the currency of the primary economic environment in which the Company operates (the functional currency). The financial statements are presented in Sterling, which is the Company's functional and presentational currency.

b) Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of non-investment related activities denominated in foreign currencies are recognised in the Profit and Loss Account in either 'other operating income' or 'other operating expenses' depending on the net position calculated at the year end. Foreign exchange gains and losses resulting from the settlement of investment related activities denominated in foreign currencies are recognised in the Profit and Loss Account within investment income.

Monetary assets and liabilities denominated in foreign currencies are translated at the functional currency spot rates of exchange at the reporting date. Differences arising on settlement or translation of monetary items are recognised in the Profit and Loss Account. Changes in the fair value of monetary securities denominated in foreign currency classified as available for sale are analysed between translation differences resulting from changes in the amortised cost of the security and other changes in the carrying amount of the security. Translation differences related to changes in amortised cost are recognised in the Profit and Loss Account, and other changes in carrying amount are recognised in other comprehensive income.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates at the dates of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value is determined. Translation differences on non-monetary items measured at fair value through profit and loss are recognised in the Profit and Loss Account as part of the fair value gain or loss. Translation differences on non-monetary items classified as available for sale are included in other comprehensive income.

V. Product classification

The Company issues contracts that transfer insurance risk. A contract which transfers significant insurance risk is an insurance contract whether or not it also transfers financial risk. An insurance contract is a contract under which the Company (the insurer) accepts significant insurance risk from another party (the policyholder) by agreeing to compensate the policyholder if a specified uncertain future event (the insured event) adversely affects the policyholder. As a general guideline, the Company defines significant insurance risk as the possibility of having to pay benefits on the occurrence of the insured event that are more than the benefits payable if the insured event did not occur.

Investment contracts are contracts that carry financial risk with no significant insurance risk.

VI. General insurance contracts - recognition and measurement

The results are determined on an annual basis whereby the incurred cost of claims, commission and related expenses are charged against the earned proportion of premiums, net of reinsurance as follows:

a) Insurance premiums

Premiums written comprise the total premiums receivable for the whole period of cover provided by insurance business incepted during the reporting period, recognised on the date on which the policy commences. Premiums include any adjustments arising in the reporting period for premiums receivable in respect of insurance business written in prior reporting periods and estimates of premiums due but not yet received or notified to the Company.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

a) Insurance premiums (continued)

Unearned premiums represent the proportion of premiums written in the year that relate to unexpired terms of policies in-force at the balance sheet date, calculated on a time apportionment basis or having regard to the incidence of risk. The proportion attributable to subsequent periods is deferred as a provision for unearned premiums.

b) Insurance claims

Claims incurred comprises of claims and related expenses paid in the year and changes in the provisions for outstanding claims, including provisions for claims incurred but not reported and for claims incurred but not enough reported (IBNR and IBNER respectively) and related expenses, together with any adjustments to claims from previous years. Where applicable, deductions are made for salvage and other recoveries.

c) Technical provisions

A provision is made at the year-end for the estimated cost of claims incurred but not settled, including the cost of IBNR claims and IBNER to the Company. The estimated cost of claims includes expenses to be incurred in settling claims and a deduction is made for the expected value of salvage and other recoveries. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

The estimation of claims IBNR is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Company (that is, the IBNER provision), where more information about the claim event is generally available.

Claims IBNR may often not be apparent to the insurer until many years after the event giving rise to the claim has occurred. Classes of business where the IBNR proportion of the total reserve is high will typically display greater variations between initial estimates and final outcomes because of the greater degree of difficulty of estimating these reserves. Classes of business where claims are reported relatively quickly after the claim event tend to display lower levels of volatility. In calculating the estimated cost of unpaid claims the Company uses a variety of estimation techniques, generally based upon statistical analyses of historical experience, which assumes that the development pattern of the current claims will be consistent with past experience.

Allowances are made, however, for changes or uncertainties which may create distortions in the underlying statistics or which might cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims including:

- changes in Company processes which might accelerate or slow down the development and/or recording of paid or incurred claims compared with the statistics from previous periods;
- · changes in the legal environment;
- the effects of inflation;
- changes in the mix of business;
- the impact of large losses; and
- movements in industry benchmarks.

A component of these estimation techniques is usually the estimation of the cost of notified but not paid claims. In estimating the cost of such claims, the Company has regard to the claim circumstance as reported, any information available from loss adjusters and information on the cost of settling claims with similar characteristics in previous periods.

Large claims impacting each relevant business class are generally assessed separately, being measured on a case-by-case basis or large claims projected in aggregate, but separately to other losses in order to allow for the possible distortive effect of the development and incidence of these large claims.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

c) Technical provisions (continued)

Where possible, the Company adopts multiple techniques to estimate the required level of provisions. This assists in giving greater understanding of the trends inherent in the data being projected. The projections given by the various methodologies also assist in setting the range of possible outcomes. The most appropriate estimation techniques are selected and combined, taking into account the characteristics of the business class and the extent of the development of each accident year.

Provisions are calculated gross of any reinsurance recoveries. A separate estimate is made of the amounts that will be recoverable from reinsurers based upon the gross provisions and having due regard to collectability.

Property, aviation and accident business

Property, aviation and accident business is short tail, that is, there is not generally a significant delay between the occurrence of the claim and the claim being reported to the Company. The costs of claims notified to the Company at the balance sheet date are estimated on a case by case basis to reflect the individual circumstances of each claim.

The ultimate expected cost of claims is projected from this data by reference to statistics which show how estimates of claims incurred in previous periods have developed over time to reflect changes in the underlying estimates of the cost of notified claims and late notifications. Adjustments are made to allow for movements in the variables described above.

Motor business

Motor claims are made up of short tail property damage claims and longer tail personal injury claims. For the former type of claim, the total costs of claims incurred and/or paid by the Company at the balance sheet date is used to project the ultimate expected total cost of claims incurred. This is done by reference to statistics that show how the total cost of claims incurred or paid in previous years has developed over time. In all cases adjustments are made to allow for movements in the variables described above.

The personal injury element of motor claims costs is estimated using the same methods as used for liability claims described below.

Liability and marine business

Liability and marine claims are long tail in comparison to those classes of business previously described, and therefore a larger element of the claims provision relates to IBNR claims. Claims estimates are derived using one or more of the following methods:

- 1. A combination of loss ratio based estimates and an estimate based upon actual claims experience using a predetermined formula, whereby greater weight is given to actual claims experience as time passes. The initial estimate of the loss ratio, based on the experience of previous years adjusted for factors such as premium rate changes and claims inflation and on the anticipated market experience, is an important assumption in this estimation technique. In respect of liability claims, the assessment of claims inflation and anticipated market experience is particularly sensitive to the level of court awards and to the development of legal precedent on matters of contract and tort.
- 2. Using the costs of claims notified to the Company at the balance sheet date which are estimated on a case by case basis to reflect the individual circumstances of each claim. The ultimate expected cost of claims is projected from this data by reference to statistics which show how estimates of claims incurred in previous periods have developed over time to reflect changes in the underlying estimates of the cost of notified claims and late notifications. Adjustments are made to allow for movements in the variables described above.
- 3. As per method 2 above but splitting the total case-by-case cost of notified claims into the cost of each and every claim capped at £100k and the excess amount over £100k.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

c) Technical provisions (continued)

4. By splitting the total case-by-case cost of notified claims into three band sizes (attritional, large and very large). The ultimate expected cost of claims in each band is then estimated by reference to the projected number of claims (based on statistics showing how the number of notified claims have been developed over time) and the anticipated average final cost of notified and IBNR claims (based on historical levels adjusted to allow for movements in the variables described above).

The liability class of business is also exposed to the potential emergence of new types of latent claims but no allowance is included until evidence of the existence of such claims is received by the Company.

Disease-related and pollution claims arising from liability business

The claims provisions include amounts in respect of potential claims relating to diseases including those associated with exposure to asbestos, noise-induced hearing loss and environmental pollution. Legislative and judicial actions to date have failed to determine the basis of liability to indemnify losses. These claims are not expected to be notified and settled for many years and there is considerable uncertainty as to the amounts at which they will ultimately be settled.

The level of the provision has been set on the basis of the information that is currently available including potential outstanding loss advices, experience of development of similar claims and case law.

Whilst the directors consider that the gross provision for claims and the related reinsurance recoveries are fairly stated on the basis of the information currently available to them, the ultimate liability may vary as a result of subsequent information and events and may result in significant adjustments to the amount provided. In particular, the extent of the cost of claims for asbestos related diseases may change as more information becomes publicly available and claims reserves are updated accordingly. Adjustments to the amounts of provision are reflected in the financial statements for the period in which the adjustments are made. The methods used, and the estimates made, are reviewed regularly.

Reinsurance recoveries

A provision is made at the year-end for the estimated cost of claims incurred but not settled at the balance sheet date, including the cost of claims IBNR to the Company. The estimated cost of these claims is assessed on a consistent basis with gross of reinsurance claims allowing for the reinsurance retention or proportion recoverable, adjusted to reflect changes in the nature and extent of the Company's reinsurance programme over time. An assessment of the reinsurance recoverable is also undertaken, with due regard to market data on the financial strength of each of the reinsurance companies.

d) Salvage and subrogation

Salvage applies to the proceeds of repaired, recovered, or scrapped property that the Company is permitted to sell; property which is acquired in settling a claim. Subrogation refers to the proceeds recovered through negotiation or legal action against third parties.

Estimated recoveries in respect of notified claims are included within other debtors.

e) Deferred acquisition costs ("DAC")

Commissions and other acquisition costs that relate to unearned premium are capitalised as an intangible asset and amortised over the terms of the policies as premium is earned. All other acquisition costs are recognised as expenses when incurred.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

f) Liability adequacy test

At each balance sheet date, the Company evaluates its unexpired risks to assess whether there are sufficient unearned premiums, after taking account of future investment income on the investments, to cover expected future claims and expenses. If following these assessments a deficiency is identified, the full deficiency is recognised as an unexpired risk reserve.

g) Debtors and other liabilities related to insurance and reinsurance contracts

Debtors and other liabilities are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders. The Company assesses at each balance sheet date whether there is objective evidence that the insurance receivable is impaired. Where such evidence exists, the Company reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the Profit and Loss Account.

VII. Intangible assets

a) Goodwill

Goodwill represents the excess of the consideration transferred over the proportionate interest in net fair value of the net identifiable assets, liabilities and contingent liabilities of the acquiree and the fair value of the non-controlling interest in the acquiree.

Goodwill is initially recognised at cost and is subsequently measured at cost less accumulated impairment losses. Goodwill is reviewed for impairment on an annual basis. The recoverable amount is calculated and compared to the carrying value. The recoverable amount is the greater of the value in use and the fair value less costs of disposal.

If the recoverable amount is less than the carrying value, impairment is recognised immediately as an expense and is not subsequently reversed.

b) Software development

Costs associated with major software developments are capitalised where such expenditure is expected to generate future economic benefits and can be reliably measured. The asset is amortised on the straight line basis over its estimated useful life, subject to a maximum period of 5 years.

c) Advanced commissions

Commission advanced to intermediaries in anticipation of the introduction of new business is initially recognised at cost and subsequently amortised over the period over which it is expected that the benefit will be received with useful lives ranging from one to seven years.

VIII. Land and buildings

a) Owner occupied properties

These properties are occupied by the Company and are stated at historical cost less accumulated depreciation and an allowance for impairment, where appropriate. Historical cost includes the original purchase price of the asset and the costs attributable to bringing the asset to its working condition for its intended use.

Buildings are depreciated using the straight line method on the basis of their expected useful lives, up to a maximum of 50 years.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

b) Investment properties

Investment properties comprise freehold and long leasehold land and buildings. Investment properties are held for long term rental yield and/or capital appreciation, and are not occupied by the Company.

Investment properties are carried at cost less accumulated depreciation and are depreciated using the straight line method on the basis of their expected useful lives, up to a maximum of 50 years.

In the event of an unrealised loss over 15%, impairment is recognised for the difference between the net book value of the investment property and the fair value of the asset based on an independent valuation.

IX. Tangible assets

a) Leasehold improvements

Leasehold improvements relate to refurbishment and fit out of operational property. The expected useful life will vary in accordance with the term of the lease up to a maximum of 50 years, depreciated using the straight line method.

b) Plant and equipment

Plant and equipment mainly comprises of computer hardware, furniture and fittings. Plant and equipment are stated at historical cost less accumulated depreciation and an allowance for impairment, where appropriate. Historical cost includes the original purchase price of the asset and the costs attributable to bringing the asset to its working condition for its intended use.

Plant and equipment are depreciated using the straight line method on the basis of their expected useful lives, after taking into account the estimated residual value. The expected useful economic life of plant and equipment is 5 years.

X. Financial assets

Financial assets are classified in the following categories: at fair value through profit and loss; available for sale; held to maturity; and loans and receivables. The classification of financial assets is determined on initial recognition and depends on the purpose for which the financial assets were acquired or originated.

A financial asset is recognised on the date on which the Company enters into a commitment to purchase or sell the asset, the trade date. Financial assets are derecognised when the rights to receive cash flows from the investments have expired or have been transferred and the Company has transferred substantially all risks and rewards of ownership.

a) Financial assets at fair value through profit and loss

Financial assets at fair value through profit and loss include financial assets held for trading and those designated upon initial recognition at fair value through profit and loss. Investments acquired principally for the purpose of selling in the short term are classified as held for trading. Investments are designated at fair value through profit and loss in those instances where the fair value of the asset determines the value of the liabilities arising under insurance and investment contracts, and to do otherwise would result in an accounting mismatch. These financial assets are recognised initially at their fair value, with transaction costs expensed in the Profit and Loss Account; and subsequently re-measured at fair value with movements in fair value recognised in profit and loss.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

b) Available for sale financial assets

Available for sale financial assets include equity securities, debt securities and mutual funds. Financial assets designated as available for sale are not classified into the categories of loans and receivables, held to maturity investments or financial assets at fair value through profit and loss. These financial assets are recognised initially at their fair value, including transaction costs and subsequently measured at fair value, with unrealised gains or losses recognised in other comprehensive income in the revaluation reserve. When the asset is disposed or impaired, the accumulated fair value adjustment in the revaluation reserve is transferred to the Profit and Loss Account.

c) Held to maturity financial assets

Held to maturity financial assets are non-derivative investments which are not quoted in an active market, with fixed or determinable payments and fixed maturities that the Company has the positive intention and ability to hold until maturity. These investments are initially recognised at cost, which is the fair value of the consideration paid for the acquisition of the investment including transaction costs directly attributable to the acquisition of the investment and subsequently measured at amortised cost using the effective interest rate method with gains and losses recognised in the Profit and Loss Account.

d) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. These are initially recognised at cost, which is the fair value of the consideration paid for the acquisition of the investment including transaction costs directly attributable to the acquisition of the investment and subsequently measured at amortised cost using the effective interest rate method with gains and losses recognised in the Profit and Loss Account. Other assets classified as loans and receivables include 'other debtors' and 'cash in hand and at bank'.

Private loans are carried at amortised cost, less impairment, using the effective interest rate method.

e) Fair value estimation

The fair value of financial assets is best established through quoted prices in an active market. An active market is where quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency; and those prices represent actual and regularly occurring market transactions on an arm's length basis. If the market for a financial instrument is not active, the Company uses recognised valuation techniques to determine fair value. Valuation techniques include discounted cash flow analysis, option pricing models and, where available, evidence of arm's length transactions in similar assets.

The inputs to these models are largely derived from observable market data; but where observable market data are not available, management judgement is applied to factors including model risks, liquidity risk and counterparty credit risk.

The fair value of over the counter (OTC) derivatives is determined using counterparty valuations. Where counterparty valuations are not available, fair value is derived from an external proprietary model (Sophis) or internal models validated by AXA Investment Managers.

Asset backed securities are valued on a mark to market basis. In the absence of market prices or if there are inconsistencies inherent in the prices received from contributors; proxies or mark to model valuations approved by AXA Investment Managers are used.

AXA Private Equity assets are valued by the relevant manager in accordance with the guidelines from the European Venture Capital Association (EVCA), Association Française des Investisseurs en Capital (AFIC) and the British Venture Capital Association (BVCA).

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

e) Fair value estimation (continued)

Funds of hedge funds are valued using estimated fund prices which are received directly from the fund manager.

There can be no assurance that the valuations on the basis of these models and methodologies represent the price for which a security may ultimately be sold or for which it could be sold at any specific point in time. Use of different models, methodologies and/or assumptions may have a material impact on the estimated fair value amounts and could have a material adverse effect on the results of operations and financial condition.

XI. Investments in subsidiary companies

Investments in subsidiary companies are recorded at cost, and assessed for impairment at each reporting date.

XII. Impairment of assets

a) Financial assets carried at amortised cost

The Company assesses at the end of each reporting period whether there is objective evidence that a financial asset has been impaired. A financial asset is impaired and impairment losses are incurred only if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a 'loss event') and that loss event (or events) has an impact on the estimated future cash flows of the financial asset that can be reliably estimated.

An impairment loss is measured as the difference between the financial asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced through an allowance account and the amount of the loss is recognised in the Profit and Loss Account.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed by adjusting an allowance account and the amount of the reversal is recognised in the Profit and Loss Account.

b) Available for sale financial assets

The Company assesses at the end of each reporting period whether there is objective evidence that a financial asset has been impaired. For debt securities, the Company applies the criteria referred to in (a) above. In the case of equity investments classified as available for sale, a 'significant' or 'prolonged' decline in the fair value of the security below its cost is evidence that the assets are impaired. The Company treats 'significant' generally as 20% and 'prolonged' generally as greater than six months.

In the event of such evidence surfacing for available for sale financial assets, the cumulative loss that had been recognised in other comprehensive income is reclassified from equity to profit and loss as a reclassification adjustment even though the financial asset has not been derecognised. The cumulative loss is measured as the difference between the acquisition cost (net of any principal repayment and amortisation) and the current fair value, less any impairment loss on that financial asset previously recognised in profit and loss.

If, in a subsequent period, the fair value of a debt instrument classified as available for sale increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in profit and loss, the impairment loss is reversed through the Profit and Loss Account. An impairment loss recognised in the Profit and Loss Account on equity instruments classified as available for sale is not reversed through the Profit and Loss Account, but recognised in other comprehensive income.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

c) Non-financial assets

Assets that have an indefinite useful life are not subject to amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs of disposal and value in use.

XIII. Derivative financial instruments

Derivative financial instruments include futures, options, forward foreign exchange contracts, interest rate swaps, credit default swaps and currency swaps; these are used to mitigate risk such as forward currency contracts and interest rate swaps are used to hedge foreign currency risks and interest rate risks, respectively. Derivative financial instruments are initially recognised at fair value on the date on which a derivative contract is entered into and are subsequently re-measured at fair value. All derivatives are carried as financial assets when the fair value is positive and as financial liabilities when the fair value is negative.

Derivative financial instruments are designated as held for trading and measured at fair value, with gains and losses recognised in the Profit and Loss Account, unless they are designated and effective hedging instruments.

The best evidence of the fair value of a derivative at initial recognition is the transaction price, that is, the fair value of the consideration given or received. The fair value of a derivative that is not traded in an active market is determined through valuation techniques, whose variables include mostly data from observable markets. Valuation techniques include using recent arm's length market transactions between knowledgeable willing parties, if available; reference to the current fair value of another instrument that is substantially the same; discounted cash flow analysis; and option pricing models.

Embedded derivatives are deemed to be closely related if either the market value or amortised cost of the combined contract is within 10% of the nominal amount. Embedded derivatives that are not closely related to their host contracts and meet the definition of a derivative are separately recorded and measured at fair value through profit and loss if the impact is deemed material.

a) Hedge accounting

For the purpose of hedge accounting, hedges are classified as:

- fair value hedges when hedging the exposure to changes in the fair value of a recognised asset or liability; or
- cash flow hedges when hedging exposure to variability in cash flows that is either attributable to a particular risk associated with a recognised asset or liability.

The Company documents at the inception of the transaction the relationship between hedging instruments and hedged items, as well as its risk management objectives and strategy for undertaking the hedge. The Company also documents the hedge effectiveness, both at inception and on an ongoing basis, indicating the actual or expected effectiveness level of the derivatives used in hedging transactions in offsetting changes in the fair values of the hedged underlying items.

b) Fair value hedge

The Company only applies fair value hedge accounting to hedge the interest rate risk of designated fixed income securities. Changes in the fair value of derivatives that are designated and qualify as fair value hedges are recorded in the Profit and Loss Account, together with any changes in the fair value of the hedged asset or liability that are attributable to the hedged risk.

Derivative financial instruments used for hedging purposes and the movements on fair value hedges are disclosed in note 28.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

c) Cash flow hedge

For designated and qualifying cash flow hedges, the effective portion of the gain or loss on the hedging instrument is recognised in other comprehensive income, while the ineffective portion is recognised immediately in the Profit and Loss Account.

Amounts taken to other comprehensive income are transferred to the Profit and Loss Account when the hedged transaction affects profit and loss, such as when hedged financial income or financial expense is recognised. When the hedged item is the cost of a non-financial asset or liability, the amounts taken to other comprehensive income are transferred to the initial carrying amount of the non-financial asset or non-financial liability.

If the hedging instrument expires or is sold, terminated or exercised without replacement or rollover, or if its designation as a hedge is revoked, amounts previously recognised in other comprehensive income remain in other comprehensive income until the forecast transaction or firm commitment affects profit and loss.

Derivative financial instruments used for hedging purposes and the movements on cash flow hedges are disclosed in note 28.

d) Ineffective hedge

At the end of each month the hedge relationship is assessed using a retrospective effectiveness test. In those instances where it is determined that a hedge relationship is no longer effective, hedge accounting ceases to be applied for that accounting period, with the accounting treatment reverting back to that applied for equivalent non-hedged items. Movements in the fair value of hedging instruments that represent ineffective proportions of qualifying hedge relationships are recognised in profit and loss immediately.

XIV. Cash at bank and in hand

Cash comprises of cash in hand, demand deposits with banks, bank overdrafts and other cash equivalents within the controlled cash mutual fund investment which are subject to an insignificant risk of a change in value.

XV. Share capital

Ordinary shares are treated as equity when the instruments incur no obligation to transfer cash or any other asset to the holder. Incremental costs directly attributable to the issue of equity instruments are deducted from equity.

XVI. Borrowings

Borrowings are initially recognised at fair value, net of transaction costs incurred. Borrowings are subsequently measured at amortised cost using the effective interest rate method, with movements recognised in the Profit and Loss Account.

XVII. Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the Balance Sheet when there is a legally enforceable right to set-off the recognised amounts and when there is an intention either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

XVIII. Current and deferred tax

The tax expense represents the sum of the tax currently payable and deferred tax.

Current tax

The tax currently payable is based on taxable profit for the year. Taxable profit differs from net profit as reported in the Profit and Loss Account because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The Company's liability for current tax is calculated using tax rates that have been enacted or substantively enacted by the balance sheet date.

Deferred tax

Deferred tax is the tax expected to be payable or recoverable on differences between the carrying value amounts of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit, and is accounted for using the balance sheet liability method. Deferred tax liabilities are generally recognised for all taxable temporary differences and deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which deductible temporary differences can be utilised. Such assets and liabilities are not recognised if the temporary difference arises from the initial recognition of goodwill or from the initial recognition (other than in a business combination) of other assets and liabilities in a transaction that affects neither the taxable profit nor the accounting profit.

Deferred tax liabilities are recognised for taxable temporary differences arising on investments in subsidiaries and associates, and interests in joint ventures, except where the group is able to control the reversal of the temporary difference and it is probable that the temporary difference will not reverse in the foreseeable future. Deferred tax assets arising from deductible temporary differences associated with such investments and interests are only recognised to the extent that it is probable that there will be sufficient taxable profits against which to utilise the benefits of the temporary differences and they are expected to reverse in the foreseeable future.

The carrying amount of deferred tax assets is reviewed at each balance sheet date and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the asset to be recovered.

Deferred tax is calculated at the tax rates that are expected to apply in the period when the liability is settled or the asset is realised based on tax laws and rates that have been enacted or substantively enacted at the balance sheet date.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to set off current tax assets against current tax liabilities and when they relate to income taxes levied by the same taxation authority and there is an intention to settle the balances on a net basis.

Current and deferred tax for the year

Current and deferred tax are recognised in profit and loss, except when they relate to items that are recognised in other comprehensive income or directly in equity, in which case, the current and deferred tax are also recognised in other comprehensive income or directly in equity respectively. Where current tax or deferred tax arises from the initial accounting for a business combination, the tax effect is included in the accounting for the business combination.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

XIX. Employee benefits

Pension obligations

Staff engaged in the Company's activities are members of the AXA UK Pension Scheme ("the Scheme"). The Scheme supports a number of companies in the AXA UK Group, through both defined benefit and defined contribution schemes. The defined benefit schemes share risks between the companies in the AXA UK Group and are not facilitated by a contractual agreement or stated policy to charge the individual companies the net defined benefit cost. As the outcome of various restructuring activities and movement of staff between companies in the AXA UK Group, it is not feasible to allocate the defined benefit scheme assets and liabilities to individual participating companies. Consequently, the Company recognises its contribution payable for the period as permitted by IAS 19 'Employee benefits (revised 2011)' for defined benefit plans that share risks between companies under common control.

The charge for pension costs principally represents the costs of providing pension benefits to the Company's staff in respect of their service during the year. The staff are employed by AXA Services Limited and the associated costs of providing pensions are recharged to the Company, as the contributions become payable in accordance with the rules of the relevant scheme.

XX. Provisions

Provisions are recognised when the Company has a present legal or constructive obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the expenditure required to settle the present obligation at the end of the reporting period.

A provision for restructuring is recognised when the Company has approved a detailed and formal restructuring plan, and the restructuring has either commenced or has been announced to those affected. Provisions are not recognised for future operating losses.

A provision for onerous contracts is recognised when the benefits expected to be derived from a contract are lower than the unavoidable cost of meeting the obligations under the contract.

XXI. Government grants

In accordance with IAS 20 the income approach has been applied, where government grants receivable are recognised in the Profit and Loss Account over the period in which the Company recognises expenses for which the grant is intended to compensate, when there is reasonable certainty that the conditions attributable to the grant will be met.

XXII. Leases

Leases are classified as operating leases where a significant proportion of the risks and rewards of ownership of the asset concerned are retained by the lessor. Payments made under operating leases, less any incentives received from the lessor, are charged to the Profit and Loss Account on a straight line basis over the lease term.

XXIII. Dividend distributions

Interim dividends are recognised as a distribution when paid and final dividends are recognised as a liability when approved by the shareholders through a written resolution.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

XXIV. Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable for services rendered and is recognised as follows:

a) Premiums

Premiums from insurance contracts represent the primary source of revenue for the Company and are detailed in paragraph VI(a) of the accounting policies.

b) Services rendered

The Company receives commission from other insurers where insurance is offered by the Company in support of its own policies but is underwritten elsewhere. Such commission is recognised in the Profit and Loss Account when it becomes due.

c) Interest income

Interest income is recognised in the Profit and Loss Account as it accrues and is calculated by using the effective interest rate method.

d) Rental income

Rental income from investment properties is recognised in the Profit and Loss Account when it becomes due.

e) Interest charges made to policyholders

Other operating income includes charges made to policyholders under the Consumer Credit Act where premiums are paid by instalments. The interest income is recognised in the Profit and Loss Account as it is earned using the effective interest rate method. The deferred portion is located in the line item 'accruals and deferred income' in note 30.

f) Dividend income

Dividend income on available for sale assets is recognised in the Profit and Loss Account when the right to receive payment is established.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

XXV. Critical accounting estimates and judgements in applying accounting policies

The Company makes estimates and assumptions that affect the reported amounts of assets and liabilities within the next financial year. Estimates and judgements are continually evaluated and based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The areas that the directors consider particularly susceptible to changes in estimates and assumptions are detailed below:

a) Technical provisions

The carrying value of technical provisions at the reporting date is £4,276.0m (2015: £4,140.7m). The judgements, estimates and assumptions employed in the assessment of the adequacy of provisions for unearned premiums and outstanding claims are set out in accounting policy VI and note 25.

b) Intangible assets

The carrying value at the reporting date of goodwill and other intangible assets is £217.4m (2015: £209.9m). In accordance with accounting policy VII 'intangible assets', impairment reviews occur at least on an annual basis where the recoverable amounts are determined of the respective specific assets. Details of the key assumptions used in the estimation of the recoverable amounts are contained in note 13.

c) Fair value of financial assets and derivative financial instruments

Where fair value cannot be derived from active markets or quoted prices, it is determined using valuation techniques. The inputs to these valuation techniques are largely derived from observable market data, but where observable market data is not available, management judgement is applied to factors including model risks, liquidity risk and counterparty credit risk. These are set out in accounting policy X 'financial assets', XII 'impairment of assets' and XIII 'derivative financial instruments', and notes 16 and 28. Sensitivity information for financial assets and derivative financial instruments are set out in the 'management of financial risk' note on pages 31 to 42.

d) Deferred tax

The carrying value at the reporting date of the net deferred tax asset is £51.8m (2015: £118.3m), further details of which are disclosed in accounting policy XVIII and note 22. A deferred tax asset is recognised for the carry forward of unused tax losses to the extent that it is probable that future taxable profit will be available against which the unused tax losses can be utilised. Significant management judgement is applied to determine the deferred tax asset that can be recognised and is based on the probability of future taxable profits.

e) Deferred acquisition costs

The carrying value at the reporting date of deferred acquisition costs is £229.0m (2015: £206.6m), further details of which are disclosed in accounting policy VI(e) and note 21.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

2. Management of financial risk

I. Financial risk management objectives and policies

The Company is exposed to various financial risks through the inherent uncertainty in undertaking insurance business affecting its financial assets, financial liabilities, reinsurance assets and insurance liabilities. The most important components of these risks are: market risk (including interest rate risk, equity price risk and currency risk), credit risk and liquidity risk.

The Company forms part of the AXA UK Group which has an established risk management framework on how each risk profile is identified, measured, monitored and controlled through Risk Committees advising the individual business unit Chief Executives. A dedicated risk management function supports the individual business units by ensuring that a full understanding and control of risks is incorporated into management decision making and procedures.

Financial risks are considered from both a shareholder and a policyholder liability perspective with the adoption of the appropriate risk policies to cover different situations, such as insurance contracts, where the principal technique is to match assets to liabilities, non-investment credit risk and liquidity risk.

The notes to follow address the individual components of financial risk, capital management employed and insurance risks associated with underwriting, pricing and reserving.

II. Market risk

Market risk is defined as the risk that movements in market factors, such as interest rates and exchange rates and the market valuation of equities, bonds and property impact adversely the value of, or income from, the financial assets. Also, to the extent that claims inflation is correlated to interest rates, liabilities to policyholders are exposed to interest rate risk.

For an insurance company, market risk appetite is required to optimise investment performance while reflecting the aim of retaining prudent margins to avoid insolvency. In order to control market risk, assets are chosen where relevant to match a range of underlying liability characteristics such as their mean duration, inflation and currency factors. In addition, an investment risk appetite framework is in place to monitor and control exposure to the different types of market risk within the appropriate investment risk budgets.

The AXA UK Investment Committee is responsible for reviewing and monitoring the strategic asset allocation in respect of the invested assets of AXA UK Group companies. Investment guidelines detail the constraints to which the invested assets must be managed by the fund managers. The strategic asset allocation takes into account the interaction between assets and liabilities. Regular risk monitoring and reporting is in place to mitigate the potential adverse impact of market risks on the invested assets. A concentration risk framework is in place to manage the counterparty risk exposure.

Derivative contracts are used for the purposes of efficient portfolio management and / or the reduction of market risk. For example, interest rate swaps are used for the purpose of managing interest rate risk and cross currency swaps and currency forward contracts are used for the purpose of managing exchange rate risk.

Hedge accounting has been applied using two types of fair value hedge, a macro hedge (portfolio basis) and a micro hedge (individual basis), and cash flow hedges as part of its risk management strategy to reduce the Company's exposure to interest rate fluctuations of designated fixed income securities.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

Industry analysis

The concentration of equity securities, including mutual funds, by industry is analysed as follows:

	2016		2015	
Equity analysis by industry	£m	%	£m	%
Financial	044.0	07.00/	004.0	07.00/
Financial	341.8	27.8%	264.0	27.8%
Consumer	55.7	4.5%	48.5	5.1%
Energy	28.6	2.3%	18.6	2.0%
Manufacturing & Pharmaceuticals	11.2	0.9%	8.9	0.9%
Utilities	31.7	2.6%	25.0	2.6%
Basic materials	11.0	0.9%	4.6	0.5%
Technology & Telecommunications	32.6	2.6%	18.4	1.9%
Others ⁽¹⁾	717.8	58.4%	560.5	59.2%
Total	1,230.4	100.0%	948.5	100.0%

⁽¹⁾ Other investments include interests in mutual funds of £717.5m (2015: £560.4m).

The concentration of debt securities by industry is analysed as follows:

	2016		2015	
Debt securities analysis by industry	£m	%	£m	%
•				
Financial	1,271.9	32.9%	1,115.2	33.3%
Consumer	594.8	15.4%	456.2	13.6%
Energy	175.9	4.6%	160.0	4.8%
Manufacturing & Pharmaceuticals	270.6	7.0%	200.7	6.0%
Utilities	371.6	9.6%	316.3	9.4%
Basic materials	116.3	3.0%	100.4	3.0%
Technology & Telecommunications	382.4	9.9%	283.9	8.5%
Government securities	637.6	16.5%	675.3	20.2%
Others	44.4	1.1%	40.0	1.2%
Total	3,865.5	100.0%	3,348.0	100.0%

a) Interest rate risk

The sensitivity analysis for interest rate risk illustrates how changes in the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates at the reporting date. An increase of 100 basis points in interest rates would result in reduced profit for the period of £38.5m (2015: £21.4m reduced profit) plus unrealised losses in the other comprehensive income of £165.7m (2015: £133.3m). A decrease of 100 basis points in interest rates would result in increased profit for the period of £41.5m (2015: £23.1m increased profit) plus unrealised gains in the other comprehensive income of £198.8m (2015: £157.2m).

An increase of 100 basis points in interest rates would increase the fair value of derivatives through income by £11.0m (2015: £4.7m). A decrease of 100 basis points in interest rates would decrease the fair value of derivatives through income by £11.0m (2015: £5.0m).

The fair value of debt securities is exposed to future interest rate fluctuations. Included in debt securities of £3,865.5m (2015: £3,348.0m) is £57.6m (2015: £102.1m) in respect of variable rate debentures and £497.2m (2015: £544.2m) in respect of index-linked debentures. Debt securities with fixed interest rate are exposed to fair value interest rate risk but not cash flow interest rate risk. Ignoring the credit risk, debt securities with variable interest rates are exposed to cash flow interest rate risk but not fair value interest rate risk.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

b) Equity price risk

Listed equity securities represent 22.2% (2015: 25%) of total equity investments, including mutual funds.

If equity valuations had increased by 10%, with all other variables constant, the operating result for the year would remain unchanged (2015: unchanged). Unrealised gains recorded through the other comprehensive income would increase by £19.5m (2015: £15.7m).

If equity valuations had decreased by 10%, with all other variables constant, the operating result for the year would decrease by £2.8m (2015: £5.2m). Unrealised gains recorded through the other comprehensive income would decrease by £16.7m (2015: £10.5m).

An increase of 10% in the relevant market indices would decrease the fair value of equity hedging derivatives through income by £2.2m (2015: £2.2m). A decrease of 10% in the relevant market indices would increase the fair value of equity hedging derivatives through income by £6.9m (2015: £5.1m).

c) Currency risk

The Company is exposed to currency risk in respect of portfolios denominated in other currencies, principally the US dollar and euro. At 31 December 2016, if the pound had weakened by 1%, with all other variables constant, the operating result for the year would have been £0.3m higher (2015: £0.1m higher), and if the pound had strengthened by 1%, with all other variables constant, the operating result for the year would have been £0.3m lower (2015: £0.1m lower). Despite the currency volatility experienced during the year, the Company's exposure to currency risk is not significant due to adequate hedge mechanisms.

The concentration of financial assets by currency is analysed as follows: 2016

	CA	D.	EU	RO	GBF	<u> </u>	JF	Υ	USE)	Oth	ner	Tot	al
	£m	%	£m	%	£m	%	£m	%	£m	%	£m	%	£m	%
AFS equities	2.0	0.3	52.6	7.2	639.3	87.4	2.8	0.4	30.4	4.2	3.9	0.5	731.0	100.0
AFS debt securities	12.4	0.3	365.9	9.5	2,376.2	61.6	-	-	1,102.0	28.6	0.9	-	3,857.4	100.0
FVTPL derivatives	-	-	28.4	24.2	57.6	49.0	-	-	31.5	26.8	-	-	117.5	100.0
FVTPL funds		-	3.4	0.7	37.3	7.5	<u>-</u>	7	458.7	91.8	-	-	499.4	100.0
FVTPL debt securities		-	8.1	100.0	-		-	-	-	-	_	-	8.1	100.0
Loans	-	_	65.0	51.7	60.7	48.3	-	-	-	-	-	-	125.7	100.0
	14.4	0.3	523.4	9.8	3,171.1	59.3	2.8	0.1	1,622.6	30.4	4.8	0.1	5,339.1	100.0

The concentration of financial assets by currency is analysed as follows: 2015

2015	CAD		EURO		GBP		JPY		USD		Other		Total	
	£m	%	£m	%	£m	%	£m	%	£m	%	£m	%	£m	%
AFS equities	0.9	0.2	41.7	8.5	421.4	85.6	3.1	0.6	21.2	4.3	4.0	8.0	492.3	100.0
AFS debt securities	21.2	0.6	244.2	7.3	2,322.7	69.5	-	-	756.6	22.6	8.0	-	3,345.5	100.0
FVTPL derivatives	-	-	12.4	26.8	28.6	61.9	-	-	5.2	11.3	-	-	46.2	100.0
FVTPL funds	-	-	1.9	0.4	44.1	9.7	-	-	410.2	89.9	-	-	456.2	100.0
FVTPL debt securities	-	-	2.5	100.0	-	-	-	-	•	-	-	-	2.5	100.0
Loans	-		53.1	24.2	46.4	21.1	-		120.0	54.7	_		219.5	100.0
	22.1	0.5	355.8	7.8	2,863.2	62.7	3.1	0.1	1,313.2	28.8	4.8	0.1	4,562.2	100.0

The exposure of the Company to currency risk on other financial assets and liabilities is not significant.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

III. Credit risk

Credit risk can be defined as the risk of capital or income loss resulting from counterparty default or issuer credit downgrades affecting financial assets.

For investment related items credit risk is actively accepted in anticipation of the potential returns to be made but within closely controlled limits set and monitored as part of the concentration risk framework and the investment risk appetite framework. The purpose of the concentration risk framework is to limit the exposure to an individual counterparty.

Non-investment items which generate credit risk generally arise as a by-product of the Company's insurance operations, such as premium debts from policyholders and intermediaries, reinsurance balances and other operational debts. Exposure is controlled via different processes including the active monitoring of premium debt.

The source of the credit rating where available is Bloomberg composite rating, representing the averages of the Moody's, Standard and Poor's and Fitch credit ratings.

Credit risk assets by economic exposure is analysed below; the spread is managed to ensure that there is no significant concentration of credit risk:

	2016		2015			
Ratings	£m	%	£m	%		
AAA	383.3	7.2%	260.8	5.1%		
AA	941.3	17.7%	918.5	18.1%		
Α	1,156.5	21.7%	991.8	19.6%		
BBB	1,386.5	26.1%	1,129.9	22.3%		
BB	106.5	2.0%	25.9	0.5%		
В	34.6	0.7%	0.6	_		
Not rated	1,310.3	24.6%	1,742.4	34.4%		
Total	5,319.0	100.0%	5,069.9	100.0%		

The maximum exposure for the Company's assets bearing credit risk is summarised below:

	2016	2015 (carrying value)	
	(carrying value)		
	£m	£m	
Other financial investments – debt securities (note 16)	3,865.5	3,348.0	
Other financial investments – loans (note 16)	125.7	219.5	
Other financial investments – derivatives (note 16)	117.5	46.2	
Reinsurers' share of provision for claims outstanding and			
loss adjustment expenses (note 17)	142.4	90.7	
Deposits with ceding undertakings	67.7	79.9	
Debtors arising from insurance and reinsurance			
operations (note 18)	740.7	731.6	
Other debtors – other (note 19)	51.8	38.7	
Other debtors from related parties (note 19)	48.1	421.9	
Cash at bank and in hand	159.6	93.4	
Maximum credit risk	5,319.0	5,069.9	

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

III. Credit risk (continued)

The age analysis of insurance and reinsurance debtors is presented as follows:

	Nt - 4 4	Overdue		0		0
	Not past due or impaired	less than 6 months	Overdue 6 - 12 months	Overdue over 1 year	Provided for	Carrying value £m
2016						
Direct insurance operations	643.1	25.4	7.2	1.2	(2.6)	674.3
Reinsurance operations	30.0	9.5	5.3	23.2	(1.6)	66.4
2015						
Direct insurance operations	633.7	23.0	2.6	1.5	(2.5)	658.3
Reinsurance operations	45.5	6.6	6.2	17.0	(2.0)	73.3

IV. Liquidity risk

Liquidity risk is defined as the risk that the Company, irrespective of solvency and profitability, may not have sufficient available cash (or near cash assets or funding facilities) to pay obligations when they fall due at reasonable cost.

Liquidity risk could arise from illiquid asset holdings, inappropriate asset/liability matching or inexact forecast operating liquidity requirements resulting in insufficient short-term (including intra-day) and longer-term liquidity. This is controlled via regular liquidity risk monitoring and reporting in addition to regular short-term cash flow forecasting. A robust capital management framework is in place to ensure there are appropriate loan and overdraft facilities in place.

The table below analyses the maturity of the Company's financial assets and financial liabilities based on the remaining period at the balance sheet date to the contractual maturity date.

The table indicates that liabilities due within one year exceed financial assets maturing within one year. However, the majority of financial assets, which have a contractual maturity date of more than one year, are traded on active markets and could be readily liquidated if necessary. In addition, a positive cash flow is expected to be generated from operations for the foreseeable future.

	Less than	1-2	3-5	Over 5		
	1 year	years	years	years	Equities	Total
2016	£m	£m	£m_	£m	£m	£m
Financial assets						
Equities and mutual funds	-	-	-	-	1,230.4	1,230.4
Debt Securities	251.6	292.2	922.6	2,399.1	-	3,865.5
Loans and receivables	5.8	25.4	49.3	45.2	-	125.7
Other debtors	99.9	-	-	-	-	99.9
Cash at bank and in hand	159.6				_	159.6
Total non-derivative financial assets	516.9	317.6	971.9	2,444.3	1,230.4	5,481.1
Derivative financial instruments	15.7	0.3	9.4	92.1	_	117.5
Total financial assets (note 16, 19 & 28)	532.6	317.9	981.3	2,536.4	1,230.4	5,598.6

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

IV. Liquidity risk (continued)

	Less than	1- 5	Over 5	
	1 year	Years	years	Total
2016	£m	£m	£m	£m
Financial liabilities			·	
Claims outstanding (note 25)	940.1	1,203.1	1,582.9	3,726.1
Direct insurance operations (note 27)	167.8	-	-	167.8
Reinsurance operations (note 27)	35.8	-	-	35.8
Other liabilities (note 29 & 30)	126.9		<u> </u>	126.9
Total non-derivative financial liabilities	1,270.6	1,203.1	1,582.9	4,056.6
Derivative financial instruments (note 28)	33.7	6.0	52.4	92.1
Total financial liabilities_	1,304.3	1,209.1	1,635.3	4,148.7

	Less than	1-2	3-5	Over 5		
	1 year	years	years	years	Equities	Total
2015	£m	£m	£m	£m	£m	£m
Financial assets						
Equities and mutual funds	-	-	-	-	948.5	948.5
Debt Securities	283.5	340.6	785.5	1,938.4		3,348.0
Loans and receivables	0.7	15.3	45.9	157.6	-	219.5
Other debtors	460.6	-	-	-	-	460.6
Cash at bank and in hand	93.4	-				93.4
Total non-derivative financial assets	838.2	355.9	831.4	2,096.0	948.5	5,070.0
Derivative financial instruments	7.0		2.9	36.3	-	46.2
Total financial assets (note 16, 19 & 28)	845.2	355.9	834.3	2,132.3	948.5	5,116.2

	Less than	1- 5	Over 5	•
	1 year	Years	years	Total
2015	£m	£m	£m	£m
Financial liabilities	-	•		
Claims outstanding (note 25)	1,752.8	1,322.0	759.0	3,833.8
Direct insurance operations (note 27)	157.0	-	-	157.0
Reinsurance operations (note 27)	32.1	-	-	32.1
Other liabilities (note 29 & 30)	93.7		-	93.7
Total non-derivative financial liabilities	2,035.6	1,322.0	759.0	4,116.6
Derivative financial instruments (note 28)	35.5	0.2	43.3	79.0
Total financial liabilities	2,071.1	1,322.2	802.3	4,195.6

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

V. Capital management

The Company is regulated by the Financial Conduct Authority ("FCA") and the Prudential Regulation Authority ("PRA") and is subject to insurance solvency regulations which specify the minimum amount and type of capital that must be held in addition to the insurance liabilities.

The Company has historically managed capital in accordance with Solvency I rules and has embedded in its processes the necessary tests to ensure continuous and full compliance with such regulations. Until 31 December 2015, the Company was subject to the PRA's capital adequacy requirements (which were based on EU Directive requirements).

As of 1 January 2016, the Company is subject to a new regulatory regime and the capital adequacy requirements have been replaced following the adoption of the Solvency II Directive, which establishes a new set of EU-wide capital requirements, risk management and disclosure standards. The regime is designed to implement solvency requirements that better reflect the risks that insurance companies face and deliver a supervisory system that is consistent across all EU member States. The Solvency II framework is based on three main pillars: (1) Pillar 1 consists of the quantitative requirements around own funds, valuation rules for assets and liabilities and capital requirements, (2) Pillar 2 sets out qualitative requirements for the governance and risk management of insurers, as well as for the effective supervision of insurers including the requirement for insurers to submit an Own Risk and Solvency Assessment ("ORSA") which will be used by the regulator as part of the supervisory review process; and (3) Pillar 3 focuses on enhanced reporting and disclosure requirements. The Solvency II framework covers, among other matters, valuation of assets and liabilities, the treatment of insurance groups, the definition of capital and the overall level of required capital.

The Solvency II Directive provides for two separate levels of solvency margin: (i) the Minimum Capital Requirement ("MCR"), which is the amount of own funds below which policyholders and beneficiaries are exposed to an unacceptable level of risk should the Company be allowed to continue its operations, and (ii) the Solvency Capital Requirement ("SCR"), which corresponds to a level of eligible own funds that enables insurance and reinsurance companies to absorb significant losses and that gives reasonable assurance to policyholders and beneficiaries that payments will be made.

The Company calculates its SCR in accordance with AXA's approved internal economic capital model, which is designed to allow AXA entities to choose the local calibrations which better reflect the local risk profile and to capture all the material risks to which AXA is exposed. As a result, the internal economic capital model better aligns the capital requirement metrics with management decision making. The Company has complied with all regulatory capital requirements throughout the year.

The PRA continues to regularly review the underlying methodologies and assumptions of the Company's model for adequacy and such review may lead to adjustments to the level of capital required by the PRA. The European Insurance and Occupational Pensions Authority ("EIOPA") is also expected to carry out a review of the consistency of European insurer's models and any such review may lead to regulatory changes to increase convergence and to strengthen oversight of cross-border groups.

The reconciliation movement in capital resources between FRS101 and Solvency II is as follows:

	2016 £m	2015 £m
Equity shareholders' funds	2,812.1	2,520.1
Full market value of assets	119.6	52.8
Intangible assets and Deferred acquisition costs	(448.1)	(419.4)
Best estimate liabilities and market value margin	(235.0)	84.4
Other	(62.1)	(141.8)
Solvency II financial capital resources	2,186.5	2,096.1
SCR	1,775.9	1,558.3
MCR	497.3	454.5
Solvency II financial capital resources/SCR	123.1%	134.5%

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Notes to the Financial Statements (continued) as at 31 December 2016

V. Capital management (continued)

The Company has reviewed capital resources and requirements on an economic basis as at the end of 2016. In performing this review, both the regulatory requirements and Executive Management's internal objective - including ability to meet key shareholder's requirements - have been considered. The Company ensures that the level of capital is appropriate to ensure an adequate position of the Company from a competitive point of view.

VI. Insurance and reinsurance risk

The Company's insurance risk policy outlines its objectives in carrying out insurance business, its appetite for insurance risk and its policies for identifying, measuring, monitoring and controlling insurance risk. Reinsurance is used to manage insurance risk and is monitored through the AXA UK plc P&C Insurance Risk Committee. This includes the effectiveness of the reinsurance programme in reducing the gross provisions whilst considering the non-investment credit risks associated with reinsurance balances.

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, the risk is unpredictable.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Company faces under its insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims and benefits are greater than estimated. Insurance events are unpredictable and the actual number and amount of claims and benefits will vary from year to year from the level established using statistical techniques.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected across the board by a change in any subset of the portfolio. The Company has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

Factors that aggravate insurance risk include lack of risk diversification in terms of type and amount of risk, geographical location and type of industry covered.

The concentration of insurance risk by geographical area is disclosed in the divisional information note. The UK Property & Casualty segment includes direct commercial employee liability claims outstanding of £873m (2015: £956m) and other liability claims outstanding of £301m (2015: £248m) within the total Insurance liabilities of £4,276m (2015: £4,140m).

Short term insurance liabilities are not directly sensitive to the level of market interest rates, as they are undiscounted and contractually non-interest bearing. However, due to the time value of money and the impact of interest rates on the level of bodily injury and asbestos-related claims incurred by the Company's insurance contract holders (where reduction of interest rates would normally produce a higher insurance liability), the Company matches the cash flows of assets and liabilities in this portfolio by estimating their mean duration.

Asbestos claims reserves, £434.5m (2015: £440.6m) net of reinsurance, are highly sensitive to the assumptions used in the projection methodology. In particular, the inflation rate adopted impacts significantly on the final reserves and timing of future cash flows. The other main sensitivities are around peak year, which could shift the timing of future notifications between years and the ultimate dismissal rate. Changes in the average cost of claims settlements used will also feed directly through to the ultimate liability figure.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

VI. Insurance and reinsurance risk (continued)

General insurance contracts: assumptions and change in assumptions

a) Process used to decide on assumptions

In addition to controlling upstream risks and analysing the reinsurance strategy the Company specifically monitors reserve risks.

Reserves have to be booked for claims as they are reported. These reserves are measured individually for each file by the claims departments. Additional reserves for incurred but not reported ("IBNR") claims, along with reserves for not enough reported (IBNER - incurred but not enough reported) are also booked. Various statistical and actuarial methods are used in these calculations. Calculations are initially carried out locally by the technical departments, and are then reviewed by local risk management teams.

The Company has an annual review programme to ensure the validity and coherence of the models used is in accordance with actuarial principles and accounting rules in force.

The Company's methods are based on internal and industry best practice.

Actuaries in charge of assessing reserves for claims payable do not use a single method but a selection of approaches such as:

- Methods based on the development of claims (paid or incurred) using triangulation methods (e.g. chain ladder and link ratio) for which past experience is applied to each loss occurrence or underwriting year, in order to make reserves projections until their estimated final development.
- The average cost per claim method which applies an estimated average cost to the final number of claims expected to be notified in each loss occurrence or underwriting year.
- Methods based on claims ratios (such as the ultimate claims ratio or the additional claims ratio).
- Hybrid methods (such as Bornhuetter-Ferguson and Cape Cod).
- For asbestos-related diseases (mesothelioma claims), models released by The Health and Safety Executive and an Actuarial Working Party as well as high level projections available from Professor Sir Richard Peto, an epidemiology expert.
- Methods based on frequency and severity estimates.
- Catastrophic injury claims settled, or expected to settle, as a periodic payment order, which are reserved for on an expected future payments basis for each individual claim, are subject to discounting (note 25).

The analysis is segmented differently depending on product type, geographical location, distribution channel, regulation and other factors in order to obtain a homogeneous claims base and ensure an appropriate analysis of reserves.

Assumptions depend on available data relating to reported losses at the time of the estimates, as well as regulations, claims management procedures, pricing, underwriting information and the type of activities and claims (coverage type, attritional or major claims, recent or old occurrence). They also depend on economic, social and environmental factors, as well as on the legislative and political context, which are important variables in terms of reserves. Assumptions are made following discussions with claims managers, pricing actuaries, underwriters and other specialised departments. These discussions lead to the definition of reasonable estimate ranges.

However, it must be kept in mind that estimates are based mainly on assumptions that may prove different from subsequent experience, particularly in the event of changes in the economic environment (e.g. a rise in inflation), in the legal environment (case law) and in the social environment (class action suits), and especially if they affect the Company's main portfolios simultaneously.

b) Change in assumptions

No significant changes to assumptions were made in 2016 for the estimation of general insurance claims other than for claims settled by means of periodical payment orders as disclosed in note 25.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

VII. Fair value estimation

The following table provides an analysis of financial instruments carried at fair value, by valuation method; grouped into the levels described below based on the degree to which the fair value is observable.

Level 1 Quoted prices (unadjusted) in active markets for identical assets or liabilities.

Level 2 Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices).

Level 3 Inputs for the asset or liability that are not based on observable market data (that is, unobservable inputs).

Financial assets and financial liabilities recognised at fair value in the fair value measurement hierarchy at 31 December 2016

-	2016	Level 1	Level 2	Level 3
Description	£m	£m	£m	£m
Financial assets at fair value through profit				
and loss	596.4	20.7	575.0	0.7
Derivative financial instruments	88.9	20.7	68.2	-
Mutual funds	499.4	-	498.7	0.7
Debt securities	8.1	-]	8.1	
Available for sale financial assets	4,588.4	2,916.5	1,650.7	21.2
Equity investments	194.5	191.9	1.0	1.6
Debt securities	3,857.4	2,724.6	1,132.8	-
Mutual funds	536.5	-	516.9	19.6
Derivative financial instruments for hedging	28.6	-	28.6	-
Total financial assets at fair value	5,213.4	2,937.2	2,254.3	21.9
Financial liabilities at fair value through profit				
and loss	92.1	26.2	65.9	_
Derivative financial instruments	69.8	26.2	43.6	
Derivative financial instruments for hedging	22.3		22.3	-
Total financial liabilities at fair value	92.1	26.2	65.9	

Fair value of investments recognised at amortised cost presented in the fair value measurement hierarchy at 31 December 2016

	2016	Level 1	Level 2	Level 3
Description	£m	£m	£m	£m
Fair value of investments at amortised cost				· ·
Investment property	120.4	-	120.4	-
Total	120.4	-	120.4	•

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

VII. Fair value estimation (continued)

Financial assets and financial liabilities recognised at fair value in the fair value measurement hierarchy at 31 December 2015

	2015	Level 1	Level 2	Level 3
Description	£m	£m	£m	£m
Financial assets at fair value through profit		_		
and loss	502.5	6.2	496.3	
Derivative financial instruments	43.8	6.2	37.6	- [
Mutual funds	456.2	-	456.2	-
Debt securities	2.5		2.5	_
Available for sale financial assets	3,837.8	2,782.8	934.1	120.9
Equity investments	157.4	154.0	1.8	1.6
Debt securities	3,345.5	2,453.8	792.2	99.5
Mutual funds	334.9	175.0	140.1	19.8
Derivative financial instruments for hedging	2.4	-	2.4	-
Total financial assets at fair value	4,342.7	2,789.0	1,432.8	120.9
Financial liabilities at fair value through profit				
and loss	79.0	34.9	44.1	-
Derivative financial instruments	70.5	34.9	35.6	-
Derivative financial instruments for hedging	8.5	-	8.5	
Total financial liabilities at fair value	79.0	34.9	44.1	<u> </u>

Fair value of investments recognised at amortised cost presented in the fair value measurement hierarchy at 31 December 2015

	2015	Level 1	Level 2	Level 3
Description	£m	£m	£m	£m
Fair value of investments at amortised cost			_	
Investment property	143.1	- .	143.1	-
Total	143.1	-	143.1	-

£117.1m (2015: £167.9m) of debt securities were transferred from Level 1 to Level 2 during the year and £216.0m (2015: £105.4m) of debt securities were transferred from Level 2 to Level 1. £0.1m of derivative liabilities were transferred from Level 1 to Level 2 during the year. £1.2m (2015: £0.3m) of derivative assets and £0.1m (2015: £0.7m) of derivative liabilities were transferred from Level 2 to Level 1 during the year. Transfers between Level 1 and Level 2 occur primarily due to changes in the availability of pricing information.

Other financial instruments carrying values do not differ significantly from their fair value.

a) Financial instruments in Level 1

The fair value of financial instruments traded in active markets is based on quoted bid prices at the balance sheet date, as described in the financial assets accounting policy. These instruments comprise primarily FTSE listed equity investments, government debt securities and corporate debt securities which meet the Level 1 criterion.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

VII. Fair value estimation (continued)

b) Financial instruments in Level 2

The fair value of financial instruments that are not traded in active markets is determined by using recognised valuation techniques, as listed in accounting policy X(e) 'fair value estimation'. The inputs to the valuation techniques are mainly derived from observable market data where it is available, and if all significant inputs required to fair value an instrument are observable, the instrument is included in Level 2.

Investment in properties are considered as assets not quoted in an active market and the weight of observable inputs in the valuation concludes that the fair value calculations, performed by qualified property surveyors based on inputs from assets which are similar or comparable, are considered as Level 2.

c) Financial instruments in Level 3

If one or more of the significant inputs are not based on observable market data, the instrument is included in Level 3. A significant portion of the Level 3 investments comprise the AXA UK Bond, which is valued based on internal models for similar instruments in the AXA Group and the credit risk premium provided by the AXA Group, representing an implied market risk premium for the seniority/maturity profile of AXA related instruments.

The following table presents the changes to Level 3 instruments for the year ended 31 December 2016

	Ava	ilable for sale	FVPL		
Description	Equity securities	Debt securities	Mutual funds	Mutual funds	Total
Description	£m	£m	£m	£m	£m
Opening balance	1.6	99.5	19.8	-	120.9
Total gains or losses in other comprehensive income	-	(4.4)	0.7	-	(3.7)
Losses recognised in profit and loss	_	-	-	(0.2)	(0.2)
Purchases	_	-	0.4	`0.9	1.3
Settlements	-	(95.1)	(1.3)	. -	(96.4)
Closing balance	1.6	-	19.6	0.7	21.9

The following table presents the changes to Level 3 instruments for the year ended 31 December 2015

	Ava	Available for sale			
Description	Equity securities	Debt securities £m	Mutual funds £m	Mutual funds £m	Total £m
Description			<u> </u>		<u> </u>
Opening balance Total gains or losses in other	-	103.3	20.3	-	123.6
comprehensive income	-	(3.8)	(0.1)	-	(3.9)
Transfers in	1.6	· -	` <i>-</i>	-	1.6
Purchases	-	-	2.3	-	2.3
Settlements	-	-	(2.7)	-	(2.7)
Closing balance	1.6	99.5	19.8	-	120.9

AXA insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

3. Divisional information

Geographical analysis

Substantially all gross written premiums in respect of direct and reinsurance business are written in the United Kingdom.

Class of business analysis

	Gross written premiums		Gross earned premiums	
	2016	2015	2016	2015
	£m	£m	£m	£m
Direct and reinsurance accepted	<u> </u>	·		
Motor - third party	10.2	8.4	8.9	7.8
- other	974.0	868.9	931.3	827.7
Accident and health	137.5	134.2	140.3	140.7
Third party liability	274.9	263.6	269.3	253.6
Fire and other damage to property	834.2	821.9	820.8	820.4
Marine, aviation and transport	9.4	14.0	10.1	12.7
Miscellaneous	36.2	31.1	46.3	45.9
Total	2,276.4	2,142.1	2,227.0	2,108.8

	Gross claims incurred		Net operating expenses	
	2016	2015	2016	2015
	£m	£m	£m	£m
Direct and reinsurance accepted				
Motor - third party	1.4	(17.3)	(2.7)	(1.6)
- other	(837.0)	(661.6)	(220.8)	(162.1)
Accident and health	(108.2)	(93.9)	(34.9)	(40.8)
Third party liability	(144. <u>1</u>)	(159.3)	(103.6)	(100.5)
Fire and other damage to property	(405.9)	(393.2)	(356.9)	(345.6)
Marine, aviation and transport	(4.3)	(6.4)	(8.1)	(7.0)
Miscellaneous	(17.1)	(14.2)	(11.3)	(16.8)
Total	(1,515.2)	(1,345.9)	(738.3)	(674.4)

	2016	2015
<u> </u>	£m	£m
Reinsurance outwards		
Motor - third party	(0.3)	(0.6)
- other	33.0	(4.6)
Accident and health	(0.1)	(0.3)
Third party liability	1.4	(2.1)
Fire and other damage to property	(55.7)	(85.7)
Marine, aviation and transport	5.9	(2.2)
Miscellaneous	(27.8)	(4.0)
Total	(43.6)	(99.5)

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

4. Acquisition costs

	2016 £m	2015
		£m
Movement in advanced commission payments (note 13)	(0.2)	(7.4)
Movement of deferred acquisition costs (note 21)	22.4	. 9.7
Costs incurred for the acquisition of insurance contracts		
- Expensed in the year	(558.5)	(486.4)
- Attributable to reinsurers	0.7	0.6
Total expenses for the acquisition of insurance contracts	(535.6)	(483.5)

5. Administration expenses

2016 £m	2015
	£m
(197.5)	(182.2)
(1.7)	(2.6)
(3.5)	(6.1)
(202.7)	(190.9)
	£m (197.5) (1.7) (3.5)

The operating lease payments recognised as an expense during the year were £6.1m (2015: £4.0m).

6. Investment income

_	December 2016			
	İnvestment	Realised gains relating to investments at cost and at fair value through shareholders'	Change in investments	
£m	income	equity	impairment	Total
Investment in real estate property				
at amortised cost	4.9	7.6	2.3	14.8
Debt instruments – available for				
sale	118.8	5.3	•	124.1
Equity instruments – available for				
sale	7.6	22.9	-	30.5
Subsidiaries (Note 15)	-	-	-	
Non-consolidated investment				
funds available for sale	14.6	-	-	14.6
Non-consolidated investment				
funds designated as at fair value				
through profit and loss	19.5	•	-	19.5
Non-consolidated investment funds	34.1	-	-	34.1
Loans at cost	25.5	0.2	-	25.7
Derivative instruments	10.3	-	-	10.3
Cash and cash equivalents	(0.5)	-	-	(0.5)
Foreign exchange gains	338.3 ⁽¹⁾	-	-	338.3
Other	0.7		-	0.7
Investment income	539.7		2.3	578.0

⁽¹⁾ The foreign exchange gains, due to the fall in the value of Sterling following the Brexit vote, is offset by the loss on foreign exchange derivatives used to hedge the currency exposure (note 7 and 8).

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

6. Investment income (continued)

	December 2015			
	Investment	Realised gains relating to investments at cost and at fair value through	Change in investments	
£m	income	equity	impairment	Total
Investment in real estate property		• •	<u> </u>	
at amortised cost	5.0	-	7.4	12.4
Debt instruments – available for				
sale	106.2	11.9	-	118.1
Equity instruments – available for				
sale	6.4	8.2	-	14.6
Subsidiaries (Note 15)	65.0	-		65.0
Non-consolidated investment				
funds available for sale	17.9	0.1	-	18.0
Non-consolidated investment				
funds designated as at fair value				
through profit and loss	15.4	-		15.4
Non-consolidated investment funds	33.3	0.1	-	33.4
Loans at cost	9.1	0.2	-	9.3
Derivative instruments	5.9	-	-	5.9
Cash and cash equivalents	0.8	-	· -	0.8
Foreign exchange gains	58.2	-	-	58.2
Other	1.0		-	1.0
Investment income	290.9	20.4	7.4	318.7

The Company did not receive dividends from subsidiaries during the current year (2015: £65m).

7. Unrealised gains/(losses) on investments at fair value through profit and loss

	2016 £m	2015
		£m
Debt securities in hedge relationships	5.2	5.0
Derivatives	22.4	(44.3)
Debt securities designated as fair value through profit and loss Non-consolidated investment funds designated as fair value	(0.1)	-
through profit and loss	(1.8)	(10.3)
Net unrealised gains/(losses) on investments at fair value through profit and loss	25.7	(49.6)

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

8. Investment expenses and charges

	2016	2015
	£m	£m
Investment management expenses	(12.1)	(10.8)
Expenses relating to repurchase agreement	. (1.0)	-
Realised losses on investments at fair value through profit and		
loss - derivatives	(341.1)	(35.7)
Realised losses on investments at fair value through profit and		
loss – funds	(0.4)	(2.9)
Realised losses on investments at fair value through		
shareholders' equity – funds	(0.1)	-
Impairment charges	(18.6)	(21.5)
Total investment expenses	(373.3)	(70.9)

9. Other operating income

	2016	2015 £m
	£m	
Other income	83.7	71.2
Foreign exchange gains	4.0	4.8
Other operating income	87.7	76.0

10. Other operating expenses

	2016	2015 £m
	£m	
Other expenses	(1.3)	(9.0)
Foreign exchange losses	(14.5)	(0.7)
Other operating expenses	(15.8)	(9.7)

11. Audit Fees

During the year, the Company obtained the following services from the Company's auditor and the costs incurred are as detailed below:

	2016	2015
	£m	£m
Audit services:		
Fees payable to the Company's auditor for the audit of the		
statutory accounts	(0.4)	(0.5)
Non-audit services:		
Audit related assurance services from the Company's auditor,		
including the audit of the regulatory return	(0.2)	(0.1)
	(0.6)	(0.6)

Audit service fees in respect of the group consolidation are disclosed in the accounts of AXA UK plc.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

12. Tax

	2016 £m	2015 £m
Current Tax:		
Current tax on profit for the year	. (4.0)	(6.6)
Adjustments in respect of previous years	5.4	0.8
Total current tax	1.4	(5.8)
Deferred tax (note 22)	(42.1)	(36.4)
Total tax expense	(40.7)	(42.2)

Corporation tax is calculated at 20% (2015: 20.25%) of the estimated taxable profit for the year. Taxation for other jurisdictions is calculated at the rates prevailing in the respective jurisdictions.

The charge for the year can be reconciled to the profit in the income statement as follows:

	201 <u>6</u> £m	2015 £m
<u>. </u>		
Profit before tax	232.2	253.5
Tax calculated at UK tax rates applicable to profits 20%		
(2015: 20.25%)	(46.4)	(51.3)
Tax effects of:		
- Expenses that are not deductible in determining taxable profit	4.7	(1.7)
- Income not taxable in determining taxable profit	-	14.5
Adjustments to tax charge in respect of previous periods	16.6	8.0
Impact of rate change	(2.1)	(4.5)
Deferred tax not recognised on losses	(9.4)	-
Extra payment for group tax losses	(4.1)	-
Tax expense for the year	(40.7)	(42.2)

The standard rate of tax applied to reported profit on ordinary activities is 20% (2015: 20.25%). During 2016 the deferred tax balances were re-measured as a result of the changes to the UK corporation tax rate that were enacted in the Finance Act 2016. The UK corporation tax rate will reduce from 20% to 19% with effect from 1 April 2017 and will be further reduced from 19% to 17% with effect from 1 April 2020.

In addition to the amount charged to the Profit and Loss Account, the following amounts relating to tax have been recognised in other comprehensive income:

2016 £m	2015 £m
(24.5)	24.3
	
(24.5)	24.3
	£m (24.5)

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

13. Intangible assets

		Oth	er intangible assets	.
	Goodwill	Software development	Advanced commissions	Total
	£m	£m_	£m	£m
Cost			<u>—</u>	
Balance as at 1 January 2016	203.0	58.6	173.4	232.0
Additions at cost		11.2		11.2
Balance as at 31 December 2016	203.0	69.8	173.4	243.2
Accumulated amortisation				
Balance as at 1 January 2016	-	52.0	173.1	225.1
Charge for the year	_	3.5	0.2	3.7
Balance as at 31 December 2016		55.5	173.3	228.8
Net book value as at 31 December 2016	203.0	_ 14.3	0.1	14.4
Net book value as at 31 December 2015	203.0	6.6	0.3	6.9

Amortisation charges of £3.5m (2015: £6.1m) have been charged to administration expenses (note 5).

Advanced commissions charges of £0.2m (2015: charge of £7.4m) have been charged to acquisition costs (note 4).

There were no transfers in 2016 with regards to reclassification of assets to tangible assets (2015: nil).

- a) Goodwill was acquired as part of the hive up assets from GBI (Holdings) Limited and its subsidiary companies through a corporate reorganisation transaction on 1 July 2013. The goodwill has been allocated to the direct business cash generating unit. The recoverable amount was determined using value-in-use calculations. The value-in-use was calculated through cash flow projections based on business plans approved by management covering a three to five year period and a pre-tax risk-adjusted discount rate of 9% (2015: 9%). Cash flows beyond that period were extrapolated using a steady 2% growth rate. The key assumptions used in the cash flow projections are the increases in premiums, claims and expenses. These assumptions were determined based on historical rates.
 - Impairment testing of this valuation indicated that the carrying value is expected to be fully recoverable and hence no impairment is considered necessary. In addition, no reasonably possible change in any of the key assumptions would result in the goodwill being impaired.
- b) Software development is all internally developed, with a useful life ranging from one to five years. A review of the carrying value of assets identified capitalisation relating to projects which were no longer being actively pursued and which would not support business generation. This resulted in no exceptional amortisation being charged within the year (2015: £0.9m).
- c) Advanced commissions are acquired separately and externally generated in respect of future business and the useful life remaining is less than one year. No indicators of impairment existed at the reporting date.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

14. Land and buildings

	Owner	Investment	T -4-1
	occupied	properties	Total
	<u>£m</u>	£m	£m
Cost		•	
Balance as at 1 January 2016	16.3	164.6	180.9
Disposals		(13.5)	(13.5)
Balance as at 31 December 2016	16.3	151.1	167.4
Accumulated depreciation and impairment			
Balance as at 1 January 2016	2.7	46.4	49.1
Charge for the year	0.3	2.3	2.6
Disposals	-	(1.4)	(1.4)
Impairment movement	-	(2.3)	(2.3)
Balance as at 31 December 2016	3.0	45.0	48.0
Net book value as at 31 December 2016	13.3	106.1	119.4
Net book value as at 31 December 2015	13.6	118.2	131.8

Depreciation expense of £0.3m (2015: £0.3m) has been charged to administration expenses (note 5).

The investment properties were valued at £120.4m (2015: £143.1m) on a fair value basis by CB Richard Ellis Limited, who are independent chartered surveyors, in accordance with the Appraisal and Valuation Manual of the Royal Institution of Chartered Surveyors.

The rental income arising from investment properties amounted to £7.9m (2015: £8.7m), whilst the associated operating expenses were £0.7m (2015: £0.8m). Both amounts, including the amortisation charge, are recorded in the Profit and Loss Account within investment income.

15. Investment in group undertakings

Particulars of subsidiary companies

	Address	Holding
	of the	of ordinary
Insurance companies	registered office	shares
AXA General Insurance Limited	5 Old Broad Street, London,	
	EC2N 1AD, UK	100%
AXA PPP healthcare limited	5 Old Broad Street, London,	
	EC2N 1AD, UK	100%
Knight Law Limited	5 Old Broad Street, London,	
-	EC2N 1AD, UK	100%
Swiftcover Insurance Services Limited	5 Old Broad Street, London,	
	EC2N 1AD, UK	100%
Investment in subsidiary companies		
	2016	2015
	£m	£m
Carrying value as at 1 January	354.7	354.7
Change in the carrying value of subsidiary unde	rtakings -	
Total investment in subsidiary undertakings	354.7	354.7

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Notes to the Financial Statements (continued) as at 31 December 2016

16. Other financial investments

	2016	2015
	£m	£m
Shares and other variable yield securities	1,230.4	948.5
Debt and other fixed income securities	3,865.5	3,348.0
Derivative financial instruments	117.5	46.2
Loans and receivable	125.7	219.5
Total financial assets	5,339.1	4,562.2

The Company's financial assets are summarised by measurement category in the table below:

	2016	2015
	£m	£m
Available for sale	4,588.4	3,837.8
Fair value through profit and loss	596.4	502.5
- Held for trading	88.9	43.8
- Designated: debt and other fixed income securities	8.1	2.5
- Designated: share and other variable yield securities	499.4	456.2
Derivatives in hedge relationships	28.6	2.4
Loans and receivables	125.7	219.5
Total financial assets	5,339.1	4,562.2
	2016	2015
Available for sale financial assets	£m	£m
Shares and other variable yield securities - equity securities:		
- listed	192.9	155.8
- unlisted	1.6	1.6
Shares and other variable yield securities - mutual funds:		
- listed	80.4	81.0
- unlisted	456.1	253.9
Debt and other fixed income securities:		
- listed	3,857.4	3,244.3
- unlisted		101.2
Total available for sale financial assets	4,588.4	3,837.8
	2016	2015
Loans and receivables	£m	£m
Broker loans	1.9	3.2
Real estate private loans	123.8	216.3
Total loans and receivables	125.7	219.5

Net unrealised gains in the Balance Sheet relating to investments at fair value through profit and loss are summarised in the table below:

	2016 £m	2015 £m
Derivatives held for trading	87.4	40.6
Derivatives in a hedging relationship	14.8	2.4
Designated mutual funds	95.6	24.3
Designated debt securities	-	0.1
Net unrealised gains in the balance sheet on investments at		
fair value through profit and loss	197.8	67.4

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

17. Reinsurers' share of technical provisions

	2016 £m	2015 £m
Reinsurers' share of provision for claims outstanding and loss	· <u> </u>	_
adjustment expenses	142.4	90.7
Reinsurers' share of provision for unearned premiums	37.0	46.5
Reinsurers' share of technical provisions	179.4	137.2

Reinsurers' share of provision for claims outstanding and loss adjustment expenses

	. 2016 £m	2015 £m
Settlement period for reinsurers' share of claims outstanding		
and long-term technical provisions		
Less than 12 months	6.5	18.9
Greater than 12 months	136.0	71.8
Balance as at 31 December	142.4	90.7
	2046	2045

	2016 £m	2015
		£m
Balance as at 1 January	90.7	93.5
Reinsurers' share of claims payments made in year	(19.8)	(22.4)
Increase in recoverable	71.0	19.3
Exchange and other movements	0.5	0.3
Balance as at 31 December	142.4	90.7

Reinsurers' share of provision for unearned premiums

	2016	2015
	£m	£m
Balance as at 1 January	46.5	56.6
Premiums written in the year	105.1	108.7
Premiums earned in the year	(114.6)	(118.8)
Balance as at 31 December	37.0	46.5

18. Debtors arising from insurance and reinsurance operations

	2016	2015
	£m	£m
Debtors arising from direct insurance operations	674.3	658.3
Policyholders	206.3	187.2
Intermediaries	468.0	471.1
Debtors arising from reinsurance operations	66.4	73.3
Total debtors arising from insurance and reinsurance operations	740.7	731.6

An analysis of the maturity of these debtors is included within the Management of Financial Risk note on pages 31 to 42.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

19. Other debtors

	2016 £m	2016	2015	
		£m		
Amounts owed from intermediate parent companies	1.5	106.8		
Amounts owed from immediate parent company	-	102.1.		
Amounts owed from subsidiary undertakings	6.4	0.1		
Amounts owed from fellow subsidiary undertakings	40.2	212.9		
Other	51.8	38.7		
Total other debtors	99.9	460.6		

All amounts are recoverable in less than one year.

20. Tangible assets

	Leasehold improvements £m	Plant and equipment £m	Total £m
Cost			
Balance as at 1 January 2016	7.3	17.0	24.3
Additions at cost	-	1.1	1.1
Exchange and other movements		(0.5)	(0.5)
Balance as at 31 December 2016	7.3	17.6	24.9
Accumulated depreciation	•		
Balance as at 1 January 2016	7.1	11.6	18.7
Charge for the year	0.1	1.3	1.4
Balance as at 31 December 2016	7.2	12.9	20.1
Net book value as at 31 December 2016	0.1	4.7	4.8
Net book value as at 31 December 2015	0.2	5.4	5.6

Depreciation expense of £1.4m (2015: £2.3m) has been charged to administration expenses (note 5).

21. Deferred acquisition costs

	2016 £m	2015 £m
Deferred acquisition costs as at 1 January	206.6	196.9
Credit to profit and loss account in the year	22.4	9.7
Acquisition costs deferred during the year	419.4	350.9
Amortisation charged during the year	(397.0)	(341.2)
Deferred acquisition costs as at 31 December	229.0	206.6

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

22. Deferred tax

The movement on the deferred assets and liabilities is as follows:

	Accelerated tax depreciation £m	Tax losses £m	Other assets £m	Share based payments £m	Total £m
Balance as at 1 January 2015	18.2	141.7	4.1	0.4	164.4
(Charged)/credited to the profit and loss		(
account	(4.1)	(40.6)	-	0.9	(43.8)
Credited to other comprehensive income	-	24.3	-	-	24.3
Credited directly to equity	-	-	0.2		0.2
Effect of change in tax rate:					
Profit and loss account	0.5	4.9		0.1	5.5
Balance as at 1 January 2016	14.6	130.3	4.3	1.4	150.6
(Charged)/credited to the profit and loss					
account	(2.4)	(43.7)	18.8	(0.9)	(28.2)
(Charged)/credited to other					
comprehensive income	-	6.0	(8.4)	-	(2.4)
Credited/(charged) directly to equity	-	0.3	-	(0.2)	0.1
Effect of change in tax rate:					
Profit and loss account	(0.4)	(2.1)	(0.1)	-	(2.6)
Balance as at 31 December 2016	11.8	90.8	14.6	0.3	117.5

	Equalisation reserve £m	Other liabilities £m	Total £m
Balance as at 1 January 2015	(29.8)	(4.4)	(34.2)
Credited to the profit and loss account	2.9	-	2.9
Effect of change in tax rate:			
Profit and loss account	(1.0)	-	(1.0)
Balance as at 1 January 2016	(27.9)	(4.4)	(32.3)
(Charged)/credited to the profit and loss			
account	4.9	(16.7)	(11.8)
(Charged) to other comprehensive			
income	-	(22.1)	(22.1)
Effect of change in tax rate:			
Profit and loss account	0.5	-	0.5
Balance as at 31 December 2016	(22.5)	(43.2)	(65.7)

The net deferred tax asset of £51.8m (2015: £118.3m) arises primarily from trade tax losses carried forward for utilisation in future accounting periods totalling £483m (2015: £674m).

It is expected that these future tax losses will be fully utilised by 2022, this assessment being based on management approved forecasts for the period 2016 to 2022, which identify sufficient profits to utilise 100% of the losses.

Deferred tax assets and liabilities are offset where the Company has a legally enforceable right to do so. The following is the analysis of the deferred tax balances (after offset) for financial reporting purposes:

2016	2015
£m	£m_
(65.7)	(32.3)
117.5	150.6
51.8	118.3
	£m (65.7) 117.5

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

23. Called up share capital and share premium

	2016		2015	
	Shares	£m	Shares	£m
Issued and fully paid Ordinary				
shares, par value 25p, at				
31 December	489,056,602	122.3	489,056,602	122.3
		2016		2015
Share premium account		£m		£m
Balance as at 31 December		798.7		798.7

24. Other reserves

	Capital contribution —	F	Revaluation reserve	
2016	reserve	AFS assets £m	Cash flow hedge £m	Total £m
Balance as at 1 January	875.2	97.0	(3.0)	94.0
Fair value gains on AFS assets	-	142.4	· -	142.4
Fair value losses on cash flow hedge Tax on movements taken directly to equity –	-	-	(15.2)	(15.2)
deferred tax	-	(27.4)	2.9	(24.5)
Balance as at 31 December	875.2	212.0	(15.3)	196.7

	Capital	F	Revaluation reserve	
2015	reserve £m	AFS assets £m	Cash flow hedge	Total £m
Balance as at 1 January	875.2	189.6	_	189.6
Fair value losses on AFS assets	-	(116.1)	-	(116.1)
Fair value losses on cash flow hedge Tax on movements taken directly to equity –	-	-	(3.8)	(3.8)
deferred tax		23.5	0.8	24.3
Balance as at 31 December	875.2	97.0	(3.0)	94.0

Capital contributions for the current year are £nil; and the balance brought forward represents capital contributions received in 2003, 2011, 2013 and 2014 from the immediate parent, AXA Insurance plc.

The revaluation reserve represents the movement in the financial assets as disclosed in accounting policy X(b).

Movements in revaluation reserve

	2016	2015
	£m	£m
Balance as at 1 January	94.0	189.6
Fair value gains/(losses) on AFS assets	142.4	(116.1)
Fair value gains/(losses) on AFS assets	132.0	(140.7)
Amortisation charge	22.4	23.2
Amortisation release	6.2	(0.8)
Impairment charge	18.6	21.6
Impairment release	(9.4)	(89.0)
Net realised (gains)/losses	(27.4)	69.6
Fair value losses on cash flow hedge	(15.3)	(3.8)
Cash flow hedge release to profit and loss	0.1	_
Tax	(24.5)	24.3
Balance as at 31 December	196.7	94.0

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

25. Technical provisions

	2016	2015
	£m	£m
Provision for claims outstanding and loss adjustment expenses	3,225.8	3,139.9
Provision for unearned premiums	1,050.2	1,000.8
Total technical provisions	4,276.0	4,140.7
Settlement period for claims outstanding		
Less than 12 months	960.6	1,030.0
Greater than 12 months	2,265.2	2,109.9
Balance as at 31 December	3,225.8	3,139.9
Provision for claims outstanding and loss adjustment expenses		
	2016	2015
	£m	£m
Balance as at 1 January	3,139.9	3,107.9
Total claims payments made in the year	(1,453.8)	(1,318.3)
Increase in liabilities	1,515.2	1,345.9
Exchange and other movements	24.5	4.4
Balance as at 31 December	3,225.8	3,139.9
Provision for unearned premiums		
Frovision for unearned premiums	2016	2015
	2010 £m	2015 £m
D.L. at A.L. a.		
Balance as at 1 January	1,000.8	967.5
Premiums written in the year	2,276.4	2,142.1
Premiums earned in the year	(2,227.0)	(2,108.8)
Balance as at 31 December	1,050.2	1,000.8

Discounting

Outstanding claims provisions are based on undiscounted estimates of future claim payments, except for the following claims reserved on a periodic payment basis, for which discounted provisions are held:

	R	ate		term of lities
	2016	2015	2016	2015
	_%pa	%pa	Years	Years
Periodic Payment basis	3.9	3.58	39	40

The increase in the discount rate reflects a change in the methodology applied when setting the rate, which considers the quantitative evaluation of financial instruments of similar terms as well as qualitative views of the long-term investment potential over the long duration of the liabilities with due regard to the linked inflation assumption for payment indexation. Any change in discount rates between the start and the end of the accounting period is reflected within the technical provisions as a change in economic assumption.

Total outstanding claims provision before discounting was £3,726.1m (2015: £3,833.8m). The period of time which will elapse before the liabilities are settled has been estimated by reference to medical experts' reports during claim settlement and Ogden 7 tables view of life expectancy on a claim by claim basis. The assets held in respect of reinsurers' share of technical provisions have also been discounted in respect of periodic payment order claims.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

25. Technical provisions (continued)

Claims development tables

The development of insurance liabilities provides a measure of the Company's ability to estimate the ultimate value of claims and the top half of each table below illustrates how the Company's estimate of total claims outstanding for each accident year has changed at successive year-ends. The bottom half of the table reconciles the cumulative claims to the amount appearing in the Balance Sheet. An accident-year basis is considered to be most appropriate for the business written by the Company.

	2008	2009	2010	2011	2012	2013	2014	2015	2016	Total
Accident year - Gross	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m
Estimate of ultimate claims costs:	4 004 7	4 202 0	4 407 6	4 000 0	4 404 0	4 222 0	4.076.4	4 000 4	4 440 4	
- at end of accident year	1,281.7	1,382.0	1,437.6	1,369.6	1,401.3	1,333.0	1,376.1	1,392.1	1,440.1	
- one year later	1,476.9	1,586.0	1,583.7	1,436.6	1,515.8	1,451.9	1,479.1	1,359.5		
- two years later	1,351.2	1,548.4	1,501.0	1,371.2	1,470.9	1,389.3	1,430.1			
- three years later	1,345.4	1,542.1	1,489.9	1,334.8	1,425.6	1,469.8				
- four years later	1,347.2	1,539.6	1,454.3	1,313.3	1,573.2					
- five years later	1,331.3	1,523.6	1,447.2	1,587.6						
- six years later	1,325.0	1,520.8	1,643.7							
- seven years later	1,320.4	1,695.3								
- eight years later	1,529.7									
Current estimate of cumulative claims	1,529.7	1,695.3	1,643.7	1,587.6	1,573.2	1,469.8	1,430.1	1,359.5	1,440.1	13,729.0
Cumulative payments to date	1,509.1	1,643.2	1,596.3	1,492.3	1,455.6	1,257.4	1,047.8	743.2	643.4	11,388.4
Liability recognised in the balance sheet	20.6	52.1	47.4	95.2	117.6	212.5	382.3	616.2	796.7	2,340.6
Liability in respect of prior years										885.2
							· · · · · · · · · · · · · · · · · · ·			
Total liability included in the balance sheet							,			
	2008 £m	2009 £m	2010 £m	2011 £m	2012 £m	2013 £m	2014 £m	2015 £m	2016 £m	Total
Total liability included in the balance sheet					_•		2014			Total
Total liability included in the balance sheet Accident year - Net					_•		2014			Total
Total liability included in the balance sheet Accident year - Net Estimate of ultimate claims costs: - at end of accident year	£m	£m	£m	£m	£m	£m	2014 £m	£m	£m	Total
Total liability included in the balance sheet Accident year - Net Estimate of ultimate claims costs:	£m 1,271.5	£m 1,353.8	£m	£m 1,358.0	£m 1,389.0	£m 1,326.7	2014 £m 1,362.5	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later	£m 1,271.5 1,468.4	£m 1,353.8 1,558.0	£m 1,430.9 1,577.2	£m 1,358.0 1,432.0	£m 1,389.0 1,502.7	£m 1,326.7 1,446.4	2014 £m 1,362.5 1,464.6	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later	1,271.5 1,468.4 1,345.2	1,353.8 1,558.0 1,518.0	1,430.9 1,577.2 1,494.6	£m 1,358.0 1,432.0 1,371.4	1,389.0 1,502.7 1,461.0	1,326.7 1,446.4 1,384.5	2014 £m 1,362.5 1,464.6	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - three years later	1,271.5 1,468.4 1,345.2 1,339.9	1,353.8 1,558.0 1,518.0 1,512.8	1,430.9 1,577.2 1,494.6 1,483.6	£m 1,358.0 1,432.0 1,371.4 1,335.1	1,389.0 1,502.7 1,461.0 1,413.7	1,326.7 1,446.4 1,384.5	2014 £m 1,362.5 1,464.6	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - three years later - four years later	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1	1,430.9 1,577.2 1,494.6 1,483.6 1,448.4	£m 1,358.0 1,432.0 1,371.4 1,335.1 1,313.9	1,389.0 1,502.7 1,461.0 1,413.7	1,326.7 1,446.4 1,384.5	2014 £m 1,362.5 1,464.6	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - four years later - four years later - five years later	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0 1,326.1	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1 1,488.1	1,430.9 1,577.2 1,494.6 1,483.6 1,448.4 1,439.2	£m 1,358.0 1,432.0 1,371.4 1,335.1 1,313.9	1,389.0 1,502.7 1,461.0 1,413.7	1,326.7 1,446.4 1,384.5	2014 £m 1,362.5 1,464.6	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - four years later - five years later - six years later - six years later	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0 1,326.1 1,319.8	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1 1,488.1 1,485.1	1,430.9 1,577.2 1,494.6 1,483.6 1,448.4 1,439.2	£m 1,358.0 1,432.0 1,371.4 1,335.1 1,313.9	1,389.0 1,502.7 1,461.0 1,413.7	1,326.7 1,446.4 1,384.5	2014 £m 1,362.5 1,464.6	£m	£m	Total
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - three years later - four years later - five years later - six years later - six years later - seven years later	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0 1,326.1 1,319.8 1,314.9	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1 1,488.1 1,485.1	1,430.9 1,577.2 1,494.6 1,483.6 1,448.4 1,439.2	£m 1,358.0 1,432.0 1,371.4 1,335.1 1,313.9	1,389.0 1,502.7 1,461.0 1,413.7	1,326.7 1,446.4 1,384.5	2014 £m 1,362.5 1,464.6	£m	£m 1,265.7	3,225.8 Total £m
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - three years later - four years later - five years later - six years later - seven years later - eight years later	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0 1,326.1 1,319.8 1,314.9 1,528.7	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1 1,488.1 1,485.1 1,696.0	1,430.9 1,577.2 1,494.6 1,483.6 1,448.4 1,439.2 1,642.2	1,358.0 1,432.0 1,371.4 1,335.1 1,313.9 1,592.4	1,389.0 1,502.7 1,461.0 1,413.7 1,507.8	1,326.7 1,446.4 1,384.5 1,468.8	2014 £m 1,362.5 1,464.6 1,430.2	£m 1,378.7 1,417.4	£m 1,265.7	Total £m
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - three years later - four years later - five years later - six years later - seven years later - eight years later	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0 1,326.1 1,319.8 1,314.9 1,528.7	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1 1,488.1 1,485.1 1,696.0	£m 1,430.9 1,577.2 1,494.6 1,483.6 1,448.4 1,439.2 1,642.2	1,358.0 1,432.0 1,371.4 1,335.1 1,313.9 1,592.4	1,389.0 1,502.7 1,461.0 1,413.7 1,507.8	1,326.7 1,446.4 1,384.5 1,468.8	2014 £m 1,362.5 1,464.6 1,430.2	£m 1,378.7 1,417.4	£m 1,265.7	Total £m 13,549.4
Accident year - Net Estimate of ultimate claims costs: - at end of accident year - one year later - two years later - four years later - six years later - six years later - seen years later - eight years later Current estimate of cumulative claims Cumulative payments to date	1,271.5 1,468.4 1,345.2 1,339.9 1,342.0 1,326.1 1,319.8 1,314.9 1,528.7	1,353.8 1,558.0 1,518.0 1,512.8 1,507.1 1,488.1 1,485.1 1,696.0	£m 1,430.9 1,577.2 1,494.6 1,483.6 1,448.4 1,439.2 1,642.2 1,642.2	1,358.0 1,432.0 1,371.4 1,335.1 1,313.9 1,592.4 1,430.9	£m 1,389.0 1,502.7 1,461.0 1,413.7 1,507.8	1,326.7 1,446.4 1,384.5 1,468.8 1,468.8 1,256.9	2014 £m 1,362.5 1,464.6 1,430.2	1,378.7 1,417.4 1,417.4 743.2	£m 1,265.7 1,265.7 669.8	Total £m

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Notes to the Financial Statements (continued) as at 31 December 2016

26. Other provisions

	MIB provision £m	Vacant space provision £m	Other provisions £m	Total £m
Balance as at 1 January 2016	16.6	17.2	18.9	52.7
Charged to profit and loss account	14.0	6.4	24.9	45.3
Released during the year	(4.1)	-	-	(4.1)
Utilised during year	(12.9)	(6.7)	(26.0)	(45.6)
Balance as at 31 December 2016	13.6	16.9	17.8	48.3

	2016	2015 £m
	£m	
To be settled within 12 months	34.9	46.9
To be settled after 12 months	13.4	5.8
Total	48.3	52.7

a) Motor Insurers' Bureau (MIB) provision

The MIB provision relates to the levy payable in respect of 2016 premiums. The provision is assessed on 2016 premiums and information available from the MIB at the time.

b) Vacant space provision

The vacant space provision relates to future rent expenses for leasehold property where the property is vacant or where the property is sublet and the rents receivable are lower than rents payable under the terms of the headlease. It is utilised over the remaining period of the leases.

c) Other provisions

Other provisions include:

Fire Brigade levy, £6.5m

The cumulative position represents the accrual for the estimated 2016 charge of £2.8m, the accrual for the 2015 charge of £2.4m not yet payable, and a balance of £1.3m for potential prior year charges.

Flood Re levv. £5.0m

The cumulative position represents an opening balance of £0.9m, the accrual for the estimated 2016/17 charge of £12.5m, and the payment of £8.4m made over 9 months.

Redundancy, £2.7m

A provision of £10.1m was held for redundancy payments and £7.4m was utilised during the year.

27. Creditors arising from insurance and reinsurance operations

	2016	2015
	£m	£m
Direct insurance liabilities	167.8	157.0
Reinsurance liabilities	35.8	32.1
Total insurance and reinsurance liabilities	203.6	189.1

All amounts are payable within one year of the balance sheet date.

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Notes to the Financial Statements (continued) as at 31 December 2016

28. Derivative financial instruments and hedging

Whilst only a small number of derivative instruments, namely interest rate and asset swaps, are designated for hedge accounting, the primary objective for holding derivative instruments is to provide economic hedging of a risk.

Economic hedging strategies include (i) managing interest rate exposures on fixed maturity investments, (ii) managing exchange rate risk on foreign-currency denominated investments and (iii) managing liquidity positions in connection with asset-liability management and local regulatory requirements for insurance operations.

In the narrative and tables below, both notional and fair value amounts are shown. The notional amount is the most commonly used measure of volume in the derivatives market, however, it is not used as a measure of risk because the notional amount greatly exceeds the possible credit market loss that could arise from such transactions, as it does not represent the amounts actually exchanged by the parties. The Company is exposed to credit risk in respect of its counterparties to the derivative instruments, but is not exposed to credit risk on the entire notional amounts.

As of 31 December 2016, the notional amount of all derivative instruments totalled £5,574.4m (2015: £7,734.3m). Their net fair value as of 31 December 2016 totalled £25.4m asset (2015: £32.8m liability).

Instruments designated for hedge accounting

During the year the Company used two types of fair value hedge, a macro hedge (portfolio basis) and a micro hedge (individual basis), as part of its risk management strategy to reduce its exposure to interest rate fluctuations of fixed income securities.

The portfolio hedge represents a portfolio of fixed income securities with similar risk profiles, which are hedged using a number of interest rate swaps and interest rate swap forwards. A portfolio hedge allows the designation of the whole, or part, of a portfolio of assets with similar risk exposures. The hedged item is designated based on interest rate sensitivities, taking into account the expected maturity, to match the hedging derivative.

The micro hedge represents individual securities whose cash flow and risk profiles are matched to an interest rate swap and, where applicable, an inflation rate swap, enabling the specific risks to be hedged.

The cash flow hedges effectively hedge the income stream from inflation linked UK treasury bonds over the lifetime of the asset. There was no ineffectiveness recorded from the cash flow hedges during the period. The movement in fair value is recognised in other comprehensive income at the end of the reporting period.

Further details of these derivative instruments are provided in the below table.

		2016			2015	
Derivative financial instruments	Contractual/ Notional Amount £m	Asset £m	Liability £m	Contractual/ Notional Amount £m	Asset £m	Liability £m
Asset swaps – cash flow hedge	130.7	-	(19.5)	191.2	-	(3.1)
Interest rate swaps – fair value hedge	1,027.5	28.6	(2.8)	531.8	2.4	(5.4)
Total	1,158.2	28.6	(22.3)	723.0	2.4	(8.5)

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

28. Derivative financial instruments and hedging (continued)

Gains/(losses) on fair value hedges

	2016	2015
	£m	£m
Hedged items attributable to interest rate risk	5.2	5.0
Hedge instruments – macro	(6.8)	(7.2)
Hedge instruments – micro	· •	1.8
	(1.6)	(0.4)

Instruments not designated for hedge accounting

A number of derivative instruments either do not qualify for hedge accounting as set out by IAS 39 'Financial instruments: Recognition and Measurement', or the Company has taken the decision not to adopt hedge accounting in respect of these instruments.

Further details of these derivative instruments are provided in the table below.

Fair value through profit and loss

		2016			2015	
Derivative financial instruments	Contractual/ Notional Amount £m	Asset £m	Liability £m	Contractual/ Notional Amount £m	Asset £m	Liability £m
Foreign exchange forwards	2,189.4	15.6	(25.6)	2,177.6	5.4	(33.7)
Credit default swaps	443.2	5.1	(0.7)	313.1	2.1	(2.6)
Currency swaps	32.3	-	(4.7)	144.3	0.2	(7.1)
Interest rate swaps	766.3	68.1	(30.7)	830.4	34.6	(25.4)
OTC options	899.6	0.1	(2.9)	1,145.9	0.2	(1.0)
Swaptions	85.4	-	(5.2)	2,400.0	1.3	(0.7)
Total	4,416.2	88.9	(69.8)	7,011.3	43.8	(70.5)

29. Other creditors including tax and social security

	2016 £m	2015	
		£m	
Amounts owed to immediate parent company	11.5	-	
Amounts owed to fellow subsidiary undertakings	0.6	0.6	
Current tax liabilities	11.0	18.8	
Other tax payables	58.9	47.2	
Other liabilities	32.6	19.4	
Total other creditors including tax and social security	114.6	86.0	

Amounts expected to be settled within one year £109.0m. Amounts expected to be settled after one year £5.6m.

30. Accruals and deferred income

	2016	2015
	£m	£m
Total accruals and deferred income	23.3	26.5

All accruals and deferred income are expected to be settled within one year of the date of the financial statements.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

31. Retirement benefit obligations

AXA UK Pension Scheme

Staff engaged in the Company's activities are members of the AXA UK Pension Scheme which embraces a number of companies in the AXA UK Group. The Scheme has both defined benefit and defined contribution sections but the Company is unable to accurately identify its share of the underlying assets and liabilities of the defined benefit section. There is no contractual agreement or stated policy for charging the net defined benefit cost to the Company, as such the Company has recognised within the financial statements a cost equal to its contribution for the period. On 31 August 2013 the AXA UK Pension Scheme closed to future accrual and all remaining active members moved to deferred status.

Responsibility for the governance of the plan, including investment decisions, contribution schedules and scheme administration, lies with a single trustee board consisting of company appointed directors and member nominated directors. Additionally, the Law Debenture Pension Trust Corporation is a director, acting on behalf of the Trustee board with Special Director status.

In 2015, as a measure to reduce the plan deficit, the Scheme received a contribution of £310m, which it subsequently invested into AXA Scotland Limited Partnership ("SLP"), a company within the AXA UK Group. SLP holds £342m of long term interest bearing debt of AXA. In accordance with the terms of the partnership agreement, the scheme is initially entitled to the principle and interest repayments of the debt.

An internal review by AXA UK of the defined benefit scheme revealed an IAS 19 deficit of £321m as at 31 December 2016 (£381m as at 31 December 2015) before taking account of any tax relief and after reflecting the investment in SLP. This represents a snapshot of the present cost of meeting pension obligations that will crystallise over a period of many years. The Scheme invests in a wide range of assets, including equities, which over the long term, are expected by the Directors to produce higher returns than those underlying the assessment of the deficit as at 31 December 2016.

The AXA UK Group made additional contributions totalling £119m (2015: £102m) to the Scheme, in accordance with the ten year plan to reduce the deficit and to ensure that the Statutory Funding Objective is met. The appropriate level of contributions to be paid under the recovery plan are based on the actuarial valuation performed every three years, however, these may change more frequently if significant events occur in the year. The expected contributions to be paid for the next annual reporting period under the recovery plan is £243m.

The total pension cost which has been charged to the Profit and Loss Account of the Company is £76.4m (2015: £68.7m). There were no outstanding contributions as at 31 December 2016 (2015: £nil).

The principal assumptions used by the actuaries were:

	2016	2015
Discount rate	2.7%	3.9%
Future pension increases	3.3%	3.1%
Inflation assumption for deferred members (CPI)	2.3%	2.1%

The discount and inflation rates disclosed within the above table represent single equivalent rates based on the cashflow profile of the scheme. The 2016 and 2015 valuations have been calculated on a full yield curve rather than a single rate, as this methodology provides a more accurate approach that is better aligned with a general move in the market to use a market consistent approach in valuing the liabilities.

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

31. Retirement benefit obligations (continued)

Changes in the present value of the defined benefit obligation are as follows:

	2016 £m	2015 £m
Present value of obligation as at 1 January	4,520	4,583
Remeasurements:		•
Service cost	5	8
Interest cost	147	171
Actuarial losses/(gains) - financial assumptions	1,131	(57)
Actuarial (gains)/losses - demographic assumptions	(98)	23
Benefits paid	(209)	(208)
Present value of obligation as at 31 December	5,496	4,520

Changes in the fair value of plan assets are as follows:

	2016 £m	2015 £m
Fair value of plan assets as at 1 January	4,139	4,041
Remeasurements:		
Expected return on plan assets	136	158
Employer contributions paid by AXA UK ptc	40	52
Employer contributions paid by other participating entities	67	58
Asset backed contribution	18	310
Benefits paid	(209)	(208)
Actuarial gains/(losses)	984	(272)
Fair value of plan assets as at 31 December	5,175	4,139

Analysis of assets by category:

	2016	2015 £m
	£m_	
Equities	55	67
Debt securities	2,287_	2,111
Government	1,661	1,465
Corporate	626	646
Property funds	334	307
Other assets	2,169 _	1,434
Derivatives	339	(92)
Cash	22	29
Investment funds	1,808	1,497
Investment in limited partnership	326	310
Longevity hedge	4	(90)
Fair value of plan assets as at 31 December	5,175	4,139

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

32. Commitments

a) Pledged securities and collateralised commitments given

The Company pledged £48.9m (2015: £33.2m) government bonds as collateral for derivative contracts with Barclays, BNP Paribas and Royal Bank of Canada.

The Company pledged assets of £32.6m (2015: £37.8m) for ceded technical reserves under a reinsurance agreement with Swiss Re. The collateral is set at 80% of the prior year closing technical reserves and is updated annually.

b) Pledged securities and collateralised commitments received

The Company received pledges of £52.5m (2015: £13.8m) government bonds as collateral to derivative contracts with Barclays, Morgan Stanley and Deutsche Bank.

c) Financial commitments

Outstanding commitments at 31 December 2016 are listed in the table. These have been translated at the exchange rates prevailing at year end.

	2016 £m	2015 £m
Debt securities (2016: €36.4m) (2015: €38.3m)	31.1	28.2
Debt fund (2016: \$6.5m) (2015: \$7.1m)	5.2	4.8
Alternative credit fund (2016: £0.1m)	0.1	-
Alternative credit fund (2016: \$43.9m) (2015: \$95.2m)	35.5	64.6
	71.9	97.6

33. Leases

Operating lease commitments - where the Company is the lessee

The commitments relate mainly to land and buildings and are subject to rent reviews.

The future aggregate annual minimum lease payments under non-cancellable operating leases are as follows:

Expiry Date	2016 £m	2015 £m
Later than 1 year and no later than 5 years	27.5	22.3
Later than 5 years	32.5	22.3
Total	68.3	51.9

Operating lease rental receivable – where the Company is the lessor

The rental receivable relates to investment properties and are subject to rent reviews. The carrying amount of the associated assets is £106.1m (2015: £118.2m) shown within note 14.

The future aggregate minimum lease payments receivable under non-cancellable operating leases are as follows:

Expiry Date	2016 £m	2015 £m
Later than 1 year and no later than 5 years	33.8	31.1
Later than 5 years	24.9	_18.7
Total	67.2	59.1

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

34. Directors' emoluments

The directors are employed and paid by companies in the AXA group and their directorships are held as part of that employment. The emoluments of certain directors disclosed below are in respect of qualifying services to the AXA Group as a whole.

	2016 £'000
Aggregate emoluments excluding amounts receivable under long-term incentive schemes	366
Amounts receivable (excluding gains on exercise of share options and value of shares received) under long-term incentive schemes	176
Aggregate pension contributions: Defined Benefit Defined Contribution	-
Amounts attributable to highest paid director	
Aggregate emoluments	542
Defined contribution scheme pension: Pension contributions during the year	8

Mrs. A. J. Blanc, Mr. R. G. Dench, Mr. P. J. Evans, Mr. P. F. Hazell, Mr. K. G. Gibbs, Mr. M. R. Jackson, Mr. H. M. Posner, Mr. B. Poupart-Lafarge and Mr. T. J. P. Sciard were directors of AXA UK plc during the year, and their emoluments, which relate to their services to the AXA Group as a whole, are disclosed in the financial statements of that company.

Two directors exercised share options or employee sharesave options in AXA UK plc during the year (2015; five).

No director is accruing benefits under a defined benefit pension scheme and benefits are accruing to one director under a defined contribution pension scheme.

Directors' interests in transactions

No contract in which a director was interested and which was material to the Group or its subsidiaries or to the other transacting party existed during the year.

Loans to directors and connected persons

No loans or quasi-loans exceeding £5,000 to directors and connected persons were made or subsisted during the year (2015: none).

AXA Insurance UK plc

Notes to the Financial Statements (continued) as at 31 December 2016

35. Related party transactions

The Company has taken advantage of the exemption granted under FRS 101 where subsidiary undertakings do not have to disclose transactions with fellow wholly owned Group companies, provided that any subsidiary which is party to the transaction is wholly owned by such a member.

The Company entered into the following transactions with related parties which do not qualify for the exemption under FRS 101. Such transactions are included in the profit and loss account and balance sheet under the following captions:

	2016	2015 £m
	£m	
Profit and Loss Account		
Investment expenses and charges	(9.1)	(7.9)
Balance Sheet		
Accruals and deferred income	3.0	3.0

The above represents investment management fees payable to Alliance Bernstein Limited and AXA Investment Managers UK Limited.

36. Contingent liabilities

Mutual guarantee

With the approval of the PRA, the Company, its immediate parent, AXA Insurance plc, and one of its subsidiaries, AXA PPP healthcare limited, have entered into a mutual guarantee whereby each company guarantees payment of all liabilities incurred by the others in respect of general insurance business. AXA Insurance plc receives no benefit from the guarantee.

Government grant

As of 17 June 2016 the stipulated coverage period of the grant expired, removing the potential requirement to repay a proportion of the grant to the government should the Company fail to meet any of the grants terms and conditions (2015: potential liability £1.2m).

37. Events occurring after the reporting period

On 27 February 2017, the Lord Chancellor announced that the discount rate used to calculate lump sum payments in respect of bodily injury claims ("Ogden rate") will be reduced from 2.5% to -0.75% with effect from 20 March 2017. After analysing the impact of the change in discount rate on prior year reserves, the Company has reassessed its existing technical reserves and reinsurance technical reserves with no overall impact on the profit for the period.

The Solvency II coverage ratio has decreased to 123.1%, reflecting an increase in the best estimate valuation of the Company's insurance liabilities; however, this remains above the target coverage ratio.

On 25 April 2016 the board agreed to transfer all employer and public liability policies issued by the Company prior to 1 January 2002 to RiverStone, while all disease claims related to policies issued between the same date and 31 December 2014 will be reinsured by RiverStone. This covers technical provisions of approximately £600m. The transaction is subject to regulatory approval and the High Court agreement of the Part VII transfer and, as such, the deal is expected to be completed during the next 12-18 months.

38. Immediate and ultimate parent

The Company's immediate parent is AXA Insurance plc, a company registered in England.

In the opinion of the directors, the Company's ultimate parent and controlling undertaking is AXA, a company incorporated in France. The parent undertaking of the largest group which includes the Company and for which group financial statements are prepared is AXA SA. Copies of the AXA Group financial statements can be obtained from 25, avenue Matignon, 75008 Paris, France.

The parent undertaking of the smallest group which includes the Company and for which group financial statements are prepared is Guardian Royal Exchange plc, a company registered in England. Copies of the Guardian Royal Exchange plc financial statements can be obtained from 5 Old Broad Street, London EC2N 1AD.